

SECTION NO. 13

13. Additional Engineering, Additional Labor and Miscellaneous Services

In this section normally scheduled working hours are an employee's scheduled work period in any given calendar day (e.g., 7:00 a.m. to 4:00 p.m.) for the application of rates based on working hours. A Miscellaneous Service Order Charge applies to any service, or combination of services ordered simultaneously from this section of the Tariff for which a service order is not already pending (with the exception of Presubscription (13.3.3) which does not have the charge applied). The Miscellaneous Service Order Charge is an administrative charge designed to compensate for the expenses associated with service order issuance.

The charge always applies to the following services since a pending service order would not exist: Overtime Repair (13.2.2), Standby Repair (13.2.3), Testing and Maintenance with Other Telephone Companies other than when in conjunction with Acceptance Testing (13.2.4), Other Labor (13.2.5) and Maintenance of Service (13.3.1). The Miscellaneous Service Order Charge will also apply to the following services if they are ordered subsequent to the initial installation of the associated access service, thereby necessitating the issuance of another service order: Telecommunications Service Priority (TSP) (13.3.2), Standard Jacks (13.3.4), Protective Connecting Arrangements (13.3.7) and Controller Arrangement 13.3.8(A). (T)

The charge does not apply to the following services since there would exist a pending service order: Additional Engineering (13.1), Overtime Installation (13.2.1), Standby Acceptance Testing (13.2.3), Testing and Maintenance with Other Telephone Companies when in conjunction with Acceptance Testing (13.2.4), and Additional Cooperative Acceptance Testing 13.3.5(A)(1) and 13.3.5(B)(1). This charge can be found in 17.4.1.(C).

13.1 Additional Engineering

Additional Engineering will be provided by the Telephone Company at the request of the customer only when:

- (A) A customer requests additional technical information after the Telephone Company has already provided the technical information normally included on the Design Layout Report (DLR) as set forth in 6.1.5 and 7.1.6 preceding.
- (B) Additional engineering time is incurred by the Telephone Company to engineer a customer's request for a customized service as set forth in 7.1.1 preceding.

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13.1 Additional Engineering (Cont'd)

- (C) A customer requests a Design Change, additional engineering time is incurred by the Telephone Company for the engineering review as set forth in 5.2.2(C). The charge for additional engineering will apply whether or not the customer authorizes the Telephone Company to proceed with the design change.

The Telephone Company will notify the customer that additional engineering charges, as set forth in 17.4.2 following, will apply before any additional engineering is undertaken.

13.1.1 Reserved for Future Use

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.1 Additional Engineering (Cont'd)

13.1.1

13.2 Additional Labor

Additional labor is that labor requested by the customer on a given service and agreed to by the Telephone Company as set forth in 13.2.1 through 13.2.5 following. The Telephone Company will notify the customer that additional labor charges as set forth in 17.4.3 following will apply before any additional labor is undertaken.

13.2.1 Overtime Installation

Overtime installation is that Telephone Company installation effort outside of normally scheduled working hours.

13.2.2 Overtime Repair

Overtime repair is that Telephone Company maintenance effort performed outside of normally scheduled working hours.

13.2.3 Stand by

Stand by includes all time in excess of one-half (1/2) hour during which Telephone Company personnel stand by to make installation acceptance tests or cooperative tests with a customer to verify facility repair on a given service.

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.2 Additional Labor (Cont'd)

13.2.4 Testing and Maintenance with Other Telephone Companies

Additional testing, maintenance or repair of facilities which connect to facilities of other telephone companies is that which is in addition to normal effort required to test, maintain or repair facilities provided solely by the Telephone Company.

13.2.5 Other Labor

Other labor is that additional labor not included in 13.2.1 through 13.2.4 preceding and labor incurred to accommodate a specific customer request that involves only labor which is not covered by any other section of this tariff.

13.2.6 Charges for Additional Labor

The charges for additional labor can be found in 17.4.3

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.2 Additional Labor (Cont'd)

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.2 Additional Labor (Cont'd)

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SECTION NO. 13

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services

13.3.1 Maintenance of Service

(A) When a customer reports a trouble to the Telephone Company for clearance and no trouble is found in the Telephone Company's facilities, the customer shall be responsible for payment of a Maintenance of Service charge for the period of time from when Telephone Company personnel are dispatched to the customer's premises to when the work is completed. Failure of Telephone Company personnel to find trouble in Telephone Company facilities will result in no charge if the trouble is actually in those facilities, but not discovered at the time.

(B) The customer shall be responsible for payment of a Maintenance of Service charge when the Telephone Company dispatches personnel to the customer designated premises, and the trouble is in equipment or communications systems provided by other than the Telephone Company or in detariffed CPE provided by the Telephone Company.

