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Specialized Common Carrier Service

Regulations and Rates

of

**FRONTIER COMMUNICATIONS ONLINE AND LONG DISTANCE INC.**

This tariff contains the descriptions, regulations, and rates applicable to the resale of intrastate, interexchange telecommunications services provided by Frontier Communications Online and Long Distance Inc. with principal offices at 600 Hidden Ridge, Irving, Texas 75063. This tariff applies to services furnished within the State of Arizona. This tariff is on file with the Arizona Corporation Commission and copies may be inspected during normal business hours at the Company's principal place of business.

**CHECK SHEET**

The pages of this tariff, as listed below, are effective as of the date shown. Revised sheets contain all changes from the original tariff that are in effect as of the date indicated.

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Title	Original	30	Original	55.5	Original
<b>1</b>	<b>11<sup>th</sup> Revised*</b>	31	Original	55.6	Original
2	2 <sup>nd</sup> Revised	32	1 <sup>st</sup> Revised	56	1 <sup>st</sup> Revised
3	9 <sup>th</sup> Revised	33	Original	57	1 <sup>st</sup> Revised
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16	Original	46	Original	69.A	Original
17	1 <sup>st</sup> Revised	47	Original	69.1	1 <sup>st</sup> Revised
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19	Original	49	Original	69.3	2 <sup>nd</sup> Revised
20	Original	50	Original	<b>69.4</b>	<b>2<sup>nd</sup> Revised*</b>
21	1 <sup>st</sup> Revised	51	Original	69.5	1 <sup>st</sup> Revised
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\* - Indicates pages included with this filing.

**OTHER CARRIERS**

**None**

**CONCURRING CARRIERS**

**None**

**CONNECTING CARRIERS**

**None**

**OTHER PARTICIPATING CARRIERS**

**None**

**EXPLANATION OF SYMBOLS AND ABBREVIATIONS**

**SYMBOLS**

- (C) To signify changed listing, rule, or condition which may affect rates or charges.
- (D) To signify discontinued material, including listing, rate, rule, or condition.
- (I) To signify an increase.
- (M) To signify material relocated from or to another part of tariff schedule with no change in text, rate, rule or condition.
- (N) To signify new material including listing, rate, rule or condition.
- (R) To signify reduction.
- (S) To signify reissued material.
- (T) To signify change in wording of text but not change in rate, rule, or condition.

**ABBREVIATIONS**

- LEC - Local Exchange Company
- MTS - Measured Toll Service
- PBX - Private Branch Exchange

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## SECTION 1 - DEFINITIONS

The following definitions are applicable to this tariff:

**Access Coordination** - Access Coordination is the functions performed by the Company for the coordination of the maintenance, trouble shooting and repair of the Access Local Loop.

**Access Line** - A local channel for voice, data, or video communications, which connects the Customer location to a location of the Company or its underlying carrier.

**Account** - The Customer who has agreed, orally or in writing, to honor the terms of service established by the Company. An Account may have more than one service billed to the same Customer address. An Account may include multiple locations for the same Customer.

**Aggregator** - Any person or other legal entity that may be a Customer and, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises, for telephone calls using a provider of operator services.

**Agency Coordination** - Agency Coordination are the functions performed by the Company acting as the customer's agent for the design, ordering, installation, pre-service testing and service turn-up of an Access Local Loop. When acting as the Customer's agent, the Company will design the service based on standard engineering considerations. These considerations may not produce a minimum price configuration.

**Billed to Third Number** - Operator assisted telephone call that can be billed to the party other than the calling and called party. The operator calls the third number for the party to accept the charges before the call can proceed.

(L)(T)  
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(L)(T)

**Business Customer** - For the purpose of this tariff, a Business Customer is a Customer of the Company whose primary use of the Company's service is for business purposes. A Business Customer is also a Customer who accesses the Company's service using an access line that has been assigned a business class of service by the local service provider.

**Busy Line Verification Call** - An operator-assisted call in which Customer requests operator assistance to determine whether or not there is an ongoing conversation at the called number.

(L) Material relocated from Page 10.

(N)



**SECTION 1 - DEFINITIONS, (Cont'd.)**

**Carrier Identification Code (CIC)** - A unique three (3) or four (4) digit code assigned to a carrier and used to identify that carrier to the Local Exchange Carrier and for placing calls on a non-presubscribed basis. Carrier's CIC is A6953".

**Casual Calling** - A service whereby the Customer accesses the Company's service by dialing a Company-provided access code prior to placing the call, such as 101XXXX +1 + area code + destination number.

**Collect** - A billing arrangement by which the charges for a call may be billed to the called party, provided the called party agrees to accept the charges. (T)  
(T)

**Commission** - The Arizona Corporation Commission.

**Company** - Frontier Communications Online and Long Distance Inc., unless stated otherwise.

**Company's Point of Presence** - Location of the serving central office associated with access to the Company's or its underlying carrier's network.

**Consumer** - A person who is not a Customer who initiates any telephone calls using operator services.

**Conversation Minutes** - For billing purposes, calls are billed based on Conversation Minutes, which begin when the called party answers, as determined by answer supervision, and end when the calling party disconnects.

**Customer** - Any person, firm, partnership, corporation or other entity, which subscribes to or uses service under the terms and conditions of this tariff. The Customer is responsible for the payment of charges for service offered by the Company, which are subscribed to or used by the Customer. The Customer is also responsible for payment of charges for a third person's use of service to which the Customer subscribes.

**Equal Access** - The ability of the Company to serve Customers on a presubscribed basis rather than through the use of dial access codes.

**Emergency Interruption Call** - An operator-assisted international call in which Customer requests operator assistance to interrupt an ongoing conversation, regardless of whether or not the interruption is successful.

**SECTION 1 - DEFINITIONS, (Cont'd.)**

**Holidays** - Holidays recognized by Carrier include New Year's Day\*, Martin Luther King Day, President's Day, Memorial Day, Independence Day\*, Labor Day, Columbus Day, Veteran's Day\*, Thanksgiving Day, and Christmas Day\*. When any of the four asterisked (\*) holidays falls on a Saturday or Sunday, the recognized holiday shall be observed on the preceding Friday or the following Monday, respectively.

**Initial And Additional Period** - The Initial Period denotes the interval of time allowed at the rate specified for a connection between given service points. The Additional Period denotes the interval of time used for measuring and charging for time in excess of the Initial Period.

**LATA** - Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 82-0192.

**LEC** - Local Exchange Company

**Long Distance Message Telecommunications Service (LDMTS)** - Long distance telecommunications service offered pursuant to this tariff.

**Off-Peak** - All hours other than those included in the Peak period, as indicated below or as otherwise described in the service offering description in this tariff.

**Operator Assisted Station to Station** - A service whereby the Customer places a non-Person to Person call with the assistance of an operator (live or automated.) (T)  
(T)

**Operator Assisted Person to Person** - An operator assisted call in which the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached. The calling party is responsible for identifying the party at the called station. (L)(T)  
|  
(L)(T)

**Operator Dialed Call** - An operator-assisted intrastate call in which Customer has the ability to dial all the digits necessary for call completion but instead accesses an operator and requests that the operator complete the call.

(L) Material relocated from Page 10.

(N)

**SECTION 1 - DEFINITIONS, (Cont'd.)**

**Peak** - From 7:00 AM up to but not including 7:00 PM Monday through Friday, excluding recognized holidays as defined above or as otherwise described in the service offering description in this tariff.

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(L)

**Point-Of-Presence (POP)** - The actual (physical) location at which the network of the underlying carrier is accessed within the state or LATA.

**Premises** - The physical space designated by the Customer for the termination of the Company's service.

**Residential Customer** - For the purpose of this tariff, a Residential Customer is a Customer of the Company whose primary use of the Company's service is for personal use in a house, apartment or other residential dwelling unit. A Residential Customer is also a Customer who accesses the Company's service using an access line that has not been assigned a business class of service by the local service provider.

**Service** - Any or all service(s) provided by Carrier pursuant to this tariff.

**Sub-Minute Rating** - Consists of an initial period rated at the appropriate initial period rate. Each increment thereafter is rated at the appropriate additional period rate, which is less than one full minute.

**Switched Access** - A method for reaching the Company through the local service provider's switched network whereby the Customer uses standard business or residential local lines.

**Terminal Equipment** - Telecommunications devices, apparatus and associated wiring on the Premises of the Customer.

(L)  
(L)

(L) Third Party Billing renamed and relocated to Page 7.

(N)

(L) Person to Person Call renamed and relocated to Page 9.

(N)

## **SECTION 2 - TERMS AND CONDITIONS**

### **2.1 Undertaking of the Company and Locations of Service**

The Company's service is furnished to Customers for communications originating and terminating within the State of Arizona under the terms of this tariff. The Company's service is available twenty-four hours per day, seven days per week.

Where network facilities and billing systems permit, the Company will block casual dialing.

### **2.2 Use of Service**

**2.2.1** Service may be used for any lawful purpose for which it is technically suited.

**2.2.2** The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number, process, or code. All right, title and interest to such items remain, at all times, solely with the Company or its underlying carrier, as appropriate.

**2.2.3** Recording of telephone conversations transmitted over service provided by the Company under this tariff is prohibited except as authorized by applicable federal, state and local laws.

**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)**

**2.3 Limitations of Service**

- 2.3.1** Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff. The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available. The Company may discontinue furnishing service in accordance with the terms of this tariff.
- 2.3.2** The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control (examples of these conditions are more fully set forth elsewhere in this tariff), or when service is used in violation of provisions of this tariff or the law.
- 2.3.3** The Company does not undertake to transmit messages, but offers the use of its service when available, and, as more fully set forth elsewhere in this tariff, shall not be liable for errors in transmission or for failure to establish connections.
- 2.3.4** The Company reserves the right to refuse to process Third Party Billed calls when the billed party and/or standard validation techniques do not confirm acceptance, or based on characteristics of the originating location.
- 2.3.5** The Company reserves the right to discontinue service, limit service, or to impose requirements as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material affect on the business or economic feasibility of providing service, as determined by the Company in its reasonable judgment.
- 2.3.6** Service is offered subject to restrictions imposed upon the Company by any authority having authority over the Company's provision of service.

**2.4 Assignment or Transfer**

The Customer may not transfer or assign the use of service offered by the Company without the express prior written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of service. All terms and conditions contained in this tariff shall apply to all such permitted transferees or assignees, as well as all conditions of service.

**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)**

**2.5 Liabilities of Company**

- 2.5.1** Except in cases of gross negligence or willful misconduct, the liability of the Company for damages of any nature arising from errors, mistakes, omissions, interruptions, or delays of the Company, its agents, servants, or employees, in the course of establishing, furnishing, rearranging, moving, terminating, or changing the service or facilities or equipment shall not exceed an amount equal to the charges applicable under this tariff (calculated on a proportionate basis where appropriate) to the period during which such error, mistake, omission, interruption or delay occurs.
- 2.5.2** In no event shall the Company be liable for any incidental, indirect, special, or consequential damages (including, but not limited to, lost revenue or profits) of any kind whatsoever regardless of the cause or foreseeability thereof.
- 2.5.3** When the services or facilities of other common carriers are used separately or in conjunction with the Company's facilities or equipment in establishing connection to points not reached by the Company's facilities or equipment, the Company shall not be liable for any act or omission of such other common carriers or their agents, servants or employees.
- 2.5.4** The Company shall not be liable for any failure of performance hereunder if such failure is due to any cause or causes beyond the reasonable control of the Company. Such causes shall include, without limitation, acts of God, fire, explosion, vandalism, cable cut, storm or other similar occurrence, any law, order, regulation, direction, action or request of the United States government or of any other government or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemption of existing service to restore service in compliance with state and federal laws.
- 2.5.5** The Company shall not be liable for interruptions, delays, errors, or defects in transmission, or for any injury whatsoever, caused by the Customer, or the Customer's agents, servants, employees, or customers, or by facilities or equipment provided by the Customer.

**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)**

**2.6 Liability of the Customer**

The Customer shall indemnify, defend and hold harmless the Company (including the costs of litigation and reasonable attorney's fees) against:

- 2.6.1** Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted over the Company's facilities or equipment; and
- 2.6.2** Claims for patent infringement arising from combining or connecting the Company's facilities or equipment with facilities, equipment, apparatus or systems of the Customer; and
- 2.6.3** All other claims (including, without limitation, claims for damage to any business or property, or injury to, or death of, any person) arising out of any act or omission of the Customer, or the Customer's agents, servants, employees, or customers, in connection with any service or facilities or equipment provided by the Company.

**2.7 Taxes and Fees**

All state and local taxes (e.g., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

**2.7.1 Pay Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services, unless otherwise specified in this tariff. The Pay Telephone Surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)**

**2.7 Taxes and Fees, (Cont'd.)**

**2.7.1 Pay Telephone Surcharge, (Cont'd.)**

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information that the originating station is an eligible pay telephone.

**2.7.2 Arizona Universal Service Fund**

In addition to all other taxes and fees that are listed herein or passed through in the normal course of business (e.g., sales tax), the Company shall also add an amount to be collected to each bill for recovery of the Arizona Universal Service Fund (AUSF).

Towards the ultimate goal that basic service be available and affordable to all citizens of the state, the Arizona Corporation Commission has created support mechanisms to assist in the provision of such service in high-cost areas. Pursuant to Arizona Administrative Code, R14-2, Article 12, the rule directs that the surcharge will be levied on all telecommunications service purchased by end-users.

The Arizona Universal Service Fund (AUSF) surcharge will be the amount set forth in the Arizona Administrative Code, R14-2, Article 12. The percentage and amounts set forth will be subject to periodic adjustment by the Company.



**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)**

**2.8 Terminal Equipment**

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a telephone set, PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with applicable rules and regulations of the Federal Communications Commission, including, but not limited to, Part 68. In addition, equipment must comply with generally accepted minimum protective criteria standards and engineering requirements of the telecommunications industry, which are not barred by the Federal Communications Commission.

**2.9 Installation**

No installation at the Customer's premises is required to use the Company's service. Service is initiated by request of the Customer. The Company may refuse to provision service when the Company cannot verify that the party requesting the Company's service is authorized to request or to change service.

**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)**

**2.10 Payment for Service**

**2.10.1** Service is provided and billed on a monthly basis. Bills are due and payable upon receipt. Late payment fees for Customers who have their charges billed by an affiliated local exchange company will be the late payment fee applied by the affiliated local exchange company to overdue charges. Customers that are not billed by an affiliated local exchange company may be charged a late payment fee of 1.5% per month, or the maximum amount allowed by law, whichever is lower. The late payment fee will apply to any overdue charges and will begin to accrue no sooner than the 25<sup>th</sup> day after the billing date or as allowed by law. In the event that the Company incurs fees or expenses, including attorney's fees, collecting, or attempting to collect, any charges owed to the Company, the Company may charge the Customer, and the Customer will pay, all such fees and expenses reasonably incurred. Collection fees on overdue charges apply in addition to all applicable late payment charges and shall begin to accrue when the Account is assigned to an outside collection agency.

**2.10.2** The Customer is responsible for payment of all charges for service furnished to or used by the Customer, or the Customer's agents, servants, employees or customers. The Customer is also responsible for payment of charges for a third person's use of service to which the Customer subscribes. All charges due from the Customer are payable to the Company or to the Company's authorized billing agent. Any objections to billed charges must be reported to the Company or its billing agent within six months after receipt of bill. Adjustments to the Customer's bill shall be made to the extent that circumstances exist, which reasonably indicate that such changes are appropriate.

**2.10.3** Reserved For Future Use

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**2.10.4** The Company reserves the right to assess a charge of \$20.00, or the maximum amount allowed by law, whenever a check or draft presented for payment of service is not accepted by the institution upon which it is written.

**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)**

**2.10 Payment for Service, (Cont'd.)**

**2.10.5** The Customer shall be responsible for all calls placed by or through Customer's equipment by any person. In particular and without limitation to the foregoing, the Customer is responsible for any calls placed by or through the Customer's equipment via any remote access features.

**2.10.6 Duplicate Bill Charge**

A Residential Customer who requests a reprint of their monthly long distance bill that is older than six months and whose long distance charges are billed by an affiliated local exchange company will be assessed the charge applied by the affiliated local exchange company.

**2.11 Deposits**

**2.11.1** The Company reserves the right to examine the credit record of the Customer, using any lawful sources for determining credit standing. If the Customer's financial condition is unknown or unacceptable to the Company, the Customer may be required to provide the Company with a security deposit, which the Company may apply against overdue charges. The amount of the security deposit shall be equal to two months' estimated usage but may vary with the Customer's credit history and projected usage. The Customer shall be apprised that after one year of service the account shall be reviewed, and in the event that all amounts due have been paid within the terms and conditions of this tariff, the deposit shall be refunded in full. If subsequent payment or usage patterns change, the Company may request an increase in or resubmission of the security deposit as appropriate. The Company may also require a security deposit before service is restored (along with the payment of overdue charges) from the Customer whose service has been discontinued for nonpayment of overdue charges. Such security deposit may be based on a new credit history (taking into account the discontinuance of service) and estimates of usage.

**2.11.2** The fact that a security deposit has been made in no way relieves the Customer from the prompt payment of bills upon presentation.

**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)**

**2.12 Advance Payments**

The Company reserves the right to require an advance payment from the Customer instead of or in addition to a security deposit. The advance payment shall be in an amount equal to or less than estimated installation charges plus two months' estimated billing.

**2.13 Interruption of Service**

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence or other wrongful act or omission of the Customer, or to the failure of channels, equipment and/or communications systems provided by the Customer, are subject to the general liability provisions set forth in this tariff. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired by the Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by the Customer. Interruptions caused by Customer-provided, or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via LEC access. For purposes of credit computation, every month shall be considered to have 30 days and every day 24 hours. For all Company services no credit shall be allowed for an interruption of continuous duration of less than twenty-four hours. For services billed on a usage basis, credits will be limited to, at maximum, the price of the call that was in progress at the time of the service interruption.

**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)**

**2.14 Cancellation and Restoration of Service**

Service continues to be provided until canceled by the Customer or until canceled by the Company as set forth below. The Company may render bills subsequent to the termination of service for charges incurred before termination. The Customer shall pay such bills in full in accordance with the payment terms of this tariff.

**2.14.1** Service may be suspended by the Company, without notice to the Customer, by blocking traffic to certain cities or NXX exchanges when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore services as soon as it can be provided without undue risk.

**2.14.2 Cancellation by the Customer**

The Customer may have service discontinued upon written or verbal notice to the Company. The Customer shall pay the Company for service furnished until the cancellation date specified by the Customer or until the date that the written cancellation notice is received, whichever is later.

**2.14.3 Refusal, Suspension or Cancellation by the Company**

- A.** For nonpayment: The Company, by written notice to the Customer and in accordance with applicable law, may refuse, suspend or cancel service without incurring any liability when there is an unpaid balance for service that is more than 30 days overdue. Cancellation of service for nonpayment is subject to early termination liability obligations set forth in this tariff.
- B.** For returned checks: The Customer whose check or draft is returned unpaid for any reason, after two attempts at collection, shall be subject to refusal, suspension or cancellation of service in the same manner as provided for nonpayment of overdue charges.

**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)**

**2.14 Cancellation and Restoration of Service, (Cont'd.)**

**2.14.3 Refusal, Suspension or Cancellation by the Company, (Cont'd.)**

- C.** For lack of use: The Company, by written notice to the Customer, may refuse, suspend or cancel service in the same manner as provided for nonpayment of overdue charges if after three full billing cycles the service has not been used.
- D.** For violation of law or this tariff: Except as provided elsewhere in this tariff, the Company may refuse, suspend or cancel service, without notice, for any violation of terms of this tariff, for any violation of any law, rule, regulation, order, decree or policy of any government authority of competent jurisdiction, or by reason of any order or decision of a court or other government authority having jurisdiction which prohibits the Company from furnishing such service or prohibits the Customer from subscribing to, using, or paying for such service.
- E.** For the Company to comply with any order or request of any governmental authority having jurisdiction: The Company may refuse, suspend or cancel service, without notice, in order to permit the Company to comply with any order or request of any governmental authority having jurisdiction.

(D)  
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(D)

**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)**

**2.14 Cancellation and Restoration of Service, (Cont'd.)**

**2.14.4 Notice of Discontinuance**

The Company may refuse or discontinue service under the following conditions provided that, unless otherwise stated in this tariff, the Customer shall be given 15 days notice to comply with any rule or remedy any deficiency:

- A.** For use of telephone service for any purpose other than that described in the application.
- B.** For neglect or refusal to provide reasonable access to the Company or its agents for the purpose of inspection and maintenance of equipment owned by the Company or its agents.
- C.** Without notice in the event of Customer or authorized user use of equipment in such a manner as to adversely affect the Company's equipment or service to others.
- D.** Without notice in the event of tampering with the equipment or services owned by the Company or its agents.
- E.** Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.

**2.14.5 Restoration of Service**

If service has been discontinued for nonpayment or as otherwise provided herein and the Customer wishes it continued, service shall, at the Company's discretion, be restored when all past due amounts are paid or the event giving rise to the discontinuance (if other than nonpayment) is corrected.

**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)**

**2.15 Application for Service**

The Company reserves the right to require Customers to make application(s) for service in writing using forms provided by the Company. Upon acceptance of an application for service by the Company, all applicable provisions in the Company's tariffs, as amended from time-to-time which are lawfully on file, become the agreement for service between the Company and the Customer. Requests for additional service and changes to service, upon acceptance by the Company, become a part of the agreement for service, provided that each item of additional service shall be subject to the applicable minimum term of service. Acceptance or use of service offered by the Company shall be deemed an application for such service and an agreement by the Customer to subscribe to, use, and pay for such service in accordance with the applicable tariffs of the Company, as amended from time to time, which are lawfully on file. Any change in rates or other tariff provisions, which are lawfully made shall be deemed to modify all agreements for service affected by such changes without further notice by Company to the Customer. Customer provision of false information or a failure by the Customer to provide material information in an application for service, either written or verbal, shall be deemed an attempt to avoid payment or to otherwise defraud the Company. In such instances, the Company may terminate, suspend, or refuse service in accordance with this tariff without further obligation or liability to the Customer.

**2.16 Interconnection**

**2.16.1** Service furnished by the Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to technical limitations established by the Company. Service furnished by the Company is not part of a joint undertaking with such other common carriers or systems. The Company does not undertake to provide any special facilities, equipment, or services to enable the Customer to interconnect the facilities or the equipment of the Company with services or facilities of other common carriers or with private systems.

**2.16.2** Interconnection with the services or facilities of other common carriers shall be under the applicable terms and conditions of this tariff and the other common carrier's tariffs.



**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)**

**2.16 Interconnection, (Cont'd.)**

**2.16.3** The Customer shall ensure that the facilities or equipment provided by the Customer are properly interconnected with the facilities or equipment of the Company. If the Customer maintains or operates the interconnected facilities or equipment in a manner which results or may result in harm to the Company's facilities, equipment, personnel, or the quality of service, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this written notice fails to eliminate the actual or potential harm, the Company may, upon written notice, terminate the existing service of the Customer.

**2.17 Inspection, Testing and Adjustment**

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for such tests and adjustments as may be deemed necessary for maintenance in a condition satisfactory to the Company. No interruption allowance will be granted for the time during which such tests and adjustments are made.

**2.18 Local Charges and Wireless Air Time Charges**

In certain instances, the Customer may be subject to local exchange company charges, including, but not limited to message unit charges or to wireless company air time charges to access the Company's network or to terminate intrastate calls. The Company shall not be responsible for any such charges incurred by the Customer in gaining access to the Company's network.

**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)**

**2.19 Other Rules**

- 2.19.1** The Company reserves the right to validate the credit worthiness of Customers through available verification procedures.
- 2.19.2** The Company reserves the right to discontinue service, limit service, or to impose requirements on Customers as required to meet changing regulations, rules or standards of the Commission.
- 2.19.3** For demonstration or promotional purposes, services offered to Residential Customers may be provided on a temporary basis over telephone lines designated with a Business class of service or installed in business locations.
- 2.19.4** Demonstration or promotional calls of up to 10 minutes may be offered to existing or prospective Customers to demonstrate Frontier services at no charge to the Customer. Such offerings will be limited to specific locations and dates and may include originating and/or terminating restrictions.
- 2.19.5** Due to billing system limitations, where noted in this tariff, certain billing differences may exist based on the specific system utilized for developing and rendering the Customer's bill.
- 2.19.6** From time to time, the Company may offer complimentary limited use phone cards (total value not to exceed \$100) to potential business or residential Customers who respond to, or are targeted by advertising or marketing campaigns. The Company may also offer complimentary limited use phone cards to existing or returning Customers as an incentive to retain such Customers. The limited use phone card allows users to originate outbound, direct dialed domestic long distance calls via a toll free access number. All calls are rounded to the next higher full minute or unit. The limited use phone card shall expire on the date specified on the card, or in the absence of a physical card, on the date specified on the marketing material accompanying the complimentary calling service offer.

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES**

**3.1 General**

- 3.1.1** The Company provides telecommunications services between locations within the State of Arizona.
- 3.1.2** Presubscribed service is offered from locations served with equal access end offices.
- 3.1.3** The Company's service is available twenty-four hours per day, seven days a week, except as otherwise specified in the product description in this tariff.
- 3.1.4** Unless otherwise specified in the product description in this tariff, services offered include interLATA and intraLATA long distance service where presubscription is available.
- 3.1.5** All usage rates are expressed as rate per minute, unless otherwise clearly indicated.

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.2 Calculation of Distance**

Usage charges for all mileage sensitive services are based on the airline distance between the rate center locations associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the applicable rate centers as defined by Telecordia (formerly Bellcore) and on file with the FCC in AT&T FCC Tariff No. 10, in the following manner:

Step 1 - Obtain the "V" and "H" coordinates for the rate center of the originating and the destination points.

Step 2 - Obtain the difference between the "V" coordinates of each of the rate centers. Obtain the difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating rate centers of the call.

Formula: 
$$\sqrt{\frac{|V_1 - V_2|^2 + |H_1 - H_2|^2}{10}}$$

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.3 Timing of Calls**

Billing for calls placed over the network is based in part on the duration of the call.

- 3.3.1** Timing for all calls begins when the called party answers the call (i.e. when two way communications are established). Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 3.3.2** Chargeable time for all station-to-station calls begins when connection is established between calling party and the called party and ends when the calling party hangs up thereby releasing the network connection. If the called party hangs up but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the network, or by an operator.
- 3.3.3** Minimum call duration for billing purposes is one minute unless otherwise specified in the individual rate schedules of this tariff.
- 3.3.4** Calls are measured and billed in one minute increments unless otherwise indicated in this tariff. Any partial minute is rounded up to a full minute.
- 3.3.5** No charges apply to incomplete calls.
- 3.3.6** Usage charges are computed on a per call basis. When computation of call charges result in fractional cents, the resulting charge is rounded to the nearest penny.

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.4 Time-Of-Day Rate Periods**

**3.4.1 Optional Calling Plan Calls**

Unless otherwise specified in the product description in this tariff, the following time-of-day and day-of-week rate periods are applicable to all optional calling plan calls.

