

TARIFF M.P.S.C. NO. 1R
FRONTIER COMMUNICATIONS OF MICHIGAN, INC.

PART 1 – Preface
SECTION 1 – Title Sheet and Symbols

Original Sheet 1

TITLE SHEET

Regulations, Services and Charges Governing Regulated Intrastate Telecommunications Services
Provided by Frontier Communications of Michigan, Inc. in the state of Michigan

Issued under authority of commission order U-17428.

Issued: May 6, 2014

Effective: May 9, 2014

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A. APPLICATION

This Tariff applies to the regulated Intrastate Intralata Telecommunications Services, provided by Frontier Communications of Michigan, Inc. with a certified license to operate in exchanges and zones, within the State of Michigan, regulated by and subject to the terms and conditions of this Tariff on file with the Michigan Public Service Commission (M.P.S.C.) under the provisions of the Michigan Telecommunications Act (MTA) (1991 PA 179).

B. EXPLANATION OF SYMBOLS

- (C) Signified a changed term/condition, or a change in text
- (D) Signifies a discontinued rate, treatment or term/condition
- (I) Signifies an increased rate, or new treatment resulting in an increased rate
- (M) Signified moved material
- (N) Signified a new rate, treatment or term/condition
- (R) Signified a reduced rate, or new treatment resulting in a reduced rate

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PART 1 – Preface

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PART 1 Preface
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1. REGULATIONS

A. APPLICATIONS OF REGULATIONS

1. The provision contained in these Regulations apply to regulated Intrastate services and facilities furnished in Michigan by Frontier Communications of Michigan, Inc. hereinafter referred to as the Company.
2. Rules and Regulations relating to deposits, billing and payments are in addition to rules specified elsewhere in this Tariff.
3. When services and facilities are provided in part by the Company and in part by other companies, the regulations of the Company apply to that portion of the service or facilities furnished by it.
4. Interexchange services and facilities are provided by the Company only within the LATA and affiliated exchanges (i.e., IntraLata) in which the customer is located.

B. UNDERTAKING OF THE COMPANY

1. The Company does not transmit messages, but offers the use of its facilities for communications between customers.

C. LIABILITY OF THE COMPANY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the Approved Information and Referral Service Provider for the Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.

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1. REGULATIONS (cont'd)

C. LIABILITY OF THE COMPANY (cont'd)

2. The Telephone Company shall exercise due care in connection with all work done on customer's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the customer's premises resulting from the existence of the Telephone Company's service, unless such defacement or damage is the result of the sole negligence of the Telephone Company.
3. The Company shall not be liable for the loss or damage, delay, or failure in performance of any of the services or facilities furnished by the Company from causes beyond the Company's control.
4. The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of errors or omissions from its directories, nor for the result of the publications of such errors in the directory, nor will the Telephone Company be a party to controversies arising between customers or others as a result of listings published in its directories.

In cases of error or omission of extra listings in the alphabetical section of the directory for which a charge is made, the Telephone Company's liability shall be limited to an amount not to exceed the established rate for such listings during the period which the error or omission continues.

5. If service is interrupted for more than twenty-four (24) hours, other than by negligence or willful act of the customer, after notice to the Telephone Company, an allowance at the minimum rate for the telephone facilities and class of service affected at the time of the interruption shall be made for the time such interruption continues upon notice and demand to the Company. No other liability shall in any case attach to the Company on account of interruptions of service. Refund will be made on a base rate of 1/30 of the monthly rate for each twenty-four (24) hours or fraction thereof that the service interruption continues.
6. All expenses of ordinary maintenance and repair is borne by the Telephone Company. In case of loss of, damage to, or destruction of any of the Company's equipment, not due to ordinary wear and tear, the customer is held responsible for the cost of replacing the equipment destroyed or for the cost of restoring the equipment to its original condition, except where such damage is not occasioned by the negligence of the customer. Customers may not rearrange, disconnect, or remove any apparatus or wiring installed by the Telephone Company, except upon consent of the Telephone Company.

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1. REGULATIONS (cont'd)

C. LIABILITY OF THE COMPANY (cont'd)

7. The telephone company may refuse to furnish or may deny telephone service to any persons, firm or corporation who, over the facilities furnished by the telephone company, use or permit to be used, foul, abusive, obscene, or profane language; or impersonate or permit others to impersonate any other individual with fraudulent or malicious intent or to repeatedly annoy or offend another.

2. PROVISION, OWNERSHIP AND MAINTENANCE OF FACILITIES

A. PROVISION OF SERVICES BY COMPANY

If the service of another customer or the manner of use of a service or facility affects injuriously the efficiency of the general telephone system or circuit, the Telephone Company may deny service to the offending customer until arrangements can be made to discontinue the injurious use of the facility.

B. TELEPHONE NUMBERS

The customer has no property right in the telephone number and the Telephone Company may change the telephone number whenever exigencies of the business so require.

C. CHANGES AND RELOCATION OF FACILITIES

When an applicant, customer, association, government entity or political division or other third-party requests a change in the type, location or the relocation underground of communications facilities used to provide telephone service, the requestor shall be required to pay the cost incurred by the Telephone Company for such change or relocation of facilities. Payment for the cost of the change or relocation must be made prior to the change or relocation.

2. PROVISION, OWNERSHIP AND MAINTENANCE OF FACILITIES (cont'd)

D. AVAILABILITY OF FACILITIES

1. The Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable right and facilities without unreasonable expense, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service. If the company is unable to secure the necessary information from the owner of the property there is no obligation to furnish service.
2. Where special conditions or special requirements of the customer involve unusual construction or installation costs, the customer may be required to pay a reasonable proportion of such costs.

E. TERMINATION OR RE-ORGINATION OF CALLS RECEIVED OVER A DATA SERVICE

The use of the service to terminate or re-originate calls received over a data service onto the public switched network will be subject to business access line charges as well as feature group A usage charges located in the Company's state and federal access tariffs.

F. OWNERSHIP AND USE OF EQUIPMENT AND REALE OF SERVICE

Equipment, and lines furnished by the Telephone Company on the premises of a customer are the property of the Telephone Company, whose agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the equipment and lines. Such equipment and lines are not to be used for performing any part of the work of transmitting, delivering, or collection of any message where any toll or consideration has been or is to be paid any party other than the Telephone Company, without the written consent of the Telephone Company.

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2. PROVISION, OWNERSHIP AND MAINTENANCE OF FACILITIES (cont'd)

G. TAMPERING WITH EQUIPMENT

The telephone company may refuse to furnish or may deny telephone service to any person, firm or corporation on whose premises is located any telephone equipment owned by the telephone company which shows any evidence whatsoever of tampering, manipulation, or operation or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.

H. GOVERNMENTAL OBJECTIONS TO SERVICE

Whenever the judge of any court or record having jurisdiction over criminal offenses, the Attorney General of Michigan, or the United States Attorney in and for any federal judicial district in Michigan, or the Prosecuting Attorney, shall represent in writing to the Telephone Company that he has probable cause to believe that the service furnished at a designated location is being used in furtherance of the commission of specified criminal offense, and in such writing shall request that such service be discontinued, it shall be, and with like effect as to both the Telephone Company and the customer as though the latter had of his own volition directed that the same be done.

**I. EXISTING SERVICES NO LONGER OFFERED FOR NEW INSTALLATIONS
(GRANDFATHERING)**

1. Certain service offerings that have been discontinued to new customer or at new locations, are continued in service for specific customer who have them at the time of their discontinuance.
2. The rates for grandfathered services are subject to change in the same manner and to the same extent as regular service offerings. No new or additional services that are grandfathered will be offered.
3. Grandfathered services listed in this guidebook are for informational purposes only.

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3. CONTRACTS FOR/ENDING SERVICE OR FACILITIES

A. APPLICATION FOR SERVICE

1. Applications for service become contracts upon the establishment of service. Applicants for service may be required to pay in advance at the time application is made, all charges accruing for the first billing period for exchange service, the service charges nonrecurring charges, and installation charges applicable. Any change in rates, rules and regulations shall act as a modification of the contract.

B. INITIAL CONTRACT PERIODS AND MINIMUM CHARGES

1. Except as provided elsewhere in the guidebook or tariffs of the Company for tariff service offerings, the initial (or minimum) contract period for all services and facilities is one month at the same location.
2. The Telephone Company may require a contract period longer than one month at the same location in connection with (special non-standard) types or arrangements of equipment, or for unusual construction necessary to meet special demands, and involving extra costs.

C. TERMINATION OF SERVICE

Service may be terminated prior to the expiration of the initial contract period upon notice being given to the Telephone Company, and upon payment of the termination charges given below, in addition to all charges due for service which has been furnished.

In the case of service for which the initial contract period is one month, the charges due shall be for one month.

In the case of services for which the initial contract period is longer than one month, the termination charge will be as set forth in the tariff for that specific service offering or as specified in the contract with the customer.

3. CONTRACTS FOR/ENDING SERVICE OR FACILITIES (cont'd)

D. CANCELLATION OF SERVICE

1. Under the following conditions, the Company, without incurring liability, may discontinue service or terminate a contract five (5) days after furnishing a notice by depositing in the mail a letter addressed to the customer or his agent.

In the event the customer neglects or refuses to comply with the rules and regulations of the Telephone Company, including those pertaining to payment for service, and the said violation is not otherwise provided for.

Upon the use of a service or facility for the purpose of reselling the service or performing a service in competition with any service offered by the Telephone Company.

When the manner of use of the service by a customer differs from that contemplated for the class or grade of service contracted for, and upon notice, the customer fails or refuses to contract for a proper class or grade of service.

2. Under the following conditions, discontinuance of service may be made by the Telephone Company without previous notice to the customer and without incurring any liability.

In the event of the use of profane or indecent language over the facilities.

In the case of abandonment of the station or the facilities, or the premises upon which they are installed.

If the use of the service or facility by the customer, or the manner of such use, or the failure to contract for adequate facilities, or the attachment of any unauthorized instrument or device to the Telephone Company's lines or facilities, affects injuriously the efficiency of the general plant or services.

3. **CONTRACTS FOR/ENDING SERVICE OR FACILITIES (cont'd)**

D. CANCELLATION OF SERVICE (cont'd)

2. (cont'd)

If a service or facility is used in a manner which substantially impairs the service of a particular customer.

Upon written request by a law enforcement official having jurisdiction as provided elsewhere in this Tariff.

4. **PAYMENTS, DEPOSITS, ADJUSTMENT AND CREDITS**

A. PAYMENT PERIOD

1. Unless otherwise provided, the customer shall, when billed, pay monthly in advance for local exchange services and facilities. For other services and facilities, including service charges, nonrecurring charges, installation charges, additional message charges and toll charges, the customers shall pay when billed. The customer is responsible for all charges for service rendered at his telephone including charges for toll messages on which the charges have been reversed.
2. Charges and credits for a fractional part of a month shall be computed on the basis of a thirty-day month; the period of service to commence with the day following the establishment of service and to end at the close of the day the service is terminated.

B. INSTALLMENT BILLING

Residential customers may elect to have their service activation fees associated with requests for new access line service and new calling features including packages and bundles, billed in monthly installments over either a three or six month period. When installment billing is requested, it will be applied subject to the following:

Installment billing may only be used by residence customers.

At the election of the customer, eligible charges will be billed in either three or six monthly installments.

4. PAYMENTS, DEPOSITS, ADJUSTMENT AND CREDITS (cont'd)

B. INSTALLMENT BILLING (cont'd)

Eligible charges consist of nonrecurring charges associated with a request for new access line service or a move of existing access line service within the Telephone Company's service area and nonrecurring charges for activation of calling features including packages and bundles.

Once installment billing has started, the customer will not be allowed to switch between the three and the six month installment billing options.

A customer may not pay a portion of the charges and then request installment billing for the remaining charges.

More than one installment plan may be in effect for the same customer at the same time.

If a customer disconnects service during the installment payment period, all unbilled charges will be included in the final bill rendered.

Installment billing charges will continue even though an account is temporarily suspended.

No interest or carrying charges will be applied.

Should any installment payment become delinquent, tariffed late payment charges may apply.

If a customer fails to pay any of the installments when due, the Company may, at its option, declare the entire balance accrued thereon immediately due and payable. Upon such default, the Company may exercise any and all remedies available to it including the right to terminate telephone service.

Installment billing is available only to customers who are not known credit risks to the Telephone Company.

Installment billing of nonrecurring charges is not permitted in conjunction with a promotional offering that provides a discount or credit for nonrecurring charges.

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FRONTIER COMMUNICATIONS OF MICHIGAN, INC.

PART 2 – General Terms and Conditions
SECTION 1 – Regulations

Original Sheet 10

4. PAYMENTS, DEPOSITS, ADJUSTMENT AND CREDITS (cont'd)

B. INSTALLMENT BILLING (cont'd)

Installment billing is not available for nonrecurring charges billed back to the customer as the result of the customer's termination of a service before the end of the service commitment period that was previously agreed to as a condition of acceptance of a promotional offer.

C. ELECTRONIC BILL PAYMENT

1. Electronic Bill Payment is a voluntary, optional program that allows customers to view and/or pay their telephone bills online. The online version of the bill includes the bill face (front and back), and bill messages. Bill inserts may be provided electronically, or via separate mailing. A customer who orders Electronic Bill Payment will be provided both a paper and an online version of the monthly bill for an initial period of two billing cycles. Thereafter, the paper version will be discontinued. If the customer chooses to continue to receive a paper version after the initial two-month period, a monthly recurring charge will apply. Electronic Bill Payment is available where technically feasible.

2. Rates and Charges	<u>Per Month</u>
Electronic Bill Payment with duplicate paper bill, per online bill	\$2.00

Service charges do not apply to orders for installing or removing Electronic Bill Payment.

D. CUSTOMER'S RESPONSIBILITY

1. The customer is responsible for all charges originated at equipment contracted for by him and for messages received on which the charges have been reversed with the consent of the person answering the telephone and for other calls charged to his number with his consent.
2. Where a customer contracts for telephone service at two or more locations, each location is a separate contract. In case of nonpayment of charges, service may not be discontinued on such contracts as are paid up and in good standing.

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PART 2 – General Terms and Conditions
SECTION 1 – Regulations

Second Revised Sheet

4. PAYMENTS, DEPOSITS, ADJUSTMENT AND CREDITS (cont'd)

E. BILLING ERROR ADJUSTMENTS

1. Services under written contract

Adjustment of charges will be made when billing errors are brought to the attention of the Company. The adjustment (additional billing or refund) will be determined from records without regard to time period, except as provided in the Statute of Limitations. Refunds due the customer will be paid on any amounts for service supplied over one year from the date the billing inquiry was initiated.

2. All other services

All services supplied will be billed within one year. In the adjustment of charges because of errors in billing within one year from the date the billing inquiry was initiated, correction will be made in the full amount for that period of time.

No customer will be liable for net under billed service after one year, except when the service was obtained by the customer by fraud or deception. Correction of billing errors will be made for the period over one year from the date the billing inquiry was initiated to determine a net refund due the customer.

F. LATE PAYMENT CHARGE

A late payment charge applies when a customer's previous month's bill has not been paid in full, leaving an unpaid balance of \$20.00 or more. The late payment charge on the unpaid balance will be 1.5 percent or \$9.00 for residential customers and 1.5% and \$14.00 for commercial customers, whichever is greater. The late payment charge will be carried forward and is included in the total amount due on the current bill.

(I)

A customer shall not be liable for any late payment charge applicable to a disputed portion of that customer's bill, so long as the customer pays the undisputed portion of the bill and enters into bona fide negotiations to resolve the dispute. A late payment charge will not be added after a bill goes final.

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4. PAYMENTS, DEPOSITS, ADJUSTMENT AND CREDITS (cont'd)

G. ADVANCE PAYMENT

Applicants may be required to pay one month's exchange service, plus service connection charges and applicable installation charges and taxes before service is furnished by the Company.

H. DEPOSITS

1. Establishment of Credit

The Telephone Company is not obligated to provide service to a household under any name if an outstanding bill exists at the address and the person responsible for the bill still resides at the address. The Telephone Company shall not require a cash deposit or other guarantee as a condition of obtaining basic local exchange service, unless the prospective customer refuses to produce identification that can be readily and inexpensively verified or if the prospective customer has a history of payment default within the past 60 months for telecommunications services.

2. Amount of Deposits

The Telephone Company may require a deposit in an amount of not more than \$150 per access line.

3. Deposit not to affect Regular Collection Practices

The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the Telephone Company's regulations as to advance payments and the prompt payment of bills on presentation; nor constitute a waiver or modification of the regular practices of the Telephone Company providing for the discontinuance of service for nonpayment of any sum due the Telephone Company for services rendered. The Company may discontinue service to any customer failing to pay current bills without regard to the fact that such customer has made a deposit with the Company to secure payment of such bills or has furnished the Company with a guarantee in writing of such bills.

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4. **PAYMENTS, DEPOSITS, ADJUSTMENT AND CREDITS (cont'd)**

H. DEPOSITS (cont'd)

4. Discontinuance of Service for failure to Establish Credit

Service may be discontinued for failure to establish credit, as authorized above, within five days after the Company has served or mailed notice requiring the customer to do so.

I. CONVENIENCE FEE

A convenience fee is a charge that is added onto a customer's account if a customer makes a payment using a Company Representative. The customer is informed by the Company Representative of the applicable charges prior to processing the payment. The charge will be collected at time of payment processing.

This fee will not apply if:

- The automated payment systems are unavailable due to system outages.
- At the time payment is made, the customer agrees to sign up for automatic bill payment.
- Payment is taken for a deposit.
- The payment is for a Government account.

Nonrecurring Charge

Convenience Fee, per occurrence	\$10.00 (I)
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14450 Burnhaven Drive, Burnsville MN 55306

1. EXTENSION OF LINE FACILITIES

A. GENERAL

1. An extension of Telephone Company facilities in locations where Telephone Company facilities currently do not exist will generally be made as follows:

Distribution Cable – Construction charges for extension of facilities may apply to provide basic local exchange service involved in the establishment of service.

(1) Private Property - Trench, pole(s) or conduit on private property shall be provided at the expense of the property owner or the property owner's representative, i.e., developer, customer, etc. The structure shall meet the company's design standards and shall be owned and maintained by the property owner or property owner's representative(s). Cable placed in or on these structures shall be owned and maintained by the Telephone Company.

(2) Platted Subdivisions and Mobile Home Parks - Line extensions to platted subdivisions and mobile home parks shall be owned and maintained by the Telephone Company.

Other - Trench, pole(s) or conduit placed in situations other than private property, i.e., public or private right of way, easements, etc. will be placed, owned and maintained by the Telephone Company.

2. Provision of Private Right-of-Way

Where required by the conditions, applicants shall provide without expense to the Telephone Company, private right-of-way parallel to the public highway; such right-of-way shall be free from tree interference and otherwise suitable.

3. Distributing Plant on Private Property, Other Than Service Drops

When the customer desires that distributing plant on the customer's private property be placed underground - the Telephone Company having determined from the conditions that aerial facilities should be provided or having provided such facilities - the customer may pay the excess of the installed cost to the Telephone Company of the underground (buried) wire or cable over the cost of the aerial facilities and pays the cost of dismantling and removing any aerial facilities being changed.

