

6. MISCELLANEOUS SERVICES

6.1 General

Miscellaneous Services available to the customer include the following:

- (A) Additional Labor (i.e., Overtime Installation, Overtime Repair, Additional Installation Testing, Standby, Testing and Maintenance with Other Telephone Companies)
- (B) Maintenance of Service
- (C) Telecommunications Service Priority (TSP) System
- (D) Balloting and Allocation Process For Equal Access
- (E) Additional Testing
- (F) Provision of FIA Billing Information
- (G) End User List
- (H) Billing Name and Address Service

These services are described in detail as set forth in 6.2 through 6.9 following.

6. **MISCELLANEOUS SERVICES (Cont'd)**

6.2 **Additional Labor**

Additional Labor is that labor requested by the customer on a given FIA and agreed to by the Telephone Company as set forth in (A) through (E) following. The Telephone Company will notify the customer that Additional Labor charges as set forth in (G) following will apply before any Additional Labor is undertaken. Additional Labor charges will also apply if the requirement for the Additional Labor is the fault of the customer or parties on whose behalf it acts.

(A) **Overtime Installation**

Overtime installation is that Telephone Company installation effort outside the business day. Overtime rates will apply anytime outside the business day and all day Saturday. Premium time rates will apply all day Sunday and on all Telephone Company approved holidays. For applicable holidays, contact the telephone company.

(B) **Overtime Repair**

Overtime repair is that Telephone Company maintenance effort performed outside the business day. Overtime rates will apply anytime outside the business day and all day Saturday. Premium time rates will apply all day Sunday and on all Telephone Company approved holidays.

(C) **Additional Installation Testing**

Additional installation testing is that testing performed by the Telephone Company at the time of installation which is in addition to normal pre-service and acceptance testing.

6. **MISCELLANEOUS SERVICES (Cont'd)**

6.2 **Additional Labor (Cont'd)**

(D) **Standby**

Standby includes all time in excess of one-half (1/2) hour during which Telephone Company personnel are available to make coordinated tests on a given FIA. The standby charge applies only when Telephone Company personnel must wait more than 30 minutes beyond a prearranged, mutually agreed appointment time. Standby charges will cease when testing begins, or when Telephone Company personnel are released from the standby requirement, or when testing is rescheduled for a later date or time. Charges will not be applicable if Telephone Company personnel cause the delay.

(E) **Testing and Maintenance with Other Telephone Companies**

Additional testing, maintenance, or repair of facilities which connect to facilities of other telephone companies, which is in addition to normal effort required to test, maintain, or repair facilities provided solely by the Telephone Company.

(F) (Reserved for Future Use)

ACCESS SERVICE

6. MISCELLANEOUS SERVICES (Cont'd)

6.2 Additional Labor (Cont'd)

(G) Charges for Additional Labor

		First Half Hour or		Each Additional Half Hour or
	<u>GSEC</u>	<u>Fraction Thereof</u>	<u>GSEC</u>	<u>Fraction Thereof</u>
<u>Labor Periods</u>				
(1)	Basic Time, Business Day, Per Technician	NAALCBTI	\$ 34.99	NAALCBTA
				\$ 17.37
(2)	Overtime, Outside the Business Day, Per Technician*	NAALCOTI	38.14	NAALCOTA
				20.52
(3)	Premium Time, Outside the Business Day, Per Technician*	NAALCPT1	44.44	NAALCPTA
				26.82

* A call out of a Telephone Company employee at a time not consecutive with the business day is subject to a minimum charge of four hours.

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6. **MISCELLANEOUS SERVICES (Cont'd)**

6.3 **Maintenance of Service Charge**

- (A) When a customer reports trouble to the Telephone Company for clearance, the customer shall be responsible for payment of a Maintenance of Service Charge when Telephone Company personnel are dispatched to the customer's location and no trouble is found in the Telephone Company's facilities. Failure of Telephone Company personnel to find trouble in Telephone Company facilities will result in no charge if the trouble is actually in those facilities, but not discovered at the time.

In this case, or in (B) following, no credit allowance will be applicable for the interruption involved, unless the trouble is found in the Telephone Company's facilities.

- (B) The customer shall be responsible for payment of a Maintenance of Service Charge when the Telephone Company dispatches personnel to the customer's location and the trouble is in equipment or communications systems provided by other than the Telephone Company or in detariffed CPE provided by the Telephone Company.
- (C) The Maintenance of Service Charge time period will begin when Telephone Company personnel are dispatched. This will only include the actual time required to reach the customer's location and perform an investigation. The time period will end when the investigation is finished. The labor charge as set forth in 6.2 (G) preceding will apply to Maintenance of Service at the appropriate Basic, Overtime or Premium rate. These charges apply whether the trouble is in the equipment of communications systems provided by other than the Telephone Company, or in detariffed CPE provided by the Telephone Company.

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6. **MISCELLANEOUS SERVICES (Cont'd)**

6.4 **Telecommunications Service Priority (TSP) System**

(A) Description of the Service

The TSP System is a service that provides for the priority provisioning and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. The TSP System applies only to NSEP services, includes both Switched and Special FIA and provides the Telephone Company with a guide to the sequence in which services are to be provisioned and/or restored.

The Telephone Company currently has Special Access circuits classified as RP (Restoration Priority). These facilities were offered under Part 64.401, Subpart D, Appendix A of the FCC Rules and Regulations prior to the revisions released November 17, 1988 under GEN. Docket No. 87-505 (FCC 88-341). These facilities will maintain their RP designation and priority treatment until either converted by the customer to the TSP System, or until March 10, 1993, whichever occurs first.

All FIA that can be identified by a unique circuit identifier can be provisioned for NSEP service by the Telephone Company.

The rates and charges associated with a customer subscribing to the TSP System are as specified in Section 6.4(G).

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6. **MISCELLANEOUS SERVICES (Cont'd)**

6.4 **Telecommunications Service Priority (TSP) System**

(B) **Obtaining TSP System Service**

The Executive Office of the President through the TSP Program Office, is empowered with the authority to receive, evaluate and process requests for NSEP services. The TSP Program Office makes the priority level assignments and issues the TSP authorization code reflecting the priority assignment associated with a request. The customer provides the TSP authorization code, in addition to all the other details necessary to complete the order (ASR) to the Telephone Company to obtain TSP System service.

The TSP authorization code, assigned on a per ASR basis, consists of a 12-character field consisting of a nine-character control ID followed by a dash and a two-character field specifying the priority level assignment. Its structure is as follows:

TSPxxxxxn-yy

The "x"s represent a sequence of numbers unique to each TSP authorization code and the "n" is a one character alphanumeric check digit. The first "y" contains the provisioning priority level assignment and the second "y" contains the restoration priority level assignment.

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6. **MISCELLANEOUS SERVICES (Cont'd)**

6.4 **Telecommunications Service Priority (TSP) System (Cont'd)**

(C) Provisioning Priority

If the customer requires service within a shorter time interval than the Telephone Company can provide and the requested service qualifies for NSEP, the customer may elect to invoke NSEP Treatment and obtain the appropriate provisioning priority assignment from the TSP Program Office.

Acceptable assignment code values are: E, 1, 2, 3, 4, 5 or 0.

The assignment of the value "E" denotes Emergency Provisioning and implies the service has the most critical provisioning requirements and the Telephone Company will respond accordingly. The Telephone Company will take immediate action to provide the requested service at the earliest possible date. Rates and charges associated with "E" provisioning are as specified in Section 6.4(G)(2)(a).

The assignment values of 1, 2, 3, 4 and 5 are treated as essential service priorities and the Company will adjust its available resources to meet the customer's requested due date. Rates and charges associated with invoking this priority treatment are specified in Section 6.4(G)(2)(b). The value "0" implies no provisioning priority.

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6. **MISCELLANEOUS SERVICES (Cont'd)**

6.4 **Telecommunications Service Priority (TSP) System (Cont'd)**

(D) Restoration Priority

A TSP authorization code for restoration priority classifies the service as being among the nation's most important NSEP telecommunications services. The Company will restore these services before services without restoration priority assignments in the order of priority assignments. Acceptable values are: 1, 2, 3, 4, 5 or 0 with the value "1" being the highest priority.

When the Company recognizes a TSP as being out of service, unusable or receives a trouble report, available resources will be dispatched to restore the service as quickly as practicable. A priority value of 1, 2 or 3 requires dispatch outside normal business hours if necessary to restore the service. A priority value of 4 or 5 only requires dispatch outside of normal business hours if the next business day is more than 24 hours away. If the value "0" has been assigned, then no restoration priority is applicable to this service.

