

8. CENTRAL OFFICE SERVICES

8.1 Call Management Systems

A. General

The Company concurs with U S WEST's descriptions, terms and conditions relating to emergency reporting services as listed in the Exchange and Network Services Tariff, Section 9.4 and the corresponding subsection shown below, with the exception of residential services and all rates. Refer to 8.2.B below for rates and charges.

9.4.4 Uniform Call Distribution

B. Rates and Charges

1. Uniform Call Distribution

	<u>USOC</u>	<u>NRC-Max.</u>	<u>Current Rate</u>
<u>Uniform Call Distribution</u>			
- Per multiline hunt group	UMPHG, UHBPB	32.50	25.00
- Per line in multiline hunt group ¹	UMH, UHB	-	-
Queuing			
- Per queue group	UQGPG, UQBPG	97.50	75.00
- Per queue slot in group	UQGPQ UQBPO	-	-
Delay Announcement			
- Customer specific announcement			
-Per announcement, includes first announcement trunk	URA1X, URB1X	390.00	300.00
-Each additional announcement trunk	URAAX, URBAX	32.50	25.00
- Standardized Announcement			
-Per announcement in	UDA,		

CITIZENS TELECOMMUNICATIONS

COMPANY

ARIZONA

ISSUED: _____

EXCHANGE AND NETWORK

SERVICES TARIFF

SECTION 8

Original Sheet No. 2

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announcement sequence	UEB	169.00	130.00
-Per queue slot in group	UDAPQ, UEBPQ	-	-

Note 1: Regular nonrecurring charges apply for each line installed in or added to a Multiline Hunt Group

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8.1 Call Management Systems (Cont'd)

B. Rates and Charges (Cont'd)

1. Uniform Call Distribution (Cont'd)

	<u>USOC</u>	<u>Monthly</u> <u>Rate-Max.</u>	<u>Current</u> <u>Rate</u>
<u>Uniform Call Distribution</u>			
- Per multiline hunt group	UMPHG, UHBPQ	-	-
- Per line in multiline hunt group ¹	UMH, UHB	2.60	2.00
Queuing			
- Per queue group	UQGPG, UQBPG	-	-
- Per queue slot in group	UQGPQ UQBPG	7.80	6.00
Delay Announcement			
- Customer specific announcement			
-Per announcement, includes first announcement trunk	URA1X, URB1X	169.00	130.00
-Each additional announcement trunk	URAAX, URBAX	19.50	15.00
- Standardized Announcement			
-Per announcement in announcement sequence	UDA, UEB	13.00	10.00
-Per queue slot in group	UDAPQ, UEBPQ	11.70	9.00

Note 1: Regular nonrecurring charges apply for each line installed in or added to a Multiline Hunt Group as specified elsewhere.

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8.1 Call Management Systems (Cont'd)

B. Rates and Charges (Cont'd)

1. Uniform Call Distribution (Cont'd)

	<u>USOC</u>	<u>NRC-Max.</u>	<u>Current</u> <u>Rate</u>
Music on Queue			
- Music Distribution Amplifier			
- Per queue slot	MUW, MUA	20.15	15.50
- Up to 22 queue slots		-	-
- 23 to 66 queue slots ¹		-	-
- Connecting channel between the serving CO common equipment and the music source on the customer premises	N/A	[2]	[2]
<u>Changes</u>			
- Changes in quantity of queue slots in queue group, per group	REAAF	65.00	50.00
- Change in content of customer specific announcement	REAG	260.00	200.00
- Change from or to ringing, silence or music after announcement, change in amount of time calls are held in queue or change in amount of time between announcements	REAAH	65.00	50.00

Note 1: In addition, above rates and charges for up to 22 queue slots are applicable.

Note 2: Apply rates and charges for appropriate voice grade private line.

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8.1 Call Management Systems (Cont'd)

B. Rates and Charges (Cont'd)

1. Uniform Call Distribution (Cont'd)

	<u>USOC</u>	<u>Monthly Rate-Max.</u>	<u>Current Rate</u>
Music on Queue			
- Music Distribution Amplifier			
- Per queue slot		-	-
- Up to 22 queue slots	MUW1X, MUA1X	305.50	235.00
- 23 to 66 queue slots ¹	MUW2X, MUA2X	117.00	90.00
- Connecting channel between the serving CO common equipment and the music source on the customer premises	N/A	[2]	[2]
<u>Changes</u>			
- Changes in quantity of queue slots in queue group, per group	REAAF	-	-
- Change in content of customer specific announcement	REAAG	-	-
- Change from or to ringing, silence or music after announcement, change in amount of time calls are held in queue or change in amount of time between announcements	REAAH	-	-

Note 1: In addition, above rates and charges for up to 22 queue slots are applicable.
Note 2: Apply rates and charges for appropriate voice grade private line.