

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services

In this section normally scheduled working hours are an employee's scheduled work period in any given calendar day (e.g., 7:00 a.m. to 4:00 p.m.) for the application of rates based on working hours.

13.1 Additional Engineering

Additional Engineering will be provided by the Telephone Company at the request of the customer only when:

- (A) A customer requests additional technical information after the Telephone Company has already provided the technical information normally included on the Design Layout Report (DLR). (T)
- (B) Additional engineering time is incurred by the Telephone Company to engineer a customer's request for a customized service.
- (C) A customer requests a design change which requires additional engineering review as set forth in 5.2.2(C). The charge for Additional Engineering will apply whether or not the customer authorizes the Telephone Company to proceed with the design change.

The Telephone Company will notify the customer that Additional Engineering charges will apply before any additional engineering is undertaken. For Additional Engineering, rates based on costs apply.

Issued in compliance with the Commission's Order in Case 12-C-0112 issued May 24, 2012.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.2 Additional Labor

Additional Labor is that labor requested by the customer on a given service as set forth in 13.2.1 through 13.2.5 following. The Telephone Company will notify the customer that additional labor charges will apply before any additional labor is undertaken. For additional labor, cost based rates apply.

13.2.1 Overtime Installation

Overtime Installation is that Telephone Company installation effort outside of normally scheduled working hours.

13.2.2 Overtime Repair

Overtime Repair is that Telephone Company maintenance effort performed outside of normally scheduled working hours.

13.2.3 Stand By

Stand by includes all time in excess of one-half (1/2) hour during which Telephone Company personnel stand by to make installation acceptance tests or cooperative tests with a customer to verify facility repair on a given service.

13.2.4 Testing and Maintenance with Other Telephone Companies and Other Network Providers

Additional testing, maintenance or repair of facilities which connect to facilities of other telephone companies or Other Network Providers which are in addition to normal effort required to test, maintain or repair facilities provided solely by the Telephone Company.

13.2.5 Other Labor

Other labor is that additional labor not included in 13.2.1 through 13.2.4 preceding, including, but not limited to labor incurred for the installation of inside wire, used to extend the Point of Termination as set forth in 2.1.5 preceding, and labor incurred to accommodate a specific customer request that involves only labor which is not covered by any other section of this tariff.

---

Issued: November 17, 1997

Effective: February 2, 1998

Issued By: President, 180 S. Clinton Ave., Rochester, NY 14646

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services

13.3.1 Maintenance of Service

- (A) When a customer reports a trouble to the Telephone Company for clearance, the customer shall be responsible for payment of a Maintenance of Service charge when Telephone Company personnel are dispatched to the customer's designated premises and no trouble is found in the Telephone Company's facilities. Failure of Telephone Company personnel to find trouble in Telephone Company facilities will result in no charge if the trouble is actually in those facilities, but not discovered at the time.
- (B) The customer shall be responsible for payment of a Maintenance of Service charge when the Telephone Company dispatches personnel to the customer's designated premises, and the trouble is in equipment or communications systems provided by other than the Telephone Company.

In either (A) or (B) preceding, no credit allowance will be applicable for the interruption involved if the Maintenance of Service Charge applies.

- (C) The charges for Maintenance of Service are as set forth in Tariff P.S.C. No. 1.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services(Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.2 Emergency Services

(a) Restoration Priority

The Telephone Company will arrange a Special Access Service for Restoration Priority on receipt of certification in conformance with Part 64, Subpart D, Appendix A of the Federal Communication Commission's Rules and Regulations. A charge applies when a request to provide or change a Restoration Priority is received subsequent to the issuance of an Access Order to install the service. No charge applies when a Restoration Priority is discontinued.

Rates for establishing a Restoration Priority may be found in Section 17.7, following.

(b) Telecommunications Service Priority (TSP)

- (1) The TSP system provides for priority treatment to provision and restore National Security and Emergency Preparedness (NSEP) telecommunications services.

NSEP services are defined as telecommunications services which are used to maintain a state of readiness or respond to and manage any event or crisis which causes or could cause injury or harm to the population, damage or loss of property, or degrades or threatens the NSEP posture of the United States.

