

Original Sheet A

TITLE PAGE  
RATES AND CHARGES  
APPLICABLE TO  
PRODUCTS AND SERVICES OFFERED  
IN THE TERRITORY SERVED BY  
FRONTIER COMMUNICATIONS NORTHWEST INC.

---

Reference No. OR-10-01

Issued: July 23, 2010  
Issued by Frontier Communications Northwest Inc.  
By Kenneth Mason, Vice President - Regulatory and Government Affairs

Effective: August 6, 2010

1st Revised Sheet B  
Canceling  
Original Sheet B

GENERAL INDEX

	<u>SHEET NO.</u>	
Title page	A	
General Index	B	
Application of Regulations	1	
Explanation of Symbols	2	
<u>SECTION 1</u>		
IntraLATA Toll Services		
Index	A	
General	1	
General Regulations	2	
Definitions	8	
Message Telecommunications Service (MTS)		
Description	10	
Class of Calls	10	
Application of Rates	12	
Rates	12	
Discount Calling Plans		
Conditions	21	
Regional Toll Call Residential Plan	22	
Flat Rate Calling Plan for Residence	24	
Regional Toll Business Plan	25	(T)
Frontier Flat Rate Business Plan	27	(T)
Unlimited IntraLATA Toll Usage for Business	28	
<u>SECTION 2</u>		
Packaged Services		
Index	A	
Regional Calling Value or Regional Essentials	1	(T)

---

Reference No. 1002

Issued: April 14, 2011  
Issued by Frontier Communications Northwest Inc.  
By Kenneth Mason, Vice President - Regulatory and Government Affairs

Effective: May 18, 2011

1st Revised Sheet C  
Canceling  
Original Sheet C

GENERAL INDEX

SHEET NO.

SECTION 2 Continued

Packaged Services (Continued)

Regional Essentials/Regional Calling Value Bundle Discounts	3	(T)
Unlimited Regional Calling with FIOS	5	
Multi Package Residential Offer - Option A and B	8	(T)
Two Feature Packages	9	
Three Feature Packages	10	
150 Satellite Channel Programming PAC	11	
Features Plan – Business	12	(T)
Unlimited IntraLATA Toll Usage for Business Feature Packages	14	
Frontier Local Calling Plan, Frontier Local Calling Plan Plus, Frontier Regional Calling Plan, or Regional Calling Extra	16	(T)
Unlimited Dial Tone (DTL) Package for Business and Custom Line Telephone Service for Business	19	(T)

---

Reference No. 1002

Issued: April 14, 2011  
Issued by Frontier Communications Northwest Inc.  
By Kenneth Mason, Vice President - Regulatory and Government Affairs

Effective: May 18, 2011

Original Sheet 1

APPLICATION OF REGULATIONS

The regulations set forth herein apply to intrastate services and facilities furnished within the state of Oregon by Frontier Communications Northwest Inc., hereinafter referred to as the Company, subject to the jurisdiction of the Oregon Public Utilities Commission.

No officer, employee, or agent of the Company has authority to change, amend, or waive any rate or regulation approved or prescribed by the Commission. Rates and regulations may be changed or canceled only with the consent or approval of the Commission.

The Company furnishes exchange service and interexchange service throughout the territory it serves, as shown by its filed rates, regulations, and maps. The Company also furnishes interexchange toll service to the territory served by connecting companies, subject to their rates and regulations.

The Company must notify its customers and the Commission 30 days in advance of any rate increase for IntraLATA Toll service for any customer. <sup>1</sup>

<sup>1</sup> In accordance with OPUC Order No. 02-359, UD 13, entered May 31, 2002.

Original Sheet 2

EXPLANATION OF SYMBOLS

- C - To signify changed listing, condition, rule or regulation
- D - To signify discontinued material
- I - To signify increase
- M - To signify material transferred from one sheet to another sheet of the same or a different schedule
- N - To signify new material
- R - To signify reduction
- T - To signify change in text but no change in rate, condition, rule or regulation

Section 1

1st Revised Sheet A  
Canceling  
Original Sheet A

INTRALATA TOLL SERVICES

INDEX

<u>SECTION 1</u>	<u>SHEET NO.</u>
IntraLATA Toll Services	
General	1
General Regulations	2
Definitions	8
Message Telecommunications Service (MTS)	
Description	10
Class of Calls	
Direct Dial Station-to-Station	10
Operator-Handled Station-to-Station	11
Operator-Handled Person-to-Person	11
Coin Telephone Station-to-Station	11
Application of Rates	
Determination of Appropriate Rate	12
Rate Periods	12
Holidays	12
Timing of Message – Chargeable Time	13
Collection of Charges	14
Rates Applicable for Hearing or Speech Impaired Persons	15
Rates	
Direct Dial Station-to-Station	16
Operator-Handled Station-to-Station	18
Operator-Handled Person-to-Person	19
Coin Telephone Station-to-Station	20

(D)

(D)

---

Reference No. 029SPL

Issued: October 13, 2011  
Issued by Frontier Communications Northwest Inc.  
By Kenneth Mason, Vice President - Regulatory and Government Affairs

Effective: November 23, 2011

Section 1

1st Revised Sheet B  
Canceling  
Original Sheet B

INTRALATA TOLL SERVICES

INDEX

SECTION 1

SHEET NO.

IntraLATA Toll Services - Continued

Discount Calling Plans

Conditions	21	
Regional Toll Call Residential Plan		
Conditions	22	
Rates	23	
Flat Rate Calling Plan for Residence		
Conditions	24	
Rates	24	
Regional Toll Business Plan		(T)
Conditions	25	
Rates	26	
Frontier Flat Rate Business Plan		(T)
Conditions	27	
Rates	27	

**INTRALATA TOLL SERVICES**

**GENERAL**

**APPLICABILITY**

Applicable to intraLATA toll services furnished or made available by this Company between its points and between its points and points reached over facilities of connecting companies.

**TERRITORY**

IntraLATA toll services are furnished or made available between respective rate centers located within the State of Oregon.

## INTRALATA TOLL SERVICES

### GENERAL REGULATIONS

#### APPLICATION OF REGULATIONS

The regulations set forth herein apply to intrastate services and facilities furnished within the State of Oregon by Frontier Communications Northwest Inc., hereinafter referred to as the Company, subject to the jurisdiction of the Public Utility Commission of Oregon.

No officer, employee, or agent of the Company has authority to change, amend, or waive any rate or regulation approved or prescribed by the Commission. Rates and regulations may be changed or canceled only with the consent or approval of the Commission.

#### PRIORITY OF SERVICES

When a shortage of facilities exists, MTS will be established before other services. However, the duration of MTS calls may be limited due to facility shortages caused by emergency conditions.

#### LIABILITY

In view of the fact that the customer has exclusive control of his communications, over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the Company, and because of unavoidability of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions, and limitations specified in the following paragraphs.

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failures or defects in facilities furnished by the Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, or error or defect in transmission, or failure or defect in facilities occurs.

The customer indemnifies and saves the Company harmless against claims for libel, slander, or infringement of copyright from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.

When the facilities of other carriers are used in establishing connections to points not reached by the Company's facilities, the Company is not liable for any act or omission of the other carrier.

INTRALATA TOLL SERVICES

GENERAL REGULATIONS - Continued

TOLL SERVICE CHARGES

The toll service charges specified in this tariff are in payment for all service furnished between the calling and the called stations.

USE

Use of Service

Service is provided for use by the customer and may be used by others, when so authorized by the customer, providing that such use shall be subject to the provisions as stated herein.

Abuse and Fraudulent Use

The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable for service;

The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain MTS, by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charges for such service;

The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another;

The use of profane or obscene language;

The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

**INTRALATA TOLL SERVICES**

**GENERAL REGULATIONS - Continued**

USE - Continued

Use of Service for Unlawful Purposes

The Company shall refuse to establish service for any applicant, and it shall discontinue and disconnect service to a customer, whenever it has reasonable cause to believe that the use made or to be made of the service, or the furnishing of service to the premises of the applicant or customer, is prohibited under any law, ordinance, regulation, or other legal requirement, or is being or is to be used directly or indirectly, to violate or to aid and abet the violation of the law. A written notice to the Company from any official charged with the enforcement of the law stating that the service is being used or will be used in order to violate or to aid and abet the violation of the law, is sufficient to constitute reasonable cause.

Service is provided for use by the customer and may be used by others, when so authorized by the customer, providing that use shall be subject to the provisions as stated.

**OBLIGATION OF THE CUSTOMER**

The calling party shall establish his identity in the course of any communication as often as may be necessary.

The calling party shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station or stations.

Where mobile radiotelephone stations are involved the party in the vehicle placing or receiving a call shall inform the mobile service operator upon request as to the state in which the vehicle is located at the time of placing or receiving the call.

**CHARGEABLE TIME (TIMING OF MESSAGES) FOR INTRALATA TOLL SERVICES**

Chargeable time begins when connection is established between the calling and called station. For person-to-person calls, the timing of a call begins when the calling station is connected to a specified person, station or an agreed upon alternate.

Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by the automatic timing equipment in the telecommunications network.

**INTRALATA TOLL SERVICES**

**GENERAL REGULATIONS - Continued**

**CHARGEABLE TIME (TIMING OF MESSAGES) FOR INTRALATA TOLL SERVICES - Continued**

Charges for messages beginning in one time period and completing in another time period, are determined by applying the appropriate rate for the portion of the message occurring in each period.

It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the exchange telephone service so that chargeable time may begin.

MTS Service Rates are quoted in terms of initial and additional minutes.