The minimum period of service is one month.

(E) Obligations of the Customer

- (1) In all instances, the customer is responsible for obtaining the appropriate TSP authorization code and providing that code to the Telephone Company.
- (2) The TSP System service customer must also be the customer for the FIA with which TSP service is associated. Only the customer or its authorized agent as indicated in a letter of agency on file with the Telephone Company is allowed to order TSP System service.
- (3) All points of a multipoint service configuration must have the same restoration priority assignment and must satisfy the requirements of that assignment.

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6. **MISCELLANEOUS SERVICES (Cont'd)**

6.4 **Telecommunications Service Priority (TSP) System (Cont'd)**

(E) **Obligations of the Customer (Cont'd)**

- (4) In obtaining TSP System service, the customer consents to the release of certain information by the Telephone Company to the federal government in order to maintain and administer the TSP System. Such information includes: the customer's name, telephone number and mailing address, the TSP authorization code and the circuit or service ID number associated with the NSEP service.
- (5) The Telephone Company will attempt to notify the customer of expected charges. The customer when invoking NSEP treatment, recognizes that quoting charges and obtaining permission beforehand may not be practicable and may cause unnecessary delays and, as a result, grants the Telephone Company the right to quote and bill charges after provisioning of the service.
- (6) During certain emergencies, the customer may request TSP assignments verbally and the Telephone Company will accept such verbal notification. The customer must submit a written order (ASR) to the Telephone Company within two working days following the verbal request. If the written order (ASR) is not received within two working days, all applicable rates and charges accumulated to date to provision TSP System service, become immediately due and payable and the requested TSP priority is revoked.
- (7) The customer must request and justify revalidation of all priority level assignments at least every three years.

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6. **MISCELLANEOUS SERVICES (Cont'd)**

6.4 **Telecommunications Service Priority (TSP) System (Cont'd)**

(E) Obligations of the Customer (Cont'd)

- (8) Additionally, the NCS Manual 3-1-1, "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service User Manual", dated July 9, 1990, prescribes specific conditions which warrant NSEP treatment and related procedures.

(F) Obligations of the Telephone Company

- (1) The Telephone Company will allocate resources to ensure best efforts to provide NSEP services by the time required.
- (2) The Telephone Company will work TSP System services in the order of their priority level assignments. The priority sequence is as follows:
- Restore NSEP services assigned restoration priority 1
 - Provision Emergency (E) NSEP services
 - Restore NSEP services assigned restoration priority 2, 3, 4 or 5
 - Provision NSEP services assigned provisioning priority 1, 2, 3, 4 or 5
- (3) The Telephone Company will work cooperatively with other providers of NSEP service when only a portion is provided by the Telephone Company to ensure "end-to-end" service.
- (4) Additionally, TSP System service will be provided in accordance with the guidelines set forth in NCS Handbook 3-1-2, "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook" dated July 9, 1990.

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6. **MISCELLANEOUS SERVICES (Cont'd)**

6.4 **Telecommunications Service Priority (TSP) System (Cont'd)**

(F) Obligations of the Telephone Company (Cont'd)

- (4) Additionally, TSP System service will be provided in accordance with the guidelines set forth in NCS Handbook 3-1-2, "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook" dated July 9, 1990.

(G) Rates and Charges

The following rates and charges are in addition to all other rates and charges that may apply for other services offered under this tariff which operate in conjunction with the TSP System.

(1) Establishment of TSP System Service

The establishment of TSP System service charge is a nonrecurring charge (NRC) specified in Section 6.4(G)(4) which applies when a FIA is ordered with provisioning and/or restoration priority. If both are ordered at the same time, only one NRC is applicable. The NRC is also applicable for orders changing priority levels.

(2) Provisioning Priority

There are two basic levels of priority provisioning, Emergency (provisioning priority "E") and Essential (provisioning priority 1, 2, 3, 4 or 5).

(a) Emergency Provisioning

The Telephone Company will take immediate action to provide the requested service at the earliest possible date. The rates and charges will apply as set forth in Section 10, Special Construction.

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6. **MISCELLANEOUS SERVICES (Cont'd)**

6.4 **Telecommunications Service Priority (TSP) System (Cont'd)**

(G) Rates and Charges (Cont'd)

(2) Provisioning Priority (Cont'd)

(b) Essential Provisioning

The Telephone Company will adjust its available resources to meet the customer's requested due date. The rates and charges will apply as set forth in Section 3.2.2(E).

(3) Restoration Priority

Restoration Priority is a monthly rate per circuit for the ongoing administration and maintenance of the TSP System. This monthly rate only applies when a restoration priority code (1, 2, 3, 4 or 5) is specified in position 12 of the authorization code. The rates are specified in Section 6.4(G)(5).

(4) Establishment of TSP System Service Charge

Nonrecurring Charge per Circuit \$ 14.50

(5) Restoration Priority Rates

Monthly Rate per Circuit \$ 4.90

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6. **MISCELLANEOUS SERVICES (Cont'd)**

6.5 **Balloting and Allocation Process For Equal Access**

The Balloting and Allocation Process is an arrangement whereby:

- An end user may select or be allocated to an interexchange carrier (IC) to place intrastate, interLATA MTS/MTS-type calls without the 101XXXX access code. This IC is referred to as the end user's interLATA primary interexchange carrier (PIC).
- An end user may select or be allocated to an IC or local exchange carrier (LEC) to place intrastate, intraLATA MTS/MTS-type calls without the 101XXXX access code. This IC or LEC is referred to as the end user's intraLATA primary interexchange carrier (IPIC).

Balloting and allocation applies to agents of Public or Semipublic Pay Telephone service whereby the agent may select or be allocated to an IC to place intrastate interLATA calls without dialing the 101XXXX access code.

Balloting and allocation also applies to agents of Semipublic Pay Telephone service whereby the agent may select or be allocated to an IC or LEC to place intrastate intraLATA calls without dialing the 101XXX access code.

In the event that only one IC orders FGD or BSA-D to provide interLATA service or no IC or LEC orders FGD or BSA-D to provide intraLATA service from an end office in accordance with 3.1.1(D), the Balloting and Allocation Process for the PIC or IPIC set forth below will not apply.

On the effective date(s) of interLATA and intraLATA equal access (i.e., introduction of FGD or BSA-D in a serving end office), end users or agents who have not designated or been allocated to an IC or LEC will continue with the same IC or LEC service arrangement as existed prior to office conversion until the allocation process described in (B) occurs.

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6. **MISCELLANEOUS SERVICES (Cont'd)**

6.5 **Balloting and Allocation Process For Equal Access (Cont'd)**

(A) **End User and Agent Notification and Equal Access Balloting Process**

(1) InterLATA Equal Access

End users and agents will be notified of the availability of equal access by means of an equal access ballot. ICs intending to participate in the Balloting Process for each serving end office must inform the Telephone Company in writing no later than 120 days prior to the end office conversion to FGD or BSA-D. The notification from ICs wishing to participate in pay telephone balloting must specify if the carrier will handle 0+ traffic only, both 0+ and 1+ traffic, or 0+ with 1+ traffic being handled by a secondary service provider. When 1+ coin traffic is handled by a secondary service provider, the participating IC must identify the secondary service provider. The initial ballot, the first of two ballots the end user and agent may receive, listing all ICs participating in the balloting process, and an explanation of equal access will be mailed to the end user and agent approximately 90 days prior to the end office conversion to FGD or BSA-D. IC names appearing on the ballot will be listed in a random fashion by end office to ensure that no IC will always appear first on the ballot. The IC listed on a pay telephone ballot will be the 0+ carrier.

Using the initial ballot, which end users and agents will be requested to return within 45 days after receipt, the end user or agent may designate an IC for all of its lines or may choose a different PIC for each of its lines. Where an end user has a multi-line hunt group and wants to designate several PICs for this hunt group, special arrangements may be made by contacting the Telephone Company.

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6. **MISCELLANEOUS SERVICES (Cont'd)**

6.5 **Balloting and Allocation Process For Equal Access (Cont'd)**

(A) **End User and Agent Notification and Equal Access Balloting Process (Cont'd)**

(1) InterLATA Equal Access (Cont'd)

An agent may designate an IC for the 0+ traffic from a pay telephone. The 1+ traffic from the pay telephone may be handled by the selected 0+ carrier if the carrier handles 1+ traffic, by a secondary service provider designated by the 0+ carrier, or by the default carrier if the 0+ carrier has made no arrangements with the Telephone Company to receive 1+ pay telephone traffic.

