

**FRONTIER COMMUNICATIONS OF AMERICA, INC.**

**ARIZONA TELECOMMUNICATIONS TARIFF**

This tariff contains the descriptions, regulations, and rates applicable to the resale of telecommunications services provided by Frontier Communications of America, Inc. This tariff applies for services furnished within the State of Arizona. This tariff is on file with the Arizona Corporation Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

CHECK SHEET

<u>PAGE</u>	<u>REVISION</u>	<u>PAGE</u>	<u>REVISION</u>	<u>PAGE</u>	<u>REVISION</u>
Title	Original	3-19	1 <sup>st</sup> Revised	6-1	1 <sup>st</sup> Revised
1	<b>32<sup>nd</sup> Revised*</b>	3-20	1 <sup>st</sup> Revised	6-2	1 <sup>st</sup> Revised
2	Original	3-21	Original	6-3	1 <sup>st</sup> Revised
3	Original	3-22	Original	6-4	1 <sup>st</sup> Revised
4	Original	3-23	1 <sup>st</sup> Revised	6-5	1 <sup>st</sup> Revised
1-1	1 <sup>st</sup> Revised	3-24	Original	6-6	1 <sup>st</sup> Revised
1-2	1 <sup>st</sup> Revised	3-25	1 <sup>st</sup> Revised	7-1	1 <sup>st</sup> Revised
1-3	1 <sup>st</sup> Revised	3-26	1 <sup>st</sup> Revised	7-2	2 <sup>nd</sup> Revised
2-1	Original	3-27	2 <sup>nd</sup> Revised	7-3	4 <sup>th</sup> Revised
2-2	Original	3-28	Original	7-4	2 <sup>nd</sup> Revised
2-3	Original	3-29	Original	7-5	Original
2-4	Original	3-30	Original	7-6	2 <sup>nd</sup> Revised
2-5	Original	3-31	2 <sup>nd</sup> Revised	7-7	1 <sup>st</sup> Revised
2-6	1 <sup>st</sup> Revised	3-32	Original	7-8	1 <sup>st</sup> Revised
2-7	Original	3-33	Original	7-9	1 <sup>st</sup> Revised
2-8	Original	3-34	1 <sup>st</sup> Revised	7-10	Original
3-1	Original	3-35	1 <sup>st</sup> Revised	7-11	Original
3-2	Original	3-36	1 <sup>st</sup> Revised*	7-12	Original
3-3	Original	<b>3-37</b>	<b>1<sup>st</sup> Revised*</b>	7-13	Original
3-4	1 <sup>st</sup> Revised	3-28	Original	7-14	Original
3-5	1 <sup>st</sup> Revised	4-1	1 <sup>st</sup> Revised	7-15	2 <sup>nd</sup> Revised
3-6	3 <sup>rd</sup> Revised	4-2	1 <sup>st</sup> Revised	7-16	Original
3-7	2 <sup>nd</sup> Revised	4-3	1 <sup>st</sup> Revised	7-17	Original
3-8	1 <sup>st</sup> Revised	4-4	4 <sup>th</sup> Revised	7-18	Original
3-9	Original	4-5	3 <sup>rd</sup> Revised	7-19	Original
3-10	Original	4-6	3 <sup>rd</sup> Revised	7-20	Original
3-11	Original	4-7	1 <sup>st</sup> Revised	7-21	Original
3-12	Original	4-8	Original	7-22	Original
3-13	2 <sup>nd</sup> Revised	4-9	Original	7-23	4 <sup>th</sup> Revised
3-14	1 <sup>st</sup> Revised	4-10	1 <sup>st</sup> Revised	7-24	5 <sup>th</sup> Revised
3-15	Original	4-11	Original	7-25	2 <sup>nd</sup> Revised
3-16	2 <sup>nd</sup> Revised	4-12	Original	7-26	3 <sup>rd</sup> Revised
3-16.1	2 <sup>nd</sup> Revised	4-13	Original	7-27	2 <sup>nd</sup> Revised
3-16.2	4 <sup>th</sup> Revised	4-14	3 <sup>rd</sup> Revised	7-28	1 <sup>st</sup> Revised
3-16.3	Original	4-15	2 <sup>nd</sup> Revised		
3-16.4	1 <sup>st</sup> Revised	4-16	Original		
3-17	1 <sup>st</sup> Revised	5-1	1 <sup>st</sup> Revised		
3-18	Original	5-2	1 <sup>st</sup> Revised		
		5-3	1 <sup>st</sup> Revised		

\* Included in this filing

Issued: April 23, 2021

Effective: May 23, 2021

Issued by: Senior Vice President  
Regulatory Affairs

---

**TABLE OF CONTENTS**

Title Page .....	Title Page
Check Sheet.....	1
Table of Contents.....	2
Concurring Carriers.....	3
Explanation of Symbols.....	3
Tariff Format.....	4
Section 1 - Technical Terms and Abbreviations .....	1-1
Section 2 - Rules and Regulations.....	2-1
Section 3 - Service Descriptions .....	3-1
Section 4 - Maximum Rates and Charges .....	4-1
Section 5 - Promotional Offerings .....	5-1
Section 6 - Contract Services.....	6-1
Section 7 - Current Rates and Charges.....	7-1

**CONCURRING CARRIERS**

None

**CONNECTING CARRIERS**

None

**OTHER PARTICIPATING CARRIERS**

None

**EXPLANATION OF SYMBOLS**

The following are the only symbols used for the purposes indicated below:

- (C) - To Signify Changed Regulation
- (D) - Delete or Discontinue
- (I) - Change Resulting in an Increase to a Customer's Bill
- (M) - Moved From Another Tariff Location
- (N) - Indicates new rate or regulation
- (R) - Change Resulting in a Reduction to a Customer's Bill
- (T) - Change in Text or Regulation But No Change in Rate or Charge

---

**TARIFF FORMAT**

**Sheet Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

**Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the AZ C.C. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14.

**Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.  
2.1.  
2.1.1.  
2.1.1.A.  
2.1.1.A.1.  
2.1.1.A.1.(a).  
2.1.1.A.1.(a).i.  
2.1.1.A.1.(a).i.(i).  
2.1.1.A.1.(a).i.(i).(1).

**Check Sheets** - When a tariff filing is made with the AZ C.C., an updated check sheet accompanies the tariff filing. The check sheet lists the sheet contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages).

---

**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

Access Line: An arrangement which connects the Customer's telephone to a NET-tel designated switching center or point of presence.

Authorized User: A person, firm, corporation, or any other entity authorized by the Customer to utilize the Carrier's service.

(D)  
|  
(D)

AZ C.C.: Arizona Corporation Commission.

Business Customer: A customer whose use of service is primarily or substantially of a professional, business, institutional, occupational or other commercial nature.

Company or Carrier: Frontier Communications of America, Inc. unless otherwise clearly indicated by the context.

Customer: The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

Dedicated Access Origination/Termination: Where access between the customer and the interexchange carrier is provided on dedicated circuits. The cost of these dedicated circuits is billed by the access provider directly to the Customer.

Dedicated Port: A port on Company's switching facility which is dedicated, at extra charge, to customer's exclusive use and which is to customer's premises by a private line furnished by customer.

Equal Access: Where the local exchange company central office provides interconnection to interexchange carriers with Feature Group D circuits. In such end offices, customers presubscribe their telephone line(s) to their preferred interLATA carrier.

Facilities: Any cable, equipment or facilities uses to provide the service offered under this tariff.

Home Area: The local calling area associated with the switch accessed.

**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**, *Cont'd.*

Intrastate Communications: Any communications that originates and terminates within the same state and is subject to the oversight by a state regulatory commission as provided by the laws of that state.

LEC: Local Exchange Company.

Point of Demarcation: The point of interconnection between the Company communications facilities and Customer provided facilities as defined in Part 68 of the Federal Communications Commissions Rules and Regulations.

Point of Origination: The Company's switch location accessed by the customer for the purpose of making a call using Company's service.

Point of Termination: The point of demarcation within a Customer premises at which the Company's responsibility for the provision of service ends.

Remote Access Code: A code to permit customers to access the Company switch in areas other than customers' home area.

Residential Customer: A customer whose use of service is primarily personal and domestic nature.

Service or Services: The services covered by this tariff shall include only the State of Arizona.

Service Date: The date that billing starts for service or any service component.

Service Component: Service components include access arranged by the Company, ports, traffic management services, and voice or data transmission facilities or capabilities.

(T)

Serving Wire Center: A specified geographic point from which the vertical and horizontal coordinate is used in calculation of airline mileage.

Special Access Circuit: A physical pathway for the transmission of information between a dedicated originating point and a dedicated terminating point.

Specific Project Code: Specifically assigned code by customer for billing to that activity within customer's business.

**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**, *Cont'd.*

Special Request: Any modification that is performed by the Company at the customers request that is above and beyond normal service and or access use.

Switched Access Origination/Termination: Where access between the customer and the interexchange carrier is provided on local exchange company Feature Group circuits and the connection to the customer is a LEC-provided business or residential access line. The cost of switched Feature Group access is billed to the interexchange carrier.

Terminal Equipment: Telecommunications devices, apparatus, and their associated wiring, such as teleprinters, telephone and data sets.

(D)  
|  
(D)

V & H Coordinates: Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage may be used for the purposed of rating calls.

## **SECTION 2 - RULES AND REGULATIONS**

### 2.1 Undertaking of the Company

The Company is a resale common carrier providing operator services to Customers within the State of Arizona. The Company's services and facilities are furnished for communications originating at specified points within the State of Arizona under terms of this Tariff.

The Company provides for the installation, operation, and maintenance of the communications services provided herein in accordance with the terms and conditions set forth under this Tariff. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the Company's services. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.

### 2.2 Applicability of Tariff

This Tariff is applicable to telecommunications services provided by the Company within the state of Arizona.

### 2.3 Payment and Credit Regulations

#### 2.3.1 Payment Arrangements

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. The Customer agrees to pay to the Company or its authorized agent any cost(s) incurred as a result of any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize.

**SECTION 2 - RULES AND REGULATIONS**2.3 Payment and Credit Regulations, Cont'd.2.3.1 Payment Arrangements, Cont'd.

All charges due by the Customer are payable to the Company or any agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Arizona Corporation Commission. Any objections to billed charges must be promptly reported to the Company or its billing agent. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

Charges for installations, service connections, moves, and rearrangements, where applicable, are payable upon demand by the Company or its authorized agent. The billing thereafter will include recurring charges and actual usage as defined in this Tariff.

2.3.2 Deposits

The Company does not collect deposits from its Customers.

2.3.3 Advance Payments

The Company does not require advance payments from its Customers.

2.3.4 Commercial Credit Card Payment Option

Customers may choose to pay monthly bills via certain commercial credit cards accepted by the Company. Credit Card billed Customers will receive monthly call detail statements, which are separate from the credit card bills. If the Customer's credit card company rejects billing, the Company will make three attempts - two by telephone and one by mail - to contact the Customer for alternative payment arrangements. If alternative payment arrangements are not made in seven days, the Customer's long distance service is discontinued.

**SECTION 2 - RULES AND REGULATIONS**2.3 Payment and Credit Regulations, Cont'd.2.3.5 Payment Due Date and Late Payment Charges

All bills are due upon receipt. Any bill outstanding and unpaid more than thirty (30) days after the date the bill is postmarked, shall be considered past due. A late payment fee of 1.5% per month will be applied to any past due balance.

2.3.6 Return Check Charge

An Administrative Charge may apply for any customer check returned for insufficient funds or any other reason.

2.4 Taxes and Fees

2.4.1 For all calls, state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items on the Customer's bill and are not included in the quoted rates and charges set forth in this tariff.

2.4.2 To the extent that a municipality, other political subdivision or local agency of government, or Commission imposes upon and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, insofar as practicable and allowed by law, be billed pro rata to Customers receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.

2.4.3 The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Such adjustments shall be listed in this tariff.

**SECTION 2 - RULES AND REGULATIONS**2.5 Refunds or Credits for Service Outages or Deficiencies2.5.1 Interruption of Service

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.6 herein. No credit is issued for outages less than ½ hour in duration. Credit for outages greater than ½ hour in duration is issued for fixed recurring monthly charges only. Outage credits are calculated in thirty minute intervals. The amount of the credit is determined by pro-rating the monthly recurring charge for the time of the outage (in thirty-minute intervals). It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by the Customer and connected to the Company's terminal. Interruptions caused by Customer-provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via local exchange company access.

Credit allowances for interruptions of service billed on a usage basis shall be limited to the rate applicable to the initial period of the call to compensate for re-establishment of the connection.

2.5.2 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for such tests and adjustments as may be deemed necessary for maintenance in a condition satisfactory to the Company. No interruption allowance will be granted for the time during which such tests and adjustments are made.

**SECTION 2 - RULES AND REGULATIONS**2.6 Liabilities of the Company

- 2.6.1 The liability of the Company for any claim or loss, expense or damage (including indirect, special, or consequential damage) for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this Tariff shall not exceed an amount equivalent to the proportionate charges to the Customer for the period of service or the facility provided during which such interruption, delay, error, omission, or defect occurs.
- 2.6.2 The Company shall not be liable for any claim or loss, expense, or damage (including indirect, special, or consequential damage), for any interruption, delay, error, omission, or other defect in any service facility, or transmission provided under this Tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by any act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.6.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer or other users of its service against any claim or loss, expense, or damage, (i) for defamation, invasion of privacy, infringement of copyright or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property, or entity arising from the material data, information, or content revealed to, transmitted, processed, handled, or used by Company under this Tariff, or (ii) for connecting, combining, or adapting Company's facilities with Customer's apparatus or systems, or (iii) for any act or omission of the Customer, or (iv) for any personal injury or death of any person, or for any loss of or damage to Customer's premises or any other property, whether owned by Customer or others, caused directly or indirectly by the installation, maintenance, location, condition, operation, failure or removal of equipment or wiring provided by the Company if not directly caused by negligence of the Company.
- 2.6.4 The Company will provide credit on charges disputed by Customer in writing that are verified as incorrect by Company. If objection in writing is not received by Company within a reasonable period of time after bill is rendered (as determined by current law and regulatory policy), the account shall be deemed correct and binding upon the Customer.

**SECTION 2 - RULES AND REGULATIONS**

2.7 Refusal or Discontinuance by Company

2.7.1 Service may be suspended by the Company, without notice to the Customer, by blocking traffic to certain cities or NXX exchanges when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore services as soon as it can be provided without undue risk. (T)  
(D)  
(D)

2.7.2 The Company may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given notice to comply with any rule or remedy any deficiency:

- A. For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- B. For use of telephone service for any purpose other than that described in the application.
- C. For neglect or refusal to provide reasonable access to the Company or its agents for the purpose of inspection and maintenance of equipment owned by the Company or its agents.
- D. For noncompliance with or violation of Commission regulation or rules and regulations on file with the Commission.
- E. For nonpayment of bills, provided that suspension or termination of service shall not be made without five (5) days written notice to the Customer, except in extreme cases. Such notice will be provided in a mailing separate from the Customer's regular monthly bill for service.

