

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

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PRIMARY INTEGRATED SERVICES DIGITAL NETWORK (ISDN PRI)

A. General

Primary Integrated Services Digital Network (ISDN PRI) is an exchange service based on the Primary Rate Interface (PRI) arrangement of the Integrated Services Digital Network (ISDN). ISDN PRI allows for the integration of voice and non-voice (data) transmission on a single telephone access line over the Telephone Company Exchange Network. ISDN PRI is an alternative for Local Exchange Services, such as Direct Inward Dialing (DID), Direct Outward Dialing (DOD), Wide Area Telecommunications Service (WATS), Toll Free Service and Business Exchange Dial Tone Lines. It may also be used to carry circuit switched data applications.

B. Regulations

1. Explanation of Terms

- a. Circuit Switching - establishes a connection between two terminals where network resources are dedicated throughout the duration of the call.
- b. Primary Rate Interface (PRI) - is a switched service that provides a digital trunk with 23 B-channels and 1 D-channel or 24 B-channels at a bandwidth rate of 1.544 megabits per second (mbps) which provide circuit switched voice, data or video services.
- c. Integrated Service Digital Network (ISDN) - consists of a digital service line which provides digital termination capabilities to the customer's premise and allows for the simultaneous transmission of voice, data and video traffic.

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PRIMARY INTEGRATED SERVICES DIGITAL NETWORK (ISDN PRI)

B. Regulations (Cont'd)

1. Explanation of Terms (Cont'd)

- d. B-channel - A 64 Kbps transmission facility in both directions that is circuit switched and can support voice, data and/or video communications.
- e. D-channel - A 64 Kbps transmission facility that provides signaling for each of the 23 B-channels. The D-channel carries all of the characteristics of the call.
- f. Network Interface - is a metallic four-wire telephone loop interface between the ISDN capable switch and the network termination (NT) equipment. The NT equipment is customer premises equipment (CPE) which is physically compatible to terminate telephone facilities at the customer's premises. There is a limited set of standard user-network interfaces. CPE that is located on the customer's premises must be compatible with the network interface.
- g. Software Defined Lines - are provisioned lines on a PRI Local Loop Facility. Central Office translations are used to establish the identity of the lines.
- h. Simulated Facility Group - provides the capability to restrict the number of simultaneous calls that have the same specified attributes.
- i. PRI Local Loop Facility - provides the high capacity access path with a transmission speed of 1.544 mbps between the customer's premises and the Telephone Company's serving Central Office. One PRI Local Loop Facility is needed per each ISDN PRI arrangement.

- 2. Customer provided equipment used to connect ISDN PRI Service must meet the Telephone Company's requirements.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

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B. Regulations (Cont'd)

3. ISDN PRI may provide:

a. The following service groups on the B-channels:

- Business Exchange Dial Tone Line
- Direct Inward Dialing Service (DID)
- Direct Outward Dialing Service (DOD)
- Direct Inward/Outward Dialing Service (DIOD)
- WATS Service
- 800 Service
- Flexible Channel Assignment

Only one Flexible Channel Assignment may be provisioned on an ISDN PRI arrangement. Where available, up to two of the other service groups may be provisioned. The total number of service groups allowed per ISDN PRI arrangement is four. The ability to assign services other than Flexible Channel Assignment varies by the Central Office switch type.

- b. Over any B-channel at a capacity of up to 64 Kbps, the transmission of circuit switched voice, data or video services.
- c. One D-channel to control up to 20 ISDN PRI arrangements at one time, if available. This allows for one D-channel to provide all the signaling requirements for more than one ISDN PRI arrangement. With the exception of the initial ISDN PRI arrangement which must be configured as 23 B-channels and 1 D-channel, the subsequent ISDN PRI arrangement may be configured with 24 B-channels.
- d. Flexibility to either dedicate the B-channels for specific services such as DID, DOD, WATS and Toll Free Service or to dynamically assign the B-channels to allow for access to multiple services on a per call basis.
- e. Delivery of the calling party's telephone number.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

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B. Regulations (Cont'd)

4. ISDN PRI service is contingent on meeting the following conditions:
 - a. ISDN PRI is available only at the Telephone Company's Central Offices which have the facilities necessary to provision ISDN PRI.
 - b. If a customer requests that ISDN PRI service be provisioned out of a different Telephone Company Central Office other than the Central Office normally used to provide service, the customer will be subject to all charges for Foreign Exchange Service, as found in Section 4 of this Tariff.