The initial minute is the first minute or any fraction thereof, after connection is made.

The additional minute is each minute or any fraction thereof, after the initial minute.

**ADVANCE PAYMENTS**

At the time an application for service is made, an applicant may be required to pay an amount equal to at least one month's service plus nonrecurring charges that may be applicable.

Federal, State, or Municipal governmental agencies may not be required to make advance payments.

**DEPOSITS**

See the Company's Local Exchange tariff.

**LATE PAYMENT CHARGE**

A late payment charge, at a rate prescribed by the Commission, may be applied to unpaid balances carried forward to the customers' next month's bill. Regulations involving late payment charges are included in Sub-chapter 860-21-126 of the Oregon Administrative Rules (OAR). The text of the OAR is available for customer inspection upon request.

Section 1

1st Revised Sheet 6  
Canceling  
Original Sheet 6

INTRALATA TOLL SERVICES

GENERAL REGULATIONS - Continued

RETURNED PAYMENT CHARGE

For payment returned by a bank to the Company, refer to the Company's Local Exchange tariff, General Regulations.

If such a payment is received in payment of a delinquent account, the Company may disconnect service immediately as if no payment had been received. Such disconnections shall not take place on a day before a weekend, or holiday or on a weekend or holiday without prior consent of the Public Utility Commissioners. The Company may require payment of such an account to be made in cash before service is restored.

TEMPORARY SUSPENSION OF SERVICE

The Company may temporarily suspend service in the event the customer fails to pay any amounts due. Service may also be temporarily suspended for violation of any regulation governing the furnishing of telephone service. Such suspension shall not be made until at least five days following written notification to the customer of the intention to suspend service. The notice shall also state that permanent disconnection will follow within 10 days unless full payment of any overdue amount or any other obligation is made. It shall be indicated on the written notice of suspension that the customer has the right to appeal the action to the Public Utility Commission.

PAYMENT ARRANGEMENTS

The customer is responsible for payment of all charges for services furnished, due on receipt of the bill. This responsibility includes charges for all:

- Calls originated at the customer's station.
- Calls accepted at the customer's station.
- Authorized calls billed to the customer's station.

(D)

## INTRALATA TOLL SERVICES

### GENERAL REGULATIONS - Continued

#### RESALE OF SERVICE

The Company will allow resale of a service only after the parties seeking this service have prior authorization to operate as a "Competitive Telecommunications Services Provider" from the Oregon Public Utility Commission to resell the service.

#### RATE CENTERS

Vertical and horizontal coordinates for the rate centers in the Oregon LATAs are shown in AT&TC's Tariff F.C.C. No. 1.

#### LIMITED CONVERSATION

The Company reserves the right to limit the length of conversation when necessary in times of emergency resulting in a shortage of facilities.

#### MAINTENANCE AND REPAIR

All costs associated with the maintenance and repair of services furnished by the Company will be borne by the Company except as specified elsewhere in this tariff.

The Company will be reimbursed for any loss or damage to its facilities on the customer's premises resulting from intentional destruction, neglect, carelessness, or any other cause except from fire or unavoidable accidents.

Access to customer's premises, at any reasonable hour, will be given to representatives of the Company for the purpose of inspecting, repairing, testing, or removing any part of the Company's facilities.

#### ALLOWANCE FOR INTERRUPTIONS

In the event of an interruption to the service, which is not due to the negligence of the customer, an allowance will be made if the interruption continues for more than 24 hours from the time it is reported to or detected by the Company.

The allowance will be the prorated portion of the monthly rate or monthly guarantee for the service or the portion of the service interrupted.

INTRALATA TOLL SERVICES

DEFINITIONS

Access Line

A circuit between a switching center and a subscriber premise which includes a standard network interface (SNI).

(D)

(D)

Collect Call

A billing arrangement by which the charge for a call may be reversed provided the call is accepted at the called station.

Communications Systems

As used in this tariff, channels and other facilities that are capable of communications between customer provided equipment or Company stations. When used in connection with communication systems provided by an Interexchange Carrier, denotes channels and other facilities.

Company

Refers to Frontier Communications Northwest Inc.

Customer

A person or legal entity who has applied for, been accepted, and is currently receiving service. A customer who voluntarily disconnects service and subsequently requests telephone service with the Company at a new or existing location within twenty days after disconnection retains customer status, rather than being considered an applicant.

Hunting Arrangement

As used in this tariff, a grouping of access lines arranged for the completion of a given call or arranged for overflow to or from another access line or group of access lines.

Interexchange Carrier (IC)

Any person or entity engaged for hire in interstate, intrastate interLATA, or foreign communications with or without wires. Services of Interexchange Carriers are normally provided to end users.

Local Access and Transport Area (LATA)

Geographic areas within which the Company provides local and long distance calling services. The Company does not provide calling services between LATAs.

Multiline Terminating System

Switching equipment (e.g., PBX, Centrex, ACD, tandem switching equipment) and key telephone type systems which are capable of terminating more than one local central office line, private line service or communication system.

---

Reference No. 029SPL

Issued: October 13, 2011  
Issued by Frontier Communications Northwest Inc.  
By Kenneth Mason, Vice President - Regulatory and Government Affairs

Effective: November 23, 2011

**INTRALATA TOLL SERVICES**

**DEFINITIONS - Continued**

Rate Center

A specified geographical location within an exchange area (or location outside the exchange area) from which mileage measurements are determined for the application of interexchange mileage rates.

Service Terminating Arrangement

The term "Service Terminating Arrangement" denotes company-provided equipment, which terminates exchange telephone service, used for MTS at a customer's premises. The service terminating arrangement provides a clearly delineated interface which facilitates the design, isolation and testing of exchange telephone service. Where a protective connecting arrangement is required, the service terminating arrangement is provided as a part of the protective connecting arrangement.

Standard Network Interface (SNI)

The demarcation point that separates the Company owned facilities and the customer's wiring. The SNI is that point on the customer's premises where all premises services are connected to the telecommunications network via Company or customer owned facilities/wire. The SNI is a standard F.C.C. registration jack or its equivalent, which is provided, installed, owned and maintained by the Company at the customer's premises. A SNI is:

the point of termination at a customer's premises or

the point of termination in a Company central office for connection to Company provided switching equipment or

Switching Equipment

Equipment which performs the functions of establishing and releasing connections between:

two or more Company provided services, or

Company provided service or services and a communications system or systems provided by the customer or Interexchange Carrier.

Usage Sensitive Tapered Schedule

A rate schedule, which applies hourly rates for each additional hour of use. Rates decrease at defined levels of use, called taper points.

INTRALATA TOLL SERVICES

MESSAGE TELECOMMUNICATIONS SERVICE

DESCRIPTION

Message Telecommunications Service (MTS) applies to all calls made between two or more rate centers within a Local Access and Transport Area (LATA). MTS provides telecommunications beyond the local calling area. MTS charges cover the service furnished between the calling and called stations. The Company does not undertake to transmit messages but furnishes the use of its facilities to its customers for communications.

CLASS OF CALLS

There are five classes of calls. Charges apply according to the class of call the calling station selects.<sup>1</sup> The call classes are:

Direct Dial Station-to-Station - Applies when the calling person dials the desired telephone number without the assistance of an operator and the call is billed to the calling number. This includes calls forwarded by equipment. Direct Dial Station-to-Station also applies when the operator:

records the calling telephone number for areas without automatic recording equipment;

reaches the called telephone number because of trouble on the network or because dial completion is not available;

places a call for a calling party who is identified as being handicapped and is unable to dial the call because of that handicap;

re-establishes a dialed call when there is a service fault that interrupts a call after the called person has been reached.

<sup>1</sup> Operator Services are furnished to customers upon request to assist in the completion of calls. Surcharges for Operator Handled Services are in addition to all other applicable charges. Operator Handled Service Charges are applicable to each outgoing message billed. See applicable section of the Company's Local Exchange tariff for rates.

Section 1

1st Revised Sheet 11  
Canceling  
Original Sheet 11

INTRALATA TOLL SERVICES

MESSAGE TELECOMMUNICATIONS SERVICE - Continued

CLASS OF CALLS - Continued

(D)

(D)

Operator-Handled Station-to-Station - Applies when calls are completed with the assistance of an operator and may include calls billed to a third number or sent collect. (See exceptions under Customer Dialed Station-to-Station and Operator-Handled Person-to-Person.)

(C)

(C)

Operator-Handled Person-to-Person - Applies when a calling station names the particular party to be reached by an operator. The party may be:

- a person;
- a mobile station;
- a station, department or office reached through a company or customer-provided PBX attendant.

Person-to-Person also applies when the calling party:

- cannot speak to the intended person or station but agrees to speak to someone else;
- requests an operator to make arrangements with a person to receive a call at a specified time.

Coin Telephone Station-to-Station - Applies when a call originates from a coin telephone.

(D)

(D)

INTRALATA TOLL SERVICES

MESSAGE TELECOMMUNICATIONS SERVICE - Continued

APPLICATION OF RATES

Toll rates are applied on a per minute basis by class of service. Rates are quoted in terms of each minute or any fraction thereof.

Determination of Appropriate Rate

Rates for each minute for all classes of service are listed beginning in this section. In addition, Operator Service Charges are applicable.

The rate applicable is determined by the day and time (standard or daylight savings) at the rate center of the calling station.