In either (A) or (B) preceding, no credit allowance will be applicable for the interruption involved if the Maintenance of Service Charge applies.

(C) The charges for Maintenance of Service can be found in 17.4.4.

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.2 Telecommunications Service Priority (TSP)

TSP System shall be provided in accordance with the guidelines set forth in "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook" (NCSH 3-1-2) dated July 9, 1990, and "Telecommunications Service Priority System for National Security Emergency Preparedness Service User Manual" (NCSM 3-1-1).

The Utility will arrange a Special Access Service for Telecommunications Service Priority (TSP) on receipt of certification in conformance with Part 64, Subpart D, Appendix A of the Federal Communications Commission's Rules and Regulations. A charge applies when a request to provide or change a TSP is received subsequent to the issuance of an Access Order to install the service.

No charge applies when a TSP Service is discontinued or when ordered coincident with an access order to install service.

(A) Regulations

- (1) The TSP System's applicability is limited to telecommunication services, which the Utility can discretely identify for priority provisioning and/or restoration.
- (2) The customer subscribing to TSP System must also be the customer subscribing to the service with which TSP is associated.
- (3) Under certain conditions, it may be necessary to preempt one or more customer services with a lower or no TSP in order to install or restore higher priority NSEP telecommunications service(s). If such preemption is necessary, and if circumstances permit, the Utility will make reasonable effort to notify the preempted customer of the action to be taken. Credit allowance for such service preemption shall be made, in accordance with the provisions specified elsewhere in the Utility's Tariff.
- (4) In obtaining TSP System, the customer acknowledges and consents to the Utility providing customer service record information to the Federal Government in order for the Government to maintain and administer its overall TSP System. This customer service record information will include the TSP Authorization Code, Utility's Circuit/Service ID, customer's telephone number and service location.

(M) Item 13.3.3 relocated to Sheet No. 8.1.

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.2 Telecommunications Service Priority (TSP)

(A) Regulations (Continued)

- (5) Credit allowance for service interruption for TSP Maintenance and Administration shall be the same as for the service with which it is associated as specified elsewhere in the Utility's Tariff.
- (6) When performing a service under TSP, the Utility may not be in a position to notify the customer in advance of circumstances which require additional labor and for which additional labor charges apply. The TSP subscriber recognizes that quoting charges and obtaining permission to proceed would cause unnecessary delays that would be contrary to the objectives of the TSP System. In subscribing to the TSP System the customer recognizes this condition and grants the Utility the right to quote charges after work has been completed.
- (7) Other regulations, rates and charges for services such as expedited service, special construction, due date change, Maintenance of Service etc. may apply as specified elsewhere in the Utility's Tariff when provided in conjunction with the TSP System.
- (8) The nonrecurring charges are set forth in Section 17 following.

13.3.3 Presubscription

Presubscription is an arrangement whereby an end user may select and designate to the Telephone Company an Interexchange Carrier (IC) for intraLATA and interLATA intrastate calls without dialing a 950-10XXX or 10XXX access code. The end user may select an IC for intraLATA calls, a different IC for interLATA calls, or the same IC for both. Or they may select one IC for their interLATA calls and the Telephone Company or its Primary Toll Carrier for intraLATA calls. In the event, the end user does not select an intraLATA provider the existing Telephone Company or its Primary Toll Provider will remain their intraLATA provider. The selected IC is referred to as the end user's predesignated IC. The presubscription procedure also allows the agent* of a Telephone Company pay telephone to select and designate to the Telephone Company an IC to access interLATA and/or intraLATA calls, without dialing an access code. Presubscription is available to End Users served by end offices that have been converted to provide Feature Group D Switched Access Service.

* An agent is the person or persons who have the legal authority to give the Telephone Company permission to place public/semi-public pay telephones on their premises and who control access to or usage of the pay telephone.

(M) Material relocated from Sheet No. 8.

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.3 Presubscription (Cont'd)

(A) End User and Agent Notifications, Equal Access Process and Interexchange Carrier End User and Agent Lists.

(C)

An end user or agent may select only one IC as a primary intraLATA IC and only one IC as a primary interLATA IC. Multi-line hunt group end users or agents have two options in selecting a primary IC. Under option one, an end user or agent may select one IC for all its lines. Under option two, an end user or agent may indicate a desire to designate specific lines to different ICs. When option two is selected, the end user or agent must give notice to the Telephone Company, which will allow a line-by-line designation of ICs.