DAY RATE PERIOD	8:00 AM to 5:00* PM Monday through Friday
EVENING RATE PERIOD	5:00 PM to 11:00* PM Sunday through Friday
NIGHT/WEEKEND RATE PERIOD	11:00 PM to 8:00* AM Sunday through Friday, all day Saturday and Sunday until 5:00* PM

\* to, but not including

Unless otherwise specified in the product description in this tariff, calls are billed based on the rate in effect for the actual time-of-day rate period(s) during which the call occurs; calls that cross rate period boundaries are billed the rate in effect in that boundary for each portion of the call.

**A. Other Rate Periods**

Peak:	Day Rate Period, per above.
Off Peak:	All other days and hours which are not included in Day Rate Period above.
Flat:	Twenty-four hours per day, seven days a week.

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.4 Time-Of-Day Rate Periods, (Cont'd.)**

**3.4.1 Optional Calling Plan Calls**

**B. Holiday Rates**

1. Calls on the following Company-recognized Holidays are rated at the Evening Rate Period or Off-Peak Rate Period rate unless a lower rate would normally apply.
2. Applicable only to obsolete service offerings rate tables with Day/ Evening/ Night/ Weekend Rate Structure, unless otherwise specified in the service description in this section of this tariff:

DAY RATE PERIOD	8:00 AM to 5:00* PM Monday through Friday
EVENING RATE PERIOD	5:00 PM to 11:00* PM Sunday through Friday
NIGHT/WEEKEND RATE PERIOD	11:00 PM to 8:00* AM Sunday through Friday, all day Saturday and Sunday until 5:00* PM

\* to, but not including

Frontier Day**	Year's Labor Day	Christmas Day**
Independence Day**	Thanksgiving Day	Martin Luther King Day*
Presidents' Day*	Memorial Day*	Columbus Day*
Veterans' Day**		

\* Applies to Federally observed day only.

\*\* When this holiday falls on Sunday, the Holiday rate applies on the following Monday. When this holiday falls on a Saturday, the Holiday rate applies to calls placed on the preceding Friday.

**C. Long Distance Message Telecommunications Service and Operator Services**

The following time of day periods apply to LDMTS and Operator Services calls.

Peak:	7:00 AM - 7:00* PM, weekdays
Off-Peak:	7:00 PM - 7:00* AM, weekends

\* to, but not including

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.4 Time-Of-Day Rate Periods, (Cont'd.)**

**3.4.2 Rate Periods Applicable to All Calls**

Unless otherwise specified in the product description in this tariff, the following rate periods are applicable to all calls.

Calls are billed based on the rate in effect for the actual time-of-day rate period(s) during which the call occurs. Unless otherwise stated in this tariff, calls that cross rate period boundaries are billed the rate in effect in that boundary for each portion of the call.

**A. Calling Plans Time of Day Rate Periods**

The following time of day rate periods apply to calling plans, unless otherwise specified in this tariff:

Peak:	7:00 AM to 7:00 PM*, weekdays
Off Peak:	All other days and hours which are not included in Peak Rate Period above.
Flat:	Twenty-four hours per day, seven (7) days a week.

**B. Operator Services Time Of Day Rate Period**

The following time of day rate periods apply to operator services calls, unless otherwise specified in this tariff:

Peak:	7:00 AM - 7:00* PM, weekdays
Off-Peak:	7:00 PM - 7:00* AM, all days; all day on weekends

\* to, but not including



**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.5 Long Distance Message Telecommunications Service**

**3.5.1 General Description**

Long Distance Message Telecommunications Service (LDMTS) is the basic long distance service offered to residential and business Customers for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. LDMTS may also be offered for casual (i.e. access code) calling where such service is provided.

This plan is an add-on service to the interstate LDMTS plan. A Minimum Spend Level Charge or a monthly recurring charge applies to Customers subscribing to this plan as specified in the Company's interstate Rates, Terms and Conditions. (T)

**3.5.2 Rates and Charges**

Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute.

**A. Customer Dialed Direct Station-to-Station - Maximum**

The Customer Dialed Direct Station-to-Station class of service applies when the person originating the call dials the telephone number desired without the assistance of an operator and the call is billed to the calling station. It does not include calls from public or semi-public coin telephones.

		<u>Peak</u>		<u>Off-Peak</u>		
		<u>Initial Minute</u>	<u>Each Additional Minute</u>	<u>Initial Minute</u>	<u>Each Additional Minute</u>	
Residential <sup>(1)</sup>	IntraLATA	\$0.5000	\$0.5000	\$0.5000	\$0.5000	(C)
	InterLATA	\$0.5000	\$0.5000	\$0.5000	\$0.5000	
Business	IntraLATA	\$0.5000	\$0.5000	\$0.5000	\$0.5000	
	InterLATA	\$0.5000	\$0.5000	\$0.5000	\$0.5000	

<sup>(1)</sup> This service offering is grandfathered for all Residential customers as of July 30, 2014. (N)

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.6 Optional Residential Services**

**3.6.1 Plan B Service**

**A. General Description**

Plan B Service is an optional calling plan offered to Residential Customers for outbound direct-dialed calling. Plan B service utilizes Customer-provided switched access lines that are presubscribed to the Company. This Plan is only offered in conjunction with the corresponding interstate and international rate plans.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. A Monthly Recurring Charge (MRC) applies as described below. When service is used for both interstate and intrastate calling, only one MRC applies.

Any promotions that discount usage or apply free minutes are not allowed with this plan.

**B. Usage Rates - Maximum**

	Rate Per Minute
Peak	\$0.375
Off-Peak	\$0.225

**C. Monthly Recurring Charge - Maximum**

The MRC is billed each month in advance and applies in full each month for each account\*, except in the case of first and last month partial billing cycles where the MRC will be prorated based on actual number of days the Customer had the service during the billing cycles. One MRC applies per account, regardless of the number of lines presubscribed to the Company's Plan B Service, in addition to applicable usage rates. If the Customer elects to cancel Plan B Service, the MRC for the last month will be prorated based on the time of disconnect.

Monthly Recurring Charge	\$5.95
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*\* The Existing Customer who wishes to retain usage and monthly fees on a per line basis may do so by establishing a separate billing account per line.*

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.6 Optional Residential Services, (Cont'd.)**

**3.6.2 Plan H Service**

**A. General Description**

Plan H Service is an optional calling plan which offers flat rate pricing, available 24 hours a day, seven days a week, to residential Customers. Listed rates apply to direct dialed calls only and are billed in full minute increments. In order to subscribe to this domestic plan, the Customer must also subscribe to International Option 1 Service. Directory assistance and operator assisted calls are offered at rates specified in Sections 4.1 and 4.2 of this tariff.

If the Customer discontinues International Option 1 Service, Plan H Service will automatically default to standard LDMTS rates and a notice will be sent on the Customer's bill. The Customer must be presubscribed to the Company as their primary interexchange carrier and remain so to be eligible for this plan. Plan H Service is offered to residential Customers only, and is available where billing and system capabilities exist.

**B. Usage Rates - Maximum**

	Per Minute
Direct Dial	\$0.25



**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.6 Optional Residential Services, (Cont'd.)**

**3.6.4 Plan D Service**

**A. General Description**

Plan D Service is an optional calling plan offered to Residential Customers for outbound direct-dialed calling. Residential Customers enroll via the internet. Plan D Service Customers receive a flat rate per minute, 24 hours a day on Monday through Friday and a flat rate per minute, 24 hours a day on Saturdays and Sundays for all intrastate direct-dialed calling. Plan D Service utilizes Customer-provided switched access lines that are presubscribed to the Company. This Plan is only offered in conjunction with the corresponding interstate and international rate plans.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. Calls that cross rate period boundaries for Plan D are billed the rate in effect at the time of call origination for the duration of the call.

**B. Usage Rates - Maximum**

	Rate Per Minute
Monday - Friday	\$0.150
Saturday & Sunday	\$0.150

**C. Monthly Recurring Charge - Maximum**

The Monthly Recurring Charge (MRC) is billed each month in advance and applies in full each month for each account, except in the case of first and last month partial billing cycles where the MRC will be prorated based on actual number of days the Customer had the service during the billing cycles. At the option of the Customer, the MRC can either apply per account, regardless of the number of lines on the account presubscribed to the Company's Plan D Service, or per line. The MRC is in addition to applicable usage rates. If the Customer elects to cancel Plan D Service, the MRC for the last month will prorated based on the time of disconnect.

Monthly Recurring Charge	\$10.00
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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.6 Optional Residential Services, (Cont'd.)**

**3.6.5 Plan F Service**

**A. General Description**

Plan F Service is an optional calling plan offered to Residential Customers for outbound direct-dialed calling. Plan F Service utilizes Customer-provided switched access lines that are presubscribed to the Company.

This plan is provided only in conjunction with the corresponding interstate Plan F Service. A single Minimum Spend Level Charge applies to the 30 Minute Allotment and the 60 Minute Allotment for Plan F Service as specified in the Company's interstate Rates, Terms and Conditions.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. A Monthly Recurring Charge (MRC) applies, as described below.

Any promotions that discount usage or apply free minutes are not allowed with this plan.

**B. Usage Rates - Maximum**

Monthly Recurring Charge	Minutes Allotted in Monthly Recurring Charge	Additional Per Minute Charge over Allotment
\$6.00	30	\$0.20 per minute
\$12.00	60	\$0.15 per minute
\$24.00	300	\$0.15 per minute
\$39.00	500	\$0.15 per minute
\$80.00	1000	\$0.15 per minute

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.6 Optional Residential Services, (Cont'd.)**

**3.6.5 Plan F Service, (Cont'd.)**

**C. Monthly Recurring Charge**

The MRC is billed each month in advance and applies in full each month for each account\*, regardless of whether or not the full allotment of minutes is used, except in the case of first and last month partial billing cycles where the MRC will be prorated based on actual number of days the Customer had the service during the billing cycles. One MRC applies per account, regardless of the number of lines presubscribed to the Company's Plan F service, in addition to the applicable usage rates. A fixed allotment of intrastate or interstate, interexchange interLATA and/or intraLATA domestic calling minutes (excluding minutes used for Operator Assisted Calls, Directory Assistance calls, and any International calling) is included in the MRC. Interstate service is provided in accordance with the corresponding posted Domestic Rates, Terms and Conditions. When service is used for both interstate and intrastate calling, only one MRC applies. Additional minutes are available and billed on a per minute basis as described above. Unused minutes will not carry over to the next month.

*\* The Existing Customer who wishes to retain usage and monthly fees on a per line basis may do so by establishing a separate billing account per line.*

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.6 Optional Residential Services, (Cont'd.)**

**3.6.6 Plan K Service - Unlimited**

**A. General Description**

Plan K Service - Unlimited is an optional calling plan offered for outbound direct-dialed interLATA interexchange calling to Residential Customers who also subscribe to a qualifying local services package as described below. Plan K Service - Unlimited utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying local services package.

Plan K Service - Unlimited offers unlimited minutes of calling during all time of day rate periods for direct dialed 1+ interLATA interexchange domestic calls. Minutes used for Operator Assisted Calling and Directory Assistance are excluded. All calls are recorded in one minute increments.

**B. Qualifying Local Services**

The qualifying local services are optional residential service packages or billing arrangements offered by an affiliated local exchange company (in affiliated local exchange company serving areas) or a non-affiliated local exchange company (outside of the affiliated local exchange company serving areas) that provide the Customer with a combination of basic local service, intraLATA toll service, and an optional feature package for one monthly charge. The Customer must subscribe to one of the following qualifying package types:



**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.6 Optional Residential Services, (Cont'd.)**

**3.6.6 Plan K Service - Unlimited, (Cont'd.)**

**B. Qualifying Local Services, (Cont'd.)**

**1. Type 1 Package**

The Type 1 Package is an optional residential service package that provides the Customer with a combination of basic local service, intraLATA toll service, and an optional feature package for one monthly charge. The qualifying residential service package or billing arrangement must offer at least the following at a single package price:

- a. Individual flat or basic message rate local service with touchtone,
- b. Applicable service connection charges,
- c. Unlimited direct dialed intraLATA toll calling service,
- d. Unlimited direct dialed local directory assistance \*, and
- e. A choice of calling features from the list provided below.

Anonymous Call Block, Anonymous Call Rejection, Automatic Busy Redial (\*66), Automatic Call Return (\*69), Call Block, Call Forwarding, Call Forwarding Busy Line Don't Answer, Call Forwarding Busy Line/Don't Answer, Caller ID, Caller ID with ACB, Caller ID Name and Number (Call Waiting ID), Call Waiting, Call Waiting ID with Name, Caller ID-Number Only, Call Waiting ID Deluxe, Call Intercept, Call Waiting/Cancel Call Waiting, Call Forwarding-Variable, Distinctive Ring, Internet Call Manager, Intercom Extra, Special Call Acceptance, Special Call Forwarding, Speed Dialing 8 and/or 30, Talking Call Waiting, Three Way Calling, Main Telephone Number Redirect, VIP Alert, Voice Dialing, Home Voice Mail-Standard, Basic Voice Mail, Standard Voice Mail, Deluxe Voice Mail, Deluxe Voice Mail with Pager Notification.

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\* This qualifier is not applicable where restrictions on directory assistance apply.

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.6 Optional Residential Services, (Cont'd.)**

**3.6.6 Plan K Service - Unlimited, (Cont'd.)**

**B. Qualifying Local Services, (Cont'd.)**

**2. Type 2 Package**

The Type 2 Package is an optional residential service package that provides the Customer with a combination of basic local service, intraLATA toll service, and an optional feature package for one monthly charge. The qualifying residential service package or billing arrangement must offer at least the following for a single package price:

- a. Individual flat or basic message rate local service with touchtone,
- b. Applicable service connection charges,
- c. Unlimited direct dialed intraLATA toll calling service, and
- d. A choice of calling features from the list provided below.

Caller ID, Caller ID with ACB, Call Waiting, Speed Dialing 8 and/or 30, Three-Way Calling, Standard Home Voice Mail with Call Forward Busy Line/Don't Answer, Basic Voice Mail, Standard Voice Mail, Deluxe Voice Mail, Deluxe Voice Mail with Pager Notification.

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.6 Optional Residential Services, (Cont'd.)**

**3.6.6 Plan K Service - Unlimited, (Cont'd.)**

**C. Limitations of Service**

The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying service package or whose service is refused, canceled, or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan.

The Customer who forfeits eligibility for Plan K Service - Unlimited and remains presubscribed to the Company's service will default to Plan F Service (30 Minute Allotment) rates described in the Current Rates section of this tariff, unless the Customer selects another Optional Residential Service.

This Plan is available for residential Customer use. If the Customer uses the Plan for non-residential voice calling purposes, including but not limited to commercial facsimile, resale, telemarketing, prolonged Internet connections, or autodialing, the Company may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. After applicable notice, the Company may also adjust the charges to Plan F Service (30 Minute Allotment) rates, described in the Current Rates section of this tariff, as a result of non-residential use.

The Customer who subscribes to Plan K Service - Unlimited is not eligible to participate in any free minutes promotions.

This calling plan is only offered where billing and system capability exists.

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.6 Optional Residential Services, (Cont'd.)**

**3.6.6 Plan K Service - Unlimited, (Cont'd.)**

**D. Rates and Charges**

1. Application of Charges

A Monthly Recurring (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Plan K Service - Unlimited. The MRC applies in full each month for each line, beginning with the first full month's bill. In the case of first and last month partial billing cycles the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited interLATA interexchange calling is included in the MRC as specified below (excluding minutes used for Operator Assisted calls and Directory Assistance calls).

2. Monthly Recurring Charge - Maximum

Interstate and international services are provided in accordance with the corresponding interstate and international rate schedules. When service is used for both interstate and intrastate calling, the MRC specified below applies only once.

Monthly Recurring Charge	\$30.00
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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.6 Optional Residential Services, (Cont'd.)**

**3.6.7 Plan L Service**

**A. General Description**

Plan L Service is an optional calling plan offered to Residential Customers for outbound direct-dialed calling. This flat rate plan is available 24 hours a day, seven days a week for all interexchange direct dialed calling. Plan L Service utilizes Customer-provided switched access lines that are presubscribed to the Company.

This plan is an add-on service to the interstate Plan L Service plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Rates, Terms and Conditions.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute.

This calling plan is only offered where billing and system capability exist.

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.6 Optional Residential Services, (Cont'd.)**

**3.6.7 Plan L Service, (Cont'd.)**

**B. Rates and Charges**

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies per account, regardless of the number of lines presubscribed to the Company's Plan L Service. If there are multiple lines on an account, only one MRC will be assessed. Interstate and international services are provided in accordance with the corresponding interstate and international service terms and conditions. The MRC applies in full each month for each account, except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. When service is used for both interstate and intrastate calling, the MRC applies only once.

a. Monthly Recurring Charge - Maximum

Per Account	\$12.00
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2. Usage Rates - Maximum

Per Minute	\$0.18
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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.6 Optional Residential Services, (Cont'd.)**

**3.6.8 Plan N Service - Unlimited**

**A. General Description**

The Plan N Service - Unlimited is an optional calling plan offered for outbound direct-dialed interLATA interexchange switched voice calling to Residential Customers who also subscribe to a qualifying local service package as described in "Qualifying Local Service" below.

This flat rate plan is available 24 hours a day, seven days a week for all interLATA interexchange direct dialed outbound calling. This unlimited plan utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying local service package.

This plan offers unlimited minutes of calling during all time of day rate periods for direct dialed 1+ interLATA interexchange domestic voice calls. Minutes used for international, Operator Assisted Calling and Directory Assistance are excluded.

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.6 Optional Residential Services, (Cont'd.)**

**3.6.8 Plan N Service - Unlimited, (Cont'd.)**

**B. Qualifying Local Service**

The qualifying local service package is an optional residential service package that provides the Customer with a combination of basic local and intraLATA toll calling services and optional features for one monthly charge. Feature selection is subject to availability. The optional residential service package must include the following:

1. individual flat or basic message rate local service with touch tone,
2. unlimited intraLATA toll calling,
3. applicable service connection charges, and
4. a choice of up to three calling features, subject to availability, from the list provided below:
  - One of the following caller ID services: caller ID with name, call waiting ID - name, caller ID - number only, or call waiting ID deluxe with anonymous call rejection;
  - call waiting;
  - call forwarding;
  - One of the following: call forwarding - busy don't answer, call forwarding - busy, or call forwarding - don't answer;
  - distinctive ring
  - busy redial
  - call return
  - speed dialing 8 or 30 codes
  - three-way calling

The Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she subscribes to a qualifying local service package.



**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.6 Optional Residential Services, (Cont'd.)**

**3.6.8 Plan N Service - Unlimited, (Cont'd.)**

**C. Limitations of Service**

The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying local service package or whose service is refused, canceled, or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan. The Customer who forfeits eligibility for Plan N Service - Unlimited and remains presubscribed to the Company's service will default to Plan F Service (30 Minute Allotment) rates described in the Current Rates section of this tariff, unless the Customer selects another Optional Residential Service.

This Plan is available for residential Customer use. If the Customer uses the Plan for non-residential voice calling purposes, including but not limited to commercial facsimile, resale, telemarketing, prolonged Internet connections, or autodialing, the Company may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. After applicable notice, the Company may also adjust the charges to Plan F Service (30 Minute Allotment) rates, described in the Current Rates section of this tariff, as a result of non-residential use.

The Customer who subscribes to Plan N Service - Unlimited is not eligible to participate in any domestic free minutes promotions.

This calling plan is only offered where billing and system capability exists.

The Customer who subscribes to Plan N Service - Unlimited may select any International Option, except International Plan K Service - Unlimited.

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.6 Optional Residential Services, (Cont'd.)**

**3.6.8 Plan N Service - Unlimited, (Cont'd.)**

**D. Rates and Charges**

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to Plan N Service - Unlimited. The MRC applies in full each month for each line except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited interLATA interexchange calling is included in the MRC (excluding minutes used for international, Operator Assisted calls and Directory Assistance calls).

2. Monthly Recurring Charge - Maximum

When service is used for both interstate and intrastate calling, the MRC applies only once.

Monthly Recurring Charge	\$30.00
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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.6 Optional Residential Services, (Cont'd.)**

**3.6.9 Discounted Plan for Disabled Customers**

**A. General Description**

A discounted optional calling plan is available for residential Customers that have been certified as disabled by their local exchange carrier. The Customer must demonstrate their eligibility for this plan at the time of presubscription. This service utilizes Customer-provided switched access lines that are presubscribed to the Company.

**B. Additional Terms and Conditions**

If the Customer selects an alternative calling plan, no further discounts will be applied to that plan's rates.

**C. Operator Service Discounts**

Rates for usage associated with operator assisted calling will also be reduced by applying the direct dial rates described in Rates and Charges instead of the Operator Services usage rate, unless the operator assisted rate is lower. In those cases, the lower rate will apply. In addition, the disabled Residential Customer who places a call from the presubscribed line with the assistance of an operator will receive the operator assistance at no charge.

**D. Directory Assistance Discount**

Directory Assistance Charges will be waived for any Customer presubscribed to the Discounted Plan for Disabled Customers.

**E. Rates and Charges**

Each call is billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. The Customer must be presubscribed to the Discounted Plan for Disabled Customers to obtain the discounted rates for Operator Services and Directory Assistance.

	Maximum
Rate Per Minute	\$0.30
Monthly Recurring Charge	\$5.00

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.6 Optional Residential Services, (Cont'd.)**

**3.6.10 Plan O Service – Unlimited**

**A. General Description**

Plan O Service - Unlimited is an optional calling plan offered for outbound direct-dialed interLATA interexchange switched voice calling to Residential Customers who also subscribe to a qualifying local service package as described in “Qualifying Local Service” below.

Plan O Service – Unlimited is available 24 hours a day, seven days a week for all interLATA interexchange direct dialed outbound calling. This unlimited plan utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying local service package.

This plan offers unlimited minutes of calling during all time of day rate periods for direct dialed 1+ interLATA interexchange domestic voice calls. Minutes used for international, Operator Assisted Calling and Directory Assistance are excluded.

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.6 Optional Residential Services, (Cont'd.)**

**3.6.10 Plan O Service – Unlimited, (Cont'd.)**

**B. Qualifying Local Service**

The qualifying local services are optional residential service packages or billing arrangements that provide the Customer with a combination of basic local service and unlimited intraLATA toll service for one monthly charge. The Customer must subscribe to one of the following qualifying package types:

1. Type 1 Package

- a. individual flat or basic message rate local service with touch tone,
- b. unlimited intraLATA toll calling,
- c. waiver of applicable service connection charges, and
- d. a choice of up to three calling features, subject to availability, from the list provided below:

caller ID

call waiting

home voice mail with fixed call forwarding

2. Type 2 Package

- a. individual flat or basic message rate local service with touch tone,
- b. unlimited intraLATA toll calling, and
- c. waiver of applicable service connection charges

The Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she subscribes to a qualifying local service package.

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.6 Optional Residential Services, (Cont'd.)**

**3.6.10 Plan O Service – Unlimited, (Cont'd.)**

**C. Limitations of Service**

The Customer who discontinues or cancels the local exchange carrier's qualifying local service package or whose service is refused, canceled, or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan. The Customer who forfeits eligibility for Plan O Service - Unlimited and remains presubscribed to the Company's service will default to Plan F Service (30 Minute Allotment) rates described in the Current Rates Section of this tariff, unless the Customer selects another Optional Residential Service.

This Plan is available for residential Customer use. If the Customer uses the Plan for non-residential voice calling purposes, including but not limited to commercial facsimile, resale, telemarketing, prolonged internet connections, or autodialing, the Company may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. After applicable notice, the Company may also adjust the charges to Plan F Service (30 Minute Allotment) rates, described in the Current Rates section of this tariff, as a result of non-residential use.

The Customer who subscribes to Plan O Service - Unlimited is not eligible to participate in any domestic free minutes promotions.

This calling plan is only offered where billing and system capability exists.

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.6 Optional Residential Services, (Cont'd.)**

**3.6.10 Plan O Service – Unlimited, (Cont'd.)**

**D. Rates and Charges**

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to Plan O Service - Unlimited. The MRC applies in full each month for each line except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited interLATA interexchange calling is included in the MRC (excluding minutes used for international, Operator Assisted calls and Directory Assistance calls).

2. Monthly Recurring Charge - Maximum

When service is used for both interstate and intrastate calling, the MRC applies only once.

Monthly Recurring Charge	\$26.00
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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.6 Optional Residential Services, (Cont'd.)**

**3.6.11 Plan P Service**

(T)

**A. General Description**

Plan P Service is an optional calling plan offered to Residential Customers for outbound direct-dialed domestic calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. Plan P Service Residential Customers receive a single flat rate per minute, 24 hours a day, seven days a week for all intrastate direct-dialed domestic calling.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to the next full minute.

The direct dial flat rate does not apply to international, directory assistance or operator assisted calls.

**B. Rates and Charges - Maximum**

Per Minute Rate: \$0.30



**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.6 Optional Residential Services, (Cont'd.)**

**3.6.12 Frontier Digital State Unlimited**

**A. General Description**

Frontier Digital State Unlimited is a non-distance sensitive product that includes direct dial 1+ outbound Intrastate service. Pre-subscription of the primary line to Frontier On-Line and Long Distance is required to subscribe to Frontier. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital State Unlimited local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital State Unlimited option.

Rates and Charges

Frontier Digital State Unlimited calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday	Saturday & Sunday
E= Evening 12:00 AM - 7:59AM	N = Night
D= Day 8:00 AM - 4:59PM	12:00AM Saturday through
E= Evening 5:00 PM - 11:59PM	11:59 PM on Sunday.

**B. Usage Charges**

With the Frontier Digital State Unlimited option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Interstate 1+ calls will be rated on a per call basis, and are not part of the unlimited calling option. Only one Frontier plan is to be on the account for all lines. This product is available for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.6 Optional Residential Services, (Cont'd.)**

**3.6.12 Frontier Digital State Unlimited (Cont'd)**

**B. Usage Charges (Cont'd)**

The Frontier Digital State Unlimited Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using the Frontier Digital State Unlimited service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital State Unlimited service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital State Unlimited is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an Frontier On-Line and Long Distance plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital State Unlimited plan option will automatically be removed from the main line and thus the customers account.

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this tariff. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by Frontier On-Line and Long Distance, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital State Unlimited, where available.

(N)

(N)

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.6 Optional Residential Services, (Cont'd.)**

**3.6.12 Frontier Digital State Unlimited (Cont'd)**

**C. Monthly Recurring Charges**

The Monthly Recurring Charge (MRC) for Frontier Digital State Unlimited is billed in advance. If a new customer to Frontier Digital State Unlimited enrolls mid-billing cycle, the MRC will be prorated.

Customers who commit to a one, two, or three-year term commitment will be given a 5% credit per month for the length of the contract. A \$200 termination fee will be imposed if the customer cancels before the end of the term.

**3.6.13 Frontier Digital Phone Unlimited Service**

**A. General Description**

Frontier Digital Phone Unlimited Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier On-Line and Long Distance is required to subscribe. This plan is available to customers of certain local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Unlimited Service or the Digital Phone Unlimited Plus Service local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Unlimited Service option.