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1. EXTENSION OF LINE FACILITIES (cont'd)

B. REAL ESTATE DEVELOPMENTS, SUBDIVISIONS AND APARTMENT COMPLEXES

1. Placement of facilities to serve areas of subdivided land which may have only limited subscription to Company services results in an unreasonable risk to the Company that these costs may not be recovered through subscription to such services.
 - (1) “Subdivision” means the division of a lot, tract, or parcel of land into two or more lots, plats, sites, or other divisions of land for the purpose, whether immediate or future, of sale of or of building development.
 - (2) The Company may assess construction charges to the land developer, individual or party, requesting service or placement of facilities to serve any previously unserved portion of a subdivision.
 - (3) Construction charges may include the recovery of all costs associated with placement of facilities, including direct and indirect engineering costs, material costs, costs of securing right-of-way, contractor costs and facility placement costs.
 - (4) Payment of construction charges may be required prior to the commencement of the work with which such construction charges are associated.
 - (5) The party paying for construction costs does not obtain any rights, of ownership or otherwise, in facilities provided by the Company. All facilities provided by the Company shall be under its exclusive control.

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1. EXTENSION OF LINE FACILITIES (cont'd)

C. SPECIAL CONSTRUCTION CHARGES

1. Special construction, based on cost in the form of installation charges, monthly charges, or both, may be applied in addition to the usual service connection charges and monthly rates when, because of unusual investment or expense, the revenue does not reasonably compensate the Company i.e. (1) when facilities are provided beyond the standard allowance, (2) when conditions require the provision of special equipment or unusual plant construction, installation or maintenance, or (3) when the customer's location requires annual payment for licenses or agreement for the use of Public or Private land.
2. Except as specified, title to all construction provided wholly or partly at a customer's expense is vested in the Company.
3. The cost to the Company for attachments to structures of other companies, made in lieu of providing construction for which the customer would be charged under the provisions hereof, is borne by the customer. The customer is required to pay construction charges made by another company providing facilities connecting with the facilities of the Company.

D. SERVICE DROPS

1. Facilities Provided of Type Determined by Telephone Company

Service Drops are provided either by aerial facilities - on poles of the Telephone Company or of other companies - or by underground facilities (buried), and, except as covered in 2. below, the type of facilities used is determined by the Telephone Company from the conditions involved. For facilities of the type so determined, the following treatment applies:

A Service Drop measuring not more than 250 feet is provided without construction charge. For the measured distance in excess of the 250 foot allowance, a facility charge may apply as described elsewhere in the Company's tariffs or guidebooks.

The measurement is the airline distance from the center of the highway paralleling the general distribution plant (located on or off the highway) to the terminal or drop at the customer's building, or the airline distance from the distribution plant to that terminal, whichever is shorter.

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1. EXTENSION OF LINE FACILITIES(cont'd)

D. SERVICE DROPS (cont'd)

2. Facilities Provided of Different Type Than 1. Above

When from the conditions involved the Telephone Company determines that an aerial Service Drop should be provided and in lieu thereof the applicant desires underground or buried facilities, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer requests that such facilities be placed underground, the following applies:

Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and, in addition, the customer may pay the cost of the underground cable - including the cost of installing it - less the estimated cost to the Telephone Company of installing such aerial facilities (not in excess of the 250 foot allowance specified in this guidebook.) as would be (or is) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Telephone Company; ownership of the conduit is retained by the customer.

The duct or ducts required in the underground conduit by the Telephone Company to furnish service shall be reserved for its exclusive use.

Cable installed in conduit will be maintained and replaced at the expense of the Telephone Company where the conduit has been inspected in place by the Telephone Company and approved, but repairs or replacements of cable in conduit or trench made necessary by damages caused by the customer or the customer's representatives will be made only at the customer's expense.

Where facilities are changed from aerial to underground or buried, in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities in addition to preceding.

3. Computation of Facility Charge

The facility charge will be based on cost for Service Wire for extensions in excess of the standard allowances.

All service drop facilities so constructed shall be the property of the Telephone Company.

TARIFF M.P.S.C. NO. 1R

FRONTIER COMMUNICATIONS OF MICHIGAN, INC.

PART 3 – Exchange Access Service
SECTION 1 – Exchange Access Area

Original Sheet 1

1. **BASE RATE AREA AND EXCHANGE SERVICE AREA**

A. **GENERAL**

1. The local service area of each exchange includes the exchange and certain extended area service exchanges as shown below. Calls made to a telephone number with an NPA NXX that is associated with the rate center that is within the customer's local calling area are local calls regardless of the physical location of the called party.

<u>Base Rate Area</u>	<u>Exchange Service Area</u>
Allen	Hillsdale, Litchfield, Mosherville, Reading
Brooklyn	Clark Lake, Jackson, Napoleon, Onsted
Bundy Hill	Clark Lake, Hanover-Horton, Jackson, North Adams
Cambria	Camden, Frontier, Hillsdale, Montgomery, Reading
Camden	Cambria, Cooney(OH), Frontier, Montgomery, Reading
Concord	Hanover-Horton
Frontier	Cambria, Camden, Cooney(OH), Montgomery, Ransom
Hanover-Horton	Bundy Hill, Concord, Jackson
Montgomery	Cambria, Camden, Cooney(OH), Frontier, Reading
North Adams	Bundy Hill, Hillsdale, Jonesville
Onsted	Adrian, Brooklyn
Osseo-Pittsford	Hillsdale, Prattville, Ransom

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TARIFF M.P.S.C. NO. 1R

FRONTIER COMMUNICATIONS OF MICHIGAN, INC.

PART 3 – Exchange Access Service
SECTION 1 – Exchange Access Area

Original Sheet 2

1. **BASE RATE AREA AND EXCHANGE SERVICE AREA (cont'd)**

A. **GENERAL (cont'd)**

1. The local service area of each exchange includes the exchange and certain extended area service exchanges as shown below. Calls made to a telephone number with an NPA NXX that is associated with the rate center that is within the customer's local calling area are local calls regardless of the physical location of the called party. **(cont'd)**

Base Rate Area

Exchange Service Area

Prattville

Osseo-Pittsford, Ransom, Waldron

Ransom

Frontier, Osseo-Pittsford, Pioneer(OH), Prattville,
ldron

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TARIFF M.P.S.C. NO. 1R

FRONTIER COMMUNICATIONS OF MICHIGAN, INC.

PART 3 – Exchange Access Service
SECTION 2 – Territory Served

Original Sheet 1

1. TERRITORY SERVED (cont'd)

A. GENERAL

1. The following list of counties, townships, and incorporated cities or villages are wholly or partly within the assigned area of Frontier Communications Of Michigan, Inc.:

<u>Exchange</u>	<u>County</u>	<u>Townships</u>	<u>Incorporated Cities or Villages</u>
Allen	Hillsdale Reading Litchfield	Allen	Allen
Brooklyn	Jackson Lenawee Washtenaw Hillsdale	Columbia Norvell Woodstock Manchester Somerset	Brooklyn Cement City
Bundy Hill	Jackson Hillsdale	Hanover Liberty Moscow Somerset	
Cambria	Hillsdale	Cambria Jefferson Woodbridge	Cambria
Camden	Hillsdale	Camden Woodbridge Amboy	Camden Austin
Concord	Jackson Calhoun	Concord Hanover Pulaski Spring Arbor Homer	Concord

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1. TERRITORY SERVED (cont'd)

A. GENERAL

1. The following list of counties, townships, and incorporated cities or villages are wholly or partly within the assigned area of Frontier Communications Of Michigan, Inc.:

<u>Exchange</u>	<u>County</u>	<u>Townships</u>	<u>Incorporated Cities or Villages</u>
Frontier	Hillsdale	Woodbridge Cambria Random Amboy	Frontier
Hanover- Horton	Jackson	Liberty Hanover	Hanover
Montgomery	Hillsdale	Camden Reading Branch Alganse	Montgomery California
North Adams	Hillsdale	Adams Moscow Wheatlan	North Adams
Onsted	Lenawee	Cambridge Woodstock Franklin Rollin Rome	Onsted
Osseo- Pittsford	Hillsdale	Jefferson Ransom Pittsford Wheatlan	Osseo Pittsford Shadyside

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1. TERRITORY SERVED (cont'd)**A. GENERAL**

1. The following list of counties, townships, and incorporated cities or villages are wholly or partly within the assigned area of Frontier Communications Of Michigan, Inc.:

<u>Exchange</u>	<u>County</u>	<u>Townships</u>	<u>Incorporated Cities or Villages</u>
Prattville	Hillsdale	Wright Pittsford	Prattville Lickley Corners
Ransom	Hillsdale	Amboy Wright Ransom Jefferson	Ransom Betzer

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1. APPLICATION OF BOUNDARY DESIGNATIONS

A. GENERAL:

1. Boundaries for Exchange Areas are designated on the maps in this Tariff.
2. Each establishment is considered to be within only one Exchange area. The term "establishment" denotes the actual building occupied by the customer where telephone service is located.
3. Where the boundary is designated as a road (street or highway), the exchange includes both sides of the road when the exchange plant facilities serving the area are located along one side of the road. A customer's establishment located on the far side of the boundary road is considered to be within the exchange if that establishment has an address on the road and can be served by aerial or buried facilities, not to exceed 500 feet airline distance, measured from the center of the road to the nearest point of the customer's establishment.
4. Service will not be extended to customer's establishments located on the far side of the boundary road under the following circumstances:
 - Where the nearest point of the customer's establishment is more than 500 feet airline distance, measured from the center of the road which is a common exchange boundary.
 - Where the customer's establishment is part of a complex (trailer park, shopping center, subdivision, apartment cluster, etc.) on the same continuous property, a portion of which exceeds the measurement of 500 feet.
 - Where the customer's establishment can, at the discretion of the Telephone Company, be served by facilities provided from the exchange in which the establishment is located.
5. Where the boundary is designated as the center of the road (street or highway) each side of the road is in a different service area.

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1. APPLICATION OF BOUNDARY DESIGNATIONS (cont'd)

A. GENERAL: (cont'd)

6. Where the boundary is designated as a river (stream) or railroad, each side of the river or railroad is in a different service area.
7. Where the boundary is not on a road, customers are served in accordance with their location with respect to the boundary.
8. Where the exchange boundary adjoins that of another telephone company, the tariff provisions of the company in whose territory the customer is located apply if they are more restrictive than the provisions contained herein.

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2. EXCHANGE MAPS AND BOUNDARY DESCRIPTIONS**A. ALLEN:**

Exchange Area

Beginning at a point 3/10 mile south of the northwest corner of Section 31, R4W, T5S, Litchfield Twp., Hillsdale County; east to the north-south 1/8 line of the northeast 1/4 of Section 34; south to the east-west 1/8 line of the southeast 1/4 of Section 34; east to the north-south 1/4 line of Section 36; south to the south 1/4 post of Section 36; east to the southeast corner of Section 36; south to the southeast corner of Section 24, Allen Twp.; west to a point 200 feet east of the southwest corner of Section 24, (Note: All addresses on Bacon Road from Sand Lake Road to Cronk Road served by Allen Exchange); south to the south line of Section 36; west to the junction of Balcom Road and the north line of Section 3. Reading Twp.; south on Balcom Road to a point 1/10 mile south of the north line of Section 3; west to the shoreline of Round Lake, southwesterly along said shoreline to the east line of Section 4; south on the east line of Section 4 to a point that intersects a line east from Grover Drive and South Allen Road; west on this line across South Allen Road and west on Grover Drive to the south lot line of Lot 1, Glenn Spring Subdivision where it meets the shore of Hemlock Lake; west across Hemlock Lake to a point where Lot 85 and 86 (as shown on the Hemlock Beach Plat as recorded on April 15, 1925) intersects Hemlock Lake; southwest along the lot line between Lots 85 and 86, across Cedar Creek Drive, along the walk between lots 138 and 139; southwest to the point formed by the intersection of a line S 45 33' E and Line S 45 29' W. at Carpenter Lake; west across Carpenter Lake to the west shore; southerly along the western shoreline of Carpenter Lake to the channel between Carpenter Lake and Long Lake; southwesterly to the intersection of Hemlock Road and Bankers Road; north on Hemlock Road to the east-west 1/8 line of the northwest 1/4 of Section 5; west to the north-south 1/4 line of Section 6; south to the east-west 1/4 line of section 6; west to the west section line of Section 6; north to the point of beginning.

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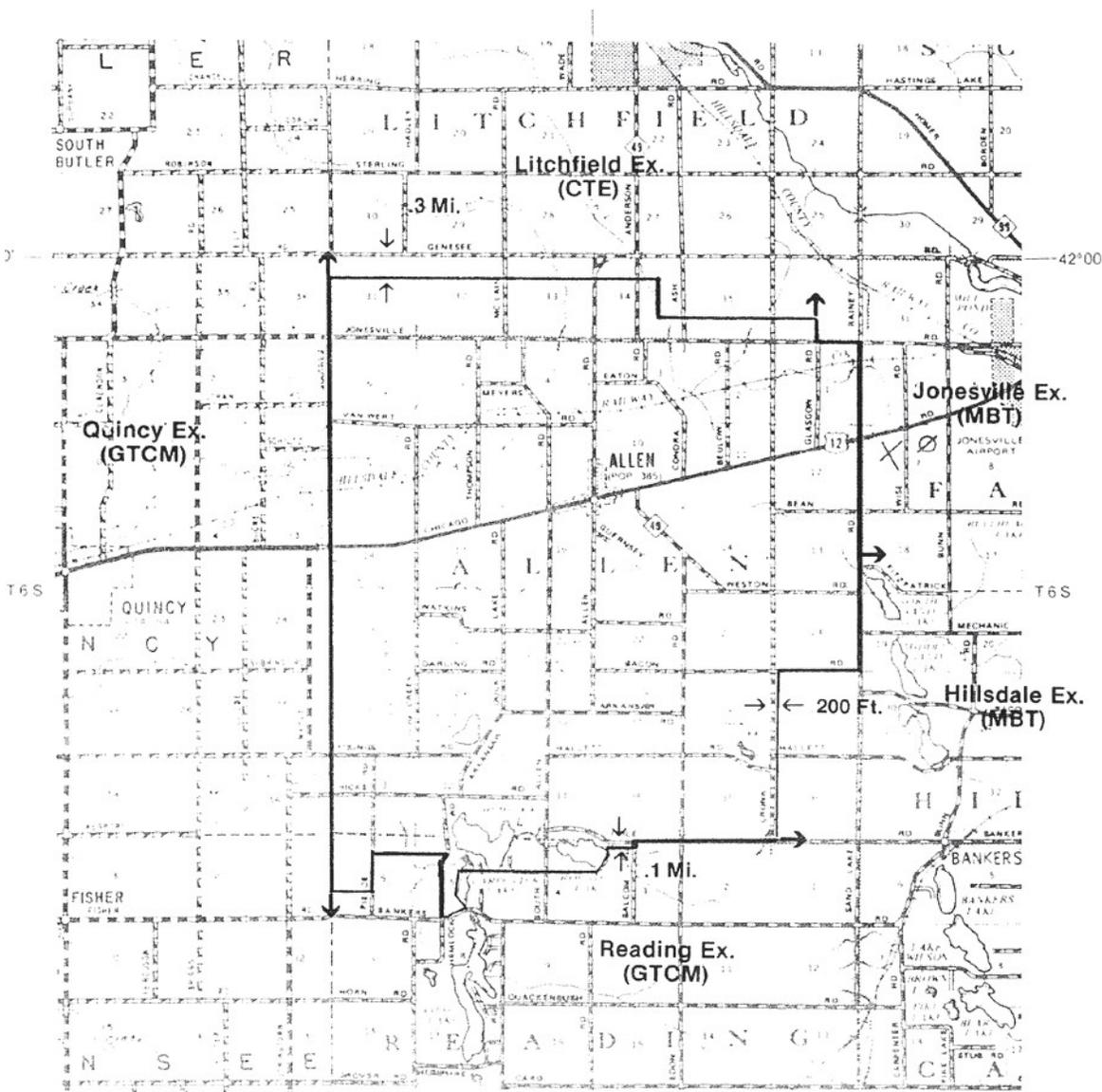
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2. EXCHANGE MAPS AND BOUNDARY DESCRIPTIONS(cont'd)

A. ALLEN: (cont'd)

Exchange Map



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TARIFF M.P.S.C. NO. 1R
FRONTIER COMMUNICATIONS OF MICHIGAN, INC.

PART 3 – Exchange Access Service
SECTION 3 – Boundary Designations and Map

Original Sheet 5

2. EXCHANGE MAPS AND BOUNDARY DESCRIPTIONS

B. BROOKLYN:

Exchange Area

Beginning at the junction of Highway U.S. 12 with the west line of Section 12, R1W, T5S, Somerset Township, Hillsdale County; north to the southeast corner of Section 2; west to the southwest corner of Section 2; north to the west 1/8 post of the northwest 1/4 of Section 2; east to the centerline of Highway U.S. 127; north along the centerline of Highway U.S. 127 to a point 200' south of White Road; east to the north-south 1/4 line of Section 31, Columbia Township, Jackson County; north to a point 200' north of White Road; east to a point 200' west of Hyde Road; north to the east-west 1/4 line of Section 19; east to a point 200' west of Hayes Road; north to the centerline of Lakeview Road; east to the north-south 1/8 line of the northwest 1/4 of Section 22; north to the east-west 1/4 line of Section 10; east to a point 200' west of Highway M-50; north to the east-west 1/8 line of the northeast 1/4 of Section 12; east to a point 200' east of Highway M-50; north to the north line of Section 7; east to a point 200' east of Wolf Lake Road; southerly remaining 200' east of Wolf Lake Road to the east-west 1/4 line of Section 8; east to a point 200' west of Case Road; south to a point 200' south of the north line of Section 16, Norvell Township; east to the north-south 1/8 line of the northeast 1/4 of Section 14; south to the center of the northeast 1/4 of Section 23; east to the west 1/8 post of the northeast 1/4 of Section 24; south to a point 1/10 mile south of Cash Road; easterly remaining 1/10 mile south of Cash Road to the east line of Section 25; north to a point 1/10 mile north of the east-west portion of Mulvaney Road; east to a point 2/10 mile east of the north-south portion of Mulvaney Road extended; south to the east-west 1/4 line of Section 6, Franklin Township, Lenawee County; west to the south 1/8 post of the northwest 1/4 of Section 6; north to the north 1/8 post of the northwest 1/4 of Section 6; west to a point 1/4 mile east of Person Highway; south to the east-west 1/4 line of Section 3, Cambridge Township; west to a point 1/4 mile west of Person Highway; south to a point 1/4 mile north of Highway U.S. 12; westerly remaining 1/4 mile north of Highway U.S. 12 to the north-south 1/4 line of Section 6; south to a point 2/10 mile south of Highway U.S. 12; westerly remaining 2/10 mile south of Highway U.S. 12 to a point 1/10 mile east of Miller Road; south to a point 1/10 mile south of the south line of Section 12, Woodstock Township; west to Round Lake Highway; north to Highway U.S. 12; westerly along Highway U.S. 12 to the point of beginning.

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TARIFF M.P.S.C. NO. 1R
FRONTIER COMMUNICATIONS OF MICHIGAN, INC.