Rate Periods

Peak and Off-Peak rates apply as follows:

<u>Rates</u>	<u>Time Applicable</u>		<u>Days Applicable</u>
	<u>From</u>	<u>To</u>	
Peak	7:00 a.m.	6:59 p.m.	Monday through Friday
Off-Peak	7:00 p.m. 12:00 a.m.	6:59 a.m. 11:59 p.m.	Monday through Friday Saturday, Sunday and Holidays

Holidays

Off-Peak rates apply all day (12:00 a.m. to 11:59 p.m.) on the following holidays:

New Year's Day	January 1
President's Day	3rd Monday in February
Independence Day	July 4
Labor Day	1st Monday in September
Thanksgiving Day	4th Thursday in November
Christmas Day	December 25

Section 1

1st Revised Sheet 13  
Canceling  
Original Sheet 13

INTRALATA TOLL SERVICES

MESSAGE TELECOMMUNICATIONS SERVICE - Continued

APPLICATION OF RATES - Continued

Timing of Messages - Chargeable Time

On Direct Dial Station-to-Station and Operator-Handled Station-to-Station, the timing of a call begins when the calling and called stations are connected. (C)

On person-to-person calls, the timing of a call begins when the calling party is connected to a specified person, station or an agreed upon alternate.

The timing for all calls ends when the calling party hangs up the telephone. If the called party hangs up, but the calling party does not, the timing of the call ends when the automatic timing equipment or the operator releases the network connection.

When exchange telephone service used for MTS is directly connected (i.e., not connected through a Multiline Terminating System) at a Customer's premises to a communications system, chargeable time for all classes of calls begins when a call from the telecommunications network terminated in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the Customer's responsibility to furnish appropriate answer supervision to the point of connection with the exchange telephone service so that chargeable time may begin.

MTS service rates are quoted in terms of each minute or any fraction after connection is made.

The timing of a call does not include time lost because of service faults or defects that are reported to the Company.

In cases where a message begins in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the message occurring within that rate period. In the event that a minute of use is split between two rate periods, the rate in effect at the start of that minute applies.

The accumulated minute charges will be rounded up to the nearest whole cent for each billed message except for Coin Telephone Station-to-Station which will be rounded up to the nearest nickel.

Section 1

1st Revised Sheet 14  
Canceling  
Original Sheet 14

INTRALATA TOLL SERVICES

MESSAGE TELECOMMUNICATIONS SERVICE - Continued

APPLICATION OF RATES - Continued

Collection of Charges

Charges for all classes of telephone calls are billed against or collected from the calling telephone number. However, upon request, calls between points within a LATA may be placed on the following basis:

Billed against or collected from the called telephone number, except a coin telephone number (i.e., charges may be reversed), if the charges are accepted at the called station. If the call is from a coin telephone, the charge may be accepted but must be billed to a third number; otherwise, the called station must originate a new call. (C)

Billed against or collected from a third telephone number or account, except a coin telephone number, anywhere in the United States or Canada where such billing is accepted at the third telephone number. The third number must be an authorized telephone number as determined by the Company. (D)  
(D)

**INTRALATA TOLL SERVICES**

**MESSAGE TELECOMMUNICATIONS SERVICE - Continued**

**APPLICATION OF RATES - Continued**

**Rates Applicable for Hearing or Speech Impaired Persons**

Persons who have been certified by a licensed physician, audiologist, speech pathologist, or appropriate State or Federal agency as having a hearing or speech impairment which precludes oral communications, and who have and use a Telecommunications device for visual communications, must present written certification of the speech or hearing impairment to the Company Business Office which serves the residence of the certified person.

Upon request, the Company Business Office will provide a certification form for use by the applicant.

Persons who have been certified will receive a Peak rate adjustment on Direct Dial Station-to-Station service calls which do not require the intervention of an operator. The adjustment is applied to Direct Dial Station-to-Station message toll service. This adjustment is not applicable to any Discount Calling Plans.

Calls placed during the Peak rate period will be charged for at the Off-Peak rate.

Calls placed during the Off-Peak rate period will be charged for at the Off-Peak rate.

The adjustment is provided for use by the speech or hearing impaired customer. It is only applicable to Direct Dial Station-to-Station charges for calls originated from and billed to the telephone exchange service of the residence of the certified hearing or speech impaired person. The adjustment is applicable to only one residence telephone exchange service.

INTRALATA TOLL SERVICES

MESSAGE TELECOMMUNICATIONS SERVICE - Continued

RATES

DIRECT DIAL STATION-TO-STATION

		Each Minute (Sent-Paid)	
		<u>Residence</u>	<u>Business</u>
a.	PEAK RATE	\$.16	\$.115
b.	OFF-PEAK RATE	.12	.08
c.	RESALE <sup>1</sup>		

Resale of MTS Station-to-Station is provided at a discount of 5% (five percent). This discount applies only to MTS Station-to-Station service and does not include associated services. The resale provisions will be available upon the completion of Company and reseller arrangements. The reseller must demonstrate to the Company its authorization from the Oregon Public Utility Commission to resell the service.

<sup>1</sup> The pricing set forth in the tariff is for interim purposes only and does not represent nor is it intended to be a final rate as contemplated by Sections 251 and 252 of the Telecommunications Act of 1996.

Section 1

1st Revised Sheet 17  
Canceling  
Original Sheet 17

INTRALATA TOLL SERVICES

MESSAGE TELECOMMUNICATIONS SERVICE - Continued

RATES - Continues

(D)

(D)

---

Reference No. 029SPL

Issued: October 13, 2011  
Issued by Frontier Communications Northwest Inc.  
By Kenneth Mason, Vice President - Regulatory and Government Affairs

Effective: November 23, 2011

INTRALATA TOLL SERVICES

MESSAGE TELECOMMUNICATIONS SERVICE - Continued

RATES - Continued

OPERATOR-HANDLED STATION-TO-STATION

		<u>Each Minute</u> <sup>1</sup>	
		<u>Residence</u>	<u>Business</u>
a.	PEAK RATE	\$.16	\$.115
b.	OFF-PEAK RATE	.12	.08

<sup>1</sup> In addition to the Operator-Handled Station-to-Station Rate, a per message charge for Operator-Handled Station-to-Station Service is applicable. See Operator Assistance Service Charges in the Company's Local Exchange tariff.

INTRALATA TOLL SERVICES

MESSAGE TELECOMMUNICATIONS SERVICE - Continued

RATES - Continued

OPERATOR-HANDLED PERSON-TO-PERSON

		<u>Each Minute</u> <sup>1</sup>	
		<u>Residence</u>	<u>Business</u>
a.	PEAK RATE	\$ .16	\$ .115
b.	OFF-PEAK RATE	.12	.08

<sup>1</sup> In addition to the Operator-Handled Person-to-Person Rate, a per message charge for Operator-Handled Person-to-Person Service is applicable. See Operator Assistance Service Charges in the Company's Local Exchange tariff.

INTRALATA TOLL SERVICES

MESSAGE TELECOMMUNICATIONS SERVICE - Continued

RATES - Continued

COIN TELEPHONE STATION-TO-STATION <sup>1</sup>

	<u>Each Minute</u> <sup>2</sup>
a. PEAK RATE	\$.115
b. OFF-PEAK RATE	.08

<sup>1</sup> Usage will be rounded up to the nearest nickel.

<sup>2</sup> In addition to the Coin Telephone Station-to-Station Rate, a per message charge for an Operator-Handled Station-to-Station/Person-to-Person Service is applicable. See Operator Assistance Service Charges in the Company's Local Exchange tariff.

**INTRALATA TOLL SERVICES**

**DISCOUNT CALLING PLANS**

CONDITIONS

General

Discount Calling Service is an optional intrastate IntraLATA Message Toll Telephone Service offered to business and residence exchange customers in Company exchanges.

The service provides an alternate rate treatment for Message Toll Telephone Service calls to exchanges within the customer's LATA.

The service is applicable to customer dialed station-to-station and operator assisted calls as described in Message Telecommunications Service – Class of Calls, in this section.

Discount Calling Plan rates will apply to the message toll portion of the call only. Operator Surcharges will be applied as set forth on Sheet 21 in this section.

These discounts are applicable to the Discount Calling Plans only and do not apply to any other Company offered plan.

A customer may only subscribe to one Discount Calling Plan per main billing number at any given time.

Local and EAS calls do not apply to the Discount Calling Plans.

One-month minimum billing is not required when subscribing to Regional Toll Call Plan for Business or Residence.

The service is not offered in connection with coin telephone services.

The application of usage rates and timing of messages is set forth in the General Regulations of this tariff.

Section 1

1st Revised Sheet 22  
Canceling  
Original Sheet 22

INTRALATA TOLL SERVICES

DISCOUNT CALLING PLANS - Continued

REGIONAL TOLL CALL RESIDENCIAL PLAN

CONDITIONS

Regional Toll Call Residential Plan is a discount 1+, 0+ and 0- Intrastate IntraLATA Long Distance Message Telecommunications Service offered only to residence customers in Company exchanges.

This Plan provides a discount on Long Distance Message Telecommunications Service calls to exchanges within the customer's LATA. The discount applies when the customer exceeds the required toll usage dollar amount. There is no monthly rate or nonrecurring charge associated with the Regional Toll Call Residential Plan. The Plan is applicable to the following classes of calls:

Direct Dialed Station-to-Station

Operator-Handled Station-to-Station

Operator-Handled Person-to-Person

(D)

All usage of a multiline subscriber with MTS billed on one billing number is included in the service.

The application of usage rates and timing of messages is specified in the Message Telecommunications Service section of this Tariff.

Regional Toll Call Residential Plan discount percentage applies to the message toll portion of that call and to the Operator Assisted Services Charges, if applicable.

