

FRONTIER NORTH INC.

SCHEDULE OF RATES, CHARGES, AND
REGULATIONS GOVERNING

DIRECTORY ASSISTANCE SERVICE

Applying to Intrastate Service in Michigan

All services subject to this Tariff are no longer available for purchase by new customers, other than for Lifeline-eligible customers, (N)
in any location in this state where such services are provided wholly or in part over copper facilities. (N)

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DIRECTORY ASSISTANCE SERVICE

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DIRECTORY ASSISTANCE SERVICE

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DIRECTORY ASSISTANCE SERVICE

A. APPLICATION OF TARIFF

1. This Tariff applies to Directory Assistance Service furnished in Michigan by Frontier North Inc. hereinafter referred to as the Company.
2. All services subject to this Tariff are no longer available for purchase by new customers, other than for Lifeline-eligible customers, in any location in this state where such services are provided wholly or in part over copper facilities. (N)
(N)
(N)

B. EXPLANATION OF SYMBOLS

- (C) Signifies a Changed regulation.
- (D) Signifies a Discontinued tariff or regulation.
- (I) Signifies an Increase.
- (N) Signifies a New rate or rule.
- (R) Signifies a Reduction.

DIRECTORY ASSISTANCE SERVICE

A. GENERAL

1. Directory Assistance provides the calling party with available telephone numbers for the party's home numbering plan. Directory Information Assistance will not include numbers for which customers have requested that the number not be provided, or that the requested party has no listing.

B. CONDITIONS

1. The Directory Assistance charges specified in this tariff apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same local calling area or in the customer's Home Numbering Plan Area (HNPA).
2. A maximum of two (2) requested telephone numbers will be provided for each Directory Assistance Call.
3. Charges for Directory Assistance Service do not apply for calls originating from accounts being used by a certified visually or physically handicapped person.
4. Business telephone numbers or listings can be obtained when the calling party furnishes a city, state, and either a listed name or a category or type of business designation. The directory assistance operator, upon request, will search up to a maximum of two business categories or designations per call, using Business Category Search. Up to three business names are furnished from this random type of search, per category or designation. With each type of business search, the caller is billed for each business category or designation searched. Charges apply even if the numbers are non-published or no numbers are found.
5. The Telephone Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished, and the customer shall indemnify and save the Company harmless against all claims, damages, or judgments (including costs and reasonable attorney's fees) that may arise from the use of such information.
6. Customers requesting operator assistance in order to complete a call to Directory Assistance will incur appropriate charges for Local Operator Assisted calls in addition to the charge of \$1.50 per call. These calls will not be included in the normal call allowances.
7. Customers requesting that the Directory Assistance Service Charge be billed to a Third Number or Credit (Calling) Card, the appropriate Assisted Call Charge for Station calls also applies. The allowance specified in C. following does not apply.
8. Directory Assistance calls made from hospitals that equip patient rooms for telephone service, or from hotels/motels that equip guest rooms for telephone service will be charged \$1.50 per call after applicable allowance.

DIRECTORY ASSISTANCE SERVICE

C. RATES

1. The rates shown below are in addition to all rates and charges applicable for service with which this service may be furnished.

<u>Directory Assistance Calls Per Month</u>	<u>Charge Per Call</u>	<u>Effective Date</u>
0 - 1 call	\$1.50 per call	April 1, 2007

DIRECTORY ASSISTANCE CALL COMPLETION SERVICE

A. GENERAL

1. GENERAL

DACC Allows customers the option to have their Local, IntraLATA or InterLATA calls completed to a requested number by either Directory Assistance Operator or Directory Assistance Audio Response System that provides the requested directory listed number.

2. REGULATIONS

The Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.

Charges for DACC are not applicable to calls placed from hospitals, or to calls placed by customers who certify they are unable to use a directory because of visual or physical handicap.

DACC will only be furnished where facilities and operating conditions permit.

The calling party will incur a \$.10 per minute usage charge for all toll calls completed between the calling station and the station connected via DACC. No usage plan discounts will apply to calls connected via DACC.

IntraLATA calls completed through the use of DACC will be carried by the Telephone Company, notwithstanding the identity of the presubscribed IntraLATA carrier (ILC PIC) selected by the Customer.

3. RATES AND CHARGES

Directory Assistance Call Completion, per call \$1.00

NATIONAL DIRECTORY ASSISTANCE SERVICE

A. GENERAL

1. GENERAL

National Directory Assistance (NDA) will provide the customer with directory listings from the Telephone Company's directory assistance database. This database will make all the Telephone Company listings available to any operator workstation along with national listings from other provider database(s). The Telephone Company will provide listings for residential, business, government, Telephone Company 1-800, and Telephone Company local emergency numbers. Customer Name and Address (CNA) Service is a reverse search feature which allows the caller to request a customer's name and/or address after giving the directory assistance operator a complete phone number.

2. REGULATIONS

The customer will receive a maximum up to two listings per call, i.e., two NDA numbers, one NDA number and one CNA listing or two CNA listings.

The Telephone Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Telephone Company harmless against all claims (including costs and attorney's fees) that may arise from the use of such information.

The customer will have access to any in- or out-of-franchise, number/address listing within the continental United States, Alaska and Hawaii, with the exception of non-published listings. When a non-published number/address is requested, the message "Non-published number/address" or "NP" is displayed and no information will be available.

Charges for National Directory Assistance/Customer Name and Address Service are applicable to calls placed from hospitals that equip patient rooms for telephone service or from hotel/motels that equip guest rooms for telephone service.

Charges for National Directory Assistance/Customer Name and Address Service are not applicable to calls placed by customers who certify they are unable to use a directory because of visual or physical handicap.

National Directory Assistance and Customer Name and Address Service will be available where technology permits.

3. RATES AND CHARGES

For each call to the National Directory Assistance/

Customer Name and Address Service \$1.50