

OPERATOR SERVICES TARIFF
OF
FRONTIER COMMUNICATIONS OF AMERICA, INC.

This Tariff contains the service descriptions and rates applicable to the furnishing of operator services offered by **Frontier Communications of America, Inc.** ("The Company") within the State of Arizona.

Issued: December 8, 2003

Effective Date: January 7, 2004

Issued By: Vice President Regulatory Affairs
180 South Clinton Avenue
Rochester, New York 14646

CHECK SHEET

The Title Page and pages listed below are inclusive and effective as of the date shown. Original and revised pages as named below contain all changes from the original tariff that are in effect on the date shown on each page.

Page Number Revision		Page Number Revision	
Title Page	Original	26	Original
1	3 rd Revised*	27	1 st Revised
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11	Original	37	1 st Revised*
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25	Original		

* Indicates pages included with this filing.

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EXPLANATION OF SYMBOLS

The following are the only symbols used for the purposes indicated below:

C - To signify Changed Regulation.

D - Delete or Discontinue

I - Change Resulting in an Increase to a rate

M - Moved from Another Tariff Location

N - New

R - Change Resulting in a Reduction to a rate

S - Matter Appearing Elsewhere or Repeated for Clarification

T - Change in Text But No Change to Rate or Charge

Z - Correction

TARIFF FORMAT

- A. Page Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc., the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets** - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages). The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the Commission.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the Subscriber's or Customer's location to the Carrier's designated point of presence or network switching center.

Aggregator - Any person or other legal entity that may be a Customer and, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises, for telephone calls using a provider of operator services.

Authorized User - A person, firm or corporation, or any other entity authorized by the Customer or Subscriber to communicate utilizing the Company's services.

Collect - A billing arrangement by which the charges for a call may be billed to the called party, provided the called party agrees to accept the charges. (T)
(T)

Commission - Refers to the Arizona Corporation Commission.

Company - Frontier Communications of America, Inc. ("the Company"), unless otherwise indicated by the context.

Consumer - A person who is not a Customer initiating any telephone calls using operator services.

Customer - The person, firm or corporation, or other entity which orders, cancels, amends, or uses service and is responsible for the payment of charges and/or compliance with tariff regulations.

Customer Premises Equipment - Terminal equipment, as defined herein, which is located on the Customer's premises.

Day Rate Period - After 8:00 am to, but not including, 5:00 pm Monday through Friday.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, *cont'd.*

Evening Rate Period - After 5:00 pm to, but not including, 11:00 pm Monday through Friday, and on Sunday.

LEC - Local Exchange Company.

Night/Weekend Rate Period - After 11:00 pm to, but not including, 8:00 am Monday through Friday, all day Saturday, and Sunday to, but not including 5:00 pm.

Operator Dialed Surcharge - A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).

Operator Assisted Station to Station - A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).

Operator Assisted Person to Person - An operator assisted call in which the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached. The calling party is responsible for identifying the party at the called station.

Special Access - Where access between the Subscriber or Customer and the interexchange carrier is provided on dedicated circuits. The cost of Special Access is billed to the Customer by the local exchange carrier, or other approved access provider.

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(T)

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, *cont'd.*

Subscriber - The person, firm, corporation, or other legal entity which arranges for services of the Company on behalf of transient third party Customers or Authorized Users. The Subscriber is responsible for compliance with the terms and conditions of this tariff. A Subscriber is also a Customer under the terms of the tariff.

Switched Access - Where access between the Customer and the Carrier is provided on local exchange company circuits capable of accessing the local switched network. The cost of switched Feature Group access is billed to the Carrier.

Terminal Equipment - Devices, apparatus, and associated wiring, such as teleprinters, telephones, or data sets.

Billed to Third Number - Operator assisted telephone call that can be billed to the party other than the calling and called party. The operator calls the third number for the party to accept the charges before the call can proceed.

(T)
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(T)

V & H Coordinates - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purposed of rating calls.

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of the Company

The Company is a resale common carrier providing operator services to Customers within the State of Arizona. The Company's services and facilities are furnished for communications originating at specified points within the State of Arizona under terms of this Tariff.