Foreign Exchange Services will not apply if the customer must be served out of another Central Office because the original Central Office is not equipped to provide ISDN PRI.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

PRIMARY INTEGRATED SERVICES DIGITAL NETWORK (ISDN PRI)

B. Regulations (Cont'd)

4. ISDN PRI service is contingent on meeting the following conditions: (Cont'd)

- c. If a customer is served by a Telephone Company Central Office that is not equipped with the necessary facilities to provision ISDN PRI, the Telephone Company may provide ISDN PRI service from another ISDN PRI equipped Central Office, at no additional cost to the customer, if there are no additional costs to provide ISDN PRI service from the other Central Office.

A customer must accept having service provided through the alternate Central Office location and agree to have their service converted back to the original serving Central Office, once ISDN PRI is available in that Central Office.

If ISDN PRI is being provisioned from another Central Office, the customer must accept a number change to a number that is associated with that Central Office. The local calling area for the customer will be the same as the local calling area of the alternate Central Office.

Once ISDN PRI becomes available in the Central Office that would normally provide service, the customer will be switched back to that Central Office. The customer will also be required to make a number change back to a number used in the original Central Office. The local calling area for the customer will also change to the local calling area of the original Central Office. No charges will apply to make this conversion back to the original Central Office.

If a customer does not wish to make the change back to the original Central Office, the customer will then be required to pay all charges associated with Foreign Exchange Service, as specified in Section 4 of this Tariff.

- d. Customers must provide the ISDN-compatible terminal equipment necessary for ISDN PRI.
- e. ISDN PRI does not prevent customers from originating or terminating circuit-switched voice calls from either inside or outside the serving Central Office or the customer's local calling area. If facilities are available, customers may be able to originate and terminate circuit-switched data calls from outside of the serving Central Office.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

PRIMARY INTEGRATED SERVICES DIGITAL NETWORK (ISDN PRI)

B. Regulations (Cont'd)

4. ISDN PRI service is contingent on meeting the following conditions: (Cont'd)
 - f. ISDN PRI does not allow the transmission of packet data on the B- or D-channels. Rates and charges for packet data carried over a B-channel may be provided on an individual case basis (ICB). The ICB charges developed by the Telephone Company will cover all the incremental costs to carry the packet data over a B-channel. Packet data is not offered over the D-channel.
 - g. Toll charges will apply for circuit-switched voice, data or video calls that are placed outside of the customer's local calling area.
 - h. Customers selecting no usage allowance will be billed a per minute of use charge for all local voice, data or video calls that they make within their local calling area.
 - i. When multiple ISDN PRI applications are provisioned, at least one PRI ISDN arrangement must be configured as 23 B-channels and 1 Shared D-channel. If more than 47 B-channels are configured to 1 D-channel, a 23 B-channel + 1 Shared D-channel arrangement is required.
 - j. If more than one type of service group is provisioned over the same ISDN PRI service, a Flexible Channel Assignment may be required.
 - k. Each ISDN PRI is assigned with one directory telephone number. Additional directory telephone numbers may be purchased in blocks of 100 numbers, as specified in Section 2 of this Tariff, or purchased on an individual case basis, as specified in D. following. DID trunk connection charges apply to DID numbers, but do not apply to individual additional directory telephone numbers.
 - l. Directory telephone numbers ordered in blocks of 100 from Section 2 of this Tariff and individual additional telephone numbers ordered from D. following, may not be delivered on the same Simulated Facility Group or dedicated trunk group. The number of individual additional directory telephone numbers may not be greater than the size of the Simulated Facility Group or trunk group.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

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B. Regulations (Cont'd)