**B. Rates and Charges**

Frontier Digital Phone Unlimited Service calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday	Saturday & Sunday
D= Day 8:00 AM - 4:59PM	N = Night
E= Evening 5:00 PM - 11:59PM	12:00 AM Saturday through 11:59 PM on Sunday
N= Night 12:00 AM - 7:59AM	

(M)

(M)

(M) Material relocated from Page 69.

(N)

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.6 Optional Residential Services, (Cont'd.)**

(N)

**3.6.13 Frontier Digital Phone Unlimited Service (Cont'd.)**

(M)

**C. Usage Charges**

With the Frontier Digital Phone Unlimited Service option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Digital Phone Unlimited Service long distance provides unlimited minutes of direct dialed 1+ intrastate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Digital Phone Unlimited Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Digital Phone Unlimited Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Unlimited Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Unlimited Service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an Frontier On-line and Long Distance plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

(M)

(M) Material relocated from Page 69.1.

(N)

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.6 Optional Residential Services, (Cont'd.)** (N)

**3.6.13 Frontier Digital Phone Unlimited Service (Cont'd.)** (M)

**C. Usage Charges (Cont'd)**

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Unlimited Service plan option will automatically be removed from the main line and thus the customer's account. Additional phone lines are available on this plan. Each additional line will be billed a-per minute domestic rate defined in this price list. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to Frontier Online and Long Distance but continues to have service on the main billing number on the account provided by Frontier Online and Long Distance, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital Phone Unlimited Service, where available.

**3.6.14 Residential Simple Rate Plan** (M)(T)

**A. General Description** (N)

Residential Simple Rate Plan is available to residential customers who subscribe to this plan or who default to this plan. (M)

**B. Usage Charges** (T)

All calls are billed in one-minute increments. Fractional minutes are calculated to the next higher minute. If computed charges include a fraction of a cent, the fraction is rounded up to the next whole cent.

All international calls are rated at the residential 1+ international service as provided in the Company's International Price List. (M)

(M) Item 3.6.13 relocated from Page 69.2. (N)

(M) Item 3.6.14 relocated from Page 69.3. (N)

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.6 Optional Residential Services, (Cont'd.)** (N)

**3.6.15 Frontier Digital Phone Essentials** (M)

**A. General Description** (N)

Frontier Digital Phone Essentials a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Online and Long Distance is required to subscribe to Frontier Digital Essentials. This plan is available in conjunction with the Frontier Digital Phone Essentials plan offered by the associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Essentials options. (M)

Frontier Digital Essentials calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week.

**B. Usage Charges** (T)

With the Frontier Digital Essentials, usage is available in a 30-minute block of time. THE BOT is applied at the line level. The Monthly Recurring Charge (MRC) for the 30 minute BOT for the Frontier Digital Phone Essentials can be found in the Frontier Online and Long Distance tariff. Any intrastate usage above the allotted 30 minutes block of time will be subject to an overage rate that can be found in the rate section of this tariff. Unused minutes can be accumulated up to a maximum of 500 minutes that will expire after 12 months. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the overage rate.

All calls are billed in one-minute increments with a minimum billing of one minute per call. Charges will be rounded up to the next cent on a per call basis. The 30 minutes BOT includes all domestic calling with the exception of toll free, long distance directory assistance, or international termination of 1+ dialed calls. Canadian calls will not be part of the 30 minutes and will be rated separately.

International rates for this product are found in the International Product Guide of Frontier Online and Long Distance, Inc. (M)

(M) Material relocated from Page 69.2. (N)

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.7 Optional Business Services**

**3.7.1 Flat Per Minute Rate Business Calling (T)**

**A. General Description**

The Flat Per Minute Rate Business Calling is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Customers may select a one or three year term commitment in order to obtain lower rates. (T)

This plan is an add-on service to the interstate Flat Per Minute Rate Business Calling. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Rates, Terms and Conditions. (T)

The Customer who discontinues or cancels the Company's service, or whose service is refused, canceled or discontinued by the Company under this tariff, shall forfeit eligibility for the discounted rates under this Option. The Customer who forfeits eligibility for this Option and remains presubscribed to the Company's service will be charged the In State out of State Calling Plan rates as specified in this tariff. (T)

**B. Billing Increments**

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access (Month to Month)	60 seconds	6 seconds
Switched Access (1 & 3 Year Term)	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.7 Optional Business Services, (Cont'd.)**

**3.7.1 Flat Per Minute Rate Business Calling, (Cont'd.)**

(T)

**C. Termination Liability**

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Minimum Spend Level times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects its entire account; or
2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the Frontier location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
6. When the Customer moves from a one or three year term on Flat Per Minute Rate Business Calling to either a one or three year term on In State out of State Calling Plan or Frontier Call Plans.

(T)  
(T)  
(T)

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.



**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.7 Optional Business Services, (Cont'd.)**

**3.7.1 Flat Per Minute Rate Business Calling, (Cont'd.)**

(T)

**D. Rates and Charges - Maximum**

1. Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

A. Switched Access Outbound Rates

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	\$0.140	\$0.140	\$0.140

B. Switched Access Inbound (Toll Free) Rates

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	\$0.140	\$0.140	\$0.140

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.7 Optional Business Services, (Cont'd.)**

**3.7.2 Frontier Call Plans (T)**

**A. General Description**

The Frontier Call Plans are offered to Business Customers for outbound direct (T)  
 dialed calling from presubscribed switched Access Lines at one flat per minute  
 rate, regardless of distance. A Monthly Usage Guarantee (MUG) applies to the (T)  
 monthly billing. The Frontier Call Plans Customer may choose to commit to a (T)  
 higher spend level in exchange for a lower per minute usage rate. Inbound (toll  
 free) calling is also available for termination on switched Access Lines.  
 Customers may select a one or three year term commitment in order to obtain  
 lower rates. (T)

This plan is an add-on service to the interstate Frontier Call Plans. Customers  
 whose total monthly long distance usage charges do not meet their subscribed  
 Monthly Usage Guarantee level will be assessed the difference between their total  
 long distance usage charges and their subscribed Monthly Usage Guarantee level.

**B. Rates and Charges**

**1. Billing Increments**

The billing increment is determined by the MUG selected by the Customer.  
 Partial increments are rounded to the next increment.

Switched Access Monthly Usage Guarantee	Initial Increment	Additional Increment
\$24.00	1 minute	6 seconds
\$40.00	1 minute	6 seconds
\$65.00	1 minute	6 seconds
\$150.00	30 Seconds	6 seconds
\$300.00	30 Seconds	6 seconds
\$500.00	30 Seconds	6 seconds
\$750.00	30 Seconds	6 seconds
\$1,000.00	30 Seconds	6 seconds
\$1,500.00	30 Seconds	6 seconds

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.7 Optional Business Services, (Cont'd.)**

**3.7.2 Frontier Call Plans, (Cont'd.)**

(T)

**B. Rates and Charges, (Cont'd.)**

1. Monthly Usage Guarantee - Maximum

Direct dialed calls, Conference Connections audioconferencing usage, operator assisted calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions and percentage discount promotions will contribute toward meeting the MUG. Only charges of the Company will contribute to the MUG. Taxes, surcharges, Federal Access Charges and charges billed by other carriers, including charges billed by Company's affiliates, on the Customer's bill will not contribute to the MUG.

Usage Rates are determined according to the Term Commitment and MUG selected by the Customer.

Monthly Usage Guarantee	Month to Month Usage Rate Per Minute	1 Year Term Usage Rate Per Minute	3 Year Term Usage Rate Per Minute
\$48.00	\$0.120	\$0.120	\$0.120
\$80.00	\$0.120	\$0.120	\$0.120
\$130.00	\$0.120	\$0.120	\$0.120
\$300.00	\$0.120	\$0.120	\$0.120
\$600.00	\$0.120	\$0.120	\$0.120
\$1,000.00	\$0.120	\$0.120	\$0.120
\$1,500.00	\$0.120	\$0.120	\$0.120
\$2,000.00	\$0.120	\$0.120	\$0.120
\$3,000.00	\$0.120	\$0.120	\$0.120

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.7 Optional Business Services, (Cont'd.)**

**3.7.2 Frontier Call Plans, (Cont'd.)**

(T)

**B. Rates and Charges, (Cont'd.)**

**2. Supplemental Discount**

The Supplemental Discount is available to Frontier and returning Customers who establish Frontier service with a one or three year term. Existing Customers who agree to modify their service by accepting a Frontier contract term of one or three years will also be offered the Supplemental Discount.

The Supplemental Discount applies to the cumulative usage each billing cycle and is at the percent shown in Price List: Current Rates.

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.7 Optional Business Services, (Cont'd.)**

**3.7.2 Frontier Call Plans, (Cont'd.)**

(T)

**C. Termination Liability**

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

Early termination charge will apply in all instances where the Frontier Call Plans are terminated by the Customer, including:

(T)

1. When the Customer disconnects its entire account;
2. When the Customer selects a shorter term; or
3. When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

Early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the Frontier location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer returns to the Company as a result of a Winback program;
6. When the Customer reduces their term monthly spend level one level during a billing cycle; or
7. When the Customer moves from a one or three year term on Frontier Call Plans to Unlimited Long Distance Service.

(T)

(T)

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they notify the Company of a change to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without notifying the Company of any changes, the Customer will remain liable for the MUG to which they were originally subscribed.

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.7 Optional Business Services, (Cont'd.)**

**3.7.3 Business Unlimited Long Distance Service**

**A. General Description**

Business Unlimited Long Distance Service is an optional calling plan offered for unlimited outbound direct-dialed 1+ interLATA interexchange voice calling and discounted Toll Free voice usage to Business Customers who also subscribe to qualifying local services from their local exchange company, as described below. Business Unlimited Long Distance Service utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible to receive this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that it also subscribes to all qualifying local services and is subject to all restrictions regarding this service. This service is offered to both single line and multi-line Customers subject to the restrictions noted below.

**B. Qualifying Local Services**

The Customer must have all qualifying local services described below from their local exchange company to qualify for Business Unlimited Long Distance Service. To qualify for Business Unlimited Long Distance Service, the Customer must subscribe to a qualifying business dial tone service, business exchange service or digital centrex plus service on no more than 10 qualifying lines that include:

1. Unlimited local exchange calling, and
2. Unlimited IntraLATA toll calling.

Such qualifying local business plans must provide unlimited local and IntraLATA calling for a flat rate monthly price.

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.7 Optional Business Services, (Cont'd.)**

**3.7.3 Business Unlimited Long Distance Service, (Cont'd.)**

**C. Limitations of Service**

Business Unlimited Long Distance Service is not available with the following local/intraLATA business services: Flexible Digital Channel Service type services, PBX trunks, ground start lines or trunks, ISDN services, remote call forwarding services, foreign exchange services, public telephone services, public access smart-pay lines, Frontier Call Plans services, analog to digital conversion digital PBX services, WATS services or the equivalents of any such services. (T)

Business Unlimited Long Distance Service is only available to Customers who, at the time of service initiation, subscribe to twenty-five (25) or fewer qualifying business dial tone lines (voice grade or voice grade equivalent) from their local exchange company. (T)

The Customer may discontinue enrollment in Business Unlimited Long Distance Service at any time upon request to the Company. The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying services or whose service is refused, canceled or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan.

The Customer who forfeits eligibility for this Business Unlimited Long Distance Service and remains presubscribed to the Company's service will default to Flat Rate LD Calling depending on the Customer's presubscribed service. If there is no other plan on the Customer's account or for single line accounts, the Customer will default to In State out of State Calling Plan, Flat Per Minute Rate Business Calling or Frontier Call Plans unless the Customer selects another Optional Business Service. (T)

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.7 Optional Business Services, (Cont'd.)**

**3.7.3 Business Unlimited Long Distance Service, (Cont'd.)**

**C. Limitations of Service, (Cont'd.)**

This service may only be used for voice applications and may not be used for the transmission of data, for Internet connections, or for any other non-voice application. This service may also not be used for autodialing. If the Customer uses this service for any non-eligible purpose, including but not limited to the examples noted above, the Company may immediately suspend, restrict or cancel the service without advance notice. The Company may also adjust the charges to In State out of State Calling Plan, Flat Per Minute Rate Business Calling or Frontier Call Plans, described in Section 6.23, as a result of the Customer's use of the service for non-eligible uses as set forth herein. (T)

This calling plan is only offered where billing and system capabilities exist.



**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.7 Optional Business Services, (Cont'd.)**

**3.7.3 Business Unlimited Long Distance Service, (Cont'd.)**

**D. Rates and Charges**

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Business Unlimited Long Distance Service. The MRC applies in full each month for each line regardless of the amount of qualifying usage. In the case of first and last month partial billing cycles, the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle.

Only charges for direct dialed outgoing voice minutes of use are covered under the MRC for this plan. All other charges for usage and services, including but not limited to International calling, Directory Assistance services, Operator Assisted services, collect or person to person calls, 900, 700, 976 calls, calls to access information services, Internet usage, fees and surcharges are not included as part of the MRC with this plan and will be charged separately.

Discounted rates as described below apply to Toll Free usage. Such usage is charged separately and is not part of the unlimited usage provided under this plan. For Toll Free calls, partial increments are rounded up to the next increment. All calls are rated at 60 seconds for the initial increment, and 6 seconds for each additional increment.

2. Rates – Maximum

Monthly Recurring Charge, per line	\$60.00
Toll Free, per minute	\$0.12

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.7 Optional Business Services, (Cont'd.)**

**3.7.4 In State out of State Calling Plan (T)**

The In State out of State Calling Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. (T)  
Inbound (toll free) calling is also available for termination on switched Access Lines.

This plan is an add-on service to the interstate In State out of State Calling Plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Rates, Terms and Conditions. (T)

**A. Billing Increments**

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial <u>Increment</u>	Additional <u>Increment</u>
Switched Access	18 Seconds	6 seconds
Operator Assisted	1 minute	1 minute

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.7 Optional Business Services, (Cont'd.)**

**3.7.4 In State out of State Calling Plan, (Cont'd.)**

(T)

**B. Termination Liability**

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Minimum Spend Level times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects its entire account; or
2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the Frontier location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
6. When the Customer moves from a one or three year term on In State out of State Calling Plan to either a one or three year term on Flat Per Minute Rate Business Calling, Frontier Call Plans or High-volume Discount LD Plan.

(T)

(T)

(T)

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.7 Optional Business Services, (Cont'd.)**

**3.7.4 In State out of State Calling Plan, (Cont'd.)**

**C. Usage Rates - Maximum**

Usage Rates are determined according to the Term Commitment selected by the Customer.

1. Switched Access Outbound Rates

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	\$0.240	\$0.240	\$0.240

2. Switched Access Inbound (Toll Free) Rates

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	\$0.240	\$0.240	\$0.240

**3.7.5 Business Cents**

(M)(T)

**A. General Description**

(N)

Business Cents is a long distance service which provides business customers with per minute rates for both their inbound (800) and outbound (1+) usage. Business Cents customers may originate outbound calls by dialing 1 plus an area code and the desired telephone number. Inbound calls are originated to the Business Cents customer's designated location by users dialing 1 plus the Business Cents customer's 800 telephone number. Business Cents calls are based on the length of the call. The customer's Business Cents service is charged at the applicable rates per minute based on the Business Cents product option selected. Business Cents switched 1+ and 800 calls are billed in six second increments with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

(M)

(M)

(M) Frontier Digital Phone Unlimited Service relocated to Page 55.3.

(N)

(M) Item 3.7.5 relocated from Page 69.3.

(N)

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.7 Optional Business Services, (Cont'd.)**

**3.7.6 OneVoice Nationwide**

(M)

**A. General Description**

OneVoice Nationwide is a flat-rated non-distance sensitive product that includes direct dial 1+ Domestic outbound service. Pre-subscription of the primary line to Frontier Online and Long Distance Inc., required to subscribe to the OneVoice Nationwide. This product is only available in conjunction with the OneVoice plan from the Frontier ILEC Companies Tariff.

**B. Usage Charges**

OneVoice Nationwide long distance minutes are only available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, international, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. Data Calls will be billed at an additional rate per minute. Data calls are billed in full minute increments. Call segments will be rounded to the next full increment. Customers with usage inconsistent with normal commercial applications and usage patterns may be converted to non-OneVoice Nationwide service with charges for local and long distance calling. OneVoice Nationwide is not available with foreign central office services and public telephone services.

The Terms and Conditions may be revised periodically. Revisions are applicable to then current service and usage.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line to another carrier, benefits of the plan will be forfeited.

**C. Monthly Charges**

The Monthly Recurring Charge (MRC) for OneVoice Nationwide can be found in the Frontier Online and Long Distance Inc., Domestic Price List.

If a new customer to OneVoice Nationwide signs up mid-billing cycle, the MRC will be prorated. Usage not included in the Nationwide Long Distance plan will be billed in arrears.

(M)

(M) Frontier Digital Phone Unlimited Service relocated to Page 55.4.

(N)

(M) OneVoice Nationwide relocated from Page 69.4.

(N)

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.7 Optional Business Services, (Cont'd.)**

**3.7.7 OneVoice 100**

(M)

**A. General Description**

OneVoice 100 a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. Pre-subscription of the primary line to Frontier Online and Long Distance Inc., is required to subscribe to OneVoice. This plan is available in conjunction with the OneVoice plan offered by the associated LEC. OneVoice 100 calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week. A monthly recurring charge for the plan can be found in the Frontier Online and Long Distance Inc., Domestic Price List.

**B. Usage Charges**

OneVoice 100 excludes toll free, 900, international, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. With the One Voice 100, usage is available in a 100-minute block of time (BOT). The BOT is applied at the line level. Any domestic 1+ usage above the allotted 100 minutes block of time will be subject to an overage rate that can be found in the rate section of this tariff. Overage calls will be billed with 30 second initial and 6 second increments. Call segments will be rounded to the next full minute increment. Unused minutes will not roll over to the next month. These calls will be billed in full minute increments.

Data calls are not included in the OneVoice 100 plan. Data calls will be billed at a rate specified in the Tariff.

(M)

(M) Frontier Digital Phone Essentials relocated to Page 55.6.

(N)

(M) OneVoice 100 relocated from Page 69.5.

(N)

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.7 Optional Business Services, (Cont'd.)**

**3.7.8 Citizens Business Long Distance**

(N)

**A. General Description**

Citizens Business Long Distance 1+ and Toll free long distance plan that offers the Business Customer a simplified rate structure with reduced rates for volume and/or term commitments. Citizens Business Long Distance is a jurisdictionally integrated rate plan and must be ordered in conjunction with the interstate plan of the same name. The interstate portion of Citizens Business Long Distance is located in the Frontier Online and Long Distance Domestic Price List.

A customer may commit to a 2-year term of service, a 1-year term of service, or make no term commitment. A customer may commit to a minimum spending of \$1000 per month, \$500 per month, or make no minimum spending commitment. Both interstate and intrastate billing are counted toward meeting the minimum spending commitment. The Monthly Recurring charge for the plan is located in the Domestic Price List.

**3.7.9 Frontier Business Long Distance Plan**

**A. General Description**

Frontier Business Long Distance Plan is a non-distance sensitive, flat rated, outbound switched access service offered to 1 +business customers. Calls are rated at 6 second increments with an initial 18 second requirement. Any fraction of a minute will be rounded up to the next whole increment. There is a monthly recurring charge that is in the Interstate Domestic Price List.

(N)

(M) Business Cents relocated to Page 69.

(N)

(M) Residential Simple Rate Plan relocated to Page 55.5.

(N)

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.7 Optional Business Services, (Cont'd.)**

**3.7.10 Frontier Commercial Voice Unlimited**

(N)

**A. General**

Frontier Commercial Voice Unlimited is a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to the Frontier Commercial Voice Unlimited. This product is only available in conjunction with the Frontier Commercial Voice Unlimited plan from the Frontier ILEC Companies Tariff.

**B Usage Charges**

Frontier Commercial Voice Unlimited long distance minutes are only available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, international, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. Data Calls will be billed at an additional rate per minute. Data called are billed in full minute increments, Call segments will be rounded to the next full increment Customers with usage inconsistent with normal commercial applications and usage patterns may be converted to non-Frontier Commercial Voice Unlimited service with charges for local and long distance calling. Frontier Commercial Voice Unlimited is not available with foreign central office services and public telephone services.

The Terms and Conditions may be revised periodically. Revisions are applicable to then current service and usage.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line to another carrier, benefits of the plan will be forfeited.

**C. Monthly Charges**

The Monthly Recurring Charge (MRC) for Frontier Commercial Voice Unlimited can be found in Frontier Communications of America Inc. (FCA) Domestic Price List.

If a new customer to OneVoice Nationwide signs up mid-billing cycle, the MRC will be prorated. Usage not included in the Nationwide Long Distance plan will be billed in arrears.

(N)



**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.8 Optional Residential and Business Services**

**3.8.1 Frontier Basic Long Distance Service**

**A. General Description**

Frontier Basic Long Distance Service is the basic long distance service offered to residential and business customers for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute.

(M)

(C)

(M)

(M) OneVoice 100 relocated to Page 69.2.

(N)

## SECTION 4 - MISCELLANEOUS SERVICES

### 4.1 Directory Assistance

Directory Assistance provides to the Customer available published telephone numbers of switched voice telephone service subscribers based on name or name and address information provided by the Customer to the Directory Assistance operator. The Directory Assistance charge applies to each call by the Customer requesting Directory Assistance regardless of whether the Directory Assistance bureau is able to furnish the requested telephone number. Directory Assistance will provide the Customer with up to two telephone numbers per call. If the Customer should disconnect the call prior to being provided the two telephone numbers, the Directory Assistance charge is applicable. All applicable service charges and surcharges apply in addition to the Directory Assistance charge specified below. If the Customer receives an incorrect telephone number and notifies the Company, a billing credit for Directory Assistance charges shall be provided.

The Directory Assistance charge will be waived for calls to Directory Assistance (other than Directory Assistance Call Completion) by a properly certified hearing impaired Customer who utilizes a TDD to access the service.

#### 4.1.1 Directory Assistance Rates – Maximum

Directory Assistance, Per Call	\$2.00
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#### 4.1.2 Directory Assistance Call Completion Rates - Maximum

When the Customer elects to have the Company automatically place the call to the requested number, a Directory Assistance with Call Completion Charge applies in addition to the Directory Assistance Charge, and in addition to all other applicable charges. The applicable usage charge is the rate shown below.

Per Completed Call	\$2.00
Rate Per Minute	\$0.50

(C)

**SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)**

**4.2 Operator Services**

Operator Services allow Customers and Consumers to place calls using operator assistance for call completion or billing.

Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this tariff. For calls made using a telephone company card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used for Operator Services. The Company reserves the right to verify acceptance of charge prior to billing charges to a third party number.

**4.2.1** Operator services may be used by a Customer and by an Aggregator and their respective Consumers (i.e., patrons, guests, invitees or employees) to complete Operator Station, Person-to-Person, Collect and/or Third-Party calls. (T)

**4.2.2** Charges for Operator Assisted Calls include two components: a usage-sensitive component and a fixed per-call service charge based upon the type of operator service provided.

**4.2.3** The usage-sensitive portion of the charge for an Operator Assisted Call is set forth in Section 4.2.8 below.

**4.2.4** The fixed per-call service charge portions of the charge for an Operator Assisted Call is set forth in Section 4.2.7.

**4.2.5** The Company shall not bill the Customer for any surcharges or fees imposed by the Aggregator. With respect to charges imposed by the Aggregator for the use of the telephone, the Aggregator is responsible for charging a flat rate and for posting of the charge in plain view at each telephone.

**4.2.6** Service may be suspended by the Company, without notice to the Customer or the Aggregator, by blocking traffic to certain countries, cities, or NPA-NXX exchanges, or individual telephone numbers when the Company deems it necessary to take such action to prevent unlawful use of service. The Company shall restore service as soon as it can be provided without undue risk. The Company reserves the right to validate the credit worthiness of Customers through available, called number, Third Party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the Customer or Consumer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call. (T)  
(T)  
(T)

**SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)**

**4.2 Operator Services, (Cont'd.)**

**4.2.7 Per Call Service Charges**

Per-Call Service Charges apply in addition to the per minute usage rates when applicable. These charges apply in all rate periods.

**Service Charge Per Call**

The maximum rate for this service is the maximum rate approved by the Commission for AT&T.

**4.2.8 Per Minute Usage Charges**

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Partial minutes are rounded up to the next minute.

The maximum rate for this service is the maximum rate approved by the Commission for AT&T.

**SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)**

**4.3 Toll Free Services**

**4.3.1 Business Toll Free Service**

**A. General Description**

Business Toll Free Service provides for the termination of in-bound toll free 800/888 calls to one-party exchange access lines or to dedicated access facilities. Calls to the Customer's Business Toll Free Service number can originate from all intrastate locations, including locations that are jurisdictionally local to the originating exchange, subject to the Area of Service options specified by the Customer pursuant to paragraph C below. The minimum service period is one month. The Company's Business Toll Free Services for intrastate use are sold as an add-on to interstate Business Toll Free Services. Charges for specialized features, monthly recurring charges, and nonrecurring charges are set forth in the Company's federal rate schedules.

**B. Business Toll Free Service Number Assignment**

Customer will be assigned an 800/888 XXX-XXXX number. 800/888 Number Service allows for but does not require the 800/888 Service Customer to use the number. The assigned 800/888 number will terminate to an exchange access line or to dedicated access facilities.

**SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)**

**4.3 Toll Free Services, (Cont'd.)**

**4.3.1 Business Toll Free Service, (Cont'd.)**

**C. Business Toll Free Service Area of Service**

Area of Service defines the geographic location from which the 800/888 Number Customer desires to accept calls for a given 800/888 number. 800/888 Number Service can be selected for an area by specifying the desired area of service. The desired Area of Service must be specified by Customer at the time service is ordered. Nationwide coverage is standard and available at no additional charge when subscribing to Business Toll Free Service. Customers can choose to restrict originating calling area by state, NPA, or exchange for a charge specified in the Company's federal rate schedules.

**D. Rates and Charges - Maximum**

	Peak		Off-Peak	
	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute
IntraLATA	\$0.50	\$0.50	\$0.50	\$0.50
InterLATA	\$0.50	\$0.50	\$0.50	\$0.50

**SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)**

**4.3 Toll Free Services, (Cont'd.)**

**4.3.2 Toll Free (e.g., 800-Type) Service Features**

The Company's Business Toll Free Services for intrastate use are sold as an add-on to interstate Business Toll Free Services. Charges for specialized features, monthly recurring charges, and nonrecurring charges are set forth in the Company's federal rate schedules.

Unless otherwise specified below, the following optional features are available for all Toll Free service plans offered by Company in this tariff.