A second ballot will be sent to an end user or agent who has not designated an IC, either by return of the initial ballot or by appearing on an IC Customer list. The second ballot will be sent 30 days after conversion of the end office. If the end user or agent does not respond to the second ballot by the requested date, then that end user or agent will be assigned to the allocated IC shown on the second ballot.

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6. **MISCELLANEOUS SERVICES (Cont'd)**

6.5 **Balloting and Allocation Process For Equal Access (Cont'd)**

(A) **End User and Agent Notification and Equal Access Balloting Process (Cont'd)**

(2) IntraLATA Equal Access

When intraLATA and interLATA equal access is made available concurrently, end users and agents will be notified of the availability of equal access by means of an equal access ballot. ICs and LECs intending to participate in the Balloting Process for each serving end office must inform the Telephone Company in writing no later than 120 days prior to the end office conversion to FGD or BSA-D. The initial ballot, the first of two ballots the end user and agent may receive, listing all ICs and LECs participating in the balloting process, and an explanation of equal access will be mailed to the end user and agent approximately 90 days prior to the end office conversion to FGD or BSA-D. IC and LEC names appearing on the ballot will be listed in a random fashion by end office to ensure that no IC or LEC will always appear first on the ballot.

Using the initial ballot, which end users and agents will be requested to return within 45 days after receipt, the end user or agent may designate an IC or LEC for all of its lines or may choose a different IPIC for each of its lines. Where an end user has a multi-line hunt group and wants to designate several IPICs for this hunt group, special arrangements may be made by contacting the Telephone Company.

ICs and LECs wishing to participate in semipublic pay telephone balloting must be capable of handling both 0+ or 1+ intrastate intraLATA traffic.

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6. **MISCELLANEOUS SERVICES (Cont'd)**

6.5 **Balloting and Allocation Process For Equal Access (Cont'd)**

(A) **End User and Agent Notification and Equal Access Balloting Process (Cont'd)**

(2) IntraLATA Equal Access (Cont'd)

A second ballot will be sent to an end user or agent who has not designated an IC or LEC, either by return of the initial ballot or by appearing on an IC or LEC Customer list. The second ballot will be sent 30 days after conversion of the end office. If the end user or agent does not respond to the second ballot by the requested date, then that end user or agent will be assigned to the allocated IC or LEC shown on the second ballot.

When intraLATA equal access is made available in an end office at some time after the end office has converted to interLATA equal access, the Balloting and Allocation process for the intraLATA IPIC will not apply.

6. **MISCELLANEOUS SERVICES (Cont'd)**

6.5 **Balloting and Allocation Process For Equal Access (Cont'd)**

(B) Allocation Process

An IC or LEC must notify the Telephone Company of its intent to participate in the allocation process 52 days prior to the end office conversion to equal access. The IC or LEC must also identify whether it will participate in the allocation of business lines, residence lines, or Public/Semipublic Pay Telephones or any combination.

The Telephone Company will tabulate the initial ballots received from the end users and agents described in 6.5(A) and the IC and LEC Customer lists described in 6.5(C). The percentage of end users and agents who have selected a participating IC or LEC will be determined from these ballots and lists. These percentages will be used for the allocation of end users and agents who did not respond to the initial ballot or appear on an IC or LEC list. The percentages used for allocation will be determined approximately five days after end office conversion. A second ballot, indicated in 6.5(A), will be sent to end users and agents who have been allocated to an IC or LEC.

Separate allocation processes will be used for residence, business and Public and Semipublic Pay Telephone lines. The number of end users and agents designating an IC or LEC by returning the initial ballot or appearing on an IC or LEC end user and/or agent list will be totaled. This total will be utilized to compute the percentages used for allocation of residence and business Customers and Public/Semipublic Pay Telephone Customers.

If an IC or LEC participating in the ballot process notifies the Telephone Company that it does not wish to participate in the allocation process, the percentage of Customers allocable to that nonparticipating IC or LEC will be allocated to the remaining ICs and LECs.

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6. **MISCELLANEOUS SERVICES (Cont'd)**

6.5 **Balloting and Allocation Process For Equal Access (Cont'd)**

(C) Interexchange Carrier Customer Lists

The Telephone Company will accept IC and LEC Customer lists identifying end users and agents who have made individual arrangements with the IC or LEC to designate the IC or LEC as their primary long distance carrier. The list should be in the form of magnetic tape or paper printout. IC and LEC lists may continue to be received after the initial ballot deadline. All lists must be submitted to the Telephone Company no later than 20 days prior to the end office conversion to be included in the allocation process. If end user and agent ballots are received by the IC or LEC, the end user and agent will be included in the IC or LEC Customer list. The IC or LEC must retain the actual ballots for inspection by the Telephone Company for a period of one year after end office conversion.

(D) End User Choice Discrepancy

An IC or LEC is required to certify at the time it submits end user and/or agent lists to the Telephone Company that it has on file, or has instituted steps designed to obtain signed letters of agency or confirmations of choice from the end user or agent. The IC or LEC is not required to submit letters of agency when submitting end user or agent lists to the Telephone Company, but should maintain the confirmations or letters on file for use in dispute resolution. The IC or LEC should request written confirmation of choice from its Customers no later than the date of submission of its first bill to the Customer.

When an end user or agent indicates more than one PIC or IPIC per line or returns an illegible ballot, the Telephone Company will contact the end user or agent for clarification.

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6. **MISCELLANEOUS SERVICES (Cont'd)**

6.5 **Balloting and Allocation Process For Equal Access (Cont'd)**

(D) **End User Choice Discrepancy (Cont'd)**

When the Telephone Company identifies a conflict between a ballot and an IC or LEC list, or between lists submitted by two or more ICs and/or LECs, the Telephone Company will notify, within 10 days, all affected ICs and LECs via a conflict report. Those ICs and LECs not involved in any conflicts will receive a zero conflict report from the Telephone Company.

When an end user or agent returns a ballot to the Telephone Company and also appears on a conflicting IC or LEC Customer list, the ballot takes precedence. If an end user or agent appears on two or more IC or LEC Customer lists, the end user or agent will be allocated along with the nonrespondents to the initial ballot. A letter sent with the second ballot will inform the end user or agent that there exists a conflict between two or more ICs and/or LECs and a selection must be made by the deadline of the second ballot, unless the allocated IC or LEC indicated is the end user's or agent's choice.

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6. **MISCELLANEOUS SERVICES (Cont'd)**

6.5 **Balloting and Allocation Process For Equal Access (Cont'd)**

(E) **Balloting and Allocation Procedure for Public and Semipublic
Pay Telephones**

(1) InterLATA Equal Access

The balloting and allocation of Public and Semipublic Pay Telephone lines is furnished in accordance with the provisions of the Memorandum of the U.S. District Court for the District of Columbia in United States vs. GTE Corporation (C.A. No. 83-1298), issued December 23, 1988.

The balloting and allocation process is a procedure whereby an agent of Public and Semipublic Pay Telephone service may select and designate to the Telephone Company an IC to access, without dialing an access code, for 0+ interLATA calls. This IC is referred to as the agent's primary IC. The 1+ interLATA calls from a pay telephone will be handled by the agent's primary IC if the IC handles 1+ traffic, by a secondary service provider selected by an agent's primary IC, or by the default carrier if the agent's primary IC has made no arrangements for handling 1+ traffic from a pay telephone.

If the agent's primary IC elects not to submit an order for its 1+ interLATA sent-paid traffic or fails to select a secondary service provider to handle its 1+ interLATA calls from the Telephone Company's pay telephones, the 1+ interLATA coin sent-paid traffic will continue to be routed to the existing 1+ default carrier (provided such carrier continues to accept it) until the 0+ carrier notifies the Telephone Company.

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6. **MISCELLANEOUS SERVICES (Cont'd)**

6.5 **Balloting and Allocation Process For Equal Access (Cont'd)**

(E) **Balloting and Allocation Procedure for Public and Semipublic
Pay Telephones (Cont'd)**

(1) InterLATA Equal Access (Cont'd)

The Telephone Company will notify agents of Public and Semipublic Pay Telephones of the availability of equal access through the mailing of an Equal Access Ballot. The mailing of the initial ballots will take place 90 days prior to conversion.