5. Optional Features:

- a. Shared D-Channel - would immediately take over for a failed D-channel in case of trouble. This option is available only as part of the 23 B-channel + 1 Shared D-channel arrangement.
- b. Flexible Channel Assignment - allows the ISDN PRI B-channels to be configured to accept multiple types of services on a per-call basis. Instead of requiring separate facilities for DID, DOD, WATS, Toll Free Service or Business Exchange Dial Tone Lines, the Flexible Channel Assignment alerts the serving Central Office as to the type of service that is being used.
- c. Caller ID Name Delivery - allows for the delivery of the calling party's name and directory number. Any per-call and/or per-line blocking is done by the ISDN PRI CPE and is the responsibility of the customer.

C. Rate Regulations

1. Application of Rates

- a. Business dial tone is included in the rates for ISDN PRI.
- b. If DID service is ordered from Section 2 of this Tariff, applicable service connection charges apply.
- c. Customers using ISDN PRI for WATS or Toll Free Service will be charged the applicable rates for these services as found in this Tariff.
- d. If a customer converts an existing DS-1 facility to a PRI Local Loop Facility, installation charges for the PRI Local Loop Facility are waived.
- e. Hunting Service is included in the rates for ISDN PRI.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

PRIMARY INTEGRATED SERVICES DIGITAL NETWORK (ISDN PRI)

C. Rate Regulations (Cont'd)

2. Payment Options

- a. Customers may select a contract period of either one-year, three-year or five-year terms. The contract term for all ISDN PRI services and features must be for the same length of time.

3. Termination Liability

- a. If ISDN PRI Service is canceled prior to the expiration of the current contract, either (i) by the Telephone Company for a customer's breach of contract, or (ii) by the customer, except in accordance with the Telephone Company's Customer Satisfaction Guarantee, the customer is liable for a termination fee equal to the customer's monthly usage commitment times the number of months (or partial months) remaining on the unexpired term.

4. Additions to Service

- a. Throughout the term of the contract, a customer may add additional ISDN PRI services at the same recurring rates as were offered in the original contract. The contract length for these additional services will end concurrently with the length of the original contract.

5. Changes in Contract Rates

- a. If current recurring contracted rates are lowered, the customer will have the option of canceling their current contract without penalty, on the condition that the customer resigns to a new contract that is of equal or greater monetary value as the original contract. The customer will then comply with all the terms, conditions and prices of the new contract.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

PRIMARY INTEGRATED SERVICES DIGITAL NETWORK (ISDN PRI)

C. Rate Regulations (Cont'd)

6. Renewal Options

- a. Before the expiration of the current contract period, a customer may extend the length of the contract for another contract period without penalty of termination liability charges. The customer will be charged at the current rates in effect for the new contract period. The length of the new contract will be for a length that is equal to or greater than the length of the current contract. The number of ISDN PRI arrangements must also be equal to or greater than the number of arrangements originally contracted for. The new contract will go into effect on the date that the customer signs the contract.

7. Relocation

- a. Prior to the expiration of the current contract period, if a customer chooses to relocate their ISDN PRI service to a different location that is not served by the same Central Office, the service is deemed to be disconnected and the customer will be charged the termination liability charge.

However, if prior to the expiration of the current contract period, the customer chooses to relocate their ISDN PRI to a location served by another Central Office equipped to provide ISDN PRI within the Telephone Company's Service Territory, and will sign a term contract, which is equal to or greater than the monetary value of their current contract, the service may be relocated without the customer incurring the termination liability charge. The customer will be charged for installation of the relocated service.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)PRIMARY INTEGRATED SERVICES DIGITAL NETWORK (ISDN PRI)D. Rates and Charges

All rate listed below are charged per line.