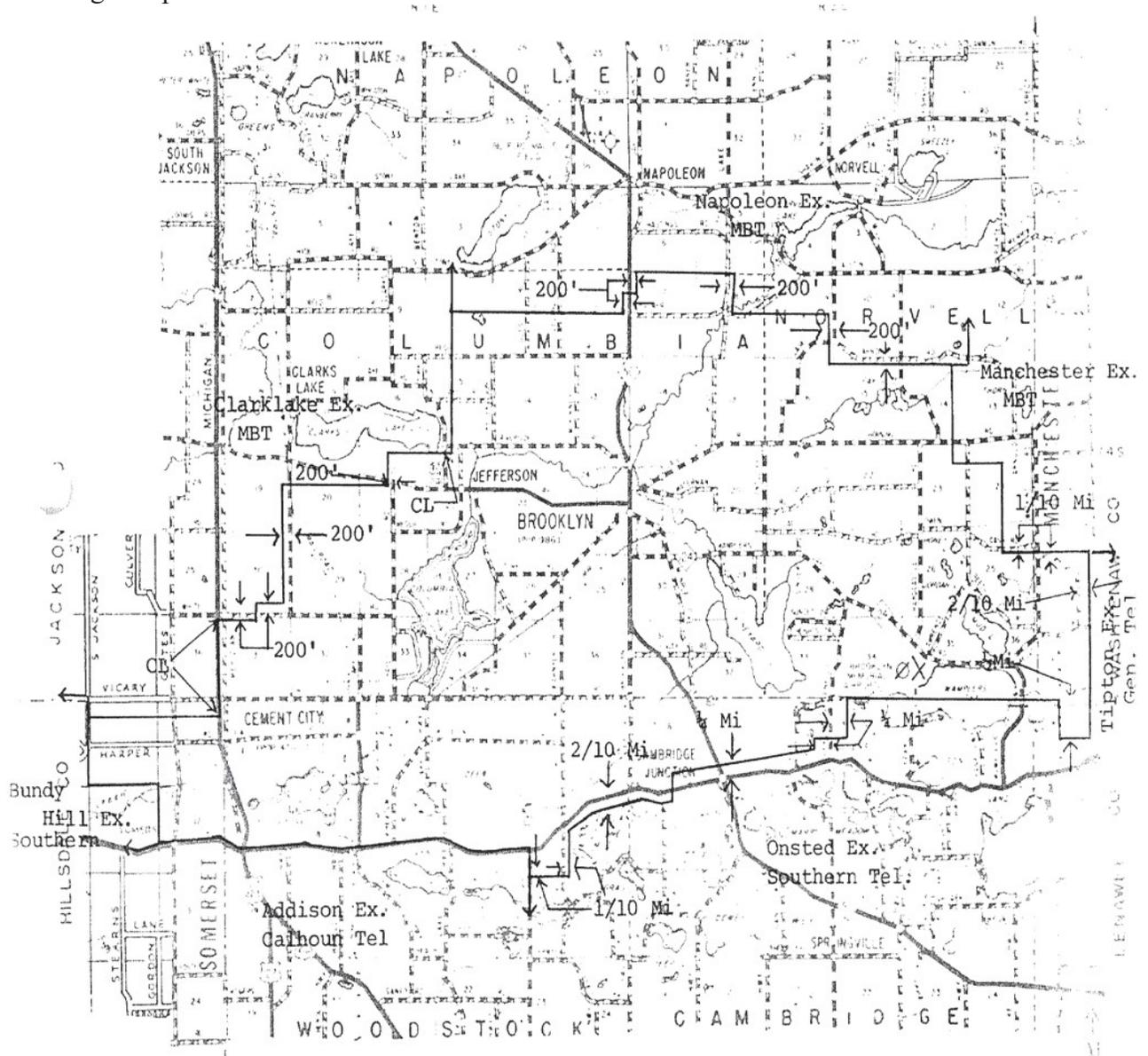
PART 3 – Exchange Access Service
SECTION 3 – Boundary Designations and Map

Original Sheet 6

2. EXCHANGE MAPS AND BOUNDARY DESCRIPTIONS (cont'd)

B. BROOKLYN (cont'd)

Exchange Map



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2. EXCHANGE MAPS AND BOUNDARY DESCRIPTIONS**C. BUNDY HILL:**

Exchange Area

Beginning at the southwest corner of Section 24, R2W, T4S, Hanover Township, Jackson County; east to the southeast corner of Section 19. Liberty Township; south to a point 200' south of Vicary Road; east to the east line of Section 5, Somerset Township, Hillsdale County; north to the centerline of Vicary Road; east to the east line of Section 4; south to a point 200' south of Vicary Road; east to the east line of Section 3; south to the southeast corner of Section 3; east to the southeast corner of Section 2; south to Highway U.S. 12; westerly to the west line of Section 11; south to the southwest corner of Section 11; west to the north 1/8 post of the northwest 1/4 of Section 15; south to the south 1/8 post of the southwest 1/4 of Section 22; west to the north 1/8 post of the northeast 1/4 of Section 30; south to the center of the northeast 1/4 of Section 30; west to the center of the northwest 1/4 of Section 25. Moscow Township; north to the center of the southwest 1/4 of Section 24; west to the west line of Section 24; north to the east 1/4 post of Section 14; west to the center of Section 15; north to the center of Section 10; west to the west line of Section 10; north to the west 1/8 post of the northwest 1/4 of Section 3; east to the center of the northeast 1/4 of Section 3; north to the south 1/8 post of the northeast 1/4 of Section 27. Hanover Township, Jackson County; east to the south 1/8 post of the northeast 1/4 of Section 26; north to the center of the southeast 1/4 of Section 23; east to the east 1/8 post of the southeast 1/4 of Section 23; south to the point of beginning.

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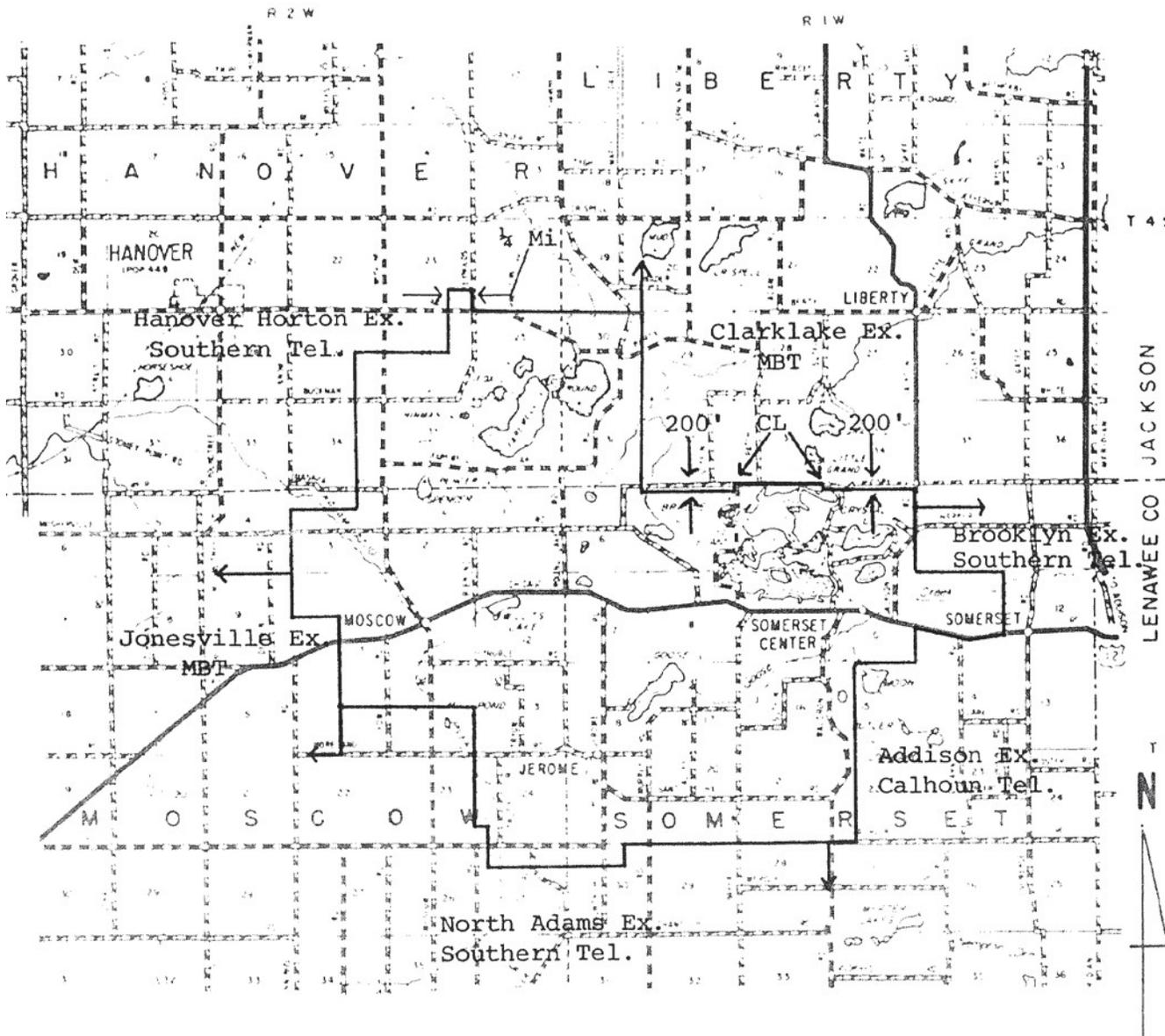
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2. EXCHANGE MAPS AND BOUNDARY DESCRIPTIONS(cont'd)

C. BUNDY HILL: (cont'd)

Exchange Map



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2. EXCHANGE MAPS AND BOUNDARY DESCRIPTIONS

D. CAMBRIA:

Exchange Area

Beginning at the northeast corner of Section 15, R3W, T7S, Cambria Twp., Hillsdale County; south to a point 500' south of the east 1/4 post of Section 22; east to the north-south 1/4 line of Section 19, Jefferson Twp.; south to the south 1/4 post of Section 19; east to the southeast corner of Section 19; south to the east 1/4 post of Section 31; west to the west 1/4 post of Section 31; north to the northwest corner of Section 31; west to the northeast corner of Section 36, Cambria Twp.; south to the southeast corner of Section 2, Woodbridge Twp.; west to the southwest corner of Section 2; south to the southeast corner of Section 10; west to the southwest corner of Section 9; north to the east 1/4 post of Section 8; west to the west 1/4 post of Section 8; north to the northeast corner of Section 6; west 3/10 mile; north to the north line of Section 31, Cambria Twp.; east to the northeast corner of Section 31; north to the northeast corner of Section 30; east to the south 1/4 post of Section 20; north to the north 1/4 post of Section 20; east to the northeast corner of Section 20; north to the northwest corner of Section 16; east to the point of beginning.

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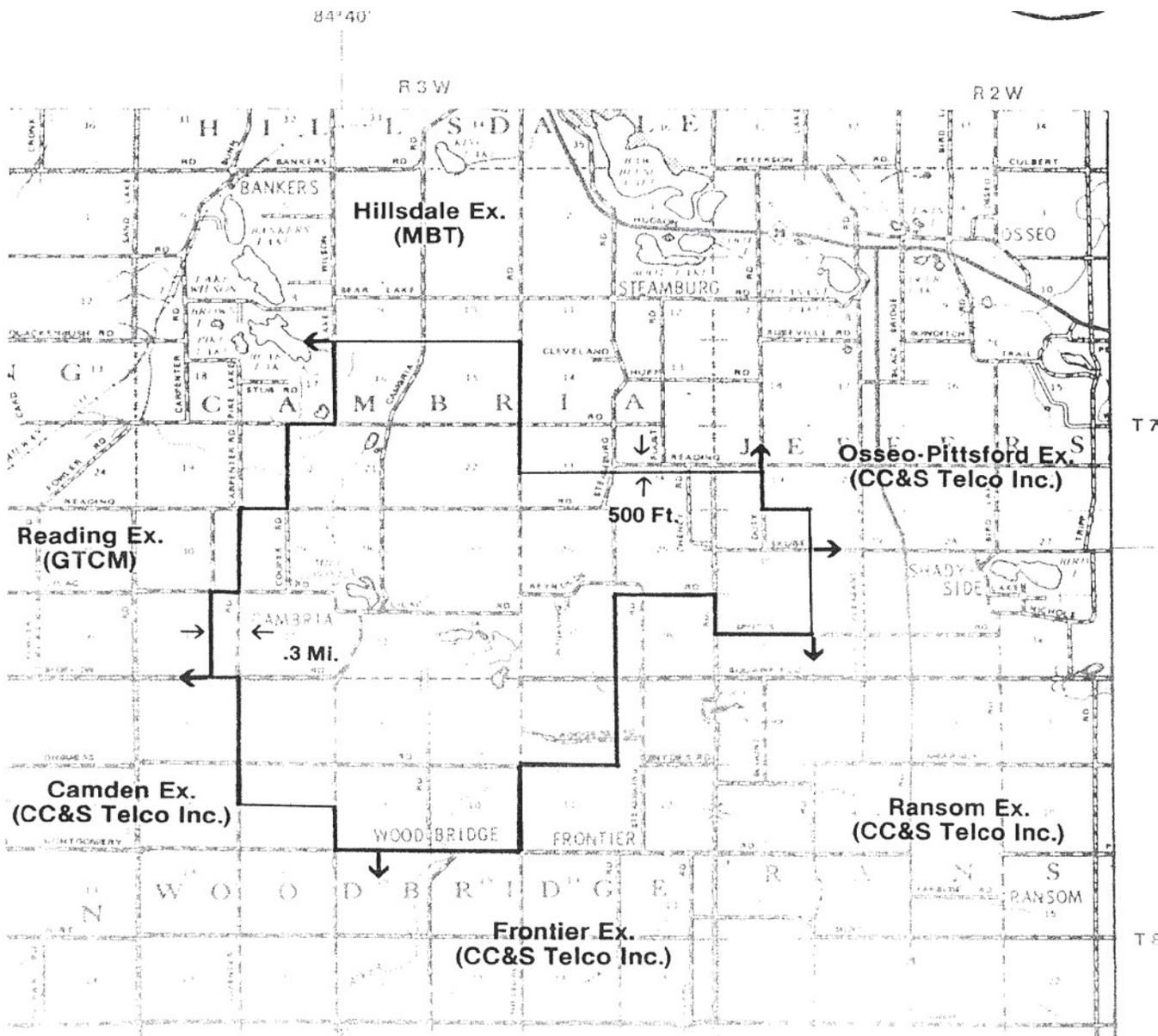
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2. EXCHANGE MAPS AND BOUNDARY DESCRIPTIONS(cont'd)

D. CAMBRIA: (cont'd)

Exchange Map



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2. EXCHANGE MAPS AND BOUNDARY DESCRIPTIONS

E. CAMDEN:

Exchange Area

Beginning at a point where the Michigan, Indiana, and Ohio state lines join on the west section line of Section 8, R4W, T9S, Camden Twp., Hillsdale County; east on the Michigan-Ohio state line to the north-south 1/4 line of Section 9. Amboy Twp.; north to the north 1/4 post of Section 16, Woodbridge Twp.; west to the southwest corner of Section 9; north to the west 1/4 post of Section 9; west to the west 1/4 post of Section 8; north to the northeast corner of Section 6; west to the north 1/4 post of Section 5, Camden Twp.; south to the center of Section 5; east to the center of Section 4; south to the south 1/4 post of Section 16; west to the southwest corner of Section 16; south to the east 1/4 post of Section 20; west to the west 1/4 post of Section 20; south to the point of beginning.

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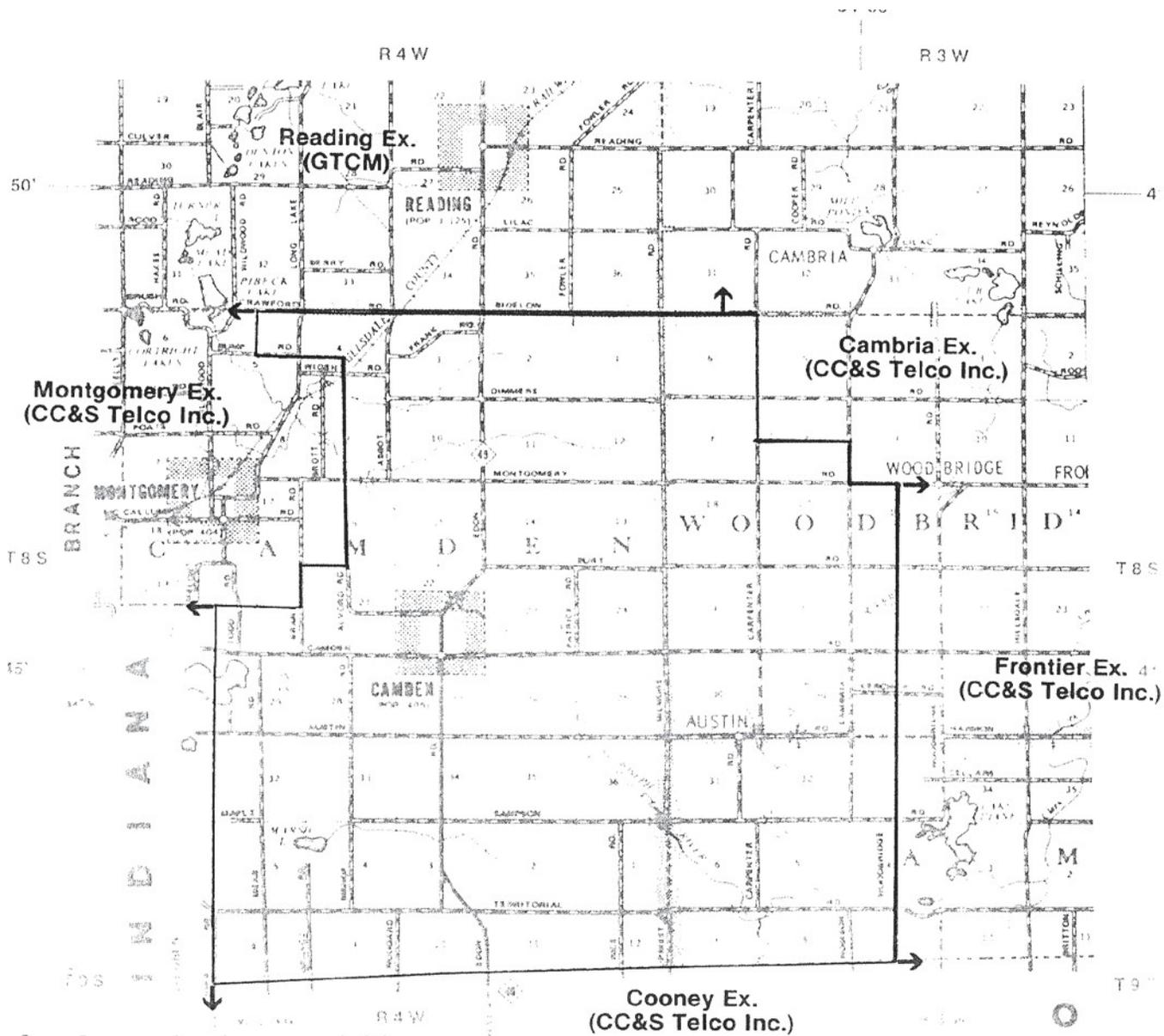
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2. EXCHANGE MAPS AND BOUNDARY DESCRIPTIONS(cont'd)

E. CAMDEN: (cont'd)

Exchange Map



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2. EXCHANGE MAPS AND BOUNDARY DESCRIPTIONS**F. CONCORD:**

Exchange Area

Beginning at the southeast corner of Section 8, R3W, T3S, Concord Township, Jackson County; north to Elm Road; east to the north-south 1/8 line of the southeast 1/4 of Section 4; north to Erie Road; east to the north 1/4 post of Section 3; south to south 1/4 post of Section 3; east to the north 1/8 post of the northeast 1/4 of Section 10; southeast to the east 1/8 post of the northeast 1/4 of Section 10; east to the west 1/8 post of the northwest 1/4 of Section 12; south to King Road; east to the centerline of Chapel Road; south along the centerline of Chapel Road to the centerline of Spring Arbor Road (M-60); southwesterly along the centerline of Spring Arbor Road to the centerline of Mathews Road; south along the centerline of Mathews Road to the east-west 1/4 line of Section 20, Spring Arbor Township; east to the south 1/8 post of the northeast 1/4 of Section 20; south to the south 1/8 post of the southeast 1/4 of Section 17. Hanover Township; west to the north 1/8 post of the northeast 1/4 of Section 24, Pulaski Township; south to the south 1/8 post of the northeast 1/4 of Section 24; west to a point 1/10 mile west of Luttenton Road; south to the east-west 1/4 line of Section 35; west to the center of Section 33; south to a point 1/10 mile south of Goose Road extended; west to the north-south 1/4 line of Section 31; north of the north line of Section 31; west to a point 1/10 mile west of Van Wert Road; north to the east-west 1/4 line of Section 25. Homer Township, Calhoun County; west to the west 1/4 post of Section 25; north to the northwest corner of Section 25; east to the northeast corner of Section 25; north to the west 1/4 post of Section 30, Concord Township, Jackson County; east to the center of Section 30; north to the center of Section 18; east to the west 1/4 post of Section 17; north to the northwest corner of Section 17; east to the point of beginning.

