Supplement 58
Telephone – PA P.U.C. No. 500
Fifty-Eighth Revised Title Page
Cancels Fifty-Seventh Revised Title Page

FRONTIER COMMUNICATIONS OF PENNSYLVANIA, LLC

COMPETITIVE SERVICES TARIFF

_____

RATES AND RULES

GOVERNING THE FURNISHING OF TELEPHONE SERVICE

IN

BERKS, LANCASTER, YORK (paging only) AND
DAUPHIN (paging only) COUNTIES
IN THE STATE OF PENNSYLVANIA

_____

ISSUED: February 24, 2025

EFFECTIVE: March 1, 2025

By

STATE DIRECTOR
GOVERNMENT AND EXTERNAL AFFAIRS
FRONTIER COMMUNICATIONS
COMMONWEALTH TELEPHONE COMPANY
DALLAS, PENNSYLVANIA

NOTICE

See Sheet 2

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

LIST OF MODIFICATIONS

This filing is to increase certain Directory Listing rates for Business customers.

Title Page
Fifty-Eighth Revised Title Page

List of Modifications
Fifty-Eighth Revised Sheet 2

Check Sheet
Fifty-Eighth Revised Sheet 3

Section 1
Second Revised Sheet 31
Second Revised Sheet 35
Second Revised Sheet 47
Second Revised Sheet 49
Second Revised Sheet 62

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

CHECK SHEET

Title Page		Fifty-Eighth Revised*
Sheet 2		Fifty-Eighth Revised*
Sheet 3		Fifty-Eighth Revised*
Sheet 3.1		Twenty-Sixth Revised
Sheet 4		First Revised
Sheet 5		First Revised
Sheet 6		Seventeenth Revised
Sheet 7		Fifteenth Revised
Section 1		
	Sheet 1	Second Revised
	Sheet 2	Second Revised
	Sheet 2.1	Original
	Sheet 3	Second Revised
	Sheet 4	Original
	Sheet 5	Original
	Sheet 6	Original
	Sheet 7	First Revised
	Sheet 8	First Revised
	Sheet 9	First Revised
	Sheet 10	First Revised
	Sheet 11	Original
	Sheet 12	Original
	Sheet 13	Original
	Sheet 14	Original
	Sheet 15	Original
	Sheet 16	Original
	Sheet 17	Original
	Sheet 18	Original
	Sheet 19	Original
	Sheet 20	Original
	Sheet 21	Original
	Sheet 22	Original
	Sheet 23	First Revised
	Sheet 24	First Revised
	Sheet 25	Original
	Sheet 26	Original
	Sheet 27	Original
	Sheet 28	First Revised
	Sheet 29	First Revised
	Sheet 30	Sixth Revised
	Sheet 31	Second Revised*
	Sheet 32	Original
	Sheet 33	Second Revised
Section 1	Sheet 34	Sixth Revised
	Sheet 35	Second Revised*
	Sheet 36	First Revised
	Sheet 37	First Revised
	Sheet 38	Sixth Revised
	Sheet 39	First Revised
	Sheet 40	First Revised
	Sheet 41	First Revised
	Sheet 42	First Revised
	Sheet 43	First Revised
	Sheet 44	First Revised
	Sheet 45	Sixth Revised
	Sheet 46	Second Revised
	Sheet 47	Second Revised*
	Sheet 48	Second Revised
	Sheet 49	Second Revised*
	Sheet 50	Original
	Sheet 51	Original
	Sheet 52	Third Revised
	Sheet 53	Second Revised
	Sheet 54	Sixth Revised
	Sheet 55	Third Revised
	Sheet 56	Third Revised
	Sheet 57	Sixth Revised
	Sheet 58	Third Revised
	Sheet 59	Third Revised
	Sheet 60	Sixth Revised
	Sheet 61	Second Revised
	Sheet 62	Second Revised*
	Sheet 63	Original
	Sheet 64	Original
	Sheet 65	Original
	Sheet 66	First Revised
	Sheet 67	First Revised
	Sheet 68	Second Revised
	Sheet 69	First Revised
	Sheet 70	Second Revised
	Sheet 71	Fifth Revised
	Sheet 72	First Revised
	Sheet 73	Second Revised
	Sheet 74	Fifth Revised
	Sheet 75	Original
	Sheet 76	Original
	Sheet 77	Original
	Sheet 78	Original