- (2) Priority installation and/or priority restoration of NSEP telecommunications services shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's, Rules and Regulations, and in accordance with the guidelines set forth in the Telecommunications Service Priority System for National Security Emergency Preparedness Service Vendor Handbook (NCS Handbook 3-1-2), dated July 11, 1989 as it may be amended from time to time. This Handbook can be obtained through the Government Printing Office and is available for review during regular business hours at the Rochester Tel Product Center, 100 Midtown Plaza, Rochester, NY.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Individual Case Filings (Cont'd)

13.3.2 Emergency Services (Cont'd)

(b) Telecommunications Service Priority (TSP) (Cont'd)

- 3) Customers can request assignment to the TSP system through the following agencies:

Customer

Federal Agencies  
State and Local Governments

Foreign Governments

Private Industry

Referral

TSP Program Office  
Federal Emergency Management Agency

Departments of State or Defense

Any Federal Agency but normally one with whom they have a contractual relationship involving an NSEP function

The TSP Program Office is contained within the National Communications System.

- 4) Once customers have received their TSP assignment, signified by a TSP Authorization Code, from the proper authorities, the customer must submit the code along with a service request to the Company.

The TSP Authorization Code contains two parts: the TSP Control ID, a number generated for tracking purposes and the TSP code. The TSP code had the following two elements:

The Provisioning priority : E,1,2,3,4,5 or 0

The Restoration priority : 1,2,3,4,5, or 0

- 5) The company will send a Service Confirmation to the TSP Program Office upon the completion of an ordered TSP service within 45 calendar days of the completion.

The Company may verify provisioning priority assignments with the TSP Program Office. However, the Company may not delay provisioning of an Emergency TSP service for verification purposes.

In obtaining TSP, the customer authorizes the Company to provide certain customer record information to the TSP Program Office so that that Office can maintain and administer the TSP System. This customer record information will include only the customer's name, TSP authorization code, Telephone Company circuit ID, customer telephone number and customer mailing address.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.2 Emergency Services (Cont'd)

b) Telecommunications Service Priority (TSP) (Cont'd)

- 6) The Company will provision and restore, when necessary, those telecommunication services with TSP assignments before services without such assignments.

When spare facilities are not available, it may be necessary for the Company to preempt the facilities required to provision or restore TSP service. When such preemption is necessary, the Company will make a reasonable effort to notify the preempted customer of the action to be taken prior to preemption. Credit allowances for such service preemption shall be made according to the provisions set forth in 2.4.4 (E) preceding. When preemption is necessary, the sequence in which existing services may be preempted is as follows:

Non-TSP services

TSP services selected in inverse order of their priority level assignment

- 7) A TSP service priority does not imply any actual lead time or a specific interval for either provisioning or restoration.

The Company is not authorized or required to provide priority treatment to provision TSP services to customers that have no provisioning priority (i.e., "0" is the first character of the TSP code).

- 8) When the Company cannot meet an Essential TSP customer's request for receiving service within normal operating procedures, the Company will attempt to provide an alternative due date that is acceptable to the customer. If an agreement cannot be reached, the customer can invoke NSEP treatment and obtain provisioning priority assignment from the TSP Program Office if this service meets specific TSP Program Office guidelines. All order processing charges will apply as described in section 5.2, preceding.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.2 Emergency Services (Cont'd)

b) Telecommunications Service Priority (TSP) (Cont'd)

- 9) In the event that the Company must utilize specially constructed facilities in the priority installation of an access service, the regulations, rates and charges set forth in FRONTIER TELEPHONE OF ROCHESTER INC. F.C.C. No. 1 for the service for which priority installation is required shall also apply. The Company will endeavor to notify the customer of such charges in advance. The customer, in invoking an installation priority, recognizes, however, that quoting charges and obtaining customer permission to proceed with service installation may unduly delay the installation, in contradiction to the underlying rules and regulations of TSP. In subscribing to TSP, the customer recognizes this condition and grants the Company the right to assess special construction charges after the installation has been completed.
- 10) The Company will designate a 24-hour point of contact for receiving Emergency TSP provision requests and reports that a TSP service is out of service.
- 11) Control services or underwires wholly owned and supplied by the Company and needed for provisioning, restoration, or maintenance are exempt from TSP rules.
- 12) In the event that the Company must utilize additional labor in the restoration of an access service, additional labor charges as outlined in section 13.2, preceding, may apply. The Company will endeavor to notify the customer of such charges in advance. The customer, in invoking a restoration priority, recognizes, however, that quoting charges and obtaining customer permission to proceed with service restoration may unduly delay the restoration process, in contradiction to the underlying rules and regulations of TSP. In subscribing to TSP, the customer recognizes this condition and grants the Company the right to assess such additional labor charges as may be applicable after the restoration has been completed.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.2 Emergency Services (Cont'd)