**A. Toll Free Directory Assistance Listing**

Maximum per Toll Free Number, per month      \$13.00

**B. Enhanced Routing Plan Features**

1. Area Code Routing - Calls to the same toll free number are directed to the terminating location based on the originating area code.
2. Area Code/Exchange Routing - Calls are routed by originating area code and exchange to terminate to multiple service groups or locations.
3. Call Allocation - Allows Customers to define the routing of calls to multiple service groups or locations on a percentage basis. The percentage is based on call attempts, not call completions.
4. Day of Week - Allows inbound calls to be routed to multiple service groups or locations on different days of the week.
5. Day of Year - Allows calls to be routed to multiple service groups or locations based on the date (month/day).

**SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)**

**4.3 Toll Free Services, (Cont'd.)**

**4.3.2 Toll Free (e.g., 800-Type) Service Features, (Cont'd.)**

**B Enhanced Routing Plan Features, (Cont'd.)**

1. Time of Day - Allows calls to be routed to multiple service groups or locations based on a pre-defined time-of-day schedule.

2. Charges are based on the number of features added or changed for each Toll Free number.

3. Charge per Toll Free number per routing plan, per feature node:

Maximum Nonrecurring Charge \$100.00

4. Routing Plan Charges - Maximum:

Monthly Charge, per Toll Free number  
1-3 Routing Plans \$10.00  
4-99 Routing Plans,  
Per routing plan \$10.00

5. Command Routing Feature \*

a. Command Routing feature allows activation of alternate routing plans.

b. Per Alternative Route Plan Activation:

Maximum Nonrecurring Charge \$50.00

\* - No longer offered to Frontier Customers as of 12/1/07.



**SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)**

**4.3 Toll Free Services, (Cont'd.)**

**4.3.2 Toll Free (e.g., 800-Type) Service Features, (Cont'd.)**

**C. Origination Features**

1. ANI Blocking - Allows a Customer to block incoming calls from specific telephone numbers.
2. Area Code/Exchange Selection - Allows a Customer to block incoming calls from specific areas codes (NPAs) and exchanges (NXXs).
3. Area Code Selection - Allows a Customer to block incoming calls from specific NPAs.
4. Extended Coverage - Allows a Customer to originate Toll Free calls from Canada.
5. Nonrecurring Charges- Maximum:

ANI Blocking, per 1,000 ANI's	\$100.00
Area Code Selection	\$50.00
Area Code/Exchange Selection per NPA blocked at exchange level	\$50.00

**SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)**

**4.3 Toll Free Services, (Cont'd.)**

**4.3.2 Toll Free (e.g., 800-Type) Service Features, (Cont'd.)**

**D. Termination Features**

1. Dialed Number Identification Service (DNIS)\* - Allows a Customer to terminate two or more toll free numbers to a single trunk group and to receive digits to identify the specific toll free number that was dialed.
2. Overflow Service\* - Routes calls to a busy or out of service Dedicated Access Line (DAL) to an alternate switched or dedicated number.
3. Real-Time Automatic Number Identification\* - Provides a dedicated access Customer with the toll free caller's telephone number in real-time as the call is delivered.

Nonrecurring Charges - Maximum:

DNIS, per Toll Free \$100.00  
Number

Real-Time ANI,  
per Toll Free Number \$50.00  
per call \$0.01

Monthly Charges - Maximum:

Overflow Service, per \$35.00  
Toll Free Number

\* - No longer offered to Frontier Customers as of 12/1/07.

**SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)**

**4.4 Employee Concessions**

No employee concessions are offered under this tariff.

**4.5 Special Promotions**

Carrier may, from time to time, waive or vary the rates and charges associated with certain services for promotional, market research, or other similar purposes. In no case, shall the resulting rates and charges exceed the rates and charges listed in this tariff for the same services.

## SECTION 5 - PROMOTIONS

### 5.1 Promotional Offerings

The Company may conduct special test or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. Such promotions will be filed with the Commission under Docket 95-530-A, via a letter. The letter shall contain a brief description of the promotional offering including the length of time the offering will be available and the location in which it will be offered, if applicable. The letter shall state clearly that the filing is being made pursuant to the Commission's rules for interexchange carriers.

### 5.2 Complementary Promotions

From time to time, the Company may offer promotions in its interstate and/or international tariffs which may also apply to intrastate services ("Complementary Promotions"). Such Complementary Promotions are subject to the terms and conditions set forth in the Company's federal rate schedules. Discounts, charge or other term waivers, certificates, credits or other value offered in identical Complementary Promotions are not cumulative.

**SECTION 5 - PROMOTIONS, (Cont'd.)**

**5.3 Acquisition Free Minutes Promotion**

This promotion is available to Frontier and returning Residential Customers who presubscribe to the Company's intrastate service through Company-designated sales channels for Company-designated marketing campaigns. This promotion provides invoice credits on three consecutive full month invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Company-forecasted spending levels for the Residential Customer or the Residential Customers reported spending levels qualify the Residential Customer for one of the following levels of Free Minutes Credits.

All interexchange usage - up to the limits detailed below - contributes toward calculation of Free Minutes credits. Free Minutes credits are calculated at tariffed rates, prior to the application of any other credits. The Free Minutes credits will appear on the same invoice as contributing usage.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Free Minutes forfeits remaining eligibility. Unused Free Minutes from one billing cycle will not carry over to subsequent billing cycle(s).

Forecast or Self-Reported Monthly Long Distance Spending	Applicable Free Minutes For Three Complete Invoice Cycles
\$0.00 - \$9.99	0
\$10.00 - \$24.99	30
\$25.00 - \$49.99	60
\$50.00 +	90

This promotion may not be combined with any other Percent Discount or Free Minutes Discount promotion.

As of March 20, 2010, this promotion is no longer offered.

**SECTION 5 - PROMOTIONS, (Cont'd.)**

**5.4 Acquisition Percent Discount Promotion**

This promotion is available to returning Residential Customers presubscribe to the Company's intrastate service through Company-designated sales channels for Company-designated marketing campaigns. The promotion provides invoice credits on up to six (6) consecutive full month invoices, plus first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Company-forecasted spending levels for the Residential Customer or the Residential Customers reported spending levels qualify the Residential Customer for one of the following levels of Free Minutes Credits.

All interexchange usage - up to the limits detailed below - contributes toward calculation of Percent Discount credits. Percent Discount credits are calculated based on the tariffed rates, prior to the application of any other credits. The Percent Discount credits will appear on the same invoice as contributing usage for a fixed number of complete billing cycles, per the schedule below.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Percent Discount credits from one billing cycle will not carry over to subsequent billing cycle(s).

Forecast or Self-Reported Monthly Long Distance Spending	Promotion Duration (# of Complete Bill Cycles)	Applicable Percent Discount
\$0.00 - \$9.99	0	0
\$10.00 - \$24.99	1	50%
\$25.00 - \$49.99	3	33%
\$50.00 +	6	10%

This promotion may not be combined with any other Free Minutes or Percent Discount promotion.

As of March 20, 2010, this promotion is no longer offered.

**SECTION 5 - PROMOTIONS, (Cont'd.)**

**5.5 Reserved Free Minutes Promotion**

This promotion is available for retention of Residential Customers in good standing who have presubscribed to the Company's intrastate service and who have notified the Company of the Residential Customer's intent to leave the Company for another service provider before the actual discontinuation of the Company's service by the Customer. This promotion provides invoice credits to established Residential Customers on three consecutive full month invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer enrolls in the promotion.

Existing Customers in good standing become eligible for the Reserved Free Minutes Promotion by notifying a Company service representative of their intent to select another primary exchange carrier, prior to discontinuing the Company's service.

The eligible Residential Customer's most recent three months' actual total interexchange charges, less any applicable discounts and/or credits qualify the Customer for one of three levels of Reserved Free Minutes credits. All call types utilizing the Company's service contribute toward calculation of Reserved Free Minutes credits. All interexchange usage for the Residential Customer's most recent three months of service, except Directory Assistance with Call Completion - up to the limits detailed below - contributes toward calculation of Reserved Free Minutes credits which are calculated at tariffed rates, after the application of any other credits. The Reserved Free Minutes credits will appear on the same invoice as contributing usage.

The Residential Customer who discontinues the Company's presubscribed service or whose service is discontinued by the Company, prior to exercising earned Reserved Free Minutes forfeits remaining eligibility. Unused Reserved Free Minutes from one billing cycle will not carry over to subsequent billing cycle(s).

Forecast or Self-Reported Monthly Long Distance Spending	Applicable Free Minutes For Three Complete Invoice Cycles
\$0.00 - \$9.99	0
\$10.00 - \$24.99	30
\$25.00 - \$49.99	60
\$50.00 +	90

As of March 20, 2010, this promotion is no longer offered.

**SECTION 5 - PROMOTIONS, (Cont'd.)**

**5.6 Acquisition Percent Discount Promotion #3**

This promotion is available to Frontier, existing and returning Residential Customers who presubscribe to the Company's intrastate service through Company-designated sales channels for Company-designated marketing campaigns. Eligibility for this Promotion is contingent on the Customer's proactive response to the Company's designated marketing campaign. The promotion provides invoice credits on up to twelve (12) consecutive invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Company-forecasted spending levels for the Residential Customer or the Residential Customer's reported spending levels qualify the Residential Customer for one of the following levels of Percent Discount credits.

All interexchange usage - up to the limits detailed below - contributes toward calculation of Percent Discount credits. Percent Discount credits are calculated based on the tariffed rates, prior to the application of any other credits. The Percent Discount credits will appear on the same invoice as contributing usage for a fixed number of complete billing cycles, per the schedule below.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Percent Discount credits from one billing cycle will not carry over to subsequent billing cycle(s).

Forecasted or Reported Monthly Long Distance Spending	Promotion Duration(# of Complete Bill Cycles)	Applicable Percent Discount
\$0 - \$9.99	0	0%
\$10.00 - \$24.99	3	50%
\$25.00 - \$49.99	6	33%
\$50.00 +	12	10%

This promotion may not be combined with any other Free Minutes or Percent Discount promotion. Identical interstate, intrastate or international promotions are not cumulative.

As of March 20, 2010, this promotion is no longer offered.



**SECTION 5 - PROMOTIONS, (Cont'd.)**

**5.7 Percent Discount International Promotion**

This promotion is available to existing, Frontier and returning Residential Customers who presubscribe to the Company's International Option 1 Plan, along with any domestic interexchange service through Company-designated sales channels for Company-designated marketing campaigns. The promotion provides a Percent Discount credit of 20% on six consecutive full month invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Customer initiates service.

All interexchange usage contributes toward calculation of Percent Discount credits. Percent Discount credits are calculated based on 20% of the tariffed usage rates, prior to the application of any other credits. The Percent Discount credits will appear on the same invoice as contributing usage.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Percent Discount credits from one billing cycle will not carry over to subsequent billing cycle(s).

This promotion may not be combined with any other promotion.

As of March 20, 2010, this promotion is no longer offered.

**SECTION 5 - PROMOTIONS, (Cont'd.)**

**5.8 Toll Free**

The Company offers business Customers 100 complimentary toll free minutes for the first two months of service when they subscribe to Business Toll Free Service on an eligible calling plan. A total of 200 free minutes will be offered in increments of 100 per month, for the first two months.

This offer applies to existing business Customers who establish a Frontier Business Toll Free Service number on Business Plan 1. The Customer must maintain presubscribed for the two full months to receive this offer. Complimentary minutes will be awarded to the eligible Customer in the form of a credit beginning with the Customer's first partial or next full month of service following enrollment in this promotion. Minutes must be used in the month granted and will not carry over from month-to-month except for any unused minutes in the first partial month which will be carried over to the next month.

This offer is not available in conjunction with any other promotion.

This offer is valid until canceled by the Company.

**SECTION 5 - PROMOTIONS, (Cont'd.)**

**5.9 Returning Percent Discount Promotion**

This promotion is available to returning Residential Customers who presubscribe to the Company's domestic intrastate, interexchange service through Company-designated sales channels for Company-designated marketing campaigns. The promotion provides invoice credits on up to twelve consecutive invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Customer initiates service.

Company-forecasted calling spending levels for the Residential Customer or the Residential Customer's reported calling spending levels qualify the Residential Customer for the following Retention Percent Discount credits.

All interexchange usage, except Directory Assistance and Directory Assistance with Call Completion - up to the limits detailed below - contributes toward calculation of Retention Percent Discount credits. Retention Percent Discount credits are calculated based on the tariffed rates, prior to the application of any other credits. The Retention Percent Discount credits will appear on the same invoice as contributing usage for a fixed number of complete billing cycles, per the schedule below.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Retention Percent Discount credits from one billing cycle will not carry over to subsequent billing cycle(s).

Forecasted or Reported Monthly Long Distance Spending	Promotion Duration (# of Complete Bill Cycles)	Applicable Retention Percent Discount
\$50.00 +	12	10%

This promotion may not be combined with any Acquisition Free Minutes Promotion or Percent Discount Promotion. Identical intrastate or international promotions are not cumulative.

As of March 20, 2010, this promotion is no longer offered.

**SECTION 5 - PROMOTIONS, (Cont'd.)**

**5.10 Toll Free RespOrg Campaign**

The Company offers business Customers 200 toll free minutes for the first four months of service when they sign up for Business Toll Free Service under Business Plan 1. A total of 800 toll free minutes will be distributed in increments of 200 minutes each month.

This offer applies to business Customers who currently have portable toll free service with another carrier and switch their responsible organization for the toll free service to the Company and also sign up for Business Plan 1. Complimentary toll free minutes will be awarded to the eligible Customer in the form of a credit beginning with the Customer's first partial or next full month of service following enrollment in this promotion. Minutes must be used in the month granted and will not carry over from month-to-month except for any unused minutes in the first partial month which will be carried over to the next month.

This offer is not available in conjunction with any other promotion.

This offer is valid until canceled by the Company.

**SECTION 5 - PROMOTIONS, (Cont'd.)**

**5.11 Special Event Marketing**

This promotion is available to Frontier Residential Customers who presubscribe to the Company's Plan C intrastate service through the following designated sales channel for the following Company-designated marketing campaign. Eligibility for this Promotion is contingent on the Customer's proactive response either on site or to a Company-designated toll free number on marketing materials distributed to the Customer at the Special Event location. The promotion provides invoice credits for 30 complimentary minutes on three (3) consecutive invoices, beginning with the first full month invoice, plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Complimentary minutes will be awarded to the Customer in the form of a credit on the same invoice as contributing minutes. Minutes may consist of any interstate, intrastate or international direct dialed calls or operator assisted calls.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned complimentary minutes credits forfeits remaining eligibility. Unused complimentary minutes credits from one billing cycle will not carry over to subsequent billing cycle(s), except for the first partial month.

This promotion is intended only for residential Customers who have attended the Special Event and signed up for the Company's Plan C Service either on site, or via the designated toll free number. The Customer cannot enroll in any other promotion.

As of March 20, 2010, this promotion is no longer offered.

**SECTION 5 - PROMOTIONS, (Cont'd.)**

**5.12 Merchandise Promotion**

From time to time, the Company may offer to the potential Customer complimentary non-telecommunications merchandise (total value at a cost to the Company not to exceed \$100) if the Customer designates the Company as the Customer's Primary Interexchange Carrier. This promotion is limited to one offer per Customer up to once per quarter (or not greater than four times per year). The Company may also offer such merchandise to existing Customers as an incentive to retain such Customers.

**5.13 Demonstration of Service Promotion**

From time to time, the Company shall demonstrate its services by providing free calls to the Customer or potential Customer of up to ten minutes duration over its network. These promotional/demonstration calls will originate only from distinct temporary demonstration booths.

**SECTION 5 - PROMOTIONS, (Cont'd.)**

**5.14 IntraLATA Carrier Sign Up Promotion**

The IntraLATA Carrier Sign Up Promotion is offered to Frontier and existing business Customers who presubscribe to the Company's intraLATA service through Company-designated sales channels for Company-designated marketing campaigns. The eligible Customer will receive a one-time credit to offset the costs associated with changing a presubscribed intraLATA carrier.

The charge for changing a Customer's presubscribed carrier is assessed by the local exchange carrier serving that Customer. Where appropriate arrangements are in place between the Company and the eligible Customer's local exchange carrier, the Company will incur the change charge directly on the Customer's behalf. Where such an arrangement does not exist, or at the Company's discretion, a credit not to exceed five dollars (\$5.00) will be issued to the Customer's account or a check will be mailed to the Customer.

The Company issued credit will be applied within ninety (90) days of the eligible Customer's intraLATA presubscribed carrier change. If the Customer's service is discontinued prior to receiving the credit, either at the request of the Customer or by the Company, then the credit will be forfeited.

The IntraLATA Carrier Sign Up Promotion may be combined with other promotional offers for which the Customer is eligible.

This promotion is valid until canceled by the Company.

**SECTION 5 - PROMOTIONS, (Cont'd.)**

**5.15 Upsell Promotion**

This promotion is available to Frontier or returning Residential Customers who presubscribe to the Company's intrastate service through designated sales channels for Company-designated marketing campaigns. Customers will be offered thirty (30) free minutes for three (3) months when they presubscribe to any calling plan in addition to an affiliated company's local and/or toll services during the same marketing contact. The promotion provides an invoice credit for thirty (30) complimentary minutes on three (3) consecutive invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer enrolls in the promotion

Complimentary minutes will be awarded to the Customer in the form of a credit on the same invoice as contributing minutes. Minutes may apply to all call types including domestic and international direct dialed calls, except DA (Directory Assistance) and DA assisted call completion.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to using the complimentary minutes credits forfeits all unused minutes and will no longer qualify for additional credits under this promotion. Unused complimentary minutes credits from one billing cycle will not carry over to subsequent billing cycles(s).

As of March 20, 2010, this promotion is no longer offered.



**SECTION 5 - PROMOTIONS, (Cont'd.)**

**5.16 Two Line Promotion**

This promotion is offered to an existing, Frontier or returning Residential Customer who subscribes to one of the following outbound, switched, domestic, intrastate, interexchange calling plans offered by the Company: Plan B Service, Plan C Service, Plan D Service or Plan G Service, as described elsewhere in this tariff ("Eligible Plan(s)") on either an additional dial tone line (for existing Company customers) or on at least two lines (for Frontier or returning Customers). The Residential Customer will receive a \$15.35 credit each month on his or her bill if the Customer meets all of the following requirements:

- a. presubscription to the Company for intrastate interLATA service and to the Customer's local exchange carrier for intrastate intraLATA service on either: (1) one additional line (for existing Company customers); or (2) at least two lines (for Frontier or returning Customers), and
- b. subscription to the Telephone Protection Plan with a basic inside wire maintenance intraLATA service (e.g. Telesure Basic Wire Maintenance) plan on at least one line that is presubscribed to the Company.

Dial tone line(s) and the Telephone Protection Plan with a basic inside wire maintenance services may be provided by affiliates of the Company, or any other certified local exchange carrier, that provides service to eligible Residential Customers in areas served by the Company and that interchanges traffic with the Company using switched access services which accept carrier identification codes designated by the Company. To be eligible for this promotion, the Residential Customer:

- a. must subscribe to one of the Company's Eligible Plans via sales channels designated by the Company; and
- b. must demonstrate to the satisfaction of the Company at the time of subscription to a Company Eligible Plan that the Residential Customer also subscribes to local dial tone service and has the requisite number of lines presubscribed to the Company and the Telephone Protection Plan with inside wire maintenance services described above in this section.

A Customer who satisfies all promotion eligibility requirements set forth in this section shall receive a monthly credit of \$15.35 beginning with the first full month's billing after subscription to a Company Eligible Plan. When service is used for both interstate and intrastate calling, only one monthly credit of \$15.35 applies. A Customer who discontinues or cancels the Company's service or the local exchange carrier's service, who fails to meet the two line presubscription minimum, who drops the wire maintenance plan or whose service is refused, canceled, or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for such credits. This promotion may not be combined with any other promotion.

As of March 20, 2010, this promotion is no longer offered.

**SECTION 5 - PROMOTIONS, (Cont'd.)**

**5.17 Customer Appreciation Day**

This promotion is available to an existing Residential Customer who presubscribes to the Company's International Option 1 Service, along with any qualifying domestic interexchange calling plan, through Company-designated sales channels for Company-designated marketing campaigns. On Company pre-selected "Customer Appreciation Days", a 20% discount on all interexchange usage on the selected day will be available to all qualifying customers.

An existing Customer will qualify for the promotion based on the Customer's actual spending level that will be an average of \$25 per month or more over the three (3) month period prior to each Customer Appreciation Day.

All interexchange usage contributes toward calculation of the discount. Monthly recurring charges do not contribute toward this discount. The percent discount will be calculated off the usage rates. The percent discount will appear on the same invoice as contributing usage and will be awarded to the eligible Customer in the form of a bill discount. The percent discount will be forfeited if not used on the qualifying Customer Appreciation Day.

This promotion cannot be combined with any other promotion.

As of March 20, 2010, this promotion is no longer offered.

**SECTION 5 - PROMOTIONS, (Cont'd.)**

**5.18 Additional Line Promotion**

This promotion is offered to an existing, Frontier or returning Residential Customer who subscribes to one of the following outbound, switched, domestic intrastate, interexchange calling plans offered by the Company: Plan B Service, Plan C Service, Plan D Service, Plan F Service or Plan G Service, as described elsewhere in this tariff ("Eligible Plan(s)") on either an additional dial tone line (for existing customers only) or on at least two lines (for Frontier or returning Customers). The Residential Customer will receive an \$11.88 credit each month on his or her bill if the Customer meets all of the following requirements:

- a. presubscription to the Company for intrastate interLATA service and to the Company or the Customer's local exchange carrier for intrastate intraLATA service on either: (1) one additional line (for existing Company customers); or (2) at least two lines (for Frontier or returning customers), and
- b. an existing Company Customer must have either the Company or the Customer's local exchange carrier for intrastate intraLATA service on his or her existing line, and
- c. an unlimited local exchange calling plan, offered by the Customer's local exchange carrier, on at least one line

Dial tone line(s) and unlimited local exchange calling may be provided by affiliates of the Company or any other certified local exchange carrier that provides service to eligible Residential Customers in areas served by the Company and that interchanges traffic with the Company using switched access services which accept carrier identification codes designated by the Company. To be eligible for this promotion, the Residential Customer:

- a. must subscribe to one of the Company's Eligible Plans between May 26, 2002 and February 25, 2003 via sales channels designated by the Company; and
- b. must demonstrate to the satisfaction of the Company at the time of subscription to a Company Eligible Plan that the Residential Customer also subscribes to local dial tone service with the qualifying number of unlimited local exchange calling plans, and has the requisite number of lines presubscribed to the Company.

As of April 21, 2003, this promotion is no longer offered.

**SECTION 5 - PROMOTIONS, (Cont'd.)**

**5.19 Winback Promotion # 2**

This promotion provides eligible Customers with a 10% discount off of direct dialed usage charges for a six month period. The discount will be applied to tariffed usage rates for all services, exclusive of international calling, Directory Assistance, Directory Assistance Call Completion and Operator Assisted calling, after the application of any other credits. The discount will appear on the same invoice as contributing usage.

This promotion is available to returning Business Customers who have discontinued the Company's services and subscribed to another long distance service provider. This promotion is offered through Company-designated sales channels for Company-designated marketing campaigns.

Customers who discontinue the Company's presubscribed service, or whose service is discontinued by the Company, prior to exercising the discounts, forfeits remaining eligibility.

As of March 20, 2010, this promotion is no longer offered.

**SECTION 5 - PROMOTIONS, (Cont'd.)**

**5.20 Acquisition Free Minutes Promotion #3**

This promotion is available to returning Residential Customers who presubscribe to the Company's domestic interstate, interexchange service through Company-designated sales channels for Company-designated marketing campaigns. The promotion provides invoice credits on three consecutive invoices, including the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Company-forecasted Long Distance spending levels of \$10 or greater for the Residential Customer or the Residential Customer's previous monthly average Long Distance spending levels of \$10 or greater qualify the Residential Customer for one of the following levels of Free Minutes credits.

All interexchange usage contributes toward calculation of Free Minutes credits. Free Minutes credits are calculated at RTC listed rates, prior to the application of any other credits. The Free Minutes credits will appear on the same invoice as contributing usage. Free Minutes can be used for domestic and/or international direct dialed calls or operator assisted calls (excluding Directory Assistance),

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Free Minutes forfeits remaining eligibility. Unused Free Minutes from one billing cycle will not carry over to subsequent billing cycle(s). (T)

Contact Dates	Applicable Free Minutes For Three Complete Invoice Cycles
Customer returns within 90 days of disconnection from Company	30
Customer returns more than 90 days after disconnection from Company	60

This promotion is available to Customers with Plan B, Plan C and Plan G Service. This promotion may not be combined with any other free minute or percent discount promotion. Identical intrastate or international promotions are not cumulative.

As of March 20, 2010, this promotion is no longer offered.

**SECTION 5 - PROMOTIONS, (Cont'd.)**

**5.21 Business High Value Loyalty Award # 2**

The Company offers to existing Business Customers a one-time bill credit based on the average monthly spending for the first two (2) months. A total of interstate, international, intrastate and operator service calls will be counted toward the total dollars billed to determine the average spending level.

The bill credit will be posted on the third month's bill. The credit must be used in the month granted and will not carry over to the next month. Any credit not used will be forfeited.

The Business customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned bill credits forfeits remaining eligibility.

Average Spending Level	Applicable Bill Credit
\$0.00-\$49.99	No award
\$50.00 - \$100.99	\$25
\$101.00 +	\$50

As of March 20, 2010, this promotion is no longer offered.

**SECTION 5 - PROMOTIONS, (Cont'd.)**

**5.22 Loyalty Promotion #2**

The Loyalty Promotion #2 is offered to Frontier Residential Customers who presubscribe to the Company's service through Company-designated sales channels for Company-designated marketing campaigns. This promotion offers eligible Residential Customers free minutes of usage, based on Customer's actual billing at qualifying spending levels as described below. Customers must meet the Spend Level in at least two of their first three consecutive months to receive the specified Reward Amount.

Spend Level	Reward Amount
\$0.00 - \$9.99	0
\$10.00 - \$19.99	60 free domestic minutes credited in 6 <sup>th</sup> month
\$20.00 - \$39.99	60 free domestic minutes credited in 6 <sup>th</sup> month
\$40.00+	60 free minutes of domestic calling on the following four holidays for twenty four consecutive months after the Customer qualifies for the promotion: Frontier Year's Day, Mother's Day, July 4 <sup>th</sup> and Thanksgiving Day

Qualifying Spend Level will be determined after all other discounts and credits resulting from any other promotion are applied. The following usage will be included in determining the Customer's Spend Level: domestic and/or international direct dialed calls, operator assisted calls and Directory Assistance. The free minutes will be applied to domestic interexchange direct dialed outbound calling. Unused free minutes will not carry over and will be forfeited if not used in the month granted. If, because of systems constraints, it is not possible to provide the free minute credits, Company may provide Customer with a substitute reward that is equal to or greater in value than the free minute credit.

The qualified Customer who discontinues the Company's service or whose service is discontinued by the Company will forfeit all eligibility and any unused minutes that had been previously awarded.

This promotion may be combined with any other promotion for which the Residential Customer is eligible.

As of March 20, 2010, this promotion is no longer offered.