	<u>Installation Charge</u>	<u>Monthly Rate</u>
1. <u>PRI Local Loop Facility</u>	\$606.00	\$150.00
2. <u>ISDN PRI Arrangement with unlimited usage allowance</u>		
a. 23 B-channels + 1 D-channel		
One (1) Year Contract	\$700.00	\$850.00
Three (3) Year Contract	\$700.00	\$835.00
Five (5) Year Contract	\$700.00	\$815.00
b. 24 B-channels		
One (1) Year Contract	\$700.00	\$850.00
Three (3) Year Contract	\$700.00	\$835.00
Five (5) Year Contract	\$700.00	\$815.00
c. 23 B-channels + 1 Shared D-channel		
One (1) Year Contract	\$700.00	\$850.00
Three (3) Year Contract	\$700.00	\$835.00
Five (5) Year Contract	\$700.00	\$815.00

FRONTIER COMMUNICATIONS OF PENNSYLVANIA, INC.

Section 7
Original Sheet 11INTEGRATED SERVICES DIGITAL NETWORK (ISDN)PRIMARY INTEGRATED SERVICES DIGITAL NETWORK (ISDN PRI)D. Rates and Charges (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>
3. <u>ISDN PRI Arrangement with no usage allowance</u>		
a. 23 B-channels + 1 D-channel		
One (1) Year Contract	\$700.00	\$350.00
Three (3) Year Contract	\$700.00	\$335.00
Five (5) Year Contract	\$700.00	\$315.00
b. 24 B-channels		
One (1) Year Contract	\$700.00	\$350.00
Three (3) Year Contract	\$700.00	\$335.00
Five (5) Year Contract	\$700.00	\$315.00
c. 23 B-channels + 1 Shared D-channel		
One (1) Year Contract	\$700.00	\$350.00
Three (3) Year Contract	\$700.00	\$335.00
Five (5) Year Contract	\$700.00	\$315.00
d. Usage charge		\$.05 per minute

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Section 7
Original Sheet 12INTEGRATED SERVICES DIGITAL NETWORK (ISDN)PRIMARY INTEGRATED SERVICES DIGITAL NETWORK (ISDN PRI)D. Rates and Charges (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>
4. <u>Optional Features</u>		
a. Flexible Channel Assignment		
One (1) Year Contract	\$100.00	\$ 75.00
Three (3) Year Contract	\$100.00	\$ 70.00
Five (5) Year Contract	\$100.00	\$ 65.00
b. Caller ID Name Delivery		
One (1) Year Contract	\$100.00	\$ 95.00
Three (3) Year Contract	\$100.00	\$ 90.00
Five (5) Year Contract	\$100.00	\$ 85.00
c. Flexible Channel Assignment and Call ID Name Delivery		
One (1) Year Contract	\$100.00	\$150.00
Three (3) Year Contract	\$100.00	\$140.00
Five (5) Year Contract	\$100.00	\$130.00
5. <u>Non-recurring Reconfiguration Charges</u>		
a. Reconfiguration of Line Group		
Add or change to an existing line group or add a new line group	\$ 50.00	
b. Reconfigure D-channel	\$300.00	
6. <u>Individual Additional Telephone Directory Numbers</u>		
	\$ 25.00	\$ 3.00

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

BASIC INTEGRATED SERVICES DIGITAL NETWORK (ISDN BRI)

A. General

Basic Integrated Services Digital Network (ISDN BRI) is an exchange service based on the Basic Rate Interface (BRI) arrangement of the Integrated Services Digital Network (ISDN). ISDN BRI allows for the integration of voice and non-voice (data) transmission on a single telephone access line over the Telephone Company Exchange Network.

B. Regulations

1. Explanation of Terms

- a. Circuit Switching – establishes a connection between two terminals where network resources are dedicated throughout the duration of the call.
- b. Basic Rate Interface (BRI) arrangement – consists of 2 B-channels and 1 D-channel which provide circuit switched voice, data or video services.
- c. Integrated Services Digital Network (ISDN) – consists of a digital service line which provides digital termination capabilities to the customer's premise and allows for the simultaneous transmission of voice, data and video traffic.
- d. B-channel – a 64 Kbps transmission facility in both directions that is circuit switched and can support voice, data and/or video communications.
- e. D-channel – a 16 Kbps transmission facility that provides signaling for each of the B-channels. The D-channel carries all the characteristics of the call.
- f. Network Interface – a two-wire interface between the ISDN capable switch and the network termination (NT) equipment. The NT equipment is customer premises equipment (CPE) which is physically compatible to terminate telephone facilities at the customer's premises. CPE that is located on the customer's premises must be compatible with the network interface.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