Agents of Public and Semipublic Pay Telephones will be requested to return their respective ballot to the Telephone Company within 45 days from receipt of the ballot.

An IC obtaining service commitments from agents directly, must obtain signed authorization from those agents. The IC will be required to provide that authorization to the Telephone Company within 30 days of the Telephone Company's request for the resolution of disputes.

Agents of Public and Semipublic Pay Telephones who have not made a primary IC selection, either through the Payphone Equal Access Ballot, or directly with an IC, will be sent a second ballot by the Telephone Company 30 days after the conversion date.

The Telephone Company will tabulate the initial ballots received from the agents and the IC Customer lists. The percentage of agents who have selected a participating IC will be determined from these ballots and lists. These percentages will be used for the tentative allocation of agents who did not respond to the initial ballot or appear on an IC list. The percentages used for allocation will be determined approximately five days after end office conversion.

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6. **MISCELLANEOUS SERVICES (Cont'd)**

6.5 **Balloting and Allocation Process For Equal Access (Cont'd)**

(E) **Balloting and Allocation Procedure for Public and Semipublic
Pay Telephones (Cont'd)**

(1) InterLATA Equal Access (Cont'd)

If an IC participating in the ballot process notifies the Telephone Company that it does not wish to participated in the allocation process, the percentage of Customers allocable to that nonparticipating IC will be allocated to the remaining ICs.

The Telephone Company will make post conversion changes in a Public and/or Semipublic Pay Telephone agent's PIC assignment pursuant to an IC provided list. Should an agent dispute authorization for an IC submitted change within 90 days of the PIC assignment to the IC, and if the IC cannot produce a letter of agency or confirmation of choice from the agent within 30 days of a request by the Telephone Company to do so, the Telephone Company will place the public or semipublic telephone on the agent's previously selected IC network. the IC will be billed one unauthorized PIC change charge in 6.5(M) for the change to the disputed network and one PIC change charge in 6.5(L) for returning the public or semipublic telephone to its originally selected IC network.

If the IC produces the letter of agency of confirmation of choice within 30 days of the request by the Telephone Company to do so, and if the service of the disputing agent has been switched back to its originally selected IC network, the agent will be billed two PIC change charges in 6.5(L) in lieu of charges to the IC, one for the switch to the IC providing the letter of agency or confirmation of choice and one for the subsequent switch back to the agent's original IC.

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6. **MISCELLANEOUS SERVICES (Cont'd)**

6.5 **Balloting and Allocation Process For Equal Access (Cont'd)**

(E) **Balloting and Allocation Procedure for Public and Semipublic
Pay Telephones**

(2) IntraLATA Equal Access

The balloting and allocation of Semipublic Pay Telephone lines is furnished in accordance with the provisions of the Commission's Order in Docket No. P-999/CI-87-697 which authorizes the selection of intraLATA 1+ and 0+ presubscribed carriers for payphones.

The balloting and allocation process is a procedure whereby an agent of Semipublic Pay Telephone service may select and designate to the Telephone Company an IC or LEC to access, without dialing an access code, for 0+ and 1+ intraLATA calls. This IC or LEC is referred to as the agent's primary intraLATA carrier.

The Telephone Company will notify agents of Semipublic Pay Telephones of the availability of equal access through the mailing of an Equal Access Ballot. The mailing of the initial ballots will take place 90 days prior to conversion.

Agents of Semipublic Pay Telephones will be requested to return their respective ballot to the Telephone Company within 45 days from receipt of the ballot.

An IC or LEC obtaining service commitments from agents directly, must obtain signed authorization from those agents. The IC or LEC will be required to provide that authorization to the Telephone Company within 30 days of the Telephone Company's request for the resolution of disputes.

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6. **MISCELLANEOUS SERVICES (Cont'd)**

6.5 **Balloting and Allocation Process For Equal Access (Cont'd)**

(E) **Balloting and Allocation Procedure for Public and Semipublic
Pay Telephones (Cont'd)**

(2) IntraLATA Equal Access (Cont'd)

Agents of Semipublic Pay Telephones who have not made a primary intraLATA carrier selection, either through the Payphone Equal Access Ballot, or directly with an IC or LEC, will be sent a second ballot by the Telephone Company 30 days after the conversion date.

The Telephone Company will tabulate the initial ballots received from the agents and the IC/LEC customer lists. The percentage of agents who have selected a participating intraLATA carrier will be determined from these ballots and lists. These percentages will be used for the tentative allocation of agents who did not respond to the initial ballot or appear on an IC/LEC list. The percentages used for allocation will be determined approximately five days after end office conversion.

If an IC or LEC participating in the ballot process notifies the Telephone Company that it does not wish to participate in the allocation process, the percentage of Customers allocable to that nonparticipating intraLATA carrier will be allocated to the remaining intraLATA carriers.

The Telephone Company will make post conversion changes in a Semipublic Pay Telephone agent's IPIC assignment pursuant to an IC or LEC provided list. Should an agent dispute authorization for an IC or LEC submitted change within 90 days of the IPIC assignment to the IC or LEC, and if the IC or LEC

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6. **MISCELLANEOUS SERVICES (Cont'd)**

6.5 **Balloting and Allocation Process For Equal Access (Cont'd)**

(E) Balloting and Allocation Procedure for Public and Semipublic
Pay Telephones (Cont'd)

(2) IntraLATA Equal Access (Cont'd)

cannot produce a letter of agency or confirmation of choice from the agent within 30 days of a request by the Telephone Company to do so, the Telephone Company will place the semipublic telephone on the agent's previously selected intraLATA carrier network. The IC or LEC will be billed one unauthorized IPIC change charge in 6.5(M) for the change to the disputed network and one IPIC change charge in 6.5(L), for returning the semipublic telephone to its originally selected intraLATA carrier's network.

If the IC or LEC produces the letter of agency or confirmation of choice within 30 days of the request by the Telephone Company to do so, and if the service of the disputing agent has been switched back to its originally selected intraLATA carrier's network, the agent will be billed two IPIC change charges in 6.5(L) in lieu of charges to the IC, one for the switch to the IC or LEC, one for the switch to the IC or LEC providing the letter of agency or confirmation of choice and one for the subsequent switch back to the agent's original intraLATA carrier.

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6. **MISCELLANEOUS SERVICES (Cont'd)**

6.5 **Balloting and Allocation Process For Equal Access (Cont'd)**

(F) **PIC and IPIC Charge Application**

Initial end user, end user agent and a local service provider that resells services (herein referred to as reseller) selection of a PIC by ballot or appearing on an IC or, for intraLATA service, a LEC list will not incur a charge. A change of PIC selection prior to the end office conversion to interLATA equal access will not incur a charge. A change of IPIC selection prior to the end office conversion to intraLATA equal access will not incur a charge. Notification of a change in a PIC or IPIC may be coordinated by the end user, end user agent or reseller with either the IC or LEC selected or with the Telephone Company, if it is not the selected LEC. If the customer changes both the PIC and the IPIC on the same order, only one charge (the PIC) will apply. Within six months after conversion to equal access, an end user, end user agent or reseller allocated to an IC or LEC may elect to change to another IC or LEC at no charge, on a one-time basis. After the six month period has elapsed, a nonrecurring charge in 6.5(L) will apply to change the PIC or IPIC. After conversion to equal access, end users, end user agents or resellers who select an IC or LEC by returning the initial ballot will be charged for each change made.

In end offices converted to Equal Access new end users, end user agents or resellers of Pay Telephones and multi-party end users who upgrade to individual lines must presubscribe to the PIC and/or IPIC of their choice at the time an order is placed for service. The IPIC may be an IC or LEC (the Telephone Company or another LEC). Upon the end user's, end users agent's or reseller's selection of the PIC and/or IPIC, at the time of placing an order, a confirmation notice will be sent identifying the IC selected as the PIC and/or the IC or LEC selected as the IPIC. From the date of the confirmation notice, he will have 90 days to change his presubscription selection without a charge. If a

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6. **MISCELLANEOUS SERVICES (Cont'd)**

6.5 **Balloting and Allocation Process For Equal Access (Cont'd)**

(F) **PIC and IPIC Charge Application (Cont'd)**

PIC and/or IPIC is not chosen at the time the order for service is submitted, the end user, end user agent or reseller will be sent a confirmation notice which contains a list of ICs with FGD or BSA-D providing interLATA service and/or a list of ICs and LECs providing intraLATA service, and will be informed that they have 90 days to contact the IC and/or LEC of their choice or the Telephone Company to apply for the PIC or IPIC arrangement. If notice is received by the Telephone Company within 90 days of the in-service date for local service or upgrade, no charge will be billed to the end user, end user agent or reseller. If notice is received after 90 days, the end user, end user agent or reseller will be billed a nonrecurring charge for each PIC or IPIC as in 6.5(L). Until the end user, end user agent or reseller receives service from the selected carrier, he may access the carrier of his choice by dialing the appropriate 101XXXX carrier identification code.