**SECTION 5 - PROMOTIONS, (Cont'd.)**

**5.23 Retention Promotion # 1**

This promotion is available for retention of Business Customers in good standing who have presubscribed to the Company's domestic interstate, interexchange service and who have notified the Company of the Customer's intent to leave for another service provider, before actual discontinuation of the Company's service. This promotion provides a one time invoice credit equal to 250 minutes of use rated at \$.10 per minute to eligible Customers.

The offer is available to Customers in good standing who have not exercised this option in the past 17 months. The Customer must have at least two (2) consecutive months of paid usage on record with the Company.

The Customer who discontinues the Company's presubscribed service, or whose service is discontinued by the Company, prior to utilizing all of the invoice credit, forfeits remaining eligibility.

As of March 20, 2010, this promotion is no longer offered.



**SECTION 5 - PROMOTIONS, (Cont'd.)**

**5.23 Retention Promotion # 2**

This promotion is available to existing Business Customers in cases where the Customer has notified the Company of the Customers' intent to leave for another service provider, before actual discontinuation of the Company's service, and has previously received a minutes of use promotional credit and is not eligible for another minutes of use promotional offer. In such cases eligible Customers will receive a 10% discount off of direct dialed and inbound toll-free switched and dedicated usage rates for six months. International usage, Directory Assistance, Directory Assistance Call Completion and Operator Assisted charges are not eligible for the discount.

The offer is available to Customers in good standing who have not exercised this option in the past 17 months. The Customer must have at least two (2) consecutive months of paid usage on record with the Company.

As of March 20, 2010, this promotion is no longer offered.

**SECTION 6 -OBSOLETE SERVICE OFFERINGS**

Services in this section are available only to existing Customer at existing locations, except as otherwise indicated in the service descriptions in this Section. Customers who are disconnected from an obsolete/grandfathered plan as a result of non-payment may lose their eligibility to be restored to the obsolete/grandfathered plan.

## SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)

### 6.1 Business/Residence Line Toll Free Service

This service is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

Business/Residence Line Toll Free Service provides for the termination of inbound toll-free calls to one-party exchange access lines. The minimum service period for Business/Residence Line Toll Free Service is one day.

#### 6.1.1 Toll Free Number Assignment

Toll Free Number Assignment provides for the assignment of a single ten digit toll free number (i.e. 800-XXX-XXXX). Toll Free Number Service allows for but does not require the Toll Free Service Customer to use one toll free number. Toll Free Number Service can be selected for an area by specifying the desired area of service, as described in (B) following. The assigned toll free number will terminate to an exchange access line.

#### 6.1.2 Area of Service

Area of Service defines the geographic location from which the Toll Free Number Service customer desires to accept calls for a given Toll Free number. An exchange access line is required for termination of Toll Free Number Service traffic. The desired Area of Service must be specified by Customer at the time Business/Residence Line Toll Free Service is ordered.

#### 6.1.3 Variable Call Destination

The Variable Call Destination feature provides for multiple terminations of Business/Residence Line Toll Free Service when Customer specifies an Area of Service. This allows for the assignment of one toll free number with termination to an exchange access line.

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.1 Business/Residence Line Toll Free Service, (Cont'd.)**

**6.1.4 Determining Usage Charges**

Monthly usage charges are calculated separately for each exchange access line termination. There is a minimum usage charge based on the average completed call of 30 seconds per completed call for each billing period for each rate period. Therefore, if the average duration of all such calls is less than 30 seconds, the total use equals the number of calls multiplied by 30 seconds. Usage charges apply as follows:

- A.** For each exchange access line termination of a given toll free number, the total chargeable hours for each rate period for each termination is the greater of (a) or (b) following, rounded up to the nearest tenth.
  - 1. Determine the total actual Business/Residence Line Toll Free Service hours associated with a given toll free number and exchange access line for each rate period (chargeable time for each call) or;
  - 2. Determine the total equivalent hours associated with a given toll free number for the exchange access line termination used for each rate period by applying the minimum average time requirement of 30 seconds per call (1 call X 30 seconds).
- B.** Using the total chargeable hours per rate period determined in 1. preceding and the table of hourly rates, multiply the hourly rates(s) in the appropriate usage tier by the number of hours used in each usage tier. The total charge is the sum of all the usage.
- C.** The charges for a fractional part of a month will be a proportionate part of the monthly recurring charge based on the actual number of days service is provided, plus the usage charges applicable for that month. Every month is considered to have 30 days.

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.1 Business/Residence Line Toll Free Service, (Cont'd.)**

**6.1.4 Rates and Charges**

**A. Per Hour of Use**

Usage Rates <u>ALL TIMES OF DAY</u>	Rate Per Hour
Month-by-Month (No Service Agreement) Usage per Hour 0 + Hours	\$13.80
One Year Service Agreement Usage per Hour 0 + Hours	\$13.39
Two Year Service Agreement Usage per Hour 0 + Hours	\$12.97
Three Years Service Agreement Usage per Hour 0 + Hours	\$12.56

**B. Toll Free Service Termination per Exchange Access Line:**

	Nonrecurring Charge	Monthly Rate
Per Toll Free Number - Initial	\$10.00	\$3.00
Per Toll Free Number - Additional	\$10.00	\$3.00

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.2 Regional Toll Call Plan (T)**

This plan is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

Regional Toll Call Plan is a discount to standard plan rates available to residence Customers. (T)

**6.2.1 Description**

- A.** The discount applies to Customers who have subscribed to this plan and who have met the required plan usage dollar amount.
- B.** There is no monthly rate or nonrecurring charge associated with Regional Toll Call Plan. (T)  
(T)
- C.** The plan is applicable to all Peak and Off-Peak Rate Periods Messages as set forth below for the following direct dialed calls.

- 1. The application of usage rates and timing of messages is as specified in Section 3.3 of this tariff.
- 2. IntraLATA usage is included in calculating applicable discount if applicable LEC billing and collection agreement is available and where technically feasible.

3. Regional Toll Call Plan Options (T)

Option 1

Customers have the option to choose their preferred peak time calling hours. The choices are:

- 5:00 am to, but not including 5:00 pm
- 6:00 am to, but not including 6:00 pm
- 7:00 am to, but not including 7:00 pm
- 8:00 am to, but not including 8:00 pm

This option is available to Frontier and existing residential Customers and may be changed up to three times per year.

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.2 Regional Toll Call Plan, (Cont'd.)** (T)

**6.2.2 Application of Discount**

**A.** The discount is provided to the Customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the Customer from any other person, firm or corporation for such use.

**B.** Regional Toll Call Plan discount percentage applies to the plan usage and to any applicable service charges, surcharges, and directory assistance charges. (T)

**6.2.3 Amount of Discount**

Residential Customers who subscribe to the Regional Toll Call Plan whose monthly plan usage meets the amounts below will receive the following discount percentage on all plan usage billed for the month. (T)

Total Usage Billed	Discount
\$10.00 - \$24.99	10%
\$25.00 and Over	25%

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.2 Regional Toll Call Plan, (Cont'd.)**

**6.2.4 Rates**

**A. Customer Dialed Direct Station-to-Station**

	Peak		Off-Peak	
	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
InterLATA	\$0.31	\$0.31	\$0.16	\$0.16
IntraLATA	\$0.24	\$0.24	\$0.13	\$0.13

**B. Operator Assisted: Station-to-Station/Person-to-Person**

(T)

	Peak		Off-Peak	
	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
InterLATA	\$0.36	\$0.36	\$0.18	\$0.18
IntraLATA	\$0.28	\$0.28	\$0.15	\$0.15



**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.3 Regional Toll Business Plan (T)**

This plan is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

Regional Toll Business Plan is a discount to standard plan rates available only to business Customers. (T)

**6.3.1 Description**

**A.** The discounts apply to business Customers who subscribe to this plan and who have met the required plan usage dollar amount.

**B.** Charges for specialized features, monthly recurring charges and nonrecurring charges are set forth in the Company's federal rate schedules.

**C.** The plan is applicable to all Peak and Off-Peak Rate Period messages

**D.** The minimum service period for Regional Toll Business Plan is one month. (T)

**E.** IntraLATA usage is included in calculating applicable discount if applicable LEC billing and collection agreement is available and where technically feasible.

**6.3.2 Application of Discount**

**A.** Regional Toll Business Plan discount percentage applies to the plan usage and to the service charges, if applicable. (T)

**B.** Sub-minute rating will be utilized for the timing and rating of Regional Toll Business Plan messages. Sub-minute rating consists of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments thereafter rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. (T)

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.3 Regional Toll Business Plan, (Cont'd.)** (T)

**6.3.3 Volume Discounts for Month-to-Month Billing** (T)

Business Customers who subscribe to Regional Toll Business Plan will receive the following discounts on all plan usage billed for the month when their monthly plan usage exceeds the amounts specified below: (T)

Applicable Monthly Charge	Discount
\$ 0 - 24.99	0%
\$ 25.00 - 99.99	10%
\$100.00 - 199.99	15%
\$200.00 and Over	20%

**6.3.4 One, Two or Three Year Term Periods**

- A. The Customer may select a term period for Regional Toll Business Plan. The term periods allow the Customer to take advantage of higher discount percentages on their plan usage volumes for a specific term period. (T)
- B. The Customer must specify the term period at the time the plan is ordered.
- C. During a term period, the Customer may elect to convert to a Frontier term period of the same or different length. Conversion to a Frontier term period will be allowed without penalty if the Frontier term period is greater than the remainder of the original term period.
- D. The effective date of the term period begins with the effective date of the Customer order.

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.3 Regional Toll Business Plan, (Cont'd.)** (T)

**6.3.4 Term Periods, (Cont'd.)**

**A. Early Termination Charges**

In the event the Regional Toll Business Plan or Business Toll Free Service is terminated by the business Customer prior to completion of the first year of the term period, the Customer shall be liable for the Early Termination Charge of \$100.00. (T)

If the Customer has a combined Regional Toll Business Plan (inbound/outbound service) or a Regional Toll Business Plan (outbound) and Business Toll Free Service (inbound), and the customer discontinues one service, but not both, an Early Termination Charge will not be applied to the discontinued service. (T)

Should the Customer then discontinue the remaining service, before the end of the first year of the term, an Early Termination Charge of \$100.00 will apply.

**B. Term Discounts**

Monthly Plan Usage Volume	1 Year Discount	2 Year Discount	3 Year Discount
\$ 0 - 24.99	10%	15%	20%
\$ 25.00- 99.99	15%	20%	25%
\$100.00- 199.99	20%	25%	30%
\$200.00 and Over	25%	30%	35%

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.3 Regional Toll Business Plan, (Cont'd.)**

**6.3.5 Rates**

**A. Customer Dialed Direct Station-to-Station**

	Peak		Off-Peak	
	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
InterLATA	\$0.27	\$0.27	\$0.14	\$0.14
IntraLATA	\$0.24	\$0.24	\$0.13	\$0.13

**B. Operator Assisted: Station-to-Station/Person-to-Person**

(T)

	Peak		Off-Peak	
	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
InterLATA	\$0.36	\$0.36	\$0.18	\$0.18
IntraLATA	\$0.28	\$0.28	\$0.15	\$0.15

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.4 Frontier Flat Rate Business Plan (T)**

This plan is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

Frontier Flat Rate Business Plan offers a flat rate pricing, available 24 hours a day, seven days a week to business customers. The billing options available are a Month-to-Month or a one, two, or three-year contract. Calls will be billed in 60-second increments. There is a Monthly Recurring Charge for the Frontier Flat Rate Business Plan. There is no nonrecurring charge with this billing option. (T)

The Customer must specify the term period at the time the Plan is ordered. During a term period, the Customer may elect to convert to a Frontier term period of the same or different length, or to another Company term plan. Conversion to a Frontier term plan or another Company term plan will be allowed without penalty if the Frontier term period is greater than the remainder of the original term period. (T)

Early Termination Charges will apply in the event the Frontier Flat Rate Business Plan is terminated by the Customer prior to completion of the first year of the term period. (T)

**6.4.1 Intrastate - Per Minute of Use**

	Per Minute
Month-to-Month	\$0.17
1 Year Term	\$0.16
2 Year Term	\$0.15
3 Year Term	\$0.14
Monthly Recurring Charge	See Federal Rate Schedule
Early Termination Charge	\$100.00 if terminated prior to the first 12 months of the term period.

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.5 Frontier Flat Rate Business Plan Plus**

(T)

This plan is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

Frontier Flat Rate Business Plan Plus offers a flat rate pricing, available 24 hours a day, seven days a week to business Customers. The billing options available are a one year or three year contract. Calls will be billed in sub-minute rating, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. Charges for specialized features, Monthly Recurring Charges and nonrecurring charges are set forth in the Company's federal rate schedules.

(T)

**6.5.1 Volume discounts apply if certain usage thresholds are met.**

Usage	% Discount
\$0 - \$24.99	0%
\$25.00 - 99.99	6%
\$100.00 - 249.99	9%
\$250.00 - 499.99	12%
\$500.00 - 999.99	18%
\$ 1,000.00 +	30%

The Customer must specify the term period at the time the Plan is ordered. During a term period, the Customer may elect to convert to a Frontier term period of the same or different length, or to another Company term plan. Conversion to a Frontier term plan or another Company term plan will be allowed without penalty if the Frontier term period is greater than the remainder of the original term period.

**6.5.2 Early Termination**

(T)

Early Termination Charges will apply in the event the Frontier Flat Rate Business Plan Plus is terminated by the Customer prior to completion of the first year of the term period.

Intrastate - Per Minute of Use

1 Year Term	\$0.19
3 Year Term	\$0.17

Early Termination Charge First 12 months of the term period.

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.6 Regional Toll Call Residential Plan Plus (T)**

This plan is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

Regional Toll Call Residential Plan Plus is a discount to standard plan rates available to residential Customers. (T)

**6.6.1 Description**

- A.** The discount is available to Customers who have subscribed to this plan and who have met the required plan usage billing amount.
- B.** There is no monthly rate or nonrecurring charge associated with Regional Toll Call Residential Plan Plus. (T)  
(T)
- C.** The plan is applicable to all Peak and Off-Peak Rate Period messages for the following direct dialed calls.
  - b** Application of usage rates and timing of messages is as specified in Section 3.3 of this tariff. Plan rates are the same as used for Regional Toll Call Residential Plans and are found in Section 6.2 of this tariff. (T)
- E.** IntraLATA usage is included in calculating applicable discount if applicable LEC billing and collection agreement is available.

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.6 Regional Toll Call Residential Plan Plus, (Cont'd.)** (T)

**6.6.1 Description, (Cont'd.)**

**F. Regional Toll Call Residential Plan Plus Options** (T)

Customers have the option to choose their preferred peak time calling hours. The choices are:

- 5:00 am to, but not including 5:00 pm
- 6:00 am to, but not including 6:00 pm
- 7:00 am to, but not including 7:00 pm
- 8:00 am to, but not including 8:00 pm

This option is available to Frontier and existing residential Customers and may be changed up to three times per year.

**6.6.2 Application of Discount**

- A.** The discount is provided to the Customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the Customer from any other person, firm or corporation for such use.
- B.** Regional Toll Call Residential Plan Plus discount applies to the plan usage and to the operator assisted services charges, if applicable but does not apply to any other charges. (T)



**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.6 Regional Toll Call Residential Plan Plus, (Cont'd.)** (T)

**6.6.3 Amount of Discount**

Residential Customers who subscribe to the Regional Toll Call Residential Plan Plus whose monthly applicable charges meet the amounts below will receive the following discount percentage on all plan usage billed for the month. (T)

Applicable Monthly Charge	Discount
\$10.00 - \$24.99	10%
\$25.00 and Over	25%

**6.6.4 12 Month Bonus Rebate**

Upon subscription to the Regional Toll Call Residential Plan Plus, the Customer will immediately begin accruing credit in the amount of 10% of monthly usage charges. This credit will be applied against charges incurred with the Company in the twelfth month after date accrued. The Credits will not be carried over from month to month, and unused credit will be lost. The Customer will lose any remaining credit if the Company is deselected as PIC. Delinquent account charges will not be included in rebate calculation. (T)

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.7 One Easy Price**

This plan is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

**6.7.1 General**

This plan offers residential Customers a flat rate for all direct dial calls. This plan is available to all existing and Frontier Customers.

**6.7.2 Restrictions/Conditions**

Directory assistance and operator handled calls are excluded from this offer. The Customer cannot enroll in any other calling plan in conjunction with this plan.

Per Minute Rate	\$0.14
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**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.8 10K Flat Rate Connection Services**

(T)

This service is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

**6.8.1 General**

Business Customers who generate \$1,000 - \$2,000 per month in long distance charges can enroll in this service. Service is available for switched voice service only, and offers a fixed rate. Customer must select a 1, 2, or 3 year term plan, and must commit to a minimum revenue amount of \$10,000 per year. Eligible revenue dollars consist of Customer's total domestic and international outbound usage, domestic inbound usage and Monthly Recurring Charges including usage and charges for the Company's full range of services. Intrastate service is an add-on to the interstate service.

**6.8.2 Restrictions/Conditions**

No other promotions will apply for this service.

When a term commitment expires, the Customer will have 30 days to select a similar service plan of this Company. The Frontier rates will be effective on the first of the month following 30-day grace period.

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.8 10K Flat Rate Connection Services, (Cont'd.)**

**6.8.3 Minimum Revenue Commitment**

If Customer does not achieve the annual commitment level, they will be assessed the incremental difference annually. For example, if Customer does not meet his \$10,000 annual commitment and bills only \$8,000 in long distances charges, then Customer will be billed the \$2,000 shortfall. In addition, the current rates will be renegotiated based on the Frontier adjusted commitment level.

	Term Commitment		
	1 Yr.	2 Yr.	3 Yr.
Per Minute Rate	\$0.12	\$0.11	\$0.10

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.9 Solid Cents Plan**

This plan is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

This plan offers flat per minute rates to the Company's residential Customers for domestic calling. Plan carries a monthly recurring charge, after which the per minute rate remains fixed. The Customer must remain PIC'd to the Company to retain this plan. This plan is for residential usage only.

**6.9.1 Domestic Direct Dial Calling:**

Monthly Recurring Charge:	\$2.95
IntraLATA Toll:	\$0.12 per minute

(D)

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.10 Volume/Term Pricing Plan**

This plan is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

This plan offers flexible per minute rates on domestic direct dial calls to the Company's residential Customers based on monthly total usage. Customer is also rewarded for continuity of service by long-term rate decreases on domestic direct dial calls. Rates become lower for higher volume Customers who remain presubscribed to the Company service. This plan is for residential usage only.

**6.10.1 Domestic Direct Dial Calling:**

	Total Monthly Usage		
	\$0 - 24.99	\$25 - 49.99	\$50+
0-6 months	\$0.14	\$0.13	\$0.12
7-18 months	\$0.14	\$0.12	\$0.11
19+ months	\$0.14	\$0.11	\$0.10

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.11 Value Block Plan**

This plan is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

The Value Block Plan enables business Customers to purchase blocks of minutes that can be used towards long distance and operator assisted calls. Per minute rates decrease for larger blocks of time. Additional minutes over and above the original bulk packaged minutes will be sub-minute rated, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. Packaged minutes are not usable on collect and directory assistance calls. Unused minutes will not be carried over from one month to the next. There is no Monthly Recurring Charge (MRC) for this option. The Customer must be presubscribed to the Company to take advantage of this offer. The Customer may enroll in this plan during an outbound telemarketing contact from the Company. The Customer must also designate the Company as their Primary Interexchange Carrier (PIC) for both intraLATA and interLATA service in order to sign up for this plan.

Block of Minutes	Price	Rate/Minute
100	\$12.00	\$0.12
300	\$30.00	\$0.10
500	\$45.00	\$0.09
700	\$60.00	\$0.086

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.12 5K Flat Rate Connections Service**

This plan is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

**6.12.1 General**

Business Customers who generate \$5,000 - \$9,999 annually in long distance charges can enroll in this service. Service is available for switched voice service only, and offers a fixed rate. The Customer must commit to a one-year term plan, and a minimum revenue amount of \$5,000 for that year. Eligible revenue dollars consist of the Customer's total domestic and international inbound and outbound usage and Monthly Recurring Charges including usage and charges for this service. After the Customer has met his commitment for the contract period, he is eligible to remain with the Company and receive the flat rate with no further commitment levels to be met as long as there is no interruption in service.

**6.12.2 Restrictions/Conditions**

No other promotions will apply for this service.

**6.12.3 Minimum Revenue Commitment**

If the Customer does not achieve the annual commitment level for the one-year term, they will be assessed the shortfall difference. For example, if Customer does not meet his \$5,000 annual commitment and bills only \$2,800 in long distances charges, then the Customer will be billed the \$2,200 shortfall.

Per Minute Rate                      \$0.10



**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.13 Nationwide Saver**

This plan is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

**6.13 General Description**

The Company introduces a per minute flat rate plan for all domestic residential direct dial calls. This flat rate plan is available 24 hours a day, seven days a week. The flat rate does not apply to international calls, directory assistance or operator assisted calls. Customers may only subscribe to one calling plan per billing account at a time and must designate the Company as their Primary Interexchange Carrier (PIC). Customers will continue to receive the PIC Fee Voucher. The Nationwide Saver plan features a Monthly Recurring Charge and is available to existing Customers only. This plan is intended for residential usage only.

This plan is an add-on to the interstate filing of Nationwide Saver in the Company's federal rate schedule which offers lower per minute interstate rates when certain usage thresholds are met. Per minute rates decrease for longer calls. All interstate direct dial calls that exceed 19 minutes in duration will be re-rated at \$0.05 per minute back to the first minute of origination.

**6.13.1 Rates and Charges**

	Per Minute
Direct Dial	\$0.14
Monthly Recurring Charge	\$4.95

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.14 Business Plan A** (T)

This plan is only available to existing Customers as of March 1, 2001, at existing locations, without modification.

Business Plan A is available to existing Customers only. Existing Customers relocating within the state, or adding Frontier locations, may continue under this Plan. Existing Customers adding Frontier lines to their systems may do so under this Plan. (T)

Business Plan A is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Operator assisted calling is also available under this plan. Customers may select a one, two, or three year term commitment in order to obtain a lower rate. The International Savings Plan is available with this service.

**6.14.1 Billing Increments**

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

**6.14.2 Termination Liability**

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying \$3.50 by the number of months remaining in the term. The early termination charge will apply when the Customer disconnects their entire Account or when the Customer selects a shorter term. The early termination charge will not apply when the Customer's physical location changes, but the term plan is continued at the Frontier location.

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.14 Business Plan A, (Cont'd.)**

**6.14.3 Usage Rates**

Usage Rates are determined according to the Term Commitment selected by the Customer.

**A. Switched Access Outbound Rates**

	Term Plan Commitment		
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.1200	\$0.1140	\$0.1080	\$0.1020

**B. Switched Access Inbound (Toll Free) Rates**

	Term Plan Commitment		
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.1200	\$0.1140	\$0.1080	\$0.1020

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.15 Time Saver**

(T)

This service is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

The Company introduces Frontier lower per minute rates for off-peak periods when defined usage thresholds are met. Volume threshold calculation includes domestic and international direct dial, operator services, directory assistance usage and surcharges. Monthly recurring charges are not included in the calculations. This plan is available 24 hours a day, seven days a week, where facilities exist. The duration of a call, which involves a partial minute, will be rounded up to the next full minute. This plan is an add-on to the Company's interstate filing in the Company's federal rate schedule. Customers must have selected the Company as their PIC.

Customer has the option to choose their preferred off-peak time calling hours. The choices are:

- 5:00 pm to, but not including 5:00 am
- 6:00 pm to, but not including 6:00 am
- 7:00 pm to, but not including 7:00 am
- 8:00 pm to, but not including 8:00 am

The off-peak calling period option is available to Frontier and existing residential Customers and may be changed up to three times per year.

**6.15.1 Monthly Volume Thresholds**

	\$0 - \$9.99	\$10 - \$24.99	\$25 - \$49.99	\$50 +
Direct Dial per minute				
Peak	\$0.20	\$0.20	\$0.15	\$0.15
Off-Peak	\$0.12	\$0.12	\$0.10	\$0.10

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.16 Platinum Value Plan**

This plan is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

**6.16.1 General Description**

Platinum Value Plan offers flat rate pricing, available 24 hours a day, seven days a week to business Customers. This plan is available only under a three year term agreement. Calls will be sub-minute rated, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of 6 second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. Charges for specialized features, Monthly Recurring Charges and Nonrecurring Charges are set forth in the Company's federal rate schedules.

During the term period, the Customer may elect to convert to a Frontier term period of the same or different length, or to another Company term plan. Conversion to a Frontier term plan or another Company term plan will be allowed without penalty if the Frontier term period is greater than the remainder of the original term period.

**6.16.2 Usage Rates, per minute**

**A. Monthly Billing**

	\$0 - \$24.99	\$25 - \$99.99	\$100 - \$249.99	\$250 +
Year 1	\$0.17	\$0.14	\$0.12	\$0.11
Year 2	\$0.16	\$0.13	\$0.11	\$0.105
Year 3	\$0.15	\$0.12	\$0.10	\$0.10

**B. Early Termination Charge** - \$100.00 if terminated prior to completion of the first 12 months of the term.

**6.16.3 Early Termination**

Early Termination Charges will apply in the event the Platinum Value Plan is terminated by Customer prior to completion of the term period. The Customer will be liable for the remainder of the months selected in the Plan.

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.17 Business Value Plan**

This plan is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

**6.17.1 General Description**

The Business Value Plan offers discount pricing 24 hours a day, seven days a week. This plan has no minimum usage commitment, but carries a nominal monthly recurring charge, and a term commitment of one year. The Customer is rewarded with lower per minute rates when a \$250 threshold is met. All usage and surcharges may be applied toward meeting the threshold. Calls will be sub-minute rated, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. Rates apply to domestic direct-dial, toll-free and operator assisted calls, in addition to any applicable surcharges.

**6.17.2 Rates and Charges**

Total Monthly Usage:	\$0 - 249.99	\$250.00+
Rate, per minute	\$0.15	\$0.14
Monthly Recurring Charge	See Federal Rate Schedule	
Early Termination Charge -	\$100.00 if terminated prior to completion of the first 12 months.	

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.18 10% Discount Program**

This plan is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

The 10% Discount Program is a bundled service offering of long distance and other services provided by the Company. Residential Customers subscribing to long distance along with one or more services from the list below will receive a 10% discount off the regular tariff rates for long distance calling along with a special option for the other service (See Section 3.6 for discounts and/or rates).

10% Discount Program Qualifying Services:

Long Distance *plus*:  
GTE Visa credit card

**6.18.1 10% Discount Program with Visa credit card**

The 10% Discount Program with Visa credit card is a service offering that combines a regular credit card with residential long distance service for savings on both offers.

The Visa credit card is provided by Associates National Bank (ANB) and all terms, conditions and restrictions related to the credit card are determined by the provider. All terms and conditions for the credit card are outlined in the cardholder agreement provided to Customers by ANB. ANB reserves the right to modify the terms and conditions (including the interest rate) of the credit card as with any other credit card offering provided by ANB.