b) Telecommunications Service Priority (TSP) (Cont'd)

Rates and Charges

TSP assignment charge is on a per circuit or access line basis. Customers wishing to establish TSP for auxiliary numbers or circuits associated with a main billing or calling number must purchase TSP for each line assigned.

The TSP Record Order Change Charge applies to all record modifications per TSP designated line or circuit.

The rates for these services may be found in Section 17.7, following.



ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services(Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.3 Presubscription

Presubscription is a service in an end office equipped with Feature Group D whereby an end user may select an IC to access, without dialing a 10XXX access code, for interLATA interstate calls and for intraLATA toll calls. This IC is referred to as the end user's Primary Interexchange Carrier (PIC). Terms, conditions, and rates for intraLATA Presubscription are contained in (H), (I), (J), (K), (L), (M), following.

Where a Local Carrier Customer purchases ports from the Telephone Company tariff P.S.C. No. 1 and acts as the end user's Primary Local Carrier, the Local Carrier Customer will be responsible for notifying the Telephone Company of PIC and IntraLATA Presubscription selections and changes. This includes but is not limited to the results of balloting the Primary Local Carrier's end user customers.

On the effective date of equal access (i.e., introduction of FGD in a serving end office), end users who have not designated an IC will continue with the same IC service arrangement as existed prior to office conversion until the allocation process described in (B) following occurs.

Presubscription is furnished in accordance with the detailed provisions of the Federal Communications Commission's Allocation Plan as set forth in Appendix B of its Memorandum Opinion and Order in CC Docket No. 83-1145, Phase I, adopted May 31, 1985 and released June 12, 1985 and its Memorandum Opinion and Order in CC Docket No. 83-1145, Phase I adopted August 19, 1985 and released August 20, 1985. Principal provisions of the Allocation Plan, and associated Telephone Company provisions as may be appropriate, are as follows:

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.3 Presubscription (Cont'd)

- (A) End User Notification and Equal Access Balloting Process  
When Feature Group D service is made available in an end office, end users will be notified of the availability of equal access by means of an equal access ballot. The initial ballot, the first of two ballots the end user may receive, listing all ICs participating in the balloting process, and an explanation of equal access, will be mailed to the end user approximately 90 days, but in no case later than 85 days, prior to the end office conversion to FGD.

Using the initial ballot, which an end user is encouraged to return within 30 days after receipt of the initial ballot, an end user may designate an IC for all of its lines or may choose a different IC for each of its lines. Where an end user has 14 lines or less the end user may designate more than one IC for each line using the ballot. Where an end user has more than 14 lines and wants to designate more than one IC for these lines, the end user is instructed to contact their Primary Local Carrier or IC.

End users may designate that they do not want to presubscribe to any IC. The end user must arrange this designation by directly notifying their Primary Local Carrier or IC. This choice will require the end user to dial an access code (10XXX) for all intrastate interLATA calls.

- (B) Allocation Process

An IC must notify the Telephone Company of its intent to participate in the allocation process 52 days prior to the end office conversion to equal access. The IC must also identify whether it will participate in the allocation of either business lines or residence lines, or both.

The Telephone Company will tabulate the initial ballots received from the end users and the IC customer lists described in 13.3.3(A) and (C). The percentage of end users who have selected each participating IC will be determined on the basis of the initial ballots returned by end users and the IC customer lists submitted up to approximately 30 days after an end office conversion to equal access. Approximately 44 days after the end office conversion to equal access, a list of end users who have not designated an IC will also be compiled. A second ballot will be sent to those end users who have not designated an IC.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.3 Presubscription (Cont'd)

(B) Allocation Process (Cont'd)

A separate allocation process will be used for residence and business lines. An IC will receive an allocated percentage of residence lines according to the percentage of residence lines designated and a second allocated percentage of business lines according to the percentage of business lines designated.