The discount is applicable to the Regional Toll Call Residential Plan only and does not apply to any other Company offered plan.

The discount percentage is in addition to the applicable time-of-day discounts specified in the Message Telecommunications Service section of this tariff.

Discounts shown in the Regional Toll Call Residential Plan will include monthly usage (including service charges and operator service charges) for calls offered in the Message Telecommunications Service section of this tariff, that are carried and billed by the Company.

In calculating the usage volume discount, the discount will generally be applied against the customer's intrastate intraLATA charges. However, if the intraLATA offering is part of a joint toll offering, the threshold for application of the discount will be determined by total gross monthly toll usage associated with the joint offering. In that case, the discount applied will be as specified by the joint offering, and the discount will be apportioned to the proper jurisdiction (IntraLATA and InterLATA) proportional to the accumulated usage charges.

---

Reference No. 029SPL

Issued: October 13, 2011  
Issued by Frontier Communications Northwest Inc.  
By Kenneth Mason, Vice President - Regulatory and Government Affairs

Effective: November 23, 2011

INTRALATA TOLL SERVICES

DISCOUNT CALLING PLANS - Continued

REGIONAL TOLL CALL RESIDENCIAL PLAN

RATES

Residence customers, who subscribe to the Regional Toll Call Residential Plan, will receive the following percentage discounts if their total monthly toll dollar amount meets and/or exceeds the following specified amounts. The monthly toll dollar amounts are rated from the Message Telecommunications Service section of this tariff.

<u>Monthly Toll Usage Charges</u>	<u>Discount</u>
\$ 0.00 - \$ 9.99	0%
10.00 - 24.99	0%
25.00 and above	25%

No Installation, Move, or Change Charges, as specified under the Nonrecurring Charge section of the Local Exchange tariff will apply when subscribing to this plan.

Customers have the option to choose their preferred Peak calling hours for Monday through Friday. The choices are:

	<u>IOSC</u>
5:00 a.m. to, but not including 5:00 p.m.	19195
6:00 a.m. to, but not including 6:00 p.m.	19196
7:00 a.m. to, but not including 7:00 p.m.	19197
8:00 a.m. to, but not including 8:00 p.m.	19198

Off-Peak rates shall apply to all other hours Monday through Friday, all day Saturday, Sunday and holidays as specified in APPLICATION OF RATES section.

INTRALATA TOLL SERVICES

DISCOUNT CALLING PLANS - Continued

FLAT RATE CALLING PLAN FOR RESIDENCE

CONDITIONS

Flat Rate Calling Plan for Residence offers to residence customers a flat rate, available 24 hours a day, seven days per week, for Intrastate IntraLATA Long Distance Message Telecommunications Service.

Calls will be billed in minute increments.

There is no nonrecurring charge associated with this calling plan.

Flat Rate Calling Plan for Residence applies to the following calls:

Direct Dialed Station-to-Station

(D)

Operator Handled Station-to-Station

(D)

Operator Handled Person-to-Person

Operator Surcharges are applicable under this calling plan (see applicable section).

(C)

RATES

Flat Rate Calling Plan for Residence

Per minute billing, Each minute	\$ .10
Monthly Recurring Charge	2.99

Section 1

1st Revised Sheet 25  
Canceling  
Original Sheet 25

INTRALATA TOLL SERVICES

DISCOUNT CALLING PLANS - Continued

REGIONAL TOLL BUSINESS PLAN

(T)

CONDITIONS

There is no monthly rate or nonrecurring charge associated with this service.

Discounts shown in the Regional Toll Call Plans will include monthly usage (including service charges and operator service charges) for calls offered in the Message Telecommunications Service section of this tariff, that are carried and billed by the Company.

(T)

In calculating the usage volume discount, the discount will generally be applied against the customer's intrastate intraLATA charges. However, if the intraLATA offering is part of a joint toll offering, the threshold for application of the discount will be determined by total gross monthly toll usage associated with the joint offering. In that case, the discount applied will be as specified by the joint offering, and the discount will be apportioned to the proper jurisdiction (IntraLATA and InterLATA) proportional to the accumulated usage charges.

Termination Liability

At the expiration of a term commitment period, the Company will convert the customer to the Month-to-Month Discount percentages unless the customer chooses to renew for the same term commitment period, converts to a different term commitment period, or discontinues service.

During a term commitment period, the customer may elect to convert to a new term commitment period of the same or different length. Conversion to a new term commitment period will be allowed without penalty if the expiration date of the new term commitment period is later than the expiration date of the existing term commitment period.

In the event the Regional Toll Business Plan is terminated by the customer prior to completion of the 1-, 2-, or 3-year term commitment period, the customer shall be liable for the termination liability (TL). The customer shall be required to make the immediate payment of the following applicable amount:

(T)

Termination Liability Charge:

One Year Term Commitment	\$100.00
Two Year Term Commitment	200.00
Three Year Term Commitment	300.00

Section 1

1st Revised Sheet 26  
Canceling  
Original Sheet 26

INTRALATA TOLL SERVICES

DISCOUNT CALLING PLANS - Continued

REGIONAL TOLL BUSINESS PLAN - Continued

(T)

RATES <sup>1</sup>

Rate table that the discount applies to:

	<u>Initial 18 Seconds</u>	<u>Each Additional One-Tenth Minute</u>
<u>Peak Rates</u>	\$ .0345	\$ .0115
<u>Off-Peak Rates</u>	.024	.008

Regional Toll Business Plan Discounts

(T)

Business customers who subscribe to Regional Toll Business Plan will receive the following discounts based on the term commitment, for all toll usage billed for the month when their monthly toll usage falls within the amounts shown.

(T)

<u>Monthly Toll Usage Charges</u>	<u>Month-to- Month Discount</u>	<u>1 Year Discount <sup>1</sup></u>	<u>2 Years Discount <sup>1</sup></u>	<u>3 Years Discount <sup>1</sup></u>
\$.01 - 24.99	0%	10%	15%	20%
25.00 - 99.99	10%	15%	20%	25%
100.00 - 199.99	15%	20%	25%	30%
200.00 and over	20%	25%	30%	35%

<sup>1</sup> See CONDITIONS for Termination Liability.

Section 1

2nd Revised Sheet 27  
Canceling  
1st Revised Sheet 27

INTRALATA TOLL SERVICES

DISCOUNT CALLING PLANS - Continued

FRONTIER FLAT RATE BUSINESS PLAN

CONDITIONS

Frontier Flat Rate Business Plan offers to business customers a flat rate, available 24 hours a day, seven days per week, for Intrastate IntraLATA Long Distance Message Telecommunications Service.

Sub-minute rating will be utilized for the timing and rating of the Frontier Flat Rate Business Plan. Sub-minute rating consists of rating the initial 18 seconds of each call with an "Initial 18 Seconds" rate, and then rating each 6-second increment thereafter with an "Additional 6 Seconds" rate.

There is no monthly recurring charge or nonrecurring charge associated with this calling plan.

Frontier Flat Rate Business Plan applies to the following calls:

Direct Dialed Station-to-Station

(D)

Operator Handled Station-to-Station

(D)

Operator Handled Person-to-Person

Operator Surcharges are applicable under this calling plan (see applicable section).

(C)

RATES

Frontier Flat Rate Business Plan

Per subminute billing

<u>Initial 18 Seconds</u>	<u>Each Additional 6 Seconds</u>
\$ .027	\$.009

Section 1

1st Revised Sheet 28  
Canceling  
Original Sheet 28

INTRALATA TOLL SERVICES

DISCOUNT CALLING PLANS - Continued

UNLIMITED INTRALATA TOLL USAGE PLAN FOR BUSINESS

GENERAL

The Unlimited IntraLATA Toll Usage for Business plan is an optional, month-to-month calling plan available to business customers with Basic Business One-Party Calling Service including extended area service (EAS), Customized Multi-line Telephone Service or Custom Line Telephone Service. The plan provides unlimited intraLATA Toll voice usage for a flat monthly rate within the customer's intraLATA area, where facilities permit. (T)

CONDITIONS

Monthly rates for Unlimited IntraLATA Toll Usage for Business apply per line in addition to Business One-Party including EAS, Customized Multi-line Telephone Service or Custom Line Telephone Service monthly line rates. (T)

All regulations applicable to Business One-Party, Customized Multi-line Telephone Service or Custom Line Telephone Service apply to that service when offered with the Unlimited IntraLATA Toll Usage for Business plan. (T)

Unlimited IntraLATA Toll Usage for Business is only available to business customers who subscribe to Frontier Northwest as their carrier for all local and intraLATA toll calls.

Unlimited IntraLATA Toll Usage for Business is available to business customers who subscribe to 25 or fewer Frontier Northwest lines (voice grade or voice grade equivalent) per customer location at the time service is initiated. Eligible business customers may subscribe to Unlimited IntraLATA Toll Usage for Business for a maximum of ten (10) lines per customer location.