**SECTION 2 - RULES AND REGULATIONS**

2.7 Refusal or Discontinuance by Company

2.7.2 *Cont'd.*

- F. Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect the Company's equipment or service to others.
- G. Without notice in the event of tampering with the equipment or services owned by the Company or its agents.
- H. Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- I. Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Company from furnishing such services.

2.8 Limitations of Service

- 2.8.1 Service will be furnished subject to the continuing economic availability of the necessary facilities and/or equipment and subject to the provisions of this Tariff.
- 2.8.2 The Company reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control, or when the Customer is using the service in violation of the provisions of this Tariff, or in violation of law.
- 2.8.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.8.4 The Company reserves the right to discontinue the offering of any service with proper notice or deny an application for service if a change in regulation materially and negatively impacts the financial viability of the service in the best business judgment of the Company.

**SECTION 2 - RULES AND REGULATIONS**2.9 Use of Service

Service may be used for any lawful purpose for which it is technically suited. Customers reselling or rebilling the Company' Arizona intrastate service must have authority to provide interexchange services from the Arizona Corporation Commission.

2.10 Terminal Equipment

Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or systems, such as PBXs, key systems, multiplexers, repeaters, signaling sets, teleprinters, handsets, or data sets. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of Company's service.

2.11 Cost of Collection and Repair

Customer is responsible for any and all costs incurred in the collection of monies due the Company including legal and accounting expenses. The Customer is also responsible for recovery costs of Company-provided equipment and any expenses required for repair or replacement of damaged equipment.

2.12 Restoration of Service

Restoration of service shall be accomplished in accordance with Arizona Corporation Commission and FCC rules and regulations.

2.13 Other Rules

2.13.1 The Company may temporarily suspend service without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, or by blocking calls using certain Personal Account codes when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as service can be provided without undue risk of fraud.

**SECTION 3 - SERVICE DESCRIPTIONS**

3.1 General

Intrastate telecommunications services are available for calls originating from any service location within the state of Arizona and terminating at any point within the state.

A customer may originate a call over the Company's switched network by presubscribing to the Company's service to place calls on a direct dialed basis, on an ad hoc basis by dialing the Company's Carrier Identification Code.

Intrastate Customers have access to the Company's Interstate and International communications services which are covered under separate tariff as governed by the rules and regulations of the Federal Communications Commission.

3.2 Timing of Calls

3.2.1 Timing for all calls begins when the called party answers the call (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.

3.2.2 Chargeable time for all calls ends when either one of the parties disconnects from the call.

3.2.3 The minimum call duration and additional billing increments are specified on a per product basis in this section of the tariff.

3.2.4 The company will not bill for incomplete calls.

**SECTION 3 - SERVICE DESCRIPTIONS**, *Cont'd.***3.3** Rate Periods

Unless otherwise indicated elsewhere in this tariff, all usage-based rates are subject to the following time-of-day, day-of-week, and holiday rate periods:

3.3.1 Switched service products will be provided on a flat rate basis with no time-of-day, day-of-week or holiday rate periods.

3.3.2 Dedicated service products will be provided on a Day and Non-Day basis. The Day Rate period is defined as Monday through Friday 8:00 AM to, but not including 5:00 PM. The Non-Day rate period is defined as any other time of the week not covered by the Day Rate period.

**3.4** Special Access Channels

Special access channels (ie: dedicated facilities), if utilized, are provided and billed to the Customer by the local exchange telephone company. Charges for the special access channel are determined by the local access provider and the Customer is responsible for payment of these charges to the local exchange telephone company. The Company will, at the Customer's request, act on behalf of the Customer in the ordering and installation of the special access channel with the access provider. The Company may also request the access provider to bill them for the account, in the name of the Customer. If this option is utilized, the Company will pass the charges, including a billing service fee, through to the Customer.

**3.5** Quality and Grade of Service Offered

Minimum Call Completion Rate - Customers can expect a call completion rate of not less than 90% during peak use periods. The call completion rate is calculated as the number of calls completed (including calls completed to a busy line or to a line which remains unanswered by the called party) divided by the number of calls attempted.

**SECTION 3 - SERVICE DESCRIPTIONS**, *Cont'd.*3.6 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call.

The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between the Wire Center of the Customer's equipment and that of the destination point is calculated by using the "V" and "H" coordinates found in BellCore's V&H Tape and NECA FCC Tariff No. 4.

- Step 1 - Obtain the "V" and "H" coordinates for the Wire Centers serving the Customer and the destination point.
- Step 2 - Obtain the difference between the "V" coordinates of each of the Wire Centers. Obtain the Difference between the "H" coordinates.
- Step 3 - Square the differences obtained in Step 2.
- Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the Wire Centers.

Formula:

$$\sqrt{\frac{(V_1V_2)^2 + (H_1H_2)^2}{10}}$$

**SECTION 3 - SERVICE DESCRIPTIONS, *Cont'd.***

3.7 Incremental Billing Seconds

SERVICE OFFERING		6&6	12&6	18&6	30&6	60&6	60&60
Business Direct Billed	1+ Switched Access	X					
	800	X					
Business LEC Billed	1+ Switched Access					X	
	800					X	
Residential	1+ Switched Access						X
	800						X
Group Long Distance	1+ Switched Access	X					
	800				X		
Citizens Select Calling Plan	1+ Switched Access			X			
	800			X			
	Dedicated Access		X				
Frontier One	1+ Switched Access					X	

(D)  
 (D)  
 (D)  
 (D)  
 (D)  
 (D)  
 (D)

**SECTION 3 - SERVICE DESCRIPTIONS**, *Cont'd.*

3.8 Frontier One

Frontier One is a non-distance sensitive, outbound, flat rated switched service option. Frontier One Customers may originate an intrastate call by dialing 1 plus an area code (where necessary) and the desired telephone number.

(D)  
(D)

Frontier One Service is non-distance sensitive, flat rated 24 hours a day, seven days a week service.

The Customers total monthly use of Frontier One service is charged at the per minute rate set forth Section 3.8.2 of this tariff. Frontier One calls are billed in one minute increments, with a one minute minimum for each call. Any fraction of an increment is rounded to the next whole increment.

3.9 Business 1+ Switched Access Service

1+ Switched Access gives customers the capability to originate and terminate IntraLATA and Intrastate calls. A customer using switched facilities may presubscribe to the Company's service to originate calls on a direct dialed basis.

Features include:

- Domestic intrastate direct dial calling.
- Single point of customer contact for all service offerings.

3.10 Business 800 Service

Business 800 Service is an inbound toll free service that is ordered and billed to the Customer receiving the call. It is provided on a switched access basis and is billed directly to the Customer by the Company. A Customer may be assigned one or multiple 800 numbers that allow the Customer's end users to place a call to the Customer free of charge.

Features include:

- Intrastate and Interstate 800 calls over the same local access line.
- International origination.
- Detailed call record lists originating phone numbers for all 800 calls.
- Vanity 800 numbers available at no extra charge.

**SECTION 3 - SERVICE DESCRIPTIONS**, *Cont'd.*

3.11 Frontier Basic Long Distance Service

Frontier Basic Long Distance Service is the basic long distance service offered to residential and business customers for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute.

(C)  
(C)

3.12 Residential 1+ Switched Access Service

1+ Switched Access gives customers the capability to originate and terminate Intrastate calls. A customer using switched facilities may presubscribe to the Company's service to originate calls on a direct dialed basis.

Rate plans for residential 1+ Switched Access service can be found in Section 6 of this tariff. Customers may order these plans only in conjunction with the corresponding plan for interstate calling found in the Domestic Price List of Citizens Telecommunications Company.

Features include:

- Domestic intrastate direct dial calling.
- Single point of customer contact for all service offerings.
- One minute increment billing.

---

**SECTION 3 - SERVICE DESCRIPTIONS**, *Cont'd.*

3.13 Residential 800 Service

Residential 800 Service is an inbound toll free service that is ordered and billed to the Customer receiving the call. It is provided on a switched access basis. A Customer may be assigned one or multiple 800 series numbers that allow callers to place a call to the Customer free of charge. Service is dependent upon availability of 800 series numbers.

Features include:

- Intrastate and Interstate 800 calls over the same local access line.
- International origination.
- Detailed call record lists originating phone numbers for all 800 calls.
- Vanity 800 series numbers available at no extra charge.

3.14 Residential Simple Rate Plan

A. General Description

Residential Simple Rate Plan is available to residential customers who subscribe to this plan or who default to this plan.

B. Usage Charges

All calls are billed in one-minute increments. Fractional minutes are calculated to the next higher minute. If computed charges include a fraction of a cent, the fraction is rounded up to the next whole cent.

All international calls are rated at the residential 1+ international service as provided in the Company's International Price List.

3.15 Reserved For Future Use

(N)

(N)

---

**SECTION 3 - SERVICE DESCRIPTIONS**, *Cont'd.*

3.16 Group Long Distance Service

Group Long Distance is a purchasing plan targeted to affinity groups that can aggregate large numbers of subscribers for Citizens Telecommunications Company. Service is offered for 1+ Switched Access Service and 800 Service.

(T)

1+ Switched Access and 800 Services are flat rated.

(D)

(D)

3.17 Private Line Service

3.17.1 Business Dedicated Access Service Description

Business Dedicated Access is a Private Line Service that allows the Customer to access the Company's network via dedicated access facilities. Dedicated Access Service is targeted to large volume users who can take advantage of dedicated access, where facilities are available. Service is offered and can be configured for 1+ Service and 800 Service.

Business Dedicated Access Service may be obtained on a fixed term basis with a minimum of a one (1) year commitment, with a minimum requirement of greater than thirty thousand (30,000) minutes of usage per month. If usage is less than the minimum requirement, the Customer will be charged a penalty equal to the shortage of minutes of usage multiplied by the rate per minute. If the Customer terminates service prior to the expiration of the term, the Customer will be liable for any installation charges that were initially waived. The Customer must give written notice to the Company to disconnect the service forty-five (45) days prior to the end of the one term.

Features include:

- Access Integration enables any or all channels to be used for both outgoing calls and incoming toll-free calls.
- Dialed Number Identification Service (DNIS) allows one location to receive identified multiple 800 calls.
- Account Codes and Verified Account Codes help the Customer prevent abuse by tracking the cost and origination of calls.

**SECTION 3 - SERVICE DESCRIPTIONS**, *Cont'd.*3.17 Private Line Service, *Cont'd.*3.17.2 Point To Point Service Description

Point To Point Service is a Private Line Service that allows the Customer point-to-point or point-to-multipoint service via a dedicated connection. Point To Point Service is targeted to large volume users who can take advantage of Private Line Service, where facilities are available. Service is available at Voice Grade, 56kbps and DS1 (1.544 mbps) speeds.

Point To Point Service may be obtained on a fixed term basis for a period of one (1), two (2), three (3), four (4), or five (5) years. A specified discount, corresponding to the length of the term commitment, that will apply for the life of the plan, will be applied to the Inter-Office Channel (IOC) portion of the charges.

If a Customer terminates service prior to completion of the term commitment, the Customer will pay termination charges for any unexpired portion of the term remaining after the forty-five (45) day notice period required for cancellation of Point to Point Service. The Customer shall be liable for termination charges equal to one hundred percent (100%) of the monthly recurring IOC charges for any remaining portion of the first year of the term, and twenty five percent (25%) of the IOC charge for the remainder of the subsequent years of the term. In addition, the Customer will be liable for any installation charges that were previously waived. A Customer may terminate a Fixed Term Plan prior to its expiration without liability if:

- A. a revision in the tariff results in a higher IOC rate for the Customer and the Customer provides written notice to discontinue the plan within forty-five (45) days of notification of such increase;
- B. the Customer replaces the existing arrangement with a new arrangement which expires on or after the expiration date of the existing plan.

**SECTION 3 - SERVICE DESCRIPTIONS**, *Cont'd.*3.17 Private Line Service, *Cont'd.*3.17.3 Frame Relay Service Description

Frame Relay (FR) Service is a digital technology that provides point-to-multipoint data communication, on a packet switched basis, at speeds ranging from 56 kbps to 1.536 mbps. Speeds higher than 10 mbps may be obtained if network is available. Frame Relay access will be provided between the Customer's location and the frame relay switch via a dedicated DS-1 connection. A Customer who elects not to purchase the Company's frame relay access may obtain stand alone access to a frame relay port at telco costs. Any additional telco costs, resulting from a network to network interface, will be passed through to the Customer.

Entrance into the Company's network is accomplished through a port on the FR switch. Ports may be leased at 56 kbps, 128 kbps, 256 kbps, 384 kbps, 512 kbps, 768 kbps, or 1.536 mbps speeds. The Customer is connected to other sites on the network by Permanent Virtual Circuits (PVCs). PVCs, defined in the software of the FR switches, provide the data packets with directional information.

While the Company's network is made up of shared facilities, the Customer is ensured a minimum amount of bandwidth by ordering a specific Committed Information Rate (CIR). The CIR is a necessary component of each PVC and is available as one of three offerings based on port speed: Silver Level at twenty-five percent (25%), Gold Level at fifty percent (50%), and Platinum Level at one hundred percent (100%). Any data packets being sent at a speed above the CIR are labeled discard eligible (DE) and are qualified to be dropped in the event of network congestion.

Frame Relay Service requires the Customer to provide a Frame Relay Access Device (FRAD). The FRAD, functions as a multiplexer and a router, and encapsulates the customers information into a frame suitable for transport over the network.

**SECTION 3 - SERVICE DESCRIPTIONS**, *Cont'd.*3.17 Private Line Service, *Cont'd.*3.17.3 Frame Relay Service Description, *Cont'd.*

Frame Relay Service may be obtained on a month to month basis or on a fixed term basis for a period of one (1), two (2), or three (3) years. Initial non-recurring charges, associated with access circuit charges will be waived for any Customer committing to a fixed term agreement. A specified discount, corresponding to the length of the term agreement, that will apply for the life of the plan, will be applied to the access circuit charges, for two (2) and three (3) year term agreements.