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.18 10% Discount Program, (Cont'd.)**

**6.18.1 10% Discount Program with Visa credit card, (Cont'd.)**

Customers will receive a 10% discount on all long distance usage (including LDMTS (domestic and international) and operator assisted except directory assistance calls. In addition to this, the program consists of a discounted Visa credit card interest rate or a rebate check for one year on their long distance usage.

This offer is not available with any other discounts or promotions. This offer is only available to residential Customers who are pre-qualified for the credit card.

If the Customer is denied the credit card, the Company will process the Primary Interexchange Carrier (PIC) change and the Customer will be an LDMTS Customer. However, the Customer will not be on the 10% Discount Program.

If the credit card portion of this program is discontinued by the Customer, the remaining long distance portion of the program will default back to the non discounted rate. If the long distance portion of this program is discontinued, the remaining credit card portion of the program will default to the non discounted interest rate or, if the customer has chosen to receive rebates on long distance usage, those rebates will be discontinued.

**A. Interest Rate Discount**

If the Customer changes to another long distance provider, a 30 day grace period will be provided in which customer must change back to the Company (PIC), to prevent the interest rate from defaulting back to the non discounted interest rate.

**B. Rebate Check**

For Customers choosing the rebate option, the rebate will be provided with the customer's credit card statement and can be cashed as a normal check.

The Customer must be a Company Customer on the last day of the three month period to receive the rebate. If the customer changes long distance carriers, all accumulated rebate dollars will be forfeited. In order to receive the rebate check, the Customer must use the GTE Visa credit card at least once during the three month rebate period.



**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.18 10% Discount Program, (Cont'd.)**

**6.18.2 Long Distance Rates**

The Customer will receive a 10% discount off residential long distance rates when subscribing to the 10% Discount Program.

**6.18.3 Other Qualifying Services**

The Customer will receive special offers, as described below, when subscribing to the 10% Discount Program.

**A. Visa credit card**

**1. Interest Rate Discount**

Based on a risk assessment performed by the credit card provider, the Customer may receive a discount between 4% and 7% off the annual percentage rate (APR) on their Visa credit card.

**B. Rebate Check**

The Visa credit card Customer will receive a rebate check equal to one month's average monthly long distance usage every three months for a one year period.

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.19 Anytime Saver**

This service is only available to existing Customers as of June 1, 2001, at existing locations, without modification.

**6.19.1 General Description**

This plan offers residential Customers a flat rate for all direct dial calls. These flat rates are available 24 hours a day, seven days a week. Calls will be rated in full minute increments. Customers may only subscribe to one Company discount calling plan per main billing account at any given time and must designate that the Company is Customer's Primary Interexchange Carrier (PIC). This offer does not apply to international calling.

Intrastate is an add-on to the Company's interstate filing and offers lower per minute interstate rates when certain usage thresholds are met. Volume threshold calculation includes domestic and international direct dial calls, operator services, directory assistance usage and surcharges. Monthly Recurring Charges are not included in the calculations.

**6.19.2 Monthly Volume Thresholds**

Monthly Billing Volume	\$0 - \$9.99	\$10 - \$24.99	\$25 - \$49.99	\$50 +
Rate, per minute	\$0.14	\$0.14	\$0.12	\$0.12

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.20 Business In Touch Service**

This service is only available to existing Customers as of November 29, 2001, at existing locations, without modification.

**6.20.1 General Description**

Business In Touch Service provides a telephone number for a business to receive toll free calls from any point within the state. The Company will provide a toll free number and a Personal Identification Number (PIN), which is a four digit security code, to the Customer. Customers share access on the same toll free access number based on PIN and, thus, may not retain use of the toll free number if service is terminated. The Company must be the Primary Interexchange Carrier on the Customer's account to subscribe to this service. The Customer may have up to 10 toll free numbers with PINs per account. The Company's PIN-Based toll free service for intrastate use is sold as an add-on to interstate PIN-Based toll free service. Charges for specialized features, monthly recurring charges, and nonrecurring charges are set forth in the Company's federal rate schedules.

**6.20.2 Rates and Charges - Maximum**

	Peak		Off-Peak	
	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute
IntraLATA	\$0.50	\$0.50	\$0.50	\$0.50
InterLATA	\$0.50	\$0.50	\$0.50	\$0.50

**6.20.3 Rates and Charges - Current**

	Peak		Off-Peak	
	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute
IntraLATA	\$0.26	\$0.26	\$0.26	\$0.26
InterLATA	\$0.26	\$0.26	\$0.26	\$0.26

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.21 Flat Rate LD Calling (T)**

This plan is only available to existing Customers as of April 17, 2004, at existing locations, without modification.

**6.21.1 General Description**

Flat Rate LD Calling is an optional calling plan offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Customers may select a one, or three year term commitment in order to obtain a lower rate. (T)

This plan is an add-on service to the interstate Flat Rate LD Calling. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Rates, Terms and Conditions. (T)

**6.21.2 Billing Increments**

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.21 Flat Rate LD Calling, (Cont'd.)**

(T)

**6.21.3 Termination Liability**

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is \$100.00.

The early termination charge will apply under the following circumstances:

- A.** When the Customer disconnects their entire Account; or
- B.** When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

- A.** When the Customer's physical location changes, but the term plan is continued at the Frontier location;
- B.** When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- C.** When the Customer renegotiates the term plan for a longer term;
- D.** When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
- E.** When the Customer moves from any grandfathered calling plan to In State out of State Calling Plan, or to any calling plan with the same term length.

(T)  
(T)

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different Plan.

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.21 Flat Rate LD Calling, (Cont'd.)**

(T)

**6.21.4 Usage Rates - Maximum**

Usage Rates are determined according to the Term Commitment selected by the Customer.

**A. Switched Access Outbound Rates**

Month to Month	Term Plan Commitment		
	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.2000	\$0.2000	\$0.2000	\$0.2000

**B. Switched Access Inbound (Toll Free) Rates**

Month to Month	Term Plan Commitment		
	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.2000	\$0.2000	\$0.2000	\$0.2000

**6.21.5 Usage Rates - Current**

**A. Switched Access Outbound Rates**

Month to Month	Term Plan Commitment		
	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.200	\$0.200	\$0.200	\$0.200

**B. Switched Access Inbound (Toll Free) Rates**

Month to Month	Term Plan Commitment		
	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.200	\$0.200	\$0.200	\$0.200

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.22 High-volume Discount LD Plan (T)**

**6.22.1 General Description**

Effective 11/8/09, High-volume Discount LD Plan is grandfathered and no longer available to Frontier Customers. No moves, changes or additions will be allowed for existing Customers. (T)

High-volume Discount LD Plan is an optional calling plan offered to Business Customers for outbound direct dialed calling from presubscribed switched access lines at rates which are dependent on the Customer's monthly usage guarantee (MUG) level. Inbound (toll free) calling is also available for termination on switched Access Lines. Operator assisted calling is also available under this plan. Customers may select a one or three year term commitment in order to obtain lower rates. (T)

This plan is an add-on service to the interstate High-volume Discount LD Plan. (T)

**6.22.2 Billing Increments**

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.22 High-volume Discount LD Plan, (Cont'd.)**

(T)

**6.22.3 Monthly Usage Guarantee**

All intrastate, interstate and international usage charges and applicable surcharges billed to the Customer under this plan contribute towards meeting the monthly usage guarantee. In addition, Conference Connections audioconferencing, Private Line and Data Services usage, feature charges, directory assistance charges, operator usage and surcharges, and monthly recurring charges are contributory to the monthly usage guarantee. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges and other similar fees are not contributory. Customers whose total monthly long distance usage charges do not meet their subscribed Monthly Usage Guarantee level will be assessed the difference between their total long distance usage charges and their subscribed Monthly Usage Guarantee level.



**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.22 High-volume Discount LD Plan, (Cont'd.)**

(T)

**6.22.4 Termination Liability**

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

- A. When the Customer disconnects its entire account;
- B. When the Customer selects a shorter term; or
- C. When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

The early termination charge will not apply under the following circumstances:

- A. When the Customer's physical location changes, but the term plan is continued at the Frontier location;
- B. When the Customer negotiates the term plan for a longer term;
- C. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- D. When the Customer changes plan prior to 60 days of service;
- E. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
- F. When the Customer reduces their term monthly spend level one level during a billing cycle; or
- G. When the Customer replaces a one or three year term on High-volume Discount LD Plan to the Frontier Call Plans Service.

(T)

(T)

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.22 High-volume Discount LD Plan, (Cont'd.)**

(T)

**6.22.5 Usage Rates - Maximum**

Usage Rates are determined according to the Term Commitment and Monthly Usage Guarantee selected by the Customer.

**A. Switched Access Outbound Rates**

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term
\$50	\$0.2000	\$0.2000	\$0.2000
\$100	\$0.2000	\$0.2000	\$0.2000
\$250	\$0.2000	\$0.2000	\$0.2000
\$500	\$0.2000	\$0.2000	\$0.2000
\$1,000	\$0.2000	\$0.2000	\$0.2000
\$3,000	\$0.2000	\$0.2000	\$0.2000
\$5,000	\$0.2000	\$0.2000	\$0.2000
\$7,500	\$0.2000	\$0.2000	\$0.2000
\$10,000	\$0.2000	\$0.2000	\$0.2000
\$15,000	\$0.2000	\$0.2000	\$0.2000
\$20,000	\$0.2000	\$0.2000	\$0.2000
\$30,000	\$0.2000	\$0.2000	\$0.2000

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.22 High-volume Discount LD Plan, (Cont'd.)** (T)

**6.22.5 Usage Rates - Maximum, (Cont'd.)**

**B. Switched Access Inbound (Toll Free) Rates**

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term
\$50	\$0.2000	\$0.2000	\$0.2000
\$100	\$0.2000	\$0.2000	\$0.2000
\$250	\$0.2000	\$0.2000	\$0.2000
\$500	\$0.2000	\$0.2000	\$0.2000
\$1,000	\$0.2000	\$0.2000	\$0.2000
\$3,000	\$0.2000	\$0.2000	\$0.2000
\$5,000	\$0.2000	\$0.2000	\$0.2000
\$7,500	\$0.2000	\$0.2000	\$0.2000
\$10,000	\$0.2000	\$0.2000	\$0.2000
\$15,000	\$0.2000	\$0.2000	\$0.2000
\$20,000	\$0.2000	\$0.2000	\$0.2000
\$30,000	\$0.2000	\$0.2000	\$0.2000

**C. Switched Access Outbound and Inbound Supplemental Discount**

The Supplemental Discount is available to existing Customers with a one or three-year term and a \$3,000 or \$5,000 Monthly Usage Guarantee.

The Supplemental Discount applies to the cumulative usage each billing cycle and is at the percent shown in Price List: Current Rates.

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.22 High-volume Discount LD Plan, (Cont'd.)**

(T)

**6.22.5 Usage Rates - Maximum, (Cont'd.)**

**D. Dedicated Access Statewide Outbound and Inbound (Toll Free) Rates**

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term
\$50	\$0.2500	\$0.2500	\$0.2500
\$100	\$0.2500	\$0.2500	\$0.2500
\$250	\$0.2500	\$0.2500	\$0.2500
\$500	\$0.2500	\$0.2500	\$0.2500
\$1,000	\$0.2500	\$0.2500	\$0.2500
\$3,000	\$0.2500	\$0.2500	\$0.2500
\$5,000	\$0.2500	\$0.2500	\$0.2500
\$7,500	\$0.2500	\$0.2500	\$0.2500
\$10,000	\$0.2500	\$0.2500	\$0.2500
\$15,000	\$0.2500	\$0.2500	\$0.2500
\$20,000	\$0.2500	\$0.2500	\$0.2500
\$30,000	\$0.2500	\$0.2500	\$0.2500

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.22 High-volume Discount LD Plan, (Cont'd.)**

(T)

**6.22.6 Usage Rates – Current**

**A. Switched Access Outbound Rates**

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term
\$50	\$0.1200	\$0.1140	\$0.1020
\$100	\$0.1200	\$0.1140	\$0.1020
\$250	\$0.1200	\$0.1140	\$0.1020
\$500	\$0.1200	\$0.1140	\$0.1020
\$1,000	\$0.1200	\$0.1140	\$0.1020
\$3,000	\$0.1200	\$0.1140	\$0.1020
\$5,000	\$0.1200	\$0.1140	\$0.1020
\$7,500	\$0.1100	\$0.1050	\$0.0940
\$10,000	\$0.1100	\$0.1050	\$0.0940
\$15,000	\$0.1100	\$0.1050	\$0.0940
\$20,000	\$0.1100	\$0.1050	\$0.0940
\$30,000	\$0.1100	\$0.1050	\$0.0940

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.22 High-volume Discount LD Plan, (Cont'd.)**

(T)

**6.22.6 Usage Rates – Current, (Cont'd.)**

**B. Switched Access Inbound (Toll Free) Rates**

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term
\$50	\$0.1200	\$0.1140	\$0.1020
\$100	\$0.1200	\$0.1140	\$0.1020
\$250	\$0.1200	\$0.1140	\$0.1020
\$500	\$0.1200	\$0.1140	\$0.1020
\$1,000	\$0.1200	\$0.1140	\$0.1020
\$3,000	\$0.1200	\$0.1140	\$0.1020
\$5,000	\$0.1200	\$0.1140	\$0.1020
\$7,500	\$0.1100	\$0.1050	\$0.0940
\$10,000	\$0.1100	\$0.1050	\$0.0940
\$15,000	\$0.1100	\$0.1050	\$0.0940
\$20,000	\$0.1100	\$0.1050	\$0.0940
\$30,000	\$0.1100	\$0.1050	\$0.0940

**C. Switched Access Outbound and Inbound Supplemental Discount**

The Supplemental Discount applies to the cumulative usage each billing cycle and is at the percent shown below.

Term Level	Supplemental Discount
One Year	25%
Three Year	25%

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.22 High-volume Discount LD Plan, (Cont'd.)** (T)

**6.22.6 Usage Rates – Current, (Cont'd.)**

**D. Dedicated Access Statewide Outbound and Inbound (Toll Free) Rates**

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term
\$50	\$0.1200	\$0.1140	\$0.1020
\$100	\$0.1200	\$0.1140	\$0.1020
\$250	\$0.1200	\$0.1140	\$0.1020
\$500	\$0.1200	\$0.1140	\$0.1020
\$1,000	\$0.0900	\$0.0860	\$0.0770
\$3,000	\$0.0880	\$0.0840	\$0.0750
\$5,000	\$0.0850	\$0.0810	\$0.0720
\$7,500	\$0.0800	\$0.0760	\$0.0680
\$10,000	\$0.0790	\$0.0750	\$0.0670
\$15,000	\$0.0780	\$0.0740	\$0.0660
\$20,000	\$0.0770	\$0.0730	\$0.0650
\$30,000	\$0.0760	\$0.0720	\$0.0650

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.23 Business Plan B**

Business Plan B is an optional calling plan offered to existing Business Customers at existing locations prior to July 21, 2001 for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at rates which are dependent on the Customer's monthly usage guarantee (MUG) level. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Operator assisted calling are also available under this plan. Customers may select a one, two or three year term commitment in order to obtain lower rates.

**6.23.1 Billing Increments**

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

**6.23.2 Monthly Usage Guarantee**

All intrastate, interstate and international usage charges and applicable surcharges billed to the Customer under this plan contribute towards meeting the monthly usage guarantee. In addition, feature charges, directory assistance charges, operator usage and surcharges, and Monthly Recurring Charges are contributory to the monthly usage guarantee. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges and other similar fees are not contributory. When the Customer's billing falls below the MUG in any full billing period, a shortfall charge will be applied which is equal to the difference between the Monthly Usage Guarantee and the actual contributory billing for that billing period.



**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.23 Business Plan B, (cont'd)**

**6.23.3 Termination Liability**

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

- A. When the Customer disconnects its entire Account;
- B. When the Customer selects a shorter term; or
- C. When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

The early termination charge will not apply under the following circumstances:

- A. When the Customer's physical location changes, but the term plan is continued at the Frontier location;
- B. When the Customer negotiates the term plan for a longer term;
- C. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- D. When the Customer changes plan prior to 60 days of service;
- E. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;
- F. When the Customer moves from the two year term on Plan B Service to a one or three year term on Plan D Service;
- G. When the Customer reduces their term monthly spend level on level during a billing cycle; or
- H. When the Customer has encountered extremely poor service, verified by higher management.

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.23 Business Plan B, (cont'd)**

**6.23.3 Termination Liability, (Cont'd.)**

Once the Customer has reached the lowest Minimum Usage Guarantee level of Plan B, they may move to Plan C without incurring a penalty. The Customer must move to the same term commitment they subscribed to on Plan B.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.23 Business Plan B, (cont'd)**

**6.23.4 Usage Rates - Maximum**

Usage Rates are determined according to the Term Commitment and Monthly Usage Guarantee selected by the Customer.

**A. Switched Access Outbound Rates**

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.20	\$0.20	\$0.20	\$0.20
\$500	\$0.20	\$0.20	\$0.20	\$0.20
\$1,000	\$0.20	\$0.20	\$0.20	\$0.20
\$2,000	\$0.20	\$0.20	\$0.20	\$0.20
\$3,000	\$0.20	\$0.20	\$0.20	\$0.20
\$5,000	\$0.20	\$0.20	\$0.20	\$0.20
\$7,500	\$0.20	\$0.20	\$0.20	\$0.20
\$10,000	\$0.20	\$0.20	\$0.20	\$0.20
\$15,000	\$0.20	\$0.20	\$0.20	\$0.20
\$20,000	\$0.20	\$0.20	\$0.20	\$0.20
\$25,000	\$0.20	\$0.20	\$0.20	\$0.20
\$30,000	\$0.20	\$0.20	\$0.20	\$0.20
\$35,000	\$0.20	\$0.20	\$0.20	\$0.20
\$40,000	\$0.20	\$0.20	\$0.20	\$0.20
\$45,000	\$0.20	\$0.20	\$0.20	\$0.20
\$50,000	\$0.20	\$0.20	\$0.20	\$0.20
\$55,000	\$0.20	\$0.20	\$0.20	\$0.20
\$60,000	\$0.20	\$0.20	\$0.20	\$0.20

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.23 Business Plan B, (cont'd)**

**6.23.4 Usage Rates - Maximum, (Cont'd.)**

**B. Switched Access Inbound (Toll Free) Rates**

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.20	\$0.20	\$0.20	\$0.20
\$500	\$0.20	\$0.20	\$0.20	\$0.20
\$1,000	\$0.20	\$0.20	\$0.20	\$0.20
\$2,000	\$0.20	\$0.20	\$0.20	\$0.20
\$3,000	\$0.20	\$0.20	\$0.20	\$0.20
\$5,000	\$0.20	\$0.20	\$0.20	\$0.20
\$7,500	\$0.20	\$0.20	\$0.20	\$0.20
\$10,000	\$0.20	\$0.20	\$0.20	\$0.20
\$15,000	\$0.20	\$0.20	\$0.20	\$0.20
\$20,000	\$0.20	\$0.20	\$0.20	\$0.20
\$25,000	\$0.20	\$0.20	\$0.20	\$0.20
\$30,000	\$0.20	\$0.20	\$0.20	\$0.20
\$35,000	\$0.20	\$0.20	\$0.20	\$0.20
\$40,000	\$0.20	\$0.20	\$0.20	\$0.20
\$45,000	\$0.20	\$0.20	\$0.20	\$0.20
\$50,000	\$0.20	\$0.20	\$0.20	\$0.20
\$55,000	\$0.20	\$0.20	\$0.20	\$0.20
\$60,000	\$0.20	\$0.20	\$0.20	\$0.20

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.23 Business Plan B, (cont'd)**

**6.23.4 Usage Rates - Maximum, (Cont'd.)**

**C. Dedicated Access Outbound Rates**

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.20	\$0.20	\$0.20	\$0.20
\$500	\$0.20	\$0.20	\$0.20	\$0.20
\$1,000	\$0.20	\$0.20	\$0.20	\$0.20
\$2,000	\$0.20	\$0.20	\$0.20	\$0.20
\$3,000	\$0.20	\$0.20	\$0.20	\$0.20
\$5,000	\$0.20	\$0.20	\$0.20	\$0.20
\$7,500	\$0.20	\$0.20	\$0.20	\$0.20
\$10,000	\$0.20	\$0.20	\$0.20	\$0.20
\$15,000	\$0.20	\$0.20	\$0.20	\$0.20
\$20,000	\$0.20	\$0.20	\$0.20	\$0.20
\$25,000	\$0.20	\$0.20	\$0.20	\$0.20
\$30,000	\$0.20	\$0.20	\$0.20	\$0.20
\$35,000	\$0.20	\$0.20	\$0.20	\$0.20
\$40,000	\$0.20	\$0.20	\$0.20	\$0.20
\$45,000	\$0.20	\$0.20	\$0.20	\$0.20
\$50,000	\$0.20	\$0.20	\$0.20	\$0.20
\$55,000	\$0.20	\$0.20	\$0.20	\$0.20
\$60,000	\$0.20	\$0.20	\$0.20	\$0.20

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.23 Business Plan B, (cont'd)**

**6.23.4 Usage Rates - Maximum, (Cont'd.)**

**D. Dedicated Access Inbound (Toll Free) Rates**

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.20	\$0.20	\$0.20	\$0.20
\$500	\$0.20	\$0.20	\$0.20	\$0.20
\$1,000	\$0.20	\$0.20	\$0.20	\$0.20
\$2,000	\$0.20	\$0.20	\$0.20	\$0.20
\$3,000	\$0.20	\$0.20	\$0.20	\$0.20
\$5,000	\$0.20	\$0.20	\$0.20	\$0.20
\$7,500	\$0.20	\$0.20	\$0.20	\$0.20
\$10,000	\$0.20	\$0.20	\$0.20	\$0.20
\$15,000	\$0.20	\$0.20	\$0.20	\$0.20
\$20,000	\$0.20	\$0.20	\$0.20	\$0.20
\$25,000	\$0.20	\$0.20	\$0.20	\$0.20
\$30,000	\$0.20	\$0.20	\$0.20	\$0.20
\$35,000	\$0.20	\$0.20	\$0.20	\$0.20
\$40,000	\$0.20	\$0.20	\$0.20	\$0.20
\$45,000	\$0.20	\$0.20	\$0.20	\$0.20
\$50,000	\$0.20	\$0.20	\$0.20	\$0.20
\$55,000	\$0.20	\$0.20	\$0.20	\$0.20
\$60,000	\$0.20	\$0.20	\$0.20	\$0.20

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.23 Business Plan B, (cont'd)**

**6.23.5 Usage Rates - Current**

**A. Switched Access Outbound Rates**

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.1335	\$0.1268	\$0.1202	\$0.1135
\$500	\$0.1320	\$0.1254	\$0.1188	\$0.1122
\$1,000	\$0.1305	\$0.1240	\$0.1175	\$0.1109
\$2,000	\$0.1290	\$0.1226	\$0.1161	\$0.1097
\$3,000	\$0.1275	\$0.1211	\$0.1148	\$0.1084
\$5,000	\$0.1260	\$0.1197	\$0.1134	\$0.1071
\$7,500	\$0.1245	\$0.1183	\$0.1121	\$0.1058
\$10,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$15,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$20,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$25,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$30,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$35,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$40,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$45,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$50,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$55,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$60,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.23 Business Plan B, (cont'd)**

**6.23.5 Usage Rates – Current, (Cont'd.)**

**B. Switched Access Inbound (Toll Free) Rates**

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.1335	\$0.1268	\$0.1202	\$0.1135
\$500	\$0.1320	\$0.1254	\$0.1188	\$0.1122
\$1,000	\$0.1305	\$0.1240	\$0.1175	\$0.1109
\$2,000	\$0.1290	\$0.1226	\$0.1161	\$0.1097
\$3,000	\$0.1275	\$0.1211	\$0.1148	\$0.1084
\$5,000	\$0.1260	\$0.1197	\$0.1134	\$0.1071
\$7,500	\$0.1245	\$0.1183	\$0.1121	\$0.1058
\$10,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$15,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$20,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$25,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$30,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$35,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$40,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$45,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$50,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$55,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$60,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046



**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.23 Business Plan B, (cont'd)**

**6.23.5 Usage Rates – Current, (Cont'd.)**

**C. Dedicated Access Statewide Outbound and Inbound (Toll Free) Rates**

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.1500	\$0.1425	\$0.1350	\$0.1275
\$500	\$0.1500	\$0.1425	\$0.1350	\$0.1275
\$1,000	\$0.1500	\$0.1425	\$0.1350	\$0.1275
\$2,000	\$0.0900	\$0.0855	\$0.0810	\$0.0765
\$3,000	\$0.0895	\$0.0850	\$0.0806	\$0.0761
\$5,000	\$0.0890	\$0.0846	\$0.0801	\$0.0757
\$7,500	\$0.0885	\$0.0841	\$0.0797	\$0.0752
\$10,000	\$0.0880	\$0.0836	\$0.0792	\$0.0748
\$15,000	\$0.0875	\$0.0831	\$0.0788	\$0.0744
\$20,000	\$0.0870	\$0.0827	\$0.0783	\$0.0740
\$25,000	\$0.0865	\$0.0822	\$0.0779	\$0.0735
\$30,000	\$0.0860	\$0.0817	\$0.0774	\$0.0731
\$35,000	\$0.0855	\$0.0812	\$0.0770	\$0.0727
\$40,000	\$0.0850	\$0.0808	\$0.0765	\$0.0723
\$45,000	\$0.0845	\$0.0803	\$0.0761	\$0.0718
\$50,000	\$0.0840	\$0.0798	\$0.0756	\$0.0714
\$55,000	\$0.0835	\$0.0793	\$0.0752	\$0.0710
\$60,000	\$0.0830	\$0.0789	\$0.0747	\$0.0706

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.24 E-Values Plan Service**

This service is only available to existing Customers as of April 17, 2004, at existing locations, without modification.

E-Values Plan Service is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines. This Plan is offered to Customers that order outbound long distance service via the internet. Inbound (toll free) calling is also available for termination on switched Access Lines. Operator assisted calling are also available under this plan.

**6.24.1 Billing Increments**

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

**6.24.2 Usage Rates - Maximum**

**A. Switched Access Outbound Rates**

Rate Per Minute: \$0.2000

**6.24.3 Usage Rates - Current**

**A. Switched Access Outbound Rates**

Rate Per Minute: \$0.15

**B. Switched Access Inbound (Toll Free) Rates**

Rate Per Minute: \$0.15

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.25 Business Block of Time Service**

This service is only available to existing Customers as of April 17, 2004, at existing locations, without modification.

**6.25.1 General Description**

Business Block of Time Service is an optional calling plan offered for outbound direct-dialed 1+ interLATA interexchange voice calling to Business Customers who also subscribe to qualifying local services from their local exchange company as described below. Business Block of Time Service utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible to receive this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to all qualifying local services and be subject to all restrictions regarding this service. This service is offered to both single line and multi-line customers subject to the restrictions noted below.

Business Block of Time Service offers 400 minutes per month of calling per account. The 400 minutes can be used for all interLATA 1+ interexchange direct dialed domestic calling calls and Toll Free service.