If an IC participating in the ballot process notifies the Telephone Company that it does not wish to participate in the allocation process, the percentage of lines allocable to that nonparticipating IC will be allocated to the remaining ICs.

(C) Interexchange Carrier Customer Lists

The Telephone Company will accept IC customer lists identifying end users who have made individual arrangements with the IC to designate the IC as their primary interexchange carrier. The list should be in the form of magnetic tape. The IC must certify at the time it submits end user lists that the IC has on file or has instituted steps designed to obtain signed letters of agency or confirmations of choice from the end user. The IC should retain the confirmations or letters on file for use in dispute resolution. The IC should request written confirmations of choice from its customers no later than the date of submission of its first bill to the customer. The list must be submitted to the Telephone Company on or before the initial ballot deadline specified by the Telephone Company. IC customer lists submitted to the Telephone Company after the initial ballot deadline will be accepted by the Telephone Company, but will not be considered for allocation purposes. If end user ballots are received by the IC, the end user will be included in the IC customer list. The IC must retain the actual ballots for inspection by the Telephone Company for a period of one year after end office conversion. The IC, upon request by the Telephone Company, must also provide evidence of Agency Agreement with an end user, where the IC acts on behalf of the end user.

The IC must agree to accept responsibility for any billing disputes arising from implementation of its customer lists.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd.)

13.3 Miscellaneous Services (Cont'd)

13.3.3 Presubscription(Cont'd)

(D) End User Choice Discrepancy

When a discrepancy is determined regarding an end user's designation of a PIC, the following applies depending upon the situation described:

- When an end user indicates more than one IC choice per line on a ballot, or returns an illegible ballot, the Telephone Company will contact the end user for clarification.
- When the Telephone Company identifies a conflict between a ballot and an IC list or between lists submitted by two or more ICs, the Telephone Company will notify, within 10 days the end user by mail and notify all affected ICs via a Confirmation/Reject Report.
- When a change in PIC selection is made after conversion of an end office to equal access, the Telephone Company will confirm the new PIC selection with the end user and notify the newly designated IC within 10 days.

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 Presubscription (Cont'd)(D) End User Choice Discrepancy (Cont'd)

The Telephone Company will process presubscription orders on the basis of authorization dates and will give precedence to the order, whether by ballot or IC customer list, with the latest authorization date. If the authorization date from the ballot and IC customer list are the same, the ballot takes precedence. Prior to equal access conversion, when both an entry on an IC customer list and a ballot are received for one end user and the designated PIC does not match on both documents, the Telephone Company will contact the end user by mail for clarification within ten days of identification of the conflict and notify the ICs involved of the conflict by mail at the same time. When two or more ICs provide IC customer lists indicating that a particular end user has designated them as the PIC, the Telephone Company will notify both the end user and ICs involved of the conflict at the same time by mail within 10 days of identification of the conflict. If the end user submits a new ballot, the end user will be assigned to the IC designated on the new ballot. If one or more IC certifies that it has on file a signed letter of agency, the end user will be assigned to the IC holding a signed letter of agency with the latest authorization date. If both a new ballot and an IC certification are received, the document with the later authorization date takes precedence. If the authorization date on the ballot and the IC certification is the same, the ballot takes precedence. If the Telephone Company does not receive a new ballot or IC certification prior to conversion of the end office to equal access, the end user will be assigned to the IC designated on the order with the latest authorization date.

After the end office conversion to equal access, when an entry on an IC customer list and a ballot or an entry on two or more IC customer lists is received for the end user and the designated PIC does not match, the Telephone Company will process the order with the latest authorization date and notify the end user and IC(s) submitting customer lists within 10 days. The end user will be notified within 10 days of any change in PIC selection by the Telephone Company. Changes in PIC selection also will be processed on the basis of authorization dates.

For purposes of this subsection (D), the authorization date for a ballot is the signature date and the authorization date for an IC certification is the date the IC submits as the signed letter of agency date.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)  
13.3 Miscellaneous Services (Cont'd)  
13.3.3 Presubscription (Cont'd)

(D) End User Choice Discrepancy (Cont'd)

After the end office conversion to equal access a change in PIC selection with the latest date will be processed.