* Indicates page submitted with most recent filing

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

CHECK SHEET

Section 2		
	Sheet 1	Original
	Sheet 2	Original
	Sheet 3	Original
	Sheet 4	Original
	Sheet 5	Original
	Sheet 6	Original
	Sheet 7	Original
	Sheet 8	Original
	Sheet 9	Original
	Sheet 10	Original
	Sheet 11	Original
	Sheet 12	Original
Section 3		
	Sheet 1	Third Revised
	Sheet 2	Second Revised
	Sheet 3	Second Revised
	Sheet 4	Second Revised
Section 4		
	Sheet 1	Fourth Revised
	Sheet 2	Third Revised
	Sheet 3	Original
Section 5		
	Sheet 1	First Revised
	Sheet 2	First Revised
	Sheet 3	Eighth Revised*
Section 6		
	Sheet 1	Original
	Sheet 2	Original
	Sheet 3	Original
	Sheet 4	First Revised
	Sheet 5	First Revised
	Sheet 6	Seventh Revised
	Sheet 7	First Revised
	Sheet 8	First Revised
	Sheet 9	First Revised
	Sheet 10	First Revised
	Sheet 11	Original
Section 6		
	Sheet 12	Original
	Sheet 13	First Revised
	Sheet 14	First Revised
	Sheet 15	Seventh Revised
	Sheet 16	First Revised
Section 7		
	Sheet 1	First Revised
	Sheet 2	First Revised

* Indicates page submitted with most recent filing

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

EXPLANATION OF SYMBOLS

(C) Indicates Change

(D) Indicates Decrease

(I) Indicates Increase

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

GENERAL REGULATIONS

This Informational Tariff governs the provision of competitive services. In addition to the regulations included herein, the General Regulations contained in Tariff-Telephone PA P.U.C. No. 14 also apply. The Company may, from time to time, on a minimum of at least one (1) day's notice to the Commission, vary or waive the rates or terms and conditions of any products or services contained herein.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

TABLE OF CONTENTS

Section 1		
Product Bundles	**Section**	**Sheet Number**
Frontier Digital State Unlimited with Essentials 3 - Grandfathered	1	1
Frontier Choices Bundles - Grandfathered	1	4
FrontierWorks	1	7
FrontierWorks Business Connections	1	17
Frontier Small Business Advantage	1	23
Frontier Digital Phone Services - Grandfathered	1	28
Frontier Business Unlimited	1	31
Frontier Digital Phone Bronze - Grandfathered	1	32
Frontier Business Essentials	1	35
Frontier Digital Phone Plus Service - Grandfathered	1	36
Frontier Business Metro	1	39
Frontier Digital Phone 100 - Grandfathered	1	41
Frontier Digital Phone Service X - Grandfathered	1	43
Frontier Business Nationwide Unlimited Service II	1	46
Frontier Business Local Unlimited II	1	48
ISDN - Primary Rate Interface (ISDN-PRI) Bundle	1	50
Frontier Digital Phone Essentials- Grandfathered	1	52 (C)
Frontier Digital Phone Unlimited- Grandfathered	1	55 (C)
Frontier Digital Phone Unlimited Plus- Grandfathered	1	58 (C)
Frontier Simply Unlimited Service - Grandfathered	1	61
Frontier Choices Package	1	63
Frontier Feature5 Package	1	64
Frontier OneVoice	1	65
Frontier Digital Phone Unlimited (Challenger) - Grandfathered	1	69 (C)
Frontier Digital Phone Unlimited Plus (Challenger) - Grandfathered	1	72 (C)
Frontier Residential Unlimited Voice Service	1	75
Frontier Unlimited Voice and Feature Bundle	1	77
Section 2		
Centrex Service	**Section**	**Sheet Number**
Centrex	2	1
Definitions	2	4
Features	2	9
Rates	2	11
Termination charges	2	11