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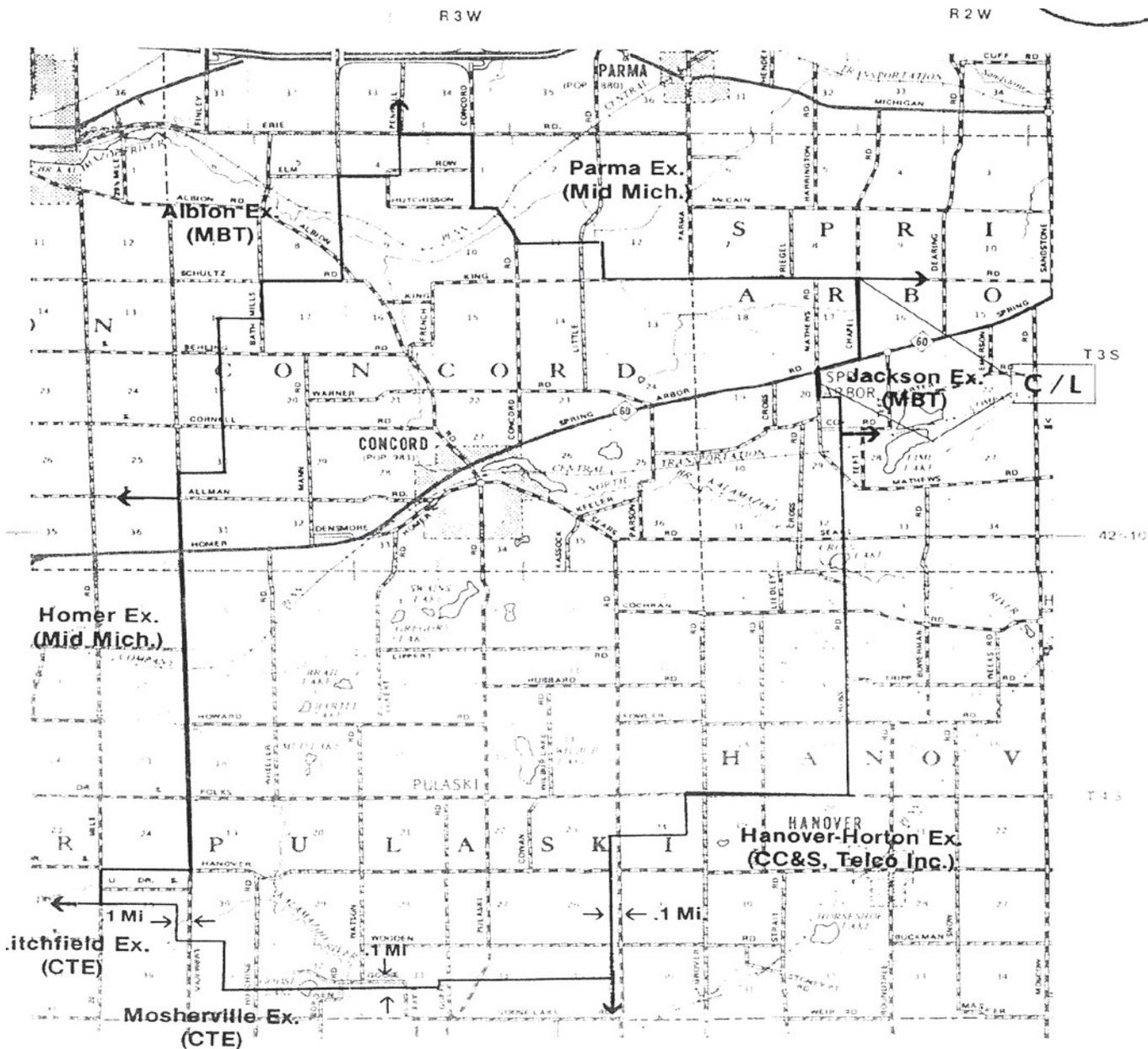
Jack.phillips@ftr.com

952-435-1373

2. EXCHANGE MAPS AND BOUNDARY DESCRIPTIONS (cont'd)

F. CONCORD: (cont'd)

Exchange Map



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2. EXCHANGE MAPS AND BOUNDARY DESCRIPTIONS**G. FRONTIER:**

Exchange Area

Beginning at a point where the Michigan and Ohio state lines join at the north-south 1/4 line of Section 9, R3W, T9S, Amboy Twp., Hillsdale County; east along the Michigan-Ohio state line to the north-south 1/8 line of the west half of Section 8, R2W; north to a point where lots 106 and 107 join the west shore of Merry Lake in Section 5; west on a line between lots 106 and 107 of Merry Lake-Western Heights Subdivision Across Merry Drive West, west between lots 50 and 51, and west between lots 34 and 35. west on Laura Lane to the west Section Line of Section 5; west to the north-south 1/8 line of the southeast 1/4 of Section 6; north to the east-west 1/8 line of southeast 1/4 of Section 31; east to the north-south 1/4 line of Section 32; north to the center of Section 29, Ransom Twp.; west to the north-south 1/8 line of the west 1/2 of Section 29; north to the east-west 1/4 line of Section 8; west to the north-south 1/8 line of the east 1/2 of Section 7; north to the north line of Section 6; west to the northwest corner of Section 6; north to the northeast corner of Section 36, Cambria Twp.; west to the northwest corner of Section 36; south to the southeast corner of Section 2, Woodbridge Twp.; west to the southwest corner of Section 2; south to the southeast corner of Section 10; west to the north 1/4 post of Section 16; south to the point of beginning.

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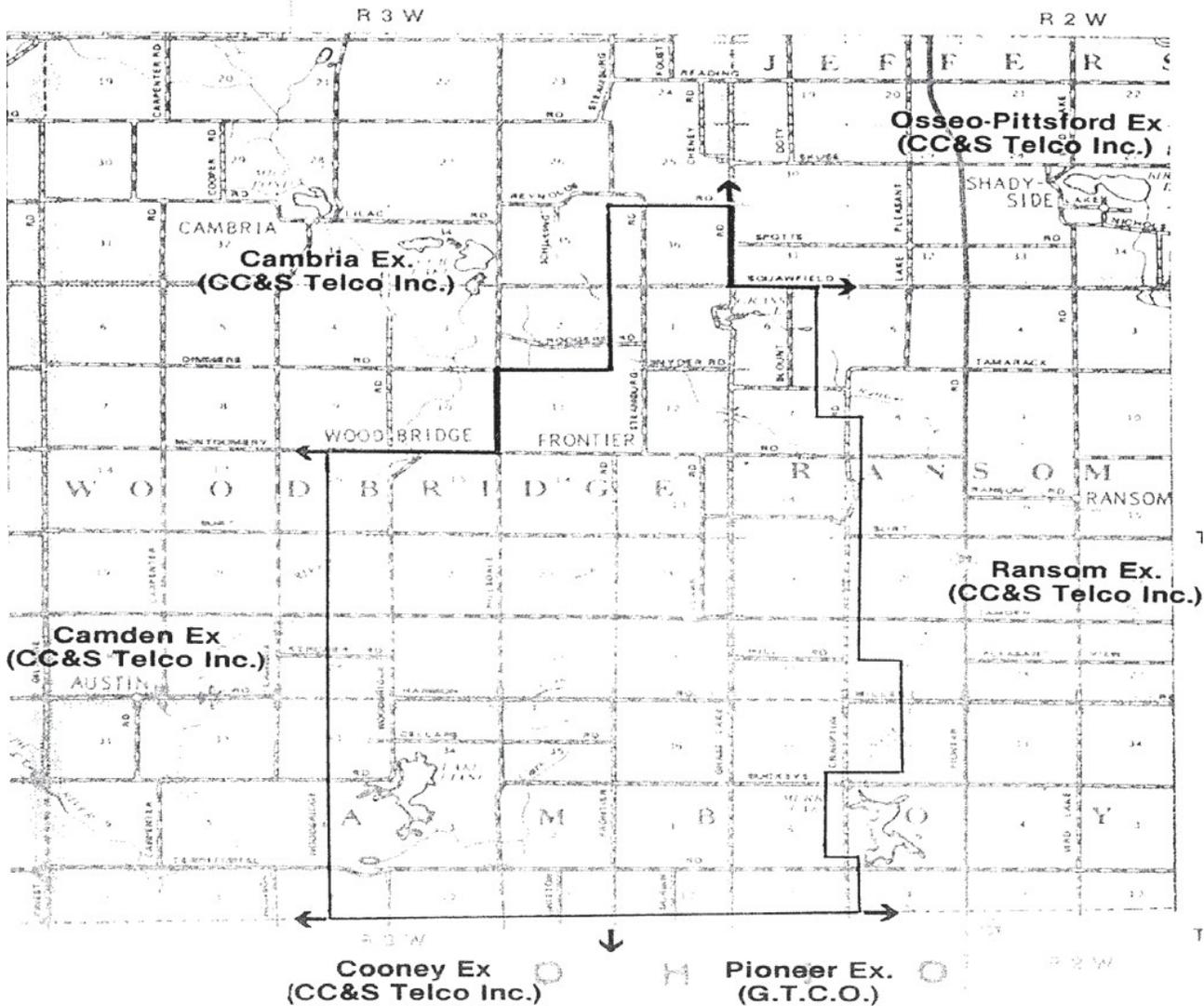
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2. EXCHANGE MAPS AND BOUNDARY DESCRIPTIONS(cont'd)

G. FRONTIER: (cont'd)

Exchange Map



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14450 Burnhaven Drive, Burnsville MN 55306

2. EXCHANGE MAPS AND BOUNDARY DESCRIPTIONS**H. HANOVER-HORTON:**

Exchange Area

Beginning at the southeast corner of Section 1, R3W, T5S, Scipio Township, Hillsdale County; south to Jeffrey Road; west to Pope Road; north to the west 1/4 post of Section 1; west to a point 1/10 mile west of Pope Road; north remaining 1/10 mile west of Pope Road and Luttenton Road to the east-west 1/4 line of Section 23. Pulaski Township, Jackson County; east to the south 1/8 post of the northeast 1/4 of Section 24; north to the north line of Section 24; east to the south 1/8 post of the southeast 1/4 of Section 17. Hanover Township; north to the east-west 1/4 line of Section 20, Spring Arbor Township; east to the east line of Section 24; south to the centerline of Vrooman Road; easterly remaining on the centerline of Vrooman Road to the northeast corner of Section 30, Summit Township; south to a point 200' south of Horton Road; east to a point 200' west of Springbrook Road; southerly remaining 200' west of Springbrook Road to the east-west 1/8 line of the southwest 1/4 of Section 17. Liberty Township; west to the west line of Section 17; south to the southwest corner of Section 20; west to the southwest corner of Section 24, Hanover Township; north to the east 1/8 post of the southeast 1/4 of Section 23; west to the center of the southeast 1/4 of Section 23; south to the south 1/8 post of the northeast 1/4 of Section 26; west to the south 1/8 post of the northeast 1/4 of Section 27; south to the center of the northeast 1/4 of Section 3. Moscow Township, Hillsdale County; west to the west line of Section 3; south to the southwest corner of Section 3; west to the point of beginning.

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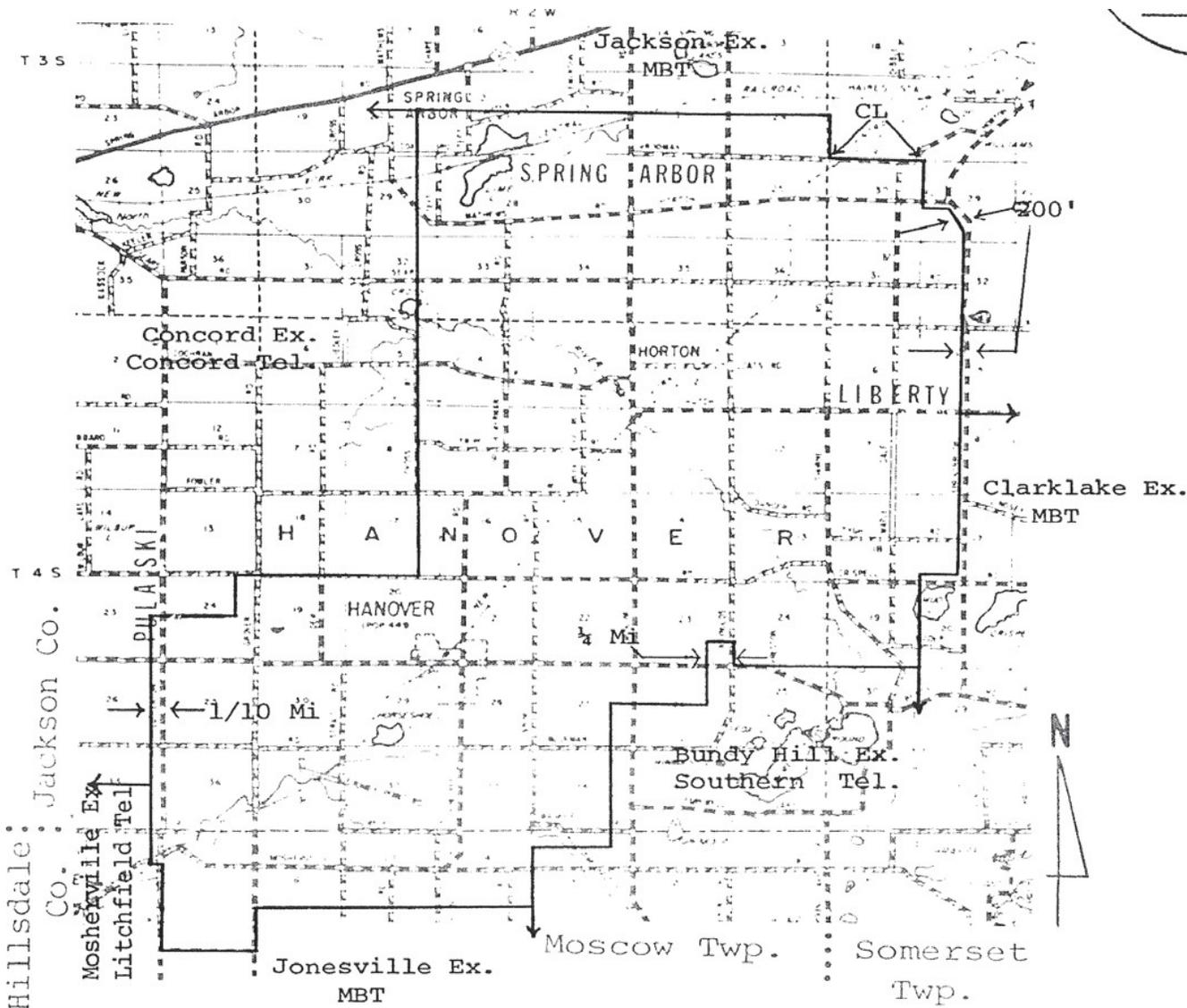
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2. EXCHANGE MAPS AND BOUNDARY DESCRIPTIONS(cont'd)

H. HANOVER-HORTON:(cont'd)

Exchange Map



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2. EXCHANGE MAPS AND BOUNDARY DESCRIPTIONS(cont'd)

I.MONTGOMERY:

Exchange Area

Beginning at the west 1/4 post of Section 20, R4W, T8S, Camden Twp., Hillsdale County; west along the Indiana-Michigan state line to the south 1/8 post of the southwest 1/4 of Section 23. California Twp., Branch County; north to the north line of Section 23; west to the north 1/8 Post of the northwest 1/4 of Section 22; north to the east-west 1/4 line of Section 3; west to the north-south 1/8 line of the east 1/2 of Section 6; north to the east-west 1/4 line of Section 31, Algansee Twp., Branch County; east to the east line of Section 31, Reading Twp., Hillsdale County; south to the southeast corner of Section 31; east to the north 1/4 post of Section 5. Camden Twp.; south to the center of Section 5; east to the center of Section 4; south to the south 1/4 post of Section 16; west to the southwest corner of Section 16; south to the east 1/4 post of Section 20; west to the point of beginning.

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TARIFF M.P.S.C. NO. 1R
FRONTIER COMMUNICATIONS OF MICHIGAN, INC.

