4. **End User Access Service**

The Telephone Company will provide End User Access Service to end users who obtain local exchange service from the Telephone Company under its general and/or local exchange tariffs and end users which obtain intrastate WATS Service.

4.1 **General Description**

End User Access provides for the use of an End User Common Line (EUCL) and an intrastate WATS service by an end user.

4.2 **Limitations**

(A) A telephone number is not provided with End User Access.

(B) Detail billing is not provided with End User Access.

(C) Directory listings are not included with End User Access.

(D) Intercept arrangements are not included with End User Access.

(E) Lifeline Assistance plans may reduce or eliminate End User Access Charges to certain qualifying end users. Jurisdictions where such locally approved assistance plans are in effect.

4.3 **Provision and Ownership of Telephone Numbers**

The customer has no property right to the telephone number assignment or any other call number designation associated with End User Access. The Telephone Company reserves the right to assign, designate or change such numbers, or the Telephone Company serving Central Office prefixes associated with numbers, when reasonably necessary in the conduct of its business.

4.4 **Undertaking of the Telephone Company**

The Telephone Company will provide use of an End User Access at rates and charges as follows:

(A) Use of an EUCL by an end user and use of an intrastate WATS Access Line by end users in connection with intrastate Access Services provided under this tariff. Such use will be provided when the end user obtains local exchange service and an intrastate WATS service.
4. **End User Access Service (Cont’d)**

4.4 **Undertaking of the Telephone Company (Cont’d)**

(B) The Telephone Company will be responsible for contacts and arrangements with customers for the billing of End User Access charges.

4.5 **Obligations of Radio Common Carriers**

When the end user is a Radio Common Carrier (RCC) or provider of paging service, it shall designate whether the local exchange service is provided by the Telephone Company and used as an access line for its services or used as an administrative line.

4.6 **Payment Arrangements and Credit Allowances**

(A) **Minimum Period**

The minimum period for which EUCL End User Common Line Service is provided to an end user and for which charges are applicable is the same as that in the general and/or local exchange tariffs for the associated local exchange service.

The minimum period for which intrastate WATS Access Line End User Access is provided to an end user and for which charges are applicable is the same as that for an intrastate WATS Access Line as set forth in the intrastate tariff.

(B) **Cancellation of Application**

End User Access is canceled when the order for the associated local telephone exchange service or intrastate WATS Access Line is canceled. No cancellation charges apply.

(C) **Changes to Orders**

When changes are made to orders for the local exchange service or intrastate WATS Access Line associated with End User Access, any necessary changes will be made for End User Access. No charges will apply.
4. **End User Access Service** (Cont’d)

4.6 **Payment Arrangements and Credit Allowances** (Cont’d)

(D) **Allowance for Interruptions**

When there is an interruption to an EUCL or intrastate WATS Access Line, requested End User Access credit allowances for interruptions will be provided as set forth for credit allowance for interruptions in 2.4.4 preceding.

(E) **Temporary Suspension of Service**

When an end user temporarily suspends its local exchange service which is associated with EUCL, one-half of the EUCL per month charge will be temporarily suspended for the time period the local exchange service is suspended.

When a customer temporarily suspends, where permitted in the appropriate intrastate tariff, its intrastate WATS Access Line, one-half of the appropriate End User Access per month charge will be temporarily suspended for the time period the intrastate WATS Access Line is suspended.

4.7 **Rate Regulations**

4.7.1 **Who is Billed**

(A) EUCL per month charges will be billed to the end user of the associated Local Exchange Service or WATS Service.

(B) For each local exchange service used only as a path for the transmission of Radio Common Carrier (RCC) traffic between the Telephone Company serving wire center and the RCC’s radio equipment, End User Access charges do not apply. End User Access Charges will apply to the Radio Common Carrier's local exchange service used for administrative purposes. This shall also include those Radio Common Carriers providing maritime service under Part 81 of the FCC Rules and Regulations.

A Radio Common Carrier is described as a common carrier engaged in the provision of Public Mobile Service, as defined in Part 22 of the FCC Rules and Regulations which is not also in the business of providing land line local exchange telephone service.
4. End User Access Service (Cont’d)

4.7 Rate Regulations (Cont’d)

4.7.1 Who is Billed (Cont’d)

(C) For each local exchange service provided as Remote Call Forwarding (RCF) residential or business service, under the general and/or local exchange service tariffs, End User Access charges do not apply.

(D) For business Centrex CO and business Centrex CO-like service lines or trunks, the End User Common Line (EUCL)-Centrex CO rate as following applies to each business line or trunk.

Centrex CO is a service that (1) uses a portion of a Telephone Company switch located at the Telephone Company central office to meet the customer's internal needs and serves as the customer's interface with the local and interexchange networks and (2) links the customer's main stations to the Telephone Company switch with subscriber loops.

Centrex CO-like services are services (e.g., ESSX, Centron, Centraflex, Airport Service, Hotel-Motel Service) that operate in a manner that is the same as Centrex CO and (1) are provided using switches located at Telephone Company central offices and (2) link customer main stations to the Telephone Company switch with subscriber loops.

Centrex CO Dormitory Service is a service to a college or university or school that serves both the university, college or school offices and the students or faculty dormitory (residential) quarters. Residential charges will apply to lines to the student or faculty dormitory (residential) quarters as following. Business charges for lines to the university, college or school offices will apply. Charges shall be based on the number of residence and business lines reported to the Telephone Company by the end user.