(E) Presubscription Charge Application

Where applicable, Presubscription charges will be assessed to the end user or to the Primary Local Carrier purchasing the port from the Telephone Company tariff P.S.C. No. 1. End users making their initial PIC selection, or changing their PIC selection during the approximately 90 day period prior to the equal access conversion date, either by returning the ballot to the address specified by the Telephone Company, by direct contact with the Telephone Company, or by contacting their IC directly will not result in the assessment of a Presubscription charge. End users making their initial PIC selection during the six months following the conversion date will not result in a Presubscription charge being assessed. End users will be assessed a Presubscription charge if they make their initial PIC selection more than six months after the conversion date or if they change their initial or subsequent PIC selection after the conversion date.

If an IC discontinues its Feature Group D Switched Access Service prior to or anytime after the conversion of an office to equal access, the IC is obligated to contact in writing the Telephone Company, affected Primary Local Carriers and all end users who have selected or been allocated to the cancelling IC. This notification must be received by the Telephone Company, affected Primary Local Carriers and all end users at least four months prior to the IC's discontinuance of Feature Group D service and must inform all parties of the cancellation and request the end users select a new primary IC. Further, the IC must notify the end users that it will pay the Presubscription charge. The Telephone Company will bill the cancelling IC the Presubscription charge for each end user affected. For a period of two years from the discontinuance of FGD service, the Telephone Company can bill an IC that has cancelled FGD service, the change charge for each end user that the IC has designated to it as of the date of the notice of discontinuance.

Any allocated end user, as set forth in (B) preceding, may make a PIC selection even after the allocation has taken place. No charge will apply if the selection occurs within six months after the conversion of an office to equal access.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.3 Presubscription (Cont'd)

(E) Presubscription Charge Application (Cont'd)

New end users, who will be served by end offices equipped with equal access, will be asked to select a PIC at the time they establish local service either with the Telephone Company or with a Primary Local Carrier. The new end users will be sent a ballot to confirm their choice. A new end user who returns a ballot identifying an IC different from that given verbally will have that selection processed without a change charge if the ballot is returned within 30 days of the date service is established. New end users who do not select a PIC at the time they place an order will be sent a ballot to aid in their selection of a PIC. There will be no charge for this initial selection provided the ballot is returned within 30 days of the date service is established. If a new end user fails to designate an IC as its predesignated IC prior to the date of installation of local service, the Telephone Company will require the end user to dial an access code (10XXX) for all intrastate interLATA calls, until a selection is received.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.3 Presubscription (Cont'd)

(F) IC Participation Requirements

The Telephone Company will give notice to the ICs of equal access conversions six months prior to such conversions. In order to be considered eligible to be on an Equal Access Ballot, the IC must place a firm order for Feature Group D Switched Access Service with the Telephone Company no later than 120 days prior to the end office conversion date. In addition, the IC must notify the Telephone Company that the IC wishes to participate in the presubscription plan for the end office to be converted and must furnish the information required by the Telephone Company to prepare the ICs ballot listing for that end office. Both the notice of participation and ballot listing information must be received by the Telephone Company no later than 120 days prior to the end office conversion date in order for the ICs listing to appear on an equal access ballot for that end office.

(G) The nonrecurring charges for a change in Presubscription (PIC Change) may be found in Section 17.7.

PIC change charges are billed to the End User listed in the Telephone Company's records.

For purposes of this section, the term "End User" may mean an authorized local service provider that purchase ports from FRONTIER TELEPHONE OF ROCHESTER, INC. Tariff P.S.C. No. 1.



ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.3 Presubscription (Cont'd)

(H) IntraLATA Presubscription

IntraLATA Presubscription ("ILP") allows an end user to select and designate a primary carrier for intraLATA toll calls. The carrier may be the same carrier chosen to carry the end users interexchange toll calls or the end user may select a different carrier for each service. Interexchange Carriers participating in ILP must provide service to any customer requesting it.

Telephone Company public coin and semi-public coin lines are excluded from intraLATA presubscription. The ILP PIC will be the Telephone Company.

