

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS

A. General

The Company concurs with U S WEST's definition of terms as listed in the Exchange and Network Services Tariff, Section 2.1, with the exception of residential services and all rates.

2.2 ESTABLISHING AND FURNISHING SERVICE

A. General

The Company concurs with U S WEST's regulations for establishing and furnishing service as listed in the Exchange and Network Services Tariff,

Section 2.2 and the corresponding subsections shown below, with the exception of residential services and all rates. Refer to 2.2.B for rates and charges.

- 2.2.1 Application for Service
- 2.2.2 Obligation to Furnish Service
- 2.2.3 60 Day Product Guarantee
- 2.2.4 Limited Communication
- 2.2.5 Resale of Service
- 2.2.7 Assigning and Changing of Telephone Numbers
- 2.2.8 Ownership of Directories
- 2.2.9 Termination of Service - Company Initiated
- 2.2.10 Temporary Suspension of Service - Customer Initiated
- 2.2.11 Special Services
- 2.2.14 Termination of Service

B. Rates and Charges

1. Assigning and Changing of Telephone Numbers

	<u>USOC</u>	<u>NRC-Max.</u>	<u>Current</u>
Per telephone number changed		35.75	27.50

2. Termination of Service - Company Initiated

	<u>USOC</u>	<u>NRC-Max.</u>	<u>Current</u>
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CITIZENS TELECOMMUNICATIONS

COMPANY

ARIZONA

ISSUED: _____

EXCHANGE AND NETWORK

SERVICES TARIFF

SECTION 2

Original Sheet No. 2

EFFECTIVE: June 12, 1997

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Each line restored		71.50	55.00
Each line restored, Full Toll			
Denial	NPAPL	20.80	16.00

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (CONT'D)

B. Rates and Charges (Cont'd)

3. Temporary Suspension of Service - Customer Initiated

	<u>USOC</u>	<u>NRC-Max.</u>	<u>Current</u>
Per line suspended		35.75	27.50
Per line restored		35.75	27.50

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

A. General

The Company concurs with U S WEST's regulations covering payment for service as listed in the Exchange and Network Services Tariff, Section 2.3 and the corresponding subsections shown below, with the exception of residential services and all rates. Refer to 2.3.B below for rates and charges.

- 2.3.1 Customer Responsibility
- 2.3.2 Payment of Bills
- 2.3.3 Advance Payments and Deposits
- 2.3.4 Adjustment of Charges
- 2.3.5 Payment Plans

B. Rates and Charges

1. Payment of Bills

	<u>USOC</u>	<u>NRC-Max.</u>	<u>Current</u>
Returned Check Charge		13.00	10.00

2.4 LIABILITY OF THE COMPANY

A. General

The Company concurs with U S WEST's regulations covering liabilities of the company as listed in the Exchange and Network Services Tariff, Section 2.4 and the corresponding subsections shown below, with the exception of residential services and all rates.

- 2.4.1 Service Liabilities
- 2.4.2 Maintenance and Repair
- 2.4.4 Directory Errors or Omissions
- 2.4.5 Hazardous or Inaccessible Locations

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.5 RESPONSIBILITIES OF THE CUSTOMER

A. General

The Company concurs with U S WEST's regulations covering responsibilities of the customer as listed in the Exchange and Network Services Tariff, Section 2.5 and the corresponding subsections shown below, with the exception of residential services and all rates.

- 2.5.1 Lost or Damaged Equipment
- 2.5.2 Building Space and Electric Power Supply
- 2.5.3 Use of Telephone Alarm Reporting Devices

2.6 SPECIAL TAXES, FEES, CHARGES

A. General

The Company concurs with U S WEST's regulations covering special taxes, fees, and charges as listed in the Exchange and Network Services Tariff, Section 2.6, with the exception of residential services and all rates.

2.7 CABLE, WIRE AND SERVICE TERMINATION POLICY

A. General

The Company concurs with U S WEST's regulations covering cable, wire, and service termination policy as listed in the Exchange and Network Services Tariff, Section 2.8, with the exception of residential services and all rates.

2.8 OBSOLETE SERVICES

A. General

The Company will not offer obsolete services, as listed in US WEST's Tariff, to its customers.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.9 COMPETITIVE PROMOTIONAL OFFERINGS

From time to time, the Company may offer services at a reduced rate, free of charge or offer other incentives, including gift certificates and coupons for promotional, market research or rate experimentation purposes. These offerings may be limited to certain dates, times and locations. Such offerings will not be less than one day nor more than 12 months.