Unlimited IntraLATA Toll Usage for Business plan is not available with the following services:

Flexible Digital Channel Service (T)  
ISDN Basic Service  
ISDN Primary Service  
Remote Call Forwarding Service  
Enhanced Call Forwarding Service – Personal Number  
Auto Call Distribution (ACD/UCD)  
PBX Trunks  
Foreign Exchange Service  
Foreign Central Office Service  
Customer Owned Pay Telephone (COPT)  
Optional Measured Service  
Premium Calling Plan  
Toll Block

Section 1

1st Revised Sheet 29  
Canceling  
Original Sheet 29

INTRALATA TOLL SERVICES

DISCOUNT CALLING PLANS - Continued

UNLIMITED INTRALATA TOLL USAGE PLAN FOR BUSINESS

CONDITIONS (Con't)

Unlimited IntraLATA Toll Usage for Business plan does not apply to the following calls or services:

Operator Assist Station-to-Station Service  
Operator Assist Person-to-Person Service

Directory Assistance Service (Local and National)  
Verification/Interrupt Service  
Dial It Service  
Wide Area Telecommunications and 800 Service  
Three Way Calling (per activation)  
\*69 (per activation)

(D)

Unlimited IntraLATA Toll Usage for Business may only be used for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice applications. This service may also not be used for autodialing. Frontier Northwest reserves the right to restrict the number of other services and/or equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished. If the Customer uses this Service for any non-eligible purpose, including, but not limited to, the examples noted above, the Company may suspend, restrict or cancel the Service.

Unlimited IntraLATA Toll Usage for Business is available with Month-to-Month or for a 1 Year Term. Term agreements are applied per line and are not required to be co-terminus. At the end of the term period or any subsequent renewal, the agreement will automatically be renewed for successive 1 Year Terms on the same terms and conditions, unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow for a 60 day grace period for subscriber to remove the plan without penalty. Pricing will remain the same during any automatic renewal unless Frontier has provided 30 days notice of any change.

In the event the customer terminates service within the first 60 days, starting on the Order Completion Date, the customer will be liable for the monthly charges for the service previously on and no termination liability will be applied. If the customer terminates service after 60 calendar days and prior to the completion of the term commitment period, the customer shall be liable for an early termination charge of 25% of the monthly recurring charge for the remainder of the term per line.

---

Reference No. 029SPL

Issued: October 13, 2011  
Issued by Frontier Communications Northwest Inc.  
By Kenneth Mason, Vice President - Regulatory and Government Affairs

Effective: November 23, 2011

Section 1

1st Revised Sheet 30  
Canceling  
Original Sheet 30

INTRALATA TOLL SERVICES

DISCOUNT CALLING PLANS - Continued

UNLIMITED INTRALATA TOLL USAGE PLAN FOR BUSINESS

CONDITIONS - Continued

An early termination charge will not apply under the following circumstances.

Customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term;

Customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or

Customer changes to another service or usage plan or upgrades service or usage under a term commitment, and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment.

RATES

	<u>Monthly Rate</u> <u>Business</u>
Unlimited IntraLATA Toll Usage Plan for Business <sup>1,2,3</sup>	
Month-to-Month	\$12.00
One Year Term Option	8.00

- <sup>1</sup> Unlimited IntraLATA Toll Usage for Business does not include a Business One-Party, EAS, Customized Multi-line Telephone Service or Custom Line Telephone Service. Monthly rates for Unlimited IntraLATA Toll Usage for Business apply in addition to the monthly line rates associated with these services. (T)  
(T)
- <sup>2</sup> For Business customers with 25 or fewer lines per customer location. Eligible Business customers may subscribe to Unlimited Toll Usage for Business for a maximum of ten (10) lines per customer location.
- <sup>3</sup> Nonrecurring charges, as set forth in Section 13 of this tariff, are not applicable for customers ordering Unlimited IntraLATA Toll Usage for Business on an existing Business One-Party, Customized Multi-line Telephone Service or Custom Line Telephone Service. (T)  
(T)

Section 2

2nd Revised Sheet A  
Canceling  
1st Revised Sheet A

PACKAGED SERVICES

INDEX

<u>SECTION 2</u>	<u>SHEET NO.</u>	
Regional Calling Value or Regional Essentials	1	(T)
Regional Essentials/Regional Calling Value Bundle Discounts	3	
Unlimited Regional Calling with FIOS	5	
Multi Package Residential Offer - Option A and B	8	(T)
Two Feature Packages	9	
Three Feature Packages	10	
150 Satellite Channel Programming PAC	11	
Features Plan – Business	12	(T)
Unlimited IntraLATA Toll Usage for Business Feature Packages	14	
Frontier Local Calling Plan, Frontier Local Calling Plan Plus, Frontier Regional Calling Plan, or Regional Calling Extra	16	(T)
Unlimited Dial Tone (DTL) Package for Business and Custom Line Telephone Service for Business	19	(T)

Section 2

1st Revised Sheet 1  
Canceling  
Original Sheet 1

PACKAGED SERVICES

PACKAGES

REGIONAL CALLING VALUE or REGIONAL ESSENTIALS<sup>1</sup> (T)

1. GENERAL

These offerings are a combination of services available as a package to residential customers only.

2. SERVICES

Regional Calling Value includes the following services: (T)

- a. Flat-rated network access line
- b. Extended Area Service
- c. The following nonrecurring charges for the initial order or for any subsequent change to this service are included in the package price:
  - Each Network Access Line connected – Residence (P.U.C. OR. No. 18)
  - Miscellaneous – Change of class, type or grade of service, each Network Access Line (P.U.C. OR. No. 18)
- d. Unlimited IntraLATA Toll (only 1+ direct-dial station-to-station)

Regional Essentials includes the following services: (T)

- a. The services listed above under Regional Calling Value Service and up to three vertical services: (T)
- b. Caller ID
- c. Call Waiting/Cancel Call Waiting
- d. A choice of voicemail options<sup>1</sup>
- e. In addition to the nonrecurring charges listed above in Regional Calling Value Service, the following nonrecurring rate is included in the package price: (T)
  - Calling Services – Nonrecurring Charge, per order (P.U.C. OR. No. 18, Section VII)
- f. A Feature Package that includes Call Forwarding and Three-Way Calling when the customer also subscribes to a qualifying unlimited long distance calling plan (see Conditions).

<sup>1</sup> Voicemail options are non-regulated services and listed for informational purposes only.

Section 2

1st Revised Sheet 2  
Canceling  
Original Sheet 2

PACKAGED SERVICES

PACKAGES - Continued

REGIONAL CALLING VALUE or REGIONAL ESSENTIALS – Continued

(T)

3. CONDITIONS

Regional Calling Value or Regional Essentials is only available on flat-rated single-line residential service.

(T)

Regional Calling Value or Regional Essentials is not available:

(T)

- with any other package or bundled offering on the same line;
- with ISDN service;
- with affiliate discounts;
- with optional toll discount calling plans

Feature Package\*

The Feature Package for Regional Essentials will automatically be provided to customers newly subscribing to Regional Essentials on or after April 18, 2010. Customers subscribing to Regional Essentials prior to April 18, 2010 will be eligible to receive the Feature Package upon customer request.

(T)

(T)

If the customer removes Regional Essentials or the qualifying unlimited long distance calling plan associated with Regional Essentials, the customer will lose the Feature Package. Additionally, if the customer requests the removal of any of the individual features included in the Feature Package, the entire feature package will be removed.

(T)

(T)

4. RATES

Monthly  
Rate <sup>1</sup>

Regional Calling Value

\$30.04\*

(T)

Regional Essentials

32.04

(T)

\* Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Frontier Communications Online and Long Distance Inc., Posted Rates, Terms and Conditions.

<sup>1</sup> Rate does not include any federal, state, or local taxes or surcharges applicable to a residential network access line.

Section 2

1st Revised Sheet 3  
Canceling  
Original Sheet 3

PACKAGED SERVICES

PACKAGES - Continued

REGIONAL ESSENTIALS/ REGIONAL CALLING VALUE BUNDLE DISCOUNTS (T)

1. General

Monthly discounts may apply when Regional Essentials or Regional Calling Value is bundled with an unlimited long distance calling plan plus the following: (T)

High Speed Internet  
Direct TV purchased through the Company

2. Service

Customers will continue receiving their existing discount on a month-to-month basis following the initial 12-month term of their offer.

Customers are limited to one discount only and cannot combine discounts. Each product must be purchased through or billed by Frontier Communications Northwest Inc. (T)

3. Conditions

Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited rate, terms, and conditions as found in the Company's Long Distance Product Guide. (T)

High Speed Internet Up to 3.1 Mbps or Up to 7.1 Mbps package refers to a specific Company offering that offers a maximum speed of Up to 3.1 Mbps or Up to 7.1 Mbps, and does not refer to other products that offer lower maximum speeds.

4. Rates

	Regional Essentials	(T)
	<u>Monthly Discount</u>	
High speed Internet (Up to 3.1 Mbps or Up to 7.1 Mbps package)	\$ 3.00 <sup>1</sup>	
Direct TV purchased through the Company (Total Choice or Higher)	\$ 2.99 <sup>2</sup>	

<sup>1</sup> As of November 1, 2008, the discount to Regional Essentials bundle with High Speed Internet (Up to 3.1 Mbps or Up to 7.1 Mbps package) will no longer be offered for purchase, but will remain valid for existing customers. (T)

<sup>2</sup> As of May 1, 2008, the Regional Essentials bundle with Direct TV will no longer be offered for purchase, but will remain valid for existing customers. (T)

Section 2

1st Revised Sheet 4  
Canceling  
Original Sheet 4

PACKAGED SERVICES

PACKAGES - Continued

REGIONAL ESSENTIALS / REGIONAL CALLING VALUE BUNDLE DISCOUNTS - Continued (T)

4. RATES - Continued

For Customers newly subscribing to Regional Essentials / Regional Calling Value Bundle Discounts beginning November 1, 2008: (T)

Monthly Discounts

	Regional Essentials	Regional Calling Value	(T)
High Speed Internet	\$5.00	\$ 8.00	
Direct TV through the Company	5.00	8.00	
High Speed Internet and Direct TV through the Company	5.00	13.00	

Section 2

1st Revised Sheet 5  
Canceling  
Original Sheet 5

PACKAGED SERVICES

PACKAGES – Continued

UNLIMITED REGIONAL CALLING WITH FIOS

(T)

1. General

Monthly discounts may apply when Unlimited Regional Calling is bundled with an unlimited long distance calling plan plus one or both of the following FIOS Products as determined by Frontier for a 6, 12 or 24-month<sup>1</sup> commitment:

(T)

FIOS Internet  
FIOS TV

2. Service

At the expiration of a customer's first 12 or 24-month term commitment under the Unlimited Regional Calling Bundle with FIOS, the customer will continue to receive the same level of discount on a month-to-month basis. Customers may at any time during this extension period elect to take month-to-month rates or, if qualified, enroll in another Unlimited Regional Calling with FIOS term commitment. In such case, the customer must contact the Company to arrange for the month-to-month rates or to enroll in the new term commitment.