BASIC INTEGRATED SERVICES DIGITAL NETWORK (ISDN BRI)

B. Regulations (Cont'd)

- g. Digital Subscriber Loop – is the access facility from the Telephone Company Central Office to the customer's premises.
 - h. Repeater – is inserted at predetermined intervals along a circuit to boost and amplify a signal being transmitted. A repeater is needed because the quality and strength of a signal decays over distance.
- 2. Customer premises equipment used to connect ISDN BRI Service must meet the Telephone Company's requirements.
 - 3. ISDN BRI may provide:
 - a. over either of the two B-channels at a capacity of up to 64 Kbps, the transmission of circuit switched voice, data or video services.
 - b. delivery of the calling party's telephone number.
 - c. Multiple Call Appearance, which provides up to three appearances of the station's primary directory number on the same terminal.
 - d. a voice-only option. The transmission of data or video services would not be available.
 - 4. ISDN BRI service is contingent on meeting the following conditions:
 - a. ISDN BRI is available only at the Telephone Company's Central Offices which have the facilities necessary to provision ISDN BRI.
 - b. The Telephone Company shall terminate ISDN BRI Service at the Telephone Company's Network Interface.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

BASIC INTEGRATED SERVICES DIGITAL NETWORK (ISDN BRI)

B. Regulations (Cont'd)

- c. If a customer requests that ISDN BRI service be provisioned out of a different Telephone Company Central Office other than the Central Office normally used to provide service, the customer will be subject to all charges for Foreign Exchange Service, as found in Section 4 of this Tariff.

Foreign Exchange Services will not apply if the customer must be served out of another Central Office because the original Central Office is not equipped to provide ISDN BRI.

- d. If a customer is served by a Telephone Company Central Office that is not equipped with the necessary facilities to provision ISDN BRI, the Telephone Company may provide ISDN BRI service from another ISDN BRI equipped Central Office, at no additional cost to the customer, if there are no additional costs to provide ISDN BRI service from the other Central Office.

A customer must accept having service provided through the alternate Central Office location and agree to have their service converted back to the original serving Central Office, once ISDN BRI is available in that Central Office.

If ISDN BRI is being provisioned from another Central Office, the customer must accept a number change to a number that is associated with that Central Office. The local calling area for the customer will be the same as the local calling area of the alternate Central Office.

Once ISDN BRI becomes available in the Central Office that would normally provide service, the customer will be switched back to that Central Office. The customer will also be required to make a number change back to a number used in the original Central Office. The local calling area for the customer will also change to the local calling area of the original Central Office. No charges will apply to make this conversion back to the original Central Office.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

BASIC INTEGRATED SERVICES DIGITAL NETWORK (ISDN BRI)

B. Regulations (Cont'd)

If a customer does not wish to make the change back to the original Central Office, the customer will then be required to pay all charges associated with Foreign Exchange Service, as specified in Section 4 of this Tariff.

- e. Customers must provide the ISDN-compatible terminal equipment necessary for ISDN BRI.
- f. ISDN BRI does not prevent customers from originating or terminating circuit-switched voice calls from either inside or outside the serving Central Office or the customer's local calling area. If facilities are available, customers may be able to originate and terminate circuit-switched data calls from outside of the serving Central Office.
- g. Toll charges will apply for circuit-switched voice, data or video calls that are placed outside of the customer's local calling area.
- h. If the distance between the Telephone Company's ISDN BRI serving Central Office and the customer's premises is greater than 18,000 feet, a repeater may be needed on the line to provide ISDN BRI.
- i. Each ISDN BRI arrangement is assigned with two directory numbers.
- j. ISDN BRI may not be available and/or compatible with certain other services.
- k. ISDN BRI will not work during a power failure at the customer's premises.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

BASIC INTEGRATED SERVICES DIGITAL NETWORK (ISDN BRI)

B. Regulations (Cont'd)

5. Optional Features:

- a. When compatible, Custom Calling Features are available at the rates and charges, as specified in Sections 3 and 6 of this Tariff. The rates and charges for the Custom Calling Features will be charged per B-channel.
- b. Additional Call Appearance - is required for additional appearances (greater than three) of the Primary Directory Number on the same terminal.