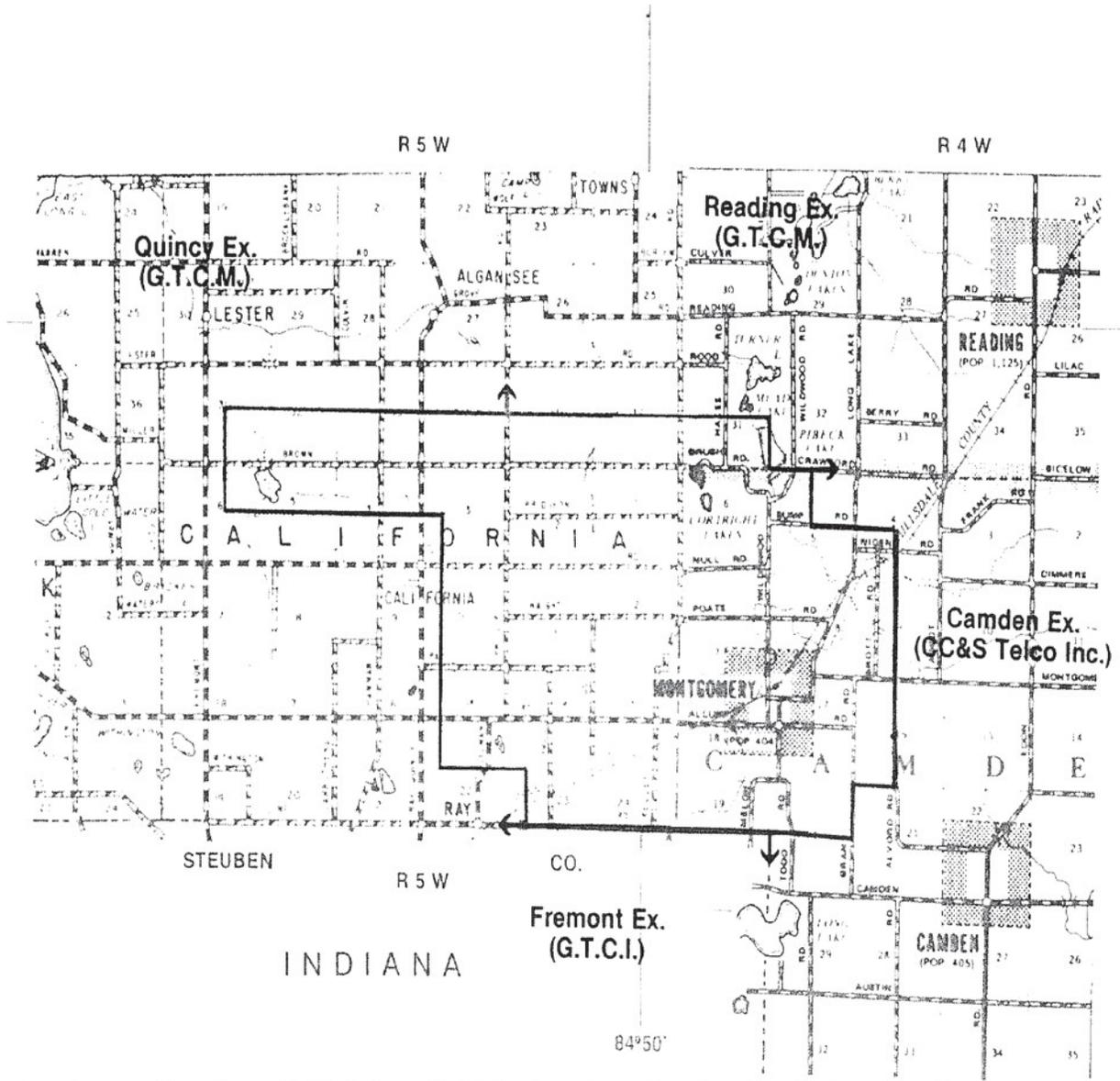
PART 3 – Exchange Access Service
SECTION 3 – Boundary Designations and Map

Original Sheet 20

2. EXCHANGE MAPS AND BOUNDARY DESCRIPTIONS(cont'd)

I. MONTGOMERY: (cont'd)

Exchange Map



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TARIFF M.P.S.C. NO. 1R
FRONTIER COMMUNICATIONS OF MICHIGAN, INC.

PART 3 – Exchange Access Service
SECTION 3 – Boundary Designations and Map

Original Sheet 21

2. EXCHANGE MAPS AND BOUNDARY DESCRIPTIONS

J. NORTH ADAMS:

Exchange Area

Beginning at the southeast corner of Section 16, R1W, T6S, Wheatland Township, Hillsdale County; west to the southwest corner of Section 13. Adams Township; south to the southwest corner of Section 24; west to the southwest corner of Section 21; north to the northwest corner of Section 21; west to the southwest corner of Section 17; north to the northwest corner of Section 17; west to the southwest corner of Section 7; north to the northwest corner of Section 7; east to the northeast corner of Section 7; north to the northeast corner of Section 31. Moscow Township; east to the northeast corner of Section 32; north to the northeast corner of Section 29; west to the south 1/8 post of the southwest 1/4 of Section 20; north to the north 1/8 post of the southwest 1/4 of Section 20; east to the east 1/4 post of Section 20; north to the northeast corner of Section 20; east to the north 1/4 post of Section 22; north to the center of Section 15; east to the west 1/4 post of Section 13; south to the west 1/8 post of the southwest 1/4 of Section 24; east to the center of the southwest 1/4 of Section 24; south to the center of the northwest 1/4 of Section 25; east to the center of the northeast 1/4 of Section 30, Somerset Township; north to the north 1/8 post of the northeast 1/4 of Section 30; east to Waldron Road; south along Waldron Road to the east 1/8 post of the southeast 1/4 of section 28; east to the east 1/8 post of the southwest 1/4 of section 27; south to the east 1/8 post of the northwest 1/4 of section 34; west to the east 1/8 post of the northwest corner of section 33; south along Waldron Road to the point of beginning.

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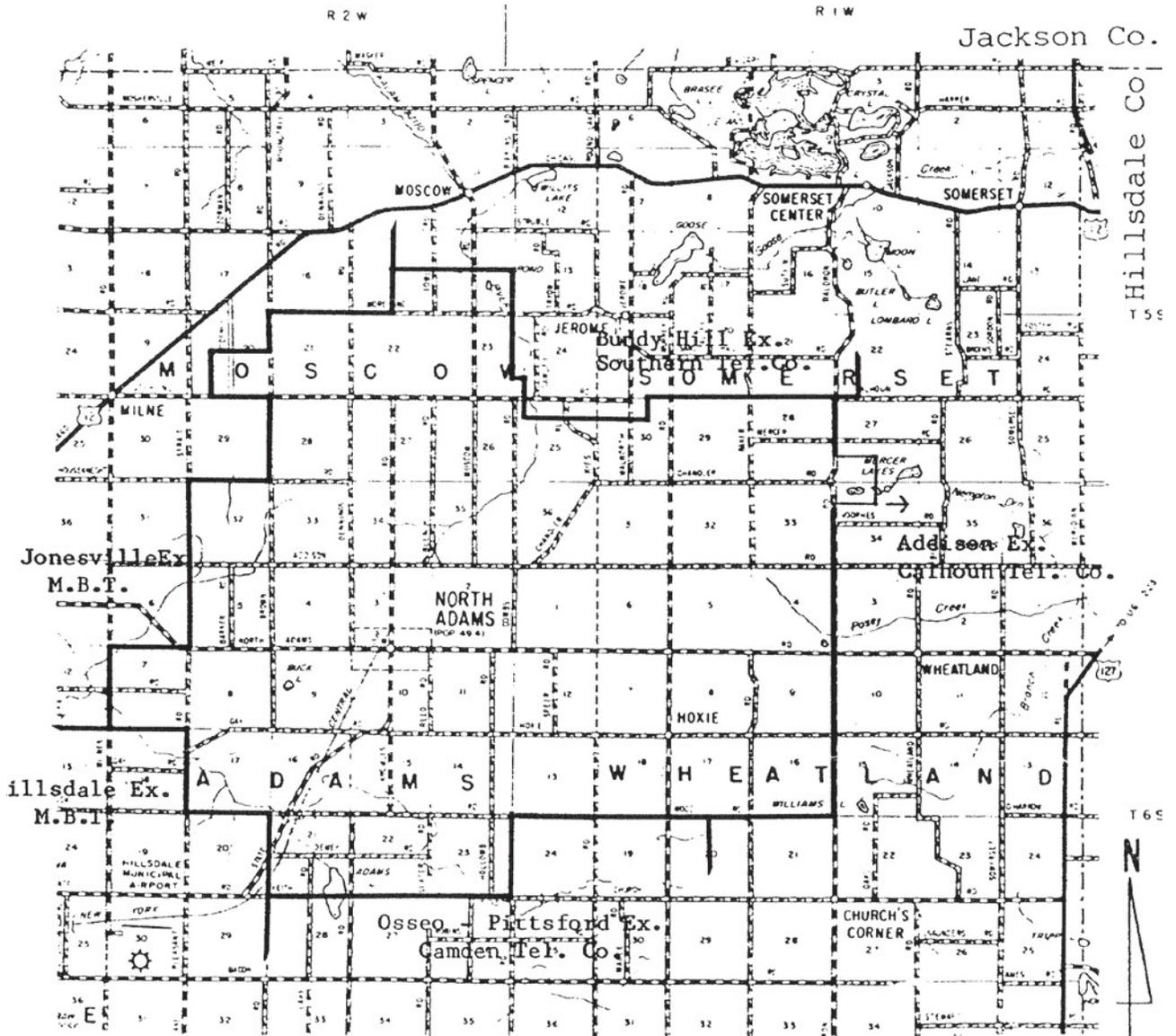
PART 3 – Exchange Access Service
SECTION 3 – Boundary Designations and Map

Original Sheet 22

2. EXCHANGE MAPS AND BOUNDARY DESCRIPTIONS(cont'd)

J. NORTH ADAMS: (cont'd)

Exchange Map



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2. EXCHANGE MAPS AND BOUNDARY DESCRIPTIONS(cont'd)**K. ONSTED: (cont'd)**

Exchange Area

Beginning at the southwest corner of Section 1, T6S, R1E, Rollin Township, Lenawee County; north to Mills Road; west to Round Lake Highway; northerly along said Highway to U.S. 223; northwesterly along said Highway to Devil's Lake Highway; northerly along said Highway to the north line of Section 27. Woodstock Township; east to Parkhurst Highway; north to Sanford Road; east to Round Lake Highway; north to a point 1/10 mile south of the north line of Section 14; east to a point 1/10 mile east of Miller Road; north to a point 2/10 mile south of Highway U.S. 12; easterly remaining 2/10 mile south of said Highway to the north-south 1/8 line of the northeast 1/4 of Section 7, Cambridge Township; north to a point 1/4 mile north of Highway U.S. 12; easterly remaining 1/4 mile north of said Highway to the north-south 1/8 line of the northeast 1/4 of Section 4; north to the south 1/8 post of the northeast 1/4 of Section 4; east to the south 1/8 post of the northwest 1/4 of Section 3; north to the north line of Section 3; east to Ayers Highway; south to Highway U.S. 12; westerly along said Highway to the centerline of Pentecost Highway; southerly remaining on the centerline of Pentecost Highway to the east-west 1/4 line of Section 6, Adrian Township; west 1/10 mile; south to a point 1/10 mile south of Shepherd Road; west to the north-south 1/4 line of Section 12, Rome Township; south to the east 1/8 post of the southwest 1/4 of Section 12; west to a point 1/10 mile west of Gilbert Road; south to a point 1/10 mile north of Rome Road; west to the north-south 1/8 line of the southwest 1/4 of Section 14; south to a point .15 mile south of Rome Road; west to the north-south 1/4 line of Section 21; south to the center of Section 21; west to the center of Section 20; north to Woerner Road; west to Skinner Highway; north along said Highway to the northeast corner of Section 12, Rollin Township; west to the point of beginning.

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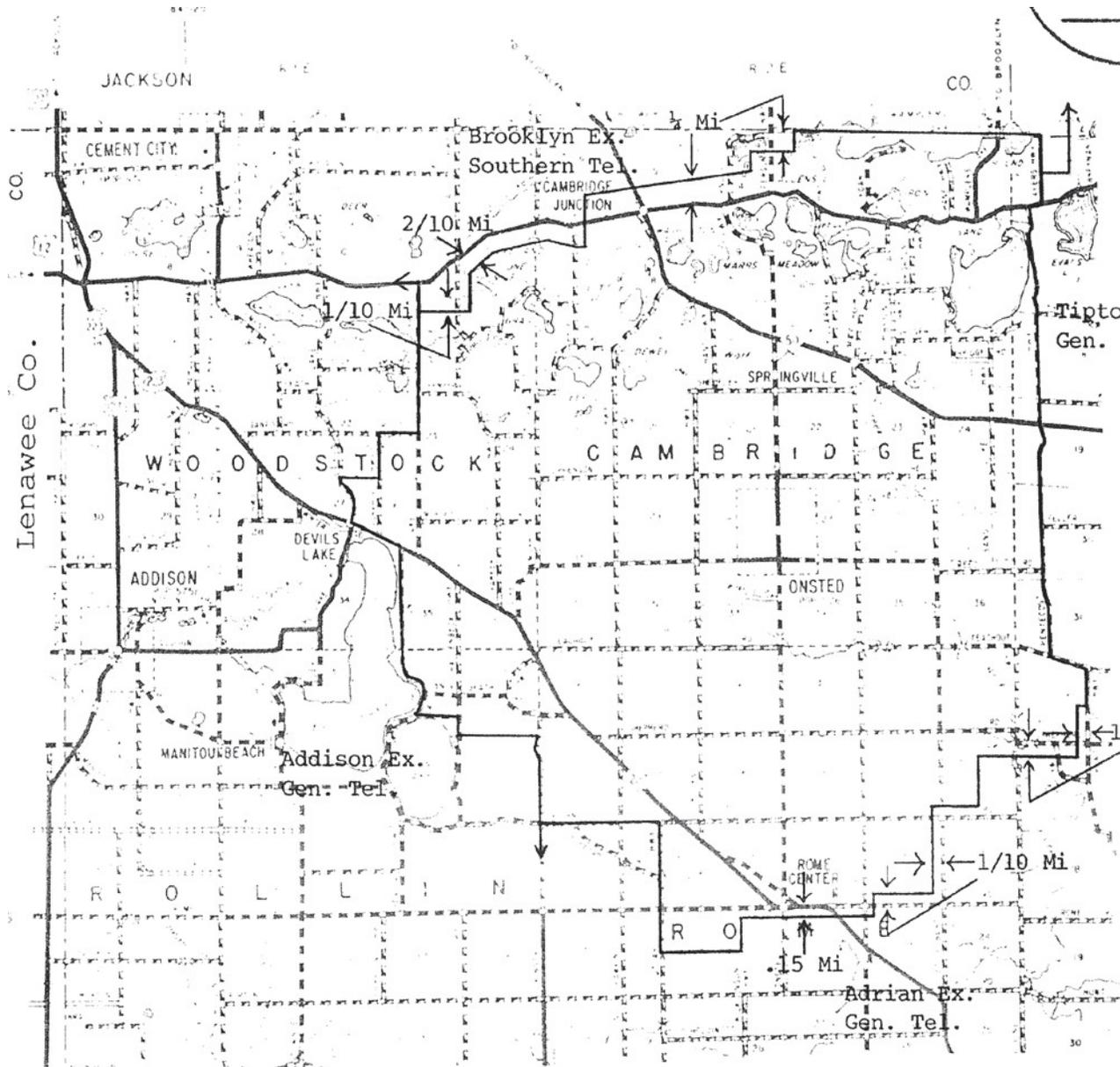
PART 3 – Exchange Access Service
SECTION 3 – Boundary Designations and Map

Original Sheet 24

2. EXCHANGE MAPS AND BOUNDARY DESCRIPTIONS (cont'd)

K. ONSTED: (cont'd)

Exchange Map



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2. EXCHANGE MAPS AND BOUNDARY DESCRIPTIONS(cont'd)**L. OSSEO- PITTSFORD: (cont'd)**

Exchange Area

Beginning at the east 1/4 post of Section 30, R2W,T7S, Jefferson Twp., Hillsdale County; north to the northeast corner of Section 30; west to the north 1/4 post of Section 30; north to the north 1/4 post of Section 19; west to the northwest corner of Section 19; north to a point 1/10 mile south of the east-west 1/4 line of Section 7; east to the north-south 1/8 line of southwest 1/4 of Section 7; north to the New York Central Right of Way in the northwest 1/4 of Section 6; northwest along the New York Central Right of Way to the west line of Section 6; north to the northwest corner of Section 31, Adams Twp.; east to the northeast corner of Section 32; north to the northeast corner of Section 29; east to the southeast corner of Section 23; north to the northeast corner of Section 23; east to the north 1/4 post of Section 20, Wheatland Twp.; south to the east-west 1/8 line of the south 1/2 of Section 29; east to the east line of Section 29; south to the southeast corner of Section 29; east to the north 1/4 post of Section 33; south to the south 1/4 post of Section 33; east to the southeast corner of Section 33; south to the west 1/8 post of the northwest 1/4 of Section 3. Pittsford Twp.; east to the north-south 1/4 line of the north half of Section 3; south to the east-west 1/8 line of the south 1/2 of Section 3; east to a point 1/10 mile west of the east line of Section 3; south to the east-west 1/4 line of the east 1/2 of Section 10; west to the west 1/4 post of Section 10; south to the southwest corner of Section 10; west to a point 1/10 mile west of the northeast corner of Section 16; south to a point 1/10 mile south of the north line of Section 21; east to a point 1/10 mile east of the west line of Section 22; south to a point 1/10 mile north of the south line of Section 22; east to a point 1/10 mile west of Sage Rd.; south to a point 1/10 mile north of Yost Rd.; west to a point 2/10 mile east of Waldron Rd; south to a point 2/10 mile south of the north line of Section 34; west to the north-south 1/8 line of the east 1/2 of Section 32; south to the east-west 1/2 line of Section 5. Wright Twp.; west to the west 1.4 post of Section 2, Ransom Twp.; north to the east 1/4 post of Section 34, Jefferson Twp.; west to the center of Section 33; north to the center of Section 28; west to the point of beginning.