If a Customer terminates service prior to completion of the term commitment, the Customer will pay termination charges for any unexpired portion of the term remaining after the forty-five (45) day notice period required for cancellation of Frame Relay Service. The Customer shall be liable for termination charges equal to one hundred percent (100%) of the monthly recurring Port and Transport charges for any remaining portion of the first year of the term, and twenty five percent (25%) of the Port and Transport charges for the remainder of the subsequent years of the term. In addition, the Customer will be liable for any installation charges that were previously waived. A Customer may terminate a Fixed Term Plan prior to its expiration without liability if the Customer elects to upgrade to a higher port speed for the length of the term, or commits to a new term agreement with a higher port speed.

3.17.4 Move Charge

A move charge will apply, to Private Line Services, when the physical location of the dedicated circuit, or a central office location is changed at the Customer's request. A move of this type will be considered a disconnection of service at one location and a reinstallation of the same service at the new location. The Customer will be responsible for the entire reinstallation charges. This type of move will not constitute a break in the original term agreement.

**SECTION 3 - SERVICE DESCRIPTIONS**, *Cont'd.*3.17 Private Line Service, *Cont'd.*3.17.5 Allowance For Interruption Of Service

A credit allowance will be given when a Private Line Service is interrupted for more than two hours. Credit will equal one half (1/2) day, or one sixtieth (1/60) of the monthly billing charge, for every outage less than four (4) hours. The credit will equal one day, or one thirtieth (1/30) of the monthly billing charge for each twenty four (24) hour period, or fraction thereof, of an outage lasting more than four (4) hours. An interruption period begins when the Customer alerts the Company of the interruption and releases the circuit for testing and repair. An interruption period ends when the circuit is returned to the Customer in operating condition.

No credit allowances will be made for:

- A. interruptions due to negligence or willful misconduct by the Customer;
- B. interruptions due to failure of power, equipment, systems or connections not provided by the Company;
- C. interruptions due to failure of access outside the Company's serving area; or
- D. interruptions beyond the control of the Company.

**SECTION 3 - SERVICE DESCRIPTIONS**, *Cont'd.*

3.18 Directory Assistance

(N)

3.18.1 Directory Assistance

Directory Assistance provides to the Customer available published telephone numbers of switched voice telephone service subscribers based on name or name and address information provided by the Customer to the Directory Assistance operator.

The Directory Assistance charge applies to each call by the Customer requesting Directory Assistance regardless of whether the Directory Assistance bureau is able to furnish the requested telephone number. Directory Assistance will provide the Customer with up to two telephone numbers per call.

If the Customer should disconnect the call prior to being provided the two telephone numbers, the Directory Assistance charge is applicable. All applicable service charges and surcharges apply in addition to the Directory Assistance charge specified below.

If the Customer receives an incorrect telephone number and notifies the Company, a billing credit for Directory Assistance charges shall be provided.

The Directory Assistance charge will be waived for calls to Directory Assistance (other than Directory Assistance Call Completion) by a properly certified hearing impaired Customer who utilizes a TDD to access the service.

3.18.2 Directory Assistance Call Completion (DACC)

When the Customer elects to have the Company automatically place the call to the requested number, a Directory Assistance with Call Completion Charge applies in addition to the Directory Assistance Charge, and in addition to all other applicable charges.

(N)

**SECTION 3 - SERVICE DESCRIPTIONS**, *Cont'd.*

3.19 Reserved For Future Use

(D)

3.20 Frontier VIP

(D)

Frontier VIP Standard and VIP Plus are long distance services that provide Customers with single per minute rates for both their inbound (8XX) and outbound (1+) switched and dedicated usage. VIP Standard and VIP Plus are offered dependant upon the availability of Carrier capability.

3.20.1 Rate Structure

Frontier VIP switched calls are non-distance sensitive, flat-rated, twenty-four (24) hours a day, seven days a week.

**SECTION 3 - SERVICE DESCRIPTIONS**, *Cont'd.*3.20 Frontier VIP, *Cont'd.*

## 3.20.2 Usage Charges

Customers may subscribe to Frontier VIP Standard and VIP Plus switched and dedicated service on either a Month-to-Month, one, two or three year Term Plan. The Customer's total monthly usage of Frontier VIP is charged at the applicable per minute rates set forth in Flexible Rate Schedule of this tariff. Frontier VIP switched inbound (8XX) and outbound service is billed in six-second increments, with an eighteen-second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. To calculate rounding, the raw usage charge for the call is calculated as the call duration (minimum plus fractional duration) multiplied by the 4-digit (\$0.XXXX) rate value. That amount is then rounded up or down to the nearest whole cent.

Subscribers to VIP Standard and VIP Plus term plan service will be eligible to receive discounts on domestic 1+ and domestic Toll-Free calls. Applicable discounts are based on total monthly (domestic) usage for the respective service. VIP Standard total usage does not include the local services of affiliated ILECs with a billing and collection agreement with the Carrier, while VIP Plus total usage does include these local services. All discount credits will be applied against the customer's interstate usage. Applicable discounts are set forth in Flexible Rate Schedule of this tariff. Subscribers to Frontier VIP Term Plan services will receive a percent discount off the switched or dedicated Term Plan base rate, based on the Term Plan selected. The Volume Discount Levels and applicable discounts are specified in Flexible Rate Schedule of this tariff.

Applicable discounts are set forth in the Flexible Rate Schedule. Subscribers to a VIP Term Plan services will receive a percent discount off the Term Plan base rate, based on the Term Plan and Volume Discount Levels. The Volume Discounts Levels and applicable percent discounts are specified in the Flexible Rate Schedule.

Frontier VIP Standard Term Plans will automatically renew for successive twelve (12) month periods unless the Customer notifies the Carrier in writing before the end of their current term of their intention to terminate the agreement at the completion of the term. Frontier VIP Plus Term Plans will default to VIP Standard month-to-month plans if not renewed. Customers electing to continue receiving service without renewing their current term commitment will automatically revert to the respective switched current effective base rate.

---

**SECTION 3 - SERVICE DESCRIPTIONS, Cont'd.**3.20 Frontier VIP, *Cont'd.*3.20.2 Usage Charges, *Cont'd.*

A termination fee, equal to the Number of lines cancelled x number of months remaining on the contract x \$25.00, will be assessed when a VIP Standard or VIP Plus Customer terminates service prior to the completion of the then current term. For a dedicated service customer the "number of lines" is equal to the number of channels (i.e., a T1 loop would constitute 24 lines).

Frontier VIP may be applied at the parent or child account levels. (Allowing different child accounts to have different long distance products). For customers with VIP Plan at the parent account level, all qualified billing rolls up to the parent to determine total monthly billing and the appropriate "super-volume" discount level for that month. Child account discounting will be applied based on the higher (parent or child) VIP Plan term and "total volume" discount. Discounts will be shown per call type at the account level on billing statements.

## 3.20.3 Ancillary Services

An additional \$1.99 per call surcharge will be assessed on all calls placed for intrastate Directory Assistance.

(D)

## 3.21 FrontierWorks LD

FrontierWorks LD is a non-distance sensitive product that includes direct dial 1+ outbound service and (8XX) toll free inbound service. Pre-subscription of the primary line is required to subscribe to FrontierWorks LD offered by Frontier Communications of America, Inc (FCA). This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract, and is enrolled in the FrontierWorks Small Business Solutions product offered by that associated LEC. This product is only available in conjunction with the FrontierWorks LD plan from Frontier Communications of America, Inc.'s interstate Domestic Price List.

Term plans and termination liability that the customer agrees to for FrontierWorks LD in conjunction with the FrontierWorks Small Business Solutions product can be found in the local exchange tariff of FCA's associated LEC.

**SECTION 3 - SERVICE DESCRIPTIONS, Cont'd.**

3.21 FrontierWorks LD (cont'd)

3.21.1 Rate Structure

FrontierWorks switched calls are non-distance sensitive, flat-rated, with the following rating periods:

<b>Monday - Friday</b>		<b>Saturday &amp; Sunday</b>
<b>N = Night</b>	12:00 AM - 7:59AM	<b>N = Night</b> 12:00 AM Saturday through 11:59 PM on Sunday.
<b>D = Day</b>	8:00 AM – 4:59 PM	
<b>E = Evening</b>	5:00 PM - 11:59PM	

3.21.2 Usage Charges

Customers enrolled in this product will receive a total of 100 free direct dial 1+ and (8XX) toll free interstate, interLATA or intraLATA minutes per month, measured at the account level. Any usage above the allotted free minutes will be subject to an overage rate that can be found in the current rates and charges section of this tariff.

A single optional Block of Time (BOT) quantity of minutes can be ordered in conjunction with FrontierWorks LD, in monthly increments of 250, 500, and 1000 minutes, for an additional monthly recurring charge (MRC). The MRC for the BOT is applied at the account level, and can be found in the FrontierWorks LD Plan from Frontier Communication of America's interstate Domestic Price List. Any usage above the 100 free minutes and the BOT minutes will be rated at an intrastate overage rate per minute, and these rates can be found in the current rates and charges section of this tariff. Unused free or BOT minutes do not carry over to the next bill cycle.

Overage rates may vary depending upon which BOT is selected. If a new customer to FrontierWorks LD signs up mid-billing cycle, free minutes and the BOT minutes will be prorated. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears. Excluded from the BOT minutes are: long distance Directory Assistance and 900 calls.

(T)

**SECTION 3 – SERVICE DESCRIPTIONS**, *Cont'd.*

3.21 FrontierWorks LD (cont'd)

3.21.2 Usage Charges (cont'd)

In the event a customer has multiple lines on their account, and any of the auxiliary lines are not on the FrontierWorks Small Business Solutions product of the associated LEC, those lines are not eligible for the 100 free minutes or a BOT selection offered by FrontierWorks LD. If a customer selects an FCA product for auxiliary lines other than FrontierWorks, the customer will be subject to the rates, terms and conditions of that product.

Interstate rates for usage outside the zero-rated minutes or the optional BOT minutes are found in the Domestic Price List of Frontier Communications of America, Inc. International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc.

All calls are subject to a minimum billing of eighteen seconds with an additional billing increment of six seconds. Charges will be rounded up to the next cent on a per call basis.

3.21.3 Ancillary charges

An additional \$1.99 per call surcharge will be assessed on all calls placed for intrastate Directory Assistance.

An additional per-call payphone surcharge applies for all calls originated from a payphone location.

3.22 Pay Telephone Surcharge

A surcharge applies to all calls which the Company can identify as a payphone-originated call. This includes 800 calls.

(T)

Payphone surcharge per call: \$0.60

---

**SECTION 3 – SERVICE DESCRIPTIONS, Cont'd.**

## 3.23 Frontier Destinations

(N)

Frontier Destinations State to State and Frontier Destinations Instate are long distance services that provide Customers with single per minute rates for both their inbound (8XX) and outbound (1+) switched usage. Destinations State to State and Destinations Instate are offered dependant upon the availability of Carrier capability. This plan is available to customers of local exchange companies (LECs) with whom the carrier has a billing and collections contract. This product is only available in conjunction with the respective Frontier Destinations plan from Frontier Communications of America, Inc.'s interstate Domestic Price List. If a customer selects this service, all lines pre-subscribed to Frontier Communications of America, Inc. are to be on this account level plan.

## 3.23.1 Rate Structure

Destinations State to State and Destinations Instate switched calls are non-distance sensitive, flat-rated, twenty-four (24) hours a day, seven days a week.

## 3.23.2 Usage Charges

Customers may subscribe to Destinations State to State or Destinations Instate switched service on either a Month-to-Month, one or two year Term Plan. The Customer's total monthly usage is charged at the applicable intrastate per minute rates set forth following. Frontier Destinations State to State and Frontier Destinations Instate switched inbound (8XX) and outbound service is billed in six-second increments, with a thirty-second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. To calculate rounding, the raw usage charge for the call is calculated as the call duration (minimum plus fractional duration) multiplied by the 4-digit (\$0.XXXX) rate value. That amount is then rounded up to the nearest whole cent.

Frontier Destinations State to State and Destinations Instate Term Plans will automatically renew for successive twelve (12) month periods, and will continue to renew for additional one year periods at the then current tariffed rates in effect for a one or two year term unless the Customer notifies the Carrier in writing 60 days before the end of their current term of their intention to terminate the agreement at the completion of the term. During the term, rates may be changed for the plan with 30 days notice. If the rate is an increase, customers will have 30 days from the date notified to make a change or cancel their long distance contract without penalty.

A customer may change between any currently available Frontier term plan without penalty if the term commitment for the new plan is equal or longer than the remaining term commitment of the old plan.

(N)

**SECTION 3 – SERVICE DESCRIPTIONS**, *Cont'd.*

3.23 Frontier Destinations (*cont'd*)

3.23.2 Usage Charges (*cont'd*)

A termination fee, equal to the Number of accounts cancelled multiplied by the number of months remaining on the contract multiplied by \$50.00, will be assessed when a Destinations State to State and Destinations Instate Customer terminates service prior to the completion of the then current term.

3.23.3 Ancillary Services

An additional per call surcharge will be assessed on all calls placed for intrastate Directory Assistance.

(T)

---

**SECTION 3 – SERVICE DESCRIPTIONS**, *Cont'd.*3.24 Freedom Calling Plan – Version B

Freedom Calling is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription to Frontier Communication of America, Inc. (FCA) is required to subscribe to Freedom Calling. Primary and all secondary lines must subscribe to the Freedom Calling plan offered by Frontier Communications of America, Inc. (FCA). This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. This product is only available in conjunction with the Freedom Calling plan from Frontier Communications of America, Inc.'s interstate Domestic Price List.

3.24.1 Rates and Charges

Freedom Calling calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week.

3.24.1 Usage Charges

With the Freedom Calling option, usage is available in 300 or 600- minute domestic blocks of time (BOT). The BOT is applied at the account level. The Monthly Recurring Charge (MRC) for the 300 or 600-minute BOT for Freedom Calling can be found in FCA's Domestic Price List. Intrastate/InterLATA and intrastate/IntraLATA do not qualify as Block of Time minutes. Intrastate usage rates can be found in the rates section of this tariff.

All calls are billed in one-minute increments with a minimum billing of one minute per call. Charges will be rounded up to the next cent on a per call basis. Domestic calling is within the United states, including Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands, Guam and Saipan only. The 300 or 600-minute BOT do not include toll free, long distance directory assistance, or international termination of 1+ dialed calls.

(T)

**SECTION 3 – SERVICE DESCRIPTIONS**, *Cont'd.*

3.24 Freedom Calling Plan – Version B *Cont'd*

(N)

3.24.2 Usage Charges *Cont'd*

If a customer new to Freedom Calling subscribes mid-billing cycle, BOT minutes will be prorated. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears.

Interstate usage rates are found in the Domestic Price List of Frontier Communications of America, Inc. International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc.

Freedom Calling may be used in conjunction with the Frontier Choices service offering in FCA's Domestic Price List.