The Telephone Company will make post conversion changes in the end user's, end users agent's or reseller's PIC or IPIC assignment pursuant to an IC or LEC provided list of Customers, accepted by the Telephone Company under conditions in (C) and (D). Post conversion changes in a PIC assigned to a Pay Telephone will be made under the conditions set forth in 6.5(E). Should an end user, end user agent or reseller dispute authorization of the change within 90 days of the PIC or IPIC assignment, and if the IC or LEC cannot produce a letter of agency or confirmation from the end user, end user agent or reseller, the Telephone Company will place the end user on the previous IC or LEC network where possible and the IC or LEC will be billed according to the following options:

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6. **MISCELLANEOUS SERVICES (Cont'd)**

6.5 **Balloting and Allocation Process For Equal Access (Cont'd)**

(F) **PIC and IPIC Charge Application (Cont'd)**

- (1) If the IC or LEC has previously submitted a letter requesting the Telephone Company to settle end user disputes without investigation, the carrier will be charged two PIC or IPIC change charges, in 6.5(L). One PIC or IPIC change charge is for the change to the disputed carrier and one is for placing the end user on his previous carrier network or the carrier network of his choice. By virtue of the carrier's letter requesting no investigation, the Telephone Company will perform no investigation and will not accept nor request at a later date any letter of authorization regarding an end user's disputed PIC or IPIC assignment. This option does not apply to Pay telephones nor Coinless telephone lines. This option also does not relieve the IC or LEC of the conditions set forth in (C) and (D) preceding.
- (2) If the IC or LEC does request in writing that end user PIC or IPIC disputes be resolved with investigation as in (1) preceding, the carrier will be billed one Unauthorized PIC or IPIC charge, in 6.5(M), for the change to the disputed carrier and one PIC or IPIC change charge, in 6.5(L), for placing the end user on the carrier network of his choice.

If, under (2) preceding, the IC or LEC produces the letter of agency or confirmation of choice within 30 days of the Telephone Company request, the end user, end user agent or reseller will be billed two PIC or IPIC charges in 6.5(L) in lieu of charges to the IC or LEC. Charges are only applicable if a change in an end user's, end user agent's or reseller's carrier selection has actually been implemented in the switch.

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6. **MISCELLANEOUS SERVICES (Cont'd)**

6.5 **Balloting and Allocation Process For Equal Access (Cont'd)**

(G) (Reserved for Future Use)

(H) Cancellation of a Carrier Participation

If an IC or LEC cancels all of its FGD or BSA-D service in the converting end office prior to the conversion date or discontinues all of its FGD or BSA-D service within two years after the introduction of FGD or BSA-D in the converting end office, the carrier is obligated to do the following:

- (1) Notify the Telephone Company of the cancellation of their FGD or BSA-D service, and
- (2) Contact in writing all end users, end user agents or resellers who have selected, or been allocated to, the canceling carrier as their PIC or IPIC, inform these end users, end user agents and resellers of the cancellation, request the end users, end user agents and resellers to select a new PIC or IPIC, and state that the canceling carrier will pay the nonrecurring charge as set forth in 6.5(L).

The Telephone Company will bill the canceling IC or LEC for a period of two years from the discontinuance of FGD or BSA-D service, the nonrecurring charge as set forth in 6.5(L) for each end user, end user agent or reseller this carrier has currently designated to it. Such charge will not apply to the canceling carrier where the canceling IC or LEC transfers or assigns its FGD or BSA-D services and the associated 101XXXX code to another carrier in such manner that the Telephone Company does not change end user, end user agent or reseller records or if another carrier elects to pay nonrecurring charge on behalf of the canceling IC or LEC.

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6. **MISCELLANEOUS SERVICES (Cont'd)**

6.5 **Balloting and Allocation Process For Equal Access (Cont'd)**

(I) Liability of the Telephone Company

If through the fault of the Telephone Company, the end user, end user agent or reseller is not subscribed to its chosen PIC or IPIC, the nonrecurring charges in 6.5(L) and 6.5(M) do not apply to reassign the end user, end user agent or reseller to his chosen PIC or IPIC.

(J) (Reserved for Future Use)

(K) Carrier Desired Due Date (ICDDD) for PIC or IPIC Installation

An IC or LEC may request a desired due date for PIC or IPIC installation for a specific, single end user, end user agent or reseller acting on behalf of an end user post equal access conversion. This ICDDD is a mutually agreed upon negotiated due date, determined to be between 3 and 45 business days from the date of receipt of the order. The carrier must coordinate the ICDDD with the Telephone Company prior to sending in the first order.

The ICDDD does not apply to routine lists provided by the carrier, as set forth in 6.5(C) and (D). The Nonrecurring Charge for PIC or IPIC as set forth in 6.5(L), applies to each line converted to the carrier requesting ICDDD. This charge will be billed to the carrier's end user Customer.

(M)

(M)

(M) Material formerly on this page has been moved to Page 446

6. **MISCELLANEOUS SERVICES (Cont'd)**

6.5 **Balloting and Allocation Process For Equal Access (Cont'd)**

(L) Presubscription Change Charge

The Presubscription Change Charge is a nonrecurring charge that varies based on the type of PIC Change Order that is submitted. Rates for manually submitted orders will typically be higher than rates for electronically submitted orders. When a customer requests only an interLATA PIC Change, the interLATA Presubscription Change Charge found in Citizens Telecommunications Companies Tariff FCC No. 1 will apply. When a customer requests only an intraLATA PIC Change, the charge from this tariff will apply. When a customer requests both interLATA and intraLATA Presubscription changes to the same phone number on the same order, a lower rate applies.

Presubscription Change Charge

IntraLATA PIC Charge* – per line or trunk:

Manual Change	\$5.50
Electronic Change	\$1.25

IntraLATA PIC Change Charge* – when made simultaneously with interLATA PIC Change, per line or trunk:

Manual Change	\$2.75
Electronic Change	\$0.63

(T) (M)
(N)

(N) (M)

(M) Nonrecurring Charge for Unauthorized PIC or IPIC changes

The nonrecurring charges for Unauthorized PIC or IPIC changes are as follows:

	<u>Nonrecurring Charge</u>	<u>GSEC</u>
(1) Per Telephone Company Local Business or Residence Service Line or Trunk	\$13.80	NEPSUBR (PIC)
	NAAPSUBR	(IPIC)

(M) Material on this page has been moved from Page 445.

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ACCESS SERVICE

6. MISCELLANEOUS SERVICES (Cont'd)

6.6 Additional Testing

The Telephone Company will perform acceptance testing as specified in 4.2.7 of this tariff and Section 5.1.5 to insure that FIA ordered by the customer are functioning properly, prior to turning over such FIA to the customer. In addition, the Telephone Company will perform ongoing tests as specified in 4.2.1 and 4.2.2 to assure the continued satisfactory performance of Switched Access Services ordered by the customer.

Testing offered under this section of the tariff is in addition to those tests described above and will be provided, when requested by the customer, at an additional charge.

Testing is provided by Telephone Company personnel at Telephone Company locations. However, provisions are made in 6.6(A)(5) and 6.6(B)(2), to allow a customer to request Telephone Company personnel to perform testing at the customer designated location or the end user premises.

Additional testing is provided on a scheduled or nonscheduled basis. Scheduled testing shall be performed on a predetermined time basis to allow for cost efficient utilization of Telephone Company and customer resources. Scheduled testing should be based on a one year period. Nonscheduled tests are performed by the Telephone Company on a request-by-request basis, not in conjunction with any fixed schedule.

The offering of testing under this section of the tariff is made subject to the availability of the necessary qualified personnel and test equipment at the various test locations mentioned in (A), (B), and (C) following.