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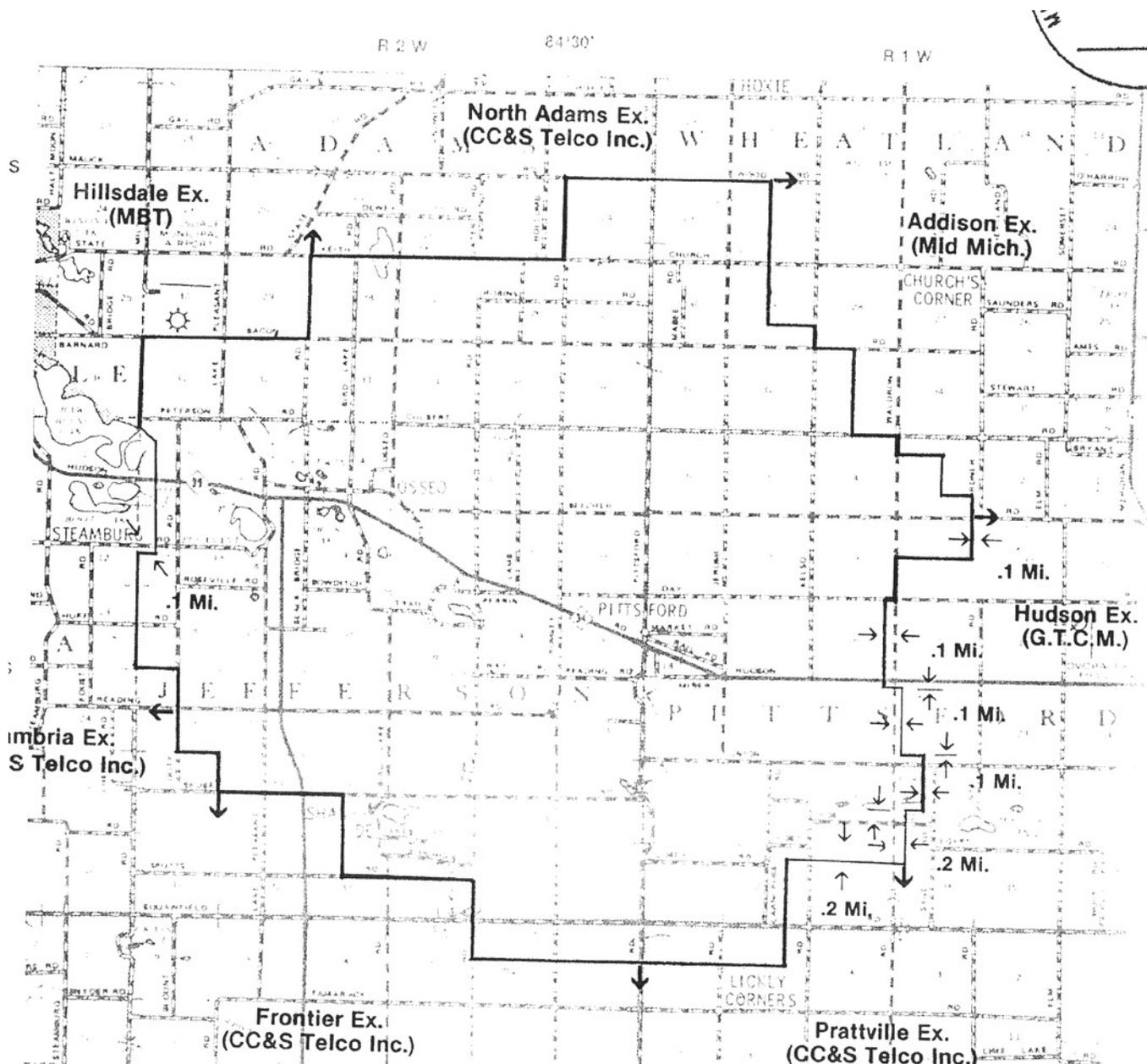
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952-435-1373

2. EXCHANGE MAPS AND BOUNDARY DESCRIPTIONS (cont'd)

L. OSSEO- PITTSFORD: (cont'd)

Exchange Map



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2. EXCHANGE MAPS AND BOUNDARY DESCRIPTIONS(cont'd)

M. PRATTVILLE:

Exchange Area

Beginning at the southwest corner of Section 18, R1W,T8S, Wright Twp., Hillsdale County; north to the west 1/4 post of Section 6; east to the north-south 1/8 line of the east 1/2 of Section 5; north to a point 2/10 mile south of the north line of Section 32, Pittsford Twp.; east to a point 4/10 mile east of the west line of Section 35; south to a point 1/10 mile south of the north line of Section 2, Wright Twp.; east to a point 1/10 mile west of the east line of Section 2; south to a point 1/10 mile south of Lime Lake Rd.; east to the north-south 1/8 line of the east 1/2 of Section 12; south to the south line of Section 13; then west to the point of beginning.

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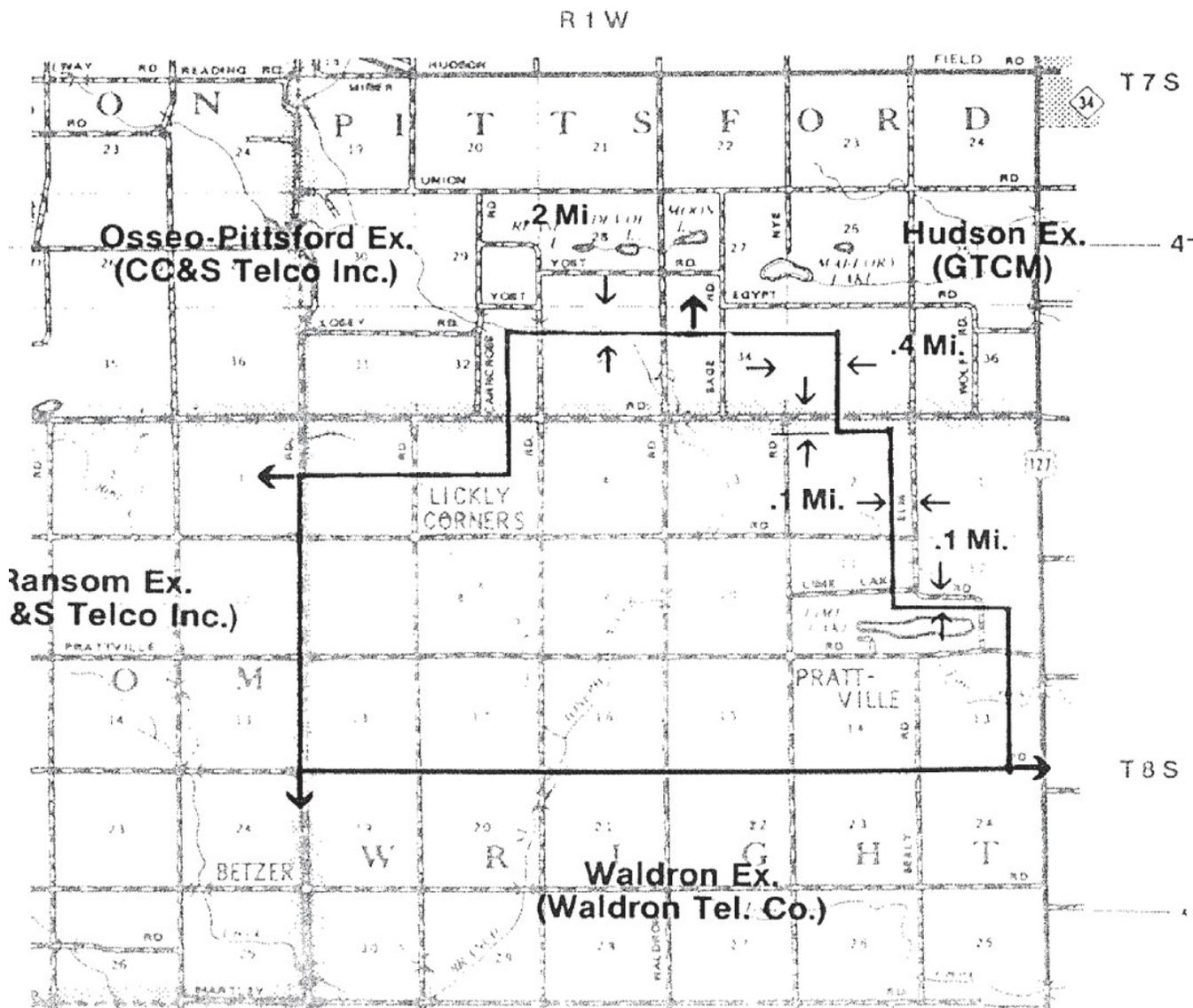
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2. EXCHANGE MAPS AND BOUNDARY DESCRIPTIONS(cont'd)

M. PRATTVILLE: (cont'd)

Exchange Map



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2. EXCHANGE MAPS AND BOUNDARY DESCRIPTIONS**N. RANSOM:**

Exchange Area

Beginning at a point where the Michigan-Ohio state lines join at the east line of Section 12, R2W, T9S, Amboy Twp., Hillsdale County; west along the Michigan-Ohio state line to the north-south 1/8 line of the southwest 1/4 of Section 8; north to a point where lots 106 and 107 join the west shore of Merry Lake in Section 5; west on a line between lots 106 and 107 of Merry Lake Western Heights Subdivision, across Merry Drive West, west between lots 50 and 51, and west between lots 34 and 35. west on Laura Lane to the west line of Section 5; west to the north-south 1/8 line of the southeast 1/4 of Section 6; north to the east-west 1/8 line of the southeast 1/4 of Section 31; east to the north-south 1/4 line of Section 32; north to the center of Section 29. Ransom Twp.; west to the north-south 1/8 line of the west 1/2 of Section 29; north to the east-west 1/4 line of Section 8; west to the north-south 1/8 line of the east 1/2 of Section 7; north to the north line of Section 6; west to the northwest corner of Section 6; north to the west 1/4 post of Section 31, Jefferson Twp.; east to the east 1/4 post of Section 31; north to the east 1/4 post of Section 30; east to the center of Section 28; south to the center of Section 33; east to the east 1/4 post of Section 34; south to the east 1/4 post of Section 3. Ransom Twp.; east to the east 1/4 post of Section 1; south to the southeast corner of Section 13; east to the northeast corner of Section 19. Wright Twp.; south to the east 1/4 post of Section 30; west to the center of Section 30; south to the south 1/4 post of Section 30; west to the northwest corner of Section 31; south to the point of beginning.

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TARIFF M.P.S.C. NO. 1R
FRONTIER COMMUNICATIONS OF MICHIGAN, INC.

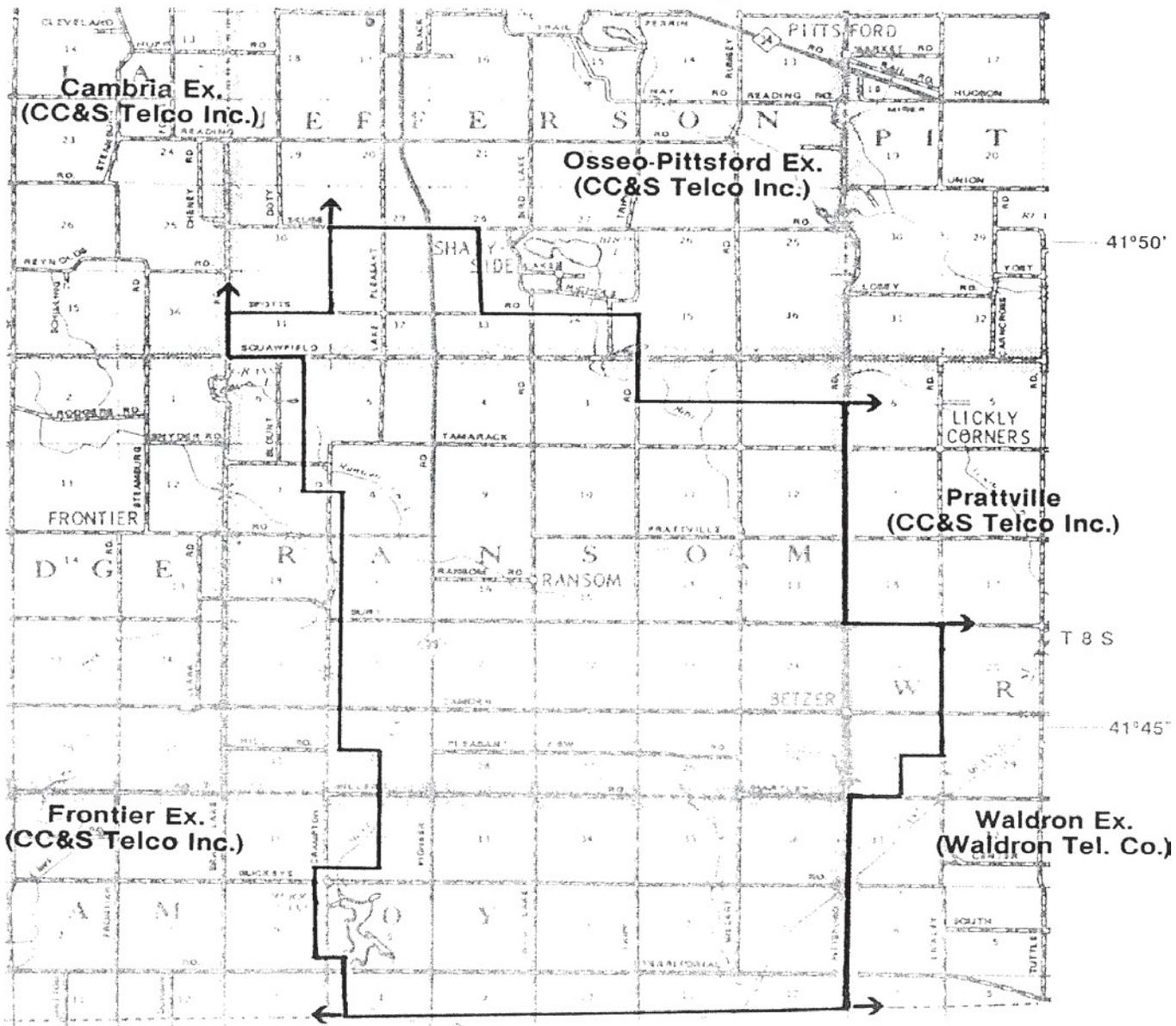
PART 3 – Exchange Access Service
SECTION 3 – Boundary Designations and Map

Original Sheet 30

2. EXCHANGE MAPS AND BOUNDARY DESCRIPTIONS (cont'd)

N. RANSOM: (cont'd)

Exchange Map



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1. TERMINATING EXTENDED AREA SERVICE

A. APPLICATION

1. This tariff applies for the use of an end office switch of Frontier Communications of Michigan, Inc. to terminate a call originating in the local service territory of another provider and terminating as a local call within the local service area of Frontier Communications of Michigan, Inc.

B. GENERAL REGULATIONS

General regulations as depicted in Frontier Communications of Michigan, Inc.’s concurrence in Rochester Telephone’s Tariff FCC No. 1., Section 2, apply except as follows: Section 2.1.2; 2.3.11; 2.3.12; 2.4.2; 2.4.3; 2.4.4 (B) (1); 2.4.4 (B)(2); and 2.4.7 do not apply. As applied to LCTS, the term “access service” is replaced with the term “Local Call Termination Service.”

LCTS requires the use of Calling Party Number (CPN) when a call is set up using SS7 or Automatic Number Identification (ANI) when the call is set up using other methods. Calls with the appropriate CPN/ANI for the provider’s service area will be billed at the rate shown herein. Calls without the appropriate CPN/ANI will be billed as access under Frontier Communications of Michigan, Inc.’s intrastate access tariff.

Terminating access services (those services provided under Rochester Telephone Corporation’s Tariff FCC No. 1 or Frontier Communications of Michigan, Inc.’s Tariff No. 25 R) are not allowed over facilities associated with LCTS except in the case where Frontier Communications of Michigan, Inc. receives compensation for the use of those facilities under a duly executed FGA Revenue Sharing Agreement. If it is determined that a provider has routed terminating access services over facilities ordered for LCTS in violation of the above, the Telephone Company will charge the provider the higher of LCTS charges or terminating access charges for all the traffic routed over those facilities plus a penalty of three times the recomputed charges.

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Effective: May 9, 2014

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TARIFF M.P.S.C. NO. 1R

FRONTIER COMMUNICATIONS OF MICHIGAN, INC.

PART 3 – Exchange Access Service
SECTION 4 – Terminating Extended Area Service

Third Revised Sheet 2
Cancels Second Revised Sheet 2

1. TERMINATING EXTENDED AREA SERVICE (cont'd)

C. DEFINITIONS

1. Provider - A facilities based telecommunications carrier, other than Frontier Communications of Michigan, Inc. that provides switched local exchange telecommunications services within the State of Michigan under the terms of a license granted by the MPSC to provide local calling between one of its exchanges and an exchange of Frontier Communications of Michigan, Inc.
2. Interconnection Minutes - For the purpose of calculating chargeable usage, the term “Interconnection Minutes” denotes customer usage of exchange facilities in the provision of LCTS approved and authorized by the MPSC. On the terminating end of a LCTS call, usage is measured from the time the call is received by the switch in the terminating exchange. Timing of usage at terminating ends of a LCTS call shall terminate when the called party disconnects. This length of time is commonly referred to as trunk seizure time.

D. RATES AND CHARGES

LCTS – Local Switching
per interconnection minute \$.00070000 (R)

Interconnection minutes to an end office will be determined by Frontier Communications of Michigan, Inc.’s Access Service Tariff.

LCTS - Other Charges

The charge for services other than “LCTS - Local Switching” required to provide LCTS are determined under the rates, terms and conditions stated in Frontier Communications of Michigan, Inc.’s Access Service Tariff, excluding End User Charge and Carrier Common Line.

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Effective: July 1, 2016

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1. LIFELINE SERVICE**A. Federal Lifeline Program**

(C)

1. The Federal Lifeline Program offers discounts on existing rates and charges to qualifying low income consumers of Federal Eligible Lifeline Services listed below.
2. Consumer Qualification for Eligibility in Federal Lifeline Program.
 - a) To constitute a qualifying low-income consumer:
 - i. A consumer's household income as defined in 47 CFR §54.400 (f) and (h) must be at or below 135% of the Federal Poverty Guidelines for a household of the consumer's size; or
 - ii. The consumer, one or more of the consumer's dependents, or the consumer's household must receive benefits from one of the following federal assistance programs:
 - a. Medicaid;
 - b. Supplemental Nutrition Assistance Program;
 - c. Supplemental Security Income;
 - d. Federal Public Housing Assistance; or
 - e. Veterans and Survivors Pension Benefit
 - b) A consumer who lives on rural Tribal lands is eligible for federal Lifeline service as a "qualifying low-income consumer" as defined by 47 CFR §54.400(a) and as an "eligible resident of Tribal lands" as defined by 47 CFR §54.400(e) if that consumer meets the qualifications for Lifeline specified in section (b)(i.) of this section or if the consumer, one or more of the consumer's dependents, or the consumer's household participates in one of the following Tribal-specific federal assistance programs: Bureau of Indian Affairs general assistance; Tribally administered Temporary Assistance for Needy Families; Head Start (only those households meeting its income qualifying standard); or the Food Distribution Program on Indian Reservations.
 - c) In addition to meeting the qualifications provided in paragraph 2 of this section, in order to constitute a qualifying low-income consumer, a consumer must not already be receiving a Lifeline discount, and there must not be anyone else in the consumer's household subscribed to a Lifeline service and receiving a Lifeline discount for such service.

(C)

1. LIFELINE SERVICE (cont'd)

(N)

A. Federal Lifeline Program (cont'd)

3. Lifeline eligible services in the Federal Lifeline Program include:
 - a. “Voice Telephony Service” as defined in 47 CFR §54.400(m);
 - b. “Broadband Internet Access Service” as defined in 47 CFR §54.400(l);
 - c. A bundle of Broadband Internet Access Service and fixed Voice Telephony Service, or;
 - d. Any service plan described in this paragraph which also includes optional calling features such as, but not limited to, caller identification, call waiting, voicemail, and three-way calling.
4. Other separate telecommunications or internet services can be provided to eligible low income consumers at applicable rates and charges. Lifeline discounts do not apply to such other services.
5. Proof of eligibility will be required for all initial Lifeline applicants, and all Lifeline recipients will be required to recertify their eligibility every year.
6. Monthly Discounts For Only Qualified Federal Lifeline Consumers
 - a. For only Eligible Federal Low Income consumers the total discounts are as follows:
 - i. \$9.25 for voice, broadband, or bundled services (voice and broadband) until November 30, 2019.
 - ii. Effective December 1, 2019, \$7.25 for voice, and \$9.25 for broadband or bundled services (voice and broadband) until November 30, 2020.
 - iii. Effective December 1, 2020, \$5.25 for voice, and \$9.25 for broadband or bundled services (voice and broadband) until November 30, 2021.
 - iv. Effective December 1, 2021, \$0.00 for voice and \$9.25 for broadband or bundled (voice and broadband).
 - b. The discount shall be applied first to the end user common line charge, and then to the monthly service rate for Lifeline Eligible Services.
 - c. Tribal lands discount amount. An additional federal Lifeline discount of up to \$25 per month will be made available to an eligible resident of rural Tribal lands as defined in 47 CFR §54.400(e), and 47 CFR §54.403(a)(3).