(N)

**SECTION 3 – SERVICE DESCRIPTIONS**, *Cont'd.*

3.25 FrontierWorks Business Connections LD Bundle

FrontierWorks Business Connections LD Bundle is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line is required to subscribe to FrontierWorks Business Connections LD Bundle offered by Frontier Communications of America, Inc (FCA). This plan is available to customers of local exchange companies (LECs) with whom the carrier has a billing and collections contract, and is enrolled in the FrontierWorks Business Connections Product Suite offered by that associated LEC. This product is only available in conjunction with the FrontierWorks Business Connections LD Bundle plan from Frontier Communications of America, Inc.'s interstate Domestic Price List. A list of FCA associated LECs can be found in Frontier Communications of America, Inc.'s interstate Domestic Price List.

Term plans and termination liability that the customer agrees to for FrontierWorks Business Connections LD Bundle in conjunction with the FrontierWorks Business Connections Product Suite can be found in the local exchange tariff of FCA's associated LEC.

3.25.1 Rate and Charges

FrontierWorks switched calls are non-distance sensitive, flat-rated, with the following rating periods:

<b>Monday – Friday</b>		<b>Saturday &amp; Sunday</b>
<b>E= Evening</b>	12:00 AM - 7:59AM	<b>N = Night</b> 12:00AM Saturday through 11:59 PM on Sunday.
<b>D= Day</b>	8:00 AM - 4:59PM	
<b>E= Evening</b>	5:00 PM - 11:59PM	

3.25.1 Usage Charges

With the Freedom Calling option, usage is available in 300 or 600- minute domestic blocks of time (BOT). The BOT is applied at the account level. The Monthly Recurring Charge (MRC) for the 300 or 600-minute BOT for Freedom Calling can be found in FCA's Domestic Price List. Intrastate/InterLATA and intrastate/IntraLATA do not qualify as Block of Time minutes. Intrastate usage rates can be found in the rates section of this tariff.

All calls are billed in one-minute increments with a minimum billing of one minute per call. Charges will be rounded up to the next cent on a per call basis. Domestic calling is within the United states, including Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands, Guam and Saipan only. The 300 or 600-minute BOT do not include toll free, long distance directory assistance, or international termination of 1+ dialed calls.

(T)

**SECTION 3 – SERVICE DESCRIPTIONS**, *Cont'd*

3.25 FrontierWorks Business Connections LD Bundle *Cont'd*

3.25.2 Usage Charges *Cont'd*

Customers enrolled in this product will receive a total of 100 free direct dial 1+ interstate, minutes per month, measured at the account level. Any usage above the allotted free minutes will be subject to an overage rate that can be found in the rate section of this tariff.

A single optional Block of Time (BOT) quantity of minutes can be ordered in conjunction with FrontierWorks Business Connections LD Bundle, in increments of 300, 600, and 900 minutes, for an additional monthly recurring charge (MRC). The MRC for the BOT is applied at the account level, and can be found in the FrontierWorks Business Connections LD Bundle plan from FCA's interstate Domestic Price List. Intrastate/InterLATA and Intrastate/IntraLATA calls do not qualify as 100 free minutes or BOT minutes. Intrastate usage rates can be found in the rate section of this tariff.

If a new customer to FrontierWorks Business Connections LD Bundle signs up mid-billing cycle, free minutes and the BOT minutes will be prorated, based upon number of days of that billing cycle. Usage will be billed in arrears. Excluded from the BOT minutes are: (8XX) toll free inbound, long distance Directory Assistance and 900 calls. (T)

Interstate rates for usage are found in the Domestic Price List of Frontier Communications of America, Inc. International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc.

All calls are subject to a minimum billing of thirty seconds with an additional billing increment of six seconds. Charges will be rounded up to the nearest cent on a per call basis.

---

**SECTION 3 – SERVICE DESCRIPTIONS, Cont'd**

3.25 FrontierWorks Business Connections LD Bundle Cont'd

3.25.3 FrontierWorks Business Connections LD Toll Free

Customers enrolled in the FrontierWorks Business Connections bundle can select an optional (8XX) toll free service. Assignment of phone number(s) is at the sole discretion of Frontier Communications of America, Inc. This optional product is only available in conjunction with the *FrontierWorks Business Connections LD Toll Free plan* from Frontier Communications of America, Inc.'s interstate Domestic Price List.

Intrastate (8XX) Usage will be assessed a rate per minute, with rates varying depending upon which BOT the customer is subscribed to at time the call was placed. Intrastate (8XX) Usage will not be applied to the 100 free minutes or the optional block of time minutes.

All Intrastate (8XX) calls are subject to a minimum billing of thirty seconds with an additional billing increment of six seconds. Charges will be rounded up to the nearest cent on a per call basis.

(N)

(N)

**SECTION 3 – SERVICE DESCRIPTIONS, *Cont'd***

3.26 Frontier Small Business Advantage LD, Version B

(N)

Frontier Small Business Advantage LD is a non-distance sensitive product that includes direct dial 1+ intrastate and interstate outbound service and optional (8XX) toll free inbound service. This product is only available in conjunction with the Frontier Small Business Advantage LD plan from Frontier Communications of America, Inc.'s (FCA) interstate Domestic Price List. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract, and is enrolled in the Frontier Small Business Advantage product offered by that associated LEC. A list of FCA associated LECs can be found in FCA's interstate Domestic Price List. Pre-subscription of all lines within the LEC product offering is required to subscribe to Frontier Small Business Advantage LD offered by FCA.

Customers that select this long distance product commit to a two-year term plan and are subject to rules and regulations of early termination liability in conjunction with the Frontier Small Business Advantage product. Early termination liability rules and regulations can be found in the local exchange tariff of FCA's associated LEC. If any line that is pre-subscribed to this product has pre-subscription removed at the request of customer prior to expiration of the term commitment, the customer has cancelled service and early termination penalties as defined in the local exchange tariff of FCA's associated LEC will apply. At conclusion of satisfied contract, unless otherwise changed or modified, contract will auto-renew for an additional term length equal to the original contract term period.

Customers enrolled in the Frontier Small Business Advantage LD can select an optional (8XX) inbound toll free service. Assignment of phone number(s) is at the sole discretion of FCA. This optional product is only available in conjunction with the Frontier Small Business Advantage LD *Toll Free option* from FCA's interstate Domestic Price List.

3.26.1 Rate Structure

Frontier Small Business Advantage LD switched calls are non-distance sensitive, flat-rated, with the following rating periods:

Monday – Friday		Saturday & Sunday
<b>D</b> = Day	8:00 AM - 4:59PM	<b>N</b> = Night 12:00AM Saturday through 11:59 PM on Sunday.
<b>E</b> = Evening	5:00 PM - 11:59PM	
<b>N</b> = Night	12:00 AM - 7:59AM	

(N)

---

**SECTION 3 – SERVICE DESCRIPTIONS, *Cont'd***3.26 Frontier Small Business Advantage LD, Version B *Cont'd*

## 3.26.2 Usage Charges

A single Block of Time (BOT) quantity of minutes must be ordered in conjunction with Frontier Small Business Advantage LD, in monthly increments of 200, 400, and 600 intrastate and interstate minutes, for an additional monthly recurring charge (MRC) applied at the account level. If the optional (800) toll free service is selected, those minutes will be included in the BOT minutes, and the MRC for the optional (800) toll free service is applied on a per number basis. The MRCs for the BOT and the optional toll free service can be found in the Frontier Small Business Advantage LD plan from FCA's interstate Domestic Price List. If a customer has multiple lines on the account, minutes of use will be allocated to the block of time allotments in sequential order from lowest to highest of the ten digit line numbers on the customer's account that are subscribed to this plan. Any excess BOT minutes not used for any give billing month will expire and cannot be used against any other month's usage. Any usage above the BOT minutes will be rated at an intrastate overage rate per minute, and these rates can be found in the rate section of this tariff. Overage rates may vary depending upon which BOT is selected.

If a new customer to Frontier Small Business Advantage LD signs up mid-billing cycle, the BOT minutes will be prorated. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears. Excluded from the BOT minutes are: long distance Directory Assistance and 900 calls. (T)

In the event a customer has multiple lines on their account, and any of the auxiliary lines are not on the Frontier Small Business Advantage product of the associated LEC, those lines are not eligible for the BOT selection offered by this product. If a customer selects an FCA product for auxiliary lines other than Frontier Small Business Advantage LD, the customer will be subject to the rates, terms and conditions of that product

Interstate rates for usage outside the BOT minutes are found in the Domestic Price List of FCA. International rates for this product are found in the International Product Guide of FCA.

All calls are subject to a minimum billing of thirty seconds with an additional billing increment of six seconds. Charges will be rounded up to the next cent on a per call basis.

**SECTION 3 – SERVICE DESCRIPTIONS, *Cont'd***

3.27 Frontier Mohave Choices LD

(N)

Frontier Mohave Choices LD is a non-distance sensitive product that includes direct dial 1+ intrastate and interstate outbound service. This product is only available in conjunction with the Frontier Mohave Choices LD plan from Frontier Communications of America, Inc.'s (FCA) interstate Domestic Price List. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract, and is enrolled in the Frontier Mohave Choices product offered by that associated LEC. A list of FCA associated LECs can be found in FCA's interstate Domestic Price List. Pre-subscription of all lines within the LEC product offering is required to subscribe to Frontier Mohave Choices LD offered by FCA.

Customers that select this long distance product commit to a one-year term plan and are subject to rules and regulations of early termination liability in conjunction with the Frontier Mohave Choices product. Early termination liability rules and regulations can be found in the local exchange tariff of FCA's associated LEC. If any line that is pre-subscribed to this product has pre-subscription removed at the request of customer prior to expiration of the term commitment, the customer has cancelled service and early termination penalties as defined in the local exchange tariff of FCA's associated LEC will apply. At conclusion of satisfied contract, unless otherwise changed or modified, contract will auto-renew for an additional term length equal to the original contract term period.

3.27.1 Rate Structure

Frontier Small Business Advantage LD switched calls are non-distance sensitive, flat-rated, with the following rating periods:

Monday – Friday		Saturday & Sunday
<b>D</b> = Day	8:00 AM - 4:59PM	<b>N</b> = Night 12:00AM Saturday through 11:59 PM on Sunday.
<b>E</b> = Evening	5:00 PM - 11:59PM	
<b>N</b> = Night	12:00 AM - 7:59AM	

(N)

---

**SECTION 3 – SERVICE DESCRIPTIONS, Cont'd****3.27 Frontier Mohave Choices LD Cont'd****3.27.2 Usage Charges**

A single Block of Time (BOT) quantity of minutes must be ordered in conjunction with Frontier Mohave Choices LD, in monthly increments of 300 and 500 intrastate and interstate minutes, for an additional monthly recurring charge (MRC) applied at the account level. Customers who have selected a broadband service offering from the associated ILEC will be required to select the 500 minute BOT, and customers who have not selected the broadband service offering from the associated ILEC will be required to select the 300 minute BOT in order to select this LD service offering. The MRC for the BOT can be found in the Frontier Mohave Choices LD plan from FCA's interstate Domestic Price List. If a customer has multiple lines on the account, minutes of use will be allocated to the block of time allotments in sequential order from lowest to highest of the ten digit line numbers on the customer's account that are subscribed to this plan. Any excess BOT minutes not used for any give billing month will expire and cannot be used against any other month's usage. Any intrastate usage above the BOT minutes will be rated at an intrastate overage rate per minute, and these rates can be found in the rate section of this tariff. Overage rates may vary depending upon which BOT is selected. Interstate rates for usage outside the BOT minutes are found in the Domestic Price List of FCA. International rates for this product are found in the International Product Guide of FCA.

If a new customer to Frontier Mohave Choices LD signs up mid-billing cycle, the BOT minutes will be prorated. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears. Excluded from the BOT minutes are: long distance Directory Assistance, operated (T) assisted and 900 calls.

All calls are subject to a minimum billing of sixty seconds with an additional billing increment of sixty seconds. Charges will be rounded up to the next cent on a per call basis.

**SECTION 3 – SERVICE DESCRIPTIONS, Cont’d**

3.28 Frontier Digital Phone Service – 2010 – Grandfathered as of July 14, 2012

(C)

Frontier Digital Phone Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier Choices. This product is only available in conjunction with the Frontier Digital Phone Service plan from FCA’s Domestic Price List. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Service local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Service option.

3.28.1 Rates and Charges

Frontier Digital Phone Service calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night
E= Evening	5:00 PM - 11:59PM	12:00 AM Saturday through 11:59 PM
N= Night	12:00 AM - 7:59AM	on Sunday.

3.28.2 Usage Charges

With the Frontier Digital Phone Service option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Digital Phone Service long distance provides unlimited minutes of direct dialed 1+ intrastate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Digital Phone Service is offered to the residential user, for the Customer’s personal, residential, non-business and non-professional use. Using Frontier Digital Phone Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns. If Customer’s usage exceeds 3,000 minutes of use in any month, Customer will be presumed to be in violation of the applicable restrictions and it shall be the responsibility of Customer to demonstrate to the Company that Customer’s use was not a violation of any of the restrictions. Frontier may suspend, restrict or cancel the Customer’s service, subject to applicable notice requirements.

**SECTION 3 – SERVICE DESCRIPTIONS**, *Cont'd*

3.28 Frontier Digital Phone Service – 2010 – Grandfathered as of July 14, 2012 *Cont'd*

(C)

3.28.2 Usage Charges *Cont'd*

If it is determined that the usage on the Frontier Digital Phone Service is not consistent with residential voice applications, exceeds 3,000 minutes of use in any month, or is otherwise prohibited as specified in this tariff (such as long distance dial-up internet calls), Customer shall forfeit eligibility for rates under this plan and will be moved to a usage-sensitive FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls. Additional restrictions may apply as provided elsewhere in this tariff.

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Service is billed in advance and can be found in FCA's Interstate Domestic Price List. If a new customer to Frontier Digital Phone Service enrolls mid-billing cycle, the MRC will be prorated.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Service plan option will automatically be removed from the main line and thus the customers account. Additional phone lines are available on this plan. Each additional line will be billed a-per minute domestic rate defined in this tariff. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital Phone Service, where available.

**SECTION 3 – SERVICE DESCRIPTIONS, Cont'd**

3.29 Frontier Business Metro Service

Frontier Business Metro is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required. The customer must subscribe to the Frontier Business Metro local service product offered by the associated LEC and must be the main billing number on the account in order to be eligible for the Frontier Business Metro.

3.29.1 Rate Structure

Frontier Business Metro calls are non-distance sensitive, flat-rated with the following rating periods.