(T)

(T)

Customers are limited to one discount only and cannot combine discounts. To qualify for the discount, each product must be billed by Frontier Northwest. Or purchased through a Home Owner's Association or Property Manager under contract with Enhanced Communities, and none of the products may be billed to a credit card.

3. Conditions

Qualifying unlimited long distance calling plans must be consistent with Plan O Service - Unlimited rates, terms and conditions, as found in the Company's Long Distance Product Guide.

Discontinuance of any one of the services listed above will result in immediate termination of the discount.

<sup>1</sup> As of August 23, 2008, the 24-month term option will no longer be offered for purchase but will remain valid for existing customers.

Section 2

1st Revised Sheet 6  
Canceling  
Original Sheet 6

PACKAGED SERVICES

PACKAGES - Continued

UNLIMITED REGIONAL CALLING WITH FIOS – Continued

(T)

4. Rates

The following discounts on Regional Essentials will apply when it is part of the Unlimited Regional Calling with FIOS:

(T)

For customers already subscribed to the Unlimited Regional Calling with FIOS as of February 16, 2008:

(T)

	12 Month <u>Term</u>	24 Month <sup>1</sup> <u>Term</u>
With FIOS Internet	\$0.01	\$5.01
With FIOS TV	\$3.01	\$8.01
With FIOS Internet and FIOS TV	\$8.00	\$15.00

For customers who subscribed to the Unlimited Regional Calling with FIOS between February 17, 2008 and October 3, 2008:

(T)

	12 Month <u>Term</u>	24 Month <sup>1</sup> <u>Term</u>
With FIOS Internet	\$8.01	\$3.01
With FIOS TV	\$8.01	\$8.01
With FIOS Internet and FIOS TV	\$15.00	\$15.00

For customers who subscribed to the Unlimited Regional Calling with FIOS between October 4, 2008 and June 20, 2009.

(T)

	12 Month <u>Term</u>
With FIOS Internet	\$13.01
With FIOS TV	\$15.01
With FIOS Internet and FIOS TV	\$15.00

For customers newly subscribing to the Unlimited Regional Calling with FIOS between June 21, 2009 and January 16, 2010.

(T)

	6 or 12 Month <u>Term</u>
With FIOS Internet	\$5.01
With FIOS TV	\$8.01
With FIOS Internet and FIOS TV	\$15.00

<sup>1</sup> As of August 23, 2008, the 24-month term option will no longer be offered for purchase but will remain valid for existing customers.

Section 2

1st Revised Sheet 7  
Canceling  
Original Sheet 7

PACKAGED SERVICES

PACKAGES - Continued

UNLIMITED REGIONAL CALLING WITH FIOS - Continued

(T)

4. Rates

The following discounts on Regional Essentials will apply when it is part of the Unlimited Regional Calling with FIOS:

(T)

For customers newly subscribing to the Unlimited Regional Calling with FIOS on or after January 17, 2010:

(T)

	Month to Month	24 Month
	<u>Term</u>	<u>Term</u>
With FIOS Internet	\$5.00	\$10.00
With FIOS TV	\$5.00	\$10.00
With FIOS Internet and FIOS TV	\$5.00	\$10.00

PACKAGED SERVICES

PACKAGES - Continued

A. RESIDENTIAL CUSTOMERS

	<u>Monthly Rate</u>
1. MULTI PACKAGE RESIDENTIAL OFFER	
Option A	\$16.00 <sup>1,2</sup>
Anonymous Call Block	
Busy Redial	
*69	
Call Block	
Caller ID	
Call Forwarding	
Call Waiting	
Call Waiting ID <sup>3</sup>	
Cancel Call Waiting	
Distinctive Ring	
Priority Call	
Special Call Acceptance	
Select Call Forwarding	
Speed Dialing - 8	
Three Way Calling	
Option B	\$9.00 <sup>1</sup>
*69	
Call Block	
Call Forwarding	
Call Waiting	
Cancel Call Waiting	
Speed Dialing - 8	
Three Way Calling	

<sup>1</sup> The Nonrecurring Charge per order does not apply to this service.

<sup>2</sup> New or existing customers can subscribe to Call Intercept at a discounted monthly rate. See P.U.C. OR No. 18 for conditions, feature description and rate.

<sup>3</sup> Offered where facilities are available.

PACKAGED SERVICES

PACKAGES - Continued

B. RESIDENTIAL/BUSINESS CUSTOMERS

		RATES	
1.	TWO FEATURE PACKAGES	<u>Residence</u>	<u>Business</u>
	Two feature packages <sup>1</sup> same line	\$ 3.25	\$ 3.25
	Call Waiting/Cancel Call Waiting, Call Forwarding		
	Call Forwarding, Three-Way Calling		
	Call Forwarding, Speed Dialing - Eight Number Capacity <sup>2</sup>		
	Call Waiting/Cancel Call Waiting Speed Dialing - Eight Number Capacity <sup>2</sup>		
	Three-Way Calling Speed Dialing - Eight Number Capacity <sup>2</sup>		

<sup>1</sup> Offered where facilities are available.

<sup>2</sup> Offering limited to existing customers as of August 26, 2009

PACKAGED SERVICES

PACKAGES - Continued

B. RESIDENTIAL/BUSINESS CUSTOMERS - Continued

2.	THREE FEATURE PACKAGES	RATES	
		<u>Residence</u>	<u>Business</u>
	Three feature packages <sup>1</sup> same line	\$ 3.50	\$ 3.50
	Speed Dialing - Eight Number Capacity, Call Waiting/Cancel Call Waiting, Call Forwarding		
	Call Waiting/Cancel Call Waiting, Three-Way Calling, Speed Dialing-Eight Number Capacity		
	Call Waiting/Cancel Call Waiting, Call Forwarding, Three-Way Calling		
	Call Forwarding, Three-Way Calling, Speed Dialing - Eight Number Capacity <sup>2</sup>		

<sup>1</sup> Offered where facilities are available.

<sup>2</sup> Offering limited to existing customers as of August 26, 2009.

PACKAGED SERVICES

PACKAGES - Continued

C. BUSINESS CUSTOMERS

1. CONDITIONS

a. 150 SATELLITE CHANNEL PROGRAMMING PAC

This service offers a discount of 30% off the rates to business customers who subscribe to individual Calling Services as specified under Rates - Individual Services and Custom Local Area Signaling Service. This discount applies only when the customer subscribes to three or more of the following services:

- Busy Redial
- \*69
- Call Block
- Call Forwarding
- Call Waiting/Cancel Call Waiting
- Caller ID
- Caller ID – Number Only
- Distinctive Ring
- Priority Call
- Special Call Acceptance
- Select Call Forwarding
- Speed Dialing 8 and 30
- Three-Way Calling

If three or more eligible individual services are ordered per customer account, the discount will apply on rates of all eligible services. The threshold of three eligible services is figured on a per account basis instead of per line.

If the customer removes a service(s) such that the total subscription becomes less than three, the discount will be discontinued.

A service may be added at a later date for the discount to apply. A service may also be substituted for another at a later date and the discount will continue to apply.

PACKAGED SERVICES

PACKAGES - Continued

C. BUSINESS CUSTOMERS - Continued

1. CONDITIONS - Continued

b. FEATURES PLAN - BUSINESS

Features Plan - Business Basic, Complete, and Deluxe Packages offer business customers discount rates off the individual Calling Services based on selection of one of the following term agreement periods<sup>1</sup>:

- One year commitment
- Two year commitment
- Three year commitment

PACKAGE FEATURES <sup>2</sup>

Features Plan – Business A:

- Call Waiting/Cancel Call Waiting
- Three Way Calling
- Caller ID
- Select Call Forwarding

Features Plan – Business B:

- Call Waiting/Cancel Call Waiting
- Three Way Calling
- Caller ID
- Enhanced Call Forwarding Basic

Features Plan – Business Complete:

- Call Waiting/Cancel Call Waiting
- Three Way Calling
- Caller ID
- Call Forwarding

Features Plan – Business Deluxe:

- Call Waiting/Cancel Call Waiting
- Three Way Calling
- Caller ID
- Call Forwarding
- \*69
- Distinctive Ring

<sup>1</sup> If service is terminated within the first 60 days, the customer will be liable for the applicable monthly and service order charges, but Termination Liability will be waived. If service is terminated after 60 days, but prior to completion of the initial term commitment, Termination Liability as outlined in General Regulations, P.U.C. OR No. 18, will apply. If the customer terminates Features Plan – Business to subscribe to Unlimited IntraLATA Toll Usage for Business with Feature Package One, Two or Three on the same line, no termination liability charges will apply.

<sup>2</sup> Features within a package may not be substituted for another feature and may not be available in all serving areas.

