

SECTION NO. 9

9. Directory Assistance Service

The Telephone Company may provide Directory Assistance (DA) Service to a customer from Directory Assistance Service locations (DA location) if facilities are available. Normal Switched Access (Section No. 6) and Carrier Common Line (Section No. 3) elements shall apply where the exchange company does not have DA facilities.

9.1 General Description

DA Service provides Directory Access Service to DA locations, use of DA access equipment, and use of DA operators to provide telephone numbers.

Citizens Telecommunications Company is not a toll DA provider in Oregon. Citizens Telecommunications Company simply transports the DA call to the DA bureau.

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