(E) When an end user is provided more than one local business exchange service in a state by the same Telephone Company, other than as specified in (C) and (D) preceding and when a local exchange service is provided as a business multiparty service under the general and/or local exchange service tariffs, each party is deemed to be a user of an EUCL and the End User Common Line (EUCL) Multiline Business Subscribers - Individual line or trunk rate shall apply to each party provided Multiline Business multiparty service, as following.
4. **End User Access Service** (Cont’d)

4.7 **Rate Regulations** (Cont’d)

4.7.1 **Who is Billed** (Cont’d)

(F) When an end user is provided a single local business exchange service, other than as specified in (C) and (D) preceding and when the local business exchange service is provided as a business multiparty service under the general and/or local exchange service tariffs, each party is deemed to be a user of an EUCL and the End User Common Line (EUCL) Residence and Single Line Business Subscriber - Individual line or trunk rate shall apply to each party provided single line business multiparty service, as following.

(G) When an end user is provided more than one local business exchange service in a state, by the same Telephone Company, other than as specified in (C) and (D) preceding, and when a local exchange service is provided as semi-public service under the general and/or local exchange service tariffs, the End User Common Line (EUCL) Multiline Business Subscriber - Individual line or trunk rate as following, applies to each such business semi-public local exchange service.

(H) When an end user is provided a single local business exchange service, other than as specified in (C) and (D) preceding and when the local business exchange service is provided as a semi-public service under the general and/or local exchange service tariffs, the End User Common Line (EUCL) Residence and Single Line Business Subscriber - Individual line or trunk rate as following, applies to each such business semi-public local exchange service.

(I) When an end user is provided more than one local business exchange service in a state, by the same Telephone Company, other than as specified in (C) and (D) preceding, and when a local exchange service is provided under the general and/or local exchange service tariffs that is not covered by (E), (F), and (H) preceding, the End User Common Line (EUCL)-Multiline Business Subscriber - Individual line or trunk rate as following, applies to each such Multiline Business individual line or trunk.

(J) For each intrastate WATS Access Line provided under intrastate tariffs, the End User Common Line (EUCL)-Multiline Business Subscriber - Individual line or trunk rate as following applies.
4. **End User Access Service** (Cont’d)

4.7 **Rate Regulations** (Cont’d)

4.7.1 **Who is Billed** (Cont’d)

(K) When an end user is provided a single local business exchange service in a state, other than as specified in (C) and (D) preceding, and when the local business exchange service is provided as a local business exchange service under the general and/or local exchange service tariffs, the End User Common Line (EUCL) Residence and Single Line Business Subscriber - Individual line or trunk rate as following, applies to each such business individual line or trunk.

(L) When an end user is provided a local residence exchange service in a state, other than as specified in (C) and (D) preceding and when the local residence exchange service is provided as a multiparty service under the general and/or local exchange service tariffs, each party is deemed to be a user of an EUCL and the End User Common Line (EUCL) Residence and Single Line Business Subscriber - Individual line or trunk rate shall apply to each party provided residence multiparty service as following.

(M) When an end user is provided a local residence exchange service in a state, other than as specified in (C) and (D) preceding, and when local residence exchange service is provided as semi-public service under the general and/or local exchange service tariffs, the End User Common Line (EUCL) Residence and Single Line Business Subscriber - Individual line or trunk rate, as following, applies to each such semi-public local residence exchange service.

(N) When an end user is provided a local residence exchange service in a state, other than as specified in (C) and (D) preceding, and when the local residence exchange service is provided under the general and/or local exchange service tariffs, the End User Common Line (EUCL) Residence and Single Line Business Subscriber - Individual line or trunk rate as following, applies to each such local residence exchange service.

(O) Common Line Costs for Public Pay Telephones and related facilities that are available to the general public for convenience and necessity are provided for as set forth for Public Pay Telephone in Section 3 preceding. Semi-public Pay Telephone common lines and related facilities are rated as Business Single Line or Business Multiline.
4. **End User Access Service** (Cont’d)

4.7 **Rate Regulations** (Cont’d)

4.7.1 **Who is Billed** (Cont’d)

(P) **Telephone Lifeline Assistance**

(i) **Without FCC Certification**

When an end user is provided a local residence exchange service and the residential local exchange rate for the end user is reduced for end users meeting a state established means test that is subject to verification, the applicable EUCL Residence - Individual line or trunk rate as set forth in Section 20 following, shall be reduced by 50 percent, if the local exchange rate reduction is an equivalent amount as provided for in Paragraph 69.104(j) of Part 69 of the FCC Rules and Regulations.

(ii) **With FCC Certification**

When an end user is provided a local residence exchange service and the residential local exchange rate is reduced for end users eligible for a telephone lifeline assistance plan requiring verification and approval by the FCC as provided for in Paragraph 69.104(k) of Part 69 of the FCC Rules and Regulations, the EUCL Residence - Individual line or trunk rate as set forth in Section 20 following shall be reduced. The End User Common Line charge shall be reduced for a single telephone line to the household’s principal residence to the extent of the state assistance, equals or exceeds the residential End User Common Line charge.

Approved jurisdictions for the lifeline assistance plans implemented as provided for in Paragraph 69.104(k) of Part 69 of the FCC Rules and Regulations.