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

TABLE OF CONTENTS

Section 3		
Reserved for Future Use	**Section**	**Sheet Number**
Reserved for Future Use	3	1
Reserved for Future Use	3	2
Reserved for Future Use	3	3
Reserved for Future Use	3	4
Reserved for Future Use	3	4
Section 4		
Promotional Sectional	**Section**	**Sheet Number**
Promotions	4	1
Section 5		
Directory Listing	**Section**	**Sheet Number**
General Regulations	5	1
Composition of Listings	5	2
Types of Listings	5	3
Rates	5	3
Section 6		
Custom Calling Services	**Section**	**Sheet Number**
Custom Calling Services	6	1
Description	6	1
Rates	6	6
Custom Local Area Signaling Service (CLASS)	6	8
Description	6	8
Regulations	6	15
Rates	6	15
Section 7		
Miscellaneous Service and Equipment	**Section**	**Sheet Number**
Convenience Fee	7	1
Duplicate Bill Charge	7	2
Digital Billing	7	2

(C)
(C)

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

Product bundles provide customers the option of subscribing to service packages that combine access line service with other features and services offered by or through the Company at a single bundle rate.

1. Frontier Digital State Unlimited with Essentials 3* (C)

The Frontier Digital State Unlimited with Essentials 3 is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and local features.

Flat rate access line with:

Speed Call 8	Call Waiting/Cancel Call Waiting
Automatic Redial	Touch Tone
Caller ID plus Name	Call Waiting ID
Call Forwarding	

Optional features will be available to the Digital Phone State Unlimited with Essentials 3 bundle at a special price. The following features are available:

Speed Call 30 Anonymous	Call Rejection
Anonymous Call Acceptance	6-Way Calling
Call Trace	Call Forward Plus
Remote Call Forwarding	3-Way Calling
Call Return	

A. Stay Connected

The Stay Connected option allows the customer to suspend the Digital Phone Unlimited State for a minimum of one month and up to nine months in a rolling year for a reduced rate. (C)

1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do not apply.

2. A $25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.

3. Customer's line will be available for 911 calls only at the time of suspension.

4. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.

*The service offering is limited to all existing subscribers at their existing locations. (C)

(C) Change

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

1. Frontier Digital State Unlimited with Essentials 3* (cont'd) (C)

A. Stay Connected (continued)

5. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.

6. The cost of the service includes the Subscriber Line Charge.

7. This service does not change any other terms and conditions of the product.

8. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used. (C) (C)

B. Regulations

1. The Frontier Digital State Unlimited with Essentials 3 bundles are available where technically feasible.

2. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.

3. Non-payment or partial payment of the bill may result in the removal of the bundled service. Upon disconnection of any bundle component, remaining components will be billed at individual tariffed rates.

4. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.

5. The bundles are offered on a month to month basis.

6. The bundle will appear as a single line item on the bill.

7. No discounts are provided to subscribers that do not use all the features or have some features turned off.

*The service offering is limited to all existing subscribers at their existing locations. (C)

(C) Change

Product Bundles

1. Frontier Digital State Unlimited with Essentials 3* (cont'd) (C)

C. Rates

	Monthly Rate
Digital Phone State Unlimited with Essentials 3	$23.99
One Optional Feature	5.99
Two Optional Features	7.99
Three Optional Features	9.99
All listed features	12.99
Stay Connected	9.99

*The service offering is limited to all existing subscribers at their existing locations. (C)

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

2. Frontier Choices Bundles*

The Choices Bundles are package offerings that give residential customers a combination of local services. The package includes either one or two Flat Rate Access Lines, a combination of local features plus ten free local directory assistance calls. Customer's can take any combination of features for the same flat rate charge.