An IC obtaining service commitments from end users and agents directly must provide an IC End User and Agents List to the Telephone Company accompanied by a document certifying that the IC does have end user and agent signed statements, or has taken steps to obtain signed letters of agency, containing the required information from each end user and agent on the list. The Telephone Company will process all End User and Agent lists that are received.

End users obtaining new service from the Telephone Company on or after the date of intraLATA equal access conversion who do not make an affirmative selection, will have no "1"+ capability until they make a selection.

(B) Presubscription Charge Application

The Telephone Company will provide an initial waiver period of 4 months during which the end user is allowed one intraLATA PIC Change free of charge. This waiver period will expire on December 15, 1998, based on a August 14, 1998 implementation date of IntraLATA Toll Dialing Parity. Subsequent to the initial waiver period, the nonrecurring charge set forth in 17.4.6 following will apply to any further changes.

New end users or agents, served by end offices equipped with equal access, will be asked to select a primary IC for both intraLATA and interLATA calls or select one (1) IC for their interLATA calls at the time they place an order with the Telephone Company for Telephone Exchange Service. New End User customers will have 4 months from the date of their initial Presubscription selection to make one intraLATA PIC change without charge. Subsequent to the initial waiver period, the nonrecurring charge set forth in 17.4.6 following will apply to any further changes.

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.3 Presubscription (Cont'd)

(B) Presubscription Charge Application (Cont'd)

(C)

New end users or agents will be offered a list of participating carriers to aid in the selection of their primary interLATA and intraLATA ICs.

End users may designate that they do not want a primary interLATA or intraLATA IC and this choice is referred to as "No-PIC". This choice is considered a valid selection and a Presubscription Charge will apply to any subsequent change following the waiver period. The "No-PIC" designation is not available to pay telephone agents.

Should an IC elect to discontinue Feature Group D service in an end office converting to equal access prior to the conversion date, or within two years after the introduction of Feature Group D in the converted end office, the IC shall contact in writing all end users and agents who selected, or were allocated to, the canceling IC as their designated IC. Such written notification must advise these end users or agents of the cancellation, request that the end users or agents select a new IC, and state that the canceling IC will pay the change charge.

For a period of two years following the IC's discontinuance of Feature Group D service, the Telephone Company will bill the canceling IC the change charge for each end user and agent that is currently designated to the IC at the time of discontinuance.

(C)

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.3 Presubscription (Cont'd)

(B) Presubscription Charge Application (Cont'd)

(C)

The Telephone Company will make conversion changes in the end user's or agents interLATA and intraLATA PIC assignments pursuant to an IC provided list of customers, accepted by the Telephone Company under the conditions set forth in (A) preceding. Should an end user or agent dispute authorization of the change in PIC assignments, the Telephone Company may, in order to resolve the dispute, require that the IC requesting the change submit a signed letter of agency. If the IC cannot produce a customer signed letter of agency from the end user or agent, and the Telephone Company resolves the dispute in favor of the end user or agent, the IC will be billed two nonrecurring charges: a presubscription change charge as set forth in Section 17.4.6 following for the change to the disputed IC and an unauthorized presubscription (PIC) change charge as specified in Section 17.4.6 following to restore the end user's or agent's prior IC assignment. If the IC produces the required letter of agency within 30 days of the Telephone Company's request, the end user or agent will be billed two presubscription change charges as specified in Section 17.4.6 following in lieu of the IC. Charges are only applicable if a change in an end user's or agent's IC selection has actually been implemented in the switch.

(C) The nonrecurring charge for a change in Presubscription can be found in section 17.4.6 following. Separate PIC charges are applicable when an interLATA PIC change is ordered separately from an intraLATA PIC change and/or when a customer presubscribes to different carriers, at the same time, for interLATA and intraLATA MTS/MTS-type service. If a customer changes both interLATA and intraLATA PICs at the same time to the same carrier, the Telephone Company will bill the end user customer one nonrecurring PIC change charge.

(D) IC CIC Consolidation

IC requests to consolidate multiple CICs (Carrier Identification Codes) will be subject to an IC CIC Consolidation Charge. This charge is only assessed when all lines or trunks associated with the former CIC(s) are changed on a one-time realignment basis within the Telephone Company's databases at a nationwide level to a single existing CIC. Requests for an IC CIC Consolidation must be provided to the Telephone Company in writing, but no ASR Ordering Charge is applicable for this request.

(C)

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SECTION NO. 13

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.3 Presubscription (Cont'd)

(D) IC CIC Consolidation (Cont'd)

The IC CIC Consolidation charge does not apply to normal PIC change activity, whereby carrier selection is changed and no consolidation of CICs occurs.

The Telephone Company will negotiate a due date for an IC CIC Consolidation with the IC. It is the sole responsibility of the IC to notify affected end users of the change.