PACKAGED SERVICES

PACKAGES - Continued

C. BUSINESS CUSTOMERS - Continued

2. RATES

	<u>Monthly Rate</u> <sup>1</sup>
a. 150 Satellite Channel Programming PAC 3 or more eligible services	30% Discount
b. Features Plan - Business	<u>Monthly Rate</u> <sup>2,3</sup>
Features Plan - Business A	
1 Year	\$9.97
2 Years	9.14
3 Years	8.31
Features Plan - Business B	
1 Year	\$12.37
2 Years	\$11.34
3 Years	\$10.31
Features Plan - Business Complete	
1 Year	\$9.37
2 Years	\$8.59
3 Years	\$7.81
Features Plan - Business Deluxe	
1 Year	\$12.94
2 Years	\$11.86
3 Years	\$10.79

<sup>1</sup> Eligible services are listed in this section. Rates for eligible services are listed in P.U.C. OR No. 18.

<sup>2</sup> Eligible services are listed in this section. Rates for eligible services are listed in P.U.C. OR No. 18.

<sup>3</sup> The Nonrecurring Charge per order does not apply to this service.

Section 2

1st Revised Sheet 14  
Canceling  
Original Sheet 14

PACKAGED SERVICES

PACKAGES - Continued

C. BUSINESS FEATURE PACKAGES

3. UNLIMITED INTRALATA TOLL USAGE FOR BUSINESS FEATURE PACKAGES

a. General Regulations

These features are only available to customers who subscribe to Unlimited IntraLATA Toll Usage for Business described in Statewide Price List – Oregon, IntraLATA Toll Services.

Feature Package One

Feature Package One is available to business customers' Basic Business One-Party Service including EAS that is subscribed to Unlimited IntraLATA Toll Usage for Business. Feature Package One includes Call Forwarding, Call Waiting/Cancel Call Waiting, and/or Three Way Calling. The customer may choose any single feature, a combination of any two of the features, or all three features offered for the same rate.

Feature Package Two

Feature Package Two is available to customers' Basic Business One-Party Service including EAS, Customized Multi-line Telephone Service or Custom Line Telephone Service that is subscribed to Unlimited IntraLATA Toll Usage for Business. Feature Package Two includes Caller ID with Name and Voice Messaging<sup>1</sup>. The customer may choose either or both features. If the customer selects Caller ID with Name and has Call Waiting, the customer can choose to have Call Waiting ID at the same rate. (T)

Feature Package Three

Feature Package Three is available to customers' Basic Business One-Party Service including EAS, Customized Multi-line Telephone Service or Custom Line Telephone Service that is subscribed to Unlimited IntraLATA Toll Usage for Business. Feature Package Three includes Caller ID with Name and One Point Voice Messaging<sup>2</sup>. The customer may choose either or both features. If the customer selects Caller ID with Name and has Call Waiting, the customer can choose to have Call Waiting ID at the same rate. (T)

<sup>1</sup> Voice Messaging is a non-regulated service.

<sup>2</sup> One Point Voice Messaging is a non-regulated service.

PACKAGED SERVICES

PACKAGES - Continued

C. BUSINESS FEATURE PACKAGES

3. UNLIMITED INTRALATA TOLL USAGE FOR BUSINESS FEATURE PACKAGES

b. Feature Package Rates <sup>1</sup>

	<u>Monthly Rate</u>
a. Feature Package One	\$ 9.00
b. Feature Package Two	15.00
c. Feature Package Three	18.00

<sup>1</sup> Nonrecurring charges, as set forth in P.U.C. OR No. 18, are not applicable for customers ordering these Feature Packages.

Section 2

1st Revised Sheet 16  
Canceling  
Original Sheet 16

PACKAGED SERVICES

PACKAGES - Continued

FRONTIER LOCAL CALLING PLAN, FRONTIER LOCAL CALLING PLAN PLUS, FRONTIER REGION CALLING PLAN or REGIONAL CALLING EXTRA (T)

1. GENERAL

These offerings are a combination of services available as a package to residential customers only.

2. SERVICES

Frontier Local Calling Plan and Frontier Local Calling Plan Plus include the following services: (T)

- a. Flat-rated network access line
- b. Extended Area Service (EAS)
- c. Unlimited Local Directory Assistance
- d. The following nonrecurring charges for the initial order or for any subsequent change to this service are included in the package price:

Each Network Access Line connected – Residence (P.U.C. OR No. 18)  
Miscellaneous – Change of class, type or grade of  
service, each Network Access Line (P.U.C. OR No. 18)  
Calling Services – Nonrecurring Charge, per order (P.U.C. OR No. 18)

- e. Frontier Local Calling Plan Plus - choice of any of the following Calling Services <sup>1</sup>; Local Calling - choice of any three of the following Calling Services: (T)

Anonymous Call Block	Call Forwarding
Busy Redial	Distinctive Ring
*69	Special Call Acceptance
Call Block	Select Call Forwarding
Caller ID	Speed Dialing 8
Call Waiting/ Cancel Call Waiting	Speed Dialing 30
	Three Way Calling
	Priority Call

<sup>1</sup> New or existing customers of Frontier Local Calling Plan Plus only can subscribe to Call Intercept at a discounted monthly rate. See P.U.C. OR No. 18 for conditions, feature description and rate. (T)

Section 2

1st Revised Sheet 17  
Canceling  
Original Sheet 17

PACKAGED SERVICES

PACKAGES - Continued

- D. FRONTIER LOCAL CALLING PLAN, FRONTIER LOCAL CALLING PLAN PLUS, FRONTIER REGION CALLING PLAN or REGIONAL CALLING EXTRA - Continued (T)  
(T)

2. Services - Continued

Frontier Regional Calling Plan includes the following services: (T)

- a. Flat-rated network access line
- b. Extended Area Service
- c. The following nonrecurring charges for the initial order or for any subsequent change to this service are included in the package price:
  - Each Network Access Line connected – Residence (P.U.C. OR No. 18)
  - Miscellaneous – Change of class, type or grade of service, each Network Access Line (P.U.C. OR No. 18)
  - Calling Services – Nonrecurring Charge, per order (P.U.C. OR No. 18)
- d. Caller ID Name and Number, Speed Dialing 8 and 30, Call Waiting/ Cancel Call Waiting, and Three-Way Calling
- e. A choice of voicemail options<sup>1</sup>
- f. Unlimited IntraLATA Toll (only 1+ direct-dial station-to-station)

Regional Calling Extra includes the following services:

- a. The services listed above under Local Calling
- b. A choice of voicemail options<sup>1</sup>
- c. Unlimited IntraLATA Toll (only 1+ direct-dial station-to-station)
- d. Call Intercept

<sup>1</sup> Voicemail options are non-regulated services and listed for informational purposes only.

Section 2

1st Revised Sheet 18  
Canceling  
Original Sheet 18

PACKAGED SERVICES

PACKAGES - Continued

D. FRONTIER LOCAL CALLING PLAN, FRONTIER LOCAL CALLING PLAN PLUS, FRONTIER REGION CALLING PLAN or REGIONAL CALLING EXTRA - Continued (T)  
(T)

3. CONDITIONS

Frontier Local Calling Plan, Frontier Local Calling Plan Plus, Frontier Regional Calling Plan, or Regional Calling Extra is only available on flat-rated single-line residential service. (T)

Choices or combinations of Calling Services are subject to availability.

Frontier Local Calling Plan, Frontier Local Calling Plan Plus, Frontier Regional Calling Plan, or Regional Calling Extra is not available: (T)

with any other package or bundled offering on the same line;  
with Lifeline service;  
with ISDN service

Frontier Regional Calling Plan, or Regional Calling Extra is not available for grandfathered foreign exchange customers. (T)

4. RATES

	Monthly Rate <sup>1</sup>	
Regional Calling Extra	\$49.95	
Frontier Regional Calling Plan	\$44.95	(T)
Frontier Local Calling Plan Plus <sup>2</sup>	\$32.95	
Frontier Local Calling Plan	\$29.95	(T)

<sup>1</sup> Rate does not include any federal, state, or local taxes or surcharges applicable to a residential network access line.

<sup>2</sup> New or existing customers of Frontier Local Calling Plan Plus only can subscribe to Call Intercept at a discounted monthly rate. See P.U.C. OR No. 18 on for conditions, feature description and rate. (T)

Section 2

1st Revised Sheet 19  
Canceling  
Original Sheet 19

PACKAGED SERVICES

PACKAGES - Continued

H. UNLIMITED DIAL TONE (DTL) PACKAGE FOR BUSINESS AND CUSTOM LINE TELEPHONE SERVICE FOR BUSINESS (T)  
(T)

1. General

Unlimited DTL and Custom Line Telephone Service are optional business flat-rated usage packages with a network access line, calling features and Voice Messaging<sup>1</sup> offered for a one-year or three-year term commitment. Customers must purchase at least one (1) Expansion Line for each Basic Package. Expansion Lines are offered on a monthly basis per each additional line ordered. (T)

2. Services

The following two (2) options are available:

Unlimited DTL Basic Package includes the following:

- a. Flat-rated network access line
- b. Extended Area Service (EAS)
- c. Unlimited IntraLATA toll calling
- d. Choice of one to five (1 - 5) of the following calling features:

Call Waiting, Three-Way Calling, Call Forwarding, Caller ID and Voice Messaging<sup>1</sup>.