Basic Bundle

Access Line	Call Forwarding
Call Forward Busy Line	Call Forward No Answer
Call Forwarding Fixed	Selective Ring
Call Waiting	Three-Way Calling
Speed Call 8	Speed Call 30
Audible Message Waiting Indication	Automatic Redial
Call Return	Caller ID Name
Anonymous Call Rejection	Cal Waiting ID
Selective Call Rejection	Selective Call Acceptance
Selective Call Forwarding	Priority Ring
Frontier Privacy	10 local Directory Assistance Calls
Visible Message Waiting Indicator	

Additional Line Bundle

Access Line	Call Forwarding
Call Forward Busy Line	Call Forward No Answer
Call Forwarding Fixed	Selective Ring
Call Waiting	Three-Way Calling
Speed Call 8	Speed Call 30
Audible Message Waiting Indication	Automatic Redial
Call Return	Caller ID Name
Anonymous Call Rejection	Cal Waiting ID
Selective Call Rejection	Selective Call Acceptance
Selective Call Forwarding	Priority Ring
Frontier Privacy	10 local Directory Assistance Calls
Additional Access Line	Visible Message Waiting Indicator

*The service offering is limited to all existing subscribers at their existing locations.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

2. Frontier Choices Bundles* (cont'd)

A. Regulations

1. Bundles are available where technically feasible.

2. Bundled rates are based on the current access line rate groups.

3. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.

4. It is the responsibility of the subscriber to enroll in the package.

5. Residential customers currently subscribing to all services in the Bundles Package may request billing at the package price.

6. When the customer changes or disconnects any component of the Bundles, then the remaining components of the package will be billed at their individually tariffed rates. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package.

7. Customers may add or delete any features offered in the package without a Service Order Charge.

8. Customers may change Bundles without incurring a Service Order Charge.

9. The Bundles price is a set price. No discounts will be given to subscribers that do not use all the features or have some features turned off.

10j. The free directory assistance calls encompass any free Directory Assistance offering that may be available.

11. Federal Subscriber Line charges, taxes, and surcharges will be billed separately, in addition to the Bundles offering.

12. Any applicable charges for call completion that would otherwise apply are not included in the Bundled service price.

*The service offering is limited to all existing subscribers at their existing locations.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

2. Frontier Choices Bundles* (cont'd)

B. Demonstration Period

The demonstration period gives the Telephone Company the option of waiving recurring charges, nonrecurring charges or both in order to promote the sale of the Bundled Services.

Regulations

The Telephone Company reserves the right to waive any or all of the recurring, nonrecurring or both charges associated with the Bundles product at any time upon notice to the Commission.

Appropriate notification of waived charges will be made to eligible customers.

C. Rates

Basic Bundle

Rate Group	Monthly
New Holland (351)	$30.50
New Holland (354)	$30.50
New Holland (355)	$30.50
Terre Hill	$30.50
Intercourse	$30.50
Leola (556)	$30.50
Leola (656)	$30.50
Leola (661)	$30.50

Additional Line Bundle

New Holland (351)	$42.53
New Holland (354)	$42.53
New Holland (355)	$42.53
Terre Hill	$42.53
Intercourse	$42.53
Leola (556)	$42.53
Leola (656)	$42.53
Leola (661)	$42.53

*The service offering is limited to all existing subscribers at their existing locations.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

3. FrontierWorks

FrontierWorks Small Business Solutions are package offerings available to business customers and include, as described below, either one or two business access lines, Call Forward Busy Line, Call Forward No Answer, and certain designated non-regulated and federally tariffed or price-listed services. Listing of the non-regulated services and federally tariffed or price-listed services is provided only for the purpose of clarity and does not imply that these services are subject to state regulatory authority. The pricing listed in Rates and Charges represents the charges for the regulated local service portion of all bundles subject to tariffing by the Pennsylvania Public Utility Commission.

A. Bundle 1

1. One Business Access Line, including Call Forward Busy Line and Call Forward No Answer and local exchange service usage that would be otherwise subject to local measured service usage charges.

2. (C)

3. (C)

4. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

3. FrontierWorks (cont'd)

B. Bundle 2

1. One Business Access Line, including Call Forward Busy Line and Call Forward No Answer, and local exchange service usage that would be otherwise subject to local measured service usage charges.

2. (C)

3. 1 Mbps / 128 Kbps Asymmetrical Digital Subscriber Line Service (Federally Tariffed) (C)

4.

5. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)

C. Bundle 3

1. Two Business Access Lines, including Call Forward Busy Line and Call Forward No Answer, and local exchange service usage that would be otherwise subject to local measured service usage charges.