(N)

1. **LIFELINE SERVICE (cont'd)**

(N)

A. **Federal Lifeline Program (cont'd)**

6. (cont'd)

- d. At no time shall the total Lifeline discount exceed the sum of the end user common line charge and the monthly service rate, excluding applicable taxes, fees, and other surcharges.

7. Tribal Link Up Program

- a. A discount on the line connection charge is available to qualifying Federal Lifeline consumers residing on rural Tribal lands as defined in 47CFR §54.400(e) for the installation or transfer of services from one residential premises to another.
- b. A qualifying consumer may receive a 100% reduction up to \$100 in the installation charges, or transfer of service charges, for connection at the consumer's principal place of residence.
- c. A qualifying consumer may then make payments for the remaining connection charges on a deferred schedule in which the qualifying consumer does not pay interest. The interest charges not charged to the qualifying consumer shall be for connection charges of up to \$200.00 that are deferred for a period not to exceed one year. Charges assessed for installation or transfer of service include any charges that the Company customarily assesses to connect consumers to the network. These charges do not include any permissible security deposit requirements.
- d. A qualifying consumer can receive the benefits of the Tribal Link Up Program for a second and subsequent time only for a principal place of residence with an address different from the residential address at which the Tribal Link Up assistance was approved previously.

(N)

1. LIFELINE SERVICE (cont'd)

(N)

B. State Lifeline Program

1. The State Lifeline Program offers discounts on existing rates and charges to qualifying low income consumers for the purchase of State Eligible Lifeline Services listed below.
2. Consumer Qualification for Eligibility in State Lifeline Program.
 - a. To constitute a qualifying low-income consumer:
 - i. A consumer's annual household income must be at or below 150% of the Federal Poverty Guidelines for a household of that size; or
 - ii. The consumer, must participate in one of the following programs:
 - a) Medicaid;
 - b) Supplemental Nutrition Assistance Program (SNAP) – Food Stamps;
 - c) Supplemental Security Income (SSI);
 - d) Federal Public Housing Assistance/Section 8;
 - e) Low Income Home Energy Assistance Program (LIHEAP);
 - f) National School Lunch Program's free lunch program; or
 - g) Temporary Assistance for Needy Families (TANF) a/k/a Family Independence Program
 - b. In addition to meeting the qualifications provided in paragraph 2 of this section, in order to constitute a qualifying low-income consumer, a consumer must not already be receiving a Lifeline discount, and there must not be anyone else in the consumer's household subscribed to a Lifeline service and receiving a Lifeline discount for such service.
3. Lifeline eligible services in the State Lifeline Program include:
Basic Local Exchange service and access service defined as a phone line and usage within the consumer's local calling area

(N)

1. LIFELINE SERVICE (cont'd)

(C)

B. State Lifeline Program (cont'd)

4. Other separate telecommunications or internet services can be provided to Eligible Low Income Consumers at applicable rates and charges. Lifeline discounts do not apply to such other services.
5. Proof of eligibility will be required for all initial Lifeline applicants and all Lifeline recipients may be required to recertify their eligibility every year.
6. Monthly Discounts For State Lifeline Consumers
 - a. For Eligible State Low Income consumers who also qualify for discounts under the Federal Lifeline program, the total discounts (for basic local exchange providers that also offer the \$2 state Lifeline credit) are as follows:
 - i. \$11.25 a month discount for consumers under age 65 until November 30, 2019.
 - ii. \$10.25 a month discount for consumers under age 65 effective December 1, 2019.
 - iii. \$12.35 a month discount for consumer's age 65 or more.
 - b. For Eligible State Low Income consumers who do not qualify for discounts under the Federal Lifeline program, the discounts under the State Lifeline Program (for basic local exchange providers that also offer the \$2 state Lifeline credit) are as follows:
 - i. A \$10.25 a month discount for consumers under age 65.
 - ii. A \$12.35 a month discount for consumer's age 65 or more.
 - c. For eligible State Low Income consumers who only qualify for the State Lifeline Program (but the basic local exchange provider does not offer the additional \$2 state Lifeline credit) the discounts are as follows:
 - i. An \$8.25 a month discount for consumers under age 65.
 - ii. A \$12.35 a month discount for consumer's age 65 or more.
 - d. The discounts in Section 6 above shall be applied first to the end user common line charge, and then to the monthly service rate for Lifeline Eligible Services.

(C)

TARIFF M.P.S.C. NO. 1R
FRONTIER COMMUNICATIONS OF MICHIGAN, INC.

PART 3 – Exchange Access Service
SECTION 5 – Telephone Assistance Program

Second Revised Sheet 2.1
Cancels First Revised Sheet 2.1

1. LIFELINE SERVICE (cont'd)

B. State Lifeline Program (cont'd)

(C)

6. (cont'd)

- e. At no time shall the total Lifeline discount exceed the sum of the end user common line charge and the monthly service rate, excluding applicable taxes, fees, and surcharges.

C. Regulations For the Federal And State Lifeline Programs

1. General Regulations specified elsewhere in the Company's Local Exchange tariffs apply to Federal and State Eligible Lifeline Services.
2. The Lifeline discount is available only with residence services, excluding foreign exchange service. Lifeline is limited to a single subscription per household where household is defined to be any individual or group of individuals who are living together at the same address as one economic unit. For the purposes of this rule, an economic unit consists of all adult individuals contributing to and sharing in the income and expenses of a household.
3. The Lifeline discount will apply after a determination that the consumer's household meets the eligibility standards established above for either the Federal or State Lifeline Programs.
4. Consumers of Lifeline must notify the Company of any changes which would affect qualification by eligibility. When the consumer is no longer eligible for Lifeline service, the Lifeline discount will be discontinued and regular tariff rates and charges will apply.
5. Where the facilities of the Company permit, the federal minimum service standards for fixed Broadband Internet Access should apply.

(C)

1. LIFELINE SERVICE (cont'd)

D. MONTHLY RATE FOR NONLIFELINE CUSTOMERS

Each non-Lifeline service customer shall pay the indicated rate(s) per exchange access line per month for telephone company intrastate services (Basic Local Exchange Service, Individual Business and Residence line or trunk, PBX Trunk Services and Centrex Services) to cover the costs of the Lifeline service.

\$0.04 per line

The rate for business Centrex station lines will be computed based on the trunk equivalence table specified in the Company's guidebook.

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(C)

2. FEDERAL PROGRAMS

A. UNIVERSAL SERVICE SUPPORT FOR LIBRARIES AND SCHOOLS

1. In accordance with 1997 PA 95 of the Michigan Telecommunications Act, and 47 CFR 54.500 *et seq.*, eligible elementary and secondary schools shall receive intrastate services at discounts equal to the discounts applicable for eligible interstate services if the Company receives federal universal support for such telecommunication services.
2. In accordance with §376 of 1997 PA 96 of the Michigan Telecommunications Act, and 47 CFR 54.500 *et seq.*, eligible libraries shall receive intrastate services at discounts equal to the discounts applicable for eligible interstate services if the Company receives federal universal support for such telecommunication services.
3. Eligibility for discounts shall be determined in accordance with 47 CFR 54.500 *et seq* and 484.2375 of the Michigan Telecom Act.

B. UNIVERSAL SERVICE SUPPORT FOR HEALTH CARE PROVIDERS

1. In accordance with 47 CFR 54.601 *et seq.*, the Company shall offer services to eligible health care providers to the extent that facilities and services are available.
2. Eligibility qualifications, provider selection, etc. shall be determined in accordance with 47 CFR 54.601 *et seq.*
3. Services to eligible health care providers at reduced rates will be offered in accordance with 47 CFR 54.601 *et seq.*
4. Reduced rates to eligible health care providers are available only to the extent that adequate funding is available from the federal universal support fund.

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1. DUAL PARTY RELAY SERVICES

- 1. Dual Party Relay Services for hearing impaired and speech impaired persons provide access to telephone services that are functionally equivalent to those provided to individuals not having hearing or speech impairments. Dual Party Relay Services are subject to rules and regulations as prescribed by the FCC (Disabilities Act of 1990, 47 U.S.C. 225) and MCL 484.2315.

This surcharge is imposed on each basic line to fund and recover the costs for developing and providing Dual Party Relay Services.

Monthly Surcharge
 Charges..... \$.07 **

** Pursuant to MPSC Docket U-17428 issued September 24, 2013

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1. ACCESS SERVICE

A. APPLICATION

- 1. Except as otherwise provided in this tariff, the regulations, for Intrastate Access Service shall be the same as Frontier Communications of Michigan, Inc.’s Interstate Access Service rates filed in Frontier Telephone of Rochester Inc.’s Tariff F.C.C. No. 2. Interstate rates for access are listed under the heading “All Other Companies” in Frontier Telephone of Rochester, Inc.’s Tariff F.C.C. No. 2. When a service has only one rate listed and has no specific company indication, the rate listed is for all companies concurring in the tariffs, including Frontier Communications of Michigan, Inc.

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Frontier Communications of Michigan, Inc Concurs in FCC #2

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1. ACCESS SERVICE(cont'd)

A. APPLICATION (cont'd)

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(C)

1. ACCESS SERVICE (cont'd)

A. APPLICATION (cont'd)

(C)

(C)

1. ACCESS SERVICE (cont'd)

(C)

B. RATES AND CHARGES (cont'd)

(C)

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TARIFF M.P.S.C. NO. 1R
FRONTIER COMMUNICATIONS OF MICHIGAN, INC.

PART 4 – Access Service
SECTION 1 – General

First Revised Sheet 5

1. ACCESS SERVICE (cont'd)

B. RATES AND CHARGES (cont'd)

(C)

(C)

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1. ACCESS SERVICE (cont'd)

B. RATES AND CHARGES (cont'd)

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**TARIFF M.P.S.C. NO. 1R
FRONTIER COMMUNICATIONS OF MICHIGAN, INC.**

PART 4 – Access Service
SECTION 1 – General

First Revised Sheet 7

1. ACCESS SERVICE (cont'd)

B. RATES AND CHARGES (cont'd)

(C)

(C)

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TARIFF M.P.S.C. NO. 1R
FRONTIER COMMUNICATIONS OF MICHIGAN, INC.

PART 4 – Access Service
SECTION 1 – General

First Revised Sheet 8

1. ACCESS SERVICE (cont'd)

B. RATES AND CHARGES (cont'd)

(C)

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1. ACCESS SERVICE (cont'd)

B. RATES AND CHARGES (cont'd)

(C)

(C)

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1. ACCESS SERVICE (cont'd)

B. RATES AND CHARGES (cont'd)

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1. ACCESS SERVICE (cont'd)

B. RATES AND CHARGES (cont'd)

(C)

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1. ACCESS SERVICE (cont'd)

B. RATES AND CHARGES (cont'd)

(C)

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1. ACCESS SERVICE (cont'd)

B. RATES AND CHARGES (cont'd)

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(C)

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1. FACILITY SPACE ATTACHMENTS

A. APPLICATION

This tariff applies to the rental of contact space on poles or duct space in conduits owned by Frontier Communications of Michigan, Inc., hereinafter referred to as the Telephone Company, in Exchanges of the Telephone Company in Michigan, to anyone other than another utility.

B. GENERAL

1. Facilities owned by other businesses or individuals (hereinafter called Licensee), may occupy space on Telephone Company poles or in Telephone Company conduits if, in the judgment of the Telephone Company, it will not interfere with the Telephone Company's present or future service requirement and it would be satisfactory from a safety standpoint.
2. The permit to contact poles or occupy space in conduits is also conditioned on the terms of all existing Telephone Company permits, licenses, easements, or consents from property owners and governmental authorities having jurisdiction.
3. All of the Licensee's cables, wires, and associated equipment shall be erected and maintained in accordance with the requirements and specifications of Michigan Public Service Commission Order No. 1679. as amended, other applicable rules or orders of the Michigan Public Service Commission, and other authorities having jurisdiction.
4. All of the Licensee's cables, wires, and associated equipment shall be erected and maintained by properly trained, skilled workmen who are fully qualified to perform such work in proximity to communications and electric lines and equipment.
5. The Telephone Company may specify the location on its pole or poles at which attachments are to be made. In the event an attachment at the location specified by the Telephone Company would violate any applicable law, rule, regulation, ordinance or order of any governmental authority or regulatory body, including the Michigan Public Service Commission, the Licensee shall so advise the Telephone Company and obtain its authorization to make such attachment at a location which does not violate any such law, rule, regulation, ordinance or order. It shall be the sole responsibility of the Licensee to determine if the making or maintaining of attachments at the specified location or locations will violate any such law, rule, regulation, ordinance or order. No attachment shall be made or maintained at a location that violates any such law, rule, regulation, ordinance or order.

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1. FACILITY SPACE ATTACHMENTS(cont'd)

B. GENERAL (cont'd)

6. No use, however extended, of Telephone Company poles or conduits, or payment of any fees or charges of this tariff, shall create or vest in Licensee, any ownership or property rights in said poles or conduit.

C. APPLICATION AND PERMIT PROCEDURE

1. Written procedures developed by the Telephone Company shall be used by Licensee when requesting permission to contact poles or occupy duct space in conduit. No pole contacts shall be made by Licensee without a written permit from the Telephone Company.
2. If facilities of Licensee are found on a pole of the Telephone Company for which no permit exists, Licensee shall be obligated for payment of the permit fee and pole contact rental fee for a three year period.

D. RIGHT OF WAY FOR LICENSEE'S ATTACHMENTS

Licensee shall be responsible for securing from property owners and governmental authorities having jurisdiction, all necessary permits, licenses, easements, franchises and consents relating to the Licensee's erection and maintenance of cables, facilities and equipment at any pole or conduit location before making any attachment to facilities of the Telephone Company.

E. FACILITY ALTERATIONS FOR LICENSEE'S ATTACHMENTS

1. If any alterations of Telephone Company facilities are necessary to allow Licensee to contact poles of the Telephone Company or utilize duct space in conduits, Licensee will be responsible for these costs.
2. Billing for engineering and labor will be at the Telephone Company's normal billable hourly rate for custom engineering and labor. Billing for material will be at the Telephone Company's normal billable rate for material.
3. The Telephone Company must receive approval in writing from Licensee to pay estimated costs before any work can begin.
4. Licensee may be required to pay a deposit of estimated costs.

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1. FACILITY SPACE ATTACHMENTS(cont'd)

F. MAINTENANCE OF LICENSEE'S ATTACHMENTS

1. Licensee agrees to make and maintain its attachments in safe condition and in thorough repair, at its own expense, and in such a manner, suitable to the Telephone Company, that said attachments will not conflict with the use of poles by the Telephone Company or other authorized parties, or interfere with the operation or use of facilities which are or which may from time to time be placed thereon.
2. The Licensee shall at any time, at its own expense, upon notice from the Telephone Company, relocate, replace, or renew its facilities placed on said poles, transfer its facilities to replacement poles, or perform any other work in connection with said facilities that may be required by the Telephone Company; provided, however, that if the Licensee neglects or refuses to do so, or in cases of emergency, the Telephone Company shall have the right to remove, relocate, or transfer such facilities to replacement poles, and the Licensee shall, on demand, reimburse the Telephone Company for the costs thereby incurred.

G. RATES

1. Application fee

Each pole to be contacted	\$ 1.00
Each duct to be used, per manhole	\$ 5.00
2. Annual rental fee

Each pole	\$ 4.95
Each foot of duct	.50
3. Application fees shall accompany permit request.
4. Annual fees shall be billed on or about January 1, of each year for that calendar year and payment is due 30 days after bill date.
5. For each pole contact covered by a permit granted after January 1, of any year, Licensee will pay the proportionate share for the remaining days of that calendar year. The same provisions apply for conduit duct space.

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1. FACILITY SPACE ATTACHMENTS(cont'd)

G. RATES (Cont'd)

6. For each pole contact discontinued after January 1, of any calendar year for which the Telephone Company is notified, the Telephone Company will issue a credit based on the remaining days of that calendar year. The same provisions apply for conduit duct space.

H. TERMINATION OF ATTACHMENTS

1. Upon notice from the Telephone Company to Licensee that the use of any pole or conduit is not authorized by an appropriate authority or private property owner, the permit shall be cancelled and Licensee shall remove its facilities from the aforesaid pole or conduit.
2. Upon notice from the Telephone Company that it intends to abandon any pole or conduit, Licensee will remove its facilities from that pole or conduit. The Telephone Company may sell abandoned facilities to Lessee at a fair and equitable price as may be agreed upon between the parties.

I. LIABILITY AND INSURANCE

1. The Telephone Company reserves the right to maintain its poles and conduits and to operate its facilities thereon and therein in such a manner as will best enable it to fulfill its own service requirements.
2. The Telephone Company shall not be liable to Licensee or customers of Licensee for any interruption in service resulting from Licensee's contacts or facilities of the Telephone Company.
3. The Licensee agrees to exercise special precautions to avoid damage to facilities of the Telephone Company and of others on the poles of the Telephone Company. Licensee assumes responsibility for any and all damage to such facilities arising out of or caused by the conduct or property of the Licensee, whether by the negligence of the Licensee or otherwise. The Licensee shall make an immediate report to the Telephone Company or other owner of any such facilities of the occurrence of any such damage and hereby agrees to reimburse the Telephone Company or other owner for expenses incurred by them in making necessary repairs and replacements.

1. FACILITY SPACE ATTACHMENTS (cont'd)

I. LIABILITY AND INSURANCE (cont'd)

4. The Licensee shall assume all responsibility for bodily injury to persons, including death or damages, sustained or claimed by its employees, the employees of the Telephone Company, or by any other person, and also for damage to property, including property of the Licensee, the Telephone Company, or any other person, and also for any interruptions to utility service which may occur or allegedly occur because of, or result from, or in any manner are connected with or directly or indirectly arise out of or are caused in whole or in part by the erection, maintenance, presence, replacement, use or removal of the Licensee's facilities hereunder or by the proximity of the Licensee's cables, wires and associated equipment and those of the Telephone Company or other users of the Telephone Company poles, or by any action, operation or omission of the Licensee, its agents, contractors or employees, under this agreement; and the Licensee shall assume all responsibility for and shall indemnify and save the Telephone Company harmless from and against all losses, liabilities, claims, demands, payments, actions, legal proceedings, recoveries, costs, expenses, attorney fees, settlements, judgments, orders and decrees of every nature and description brought or recovered against, or incurred by, the Licensee, the Telephone Company, or both of them, by reason of any such bodily injury to persons, damage to property, or interruptions to service. Notwithstanding the foregoing, the Licensee shall not be required to indemnify the Telephone Company against liability for damages arising out of bodily injury to persons, damage to property or interruptions to service caused by or resulting from the sole negligence of the Telephone Company, its agents, or employees.

Licensee shall also indemnify, protect and save harmless, the Telephone Company from any and all claims and demands of whatever kind which arise directly or indirectly from the operation of Licensee's facilities including taxes, special charges by others, claims and demands for damages or loss for infringement of copyright, for libel and slander, for unauthorized use of other program material, and from and against all claims and demands for infringement of patents with respect to the manufacture, use and operation of Licensee's equipment whether arising from the use of Licensee's equipment in combination with the Telephone Company's poles or otherwise.

Without limiting the foregoing, the Licensee agrees at the request of the Telephone Company to defend at the Licensee's expense any suit or proceeding brought against the Telephone company for any of the above-named reasons.