The Company provides for the installation, operation, and maintenance of the communications services provided herein in accordance with the terms and conditions set forth under this Tariff. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the Company's services. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.

2.2 Applicability of Tariff

This Tariff is applicable to telecommunications services provided by the Company within the state of Arizona.

SECTION 2 - RULES AND REGULATIONS, *cont'd.***2.3 Payment and Credit Regulations****2.3.1 Payment Arrangements**

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. The Customer agrees to pay to the Company or its authorized agent any cost(s) incurred as a result of any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize.

All charges due by the Customer are payable to the Company or any agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Arizona Corporation Commission. Any objections to billed charges must be promptly reported to the Company or its billing agent. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

Charges for installations, service connections, moves, and rearrangements, where applicable, are payable upon demand by the Company or its authorized agent. The billing thereafter will include recurring charges and actual usage as defined in this Tariff.

SECTION 2 - RULES AND REGULATIONS, *cont'd.*

2.3 Payment and Credit Regulations, *cont'd.*

2.3.2 Deposits

The Company does not collect deposits from its Customers.

2.3.3 Advance Payments

The Company does not require advance payments from its Customers.

SECTION 2 - RULES AND REGULATIONS, *cont'd.***2.3 Payment and Credit Regulations, *cont'd.*****2.3.4 Commercial Credit Card Payment Option**

Customers may choose to pay monthly bills via certain commercial credit cards accepted by the Company. Credit Card billed Customers will receive monthly call detail statements, which are separate from the credit card bills. If the Customer's credit card company rejects billing, the Company will make three attempts - two by telephone and one by mail - to contact the Customer for alternative payment arrangements. If alternative payment arrangements are not made in seven days, the Customer's long distance service is discontinued.

2.3.5 Payment Due Date and Late Payment Charges

All bills are due upon receipt. Any bill outstanding and unpaid more than thirty (30) days after the date the bill is postmarked, shall be considered past due. A late payment fee of 1.5% per month will be applied to any past due balance.

2.3.6 Return Check Charge

A return check charge of \$25.00 will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of the billing entity (i.e. local exchange company and/or commercial credit card company) and pursuant to Arizona law and Arizona Corporation Commission regulations.

SECTION 2 - RULES AND REGULATIONS, *cont'd.***2.4 Taxes and Fees**

- 2.4.1** For all calls, state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items on the Customer's bill and are not included in the quoted rates and charges set forth in this tariff.
- 2.4.2** To the extent that a municipality, other political subdivision or local agency of government, or Commission imposes upon and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, insofar as practicable and allowed by law, be billed pro rata to Customers receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.
- 2.4.3** The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Such adjustments shall be listed in this tariff.

SECTION 2 - RULES AND REGULATIONS, *cont'd.***2.4 Taxes and Fees, *cont'd.*****2.4.3 *cont'd.*****A. Pay Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. The Pay Telephone Surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Rate per Call	\$0.26
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SECTION 2 - RULES AND REGULATIONS, *cont'd.***2.5 Refunds or Credits for Service Outages or Deficiencies****2.5.1 Interruption of Service**

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.6 herein. No credit is issued for outages less than ½ hour in duration. Credit for outages greater than ½ hour in duration is issued for fixed recurring monthly charges only. Outage credits are calculated in thirty minute intervals. The amount of the credit is determined by prorating the monthly recurring charge for the time of the outage (in thirty-minute intervals). It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by the Customer and connected to the Company's terminal. Interruptions caused by Customer-provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via local exchange company access.

Credit allowances for interruptions of service billed on a usage basis shall be limited to the rate applicable to the initial period of the call to compensate for re-establishment of the connection.

SECTION 2 - RULES AND REGULATIONS, *cont'd.***2.5 Refunds or Credits for Service Outages or Deficiencies, *cont'd.*****2.5.2 Inspection, Testing and Adjustment**

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for such tests and adjustments as may be deemed necessary for maintenance in a condition satisfactory to the Company. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.6 Liabilities of the Company

2.6.1 The liability of the Company for any claim or loss, expense or damage (including indirect, special, or consequential damage) for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this Tariff shall not exceed an amount equivalent to the proportionate charges to the Customer for the period of service or the facility provided during which such interruption, delay, error, omission, or defect occurs.