2. (C)

3. (C)

4. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

3. FrontierWorks (cont'd)

D. Bundle 4

1. Two Business Access Lines, including Call Forward Busy Line and Call Forward No Answer and local exchange service usage that would be otherwise subject to local measured service usage charges.

2. (C)

3. 1 Mbps / 128 Kbps Asymmetrical Digital Subscriber Line Service Federally Tariffed)

4. (C)

5. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)

E. Bundle 5

1. Two Business Access Lines, including Call Forward Busy Line and Call Forward No Answer and local exchange service usage that would be otherwise subject to local measured service usage charges, See B.4

2. (C)

3. 512 Kbps / 256 Kbps Asymmetrical Digital Subscriber Line Service (Federally Tariffed)

4. (C)

5. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

3. FrontierWorks (cont'd)

F. Bundle 6

1. Two Business Access Lines, including Call Forward Busy Line and Call Forward No Answer and local exchange service usage that would be otherwise subject to local measured service usage charges.

2. (C)

3. 1 Mbps / 512 Kbps Asymmetrical Digital Subscriber Line Service (Federally Tariffed)

4. (C)

5. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)

G. Bundle 7

1. One Business Access Line, including Call Forward Busy Line and Call Forward No Answer and local exchange service usage that would be otherwise subject to local measured service usage charges.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

3. FrontierWorks (cont'd)

A. Optional Services

The following services may be added to any of the bundles above:

1. FrontierWorks Select5

Choice of five of the following:

Caller ID—Name and Number
Call Forward or Call Forward Variable
Call Waiting
Speed Calling 8 Code or Speed Calling 30 Code
Three-Way Calling
Busy Redial
Call Return
Hunting

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

3. FrontierWorks (cont'd)

B. Regulations

1. A bundle is available only to customers who are served from a central office in which all services in the bundle are offered and can be provided by the Company to the customer.

2. The bundles are offered only under one-year, two-year, and three-year term contracts.

   a. If the tariffed rates change during the term of the contract, the contract rates will remain in effect in the customer's contract.

   b. The customer may order additional bundles at the term rates of the contract during the term of the contract. The termination date for additional bundles shall be the termination date of the initial contract.

   c. To cancel the contract before the end of the contract term, the customer must provide at least 60 days advance written notice to the Company. The date on which the contract will be cancelled shall be 60 days after the date on which the Company receives the notice, unless the notice specifies a later date of cancellation.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

3. FrontierWorks (cont'd)

B. Regulations (continued)

2 (cont'd)

d. Early termination liability charges shall apply if the customer cancels one or more bundles before the end of the contract term. A bundle is considered to be cancelled if any of its component services are cancelled, unless the bundle is upgraded to a bundle of greater value.

1) The early termination liability charges shall be calculated as follows:
For each cancelled bundle, with adjustments pursuant to paragraph b. below, a rate differential shall be determined, equal to the difference between the Rate Group 1 term rate for the contract term and the Rate Group 1 term rate for the longest available contract term for which the customer's subscription, upon cancellation, would have otherwise qualified. For example, if the customer cancels in the second year of a three-year contract, the rate differential would be the difference between the Rate Group 1 rate for a three-year term and the Rate Group 1 rate for a two-year term. If the cancellation occurs before the end of the minimum contract period, the rate differential shall be the difference between the Rate Group 1 term rate for the contract term and the month-to-month rates applicable to customers in Rate Group 1 for the component services of the bundle. The rate differential shall then be multiplied by the number of months (rounded to the next whole month) for which the customer subscribed to the bundle before cancellation. The result shall be the early termination liability charge for the cancelled bundle.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

3. FrontierWorks (cont'd)

B. Regulations (continued)

2. (Cont'd)

d. (Cont'd)

2) The calculations described in paragraph a. above shall exclude Asymmetrical Digital Subscriber Line (ADSL) service component rates of bundles when federally tariffed termination charges apply to the ADSL service.

3) The early termination liability charges described in paragraph a. above shall not apply to cancellation of bundles within 90 days of activation.

4) In addition to the early termination liability charges described above, termination charges may apply to the ADSL service components of bundles in accordance with federally tariffed termination charges for ADSL service.