If an IC elects to change a CIC due to surrendering a CIC to the North American Numbering Plan (NANP) Administrator for reassignment, the IC CIC Consolidation Charge will be waived. The waiver is applied only when the IC surrenders the CIC on a nationwide basis. Additionally, the CIC must be relinquished within ninety (90) days from the completed conversion date. Confirmation of relinquished code(s) must be in writing and come from the NANP Administrator.

(E) Liability of the Telephone Company

If through the fault of the Telephone Company, the end user or agent is not subscribed to its chosen PIC, the nonrecurring charges in Section 17.4.6 do not apply to reassign the end user or agent to his chosen PIC.

(F) IC Desired Due Date (ICDDD) for PIC Installation

An IC may request a desired due date for PIC installation for a specific, single end user or agent acting on behalf of an end user post equal access conversion. This ICDDD is a mutually agreed upon negotiated due date, determined to be between 3 and 45 business days from the date of receipt of the order. The IC must coordinate the ICDDD with the Telephone Company prior to sending in the first order.

The ICDDD does not apply to routine lists provided by the ICs. The Nonrecurring Charge for Primary Interexchange Carriers, as set forth in Section 17.4.6 following applies to each line converted to the IC requesting ICDDD. This charge will be billed to the IC's end user customer.

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.3 Presubscription (Cont'd)

- (I) Reserved for future use.
- (J) Nonrecurring charges for presubscription can be found in 17.4.6.

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.4 Standard Jacks - Registration Program

Standard jacks are provided by the Telephone Company to connect Registered Equipment to those services that are subject to the Registration Program as set forth in 2.5 preceding. The use of jacks is covered in Part 68 of the F.C.C.'s Rules and Regulations.

These jacks are used to terminate services provided by the Telephone Company. Other services or facilities provided by the Telephone Company or by others may also be terminated in any spare capacity of the jacks remaining after installation without additional charge for the use of such capacity.

The nonrecurring charges, which include installation, for standard jacks and their typical uses are set forth in 17.4.7.

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.4 Standard Jacks - Registration Program (Cont'd)

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.4 Standard Jacks - Registration Program (Cont'd)

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13.3 Miscellaneous Services (Cont'd)

13.3.4 Standard Jacks - Registration Program (Cont'd)

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13.3 Miscellaneous Services (Cont'd)

13.3.4 Standard Jacks - Registration Program (Cont'd)

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13.3 Miscellaneous Services (Cont'd)

13.3.4 Standard Jacks - Registration Program (Cont'd)

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.5 Testing Services

Testing Services offered under this section of the tariff are optional and subject to rates and charges as set forth in 13.3.5(C) following. Other testing services, as described in 6.1.6 and 7.1.7 preceding, are provided by the Telephone Company in association with Access Services and are furnished at no additional charge.

Testing services are normally provided by Telephone Company personnel at Telephone Company locations. However, provisions are made in (A)(3) and (B)(2) following for a customer to request Telephone Company personnel to perform testing services at the customer's premises.

The offering of Testing Services under this section of the tariff is made subject to the availability of the necessary qualified personnel and test equipment at the various test locations mentioned in (A), (B) and (C) following:

(A) Switched Access Service

Testing Services for Switched Access are comprised of (a) tests which are performed during the installation of a Switched Access Service, i.e., Acceptance Tests, (b) tests which are performed after acceptance of such access services by a customer which are without charge i.e., routine testing and (c) additional tests which are performed during or after acceptance of such access services by a customer for which additional charges apply, i.e., Additional Cooperative Acceptance Tests and in-service tests.

Routine tests are those tests performed by the Telephone Company on a regular basis, as set forth in 6.1.6 preceding which are required to maintain Switched Access Service. Additional in-service tests may be done on an automatic basis (no Telephone Company or customer technicians involved), on a manual basis (Telephone Company technician(s) involved at Telephone Company office(s) and Telephone Company or customer technician(s) involved at customer designated premises).

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.5 Testing Services (Cont'd)

(A) Switched Access Service (Cont'd)

Testing services are ordered to the Dial Tone Office for FGA, to the access tandem or end office for FGB (wherever the FGB service is ordered) and to the end office for FG's C and D. Testing Services for Directory Assistance Service not routed through an access tandem is ordered to a Directory Assistance Location for each NPA.

(1) Additional Cooperative Acceptance Testing (ACAT)

Additional Cooperative Acceptance Testing of Switched Access Service involves the Telephone Company provision of a technician at its office(s) and the customer provision of a technician at its premises, with suitable test equipment to perform the required tests.