2.6.2 The Company shall not be liable for any claim or loss, expense, or damage (including indirect, special, or consequential damage), for any interruption, delay, error, omission, or other defect in any service facility, or transmission provided under this Tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by any act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

SECTION 2 - RULES AND REGULATIONS, *cont'd.***2.6 Liabilities of the Company, *cont'd.***

2.6.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer or other users of its service against any claim or loss, expense, or damage, (i) for defamation, invasion of privacy, infringement of copyright or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property, or entity arising from the material data, information, or content revealed to, transmitted, processed, handled, or used by Company under this Tariff, or (ii) for connecting, combining, or adapting Company's facilities with Customer's apparatus or systems, or (iii) for any act or omission of the Customer, or (iv) for any personal injury or death of any person, or for any loss of or damage to Customer's premises or any other property, whether owned by Customer or others, caused directly or indirectly by the installation, maintenance, location, condition, operation, failure or removal of equipment or wiring provided by the Company if not directly caused by negligence of the Company.

2.6.4 The Company will provide credit on charges disputed by Customer in writing that are verified as incorrect by Company. If objection in writing is not received by Company within a reasonable period of time after bill is rendered (as determined by current law and regulatory policy), the account shall be deemed correct and binding upon the Customer.

SECTION 2 - RULES AND REGULATIONS, *cont'd.*

2.7 Refusal or Discontinuance by Company

2.7.1 Service may be suspended by the Company, without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore services as soon as it can be provided without undue risk. (T)

2.7.2 The Company may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given notice to comply with any rule or remedy any deficiency:

- A.** For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- B.** For use of telephone service for any purpose other than that described in the application.
- C.** For neglect or refusal to provide reasonable access to the Company or its agents for the purpose of inspection and maintenance of equipment owned by the Company or its agents.
- D.** For noncompliance with or violation of Commission regulation or rules and regulations on file with the Commission.

SECTION 2 - RULES AND REGULATIONS, *cont'd.***2.7 Refusal or Discontinuance by Company, *cont'd.*****2.7.2 *cont'd.***

- E.** For nonpayment of bills, provided that suspension or termination of service shall not be made without five (5) days written notice to the Customer, except in extreme cases. Such notice will be provided in a mailing separate from the Customer's regular monthly bill for service.
- F.** Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect the Company's equipment or service to others.
- G.** Without notice in the event of tampering with the equipment or services owned by the Company or its agents.
- H.** Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- I.** Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Company from furnishing such services.

SECTION 2 - RULES AND REGULATIONS, *cont'd.*

2.8 Limitations of Service

- 2.8.1** Service will be furnished subject to the continuing economic availability of the necessary facilities and/or equipment and subject to the provisions of this Tariff.
- 2.8.2** The Company reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control, or when the Customer is using the service in violation of the provisions of this Tariff, or in violation of law.
- 2.8.3** The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.8.4** The Company reserves the right to discontinue the offering of any service with proper notice or deny an application for service if a change in regulation materially and negatively impacts the financial viability of the service in the best business judgment of the Company.

SECTION 2 - RULES AND REGULATIONS, *cont'd.***2.9 Use of Service**

Service may be used for any lawful purpose for which it is technically suited. Customers reselling or rebilling the Company' Arizona intrastate service must have authority to provide interexchange services from the Arizona Corporation Commission.

2.10 Terminal Equipment

Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or systems, such as PBXs, key systems, multiplexers, repeaters, signaling sets, teleprinters, handsets, or data sets. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of Company's service.

SECTION 2 - RULES AND REGULATIONS, *cont'd.*

2.11 Cost of Collection and Repair

Customer is responsible for any and all costs incurred in the collection of monies due the Company including legal and accounting expenses. The Customer is also responsible for recovery costs of Company-provided equipment and any expenses required for repair or replacement of damaged equipment.