3. The FrontierWorks Select5 optional services associated with the bundles are not subject to the one-year, two-year, and three-year term commitments and are available on a month-to-month basis.

4. The FrontierWorks Select5 package is available only in association with a FrontierWorks Small Business Solutions bundle.

5. The bundle rate will appear as a single line item on the customer's bill.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

3. FrontierWorks (cont'd)

B. Regulations (continued)

6. The bundle rate includes Extended Area Service (EAS) in exchanges where EAS is included in the local service access line rate. In exchanges where EAS is billed separately from the local service access line rate, EAS rates will be billed separately and in addition to the bundle rate.

7. All Interstate End User Subscriber Line Charges and other applicable surcharges and taxes will be billed separately from and in addition to the bundle rate.

8. In order to receive the long-distance minutes included in the bundles, customers must select the FrontierWorks LD long-distance plan of Frontier Communications of America, Inc., with Frontier Communications of America, Inc., selected at least as their InterLATA Primary Interexchange Carrier.

C. Rates and Charges

1. Unless otherwise stated elsewhere in this section, Service Charges* apply to the installation of individual components of the bundles.

2. Service Charges* apply if the customer switches from a bundle to an unbundled service.

3. Service Charges* do not apply if the customer switches to another FrontierWorks Small Business Solutions bundle of greater value.

4. The customer may add or delete the services or features of the FrontierWorks Select5 package without incurring a Service Charge*.

* Service Charges identified in the applicable section of Frontier Communications of Pennsylvania, LLC's Tariff Telephone PA PUC No. 14

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

3. FrontierWorks (cont'd)

C. Rates and Charges (Continued)

5. Monthly Rates:

a. Bundle (Local Service Portion)

	One Year	Two Years	Three Years
All Exchanges	$22.57	$21.24	$19.91

b.

	MonthlyRate
FrontierWorks Select5	$9.95

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

3. FrontierWorks (cont'd)

D. Endnotes

1. The business access line does not include Key lines or PBX trunks or other business lines that are separately tariffed with different rates from the regular Business One-Party access line.

2. In the FrontierWorks Select5 package, "Call Forward" forwards all calls to a user-changeable forward-to number. It overrides Call Forward Busy Line and Call Forward No Answer. "Call Forward Variable" is the name for "Call Forward" in some markets. They are functionally the same.

3. In the FrontierWorks Select5 package, "Hunting" can be either Regular Hunt, which ends with the last number in the hunt group, or Circular Hunt, which searches all lines in a multiline hunt group, regardless of point of entry into the hunt group. The offered version will depend on its availability in the existing tariff. Call Forward Busy Line cannot be used with Hunting.

4. FrontierWorks Business Connections

FrontierWorks Business Connections are package offerings available to basic business customers and Centrex customers. The basic business offerings include one flat rate business access line and Caller ID with Name.

The Centrex offering includes two Centrex lines and several Centrex features. The included features are:

Call Forward Variable
Call Transfer
Call ID Name and Number
Hunting
Three Way Conference Call
Abbreviated Dialing (where available)

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

4. FrontierWorks Business Connections (cont'd)

A. Optional Feature Services

The following services may be added to a business access line bundle:

1. Business Connections Select5

Choice of five of the following:

Call Forward or Call Forward Variable
Call Waiting with Cancel Call Waiting
Speed Calling 8 Code or Speed Calling 30 Code
Three-Way Calling
Busy Redial
Call Return
Hunting
Selective Call Forwarding

The following services may be added to the Centrex bundle and will be billed on a per feature basis.

2. Centrex Connections Features

Busy Redial
Automatic Call Back
Call Forward Busy
Call Forward No Answer
Speed Call 8 or Speed Call 30
Selective Ring
Call Waiting/Cancel Call Waiting

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

4. FrontierWorks Business Connections (cont'd)

B. Regulations

1. A bundle is available only to customers who are served from a central office in which all services in the bundle are offered and can be provided by the Company to the customer.