**6.25.2 Qualifying Local Services**

Customers must have both qualifying local services described below from their local exchange company to qualify for Business Block of Time Service. To qualify for Business Block of Time Service, the customer must subscribe to a qualifying business dial tone service, business exchange service or digital centrex plus services that include both:

- A. Unlimited local exchange calling, and
- B. Unlimited IntraLATA toll calling.

Such qualifying local business plans must provide the unlimited local and IntraLATA calling for a flat rate monthly price.

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.25 Business Block of Time Service, (Cont'd.)**

**6.25.3 Limitations of Service**

Business Block of Time Service is not available with the following local/IntraLATA business services: Flexible Digital Channel type services, PBX trunks, ground start lines or trunks, ISDN services, remote call forwarding services, foreign exchange services, public telephone services, public access smart-pay lines, Frontier Call Plans, analog to digital conversion digital PBX services, WATS services or the equivalents of any such services. (T)

Business Block of Time Service is only available to Customers who, at the time of service initiation, subscribe to twenty-five (25) or fewer qualifying business dial tone lines (voice grade or voice grade equivalent) from their local exchange company. (T)

Customers may discontinue their enrollment in Business Block of Time Service at any time upon request to the Company. The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying services or whose service is refused, canceled or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan.

The Customer who forfeits eligibility for this Business Block of Time Service and remains presubscribed to the Company's service will default to Plan C month-to-month Service unless the Customer selects another Optional Business Service.

If the Customer uses this Service for non-eligible purposes, including but not limited to resale, three way calling, permanent internet connections, or autodialing, the Company may immediately suspend, restrict or cancel the Customer's service without advance notice. The Company may also adjust the charges to In State out of State Calling Plan, described in the Current Rates Section of this tariff, as a result of non-business use. (T)

This calling plan is only offered where billing and system capabilities exist.

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.25 Business Block of Time Service, (Cont'd.)**

**6.25.4 Rates and Charges**

**A. Application of Charges**

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to the whole account presubscribed to the Company's Business Block of Time Service. A fixed allotment of qualified calling minutes is included in the MRC as specified below. The MRC applies in full each month regardless of whether or not the full allotment of minutes is used, except in the case of partial billing cycles. In the case of first and last month partial billing cycles, the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle.

Only charges for direct dialed outgoing voice minutes of use are covered under the MRC for this plan. All other charges for usage and services, including but not limited to, International calling, Directory Assistance services, Operator Assisted services, collect or person to person calls, 900, 700, 976 calls, calls to access information service, Internet usage, fees and surcharges are not included as part of the MRC with this plan and will be charged separately.

Multi-line accounts will share the 400 minutes among all lines presubscribed to Business Block of Time Service. Partial increments are rounded up to the next increment. All calls are rated at 60 seconds for the initial increment, and 6 seconds for each additional increment.

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.25 Business Block of Time Service, (Cont'd.)**

**6.25.4 Rates and Charges, (Cont'd.)**

**B. Rates - Maximum**

Monthly Recurring Charge	Minutes Allotted in Monthly Recurring Charge	Additional Per Minute Charge over Allotment
\$80.00	400	\$0.140

**C. Rates - Current**

Monthly Recurring Charge	Minutes Allotted in Monthly Recurring Charge	Additional Per Minute Charge over Allotment
\$40.00	400	\$0.070

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.26 National Frame Relay Service (NFR)**

This service is only available only to existing Customers as of November 19, 2009, at existing locations, without modification.

**6.26.1 General Description**

National Frame Relay Service (NFR) provides connectivity between multiple locations, suitable for connecting local area networks or other wide area network applications. Access to the Company's NFR network is provided in two ways: 1) via direct access, dedicated, digital access line connections at speeds of 56Kbps or 1.536 Mbps to the NFR serving office; or 2) via Frame Relay exchange access. Ports furnished under this tariff operate at speeds of 56/64, 128, 192, 256, 384, 512, 768 Kbps and 1.024, 1.28, 1.536, 4, 6, 10, 22 or 45 Mbps. NFR is offered within Arizona. Service is available for use 24 hours a day, seven days a week.

**A. National Ports**

Provides connectivity within and between locations within the State.

**B. Permanent Virtual Circuits (PVCs)**

Provides connectivity within the NFR network. PVCs are logical connections between two Ports with the NFR network.

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.26 National Frame Relay Service (NFR), (Cont'd.)**

**6.26.1 General Description, (Cont'd.)**

**C. Committed Information Rates (CIRs)**

Defines the minimum data transfer rate available between two Ports logically connected by a PVC. Based on the overall NFR network capacity, the Customer may transmit data in excess of the CIR for a limited period of time. The maximum data transfer rate available between two logically connected Ports connected by a PVC is equal to the lower port speed of the two Ports - up to maximum of 22 Mbps.

**D. National Permanent Virtual Circuits (PVC's)**

Provide connectivity (logical connections) between National Ports.

**E. Virtual Ports**

Provide connectivity for traffic that originates and terminates from or to a local frame relay network. Customers who have existing local Frame Relay can connect to the long distance Frame Relay network using a Virtual Port. Virtual Ports are available within and between the 48 contiguous states of the United States.



**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.26 National Frame Relay Service (NFR), (Cont'd.)**

**6.26.2 Responsibilities of the Customer**

- A.** The Customer must provide the following information to the Company when ordering NFR:

The number and location of Ports ordered;  
The transmission speed of each Port;  
The CIR of each PVC;  
Burst Excess (Be) rate, if any; and  
The Port origination and destination of each PVC/ CIR.

- B.** Local Access Charges

**1.** Access Local Loop

If the Company provides the Access Local Loop facilities, the facilities will be billed at rates based on recurring and nonrecurring charges for such Access Local Loop as established by the LEC tariffs or other Carriers' tariffs.

When the Access Local Loop facilities are provided to the Customer by other carrier(s), the Customer is responsible for all associated recurring and nonrecurring charges and for compliance with the providing Carriers' Terms and Conditions.

The Customer is responsible for all charges associated with the access connection that is ordered by the Company on behalf of the Customer from other carriers.

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.26 National Frame Relay Service (NFR), (Cont'd.)**

**6.26.3 Terms and Conditions**

**A. Service Level Agreement (SLA)**

1. The SLA will be applied and measured over a calendar month as specified. These measurements represent the minimum level of performance that is acceptable and are set accordingly. SLA applies to National Ports and National PVCs only. Performance Objectives and Credit Allowances will apply for Customers who have five (5) or more nodes in service during the entire month.
2. Objectives to be measured are:
  - Network Availability
  - MTTR
  - Frame Delivery
  - Transit Delay
3. Calculations for the above objectives will be based on the Customer call to the Network Operations Center (NOC) to establish a trouble report. Outage time begins when the Customer reports the trouble and ends when the Company notifies the Customer that the problem has been resolved.
4. A PVC or Port can only receive one service credit during any one calendar month. PVCs that receive a credit for failure to meet Network Transit Delay or Frame Delivery Performance objectives will not be included in the calculation for Network Availability.
5. Only National Ports, National PVCs and Company-provided local access are eligible for SLAs.

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.26 National Frame Relay Service (NFR), (Cont'd.)**

**6.26.3 Terms and Conditions, (Cont'd.)**

**B. General Exclusions**

The following exclusions are not calculated in the SLA.

1. A service outage that is not supported by a Company trouble ticket.
2. Frontier installation prior to acceptance by the Customer.
3. Scheduled maintenance window with prior notifications.
4. Force Majeure.
5. Any act of omission, fault or negligence on the part of the Customer, its contractors, or any other entity over which the customer exercises control or has the right to exercise control.
6. Any act or omission on the part of any third party with the exception of the Interexchange Carrier (IXC), Local Exchange Carrier (LEC), Regional Bell Operating Company (RBOC) or any Company agent or contractor contracted by the Company.
7. The first month of service for the particular service element.

**C. Credits**

If the specified objectives are not met within the specified time frames, a 10% credit of the discounted Monthly Recurring Charges for all affected ports and PVCs, not to exceed \$5,000, will be posted on the Customer's bill within two months of the Company's determination that the claim is valid. The credit will be applied to the appropriate elements affected by the outages (i.e. Ports, PVCs and Company provided local access).

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.26 National Frame Relay Service (NFR), (Cont'd.)**

**6.26.3 Terms and Conditions, (Cont'd.)**

**D. Term Commitment Plans**

1. Minimum Service Period

The minimum service period for National Frame Relay Service is one year.

2. Termination Liability

If the Customer terminates service in whole or in part after the installation of the service but prior to completion of the service period, the Customer shall be obligated to pay the remaining months of the service period selected.

The Customer that migrates their service to a Frontier affiliate will not incur termination liability.

Termination Charge ' Remaining Months x Monthly Charge

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.26 National Frame Relay Service (NFR), (Cont'd.)**

**6.26.4 NFR Components and Rates – Maximum Rates**

**A. NFR Revenue Pricing Plans**

**1. Minimum Monthly Revenue Commitment**

Monthly Revenue Commitment Plans are available for discounts based on the minimum revenue and term commitments selected by the Customer. The eligible NFR charges that will contribute to the Monthly Revenue Commitment Plan are the undiscounted Recurring Monthly charges for the following NFR components: National Ports, Non-US Ports, National PVC/CIR, International PVC/CIR. The Customer must commit to a period of either one, two, three, four or five years. The Customer must provide written notification to the Company the original Revenue Pricing Plan at least sixty (60) days prior to the expiration of the contract. At the end of the current term plan, the Customer may commit to a Frontier term of one year or continue the service at month to month rates and will be charged the standard monthly recurring charges.

(T)

**a. Applicable Discounts – Maximum**

Minimum Monthly Revenue Commitment	One Year Term	Two Year Term	Three Year Term	Four Year Term	Five Year Term
\$0.00 - \$2,000.00	5%	6%	9%	11%	15%
\$2,001 - \$5,000.00	8%	10%	15%	18%	20%
\$5,001 - \$10,000.00	12%	14%	16%	20%	22%
\$10,001 - \$15,000.00	13%	15%	17%	22%	24%
\$15,001 - \$20,000.00	14%	16%	20%	24%	26%
\$20,001 - \$25,000.00	15%	17%	23%	26%	28%
\$25,001 and greater	16%	18%	26%	28%	30%

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.26 National Frame Relay Service (NFR), (Cont'd.)**

**6.26.4 NFR Components and Rates – Maximum Rates, (Cont'd.)**

**A. NFR Revenue Pricing Plans, (Cont'd.)**

**2. Individual Case Basis (ICB) Arrangement**

Customer specific prices will be made available to similarly situated Customers on a non-discriminatory basis.

ICB's will also be used for other NFR in the case of non-standard service periods, to provide additional discounts, and/or stabilization of rates over a contract life.

As part of an ICB arrangement, the Company may offer to stabilize NFR pricing rates over the life of the contract. In such an arrangement, the ICB monthly rate is guaranteed against Company initiated increases and will apply for the entire duration of the ICB contract.

In the event that an increase authorized by a regulatory agency is applied to the ICB price, the customer may terminate the contract without incurring any termination liability charges.

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.26 National Frame Relay Service (NFR), (Cont'd.)**

**6.26.4 NFR Components and Rates – Maximum Rates, (Cont'd.)**

**A. NFR Revenue Pricing Plans, (Cont'd.)**

**3. Early Termination Charge**

When the Customer discontinues service under a Revenue Pricing Plan prior to the expiration of the commitment term, an Early Termination Charge will be assessed as follows.

If the Revenue Pricing Plan is discontinued prior to the completion of the first year of the contract term, the Customer is liable for 100% of the minimum monthly revenue commitment for the unexpired portion of the first year of the term, plus 50% of the minimum monthly revenue commitment for the remaining portion of the applicable term.

If the Revenue Pricing Plan is discontinued after completion of the first year of the contract term, the Customer is liable for 50% of the minimum monthly commitment for the remaining portion of the applicable term.

Early termination will not apply if the Customer enrolls in a Frontier Revenue Pricing Plan with equal or greater revenue commitment and term commitment than the current plan.

Payment of the total amounts owed by the Customer under this provision is due as a lump sum within thirty (30) days of the date the plan is discontinued.

The Customer that migrates their service to a Frontier affiliate will not incur termination liability.

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.26 National Frame Relay Service (NFR), (Cont'd.)**

**6.26.4 NFR Components and Rates – Maximum Rates, (Cont'd.)**

**A. NFR Revenue Pricing Plans, (Cont'd.)**

**4. Replacement Service**

If within sixty (60) days of the date the Customer issues its termination notice to the Company for a particular service, and the Customer orders replacement service, the Company shall waive the termination liability charges above for the service which was terminated by the Customer if the following conditions are met.

- a. When the replacement service is ordered by the Customer, such replacement service is specifically identified as being a replacement for the terminated service; and
- b. The monthly charges for the replacement service are equal to at least ninety percent (90%) of the monthly charges for the terminated service for which it is a replacement.

**B. Promotions**

From time to time, the Company may provide certain special promotional offerings to its Customers. These offerings may be limited to certain dates, time and locations.



**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.26 National Frame Relay Service (NFR), (Cont'd.)**

**6.26.4 NFR Components and Rates – Maximum Rates, (Cont'd.)**

**C. National Port**

1. Nonrecurring Charge, per National Port

	Maximum
56/64 Kbps	\$600.00
128 Kbps-1.536 Mbp	\$600.00

2. Monthly Recurring Charges, per National Port

Speed	Maximum
56/64 Kbps	\$ 295.00
128 Kbps	\$ 520.00
192 Kbps	\$ 660.00
256 Kbps	\$ 770.00
384 Kbps	\$1,005.00
512 Kbps	\$1,215.00
768 Kbps	\$1,535.00
1024 Kbps	\$1,865.00
1280 Kbps	\$2,100.00
1536 Kbps	\$2,690.00
4 Mbps	\$1,940.00
6 Mbps	\$2,320.00
10 Mbps	\$3,320.00
22 Mbps	\$3,820.00
45 Mbps	\$4,820.00

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.26 National Frame Relay Service (NFR), (Cont'd.)**

**6.26.4 NFR Components and Rates – Maximum Rates, (Cont'd.)**

**D. National Permanent Virtual Connections/Committed Information Rate (PVC/CIR)**

1. Nonrecurring Charge

a. Per DLCI, CIR in Kbps

Maximum  
\$100.00

2. Monthly Recurring Charge, per DLCI, CIR in Kbps

	Maximum
8 Kbps	\$ 25.00
16 Kbps	\$ 30.00
24 Kbps	\$ 50.00
32 Kbps	\$ 60.00
40 Kbps	\$ 70.00
48 Kbps	\$ 80.00
56 Kbps	\$ 100.00
64 Kbps	\$ 110.00
128 Kbps	\$ 160.00
192 Kbps	\$ 260.00
256 Kbps	\$ 300.00
320 Kbps	\$ 380.00
384 Kbps	\$ 450.00
448 Kbps	\$ 500.00
512 Kbps	\$ 560.00

**SECTION 6 –OBSOLETE SERVICE OFFERINGS, (Cont’d.)**

**6.26 National Frame Relay Service (NFR), (Cont’d.)**

**6.26.4 NFR Components and Rates – Maximum Rates, (Cont’d.)**

**D. National Permanent Virtual Connections/Committed Information Rate (PVC/CIR), (Cont’d.)**

2. Monthly Recurring Charge, per DLCI, CIR in Kbps, (Cont’d.)

	Maximum
576 Kbps	\$660.00
640 Kbps	\$720.00
704 Kbps	\$780.00
768 Kbps	\$850.00
832 Kbps	\$900.00
896 Kbps	\$1,060.00
960 Kbps	\$1,130.00
1024 Kbps	\$1,200.00
1088 Kbps	\$1,300.00
1152 Kbps	\$1,400.00
1216 Kbps	\$1,500.00
1280 Kbps	\$1,600.00

**SECTION 6 –OBSOLETE SERVICE OFFERINGS, (Cont’d.)**

**6.26 National Frame Relay Service (NFR), (Cont’d.)**

**6.26.4 NFR Components and Rates – Maximum Rates, (Cont’d.)**

**D. National Permanent Virtual Connections/Committed Information Rate (PVC/CIR), (Cont’d.)**

**3. Monthly Recurring Charge, per DLCI, CIR in Mbps, (Cont’d.)**

	Maximum
2 Mbps	\$652.00
3 Mbps	\$764.00
4 Mbps	\$1,020.00
5 Mbps	\$1,274.00
6 Mbps	\$1,530.00
7 Mbps	\$1,784.00
8 Mbps	\$2,038.00
9 Mbps	\$2,294.00
10 Mbps	\$2,548.00
11 Mbps	\$2,804.00
12 Mbps	\$3,058.00
13 Mbps	\$3,314.00
14 Mbps	\$3,568.00
15 Mbps	\$3,822.00
16 Mbps	\$4,078.00
17 Mbps	\$4,332.00
18 Mbps	\$4,588.00
19 Mbps	\$4,842.00
20 Mbps	\$5,098.00
21 Mbps	\$5,352.00
22 Mbps	\$5,606.00

**SECTION 6 –OBSOLETE SERVICE OFFERINGS, (Cont’d.)**

**6.26 National Frame Relay Service (NFR), (Cont’d.)**

**6.26.4 NFR Components and Rates – Maximum Rates, (Cont’d.)**

**E. Additional Nonrecurring Charges**

1. Expedite Charge

At the Customer’s request, the Company may attempt to advance the due date of the order for the installation of a NFR Port to a Frontier negotiated due date. If the Frontier date is met, or if charges are assigned to the Company by providing partner(s), whether or not the requested improved installation date is met, the following nonrecurring charge applies in addition to all other applicable nonrecurring charges and charges passed through by the local exchange carrier for the access connection.

	Maximum
Per Expedited Port	\$700.00

2. PVC/CIR Change Charge

The Customer may request to increase or decrease a PCV/CIR at any time after the service date. A PVC/CIR change charge applies for each change to a PVC/CIR.

	Maximum
Per PVC/CIR Change	\$100.00

**SECTION 6 –OBSOLETE SERVICE OFFERINGS, (Cont’d.)**

**6.26 National Frame Relay Service (NFR), (Cont’d.)**

**6.26.4 NFR Components and Rates – Maximum Rates, (Cont’d.)**

**E. Additional Nonrecurring Charges, (Cont’d.)**

**3. Change of Requested Service Date Charge**

- a. If the Customer delays an order within five (5) calendar days immediately prior to the due date, a Due Date Change Charge will apply, regardless of the length of the delay. The Due Date Change Charge will apply in addition to all other applicable nonrecurring charges and any charges passed through by the relevant local exchange and/or IXC carrier(s) for provisioning the local access connection.

	Maximum
Per Delayed Port	\$200.00

- b. If the Customer delays a due date by more than twenty (20) cumulative calendar days from the initial due date, the Customer will be billed for the service ordered commencing on the first day after the 20<sup>th</sup> cumulative calendar day.
- c. If the Customer is not ready on the due date and has not requested a delay prior to the due date, the service ordered will commence on the due date.

**SECTION 6 –OBSOLETE SERVICE OFFERINGS, (Cont’d.)**

**6.26 National Frame Relay Service (NFR), (Cont’d.)**

**6.26.4 NFR Components and Rates – Maximum Rates, (Cont’d.)**

**E. Additional Nonrecurring Charges, (Cont’d.)**

**4. Port Speed Change Charge**

The Customer may request to increase or decrease port speed. A Port Speed Change Charge applies for each change. A change of the physical location of the Customer’s premises that require a change to an existing Port connection is considered to be a disconnection and Frontier installation of the Port(s) involved.

	Maximum
Per Port Speed Change	\$300.00

**F. Nonrecurring Charge Waiver**

The Company will waive the Nonrecurring Installation Charge for Frontier Business Customers who subscribe to a one (1) year minimum term commitment of this service. This waiver applies to nonrecurring charges for National Ports and Permanent Virtual Circuits (PVCs) and International Ports and PVCs. Customers who discontinue the Company’s service prior to the expiration of their term commitment, or whose service is discontinued by the Company, will forfeit the credits associated with this waiver.

**SECTION 6 –OBSOLETE SERVICE OFFERINGS, (Cont’d.)**

**6.26 National Frame Relay Service (NFR), (Cont’d.)**

**6.26.4 NFR Components and Rates – Maximum Rates, (Cont’d.)**

**G. Virtual Ports (US based)**

Speed in Kbps	Maximum Band T
8 Kbps	\$12.00
16 Kbps	\$18.00
24 Kbps	\$36.00
32 Kbps	\$48.00
40 Kbps	\$60.00
48 Kbps	\$72.00
56 Kbps	\$70.00
64 Kbps	\$70.00
128 Kbps	\$130.00
192 Kbps	\$200.00
256 Kbps	\$270.00
320 Kbps	\$350.00
384 Kbps	\$400.00
448 Kbps	\$500.00
512 Kbps	\$550.00
576 Kbps	\$600.00
640 Kbps	\$650.00
704 Kbps	\$700.00
768 Kbps	\$750.00
832 Kbps	\$840.00
896 Kbps	\$900.00
960 Kbps	\$980.00
1024 Kbps	\$1,150.00
1088 Kbps	\$1,250.00
1152 Kbps	\$1,416.00
1216 Kbps	\$1,496.00
1280 Kbps	\$1,586.00



**SECTION 6 –OBSOLETE SERVICE OFFERINGS, (Cont’d.)**

**6.26 National Frame Relay Service (NFR), (Cont’d.)**

**6.26.4 NFR Components and Rates – Maximum Rates, (Cont’d.)**

**G. Virtual Ports (US based), (Cont’d.)**

Speed in Mbps	Maximum
Speed	
2 Mbps	\$100.00
3 Mbps	\$100.00
4 Mbps	\$100.00
5 Mbps	\$100.00
6 Mbps	\$100.00
7 Mbps	\$100.00
8 Mbps	\$100.00
9 Mbps	\$100.00
10 Mbps	\$100.00
11 Mbps	\$100.00
12 Mbps	\$200.00
13 Mbps	\$200.00
14 Mbps	\$200.00
15 Mbps	\$200.00
16 Mbps	\$200.00
17 Mbps	\$200.00
18 Mbps	\$200.00
19 Mbps	\$200.00
20 Mbps	\$200.00
21 Mbps	\$200.00
22 Mbps	\$200.00

**SECTION 6 –OBSOLETE SERVICE OFFERINGS, (Cont’d.)**

**6.26 National Frame Relay Service (NFR), (Cont’d.)**

**6.26.5 NFR Revenue Pricing Plans – Current Rates**

**A. Applicable Discounts**

Minimum Monthly Revenue Commitment	One Year Term	Two Year Term	Three Year Term	Four Year Term	Five Year Term
\$0.00 - \$2,000.00	3%	4%	7%	9%	13%
\$2,001 - \$5,000.00	3%	6%	9%	11%	15%
\$5,001 - \$10,000.00	4%	7%	11%	14%	17%
\$10,001 - \$15,000.00	5%	8%	13%	16%	19%
\$15,001 - \$20,000.00	6%	10%	15%	18%	21%
\$20,001 - \$25,000.00	7%	11%	17%	20%	23%
\$25,001 and greater	8%	12%	19%	22%	25%

**SECTION 6 – OBSOLETE SERVICE OFFERINGS, (Cont’d.)**

**6.26 National Frame Relay Service (NFR), (Cont’d.)**

**6.26.5 NFR Revenue Pricing Plans – Current Rates, (Cont’d.)**

**B. National Port**

1. Nonrecurring Charge, per National Port:

56/64 Kbps	\$350.00
128 Kbps-1.536 Mbp	\$550.00

2. Monthly Recurring Charges, per National Port

Speed	
56/64 Kbps	\$75.00
128 Kbps	\$159.00
192 Kbps	\$200.00
256 Kbps	\$226.00
384 Kbps	\$321.00
512 Kbps	\$395.00
768 Kbps	\$570.00
1024 Kbps	\$730.00
1280 Kbps	\$870.00
1536 Kbps	\$1,000.00
4 Mbps	\$970.00
6 Mbps	\$1,160.00
10 Mbps	\$1,660.00
22 Mbps	\$1,910.00
45 Mbps	\$2,410.00

**SECTION 6 –OBSOLETE SERVICE OFFERINGS, (Cont’d.)**

**6.26 National Frame Relay Service (NFR), (Cont’d.)**

**6.26.5 NFR Revenue Pricing Plans – Current Rates, (Cont’d.)**

**C. National Permanent Virtual Connections/Committed Information Rate (PVC/CIR)**

1. Nonrecurring Charge

A. per DLCI, CIR in Kbps: \$50.00

2. Monthly Recurring Charge

A. per DLCI, CIR in Kbps

8 Kbps	\$11.00
16 Kbps	\$16.00
24 Kbps	\$20.00
32 Kbps	\$25.00
40 Kbps	\$30.00
48 Kbps	\$30.00
56 Kbps	\$40.00
64 Kbps	\$40.00
128 Kbps	\$70.00
192 Kbps	\$100.00
256 Kbps	\$130.00
320 Kbps	\$165.00
384 Kbps	\$195.00
448 Kbps	\$230.00
512 Kbps	\$270.00
576 Kbps	\$300.00
640 Kbps	\$335.00

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.26 National Frame Relay Service (NFR), (Cont'd.)**

**6.26.5 NFR Revenue Pricing Plans – Current Rates, (Cont'd.)**

**C. National Permanent Virtual Connections/Committed Information Rate (PVC/CIR), (Cont'd.)**

**2. Monthly Recurring Charge, (Cont'd.)**

**a. per DLCI, CIR in Kbps, (Cont'd.)**

704 Kbps	\$390.00
768 Kbps	\$400.00
832 Kbps	\$505.00
896 Kbps	\$544.00
960 Kbps	\$582.00
1024 Kbps	\$620.00
1088 Kbps	\$659.00
1152 Kbps	\$675.00
1216 Kbps	\$710.00
1280 Kbps	\$720.00

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.26 National Frame Relay Service (NFR), (Cont'd.)**

**6.26.5 NFR Revenue Pricing Plans – Current Rates, (Cont'd.)**

**C. National Permanent Virtual Connections/Committed Information Rate (PVC/CIR), (Cont'd.)**

**2. Monthly Recurring Charge, (Cont'd.)**

**b. per DLCI, CIR in Per DLCI, CIR in Mbps**

2 Mbps	\$326.00
3 Mbps	\$382.00
4 Mbps	\$510.00
5 Mbps	\$637.00
6 Mbps	\$765.00
7 Mbps	\$892.00
8 Mbps	\$1,019.00
9 Mbps	\$1,147.00
10 Mbps	\$1,274.00
11 Mbps	\$1,402.00
12 Mbps	\$1,529.00
13 Mbps	\$1,657.00
14 Mbps	\$1,784.00
15 Mbps	\$1,911.00
16 Mbps	\$2,039.00
17 Mbps	\$2,166.00
18 Mbps	\$2,294.00
19 Mbps	\$2,421.00
20 Mbps	\$2,549.00
21 Mbps	\$2,676.00
22 Mbps	\$2,803.00

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.26 National Frame Relay Service (NFR), (Cont'd.)**

**6.26.5 NFR Revenue Pricing Plans – Current Rates, (Cont'd.)**

**D. Virtual Ports (US based)**

Speed	Band T
8 Kbps	\$6.00
16 Kbps	\$9.00
24 Kbps	\$18.00
32 Kbps	\$24.00
40 Kbps	\$30.00
48 Kbps	\$36.00
56 Kbps	\$35.00
64 Kbps	\$35.00
128 Kbps	\$65.00
192 Kbps	\$100.00
256 Kbps	\$135.00
320 Kbps	\$175.00
384 Kbps	\$200.00
448 Kbps	\$250.00
512 Kbps	\$275.00
576 Kbps	\$300.00
640 Kbps	\$325.00
704 Kbps	\$350.00
768 Kbps	\$375.00
832 Kbps	\$420.00
896 Kbps	\$450.00
960 Kbps	\$490.00
1024 Kbps	\$575.00
1088 Kbps	\$625.00
1152 Kbps	\$708.00
1216 Kbps	\$748.00
1280 Kbps	\$793.00

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.26 National Frame Relay Service (NFR), (Cont'd.)**

**6.26.5 NFR Revenue Pricing Plans – Current Rates, (Cont'd.)**

**D. Virtual Ports (US based), (Cont'd.)**

Speed	Band T
2 Mbps	\$50.00
3 Mbps	\$50.00
4 Mbps	\$50.00
5 Mbps	\$50.00
6 Mbps	\$50.00
7 Mbps	\$50.00
8 Mbps	\$50.00
9 Mbps	\$50.00
10 Mbps	\$50.00
11 Mbps	\$50.00
12 Mbps	\$100.00
13 Mbps	\$100.00
14 Mbps	\$100.00
15 Mbps	\$100.00
16 Mbps	\$100.00
17 Mbps	\$100.00
18 Mbps	\$100.00
19 Mbps	\$100.00
20 Mbps	\$100.00
21 Mbps	\$100.00
22 Mbps	\$100.00



**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.26 National Frame Relay Service (NFR), (Cont'd.)**

**6.26.6 Additional Nonrecurring Charges – Current Rates**

<b>A. Expedite Charge</b>	
Per Expedited Port	\$500.00
<b>B. PVC/CIR Change Charge</b>	
Per PVC/CIR Change	\$75.00
<b>C. Change of Requested Service Date Charge</b>	
Per Delayed Port	\$150.00
<b>D. Port Speed Change Charge</b>	
Per Port Speed Change	\$100.00

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.27 National Private Line (PL) Services**

This service is only available only to existing Customers as of November 19, 2009, at existing locations, without modification.