2.12 Restoration of Service

Restoration of service shall be accomplished in accordance with Arizona Corporation Commission and FCC rules and regulations.

SECTION 2 - RULES AND REGULATIONS, *cont'd.*

2.13 Other Rules

2.13.1 The Company may temporarily suspend service without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, or by blocking calls using certain Personal Account codes when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as service can be provided without undue risk of fraud.

SECTION 3 - SERVICE DESCRIPTION AND MAXIMUM RATES

3.1 General

The Company provides operator assisted services for communications originating and terminating within the State of Arizona. The Company's services are available twenty-four hours per day, seven days a week. Intrastate service is offered in conjunction with interstate service.

Customers are charged individually for each call placed using the Company's service. Charges may vary by service offering, mileage band, class of call, time of day, day of week, calling volume and/or call duration. Customers are billed based on their use of The Company' services and network. No installation charges apply.

SECTION 3 - SERVICE DESCRIPTION AND MAXIMUM RATES, *cont'd.***3.2 Calculation of Distance**

Usage charges for all mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call.

The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between the Wire Center of the Customer's equipment and that of the destination point is calculated by using the "V" and "H" coordinates found in BellCore's V&H Tape and NECA FCC Tariff No. 4.

- Step 1 - Obtain the "V" and "H" coordinates for the Wire Centers serving the Customer and the destination point.
- Step 2 - Obtain the difference between the "V" coordinates of each of the Wire Centers. Obtain the Difference between the "H" coordinates.
- Step 3 - Square the differences obtained in Step 2.
- Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the Wire Centers.

Formula:

$$\sqrt{\frac{(V_1V_2)^2 + (H_1H_2)^2}{10}}$$

SECTION 3 - SERVICE DESCRIPTION AND MAXIMUM RATES, *cont'd.***3.3 Timing of Calls**

Billing for calls placed over the network is based in part on the duration of the call.

- 3.3.1** Timing for all calls begins when the called party answers the call (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 3.3.2** Chargeable time for all calls ends when one of the parties disconnects from the call.
- 3.3.3** Minimum call duration and additional increments for billing are specified in the description of each service.
- 3.3.4** No charges apply to incomplete calls.
- 3.3.5** When a call is established in one rate period and ends in another rate period, the rate in effect at the calling station applies to the entire call.

SECTION 3 - SERVICE DESCRIPTION AND MAXIMUM RATES, *cont'd.*

3.4 Rate Periods

Unless otherwise specified in this tariff, the following rate periods apply to all services subject to time of day discounts:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD						
5:00 PM TO 11:00 PM*	EVENING RATE PERIOD						EVE
11:00 PM TO 8:00 AM*	NIGHT/WEEKEND RATE PERIOD						

* Up to but not including.

Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rates in effect in that boundary for each portion of the call, based on the time of day at the Customer location.

3.5 Holiday Rates

Calls on the following Company-recognized Holidays are rated at the Evening Rate Period rate unless a lower rate would normally apply.

New Year's Day**	Labor Day	Christmas Day**
Independence Day**	Thanksgiving Day	

* - When this Holiday falls on Sunday, the Holiday rate applies to calls placed on the preceding Friday.

SECTION 3 - SERVICE DESCRIPTION AND MAXIMUM RATES, *cont'd.***3.6 Operator Services**

Operator Services are offered to Customers. Operator Services allow Customers and Consumers to place calls using operator assistance for call completion or billing.

Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this tariff. For calls made using a telephone company card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used for Operator Services. The Company reserves the right to verify acceptance of charge prior to billing charges to a third party number.

3.6.1 Operator services may be used by the presubscribed Customer and by the Aggregator and their respective Consumers (i.e., patrons, guests, invitees or employees) to complete Person-to-Person, Collect and Third-Party calls. (T)

3.6.2 Charges for Operator Assisted Calls include two components: a usage-sensitive component based upon the time-of-day rate period, mileage, and duration of the call; and a fixed service charge based upon the type of operator service provided.

3.6.3 The usage-sensitive portion of the charge for an Operator Assisted Call is set forth in Section 3.6.8 below.

3.6.4 The fixed service charge portions of the charge for an Operator Assisted Call is set forth in Sections 3.6.9 below.