Monday-Friday		Saturday & Sunday
E=Evening	12:00AM-7:59AM	N=Night
D=Day	8:00AM-4:59PM	12:00AM Sat-11:59 on Sunday
Evening	5:00PM-11:59PM	

3.29.2 Usage Charges

Charges for direct dialed outgoing voice minutes of use are covered under the monthly recurring charge ('MRC') with the Frontier Business Metro Plan. Usage including, but not limited to, International calling, Directory Assistance Service, Operator Services, Collect or Person to Person calls, 900, 976, 700 calls, calls to access information services, and internet usage fees and surcharges are not included as part of the MRC and will be charged separately. The Plan may only be used for voice applications and may not be used for the transmission of data, for Internet connections, or for any other non-voice application.

This service may not be used for autodialing, long distance Internet or Intranet access (including access to corporate LANs), call center and certain switching applications. The Unlimited Rate Plan is not available with PBX trunks, ground start lines or trunks, ISDN services, Centrex Service, remote call forwarding services, foreign exchange services, foreign central office services, foreign zone services, public telephone services, and analog to digital conversion digital PBX services or the equivalents of any such services. If the Customer uses this service for any non-eligible purpose, including but not limited to the examples noted above, Frontier may immediately suspend, restrict, cancel or terminate the service.

(N)

(N)

---

**SECTION 3 – SERVICE DESCRIPTIONS, Cont'd**

3.29 Frontier Business Metro Service Cont'd

(N)

3.29.2 Usage Charges (Continued)

The Company reserves the right, in its sole discretion, to (1) cancel service for violation of these terms and conditions of service at any time and/or (2) bill and adjust from the initial abuse, all calls at a per minute rate. By selecting the Plan, Customer agrees to use the service in accordance with these term and conditions and to indemnify and hold Frontier, its parent, subsidiaries and affiliates, harmless from any claims resulting from use or misuse of its products and services.

The Terms and Conditions may be revised periodically without notice. Customers agree that revisions are applicable to your then current service and usage.

Customer account usage and calling patterns may be reviewed periodically at the discretion of the Company. Depending on the evaluation results, Customers whose use constitutes, in the Company's sole discretion, violation of this policy will be notified in writing that their Frontier Business Unlimited Plan may be terminated and/or Frontier may adjust the charges to a higher priced per minute usage plan as a result of prohibited use/abuse. Frontier reserves the right, in the event of prohibited use, abuse, or fraud, to terminate service immediately without notice or exigent circumstances.

If a new customer to Frontier Business Metro signs up mid-billing cycle, the MRC will be prorated. Usage will be billed in arrears.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line, the Frontier Business Metro Service will automatically be removed from the line and thus the customers account.

(N)

**SECTION 3 – SERVICE DESCRIPTIONS, Cont'd**

3.30 Frontier Digital Phone Nationwide Unlimited Service

(N)

Frontier Digital Phone Nationwide Unlimited Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier Choices. This product is only available in conjunction with the Frontier Digital Phone Nationwide Unlimited Service plan from FCA's Domestic Price List. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Nationwide Unlimited Service local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Nationwide Unlimited Service option.

3.30.1 Rates and Charges

Frontier Digital Phone Nationwide Unlimited Service calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night
E= Evening	5:00 PM - 11:59PM	12:00 AM Saturday through 11:59 PM
N= Night	12:00 AM - 7:59AM	on Sunday.

3.30.2 Usage Charges

With the Frontier Digital Phone Nationwide Unlimited Service option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Digital Phone Nationwide Unlimited Service long distance provides unlimited minutes of direct dialed 1+ intrastate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Digital Phone Nationwide Unlimited Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Digital Phone Nationwide Unlimited Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Nationwide Unlimited Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns. If Customer's usage exceeds 3,000 minutes of use in any month, Customer will be presumed to be in violation of the applicable restrictions and it shall be the responsibility of Customer to demonstrate to the Company that Customer's use was not a violation of any of the restrictions. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements.

(N)

**SECTION 3 – SERVICE DESCRIPTIONS, Cont'd**

3.30 Frontier Digital Phone Nationwide Unlimited Service Cont'd

3.30.2 Usage Charges Cont'd

If it is determined that the usage on the Frontier Digital Phone Nationwide Unlimited Service is not consistent with residential voice applications, exceeds 3,000 minutes of use in any month, or is otherwise prohibited as specified in this tariff (such as long distance dial-up internet calls), Customer shall forfeit eligibility for rates under this plan and will be moved to a usage-sensitive FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls. Additional restrictions may apply as provided elsewhere in this tariff.

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Nationwide Unlimited Service is billed in advance and can be found in FCA's Interstate Domestic Price List. If a new customer to Frontier Digital Phone Nationwide Unlimited Service enrolls mid-billing cycle, the MRC will be prorated.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Nationwide Unlimited Service plan option will automatically be removed from the main line and thus the customers account. Additional phone lines are available on this plan. Each additional line will be billed a-per minute domestic rate defined in this tariff. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital Phone Nationwide Unlimited Service, where available.

3.31 FRONTIER DIGITAL PHONE ESSENTIALS

Frontier Digital Phone Essentials a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier Digital Essentials. This plan is available in conjunction with the Frontier Digital Phone Essentials plan offered by the associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Essentials options.

Frontier Digital Essentials calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week.

(N)  
|  
(N)

3.31 FRONTIER DIGITAL PHONE ESSENTIALS Cont'd

(N)

3.31.1 Usage Charges

With the Frontier Digital Essentials, usage is available in a 30-minute block of time. THE BOT is applied at the line level. The monthly MRC is found in the Frontier Communication of America Domestic Price List. Any intrastate usage above the allotted 30 minutes block of time will be subject to an overage rate that can be found in the rate section of this tariff. Unused minutes can be accumulated up to a maximum of 500 minutes that will expire after 12 months. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the overage rate.

All calls are billed in one-minute increments with a minimum billing of one minute per call. Charges will be rounded up to the next cent on a per call basis. The 30 minutes BOT includes all domestic calling with the exception of toll free, long distance directory assistance, international termination of 1+ dialed calls. Canadian calls will not be part of the 30 minutes and will be rated separately.

International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc.

3.32 FRONTIER DIGITAL PHONE UNLIMITED SERVICE

Frontier Digital Phone Unlimited Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe. This plan is available to customers of certain local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Unlimited Service or the Digital Phone Unlimited Plus Service local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Unlimited Service option.

3.32.1 Rates and Charges

Frontier Digital Phone Unlimited Service calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night
E= Evening	5:00 PM - 11:59PM	12:00 AM Saturday through 11:59 PM on
N= Night	12:00 AM - 7:59AM	Sunday.

(N)

---

**3.32 FRONTIER DIGITAL PHONE UNLIMITED SERVICE** *Cont'd***3.32.2 Usage Charges**

With the Frontier Digital Phone Unlimited Service option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Digital Phone Unlimited Service long distance provides unlimited minutes of direct dialed 1+ intrastate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Digital Phone Unlimited Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Digital Phone Unlimited Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Unlimited Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Unlimited Service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Unlimited Service plan option will automatically be removed from the main line and thus the customers account. Additional phone lines are available on this plan. Each additional line will be billed a-per minute domestic rate defined in this price list. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital Phone Unlimited Service, where available.

**SECTION 3 – SERVICE DESCRIPTIONS, Cont’d**

3.33 Business Cents

Business Cents is a long distance service which provides business customers with per minute rates for both their inbound (800) and outbound (1+) usage. Business Cents customers may originate outbound calls by dialing 1 plus an area code and the desired telephone number. Inbound calls are originated to the Business Cents customer’s designated location by users dialing 1 plus the Business Cents customer’s 800 telephone number. Business Cents calls are based on the length of the call. The customer’s Business Cents service is charged at the applicable rates per minute based on the Business Cents product option selected. Business Cents switched 1+ and 800 calls are billed in six second increments with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

3.34 OneVoice Nationwide

3.34.1 General

OneVoice Nationwide is a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) (Frontier Online and LD) is required to subscribe to the OneVoice Nationwide. This product is only available in conjunction with the OneVoice plan from the Frontier ILEC Companies Tariff.

OneVoice Nationwide calls are non-distance sensitive, flat-rated with the following rating periods.

Monday-Friday		Saturday & Sunday
E=Evening	12:00AM-7:59AM	N=Night
D=Day	8:00AM-4:59PM	12:00AM Sat-11:59 on Sunday
Evening	5:00PM-11:59PM	

3.34.2 Usage Charges

**OneVoice Nationwide** long distance minutes are only available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, international, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. Data Calls will be billed at an additional rate per minute. Customers with usage inconsistent with normal commercial applications and usage patterns may be converted to non- OneVoice **Nationwide** service with charges for local and long distance calling. OneVoice Nationwide is not available with foreign central office services and public telephone services.

The Terms and Conditions may be revised periodically. Revisions are applicable to then current service and usage.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line to another carrier, benefits of the plan will be forfeited.

(N)  
 \_\_\_\_\_  
 (N)

**SECTION 3 – SERVICE DESCRIPTIONS, Cont’d**

3.34 OneVoice Nationwide Cont’d (T)

3.34.3 Monthly Charges

The Monthly Recurring Charge (MRC) for OneVoice Nationwide can be found in Frontier Communications of America Price Guide.

If a new customer to OneVoice Nationwide signs up mid-billing cycle, the MRC will be prorated. Usage not included in the Nationwide Long Distance plan will be billed in arrears.

3.35 OneVoice 100 (T)

3.35.1 General (T)

OneVoice 100 a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) (Or Frontier Online and Long Distance) is required to subscribe to OneVoice. This plan is available in conjunction with the OneVoice plan offered by the associated LEC. OneVoice 100 calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week. A monthly recurring charge for the plan can be found in the Frontier Communications of America Domestic Price List.

3.35.2 Usage Charges (T)

With the One Voice 100, usage is available in a 100-minute block of time. The BOT is applied at the line level. Any domestic 1+ usage above the allotted 100 minutes block of time will be subject to an overage rate that can be found in the rate section of this price list. Calls will be billed with 30 second initial and 6 second increments. Call segments will be rounded to the next full minute increment. Unused minutes will not roll over to the next month.

Data calls are not included in the OneVoice 100 plan. Data calls will be billed at a rate specified in the Tariff.

3.36 Frontier Business Long Distance Plan (N)

Frontier Business Long Distance Plan is a non-distance sensitive, flat rated, outbound switched access service offered to 1 +business customers. Calls are rated at 6 second increments with an initial 18 second requirement. Any fraction of a minute will be rounded up to the next whole increment. There is a monthly recurring charge that is in the Interstate Domestic Price List.

(N)  
 |  
 (N)

**SECTION 3 – SERVICE DESCRIPTIONS, Cont’d**

3.37 Frontier Commercial Voice Unlimited<sup>1</sup> – Grandfathered as of January 20, 2018

(C)

3.37.1 General

Frontier Commercial Voice Unlimited is a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) (Frontier Online and LD) is required to subscribe to the Frontier Commercial Voice Unlimited. This product is only available in conjunction with the Frontier Commercial Voice Unlimited plan from the Frontier ILEC Companies Tariff.

Frontier Commercial Voice Unlimited calls are non-distance sensitive, flat-rated with the following rating periods.

Monday-Friday		Saturday & Sunday
E=Evening	12:00AM - 7:59AM	N=Night
D=Day	8:00AM - 4:59PM	12:00AM Sat-11:59 on Sunday
Evening	5:00PM - 11:59PM	

3.37.2 Usage Charges

Frontier Commercial Voice Unlimited long distance minutes are only available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, international, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. Data Calls will be billed at an additional rate per minute. Data called are billed in full minute increments, Call segments will be rounded to the next full increment Customers with usage inconsistent with normal commercial applications and usage patterns may be converted to non- Frontier Commercial Voice Unlimited service with charges for local and long distance calling. Frontier Commercial Voice Unlimited is not available with foreign central office services and public telephone services.

The Terms and Conditions may be revised periodically. Revisions are applicable to then current service and usage.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line to another carrier, benefits of the plan will be forfeited.

3.37.3 Monthly Charges

The Monthly Recurring Charge (MRC) for Frontier Commercial Voice Unlimited can be found in the Frontier Communications of America Price Guide.

If a new customer to OneVoice Nationwide signs up mid-billing cycle, the MRC will be prorated. Usage not included in the Nationwide Long Distance plan will be billed in arrears.

<sup>1</sup> This service offering is limited to existing subscribers.

(N)

---

**SECTION 3 – SERVICE DESCRIPTIONS, Cont'd****3.38 Frontier Residential Unlimited Voice Service****3.38.1 General**

Frontier Residential Unlimited Voice Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe. This plan is available to customers of certain local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Residential Unlimited Voice Service, or the Frontier Unlimited Voice and Feature Bundle in the local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Residential Unlimited Voice Service option.

(C)  
(C)**3.38.2 Usage Charges**

With the Frontier Residential Unlimited Voice Service option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Frontier Residential Unlimited Voice Service long distance provides unlimited minutes of direct dialed 1+ intrastate calling for residential voice service only. The unlimited minutes of long-distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Residential Unlimited Voice Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Residential Unlimited Voice Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Residential Unlimited Voice Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following.

---

**SECTION 3 – SERVICE DESCRIPTIONS**, *Cont'd*

3.38 Frontier Residential Unlimited Voice Service, *Cont'd*

(N)

3.38.2 Usage Charges, *Cont'd*

Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Residential Unlimited Voice Service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

There will be no individual call detail on the invoice for usage associated with the unlimited direct dialed calls included in this plan. If the customer changes the Long Distance pre-subscription on the main line, the Frontier Residential Unlimited Voice Service plan option will automatically be removed from the main line and thus the customer's account.

The Monthly Recurring Charge (MRC) for Frontier Residential Unlimited Voice Service is billed in advance and can be found in FCA Interstate Domestic Price List. If a new customer to Frontier Residential Unlimited Voice Service enrolls mid-billing cycle, the MRC will be prorated.