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ACCESS SERVICE

6. MISCELLANEOUS SERVICES (Cont'd)

6.6 Additional Testing (Cont'd)

(A) Switched Access Testing

Testing for Switched Access is comprised of (a) tests which are performed during the installation of Switched Access (i.e., acceptance tests) and (b) tests which are performed after acceptance of such Switched Access by a customer (i.e., in-service tests).

These tests are performed on a scheduled or nonscheduled basis, and may be conducted on an automatic, cooperative, or manual basis, as defined in (1), (2), (3), (4), and (5) following.

(1) Additional Cooperative Acceptance Testing

Additional Cooperative Acceptance Testing (ACAT) of Switched Access involves the Telephone Company provision of a technician at its office(s) and the customer provision of a technician at its CDL, with suitable test equipment to perform the required tests.

Additional Cooperative Acceptance Testing may apply when the customer requests additional tests not specified in 4.2.7.

The labor charges as in 6.2(G) will apply to Additional Cooperative Acceptance Testing at the appropriate Basic, Overtime, or Premium rate.

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ACCESS SERVICE

6. MISCELLANEOUS SERVICES (Cont'd)

6.6 Additional Testing (Cont'd)

(A) Switched Access Testing (Cont'd)

(2) Automatic Scheduled Testing

Automatic Scheduled Testing (AST) of FGB, FGC, FGD, BSA-B, BSA-C, BSA-D and SAC Access Service, is provided, as specified in 4.2.1 and 4.2.2, where the customer provides remote office test lines and 105 test lines with associated responders or their functional equivalent. AST charges will apply when such testing is requested on a more frequent basis than is provided for in accordance with the Telephone Company's Central Office Maintenance Planning System (COMPS). The customer may specify a more frequent schedule of tests at least sixty days prior to the start of the prescribed schedule. Trunks from a Telephone Company digital switch, to a customer digital switch, utilizing digital facilities, are excluded from mandatory routine testing. The rates, as in 6.6(C)(1), will apply to additional AST.

The Telephone Company will provide a monthly AST report that lists the trunks within each Central Office access group that failed to meet established requirements. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis. A monthly report that lists the test results will be provided to the customer.

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6. MISCELLANEOUS SERVICES (Cont'd)

6.6 Additional Testing (Cont'd)

(A) Switched Access Testing (Cont'd)

(3) Additional Cooperative Scheduled Testing

Additional Cooperative Scheduled Testing (ACST) of FGA, FGB, FGC, FGD, BSA-A, BSA-B, BSA-C, BSA-D and 800 Access Service occurs when the Telephone Company provides a technician at its office(s) and the customer provides a technician at its customer designated location, with suitable test equipment to perform the required tests. ACST charges will apply when loss/noise/balance testing or gain-slope testing is requested on a more frequent basis than is provided for in accordance with the Telephone Company's Central Office Maintenance Planning System (COMPS). ACST charges also apply when additional tests are requested for FGA, FGB, FGC, FGD, BSA-A, BSA-B, BSA-C, BSA-D and SAC Access Service that are not specified in 4.2.1 and 4.2.2 respectively. The customer may specify a more frequent schedule of tests sixty days prior to the start of the prescribed schedule. The rates, as in 6.6(C)(2), will apply for additional ACST.

The Telephone Company will provide, on a quarterly basis, an ACST report that lists the test results and the number of trunks that passed or failed. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis.

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6. MISCELLANEOUS SERVICES (Cont'd)

6.6 Additional Testing (Cont'd)

(A) Switched Access Testing (Cont'd)

(4) Additional Manual Scheduled Testing

Additional Manual Scheduled Testing (AMST) of FGA, FGB, FGC, FGD, BSA-A, BSA-B, BSA-C, BSA-D or 800 Access Service occurs when the Telephone Company provides a technician at its office(s) and at the customer designated location. AMST charges will apply when loss/noise/balance testing or gain-slope testing is requested on a more frequent basis than is provided for in accordance with the Telephone Company's Central Office Maintenance Planning System (COMPS). AMST charges also apply when additional tests are requested for FGA, FGB, FGC, FGD, BSA-A, BSA-B, BSA-C, BSA-D or SAC Access Service that are not specified in 4.2.1 and 4.2.2 respectively. The customer may specify a more frequent schedule of tests sixty days prior to the start of the prescribed schedule. The rates as in 6.6(C)(3) will apply to additional AMST.

The Telephone Company will provide, on a quarterly basis, an AMST report that lists the test results and the number of trunks that passed or failed. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis.

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6. MISCELLANEOUS SERVICES (Cont'd)

6.6 Additional Testing (Cont'd)

(A) Switched Access Testing (Cont'd)

(5) Nonscheduled Testing

Nonscheduled Testing (NST) will be performed "on demand" which results in the measurement of Switched Access. NST charges will apply only when testing is requested more frequently than is provided for in accordance with COMPS, or when a specific test is requested that is not normally performed. Tests for Switched Access which are normally performed are contained in 4.2.1 and 4.2.2. Nonscheduled Testing (NST) of Switched Access may consist of the following testing arrangements:

- the customer provides remote office test lines and 105 test lines with associated responders or their functional equivalent (automatic testing), or
- the Telephone Company provides a technician at its office(s) and the customer provides a technician at its customer designated location with suitable test equipment to perform the required tests (cooperative testing), or
- the Telephone Company provides a technician at its office(s), and at the customer designated location or end user premises with suitable test equipment to perform the required tests (manual testing).

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6. MISCELLANEOUS SERVICES (Cont'd)

6.6 Additional Testing (Cont'd)

(A) Switched Access Testing (Cont'd)

(5) Nonscheduled Testing (Cont'd)

Nonscheduled Tests may consist of any tests which the customer may require. The rates as set forth in 6.6(C)(1) following will apply to Nonscheduled Automatic Testing. The labor charges as set forth in 6.2(G) preceding will apply to Nonscheduled Cooperative and Manual FIA Testing at the appropriate Basic, Overtime, or Premium rate.

If nonscheduled tests are required and trouble is found in Telephone Company facilities, charges for testing the Telephone Company facilities will not apply. If, however, trouble is found in the customer equipment, charges as set forth in 6.6(C)(1) following and labor charges as set forth in 6.2(G) preceding are applicable.

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6. MISCELLANEOUS SERVICES (Cont'd)

6.6 Additional Testing (Cont'd)

(A) Switched Access Testing (Cont'd)

(6) Obligations of the Customer

- (a) The customer shall provide the Remote Office Test Line priming data to the Telephone Company, as appropriate, to support AST as set forth in 6.6(A)(2) preceding or NST as set forth in 6.6(A)(5) preceding.
- (b) The customer shall make the facilities to be tested available to the Telephone Company at times mutually agreed upon.

(B) Special Access Testing

The Telephone Company will, at the request of a customer, provide assistance in performing specific tests requested by the customer, however, the Telephone Company will only perform maintenance testing for its facilities within the LATA.

(1) Additional Cooperative Acceptance Testing

When a customer provides a technician at its customer designated location or at the end user premises, with suitable test equipment to perform the required tests, the Telephone Company will provide a technician at its office for the purpose of conducting Additional Cooperative Acceptance Testing (ACAT). The labor charges as set forth in 6.2(G) preceding will apply to ACAT at the appropriate Basic, Overtime, or Premium rate.

Additional Cooperative Acceptance Testing charges will apply when the customer requests tests which are not required to meet the transmission performance parameters as set forth in the Technical Interface Reference Manual.

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6. MISCELLANEOUS SERVICES (Cont'd)

6.6 Additional Testing (Cont'd)

(B) Special Access Testing (Cont'd)

(2) Nonscheduled Testing

When a customer provides a technician at its customer designated location or at the end user premises, with suitable test equipment to perform the required tests, the Telephone Company will provide a technician at its office (cooperative testing) for the purpose of conducting Nonscheduled Testing (NST). Nonscheduled testing may consist of any test (e.g., loss, noise, slope, envelope delay, etc.) which the customer may request. If such testing indicates trouble in Telephone Company facilities, then the customer will not be charged. NST charges will apply if the trouble is in the facilities of the customer. At the customer's request, the Telephone Company will provide a technician at the customer designated location or at the end user premises (manual testing). The labor charges as set forth in 6.2(G) preceding will apply to Nonscheduled Testing at the appropriate Basic, Overtime, or Premium rate.

(3) Obligation of the Customer

When the customer subscribes to Testing as set forth in this section, the customer shall make the facilities to be tested available to the Telephone Company at times mutually agreed upon.