2. The bundles are offered only under one-year, two-year, and three-year term contracts

   a. If the tariffed rates change during the term of the contract, the contract rates will remain in effect in the customer's contract.

   b. The customer may order additional bundles at the term rates of the contract during the term of the contract. The termination date for additional bundles shall be the termination date of the initial contract.

   c. To cancel the contract before the end of the contract term, the customer must provide at least 60 days advance written notice to the Company. The date on which the contract will be cancelled shall be 60 days after the date on which the Company receives the notice, unless the notice specifies a later date of cancellation.

   d. Early termination liability charges shall apply if the customer cancels one or more bundles before the end of the contract term. A bundle is considered to be cancelled if any of its component services are cancelled, unless the bundle is upgraded to a bundle of greater value.

   e. The early termination liability charges shall be calculated as follows: A maximum termination liability that is equal to the non-recoverable costs associated with the service will be determined and indicated in the customer's contract or at the time of sale. This termination liability will decrease in monthly increments over the course of the liability period. The liability charge shall be computed as follows:
   The ratio of the number of months remaining in the liability period multiplied by the Maximum Termination Liability.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

4. FrontierWorks Business Connections (cont'd)

B. Regulations (continued)

f. The early termination liability charges described in the paragraph above does not apply within 90 days of activation.

g. Customer contract will automatically renew at the current rate for one year if no cancellation notification is received

h. The FrontierWorks Business Connections Select5 optional services associated with the bundles are not subject to the one-year, two-year, and three-year term commitments and are available on a month-to-month basis.

3. The FrontierWorks Business Connections Select5 package is available only in association with a FrontierWorks Business Connections Solutions bundle.

4. The bundle rate will appear as a single line item on the customer's bill.

5. The bundle rate includes Extended Area Service (EAS) in exchanges where EAS is included in the local service access line rate. In exchanges where EAS is billed separately from the local service access line rate, EAS rates will be billed separately and in addition to the bundle rate.

6. All Interstate End User Subscriber Line Charges and other applicable surcharges and taxes will be billed separately from and in addition to the bundle rate.

7. The business access line does not include Key lines or PBX trunks or other business lines that are separately tariffed with different rates from the regular Business One-Party access line.

8. FrontierWorks Business Connections cannot be used in association with a key system or a PBX service.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

4. FrontierWorks Business Connections (cont'd)

B. Regulations (continued)

9. In the FrontierWorks Business Connections Select5 package, "Call Forward" forwards all calls to a user-changeable forward-to number. It overrides Call Forward Busy Line and Call Forward No Answer. "Call Forward Variable" is the name for "Call Forward" in some markets. They are functionally the same

10. The Telephone Company reserves the right to waive any or all of the recurring, nonrecurring or both charges associated with the Bundles at any time upon notice to the Commission.

11. Individual promotional periods will not exceed six months during any rolling twelve-month period.

12. Appropriate notification of waived charges will be made to eligible customers.

C. Rates and Charges

1. Unless otherwise stated elsewhere in this section, Service Charges* apply to the installation of individual components of the bundles.

2. Service Charges* apply if the customer switches from a bundle to an unbundled service.

3. The customer may add or delete the features within the FrontierWorks Business Connections Feature package without incurring a Service Charge*.

* Service Charges identified in the applicable section of Frontier Communications of Pennsylvania, LLC's Tariff Telephone PA PUC No. 14

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

4. FrontierWorks Business Connections (cont'd)

C. Rates and Charges (continued)

4. Monthly Rates

a Basic Business Bundle

	Term		
	One Year	Two Years	Three Years
All Exchanges -	$24.61	$23.16	$21.71

b Centrex Bundle

	Term		
	One Year	Two Years	Three Years
All Exchanges -	$59.00	$55.52	$52.06

c. FrontierWorks Business Connections

Business Connections Select5	$9.99
Centrex Connections Features	$1.99 (per feature)

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

5. Frontier Small Business Advantage

Frontier Small Business Advantage is a package offering available to Business customers that subscribe to flat rate Business service. The package includes either two Basic Business lines or two Centrex lines; a combination of enhanced calling features, certain designated non-regulated and price-listed services.