Unlimited DTL Expansion Lines

At least one (1) Expansion Line is required with each Unlimited DTL Basic Package. The following two (2) options are available:

(1) Expansion Lines with unlimited calling

DTL Expansion Lines are available for a monthly rate, per line, with EAS and IntraLATA toll usage calling and a choice of one to five (1 to 5) of the following calling features:

Call Waiting, Three-Way Calling, Call Forwarding, Caller ID and Voice Messaging<sup>1</sup>.

<sup>1</sup> – Voice Messaging is a non-regulated service and listed for informational purposes only.

Section 2

1st Revised Sheet 20  
Canceling  
Original Sheet 20

PACKAGED SERVICES

PACKAGES - Continued

- H. UNLIMITED DIAL TONE (DTL) PACKAGE FOR BUSINESS AND CUSTOM LINE TELEPHONE SERVICE FOR BUSINESS - Continued (T)

2. Services - Continued

The following two (2) options are available: - Continued

Unlimited DTL Basic Package includes the following: - Continued

Unlimited DTL Expansion Lines - Continued

- (2) Expansion Lines without unlimited calling<sup>1</sup>

DTL Expansion Lines are available for a monthly rate, per line, with EAS and choice of one to five(1 to 5) of the following calling features:

Call Waiting, Three-Way Calling, Call Forwarding, Caller ID and Voice Messaging<sup>2</sup>.

Custom Line Telephone Service includes the following:

- a. One (1) Custom Line Telephone Service (T)
- b. Extended Area Service (EAS)
- c. Unlimited IntraLATA toll calling
- d. Choice of one or both of the following calling features:

Caller ID and Voice Messaging<sup>2</sup>.

<sup>1</sup> – IntraLATA toll usage rates apply in addition to the monthly rate.

<sup>2</sup> – Voice Messaging is a non-regulated service and listed for informational purposes only.

Section 2

1st Revised Sheet 21  
Canceling  
Original Sheet 21

PACKAGED SERVICES

PACKAGES - Continued

H. UNLIMITED DIAL TONE (DTL) PACKAGE FOR BUSINESS AND CUSTOM LINE TELEPHONE SERVICE FOR BUSINESS - Continued (T)

2. Services - Continued

The following two (2) options are available: - Continued

Custom Line Telephone Service Expansion Lines (T)

At least one (1) Custom Line Telephone Service Expansion Line is required with each Unlimited Custom Line Telephone Service Package. The following two (2) options are available: (T)

(1) Expansion Lines with unlimited calling

Custom Line Telephone Service Expansion Lines are available for a monthly rate, per line, with EAS and IntraLATA toll usage calling and a choice of one or both of the following calling features: (T)

Caller ID and Voice Messaging<sup>1</sup>.

(2) Expansion Lines without unlimited calling<sup>2</sup> (T)

Custom Line Telephone Service Expansion Lines are available for a monthly rate, per line, with EAS and choice of one or both of the following calling features: (T)

Caller ID and Voice Messaging<sup>1</sup>.

<sup>1</sup> – Voice Messaging is a non-regulated service and listed for informational purposes only.

<sup>2</sup> – IntraLATA toll usage rates apply in addition to the monthly rate.

Section 2

1st Revised Sheet 22  
Canceling  
Original Sheet 22

PACKAGED SERVICES

PACKAGES - Continued

- H. UNLIMITED DIAL TONE (DTL) PACKAGE FOR BUSINESS AND BASIC CUSTOM LINE TELEPHONE SERVICE FOR BUSINESS - Continued (T)
3. Conditions
- Unlimited DTL and Internal Communications, System and Call Management Features Basic Custom Line Telephone Service are available only where facilities and conditions permit. (T)
- Unlimited DTL and Custom Line Telephone Service are available only on a one-year or three-year term agreement. Expansion Lines are available on a month-to-month basis only. (T)
- Unlimited DTL and Custom Line Telephone Service are only available with subscription to a business unlimited nationwide long distance calling plan through the Company and Frontier high speed internet service. Each Expansion Line must also subscribe to a business long distance calling plan through the Company's Long Distance. (T)
- Unlimited DTL and Custom Line Telephone Service are available to business customers who subscribe to 25 or fewer lines (voice grade or voice grade equivalent) per customer location at the time service is initiated. (T)
- Customers are allowed up to 24 Expansion Lines per customer location. A maximum of nine (9) such lines per customer location can have Unlimited Calling either with this plan or any other toll product offered by the Company.
- Unlimited DTL and Custom Line Telephone Service are not available with the following services: (T)
- Flexible Digital Channel Service (T)
  - ISDN Service
  - Remote Call Forwarding Service
  - Enhanced Call Forwarding Service – Personal Number
  - Auto Universal Call Distribution (ACD/UCD)
  - PBX Trunks
  - Foreign Exchange Service
  - Foreign Central Office Service
  - Customer Owned Pay Telephone (COPT)
  - Optional Measured Service
  - Premium Calling Plan
  - Toll Block

---

Reference No. 1002

Issued: April 14, 2011  
Issued by Frontier Communications Northwest Inc.  
By Kenneth Mason, Vice President - Regulatory and Government Affairs

Effective: May 18, 2011

Section 2

2nd Revised Sheet 23  
Canceling  
1st Revised Sheet 23

PACKAGED SERVICES

PACKAGES - Continued

H. UNLIMITED DIAL TONE (DTL) PACKAGE FOR BUSINESS AND CUSTOM LINE TELEPHONE SERVICE FOR BUSINESS - Continued

3. Conditions - Continued

Unlimited DTL and Custom Line Telephone Service are not available in combination with other optional calling plans or virtual private network services.

Unlimited DTL and Custom Line Telephone Service do not apply to the following calls or services:

- Operator Assist Station-to-Station Service
- Operator Assist Person-to-Person Service
  
- Directory Assistance Service (Local and National)
- Verification/Interrupt Service
- Dial It Service
- Wide Area Telecommunications and 800 Service
- Three Way Calling (per activation)
- \*69 (per activation) Operator Assist Person-to-Person Service

(D)

Unlimited DTL and Custom Line Telephone Service may only be used for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice application. These services may not be used for autodialing. The Company reserves the right to restrict the number of other services and/or equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished. If the customer uses this service for any non-eligible purpose, including, but not limited to, the examples noted above, the Company may suspend, restrict or cancel the service.

Details on calls made will not be available for this service.

Service Connection Charges will be waived in the event a class of service change is required in order to have an Unlimited DTL or Custom Line Telephone Service.

Section 2

1st Revised Sheet 24  
Canceling  
Original Sheet 24

PACKAGED SERVICES

PACKAGES - Continued

H. UNLIMITED DIAL TONE (DTL) PACKAGE FOR BUSINESS AND CUSTOM LINE TELEPHONE SERVICE FOR BUSINESS - Continued (T)

4. Termination Liability

Unlimited DTL and Custom Line Telephone Service are offered on a one-year or a three-year term agreement. (T)

Early termination of a Unlimited DTL Basic Package or Custom Line Telephone Service term agreement by the customer will result in a one-time flat Termination Charge of: (T)

1-year term agreement

\$75

3-year term agreement

\$225 for default within the 1st year of the term  
\$150 for default within the 2nd year of the term  
\$75 for default within the 3rd year of the term

If the customer cancels any of the unregulated components or all of the Expansion Line(s) of the bundle, the remaining components will revert to the individual rate and/or the tariff rate associated with that component.

The customer can add, delete or change the Expansion Lines without termination charges as long as two (2) lines (the Basic Package core line and one Expansion Line) remain on the account. If the one Expansion Line is removed, the remaining elements will revert to tariff rates. If the Basic Package core line is removed, the applicable termination charge shown above will apply.

Customer termination of service within the first 60 days, starting on the Order Completion Date, will result in customer liability for the monthly charges. Termination liability will be waived.

At the end of the term period or any subsequent renewal, the agreement will automatically be renewed for a successive one-year or three-year term at the same terms and conditions, unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow for a 60-day grace period for the subscriber to unsubscribe from the plan without penalty. Pricing will remain the same during any automatic renewal unless the Company has provided 30 days notice of any change. Customers can move from a one-year to a three-year term without incurring a penalty.

Section 2

1st Revised Sheet 25  
 Canceling  
 Original Sheet 25

PACKAGED SERVICES

PACKAGES - Continued

H. UNLIMITED DIAL TONE (DTL) PACKAGE FOR BUSINESS AND CUSTOM LINE TELEPHONE SERVICE FOR BUSINESS - Continued (T)

5. Rates and Charges

	<u>1-Year Term</u>	<u>3-Year Term</u>	
Unlimited DTL Basic Packages <sup>1</sup>	\$73.00	\$58.00	
	<u>Monthly Rate</u>		
Expansion Line with Unlimited Calling, per line <sup>2</sup>	35.00		
Expansion Line without Unlimited Calling, per line, <sup>2, 3</sup>	35.00		
	<u>1-Year Term</u>	<u>3-Year Term</u>	
Custom Line Telephone Service <sup>1</sup>	68.00	53.00	(T) (D)
	<u>Monthly Rate</u>		
Expansion Line with Unlimited Calling, per line <sup>2</sup>	45.00		
Expansion Line without Unlimited Calling, per line <sup>2, 3</sup>	30.00		

<sup>1</sup> At least one (1) Expansion Line is required with each Unlimited DTL Basic Package or Custom Line Telephone Service <sup>1</sup> ordered.  
<sup>2</sup> Customers may have any combination of Expansion Lines but the combined total number allowed is 24 per customer location and may not exceed nine (9) Expansion Lines with Unlimited Calling per customer location.  
<sup>3</sup> IntraLATA toll usage rates apply in addition to the monthly rate.