(I) ILP Notification

End users may notify the Telephone Company directly of their choice of Interexchange Carrier ("IC") for intraLATA calls, or by the IC acting as the agent for the end user in selecting a primary carrier for intraLATA calls. The IC must certify at the time it submits an end users name that the IC has on file or has instituted steps designed to obtain signed letters of agency or confirmation of choice from the end user. The IC should retain the confirmation or letters on file for use in dispute resolution.

Unless the Telephone Company is notified by an end user or an IC acting as an agent for the end user, designating that IC for its intraLATA toll service, the Telephone Company will be the default carrier for intraLATA toll calls.

If an IC discontinues ILP service, the IC is obligated to contact in writing the Telephone Company and all end users who have selected the canceling IC. This notification must be received by the Telephone Company and all end users at least four months prior to the IC's discontinuance of ILP service, and must inform all parties of the cancellation and request the end users to select a new primary carrier for its intraLATA toll calls. The IC must notify the end users that it will pay the ILP charge, as set forth in (L) following. The Telephone Company will bill the canceling IC and ILP charge for each end user affected.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.3 Presubscription (Cont'd)

(J) ILP Charge Application

New end users, who will be served by end offices equipped with equal access, will be asked to select a primary carrier for intraLATA calls at the time they place an order with the Telephone Company for Telephone Exchange service. There will be no ILP charge for this initial selection.

Any requests to change the existing end users primary carrier for intraLATA toll calls, initiated by the end user or agents, an ILP charge as set forth in (L) following, applies. This charge will be assessed to the end user.

When a request for a change in an end user's Primary Carrier for both ILP and Interlata Toll Traffic are received on the same order, a single Primary Carrier charge will be assessed.

IC's participating in ILP will be assessed a recurring charge per month, per presubscribed access line as set forth in (M) following. This charge will be in effect for five years following the effective date of ILP.

(K) Unauthorized Primary Carrier Change Charge

Unauthorized Primary Carrier Change is defined as a primary carrier change that the Pay Telephone Agent or Subscriber to the Business or Residence service denies authorizing, and the IC is unable to produce a letter of agency or authorization. Charges for unauthorized primary carrier change for intraLATA toll calls will be assessed to the IC initiating the change, and are set forth in Section 17.7, following. For purposes of this definition, "Subscriber to the Business or Residence service" means the entity purchasing the port (or bundled service including a port) from FRONTIER TELEPHONE OF ROCHESTER INC. This entity may be a traditional end user or an authorized local service provider.

---

Issued: November 17, 1997

Effective: February 2, 1998

Issued By: President, 180 S. Clinton Ave., Rochester, NY 14646

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.3 Presubscription (Cont'd)

(L) ILP Charges

The nonrecurring charges for a change in IntraLATA Presubscription may be found in Section 17.7, following.

(M) Recurring Charges assessed to IC's participating in ILP may be found in Section 17.7, following.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.4 Testing Services

Testing Services offered under this section of the tariff are optional and subject to rates and charges as set forth in 13.3.4(B) and 13.3.4(C) following. Other testing services provided by the Telephone Company in association with Access Services are furnished at no additional charge.

(T)

Testing Services are normally provided by Telephone Company personnel at Telephone Company locations. However, provisions are made in (A)(4) following for a customer to request Telephone Company personnel to perform testing services at the customer's premises.

The offering of Testing Services under this section of the tariff is made subject to the availability of the necessary qualified personnel and test equipment at the various test locations mentioned in (A) following:

(A) Switched Access Service

Testing Services for Switched Access are comprised of (a) tests which are performed during the installation of a Switched Access Service, i.e., Acceptance Tests, (b) tests which are performed after acceptance of such access services by a customer, i.e., routine testing and (c) additional tests which are performed during or after acceptance of such Access Services by a customer for which additional charges apply, i.e., additional tests and in-service tests. These in-service tests may be further divided into two broad categories of tests: scheduled and nonscheduled.

Routine tests are those tests performed by the Telephone Company on a regular basis preceding which are required to maintain Switched Access Service. Additional in-service tests may be done on an automatic basis (no Telephone Company or customer technicians involved), or on a manual basis (Telephone Company technician(s) involved at Telephone Company office(s) or customer technician(s) involved at customer premises).