(N)

**SECTION 4 - MAXIMUM RATES AND CHARGES**

4.1 Frontier One

- A. The Following per minute usage rates apply to all calls under Frontier One (including Company recognized holidays):

<u>Day</u>	<u>Evening/Night</u>	<u>Weekend</u>
\$0.3000	\$0.3000	\$0.3000

(D)

(D)

**SECTION 4 - MAXIMUM RATES AND CHARGES**, *Cont'd.*

4.2 Business Service Rates

4.2.1 Business Direct Billed Service Usage Rates

<u>Maximum</u>	<u>Per Minute</u>	<u>Per Call</u>
1+ Switched Access	\$.1850	-
800 Service	\$.1850	-

(D)

4.2.2 Business LEC Billed Service Usage Rates

<u>Maximum</u>	<u>Per Minute</u>	<u>Per Call</u>
1+ Switched Access	\$.1825	-
800 Service	\$.1825	-

(D)

4.2.3 Business Rate Plus LEC Billed Rates

<u>Monthly Volume</u>	<u>Maximum</u>
\$0-500	\$.1200
\$501-1000	\$.1200
\$1001+	\$.1200

4.2.4 Business Rate Plus Direct Billed Rates (no term)

<u>Monthly Volume</u>	<u>Maximum</u>
\$501-1000	\$.1200
\$1001-2000	\$.1200
\$2000- +	\$.1200

**SECTION 4 - MAXIMUM RATES AND CHARGES**, *Cont'd.*

4.2 Business Service Rates, *Cont'd.*

4.2.5 Business Rate Plus Direct Billed Rates

Base Rate \$.120 1 year Term

1+ & 800 Switched and Dedicated

<u>Monthly Volume</u>	<u>Maximum</u>
\$501-1000	\$.1152
\$1001-2000	\$.1104
\$2000- +	\$.1056

4.2.6 Business Rate Plus Direct Billed Rates

Base Rate \$.120 2 year Term

1+ & 800 Switched and Dedicated

<u>Monthly Volume</u>	<u>Maximum</u>
\$501-1000	\$.1104
\$1001-2000	\$.1056
\$2000- +	\$.1032

4.2.7 Reserved For Future Use

(T)  
(D)  
|  
(D)

**SECTION 4 - MAXIMUM RATES AND CHARGES**, *Cont'd.*

4.2 Business Service Rates, *Cont'd.*

4.3 Residential Service Rates

4.3.1 Residential Service Rate Plan 1

<u>Maximum</u>	<u>Per Minute</u>		<u>Per Call</u>
	<u>Peak</u>	<u>Off-Peak</u>	
1+ Switched Access	\$ .3200	\$ .1700	-
800 Service	\$ .3200	\$ .3200	-

4.3.2 Residential Service Rate Plan 2 – Simple Rate 2009 - Grandfathered as of June 12, 2017 (T)(C)

<u>Maximum</u>	<u>Per Minute</u>	<u>Per Call</u>
1+ Switched Access	\$ .1800	-
800 Service	\$ .3200	-

**SECTION 4 - MAXIMUM RATES AND CHARGES**, *Cont'd.*

4.3 Residential Service Rates, *Cont'd.*

4.3.3 Residential Service Rate Plan 3

<u>Maximum</u>	<u>Per Minute</u>		<u>Per Call</u>
	<u>1st min</u>	<u>add'l min</u>	
1+ Switched Access	\$ .5400	\$ .3800	-
800 Service	\$ .3200	\$ .3200	-

(D)

4.3.4 Residential Service Rate Plan 4

<u>Maximum</u>	<u>Per Minute</u>		<u>Per Call</u>
	<u>1st min</u>	<u>add'l min</u>	
1+ Switched Access	\$ .1125	\$ .1125	-
800 Service	\$ .3200	\$ .3200	-

(D)

4.3.5 Residential Service - Other Charges

<u>Maximum for Rate Plan 4</u>	<u>Monthly Recurring Charge</u>	<u>Initial Non-Recurring Charge</u>
1+ Switched Access	\$6.95	\$0.00

4.3.6 Residential Service – Freedom Plans

<u>Maximum</u>	<u>Per Minute</u>		
	<u>Red</u>	<u>White</u>	<u>Blue</u>
Outbound (1+) -- IntraLATA	\$0.10	\$0.12	\$0.13
Outbound (1+) -- Intrastate	\$0.10	\$0.12	\$0.13

**SECTION 4 - MAXIMUM RATES AND CHARGES**, *Cont'd.*

4.3 Residential Service Rates, *Cont'd.*

4.3.7 Reserved For Future Use (T)  
 (D)  
 (D)

4.3.8 Group Long Distance Rates

<u>Maximum</u>	<u>Per Minute</u>	<u>Per Call</u>
1+ Switched Access	\$.2000	-
800 Service	\$.2000	-

(D)

4.4 Frontier Business Toll Free

4.4.1 General

Frontier Business Toll Free service is offered to Business customers only.

InterLATA and intraLATA toll telecommunications services are available for calls originating at any service location within or outside the state and terminating at the end user location.

4.4.2 Rates

	MONTHLY RECURRING CHARGE	PER MINUTE RATE
4 Lines and under	\$4.99	
5 Lines or more	\$2.00	
Rate per minute		\$0.075
Calls Originating from Canada		\$.34

4.4.3 Conditions

Frontier Business Toll Free is a non-distance sensitive 8XX call offering.

InterLATA and intraLATA toll telecommunications services are available for calls originating at any service location within or outside the state and terminating at the end user location.

Calls are incoming only and are rated in six second increments with an 18 second minimum and 6 second rounding.

Customers must be pic'd to Frontier (694) for both their IntraLATA and InterLATA preferred carrier.

**SECTION 4 - MAXIMUM RATES AND CHARGES**, *Cont'd.*

4.4 Reserved For Future Use

(T)

(D)

(D)

**SECTION 4 - MAXIMUM RATES AND CHARGES**, *Cont'd.*4.5 Point to Point Service Rates4.5.1 Monthly Recurring Charges

<u>Inter Office Channel (IOC)</u>		
<u>Maximum</u>	<u>Fixed</u>	<u>Per Mile</u>
DS1	\$2,200.00	\$12.00
56K	\$325.00	\$4.00
VOICE	\$325.00	\$1.00

<u>Access Coordination Function (ACF)</u>	
<u>Maximum</u>	<u>per local loop</u>
DS1	\$120.00
56K	\$40.00
VOICE	\$40.00

<u>Central Office Connection (COC)</u>	
<u>Maximum</u>	<u>per local loop</u>
DS1	\$350.00
56K	\$50.00
VOICE	\$50.00

4.5.2 Initial Non-Recurring Charges

<u>Access Coordination Function (ACF)</u>	
<u>Maximum</u>	<u>per local loop</u>
DS1	\$275.00
56K	\$375.00
VOICE	\$250.00

<u>Central Office Connection (COC)</u>	
<u>Maximum</u>	<u>per local loop</u>
DS1	\$425.00
56K	\$325.00
VOICE	\$275.00

**SECTION 4 - MAXIMUM RATES AND CHARGES**, *Cont'd.*4.6 Frame Relay Service Rates4.6.1 Monthly Recurring ChargesFrame Charges

Port Charge - <i>per port</i>	\$600.00
Maximum CIR Charge - <i>per port</i>	\$2000.00

Access Circuit Charges

Transport Charge - <i>per premise</i>	\$800.00
Mileage Charge - <i>per mile</i>	\$25.00

4.6.2 Initial Non-Recurring ChargesFrame Charges

Port Charge - <i>per port</i>	\$500.00
Change or Add - <i>per order</i>	\$150.00

Access Circuit Charges

<i>per termination</i>	\$400.00
------------------------	----------

4.6.3 Optional - Monthly Recurring ChargesOptional Feature Charges

Network Monitoring Tool - <i>per PVC</i>	\$25.00
--	---------

4.6.4 Optional - Initial Non-Recurring ChargesOptional Feature Charges

Network Monitoring Tool - <i>per PVC</i>	\$20.00
Expedite Order - <i>per site</i>	\$350.00

**SECTION 4 - MAXIMUM RATES AND CHARGES**, *Cont'd.*

4.7 Reserved For Future Use

(T)

(D)



(D)

4.8 Frontier VIP

The following per minute base rate ranges are applicable to all Frontier VIP switched inbound (8XX) and outbound calls:

Inbound & Outbound intrastate-InterLATA	\$0.0000-\$0.5000
IntraLATA	\$0.0000-\$0.5000

4.8.1. VIP Standard and VIP Plus - Dedicated

Term Plan Discounts  
 Dedicated (InterLATA)

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$100	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$300	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$500	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$1,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$2,500	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$5,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$10,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%

**SECTION 4 - MAXIMUM RATES AND CHARGES**, *Cont'd.*

4.8 Frontier VIP, *Cont'd.*

4.8.1. VIP Standard and VIP Plus - Dedicated, *cont'd.*

Term Plan Discounts  
 Dedicated (IntraLATA)  
 1+ Outbound

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$100	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$300	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$500	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$1,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$2,500	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$5,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$10,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%

Term Plan Discounts  
 Dedicated (InterLATA)

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$100	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$300	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$500	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$1,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$2,500	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$5,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$10,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%

**SECTION 4 - MAXIMUM RATES AND CHARGES**, *Cont'd.*

4.8 Frontier VIP, *Cont'd.*

4.8.1. VIP Standard and VIP Plus - Dedicated, *cont'd.*

Term Plan Discounts  
 Dedicated (IntraLATA)  
 Toll Free Inbound

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$100	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$300	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$500	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$1,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$2,500	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$5,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$10,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%

4.8.2. VIP Standard and VIP Plus - Switched

Term Plan Discounts  
 Switched (InterLATA)  
 1+ Outbound

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$100	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$300	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$500	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$1,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$2,500	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$5,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$10,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%

**SECTION 4 - MAXIMUM RATES AND CHARGES**, *Cont'd.*

4.8 Frontier VIP, *Cont'd.*

4.8.2 VIP Standard and VIP Plus - Switched, *cont'd.*

Term Plan Discounts  
 Switched (IntraLATA)  
 1+ Outbound

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$100	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$300	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$500	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$1,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$2,500	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$5,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$10,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%

Term Plan Discounts  
 Switched (InterLATA)  
 Toll Free Inbound

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$100	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$300	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$500	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$1,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$2,500	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$5,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$10,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%

**SECTION 4 - MAXIMUM RATES AND CHARGES, Cont'd.**

4.8 Frontier VIP, Cont'd.

4.8.2 VIP Standard and VIP Plus - Switched, cont'd.

Term Plan Discounts  
 Switched (IntraLATA)  
 Toll Free Inbound

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$100	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$300	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$500	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$1,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$2,500	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$5,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$10,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%

4.9 Directory Assistance

	<u>Minimum</u>	<u>Maximum</u>
	0	\$2.00

4.10 FrontierWorks LD

Block of Time (BOT) minutes	Maximum Overage Rate Per Minute	
	IntraLATA/Intrastate	InterLATA/Intratstate
Free -100	\$0.5000	\$0.5000
BOT- 250	\$0.5000	\$0.5000
BOT- 500	\$0.5000	\$0.5000
BOT- 1000	\$0.5000	\$0.5000

(D)  
 \_\_\_\_\_  
 (D)

**SECTION 4 - MAXIMUM RATES AND CHARGES, Cont'd.**

4.11 Freedom Calling Plan – Version B

MAXIMUM Overage RATE PER MINUTE		
Block of Time (BOT) minutes	IntraLATA/Intrastate	InterLATA/Intrastate
300	\$0.2000	\$0.2000
BOT-300	\$0.2000	\$0.2000

4.12 FrontierWorks Business Connections LD Bundle

Block of Time (BOT) minutes	Intrastate Rate per minute	
	IntraLATA/Intrastate	InterLATA/Intrastate
BOT-100	\$0.0000 - \$0.5000	\$0.0000 - \$0.5000
BOT-300	\$0.0000 - \$0.5000	\$0.0000 - \$0.5000
BOT-600	\$0.0000 - \$0.5000	\$0.0000 - \$0.5000
BOT-900	\$0.0000 - \$0.5000	\$0.0000 - \$0.5000

4.13 Frontier Small Business Advantage LD, Version B

Usage Rates

Block of Time (BOT) minutes	Overage Rate per minute	
	IntraLATA/Intrastate	InterLATA/Intrastate
BOT- 200	\$0.0000 - \$0.5000	\$0.0000 - \$0.5000
BOT- 400	\$0.0000 - \$0.5000	\$0.0000 - \$0.5000
BOT- 600	\$0.0000 - \$0.5000	\$0.0000 - \$0.5000

(N)

(N)

**SECTION 4 - MAXIMUM RATES AND CHARGES, Cont'd.**

4.14 Frontier Mohave Choices LD

4.14.1 Usage Rates

Block of Time (BOT) minutes	Overage Rate per minute	
	IntraLATA/Intrastate	InterLATA/Intrastate
BOT- 300	\$0.5000	\$0.5000
BOT- 500	\$0.5000	\$0.5000

4.14.2 Ancillary charges

An additional \$1.99 per call surcharge will be assessed on all calls placed for intrastate Directory Assistance.

(N)

(N)

**SECTION 5 - PROMOTIONAL OFFERINGS**

5.1 Promotions - General

From time to time the Company shall, at its option, promote subscription or stimulate network usage by offering to waive some of all of the nonrecurring or recurring charges for the Customer (if eligible) of target services for a limited duration, not to exceed 90 days, or by offering premiums or refunds of equivalent value. Such promotions shall be made available to all similarly situated Customers in the target market area. All promotions will be filed with and approved by the Commission prior to offering them to Customers.

5.2 Demonstration of Calls

From time to time the Company shall demonstrate service by providing free test calls of up to four minutes duration over its network.

5.3 Reserved For Future Use

(T)  
(D)  
|  
(D)

**SECTION 5 - PROMOTIONAL OFFERINGS**, *Cont'd.*

5.3 Reserved For Future Use

(T)

(D)



(D)

5.4 Residential Introductory Offer

Residential subscribers in Citizens local serving area, who elect to presubscribe to Citizens' long distance service, may receive a twenty dollar (\$20.00) credit toward their long distance bill. The subscriber will receive the credit on their first billing invoice. If the credit exceeds the usage level in the first month the remainder will be applied to subsequent billing invoices until the credit has been exhausted. The credit will not be redeemable for cash. PIC change charges will be waived for Customers who select this promotion. This offer will remain in effect indefinitely, unless sooner changed or canceled by a subsequent tariff filing.

---

**SECTION 5 - PROMOTIONAL OFFERINGS**, *Cont'd.*

5.5 Business Winback Offer

Business subscribers in Citizens local serving area, who elect to presubscribe to Citizens' long distance service, may receive a twenty five dollar (\$25.00) credit toward their long distance bill. The subscriber will receive the credit on their third billing invoice. If the credit exceeds the usage level in the third month the remainder will be applied to subsequent billing invoices until the credit has been exhausted. The credit will not be redeemable for cash. PIC change charges will be waived for Customers who select this promotion. This offer will remain in effect indefinitely, unless sooner changed or canceled by a subsequent tariff filing.

5.6 Business Introductory Offer

Business customers who presubscribe to Citizens' long distance network may receive their sixth month of consecutive service free. Business Customers may earn a credit of up to seventy five dollars (\$75.00) based on usage to be applied to their sixth month of service. If the credit exceeds the usage level in the sixth month the Customer will receive a credit equal to the usage level in the sixth month. If the usage level in the sixth month exceeds seventy five dollars (\$75.00) the Customer will be required to pay the difference. The credit will not be redeemable for cash. PIC change charges will be waived for Customers who select this promotion. This offer will remain in effect indefinitely, unless sooner changed or canceled by a subsequent tariff filing.