The Company's National Private Line Services are provided as a family of bandwidth and data services which link Customers' locations and provide voice, data, video and other transmissions. These services are provided between two Customer designated premises, between a designated Customer premises and a Point of Presence (POP), or between POP's provided by the Company.

**6.27.1 Services**

**A. DS0 Services:**

DS0 Service is a high quality digital bandwidth service with transmission capabilities of up to 64 kbps. A DS0 channel provides the transmission of low-to-medium speed analog and digital channels.

DS0 Service includes Digital Data Service (56 kbps to 64 kbps), Analog Data Service (19.2 kbps), and Analog Voice Service (64 kbps for voice communications).

**B. Fractional DS1/T1 Service (FDS1)**

FDS1 is a high quality digital bandwidth service that provides medium to high speed transmission. This Service supports contiguous bit rate services for simultaneous, two-way, digital transmission of voice, data, video, and image, and is available at the following contiguous bit rates:

- 128 kbps
- 256 kbps
- 384 kbps
- 512 kbps
- 768 kbps

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.27 National Private Line (PL) Services, (Cont'd.)**

**6.27.1 Services, (Cont'd.)**

**C. DS1/T1 Service**

DS1/T1 service is a high quality digital bandwidth service that provides high speed 1.544 Mbps transmission.

**D. DS3/T3 Service**

DS3/T3 Service is a high quality digital bandwidth service that provides high speed 44.736 Mbps transmission over fiber optic facilities.

**6.27.2 Regulations**

**A. Service Guarantee**

The Company provides Service Guarantees for PL Service. If service is not restored within specified time frames, the Company will issue a credit for the PL Service circuit interruption.

**1. Performance Objective**

The performance objective for PL Services from Customer's premises to Customer's premises is 99.96% circuit availability.

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.27 National Private Line (PL) Services, (Cont'd.)**

**6.27.2 Regulations, (Cont'd.)**

**A. Service Guarantee, (Cont'd.)**

**2. Credit Allowances**

If a particular service is interrupted beyond a specified time, an appropriate credit will be provided as set forth below.

For an interruption of four hours or more for each calendar day for a particular service, and if requested by the customer, the Company shall provide the customer with one (1) days credit for the particular service circuit recurring rates.

The credit shall be based on a pro-ration of the number of out of service days to the number of days in the month. As an example, six out of service days/thirty (30) days in a month is equal to a 20% rebate of the monthly charges.

**B. Term Commitment Plans**

The minimum service period for PL Services is one year. A subscriber to PL Services must select a Term Commitment Plan period ranging from one year to three years.

**C. Individual Case Basis (ICB) Arrangement**

ICB's will be used for PL Services in the case of non-standard service periods, volume discounts and/or stabilization of rates over a contract life.

**D. Termination Liability**

If the Customer terminates service in whole or in part after the installation of the service but prior to completion of the service period of a Term Commitment Plan or an ICB, the Customer shall be obligated to pay the remaining payments, i.e., the monthly charge times the remaining months of the service period selected, in a lump sum due upon termination of service. The Customer that migrates their service to a Frontier affiliate will not incur termination liability.

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.27 National Private Line (PL) Services, (Cont'd.)**

**6.27.3 Rates and Charges - Maximum**

**A. Access Local Loop**

If the Company provides the Access Local Loop facilities, the facilities will be billed at rates based on recurring and nonrecurring prices for such Access Local Loops as established by the LEC tariffs or other Carrier tariffs.

When the Local Access facilities are provided to the Customer by other Carriers, the Customer is responsible for all associated recurring and nonrecurring charges and for compliance with the providing Carriers' Terms and Conditions.

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.27 National Private Line (PL) Services, (Cont'd.)**

**6.27.3 Rates and Charges - Maximum, (Cont'd.)**

**B. Interoffice Channel (IOC)**

The IOC is the dedicated transport and facilities between the Company POPs. The Company will waive the Nonrecurring Installation Charges for Frontier Business Customers who subscribe to a two (2) year or three (3) year term commitment of this service. This waiver applies to the Inter-Office Channel (IOC) installation charges. Customers who discontinue the Company's service prior to the expiration of their term commitment, or whose service is discontinued by the Company, will forfeit the credits associated with this waiver.

1. DS0 Service

a. Per IOC:

Installation Charge                      \$200.00

Monthly Charges:

Mileage	Fixed	Per Mile
0-50	\$250.00	\$0.35
51-100	\$250.00	\$0.35
101+	\$260.00	\$0.30

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.27 National Private Line (PL) Services, (Cont'd.)**

**6.27.3 Rates and Charges - Maximum (Cont'd.)**

**B. Interoffice Channel (IOC), (Cont'd.)**

2. FDS1 Service

a. Per IOC - 128 kbps:

Installation Charge                      \$200.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$475.00	\$0.50
51-100	\$475.00	\$0.50
101+	\$480.00	\$0.45

b. Per IOC - 256 kbps:

Installation Charge                      \$200.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$890.00	\$1.00
51-100	\$890.00	\$1.00
101+	\$910.00	\$.85

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.27 National Private Line (PL) Services, (Cont'd.)**

**6.27.3 Rates and Charges - Maximum (Cont'd.)**

**B. Interoffice Channel (IOC), (Cont'd.)**

2. FDS1 Service, (Cont'd.)

c. Per IOC - 384 kbps:

Installation Charge \$200.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$1,300.00	\$1.50
51-100	\$1,300.00	\$1.50
101+	\$1,350.00	\$1.25

d. Per IOC - 512 kbps:

Installation Charge \$200.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$1,600.00	\$1.85
51-100	\$1,600.00	\$1.85
101+	\$1,625.00	\$1.65



**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.27 National Private Line (PL) Services, (Cont'd.)**

**6.27.3 Rates and Charges - Maximum (Cont'd.)**

**B. Interoffice Channel (IOC), (Cont'd.)**

2. FDS1 Service, (Cont'd.)

e. Per IOC - 768 kbps:

Installation Charge                      \$200.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$2,150.00	\$2.50
51-100	\$2,150.00	\$2.50
101+	\$2,175.00	\$2.25

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.27 National Private Line (PL) Services, (Cont'd.)**

**6.27.3 Rates and Charges - Maximum (Cont'd.)**

**B. Interoffice Channel (IOC), (Cont'd.)**

3. DS1 Service

a. Per IOC:

Installation Charge                      \$1,000.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$1,200.00	\$9.50
51-100	\$1,200.00	\$9.50
101+	\$1,850.00	\$3.00

4. DS3 Service

a. Per IOC:

Installation Charge                      \$10,000.00

Monthly Charges:

Mileage	Fixed	Per Mile
0-50	\$650.00	\$30.28
51-100	\$700.00	\$26.06
101+	\$800.00	\$23.38

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.27 National Private Line (PL) Services, (Cont'd.)**

**6.27.3 Rates and Charges - Maximum (Cont'd.)**

**C. Access Connection**

1. A Nonrecurring Charge applies for each Access Local Loop.

Circuit	Nonrecurring Charge per Access Local Loop
DS0	\$400.00
FDS1-128 Kbps	\$400.00
FDS1-256 Kbps	\$400.00
FDS1-384 Kbps	\$400.00
FDS1-512 Kbps	\$400.00
FDS1-768 Kbps	\$400.00
DS1	\$400.00
DS3	\$800.00

**D. Access Coordination**

1. A Recurring Charge applies for each Access Local Loop:

Circuit	Monthly Charge per Access Local Loop
DS0	\$50.00
FDS1-128 Kbps	\$150.00
FDS1-256 Kbps	\$150.00
FDS1-384 Kbps	\$150.00
FDS1-512 Kbps	\$150.00
FDS1-768 Kbps	\$150.00
DS1	\$150.00
DS3	\$800.00

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.27 National Private Line (PL) Services, (Cont'd.)**

**6.27.3 Rates and Charges - Maximum (Cont'd.)**

**E. Agency Coordination**

1. A Nonrecurring Charge applies for each Access Local Loop for which the Company acts as the Customer's agent:

Circuit	Nonrecurring Charge per Access Local Loop
DS0	\$100.00
FDS1-128 Kbps	\$100.00
FDS1-256 Kbps	\$100.00
FDS1-384 Kbps	\$100.00
FDS1-512 Kbps	\$100.00
FDS1-768 Kbps	\$100.00
DS1	\$100.00
DS3	\$200.00

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.27 National Private Line (PL) Services, (Cont'd.)**

**6.27.3 Rates and Charges - Maximum (Cont'd.)**

**F. Term Commitment Discounts**

Discounts apply to all recurring rate elements of the Company's National Private Line Service up to DS1 level for one, two year and three year Term Commitment Plans.

Service Period	Percent Discount Level
One Year Term	10%
Two Year Term	15%
Three Year Term	20%

**G. DS3 Term Commitment Discounts**

Discounts apply to IOC and Access Coordination Monthly Recurring Charges of the Company's National Private Line Service for one, two and three year Term Commitment Plans.

Service Period	Percent Discount Level
One Year Term	5%
Two Year Term	7%
Three Year Term	15%

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.27 National Private Line (PL) Services, (Cont'd.)**

**6.27.3 Rates and Charges - Current**

**A. DS0 Service**

1. Per IOC:

Installation Charge \$200.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$63.00	\$0.14
51-100	\$63.00	\$0.14
101+	\$65.00	\$0.12

**B. FDS1 Service**

1. Per IOC - 128 kbps:

Installation Charge \$200.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$119.00	\$0.18
51-100	\$119.00	\$0.18
101+	\$120.00	\$0.17

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.27 National Private Line (PL) Services, (Cont'd.)**

**6.27.3 Rates and Charges – Current, (Cont'd.)**

**B. FDS1 Service (Cont'd.)**

2. Per IOC - 256 kbps:

Installation Charge \$200.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$134.00	\$0.36
51-100	\$134.00	\$0.36
101+	\$137.00	\$0.31

3. Per IOC - 384 kbps:

Installation Charge \$200.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$168.00	\$0.54
51-100	\$168.00	\$0.54
101+	\$203.00	\$0.45

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.27 National Private Line (PL) Services, (Cont'd.)**

**6.27.3 Rates and Charges – Current, (Cont'd.)**

**B. FDS1 Service (Cont'd.)**

4. Per IOC - 512 kbps:

Installation Charge \$200.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$192.00	\$0.63
51-100	\$192.00	\$0.63
101+	\$244.00	\$0.56

5. Per IOC - 768 kbps:

Installation Charge \$200.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$226.00	\$0.85
51-100	\$226.00	\$0.85
101+	\$326.00	\$0.77



**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.27 National Private Line (PL) Services, (Cont'd.)**

**6.27.3 Rates and Charges – Current, (Cont'd.)**

**C. DS1 Service**

1. Per IOC:

Installation Charge \$1,000.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$234.00	\$1.81
51-100	\$216.00	\$2.66
101+	\$278.00	\$1.28

**D. DS3 Service**

1. Per IOC:

Installation Charge: \$5,000.00

Monthly Charges:

Mileage	Fixed	Per Mile
0-50	\$325.00	\$15.14
51-100	\$350.00	\$13.03
101+	\$400.00	\$11.69

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.27 National Private Line (PL) Services, (Cont'd.)**

**6.27.3 Rates and Charges – Current, (Cont'd.)**

**E. Access Connection**

A Nonrecurring Charge applies for each Access Local Loop.

Circuit	Nonrecurring Charge
DS0	\$320.00
FDS1-128 Kbps	\$320.00
FDS1-256 Kbps	\$320.00
FDS1-384 Kbps	\$320.00
FDS1-512 Kbps	\$320.00
FDS1-768 Kbps	\$320.00
DS1	\$320.00
DS3	\$400.00

**F. Access Coordination**

A Recurring Charge applies for each Access Local Loop:

Circuit	Monthly Charge
DS0	\$ 25.00
FDS1-128 Kbps	\$ 75.00
FDS1-256 Kbps	\$ 75.00
FDS1-384 Kbps	\$ 75.00
FDS1-512 Kbps	\$ 75.00
FDS1-768 Kbps	\$ 75.00
DS1	\$ 75.00
DS3	\$400.00

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.27 National Private Line (PL) Services, (Cont'd.)**

**6.27.3 Rates and Charges – Current, (Cont'd.)**

**G. Agency Coordination**

A Nonrecurring Charge applies for each Access Local Loop for which the Company acts as the Customer's agent:

Circuit	Nonrecurring Charge
DS0	\$100.00
FDS1-128 Kbps	\$100.00
FDS1-256 Kbps	\$100.00
FDS1-384 Kbps	\$100.00
FDS1-512 Kbps	\$100.00
FDS1-768 Kbps	\$100.00
DS1	\$100.00
DS3	\$100.00

**SECTION 6 -OBSOLETE SERVICE OFFERINGS, (Cont'd.)**

**6.28 Dedicated Access**

This service is only available only to existing Customers as of November 19, 2009, at existing locations, without modification.

When the dedicated access channel to access voice service is provided by the Company, the following rates apply.

**6.28.1 Access Local Loop**

Terms and conditions are the same as specified for National Private Line Services.

**6.28.2 T-1 Access Facility**

Terms, conditions and rates are the same as specified for Access Connection for National Private Line Services and in the Rate Schedule.

**6.28.3 ISDN PRI Facility**

Terms, conditions and rates are the same as specified for Access Coordination for National Private Line Services and in the Rate Schedule.

**6.28.4 Agency Coordination**

Terms, conditions and rates are the same as specified for National Private Line Services and in the Rate Schedule.

**6.28.5 Term Commitment Plans**

Same as specified for National Private Line Services.

**SECTION 7 – CURRENT RATES**

**7.1 Pay Telephone Surcharge (Section 2.7.1)**

Per Call \$0.50

**7.2 Long Distance Message Telecommunications Service (Section 3.5)**

Customer Dialed Direct Station-to-Station

		<u>Peak</u>	<u>Off-Peak</u>
Residential <sup>(1)</sup>	IntraLATA	\$0.4000	\$0.4000
	InterLATA	\$0.4000	\$0.4000
Business	IntraLATA	\$0.4000	\$0.4000
	InterLATA	\$0.4000	\$0.4000

(C)

**7.3 Plan B Service (Section 3.6.1)**

Rate Per Minute

Peak \$0.140  
 Off-Peak \$0.140

Monthly Recurring Charge \$5.95

**7.4 Plan H Service (Section 3.6.2)**

Direct Dial Per Minute  
\$0.10

**7.5 Plan G Service (Section 3.6.3)**

Rate Per Minute Per Minute  
\$0.10

Monthly Recurring Charge \$7.95

<sup>(1)</sup> This service offering is grandfathered for all Residential customers as of July 30, 2014.

(N)

**SECTION 7 – CURRENT RATES, (Cont'd.)**

**7.6 Plan D Service (Section 3.6.4)**

Rate Per Minute

Monday - Friday	\$0.150
Saturday & Sunday	\$0.070

Monthly Recurring Charge	\$5.50
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**7.7 Plan F Service (Section 3.6.5)**

(T)

Monthly Recurring Charge	Minutes Allotted in Monthly Recurring Charge	Additional Per Minute Charge over Allotment
\$6.00	30	\$0.12 per minute
\$9.00	60	\$0.10 per minute
\$22.00	300	\$0.08 per minute
\$31.00	500	\$0.06 per minute
\$40.95	1000	\$0.05 per minute

**SECTION 7 – CURRENT RATES, (Cont’d.)**

<b>7.8</b>	<b>Plan K Service - Unlimited (Section 3.6.6)</b>		(T)
	Monthly Recurring Charge	\$15.00	
<b>7.9</b>	<b>Plan L Service (Section 3.6.7)</b>		(T)
	Monthly Recurring Charge		
	Per Account	\$6.00	
	Usage Rates		
	Per Minute	\$0.09	
<b>7.10</b>	<b>Plan N Service - Unlimited (Section 3.6.8)</b>		(T)
	Monthly Recurring Charge	\$14.95	
<b>7.11</b>	<b>Discounted Plan For Disabled Customers (Section 3.6.9)</b>		(T)
	Rate Per Minute	\$0.12	
	Monthly Recurring Charge	\$0.00	
<b>7.12</b>	<b>Plan O Service - Unlimited (Section 3.6.10)</b>		(T)
	Monthly Recurring Charge	\$12.95	
<b>7.13</b>	<b>Plan P Service - Unlimited (Section 3.6.11)</b>		(T)
	Per Minute Rate:	\$0.12	
<b>7.14</b>	<b>Frontier Digital State Unlimited (Section 3.6.12)</b>		(N)
	Monthly Recurring Charge – Intrastate Rate	\$6.00	
	Rate Per Minute - Additional Phone Lines		
	Day	\$0.10	
	Evening	\$0.10	
	Night/Weekend	\$0.10	(N)

**SECTION 7 – CURRENT RATES, (Cont'd.)**

**7.14 Flat Per Minute Rate Business Calling, (Section 3.7.2) (T)**

**7.14.1 Switched Access Outbound Rates**

Rate Per Minute:	Month to Month	One Year Term	Three Year Term
	\$0.064	\$0.060	\$0.055

**7.14.2 Switched Access Inbound (Toll Free) Rates**

Rate Per Minute:	Month to Month	One Year Term	Three Year Term
	\$0.064	\$0.060	\$0.055



**SECTION 7 – CURRENT RATES, (Cont’d.)**

**7.15 Frontier Call Plans (Section 3.7.2)**

(T)

**7.15.1 Billing Increments**

The billing increment is determined by the MUG selected by the Customer. Partial increments are rounded to the next increment.

Switched Access Monthly Usage Guarantee	Initial Increment	Additional Increment
\$24.00	1 minute	6 seconds
\$40.00	1 minute	6 seconds
\$65.00	1 minute	6 seconds
\$150.00	30 Seconds	6 seconds
\$300.00	30 Seconds	6 seconds
\$500.00	30 Seconds	6 seconds
\$750.00	30 Seconds	6 seconds
\$1,000.00	30 Seconds	6 seconds
\$1,500.00	30 Seconds	6 seconds

**7.15.2 Monthly Usage Guarantee**

Usage Rates are determined according to the Term Commitment and MUG selected by the Customer.

Monthly Usage Guarantee	Month to Month Usage Rate Per Minute	1 Year Term Usage Rate Per Minute	3 Year Term Usage Rate Per Minute
\$24.00	\$0.060	\$0.057	\$0.051
\$40.00	\$0.057	\$0.054	\$0.048
\$65.00	\$0.055	\$0.052	\$0.047
\$150.00	\$0.053	\$0.050	\$0.045
\$300.00	\$0.051	\$0.048	\$0.043
\$500.00	\$0.048	\$0.046	\$0.041
\$750.00	\$0.047	\$0.044	\$0.040
\$1,000.00	\$0.046	\$0.043	\$0.039
\$1,500.00	\$0.045	\$0.042	\$0.038

**SECTION 7 – CURRENT RATES, (Cont'd.)**

**7.15 Frontier Call Plans (Section 3.7.2), (Cont'd.)** (T)

**7.15.3 Supplemental Discount**

The Supplemental Discount applies to the cumulative usage each billing cycle and is at the percent shown below.

Term Level	Supplemental Discount
One Year	25%
Three Year	25%

**7.16 Business Unlimited Long Distance Service (Section 3.7.3)**

Monthly Recurring Charge, per line \$30.00

Toll Free, per minute \$0.06

**7.17 In State out of State Calling Plan, (Section 3.7.4)** (T)

Switched Access Outbound Rates

Rate Per Minute:	Month to Month	One Year Term	Three Year Term
	\$0.160	\$0.070	\$0.060

Switched Access Inbound (Toll Free) Rates

Rate Per Minute:	Month to Month	One Year Term	Three Year Term
	\$0.160	\$0.070	\$0.060

**SECTION 7 – CURRENT RATES, (Cont’d.)**

**7.18 Directory Assistance (Section 4.1)**

Directory Assistance Rates:

Directory Assistance, Per Call \$1.99

Directory Assistance Call Completion Rates:

Per Completed Call \$1.00

Rate Per Minute \$0.18

**7.19 Operator Services (Section 4.2)**

**7.19.1 Per Call Service Charges**

	<u>Per Call</u>		(N)
	<u>IntraLATA</u>	<u>InterLATA</u>	(N)
Operator Assisted Station to Station	\$2.30	\$2.30	(T)(N)
Collect	\$2.30	\$2.30	
Operator Assisted Person to Person	\$4.50	\$4.50	
Billed to Third Number	\$2.30	\$2.30	(T)(N)
	<u>Per Call</u>		(N)
Operator Dialed Surcharge	\$1.50		

**SECTION 7 – CURRENT RATES, (Cont'd.)**

**7.19 Operator Services (Section 4.2), (Cont'd.)**

**7.19.1 Usage Charges**

**InterLATA**

Peak		Off-Peak	
Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
\$0.3	\$0.3	\$0.3	\$0.3

**IntraLATA**

Peak		Off-Peak	
Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
\$0.3	\$0.3	\$0.3	\$0.3

**SECTION 7 – CURRENT RATES, (Cont’d.)**

**7.20 Toll Free Services (Section 4.3)**

**7.20.1 Business Toll Free Service (Section 4.3.1)**

	Peak		Off-Peak	
	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute
IntraLATA	\$0.25	\$0.25	\$0.25	\$0.25
InterLATA	\$0.25	\$0.25	\$0.25	\$0.25

**7.20.2 Toll Free (e.g., 800-Type) Service Features (Section 4.3.2)**

Toll Free Directory Assistance Listing

Per Toll Free Number, per month \$10.00

Enhanced Routing Plan Features

Charge per Toll Free number per routing plan, per feature node:

Nonrecurring Charge \$10.00

Routing Plan Charges:

Monthly Charge, per Toll Free number  
 1-3 Routing Plans \$10.00  
 4-99 Routing Plans,  
 Per routing plan \$10.00

Command Routing Feature \*

Command Routing feature allows activation of alternate routing plans

Per Alternative Route Plan Activation:

Nonrecurring Charge \$50.00

\* - No longer offered to Frontier Customers.

**SECTION 7 – CURRENT RATES, (Cont’d.)**

**7.20 Toll Free Services (Section 4.3), (Cont’d.)**

**7.20.2 Toll Free (e.g., 800-Type) Service Features (Section 4.3.2), (Cont’d.)**

Origination Features

Nonrecurring Charges:

ANI Blocking, per 1,000 ANI's	\$10.00
Area Code Selection	\$10.00
Area Code/Exchange Selection per NPA blocked at exchange level	\$10.00

Termination Features

Nonrecurring Charges:

DNIS, per Toll Free Number **	\$10.00 *
Real-Time ANI, ** per Toll Free Number	\$10.00 *

Monthly Charges:

Overflow Service, per Toll Free Number **	\$10.00
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\* \$250.00 cap per account

\*\* - No longer offered to Frontier Customers.

**7.21 Frontier Digital Phone Unlimited Service**

7.21.1 Rates and Charges	<u>Rate Per Minute</u>
Canadian	\$.05

**7.22 Frontier Digital Phone Essentials**

7.22.1 Rates and Charges	<u>Rate Per Minute</u>
Overage Rate	\$.10
Canadian Rate	\$.05

(N)

(N)

**SECTION 7 – CURRENT RATES, (Cont’d.)**

**7.23 Business Cents**

7.23.1 Rates and Charges	<u>Rate Per Minute</u>
1+	\$.04
Toll Free	\$.045

**7.24 Residential Simple Rate Plan**

7.24.1 Rates and Charges	<u>Rate Per Minute</u>
Outbound (1+) -	\$0.10

**7.25 Frontier Basic Long Distance Service**

7.25.1 Rates and Charges	<u>Rate Per Minute</u>
Outbound (1+) Intrastate	\$0.40

**7.26 OneVoice Nationwide**

7.26.1 Rates and Charges	<u>Rate Per Minute</u>
Data Calls per minute	\$.10

**7.27 OneVoice 100**

7.27.1 Rates and Charges	<u>Rate Per Minute</u>
Overage Charges per minute (over 100 min)	\$.05
Data Calls per minute	\$.10

(N)  
 |  
 (N)

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**SECTION 7 – CURRENT RATES, (Cont'd.)**

**7.28 Citizens Business Long Distance**

7.28.1 Rates and Charges

1+ and Toll Free

	No Term	1 year	2 year
\$0	.11	.1075	.1050
Over %00	.1075	.1050	.1025
Over 1000	.1050	.1025	.10

**7.29 Frontier Business Long Distance Plan**

7.28.1 Rates and Charges

Per Minute

Outbound (1+) Interstate      \$0.07  
Canadian Calls                      \$0.07

(N)

(N)