C. Rate Regulations

1. Application of Rates

- a. Business dial tone is included in the rates for ISDN BRI.
- b. Customers using ISDN BRI for WATS or Toll Free Service will be charged the applicable rates for these services, as found in this Tariff.

2. Payment Options

- a. Customers may select a contract period of either month-to-month, one-year, two-year or three-year terms. The contract term for all ISDN BRI services and features must be for the same length of time.

3. Termination Liability

- a. If ISDN BRI Service is canceled prior to the expiration of the current contract, either (i) by the Telephone Company for a customer's breach of contract, or (ii) by the customer, except in accordance with the Telephone Company's Customer Satisfaction Guarantee, the customer is liable for a termination fee equal to the customer's monthly usage commitment times the number of months (or partial months) remaining on the unexpired term.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

BASIC INTEGRATED SERVICES DIGITAL NETWORK (ISDN BRI)

C. Rate Regulations (Cont'd)

4. Additions to Service

- a. Throughout the term of the contract, a customer may add additional ISDN BRI services at the same recurring rates as were offered in the original contract. The contract length for these additional services will end concurrently with the length of the original contract.

5. Changes in Contract Rates

- a. If current recurring contracted rates are lowered, the customer will have the option of canceling their current contract without penalty, on the condition that the customer resigns to a new contract that is of equal or greater monetary value as the original contract. The customer will then comply with all the terms, conditions and prices of the new contract.

6. Renewal Options

- a. Before the expiration of the current contract period, a customer may extend the length of the contract for another contract period without penalty of termination liability charges. The customer will be charged at the current rates in effect for the new contract period. The length of the new contract will be for a length that is equal to or greater than the length of the current contract. The number of ISDN BRI arrangements must also be equal to or greater than the number of arrangements originally contracted for. The new contract will go into effect on the date that the customer signs the contract.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

BASIC INTEGRATED SERVICES DIGITAL NETWORK (ISDN BRI)

C. Rate Regulations (Cont'd)

7. Relocation

- a. Prior to the expiration of the current contract period, if a customer chooses to relocate their ISDN BRI service to a different location that is not served by the same Central Office, the service is deemed to be disconnected and the customer will be charged the termination liability charge.

However, if prior to the expiration of the current contract period, the customer chooses to relocate their ISDN BRI to a location served by another Central Office equipped to provide ISDN BRI within the Telephone Company's Service Territory, and will sign a term contract, which is equal to or greater than the monetary value of their current contract, the service may be relocated without the customer incurring the termination liability charge. The customer will be charged for installation of the relocated service.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)BASIC INTEGRATED SERVICES DIGITAL NETWORK (ISDN BRI)D. Rates and Charges

All rates listed below are charged per line.

	<u>Installation Charge</u>	<u>Non- recurring Rate</u>
a. <u>ISDN BRI Repeater</u>	\$ 50.00	\$713.29
	<u>Installation Charge</u>	<u>Monthly Rate</u>
b. <u>ISDN BRI Arrangement with data</u>		
1. 2 B-channels + 1 D-channel		
Month-to-Month	\$125.00	\$ 75.00
One (1) Year Contract	\$125.00	\$ 67.50
Two (2) Year Contract	\$125.00	\$ 60.00
Three (3) Year Contract	\$125.00	\$ 52.50
c. <u>ISDN BRI Arrangement – voice only</u>		
1. 2 B-channels + 1 D-channel		
Month-to-Month	\$125.00	\$ 40.00
One (1) Year Contract	\$125.00	\$ 36.00
Two (2) Year Contract	\$125.00	\$ 32.00
Three (3) Year Contract	\$125.00	\$ 28.00
d. <u>Optional Features</u>		
1. Additional Call Appearance	\$ 5.00	\$ 1.00