5.7 Consumer Toll Free Channel Promotion

The Consumer Toll Free Channel Promotion is applicable to new residential toll free sales occurring between July 14 through August 28, 1999. During this period the non-recurring installation charge will be waived and the monthly recurring charge will be waived until December 31, 1999.

5.8 Frontier Business Metro

New and existing Business customers who subscribe to this plan and commit to a one, two or three year term commitment will be given a \$10.00 credit per month for the length of the contract. If the customer terminates the plan before the end of the contract period, a termination fee of up to \$200 may be applied. This offer begins March 4, 2009 and continues through December 31, 2009.

(N)  
|  
(N)

**SECTION 6 - CONTRACT OFFERINGS**

6.1 General

At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer not contemplated in this tariff. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for six months after the initial offering to the first contract Customer for any given set of terms.

6.2 Contract Number 1

6.2.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs for any service furnished after the date of termination.

6.2.2 Description of Service

Switched Access 1+ and 800 Service will be furnished in accordance with the terms and conditions as outlined in this tariff. (T)

6.2.3 Rates

	<u>Per Minute</u>	<u>Per Call</u>	
1+ Switched Access	\$.110	-	
800 Service	\$.110	-	(D)

**SECTION 6 - CONTRACT OFFERINGS**, *Cont'd.*

6.3 Contract Number 2

6.3.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs for any service furnished after the date of termination.

6.3.2 Description of Service

Switched Access 1+, and 800 Service will be furnished in accordance with the terms and conditions as outlined in this tariff. (T)

6.2.3 Rates

	<u>Per Minute</u>	<u>Per Call</u>	
1+ Switched Access	\$ .119		
800 Service	\$ .119		(D)

**SECTION 6 - CONTRACT OFFERINGS**, *Cont'd.*

6.4 Contract Number 3

6.4.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs for any service furnished after the date of termination.

6.4.2 Description of Service

Switched Access 1+ and 800 Service will be furnished in accordance with the terms and conditions as outlined in this tariff. (T)

6.4.3 Rates

	<u>Per Minute</u>	<u>Per Call</u>	
1+ Switched Access	\$.100	-	
800 Service	\$.100	-	(D)

**SECTION 6 - CONTRACT OFFERINGS**, *Cont'd.*

6.5 Contract Number 4

6.5.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs for any service furnished after the date of termination.

6.5.2 Description of Service

Switched Access 1+ and 800 Service will be furnished in accordance with the terms and conditions as outlined in this tariff. (T)

6.5.3 Rates

	<u>Per Minute</u>	<u>Per Call</u>	
1+ Switched Access	\$.115	-	
800 Service	\$.115	-	(D)

**SECTION 6 - CONTRACT OFFERINGS**, *Cont'd.*

6.6 Contract Number 5

6.6.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs for any service furnished after the date of termination.

6.6.2 Description of Service

Switched Access 1+ and 800 Service will be furnished in accordance with the terms and conditions as outlined in this tariff. (T)

6.6.3 Rates

	<u>Per Minute</u>	<u>Per Call</u>	
1+ Switched Access	\$.105	-	
800 Service	\$.105	-	(D)

**SECTION 6 - CONTRACT OFFERINGS**, *Cont'd.*

6.7 Contract Number 6

6.7.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs for any service furnished after the date of termination.

6.7.2 Description of Service

Switched Access 1+ and 800 Service will be furnished in accordance with the terms and conditions as outlined in this tariff. (T)

6.7.3 Rates

	<u>Per Minute</u>	<u>Per Call</u>	
1+ Switched Access	\$.105		
800 Service	\$.105		(D)

---

**SECTION 7 - CURRENT RATES AND CHARGES**

7.1 Frontier One

7.1.1 The Following per minute usage rates apply to all calls under Frontier One (including Company recognized holidays):

<u>Day</u>	<u>Evening/Night</u>	<u>Weekend</u>
\$0.1500	\$0.1500	\$0.1500

(D)

(D)

**SECTION 7 - CURRENT RATES AND CHARGES**, *Cont'd.*

7.2 Business Direct Billed Service Rates

	<u>Per Minute</u>	<u>Per Call</u>
1+ Switched Access	\$.1450	-
800 Service	\$.1450	-

7.3 Business LEC Billed Service Rates

	<u>Per Minute</u>	<u>Per Call</u>
1+ Switched Access	\$.1425	-
800 Service	\$.1425	-

7.4 Citizens Business Long Distance Rates <sup>(1)</sup>

(C)

	<u>Per Minute Rates</u>	
	<u>1+ Rates</u>	<u>Toll Free</u>
In-State	\$0.110	\$0.110
IntraLATA	\$0.110	\$0.110
Interstate	\$0.070	\$0.070

Service Charges

Monthly Recurring Charge is located in the Domestic Informational Price List, Section 4.

(T)

<u>Term &amp; Volume Discount Plan</u>	<u>Per Minute Rates</u>		
	<u>No Term</u>	<u>1 Year</u>	<u>2 Years</u>
Spending			
\$0.00 +	\$0.1100	\$0.1075	\$0.1050
\$500.00 +	\$0.1075	\$0.1050	\$0.1025
\$1000.00 +	\$0.1050	\$0.1025	\$0.1000

<sup>(1)</sup> This service offering is limited to all existing subscribers at their existing locations as of January 16, 2016.

(N)  
(N)

**SECTION 7 - CURRENT RATES AND CHARGES**, *Cont'd.*

7.5 Residential Service Rate Plan 1

	<u>Per Minute</u>	<u>Peak</u>	<u>Off-Peak</u>	<u>Per Call</u>
1+ Switched Access		\$ .2600	\$ .1300	-
800 Service		\$ .2500	\$ .2500	-

7.6 Residential Service Rate Plan 2 – Simple Rate 2009 – Grandfathered as of June 12, 2017

(T)(C)

	<u>Per Minute</u>	<u>Per Call</u>
1+ Switched Access	\$ .1000	-
800 Service	\$ .2500	-

7.7 Residential Service Rate Plan 3

1+ Switched Access

<u>Mileage Band</u>	<u>Day</u>		<u>Evening</u>		<u>Night &amp; Wknd</u>	
	<u>1st min</u>	<u>add'l min</u>	<u>1st min</u>	<u>add'l min</u>	<u>1st min</u>	<u>add'l min</u>
1 - 10	\$ .2400	\$ .1100	\$ .1560	\$ .0715	\$ .1200	\$ .0550
11 - 22	\$ .3400	\$ .1600	\$ .2210	\$ .1040	\$ .1700	\$ .0800
23 - 55	\$ .3500	\$ .2000	\$ .2435	\$ .1365	\$ .1950	\$ .1050
56 - 124	\$ .4100	\$ .2500	\$ .2805	\$ .1655	\$ .2300	\$ .1350
125 - 292	\$ .4200	\$ .2700	\$ .2950	\$ .1850	\$ .2350	\$ .1500
293+	\$ .4300	\$ .3000	\$ .3180	\$ .1980	\$ .2600	\$ .1600

	<u>Per Minute</u>	<u>Per Call</u>
800 Service	\$ .2500	-

**SECTION 7 - CURRENT RATES AND CHARGES**, *Cont'd.*

7.8 Residential Service Rate Plan 4

	<u>Per Minute</u>	<u>Per Call</u>
1+ Switched Access	\$.0900	-
800 Service	\$.2500	-

(D)

7.9 Residential Service - Other Charges

Rate Plan	MONTHLY	INITIAL
4	RECURRING CHARGE	NON-RECURRING CHARGE
Switch Access	\$4.95	\$0.00

7.10 Residential Service—Freedom Plans

	<u>Per Minute</u>		
	<u>Red</u>	<u>White</u>	<u>Blue</u>
Outbound (1+) - IntraLATA	\$0.12	\$0.14	\$0.15
Outbound (1+) - Intrastate	\$0.12	\$0.14	\$0.15

7.11 Reserved For Future Use

(T)

(D)

7.12 Group Long Distance Rates

	<u>Per Minute</u>	<u>Per Call</u>
1+ Switched Access	\$.1550	-
800 Service	\$.1550	-

(D)

**SECTION 7 - CURRENT RATES AND CHARGES, Cont'd.**

7.13 Citizens Business Rate Plus Calling Direct Plan Rates

7.13.1 Usage Charges

- Rate Plan is a base rate of \$.12 with discounts depending on volume
- Rates are billed initial 18 seconds followed by 6 second increment
- Rates are for 800 and 1+ services.

<b>Base Rate</b>	<b>\$0.12</b>														
<b>Sales Discount</b>															
<b>Monthly Volume</b>	<b>No Term</b>					<b>1 Year Term</b>					<b>2 Year Term</b>				
<b>\$501-\$1000</b>	0%	1%	2%	3%	4%	4%	5%	6%	7%	8%	8%	9%	10%	11%	12%
	\$.1200	\$.1188	\$.1176	\$.1164	\$.1152	\$.1152	\$.1140	\$.1128	\$.1116	\$.1104	\$.1104	\$.1092	\$.1080	\$.1068	\$.1056
<b>\$1001-\$2000</b>	4%	5%	6%	7%	8%	8%	9%	10%	11%	12%	12%	13%	14%		
	\$.1152	\$.1140	\$.1128	\$.1116	\$.1104	\$.1104	\$.1092	\$.1080	\$.1068	\$.1056	\$.1056	\$.1044	\$.1032		
<b>\$2001+</b>	8%	9%	10%	11%	12%	12%	13%	14%			14%	15%			
	\$.1104	\$.1092	\$.1080	\$.1068	\$.1056	\$.1056	\$.1044	\$.1032			\$.1032	\$.1020			
											16%	17%	18%	19%	20%
											\$.1008	\$.0996	\$.0984	\$.0972	\$.0960

7.13.2 Usage Charges (Dedicated Service)

- Rate Plan is a base rate of \$.12 with discounts depending on volume
- Rates are billed initial 18 seconds followed by 6 second increments
- Rates are for 800 and 1+ services.

<b>Base Rate</b>	<b>\$0.12</b>															
<b>Sales Discount</b>																
<b>Monthly Volume</b>	<b>1 Year Term</b>					<b>2 Year Term</b>					<b>3 Year Term</b>					
<b>\$2000-\$5000</b>	35%	36%	37%	38%	39%	39%	40%	41%	42%		42%	43%	44%	45%	46%	47%
	\$.0780	\$.0768	\$.0756	\$.0744	\$.0732	\$.0732	\$.0720	\$.0708	\$.0696		\$.0696	\$.0684	\$.0672	\$.0660	\$.0648	\$.0648
<b>\$5001-\$10,000</b>	39%	40%	41%	42%		42%	43%	44%	45%	46%	47%	48%	49%	50%		
	\$.0732	\$.0720	\$.0708	\$.0696		\$.0696	\$.0684	\$.0672	\$.0660	\$.0648	\$.0636	\$.0624	\$.0612	\$.0600		
						47%	48%				50%	51%				
						\$.0636	\$.0624				\$.0600	\$.0588				
<b>\$10,001 +</b>	42%	43%	44%	45%	46%	48%	49%	50%								
	\$.0696	\$.0684	\$.0672	\$.0660	\$.0648	\$.0624	\$.0612	\$.0600								
	47%	48%														
	\$.0636	\$.0624														

**SECTION 7 - CURRENT RATES AND CHARGES**, *Cont'd.*

7.14	Frontier Basic Long Distance Service		(N)
	Rates per Minute:		
	Outbound (1+) Intrastate	\$0.40	(N)

**SECTION 7 - CURRENT RATES AND CHARGES**, *Cont'd.*

7.14 Reserved For Future Use

(T)

(D)

(D)

**SECTION 7 - CURRENT RATES AND CHARGES**, *Cont'd.*

7.14 Reserved For Future Use

(T)

(D)

(D)

**SECTION 7 - CURRENT RATES AND CHARGES**, *Cont'd.*

7.14 Reserved For Future Use

(T)

(D)

(D)

**SECTION 7 - CURRENT RATES AND CHARGES**, *Cont'd.*

7.15 Point to Point Service Rates

7.15.1 Monthly Recurring Charges

<u>Inter-Office Channel (IOC)</u>		
<u>Mileage</u>	<u>Fixed</u>	<u>Per Mile</u>
	<u>DS1 - 1.544 Mbps</u>	
1 - 50	\$1,500.00	\$8.00
51 - 150	\$1,500.00	\$7.50
151 - 1500	\$1,700.00	\$6.00
1501+	\$1,700.00	\$5.70
	<u>56 Kbps</u>	
1 - 350	\$250.00	\$3.00
351 - 750	\$250.00	\$2.00
751 - 1500	\$250.00	\$1.00
1501+	\$250.00	\$0.70
	<u>Voice Grade</u>	
1 - 750	\$250.00	\$0.36
751 - 1500	\$200.00	\$0.40
1501+	\$200.00	\$0.45

The following discounts apply to the above IOC charges:

<u>Term</u>	<u>DS1</u>	<u>56K</u>	<u>Voice</u>
1 Year	34%	14%	2%
2 Year	35%	17%	4%
3 Year	36%	20%	6%
4 Year	37%	22%	8%
5 Year	38%	24%	10%

Access Coordination Function (ACF)

	<u>per local loop</u>
DS1	\$85.00
56K	\$29.77
Voice	\$29.75

**SECTION 7 - CURRENT RATES AND CHARGES**, *Cont'd.*7.15 Point to Point Service Rates, *Cont'd.*7.15.1 Monthly Recurring Charges *Cont'd.*Central Office Connection (COC)

	per local loop
DS1	\$275.00
56K	\$21.30
VOICE	\$22.10

Local Loop

DS1	actual telco cost
56K	actual telco cost
VOICE	actual telco cost

7.15.2 Initial Non-Recurring ChargesAccess Coordination Function (ACF)

	per local loop
DS1	\$215.00
56K	\$287.00
VOICE	\$174.00

Central Office Connection (COC)

	per local loop
DS1	\$340.00
56K	\$252.00
VOICE	\$215.00

Local Loop

DS1	actual telco cost
56K	actual telco cost
VOICE	actual telco cost

\* The Company may waive the above non-recurring charges from time to time.