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TARIFF M.P.S.C. NO. 1R
FRONTIER COMMUNICATIONS OF MICHIGAN, INC.

PART 5 – Facility Space Attachments
SECTION 1 – Facility Space Attachments

Original Sheet 6

1. FACILITY SPACE ATTACHMENTS (cont'd)

I. LIABILITY AND INSURANCE (cont'd)

5. The Licensee shall at its sole expense secure and maintain in force in the name of the Licensee during the entire life of this agreement, policies of insurance of the following types:
 - (a) Workers' Compensation Insurance with Michigan statutory limits.
 - (b) Comprehensive General Liability Insurance with a minimum combined bodily injury and property damage single limit of \$500,000 per occurrence.
 - (c) Comprehensive Automobile Liability Insurance with a minimum combined bodily injury and property damage single limit of \$100,000 per occurrence, providing coverage for owned, non-owned and hired vehicles.

6. Either a certificate of insurance or certified copies of the policies must be filed with and approved by the Telephone Company prior to the attachment of facilities of the Licensee to any pole or poles of the Telephone Company or the placement of facilities in conduit of the Telephone Company.

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1. PAYPHONE SERVICE

A. DESCRIPTION

1. Payphone Service is basic exchange service including Coin Supervision Functionality when needed, provided to customers for the connection of payphones. A payphone is defined as any telephone made available to the public on a fee-per-call basis, independent of any other commercial transaction, for the purpose of making telephone calls, whether the telephone is coin-operated or is activated either by calling collect or using a calling card. Coin Supervision functionality is a central office function that provides the payphone with coin rating capability, coin deposit recognition, and coin collection and return capability. The customer orders the Coin Supervision functionality from the Company when their payphone instrument is not equipped with these functions.
2. Payphone Service is the only service available for use with pay telephone sets.
3. Payphone Service will be provided only where facilities are available.
4. Payphone Service provides for outgoing and incoming calling.
5. Directory listings are available as regularly provided with business service.

B. USE OF SERVICE BY THE CUSTOMER

1. Intrastate, InterLATA communications may be resold or shared by the customer when used with Payphone Service. The total call charge to a user for a resold call must be collected from the user by the customer.
2. The customer shall be solely responsible for provision, installation, operation and maintenance of the Payphone Service and for all aspects of business relations with its users concerning operation of, and service difficulties associated with use of the payphones, including refunds.

1. PAYPHONE SERVICE (cont'd)

C. REGULATIONS

1. Customer provided equipment may be used with COCOTS, subject to Part 68 of the FCC's Rules and Regulations, and the provisions of the Company's tariffs and guidebook.
2. The customer shall provide to the Company the FCC Registration Number and Ringer Equivalence Number for the registered payphone set before connecting the set to he network. The customer shall also provide the Universal Service Order Code (USOC) of the Company provided jack required.
3. The customer assumes sole responsibility for compliance with all local, state and federal regulations governing the provision and use of payphone sets. The payphone set shall comply with these requirements.
4. The local service area for Payphone Service is the same as the local exchange service area for regular business service in the exchange in which it is located.
5. Directory assistance charges, message toll service charges, including assisted call charges, and all other message charges specified in this guidebook or other tariffs of the Company are applicable to this service
6. The Company is not responsible for malfunctions of customer-owned sets or other customer-provided equipment, or for misdirected calls, disconnects or other service problems caused by the use of customer-owned equipment.
7. The customer shall prominently display at each payphone the name of the owner or agent responsible for the service and the procedure for reporting service difficulties and obtaining coin refunds.
8. Payphone Service is not provided on a foreign telephone service basis.
9. Where a Payphone Service has additional jacks or other arrangements which could be used for the connection of an extension telephone set, the customer must prominently display at the payphone location a sign to advise users that an extension telephone may be connected and that the conversation may be heard by others. This requirement is waived if arrangements are made to automatically prevent a third party from listening on an extension telephone.

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1. PAYPHONE SERVICE (cont'd)**C. REGULATIONS (cont'd)**

10. Except as specified herein, regulations applicable elsewhere in is guidebook for regular business service are applicable to Payphone Service.

D. RATES AND CHARGES

1. The following rates and charges are applicable to the Payphone Service line. In addition, Service Charges, including the Line Connection charge, are applicable.

	Monthly <u>Rate</u>	Nonrecurring <u>Charge</u>
Payphone Service line, each	/a/	\$15.00
Coin Supervision Additive, per line, if needed.	\$1.95	NA

2. Customer dialed local calls from payphones are charged at \$.35 per message. Directory Assistance charges, Interzone and Message Toll Service charges, including Assisted Call charges, and all other message charges specified in this and other tariffs of the Company are applicable to this service.

/a/ Business one party flat rate is specified elsewhere in this guidebook for exchanges in which payphone provided.

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1. UNIVERAL EMERGENCY NUMBER SERVICE(911)

A. GENERAL

1. This tariff provides for Universal Emergency Number Service (911) as provided under the conditions set forth in the Emergency Telephone Service Act, Act No. 32, Public Acts of 1986 (PA-32). The provisions of PA-32, as enacted or amended, supersede this tariff.
2. Universal Emergency Number Service (911), is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911, from service users within a 911 service district.
3. Under the provisions of PA-32, the county is the agency that is empowered to establish an emergency telephone district or a 911 service district. The county, upon adoption of the resolution, must act on behalf of the public agencies located within the 911 service district.
4. As soon as it is feasible, after receipt of a written application from a county requesting 911 service within a 911 service district described in a final 911 service plan, adopted pursuant to this act, Frontier Communications of Michigan, Inc. will make the central office facilities available to provide 911 service and options.
5. Two types of 911 service are offered: Basic 911 (B911) and Enhanced 911 Service (E911).

Basic 911 Service provides for routing all 911 calls originated by telephones having telephone numbers beginning with a given central office prefix code or codes to a single PSAP equipped to receive those calls.

Enhanced 911 Service provides additional features: such as selective routing of 911 calls to a specific PSAP which is selected from the various PSAPs serving customers within that central office area; E911 Trunks; Automatic Number Identification and PSAP Data Base Establishment and Update Service.

6. Pursuant to PA-32, the 911 calling party waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, address and name associated with the originating access line location are furnished to the PSAP.

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1. UNIVERAL EMERGENCY NUMBER SERVICE (911) (cont'd)**B. DEFINITIONS**

1. Automatic Location Identification (ALI) - an E911 feature that provides the name or address or both associated with the calling party's telephone number (identified by ANI as defined below) to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off-premise extensions, etc.) are identified with the address of the telephone number at the main location.
2. Automatic Number Identification (ANI) - provides for the telephone number of the calling party to be forwarded to the PSAP.
3. 911 Trunks - trunks between a serving central office and a PSAP or between two central offices, except where one of the central offices is a remote unit. In instances where one of the central offices is a remote unit, nonrecurring charges and monthly rates do not apply to that segment of the 911 trunk.
4. Emergency Service Number (ESN) - an ESN is a Selective Routing (SR) code assigned to each telephone number in an exchange where SR is provided to route E911 calls to an appropriate PSAP. The ESN defines the set of emergency services (e.g., police, fire, medical) within a particular serving area. An ESN is associated with a primary PSAP and possibly one or more secondary PSAPs.
5. Emergency Telephone Service Charge - a charge for the network start-up costs, customer notification costs, billing costs including an allowance for uncollectibles and network nonrecurring and recurring installation, maintenance, service, and equipment network charges of Frontier Communications of Michigan, Inc. providing 911 service pursuant to PA-32.
6. 911 Service Area - the geographic area in which the customer will respond to all 911 calls and dispatch appropriate emergency assistance.
7. PSAP Data Base Establishment and Update Service - provides the PSAP with the initial list, as well as periodic updates of customer names, telephone numbers and addresses for ALI.

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1. UNIVERAL EMERGENCY NUMBER SERVICE (911) (cont'd)

B. DEFINITIONS (cont'd)

8. Public Safety Answering Point (PSAP) - a communications facility operated or answered on a 24-hour basis, assigned responsibility by a public agency or county to receive 911 calls and, as appropriate, to directly dispatch emergency response services, or to transfer or relay emergency 911 calls to other public safety agencies. It is the first point of reception by a public safety agency of a 911 call, and serves the jurisdictions in which it is located and other participating jurisdictions, if any.
9. Selective Routing Service - a feature that routes an E911 call from a central office to the designated primary PSAP based upon the identified number of the calling party.
10. Service Supplier - any provider of regulated telephone service to a service user in the state.
11. Serving Central Office - the central office from which a PSAP, either primary or secondary, is served.
12. Universal Emergency Number Service - a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911. The 911 Service includes lines and equipment necessary for transferring and dispatching public emergency telephone calls originated by persons within the telephone central offices areas arranged for 911 calling.
13. Universal Emergency Number Service Customer (Customer) - the board of county commissioners is designated as the customer that is legally authorized to subscribe to service and have public safety responsibility by law to respond to telephone calls from the public or emergency police, fire or other emergency services within the telephone central office area arranged for 911 calling. A customer or group of customers may authorize an agent to subscribe to the service, but the agent is not the customer.

C. EMERGENCY TELEPHONE SERVICE CHARGE

1. PA-32 mandates that Frontier Communications of Michigan, Inc. be permitted to recover costs incurred for providing 911 service through the Emergency Telephone Service Charge.

1. UNIVERAL EMERGENCY NUMBER SERVICE (911) (cont'd)

C. EMERGENCY TELEPHONE SERVICE CHARGE (cont'd)

2. For any Emergency Telephone District (911 service) wishing to recover costs pursuant to PA-32 the following shall apply:

A. The Emergency Telephone Service Charge shall be determined by the designated coordinator of the 911 service district based on the costs and charges submitted by the service suppliers.

The amount of the Emergency Service Charge payable monthly by a service user for recurring costs and charges shall not exceed the amount authorized by PA 32 based on the highest monthly local service rate charged by the service suppliers for a residential 1-party unlimited calling service within the 911 service district.

The amount of the Emergency Telephone Service Charge payable monthly by a service user for non-recurring costs and charges shall not exceed the amount authorized by PA-32, based on the highest monthly service rate charged by the service suppliers for a residential 1-party unlimited calling service within the 911 service district. This portion of the Emergency Telephone Service Charge shall be amortized over a period authorized by PA-32, as approved by the public service commission, and shall be billed and collected from all service users only until such amounts are fully recovered by the service suppliers.

B. Because Frontier Communications of Michigan, Inc.'s, serving boundaries and political subdivisions and 911 service district boundaries may not coincide, the Emergency Telephone Service Charge will be payable by all service users served by a central office providing 911 service.

D. RATES AND CHARGES

1. Appropriate recurring and non-recurring service charges and rates apply as set forth in the applicable MPSC tariffs or Guidebook/Tariff of Frontier Communications of Michigan, Inc. or by concurrence with other telephone company tariffs/guidebook or by special contractual agreements between Frontier Communications of Michigan, Inc. and the appropriate governmental agency.

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1. UNIVERAL EMERGENCY NUMBER SERVICE (911) (cont'd)

E. RULES AND REGULATIONS

1. This service is limited to the use of central office telephone number 911 as the universal emergency telephone number.
2. Frontier Communications of Michigan, Inc. shall not be required to provide 911 Service to less than an entire central office (switching entity).
3. Frontier Communications of Michigan, Inc. will not provide both Basic 911 and Enhanced 911 Service within a given central office (switching entity).
4. 911 Service is furnished to the customer only for the purpose of receiving reports of emergencies from the public.
5. Intercept service for the seven-digit emergency numbers replaced by 911 will be provided, upon request, for up to one year or until the next customer directory issuance, whichever is longer, at no charge.
6. 911 Service lines are arranged for one-way incoming service to the appropriate PSAP. These lines cannot be used to originate calls from a PSAP.
7. 911 Service lines are provided solely for the benefit of the customer operating the PSAP. The provision of 911 Service by Frontier Communications of Michigan, Inc. shall not be interpreted, construed, or regarded as being for the benefit of, or creating any obligation, either expressed or implied, toward any third person or legal entity other than the customer.
8. Frontier Communications of Michigan, Inc. does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the service users to have the ability to access the PSAP.
9. Any terminal equipment (PSAP) used in connection with 911 Service, whether such equipment is provided by Frontier Communications of Michigan, Inc. or the customer, shall not be permitted to be used to extract any information from the Data Management System, other than information relating to number identified as the source of an in-progress 911 call.

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1. UNIVERAL EMERGENCY NUMBER SERVICE (911) (cont'd)

E. RULES AND REGULATIONS (cont'd)

10. E911 information consisting of the names, addresses and telephone numbers of telephone customers whose listings are not published in directories or listed in Directory Assistance Offices is confidential. Information will be provided on a call-by-call basis only for the purpose of responding to emergency calls and is not to be used or disclosed by the customer, its agents or employees for any other purpose.
11. ANI/ALI may not be displayed on calls placed over party lines.
12. Frontier Communications of Michigan, Inc.'s entire liability to any person for interruption or failure of 911 Service shall be limited to the terms specified in this Tariff.
13. The rates charged for 911 Service do not include the monitoring of facilities to discover errors, defects and malfunctions in the service, nor does Frontier Communications of Michigan, Inc. undertake such responsibility. The customer shall be responsible for making such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify Frontier Communications of Michigan, Inc. in the event the system is not functioning properly.
14. Frontier Communications of Michigan, Inc.'s liability to the customer, the 911 calling party or any other party or persons for any loss or damage arising from errors, interruptions, omissions, delays, defects, failures, or malfunctions of this service or any part thereof, whether caused by the negligence of Frontier Communications of Michigan, Inc. or otherwise, shall not exceed the amount equivalent to the pro-rata charges for the service affected during the period of time that the service was fully or partially inoperative. These limited damages shall be in addition to any credits which may be given for an out-of-service condition.

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1. UNIVERAL EMERGENCY NUMBER SERVICE (911) (cont'd)

E. RULES AND REGULATIONS (cont'd)

15. The customer and participating governmental units and agencies each agree to release, indemnify, defend, and hold harmless Frontier Communications of Michigan, Inc. from any and all loss, claims, demands, suits or other action, or any liability what-so-ever, other than Frontier Communications of Michigan, Inc.'s sole negligence, arising out of the customer's use of 911 service, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others; and the customer and participating governmental units and agencies agree to purchase and maintain adequate insurance against such liability.
16. The customer agrees to release, indemnify, defend, and hold harmless Frontier Communications of Michigan, Inc. from any infringement or invasion of the right of privacy or confidentiality of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 service features and the equipment associated therewith, or by any services furnished by Frontier Communications of Michigan, Inc. in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 service hereunder, and which arise out of the negligence or other wrongful act of the customer, its user agencies or municipalities, or the employees or agents of any one of them.
17. The installation of initial or subsequent 911 exchange lines to maintain applicable Frontier Communications of Michigan, Inc. standards, will be provided, at the appropriate charges, by Frontier Communications of Michigan, Inc.
18. Because Frontier Communications of Michigan, Inc.'s telephone exchange boundaries and political subdivisions and 911 service district boundaries may not coincide, as a condition of 911 Service, the customer must handle or make arrangements to handle all 911 calls that originate from telephones served by central offices in the local service area whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.

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1. UNIVERSAL EMERGENCY NUMBER SERVICE (911) (cont'd)

E. RULES AND REGULATIONS (cont'd)

19. Application for 911 Service must be made in writing by the customer. If application for service is made by an agent, Frontier Communications of Michigan, Inc. must be provided with satisfactory written proof of authority of the agent by the customer.

20. The customer shall:

Subscribe to local exchange service at the PSAP location for administrative purposes, for placing outgoing calls, for receiving non-911 calls, and for operator forwarded calls.

Subscribe to, or provide, telephone equipment with a capacity adequate to handle the number of incoming 911 lines recommended by Frontier Communications of Michigan, Inc.

Appoint a coordinator who will be responsible for the implementation of the final 911 service plan and the determination of the Emergency Telephone Service Charge, and will oversee the annual auditing process, and negotiate call handling situations where central office overlap situations exist with other agencies or counties.

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1. 2-1-1 SERVICE FOR INFORMATION AND REFERRAL SERVICES

A. GENERAL

1. The FCC in CC Docket No. 92-105 (FCC 00-256) assigned the three digit 2-1-1 abbreviated dialing code for use in providing community information and referral services to the public by way of voice grade facilities. Starting with the May 16, 2002 Order in Case No. U-13304, the Michigan Public Service Commission (M.P.S.C.) ordered the incumbent local exchange carriers to make the 2-1-1 abbreviated dialing code available to the M.P.S.C. designated and Approved Information and Referral Service Provider for the specified county. The M.P.S.C. Order in Case No. U-13304 does not require 2-1-1 calls from exchanges to be split between geographic county location where an exchange extends into multiple counties; accordingly, all 2-1-1 calls that originate from the Company's Concord exchange will be routed to the designated Calhoun County 2-1-1 call center known as the HandsOn Battle Creek, Inc.
2. The 2-1-1 Service allows a Company subscriber to access an Approved Information and Referral Service Provider call center by dialing only the 2-1-1 abbreviated dialing code. Subject to other terms and conditions of this tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 2-1-1 Service as part of their local exchange services. The 2-1-1 Service is supplemental to and is not a replacement for either party's local exchange service.
3. All 2-1-1 abbreviated dialing code calls shall be local in nature and shall not result in any intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 2-1-1 Service calls may result in local measured service charges where Company subscribers' service plans include such charges as part of home and EAS exchange calling.
4. The 2-1-1 Service will be available from Company owned pay telephones located in the Company's local exchange, providing the payphone user deposits the appropriate coin amount for a local call. The 2-1-1 Service will not be available for the following classes of service:
 - a. Hotel/motel/hospital service
 - b. Inmate service
 - c. 1 + and 0+ calling
 - d. 0-operated assisted calling
 - e. 101 XXXXX calling

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1. 2-1-1 SERVICE FOR INFORMATION AND REFERRAL SERVICES (cont'd)

B. OBLIGATIONS OF THE COMPANY

1. The Company does not undertake to answer and forward 2-1-1 Service calls but furnishes the use of its facilities to enable the Approved Information and Referral Service Provider to respond to such calls at the Approved Information and Referral Service Provider established call centers.

C. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 2-1-1 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the Approved Information and Referral Service Provider for the 2-1-1 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.
2. The Company has no liability for losses or damages caused by the negligence of the Approved Information and Referral Service Provider.
3. The Company's entire liability to any person for interruption or failure of the 2-1-1 Service shall be limited to the terms set forth in this section and other sections of this Tariff.
4. The Commission's local assignment and the Approved Information and Referral Service Provider's use of the 2-1-1 abbreviated dialing code is subject to preemption by the Federal Communications Commission. The Company shall not be liable to the Approved Information and Referral Service Provider for any damages the Approved Information and Referral Service Provider may incur that result from a national assignment of the 2-1-1 abbreviated dialing code.

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1. 2-1-1 SERVICE FOR INFORMATION AND REFERRAL SERVICES (cont'd)

D. RATES AND CHARGES

Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 2-1-1 Service as part of both parties' local exchange service. The 2-1-1 Service is supplemental to and is not a replacement for either party's local exchange service.

Deregulated rates and charges for remote call forwarding service, which is used to provision 2-1-1 Service are provided by contractual agreement with the Approved Information and Referral Service Provider.

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