3.6.5 The Company shall not bill the Customer for any surcharges or fees imposed by the Aggregator. With respect to charges imposed by the Aggregator for the use of the telephone, the Aggregator is responsible for charging a flat rate and for posting of the charge in plain view at each telephone.

SECTION 3 - SERVICE DESCRIPTION AND MAXIMUM RATES, *cont'd.***3.6 Operator Services, *cont'd.***

- 3.6.6** Service may be suspended by the Company, without notice to the Customer or the Aggregator, by blocking traffic to certain countries, cities, or NXX exchanges, or by blocking calls using credit cards, when the Company deems it necessary to take such action to prevent unlawful use of service. The Company shall restore service as soon as it can be provided without undue risk. The Company reserves the right to validate the credit worthiness of Customers through available credit card, called number, Third Party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the Customer/Consumer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call. (T)
(T)
- 3.6.7** The Aggregator is responsible for payment of the Company's charges for all calls placed from the Aggregator's Premises except for Collect, Third Party and credit card calls. The credit card holder or local exchange company service subscriber is responsible for payment of the Company's charges for all calls billed to a credit card or a telephone line number, respectively. (T)
|
(T)

SECTION 3 - SERVICE DESCRIPTION AND MAXIMUM RATES, *cont'd.*
3.6 Operator Services, *cont'd.***3.6.8 Maximum Per Minute Usage Charges**

Rate MILEAGE	DAY		EVENING		NIGHT/WEEKEND	
	Initial Period	Each Addition Period	Initial Period	Each Addition Period	Initial Period	Each Addition Period
1 - 10	\$.3000	\$.3000	\$.3000	\$.3000	\$.3000	\$.3000
11 - 16	\$.4000	\$.3000	\$.3000	\$.3000	\$.3000	\$.3000
17 - 22	\$.4000	\$.3000	\$.3000	\$.3000	\$.3000	\$.3000
23 - 30	\$.4500	\$.3000	\$.3135	\$.3000	\$.3000	\$.3000
31 - 40	\$.5065	\$.3000	\$.3135	\$.3000	\$.3000	\$.3000
41 - 55	\$.5307	\$.3332	\$.3135	\$.3000	\$.3000	\$.3000
56 - 70	\$.5560	\$.3732	\$.3590	\$.3000	\$.3000	\$.3000
71 - 124	\$.5560	\$.3865	\$.3590	\$.3000	\$.3000	\$.3000
125 - 196	\$.5560	\$.4265	\$.3590	\$.3000	\$.3000	\$.3000
197 - 292	\$.5560	\$.4799	\$.3590	\$.3000	\$.3000	\$.3000
293 +	\$.5800	\$.4820	\$.3908	\$.3000	\$.3000	\$.3000

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 180 South Clinton Avenue
 Rochester, New York 14646

SECTION 3 - SERVICE DESCRIPTION AND MAXIMUM RATES, *cont'd.***3.6 Operator Services, *cont'd.*****3.6.9 Maximum Service Charge Per Call**

	<u>Billed To</u>		
<u>Customer Dialed Credit Card Station</u>	<u>Credit Card</u>		
Customer Dialed/Automated	\$1.50		
Customer Dialed and Operator Assisted	\$1.50		
Customer Dialed and Operator Must Assist	\$1.50		
<u>Operator Station</u>	<u>Per Call</u>		(T)
	<u>IntraLATA</u>	<u>InterLATA</u>	(N)
Operator Assisted Station to Station	\$2.30	\$2.30	(T)(N)
Collect	\$2.30	\$2.30	
Operator Assisted Person to Person	\$4.50	\$4.50	
Billed to Third Number	\$2.30	\$2.30	(T)(N)
<u>Operator Dialed Surcharge</u>	<u>All Calls</u>		(N)
Customer Dialed	\$1.30		
Operator Dialed	\$1.50		
Public Payphone Surcharge	\$0.26		

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9260 E. Stockton Blvd.
Elk Grove, CA 95624

SECTION 3 - SERVICE DESCRIPTION AND MAXIMUM RATES, *cont'd.*

3.7 Directory Assistance

3.7.1 A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service.

3.7.2 Rates

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator. No call allowance applies.