**SECTION 7 - CURRENT RATES AND CHARGES**, *Cont'd.*7.16 Frame Relay Service Rates7.16.1 Monthly Recurring Charges

<u>FRAME CHARGES</u>					
<u>Port Speed</u>	<u>Port Charge per port</u>	<u>Silver</u>	<u>Gold</u>	<u>Platinum</u>	
DS-1 - 1.536 mbps	\$475.00	\$384.00	\$768.00 (N)	\$1536.00	
768 kbps	\$425.00	\$192.00	\$384.00 (N)	\$768.00	
512 kbps	\$335.00	\$128.00	\$256.00 (N)	\$512.00	
384 kbps	\$290.00	\$96.00	\$192.00 (N)	\$384.00	
256 kbps	\$260.00	\$64.00	\$128.00 (N)	\$256.00	
128 kbps	\$205.00	\$32.00	\$64.00 (N)	\$128.00	
56/64 kbps	\$95.00	\$14.00 (R)	\$28.00 (N)	\$56.00	

  

<u>ACCESS CIRCUIT CHARGES</u>			<u>TERM DISCOUNT</u>		
<u>Port Speed</u>	<u>Transport Charge per premise</u>	<u>Mileage Charge per mile *</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>1 Year Term</u>
DS-1 - 1.536 mbps	\$615.00	\$10.00	0%	5%	10%
768 kbps	\$575.00	\$10.00	0%	5%	10%
512 kbps	\$535.00	\$10.00	0%	5%	10%
384 kbps	\$489.00	\$10.00	0%	5%	10%
256 kbps	\$425.00	\$10.00	0%	5%	10%
128 kbps	\$399.00	\$10.00	0%	5%	10%
56/64 kbps	\$379.00	\$10.00	0%	2%	6%

\* Mileage is based on Interoffice Channel mileage between the Company's Central Offices and the frame relay switch.

**SECTION 7 - CURRENT RATES AND CHARGES**, *Cont'd.*7.16 Frame Relay Service Rates, *Cont'd.*7.16.2 Initial Non-Recurring Charges

Port Speed	<u>FRAME CHARGES</u>	
	Port Charge <u>per port</u>	Change or Add <u>per order</u>
DS-1 - 1.536 mbps	\$400.00	\$100.00
768 kbps	\$400.00	\$100.00
512 kbps	\$300.00	\$100.00
384 kbps	\$300.00	\$100.00
256 kbps	\$300.00	\$100.00
128 kbps	\$300.00	\$100.00
56/64 kbps	\$200.00	\$100.00

<u>ACCESS CIRCUIT CHARGES</u>	
Port Speed	<u>per termination</u>
DS-1 - 1.536 mbps	\$318.00
768 kbps	\$318.00
512 kbps	\$318.00
384 kbps	\$318.00
256 kbps	\$318.00
128 kbps	\$318.00
56/64 kbps	\$318.00

\* The Company may waive the above non-recurring charges for term commitments.

**SECTION 7 - CURRENT RATES AND CHARGES**, *Cont'd.*7.16 Frame Relay Service Rates, *Cont'd.*7.16.3 Optional - Monthly Recurring ChargesOPTIONAL FEATURE CHARGES

<u>Port Speed</u>	<u>Network Monitoring Tool - per PVC</u>
DS-1 - 1.536 mbps	\$10.00
768 kbps	\$10.00
512 kbps	\$10.00
384 kbps	\$10.00
256 kbps	\$10.00
128 kbps	\$10.00
56/64 kbps	\$10.00

7.16.4 Optional - Initial Non-Recurring ChargesOPTIONAL FEATURE CHARGES

<u>Port Speed</u>	<u>Network Monitoring Tool - per PVC</u>	<u>Expedite Order per site</u>
DS-1 - 1.536 mbps	\$15.00	\$250.00
768 kbps	\$15.00	\$250.00
512 kbps	\$15.00	\$250.00
384 kbps	\$15.00	\$250.00
256 kbps	\$15.00	\$250.00
128 kbps	\$15.00	\$250.00
56/64 kbps	\$15.00	\$250.00

**SECTION 7 - CURRENT RATES AND CHARGES**, *Cont'd.*

7.17 Residential Simple Rate Plan

(N)  
 |  
 (N)

7.17.1 Rates and Charges

Rate Per Minute

Outbound (1+) -

\$0.10

7.18 Frontier VIP

Frontier VIP calls made for intrastate Directory Assistance will be charged \$1.99 per call.

7.18.1 VIP Standard - Dedicated Term Plan Discounts

InterLATA  
 1+ Outbound

\* Base Rate (Month-to-Month and Term): \$0.1630

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

**SECTION 7 - CURRENT RATES AND CHARGES, Cont'd.**7.18 Frontier VIP, *Cont'd.*7.18.1 VIP Standard - Dedicated Term Plan Discounts, *Cont'd.*

IntraLATA  
1+ Outbound

\* Base Rate (Month-to-Month and Term): \$0.1630

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

InterLATA  
Toll Free Inbound

\* Base Rate (Month-to-Month and Term): \$0.1630

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

**SECTION 7 - CURRENT RATES AND CHARGES, Cont'd.**7.18 Frontier VIP, *Cont'd.*7.18.1 VIP Standard - Dedicated Term Plan Discounts, *Cont'd.*

IntraLATA  
Toll Free Inbound

* Base Rate (Month-to-Month and Term):				\$0.1630
	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

## 7.18.2 VIP Plus - Dedicated Term Plan Discounts

InterLATA

* Base Rate (Month-to-Month and Term):				\$0.1630
	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

**SECTION 7 - CURRENT RATES AND CHARGES**, *Cont'd.*

7.18 Frontier VIP, *Cont'd.*

7.18.2 VIP Plus - Dedicated Term Plan Discounts, *Cont'd.*

IntraLATA  
 1+ Outbound

\* Base Rate (Month-to-Month and Term): \$0.1630

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

InterLATA

\* Base Rate (Month-to-Month and Term): \$0.1630

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

**SECTION 7 - CURRENT RATES AND CHARGES, Cont'd.**

## 7.18 Frontier VIP, Cont'd.

## 7.18.2 VIP Plus - Dedicated Term Plan Discounts, Cont'd.

IntraLATA  
Toll Free Inbound

* Base Rate (Month-to-Month and Term):				\$0.1630
	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

## 7.18.3 VIP Standard - Switched Term Plan Discounts

InterLATA  
1+ Outbound

* Base Rate (Month-to-Month and Term):				\$0.1950
	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	11.00%	38.70%
\$2,500	7.00%	18.00%	11.00%	38.70%
\$5,000	7.00%	18.00%	11.00%	38.70%
\$10,000	7.00%	18.00%	11.00%	38.70%

**SECTION 7 - CURRENT RATES AND CHARGES, Cont'd.**

## 7.18 Frontier VIP, Cont'd.

## 7.18.3 VIP Standard - Switched Term Plan Discounts, Cont'd.

IntraLATA  
1+ Outbound

\* Base Rate (Month-to-Month and Term): \$0.1950

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	11.00%	38.70%
\$2,500	7.00%	18.00%	11.00%	38.70%
\$5,000	7.00%	18.00%	11.00%	38.70%
\$10,000	7.00%	18.00%	11.00%	38.70%

InterLATA  
Toll Free Inbound

\* Base Rate (Month-to-Month and Term): \$0.1950

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	11.00%	38.70%
\$2,500	7.00%	18.00%	11.00%	38.70%
\$5,000	7.00%	18.00%	11.00%	38.70%
\$10,000	7.00%	18.00%	11.00%	38.70%

**SECTION 7 - CURRENT RATES AND CHARGES**, *Cont'd.*

7.18 Frontier VIP, *Cont'd.*

7.18.3 VIP Standard - Switched Term Plan Discounts, *Cont'd.*

IntraLATA  
 Toll Free Inbound

\* Base Rate (Month-to-Month and Term): \$0.1950

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	11.00%	38.70%
\$2,500	7.00%	18.00%	11.00%	38.70%
\$5,000	7.00%	18.00%	11.00%	38.70%
\$10,000	7.00%	18.00%	11.00%	38.70%

7.18.4 VIP Plus - Switched Term Plan Discounts

InterLATA  
 1+ Outbound

\* Base Rate (Month-to-Month and Term): \$0.1950

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

**SECTION 7 - CURRENT RATES AND CHARGES, Cont'd.**7.18 Frontier VIP, *Cont'd.*7.18.4 VIP Plus - Switched Term Plan Discounts, *Cont'd.*

IntraLATA  
1+ Outbound

\* Base Rate (Month-to-Month and Term): \$0.1950

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

InterLATA  
Toll Free Inbound

\* Base Rate (Month-to-Month and Term): \$0.1950

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

**SECTION 7 - CURRENT RATES AND CHARGES, Cont'd.**

7.18 Frontier VIP, Cont'd.

7.18.4 VIP Plus - Switched Term Plan Discounts, Cont'd.

IntraLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term):				\$0.1950
	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

7.19 Directory Assistance

7.19.1 Directory Assistance

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator. No call allowance applies.

Directory Assistance, per Call \$1.99

7.19.2 Directory Assistance Call Completion (DACC)

The applicable usage charge is the rate shown below.

Per Completed Call \$1.00  
 Rate Per Minute 0.10

7.20 FrontierWorks LD

Block of Time (BOT) minutes	Overage Rate per minute	
	IntraLATA/Intrastate	InterLATA/Intratstate
Free -100	\$0.1400	\$0.1400
BOT-250	\$0.1300	\$0.1300
BOT-500	\$0.1300	\$0.1300
BOT-1000	\$0.1300	\$0.1300

(T)  
 |  
 (T)  
 |  
 (N)  
 |  
 (N)

**SECTION 7 - CURRENT RATES AND CHARGES, Cont'd.**

7.21 Arizona Universal Service Fund Surcharge

The surcharges set forth below relate to funding the Arizona Universal Service Fund (AUSF) and are in addition to the rates and charges for access service, toll service and local service set forth in the applicable tariffs. If the Company determines it has collected its annually assessed amount prior to the end of the calendar year, it will suspend collection of these surcharges for the remainder of that year, subject to any subsequent adjustment necessitated by Arizona Corporation Commission Order.

7.21.1 Toll Portion Element – AUSF Surcharge for interLATA toll

The surcharge amounts are per A.C.C. R-14-2-1201 through R14-2-1217. As the Arizona Corporation Commission issues orders, which increase or decrease the requirement for AUSF funding, this surcharge amount(s) will be adjusted accordingly.

(T)  
 |  
 (T)

7.22 Freedom Calling Plan – Version B

RATE PER MINUTE		
Block of Time (BOT) minutes	IntraLATA/Intrastate	InterLATA/Intrastate
300	\$0.1200	\$0.1200
600	\$0.1100	\$0.1100

7.23 Frontier Destinations

Frontier Destinations Instate Intrastate Rates per minute of use			
Term Plan Commitment	Month to Month	1 Year	2 Year
	\$0.1100	0.1075	0.1050

Frontier Destinations State-to-State Intrastate Rates per minute of use			
Term Plan Commitment	Month to Month	1 Year	2 Year
	\$0.1250	0.1225	0.1200

**SECTION 7 - CURRENT RATES AND CHARGES, Cont'd.**

7.24 FrontierWorks Business Connections LD Bundle

Block of Time (BOT) minutes	Intrastate Rate per minute	
	IntraLATA/Intrastate	InterLATA/Intrastate
BOT-100	\$0.1200	\$0.1200
BOT-300	\$0.1200	\$0.1200
BOT-600	\$0.1100	\$0.1100
BOT-900	\$0.1100	\$0.1100

7.24.1 FrontierWorks Business Connections LD Bundle LD Toll Free

(8XX) Rate Per Minute	
Block of Time (BOT) minutes	Intrastate
BOT-100	\$0.1200
BOT-300	\$0.1200
BOT-600	\$0.1100
BOT-900	\$0.1100

Ancillary Charges

An additional \$1.99 per call surcharge will be assessed on all calls placed for intrastate Directory Assistance.

7.25 Frontier Small Business Advantage LD, Version B

7.25.1 Usage Rates

Block of Time (BOT) minutes	Overage Rate per minute	
	IntraLATA/Intrastate	InterLATA/Intrastate
BOT- 200	\$0.1200	\$0.1200
BOT- 400	\$0.1100	\$0.1100
BOT- 600	\$0.1100	\$0.1100

7.25.2 Ancillary charges

An additional \$1.99 per call surcharge will be assessed on all calls placed for intrastate Directory Assistance.

(N)  
 \_\_\_\_\_  
 (N)

**SECTION 7 - CURRENT RATES AND CHARGES**, *Cont'd.*

7.26 Frontier Mohave Choices LD

7.26.1 Usage Rates

Block of Time (BOT) minutes	Overage Rate per minute	
	IntraLATA/Intrastate	InterLATA/Intrastate
BOT- 300	\$0.0700	\$0.0700
BOT- 500	\$0.0700	\$0.0700

7.26.2 Ancillary Charges

An additional \$1.99 per call surcharge will be assessed on all calls placed for intrastate Directory Assistance.

7.27 Frontier Digital Phone Service – 2010 – Grandfathered as of July 14, 2012

(C)

7.27.1 Rates For Additional Phone Lines

	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

7.28 Frontier Business Metro Service

7.29 Rates and Charges

	<u>Monthly Charge</u>
Frontier Business Metro	\$15.00
Non-eligible calls	<u>Rate per minute</u>
Day	\$.05
Evening	\$.05
Night/Weekend	\$.05

**SECTION 7 - CURRENT RATES AND CHARGES**, *Cont'd.*

7.29 Frontier Digital Phone Nationwide Unlimited Service

7.29.1 Rates For Additional Phone Lines

	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

7.30 Frontier Digital Phone Essentials

7.30.1 Rates and Charges

	<u>Rate Per Minute</u>
Overage Rate	\$.10
Canadian Rate	\$.05

7.31 Frontier Digital Phone Unlimited Service

7.31.1 Rates and Charges

	<u>Rate Per Minute</u>
Canadian Rate	\$.05

7.32 Frontier Business Long Distance Plan

7.32.1 Rates and Charges

	<u>Rate Per Minute</u>
Outbound (1+) Interstate	\$0.07
Canadian Calls	\$0.07

(N)  
 |  
 (N)

**SECTION 7 - CURRENT RATES AND CHARGES**, *Cont'd.*

7.32 Business Cents

7.32.1 Rates and Charges

	<u>Rate Per Minute</u>
1+	\$0.04
Toll Free	\$0.045

7.33 OneVoice Nationwide

7.33.1 Rates and Charges

	<u>Rate Per Minute</u>
Canadian Calls per minute	\$.05
Data Calls per minute	\$.10

7.34 OneVoice 100

7.34.1 Rates and Charges

	<u>Rate Per Minute</u>
Canadian Calls per minute	\$.05
Overage Charges per minute (over 100 min)	\$.05
Data Calls per minute	\$.10

(N)  
 |  
 (N)