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6. MISCELLANEOUS SERVICES (Cont'd)

6.6 Additional Testing (Cont'd)

(C) Rates and Charges

	<u>GSEC</u>	<u>Per Month</u>
(1) Automatic Scheduled Testing		
Basic Offering to First Point of Switching, Per Transmission Path	AAST BO	\$.45
(2) Additional Cooperative Scheduled Testing		
(a) Basic Offering to First Point of Switching, Per Transmission Path	ACST BO	1.63
(b) Gain-Slope-To First Point of Switching, Per Transmission Path	ACST GS	.69
(3) Additional Manual Scheduled Testing		
(a) Basic Offering to First Point of Switching, Per Transmission Path	AMST BO	3.27
(b) Gain-Slope-To First Point of Switching, Per Transmission Path	AMST GS	1.39

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6. MISCELLANEOUS SERVICES (Cont'd)

6.7 Provision of FIA Billing Information

- (A) The customer will receive its monthly bills in paper format. At the option of the customer, its monthly bills may be provided on magnetic tape. When call detail is transmitted via magnetic tape, a charge will apply on a per tape and per record of detail entered basis. The provision of the bills on magnetic tape will be at an additional charge to the customer set forth below.

Provision of FIA Billing Information
in Magnetic Tape Format

- | | | |
|-----|------------|---------|
| (a) | Per Tape | \$50.00 |
| (b) | Per Record | .01 |

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6. MISCELLANEOUS SERVICES (Cont'd)

6.8 End User/Agent Lists

(A) Presubscription List

(1) InterLATA Equal Access

Prior to conversion to equal access (i.e., introduction of FGD or BSA-D in an end office switch) an IC may request a list of the Telephone Company's end users of record served from that end office switch. The Presubscription List will be provided as follows:

(a) The Telephone Company will provide a list from its customer data base. The list may be provided on magnetic tape, electronic transmission or paper printout, at the option of the IC, at rates provided in 6.8.1(A). Foreign listings, PBX stations, CU CENTREX stations and numbers not in service will not be provided.

(1) The initial list will be provided to the IC no later than 30 days after receipt of the order and payment by the IC of charges as in 6.8.1(A). The nonrecurring charge for the initial list applies per order. A single order may contain all end offices within a state having the same equal access conversion date. The telephone number will not be provided if an end user has a nonpublished number.

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6. MISCELLANEOUS SERVICES (Cont'd)

6.8 End User/Agent Lists

(A) Presubscription List (Cont'd)

(1) InterLATA Equal Access (Cont'd)

(a) (Cont'd)

(2) The Account Activity List, which includes a listing of all changes to the customer data base, since the initial list was produced, will be provided on a cyclic basis. The Account Activity List will only include information for those end users and agents that are presubscribed to the IC (including end users with nonpublished numbers) for the sole purpose of updating the IC's customer account information. There is no charge for this list.

(b) The IC agrees to use the Initial and Account Activity Lists for the sole purpose of either contacting potential customers, or existing customers, regarding interexchange telecommunications services available through equal access to be obtained from the Telephone Company or for the purpose of updating IC customer account information. The IC agrees not to sell, or reproduce in any manner, in whole or in part, the lists or permit such to be done.

(c) The IC shall indemnify, protect and save harmless the Telephone Company from and against any and all loss, liability, damages and expense arising out of any demand, claim, suit or judgment for damages which may arise out of the Telephone Company's supplying of listing information, services or records.

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6. MISCELLANEOUS SERVICES (Cont'd)

6.8 End User/Agent Lists

(A) Presubscription List (Cont'd)

(1) InterLATA Equal Access (Cont'd)

(d) The Telephone Company and the IC agree that the mutual objective of the parties is to conduct their respective businesses to avoid confusion by the end users as to the separate and independent identity of the respective companies and their services. Neither the Telephone Company nor the IC shall make any representation to end users, the public, prospective advertisers, expressed or implied, written or oral, which would imply that the IC is the same as, a part of, or associated with the Telephone Company.

(e) This service may be terminated by either the Telephone Company or the IC upon thirty (30) days' written notice. The Telephone Company reserves the right to terminate this service immediately upon written notice if the IC misuses the list information. Performance by the Telephone Company shall be excused in the event of strike, riot, act of God or any other cause beyond the reasonable control of the Telephone Company.

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6. MISCELLANEOUS SERVICES (Cont'd)

6.8 End User/Agent Lists (Cont'd)

(A) Presubscription List (Cont'd)

(2) IntraLATA Equal Access

Prior to conversion to intraLATA equal access an IC or LEC may request a list of the Telephone Company's end users and agents of record served from that end office switch. A single Presubscription List will be provided to intraLATA toll providers as follows:

(a) The Telephone Company will provide a list from its Customer data base. The list may be provided on magnetic tape, electronic transmission or paper printout, at the option of the IC or LEC, at rates provided in 6.8.1(A). Foreign listings, PBX stations, CU centrex stations, public coin station and numbers not in service will not be provided.

(1) The Initial List will be provided to the IC or LEC no later than 30 days after receipt of the order and payment by the IC or LEC of charges in 6.8.1(A). The nonrecurring charge for the Initial List applies per order. A single order may contain all end offices having the same intraLATA equal access conversion date. The telephone number will not be provided if an end user or agent has a nonpublished number.

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6. MISCELLANEOUS SERVICES (Cont'd)

6.8 End User/Agent Lists (Cont'd)

(A) Presubscription List (Cont'd)

(2) IntraLATA Equal Access (Cont'd)

(a) (Cont'd)

(2) The Account Activity List, which includes a listing of all changes to the Customer data base, since the Initial List was produced, will be provided on a cyclic basis. The Account Activity List will only include information for those end users and agents that are presubscribed to the IC or LEC (including end users and agents with nonpublished numbers) for the sole purpose of updating the IC's or LEC's Customer account information. There is no charge for this list.

(b) The IC or LEC agrees to use the Initial List for the sole purpose of contacting potential Customers/agents, or existing Customers/agents, regarding intraLATA telecommunications services available through equal access to be obtained from the Telephone Company. The IC or LEC agrees not to sell, or reproduce in any manner, in whole or in part, the lists or permit such to be done.

(c) The IC or LEC shall indemnify, protect and save harmless the Telephone Company from and against any and all loss, liability, damages and expense arising out of any demand, claim, suit or judgment for damages which may arise out of the Telephone Company's supplying of listing information, services or records.

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6. MISCELLANEOUS SERVICES (Cont'd)

6.8 End User/Agent Lists (Cont'd)

(A) Presubscription List (Cont'd)

(2) IntraLATA Equal Access (Cont'd)

(d) The Telephone Company and the IC or LEC agree that the mutual objective of the parties is to conduct their respective businesses to avoid confusion by the end users and agents as to the separate and independent identity of the respective companies and their services. Neither the Telephone Company nor the IC or LEC shall make any representation to end users, the public, prospective advertisers, expressed or implied, written or oral, which would imply that the IC or LEC is the same as, a part of, or associated with the Telephone Company.

(e) This service may be terminated by either the Telephone Company or the IC or LEC upon thirty (30) days' written notice. The Telephone Company reserves the right to terminate this service immediately upon written notice if the IC or LEC misuses the list information. Performance by the Telephone Company shall be excused in the event of strike, riot, act of God or any other cause beyond the reasonable control of the Telephone Company.

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6. MISCELLANEOUS SERVICES (Cont'd)

6.8 End User/Agent Lists (Cont'd)

(B) Allocation Lists

- (1) The Telephone Company will provide to the IC or LEC, at no charge, a list of end users and agents that have been allocated to the IC or LEC as described in 6.5(B). This list will be provided after the Balloting and Allocation Process occurs.
- (2) A list of all end users and agents who have been allocated, in accordance with 6.5(B), will be available to an IC or LEC upon request. Charges in 6.8.1(A) will apply. The nonrecurring charge for the Allocation List applies each time the IC or LEC orders the service. A single order may contain all end offices having the same equal access conversion date.

(C) Snapshot List

The Snapshot List is a summary of selected end user and agent information for a specific IC or LEC which resides in the Telephone Company Customer data base. The Snapshot List may be provided on magnetic tape, electronic transmission or paper printout, at the option of the IC or LEC, at rates provided in 6.8.1(B). Foreign listings, PBX stations, CU centrex stations and numbers not in service will not be provided.