(T)

Issued in compliance with the Commission's Order in Case 12-C-0112 issued May 24, 2012.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.4 Testing Services (Cont'd)

(A) Switched Access Service (Cont'd)

Testing services are ordered to the Dial Tone Office for FGA, and to the access tandem for FGB, FGC and FGD.

(1) Additional Cooperative Acceptance Testing

Additional Cooperative Acceptance Testing (ACAT) of Switched Access Service involves the Telephone Company provision of a technician at its office(s) and the customer provides a technician at its terminal location(s), with suitable test equipment to perform the required tests.

Additional Cooperative Acceptance Tests may, for an example, consist of the following tests:

- . C-Notched Noise
- . Impulse Noise
- . Phase Jitter
- . Signal to C-Notched Noise Ratio
- . Intermodulations (Nonlinear) Distortion
- . Frequency Shift (Offset)
- . Envelope Delay Distortion
- . Dial Pulse Percent Break

Rates based on cost will apply to Additional Cooperative Acceptance Tests.

(2) Additional Automatic Testing

Additional Automatic Testing (AAT) of Switched Access Services (Feature Groups B, C and D) where the customer provides remote office test lines and 105 test lines with associated responders or their functional equivalent. The customer may order, at additional charges, gain-slope and C-notched noise testing and may order the routine tests (1004 Hz less, C-message noise and balance) on an as needed or more than routine schedule.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.4 Testing Services (Cont'd)

(A) Switched Access Service (Cont'd)

(2) Additional Automatic Testing (Cont'd)

The Telephone Company will provide an AAT report that lists the test results for each trunk tested. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis.

The minimum period for which AAT may be ordered is one year at monthly intervals. The minimum offering of AAT consists of the three basic tests (1004 Hz Loss Test, C-Message Noise Test, and Return Loss Test). Gain-Slope Tests and C-Notched Noise Tests may be ordered by the customer at additional charges, 60 days prior to the start of the customer prescribed schedule. The customer may specify a more frequent schedule of tests, 60 days prior to the start of the customer prescribed schedule.

Rates for AAT may be found in Section 17.7, following.

(3) Additional Manual Testing

Additional Manual Testing (AMT) of Switched Access Services (Feature Groups A, B, C and D) where the Telephone Company provides a technician at its office(s) and Telephone Company or the customer provides a technician at the customer designated premises, with suitable test equipment to perform the required tests, will normally consist of gain-slope and C-notched noise testing. However, the Telephone Company will conduct any additional tests which the IC may request.

The Telephone Company will provide an AMT report that lists the test results for each trunk tested. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.4 Testing Services (Cont'd)

(A) Switched Access Service (Cont'd)

(3) Additional Manual Testing (Cont'd)

The minimum period for which AMT may be ordered is one year at monthly intervals. The minimum offering of AMT consists of the three basic tests (1004 Hz Loss Test, C-Message Noise Test, and Return Loss Test). Gain-Slope Tests and C-Notched Noise Tests may be ordered by the customer at additional charges, 60 days prior to the start of the customer prescribed schedule. The customer may specify a more frequent schedule of tests, 60 days prior to the start of the customer prescribed schedule.

Rates for AMT may be found in Section 17.7, following.

(4) Obligations of the Customer

- (a) The customer shall provide the Remote Office Test Line priming data to the Telephone Company, as appropriate, to support AAT routine testing as set forth in 13.3.4(A)(2) preceding.
- (b) The customer shall make the facilities to be tested available to the Telephone Company at times mutually agreed upon.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.5 Provision of Access Service Billing Information

- (A) The customer will receive its monthly bills in a standard paper format.
- (B) At the option of the customer, and for an additional charge:
  - (1) customer monthly bills may be provided on magnetic tape, and
  - (2) Billing detail and/or information may be transmitted to the customer premises by data transmission.
  - (3) Additional copies of the customer monthly bill may be provided in standard paper format.
- (C) Upon acceptance by the Telephone Company of an order for data transmission, the Telephone Company will determine the period of time to implement the transmission of such material on an individual order basis.
- (D) The rates and charges for the provision of Access Service Billing may be found in Section 17.7, following.