	<u>Maximum</u>
Directory Assistance, per Request	\$2.00

SECTION 3 - SERVICE DESCRIPTION AND MAXIMUM RATES, *cont'd.*

Reserved For Future Use

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(D)

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SECTION 4 - PROMOTIONS**4.1 Promotions - General**

From time to time the Company shall, at its option, promote subscription or stimulate network usage by offering to waive some of all of the nonrecurring or recurring charges for the Customer (if eligible) of target services for a limited duration, not to exceed 90 days, or by offering premiums or refunds of equivalent value. Such promotions shall be made available to all similarly situated Customers in the target market area. All promotions will be filed with and approved by the Commission prior to offering them to Customers.

4.2 Demonstration of Calls

From time to time the Company shall demonstrate service by providing free test calls of up to four minutes duration over its network.

SECTION 5 - CONTRACT SERVICES**5.1 General**

At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer not contemplated in this tariff. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for six months after the initial offering to the first contract Customer for any given set of terms.

SECTION 6 - CURRENT PRICE LIST
Operator Services**Per Minute Usage Charges**

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Partial minutes are rounded up to the next minute. Usage charges apply based upon the service type. Please see the following tables to identify the service type.

Rate MILEAGE	DAY		EVENING		NIGHT/WEEKEND	
	Initial Period	Each Addition Period	Initial Period	Each Addition Period	Initial Period	Each Addition Period
1 - 10	\$.3000	\$.3000	\$.3000	\$.3000	\$.3000	\$.3000
11 - 16	\$.4000	\$.3000	\$.3000	\$.3000	\$.3000	\$.3000
17 - 22	\$.4000	\$.3000	\$.3000	\$.3000	\$.3000	\$.3000
23 - 30	\$.4500	\$.3000	\$.3135	\$.3000	\$.3000	\$.3000
31 - 40	\$.5065	\$.3000	\$.3135	\$.3000	\$.3000	\$.3000
41 - 55	\$.5307	\$.3332	\$.3135	\$.3000	\$.3000	\$.3000
56 - 70	\$.5560	\$.3732	\$.3590	\$.3000	\$.3000	\$.3000
71 - 124	\$.5560	\$.3865	\$.3590	\$.3000	\$.3000	\$.3000
125 - 196	\$.5560	\$.4265	\$.3590	\$.3000	\$.3000	\$.3000
197 - 292	\$.5560	\$.4799	\$.3590	\$.3000	\$.3000	\$.3000
293 +	\$.5800	\$.4820	\$.3908	\$.3000	\$.3000	\$.3000

 Issued: December 8, 2003

Effective Date: January 7, 2004

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 180 South Clinton Avenue
 Rochester, New York 14646

SECTION 6 - CURRENT PRICE LIST, *cont'd.*

Operator Services, *cont'd.*

Service Charge Per Call - Per Minute

	<u>Billed To</u>		
<u>Customer Dialed Credit Card Station</u>	<u>Credit Card</u>		
Customer Dialed/Automated	\$1.50		
Customer Dialed and Operator Assisted	\$1.50		
Customer Dialed and Operator Must Assist	\$1.50		
<u>Operator Station</u>	<u>Per Call</u>		(T)
	<u>IntraLATA</u>	<u>InterLATA</u>	(N)
Operator Assisted Station to Station	\$2.30	\$2.30	(T)(N)
Collect	\$2.30	\$2.30	
Operator Assisted Person to Person	\$4.50	\$4.50	
Billed to Third Number	\$2.30	\$2.30	(T)(N)
<u>Operator Dialed Surcharge</u>	<u>All Calls</u>		(N)
Customer Dialed	\$1.30		
Operator Dialed	\$1.50		
Public Payphone Surcharge	\$0.47		

SECTION 6 - CURRENT PRICE LIST, *cont'd.*

Directory Assistance

Directory Assistance, per Request \$1.15

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