The Snapshot List will be provided to the IC or LEC no later than 30 days after receipt of the order. The nonrecurring charge for the Snapshot List applies per order.

The purpose, liability and objectives associated with the provision of the Snapshot List is in 6.8(A)(1)(b)-(e) and 6.8(A)(2)(b)-(e).

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6. MISCELLANEOUS SERVICES (Cont'd)

6.8 End User/Agent Lists (Cont'd)

6.8.1 Rates and Charges

	<u>Nonrecurring Charge Per ASR</u>	<u>Initial List Per Customer Account</u>	<u>Allocation List, Per Listing</u>
(A) <u>Initial and Allocation Lists*</u>	\$50.00	\$.03	\$.03
(B) <u>Snapshot List</u>	<u>Per Order</u>	<u>Per Listing</u>	
	\$75.00	\$0.05	

* For the purpose of the Initial Lists a customer is defined in Section 2.6 preceding. For the purpose of the Allocation list, a listing is defined as an end user record eligible for a Predesignated Interexchange Carrier Selection.

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6. MISCELLANEOUS SERVICES (Cont'd)

6.9 Billing Name and Address Services (BNAS)

The Telephone Company will, upon request, provide Billing Name and Address Services (BNAS) to a Telecommunications Service Provider (customer), or its authorized billing and collection agent. Telecommunications Service Providers include interexchange carriers, operator service providers, enhanced service providers, and any other provider of intrastate telecommunications services. There are three BNAS offerings available pursuant to this tariff, Per Call/Periodic BNA, Data Gathering Service (DGS), and End User Validation List.

(A) Per Call/Periodic BNA and Data Gathering Service

Per Call/Periodic BNA is the billing name and address information and Data Gathering is the billing telephone number, name, address and associated working telephone number information for customer provided ten digit end user telephone numbers required by the Telecommunications Service Provider customer to bill for calls placed within a specific time period. Per Call/Periodic BNA and DGS are offered subject to the conditions set forth in the following:

- (1) A standard format for the receipt and provision of telephone number and billing name and address information will be established by the Telephone Company. Charges for each Per Call/Periodic BNA searched for and found or searched for and not found will be billed at rates in 6.9.1(A). Charges for each record accessed for DGS are set forth under 6.9.1(B). Per Call/Periodic BNA and DGS will be provided via magnetic tape, electronic transmission, or paper format, at the option of the customer, at rates in 6.9.1. The processing fee will be applied on a per state basis, once per calendar year for BNAS processing done within that calendar year.
- (2) The customer must order Per Call/Periodic BNA or DGS and provide test data tape at least 30 days prior to delivery of the first customer order.

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6. MISCELLANEOUS SERVICES (Cont'd)

6.9 Billing Name and Address Services (BNAS) (Cont'd)

- (A) Per Call/Periodic BNA and Data Gathering Service (Cont'd)
- (3) The frequency for receipt of the customer provided orders for Per Call/Periodic BNA or DGS will be no more than twice monthly and at intervals mutually agreed upon between the Telephone Company and the customer. The customer provided end user telephone numbers will be programmed by the Telephone Company with the proper end user's billing name and address contained in the Telephone Company's file at that time.
 - (4) Per Call/Periodic BNA and DGS information for end user telephone numbers will be provided unless the end user provides notice of nonconsent to the Telephone Company of nonconsent to the release of the BNA/DGS data. Within 30 days of receipt of such notice, the Telephone Company will discontinue disclosure of the end user BNA/DGS data.
 - (5) For other than electronic transmission, the output records will be sent to the customer via first class U. S. Mail. The output records will normally be made available for mailing ten workdays after receipt of the customer order or at an interval mutually agreed upon. Availability may be delayed in case of input errors in the customer provided order.
 - (6) The customer may request data be transmitted. Data transmission charges will be determined on an ICB. Data transmission hardware and software specifications will be mutually agreed upon by the Telephone Company and the customer.

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6. MISCELLANEOUS SERVICES (Cont'd)

6.9 Billing Name and Address Services (BNAS) (Cont'd)

(A) Per Call/Periodic BNA and Data Gathering Service (Cont'd)

- (7) Per Call/Periodic BNA and DGS detail will not be retained by the Telephone Company longer than 45 days. If the customer requests that the output be made available on a second occasion, such request must occur within 30 days from the date the first was made.
- (8) Any customer, provided Per Call/Periodic BNA or DGS pursuant to this tariff, agrees to abide by all applicable rules, decisions, orders, statutes and laws concerning the disclosure of published and nonpublished telephone numbers, and further agrees to use the information contained therein only for the purpose of billing for services provided to their end users.
- (9) In no case shall any customer or authorized billing and collection agent of a customer disclose the billing name and address information of any subscriber to any third party, except that a customer may disclose BNA/DGS information to its authorized billing and collection agent or to governmental law enforcement agencies.
- (10) Conditions regarding refusal or discontinuance of this service are set forth in 2.1.8.

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6. MISCELLANEOUS SERVICES (Cont'd)

6.9 Billing Name and Address Services (BNAS) (Cont'd)

(B) End User Validation List

End User Validation Lists provide for the disclosure of end user billing name and address information only, that is available from the Telephone Company's records, to a Telecommunications Service Provider (customer), for purposes other than billing, and in compliance with the conditions set forth in Part 64.1201(c)(1) of the FCC's Rules and Regulations. In addition, End User Validation List Service is offered subject to the conditions set forth in 6.9(A)(9) above, and the following:

- (1) Standard End User Validation Lists will be provided in three (3) files, business, coin (semi-public and public paystations) and residence. Nonlisted/nonpublished information will be excluded, with the exception of nonlisted public paystations. The lists may be ordered on a national, multi-state or state level basis, at the option of the customer, for any of the Telephone Company's jurisdictions subject to this tariff, unless prohibited by federal regulation or federal statute. Rates for the standard End User Validation List are set forth under 6.9.1(C).
- (2) Per calendar year, the customer may request up to two (2) lists per state for business, coin, and residence listings.
- (3) A standard format will be established by the Telephone Company. Requests for special list sorts will be limited to an end user list separating those that are presubscribed to the requesting customer, and/or those that are not. The rate, per record, applicable to special sorts is set forth under 6.9.1(C).
- (4) Each request shall be treated as a new request. Requests for updates from previous lists will not be provided.

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6. MISCELLANEOUS SERVICES (Cont'd)

6.9 Billing Name and Address Services (BNAS) (Cont'd)

(B) End User Validation List (Cont'd)

- (5) The customer shall have fifteen (15) business days from the date of delivery of a list to request any investigation of issues arising from the provision of the list.
- (6) End User Validation Lists will normally be provided to the customer within thirty calendar days after receipt of a request and within ten (10) business days of extraction, or at an interval mutually agreed upon. The administrative fee set forth under 6.9.1(C) applies per request, whether ordered on a per state, multi-state, or national level.
- (7) Conditions regarding refusal or discontinuance of this service are set forth in 2.1.8.

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6. MISCELLANEOUS SERVICES (Cont'd)

6.9 Billing Name and Address Services (BNAS) (Cont'd)

6.9.1 Rates and Charges

(A) Per Call/Periodic BNA

<u>Billing Name and Address Found/Each (USOC)</u>	<u>Billing Name and Address Not Found/Each (BNYFX)</u>	<u>Processing Fee*</u> Paper Report, Electronic Transmission, or <u>Magnetic Tape/Each State (BNYNX)</u>	<u>Processing Fee*</u> Paper Report, Electronic Transmission, or <u>Magnetic Tape/Each State (BNYMX)</u>
	\$.25	\$.25	\$50.00

(B) Data Gathering Service

<u>(USOC)</u>	<u>Per Record Accessed (D7GPR)</u>	<u>Processing Fee **</u> Paper Report, Electronic Transmission, or <u>Magnetic Tape/Each State (D7G)</u>
	\$.18	\$75.00

(C) End User Validation List

<u>(USOC)</u>	<u>Standard Sort, Per Record Provided (BVY1X)</u>	<u>Transmission or Magnetic Tape/ Per Request (BVY)</u>	<u>Administrative Fee</u> Paper Report, Electronic Special Sort, Per <u>Record Provided (BVY2X)</u>
	\$.034	\$78.00	\$.054

* Applies once per calendar year for BNA processing done within that calendar year.

** Applies once per calendar year for DGS processing done within that calendar year.

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