Additional Cooperative Acceptance Tests may, for example, consist of the following tests:

- . Impulse Noise
- . Phase Jitter
- . Signal to C-Notched Noise Ratio
- . Intermodulation (Nonlinear) Distortion
- . Frequency Shift (Offset)
- . Envelope Delay Distortion
- . Dial Pulse Percent Break

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.5 Testing Services (Cont'd)

(A) Switched Access Service (Cont'd)

(2) Additional Automatic Testing

Additional Automatic Testing (AAT) of Switched Access Services (Feature Groups B, C and D), is a service where the customer provides remote office test lines and 105 test lines with associated responders or their functional equivalent. The customer may order, at additional charges, gain-slope and C-notched noise testing and may order the routine tests (1004 Hz loss, C-Message Noise and Balance) on an as needed or more than routine schedule.

The Telephone Company will provide an AAT report that lists the test results for each trunk tested. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on a per occurrence basis.

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.5 Testing Services (Cont'd)

(A) Switched Access Service (Cont'd)

(3) Additional Manual Testing

Additional Manual Testing (AMT) of Switched Access Services (Feature Groups A, B, C, and D and Directory Access Service not routed through an access tandem), where the Telephone Company provides a technician at its office(s) and the Telephone Company or customer provides a technician at the customer designated premises, with suitable test equipment to perform the required tests, will normally consist of gain-slope and C-notched noise testing. However, the Telephone Company will conduct any additional tests which the IC may request.

The Telephone Company will provide an AMT report listing the test results for each trunk tested. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on a per occurrence basis.

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.5 Testing Services (Cont'd)

(A) Switched Access Service (Cont'd)

(4) Reserved for future use.

(5) Obligations of the Customer

(A) The customer shall provide the Remote Office Test Line priming data to the Telephone Company, as appropriate, to support routine testing as set forth in 13.3.5(A)(2) preceding.

(B) The customer shall make the facilities to be tested available to the Telephone Company at times mutually agreed upon.

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.5 Testing Services (Cont'd)

(B) Special Access Service

The Telephone Company will provide assistance in performing specific tests requested by the customer.

(1) Additional Cooperative Acceptance Testing (ACAT)

When a customer provides a technician at its premises or at an end user's premises, with suitable test equipment to perform the requested tests, the Telephone Company will provide a technician at its office for the purpose of conducting Additional Cooperative Acceptance Testing on Voice Grade Services. At the customers' request, the Telephone Company will provide a technician at the customer's premises or at the end user premises. These tests may, for example, consist of the following:

- Attenuation Distortion (i.e., frequency response)
- Intermodulation Distortion (i.e., harmonic distortion)
- Phase Jitter
- Impulse Noise
- Envelope Delay Distortion
- Echo Control
- Frequency Shift

(2) Additional Manual Testing

The Telephone Company will provide a technician at its premises, and the Telephone Company or customer will provide a technician at the customer's designated premises with suitable test equipment to perform the requested tests.

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.5 Testing Services (Cont'd)

(B) Special Access Service (Cont'd)

(3) Obligation of the Customer

When the customer subscribes to Testing Service as set forth in this section, the customer shall make the facilities to be tested available to the Telephone Company at times mutually agreed upon.

(C) Rates and Charges can be found in 17.4.8.

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13.3 Miscellaneous Services (Cont'd)

13.3.5 Testing Services (Cont'd)

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13.3 Miscellaneous Services (Cont'd)

13.3.5 Testing Services (Cont'd)

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13.3 Miscellaneous Services (Cont'd)

13.3.5 Testing Services (Cont'd)

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.6 Reserved for Future Use

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.7 Protective Connecting Arrangements

The Protective Connecting Arrangements (PCAs) are grandfathered and are offered subject to on-the-shelf availability. See 17.4.9 for listing.

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.7 Protective Connecting Arrangements (Cont'd)

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.7 Protective Connecting Arrangements (Cont'd)

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13.3 Miscellaneous Services (Cont'd)

13.3.7 Protective Connecting Arrangements (Cont'd)

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.7 Protective Connecting Arrangements (Cont'd)

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.8 Miscellaneous Equipment

(A) Controller Arrangement

This arrangement enables the customer to control up to 48 transfer functions at a Telephone Company central office via a remote keyboard terminal capable of either 300 or 1200 bps operation. Included as part of the Controller Arrangement is a dial-up data station located at the Telephone Company Central Office to provide access to the Controller Arrangement. This dial-up data station consists of a 212A DATAPHONE data set and an appropriate Telephone Company provided channel.

The Controller Arrangement must be located in the same Telephone Company central office as the transfer functions which it controls.

Rates per arrangement can be found in 17.4.10.