1. Bundle 1 – Basic Bundle 300 Minutes

   Two Basic Business or two Centrex lines
   Call Forwarding
   Call Transfer
   Call ID Name Plus Name
   Hunting (where available)
   Conference Calling Three Way
   Convenience Dialing

   (C)

   300 Block of Time Long Distance Minutes provided by Frontier Communications of America, Inc.

2. Bundle 2 – Basic Bundle 600 Minutes

   Two Basic Business or two Centrex lines
   Call Forwarding
   Call Transfer
   Call ID Plus Name
   Hunting (where available)
   Conference Calling Three Way
   Convenience Dialing

   (C)

   600 Block of Time Long Distance Minutes provided by Frontier Communications of America, Inc.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

5. Frontier Small Business Advantage (cont'd)

3. Bundle 3 – Basic Bundle 900 Minutes

Two Basic Business or two Centrex lines
Call Forwarding
Call Transfer
Call ID Plus Name
Hunting (where available)
Conference Calling Three Way
Convenience Dialing

(C)

900 Block of Time Long Distance Minutes provided by Frontier Communications of America, Inc.

A. Optional Features

The following services may be added to the bundle and will be billed on a per feature basis.

Additional Features:

Automatic Redial
Call Return
Call Forward Busy
Call Forward No Answer
Speed Calling 8 or Speed Calling 30
Priority Ringing
Call Waiting/Cancel Call Waiting

B. Regulations

1. A bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.

2. The bundle is offered only under a two-year term commitment and requires a contract.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

5. Frontier Small Business Advantage (cont'd)

B. Regulations (continued)

3. If the tariffed rates change during the term of the contract, the contract rates will remain in effect until the end of the customer's contract.

4. To cancel the contract before the end of the contract term, the customer must provide at least 60 days advance written notice to the Company. The date on which the contract will be cancelled shall be 60 days after the date on which the Company receives the notice, unless the notice specifies a later date of cancellation.

5. Early termination liability charges shall apply if the customer cancels the bundled service before the end of the contract term. A bundle is considered to be cancelled if any of its component services are cancelled.

   The early termination liability charges shall be calculated as follows:

   A Maximum Termination Liability of $500.00 applies. This termination liability will decrease in monthly increments over the course of the liability period. The liability charge shall be computed as follows**:**

   The ratio of the number of months remaining in the contract period over the total months in the contract period multiplied by the Maximum Termination Liability.

   The early termination liability charges described in paragraph a. above shall not apply to cancellation of bundle within 30 days of activation.

   Customer contract will automatically renew at the contract rate for two years if no cancellation notification is received.

6. The bundle rate will appear as a single line item on the customer's bill.

7. Frontier Small Business Advantage is a service mark of Citizens Communications Company.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

5. Frontier Small Business Advantage (cont'd)

B. Regulations (continued)

8. The bundle rate includes Extended Area Service (EAS) in exchanges where EAS is included in the local service access line rate. In exchanges where EAS is billed separately from the local service access line rate, EAS will be billed separately from and are in addition to the bundle rate.

9. All Interstate End User Subscriber Line Charges and other applicable surcharges and taxes will be billed separately from and in addition to the bundle rate.

10. In order to receive the long-distance minutes included in the bundles, customers must select the Frontier Small Business Advantage long-distance plan.

11. The bundle cannot be used in association with a Residential Line, PBX Service or ISDN service.

12. No Utility initiated change in a term contact that may result in more restrictive terms or conditions is enforceable unless the change is otherwise allowed by applicable law and the change is also communicated to the customer in a written notice 25 days prior to the change taking effect. Such notice shall present in a clear and conspicuous manner the current term or condition and the change being made in that term or condition. If the customer terminates service within 30 days from the effective date of the change, the customer shall not be assessed any otherwise applicable early termination penalty. A utility may not use this contract change provision to change term-contract rates or charges.

C. Rates and Charges

1. Unless otherwise stated elsewhere in this section, Service Charges* apply to the installation of individual components of the bundles.

2. Service Charges* apply if the customer switches from a bundle to an unbundled service.

3. The customer may add or delete the services or features of the bundle without incurring a Service Charge*.

* Service Charges identified in the applicable section of Frontier Communications of Pennsylvania, LLC's Tariff Telephone PA PUC No. 14

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

5. Frontier Small Business Advantage (cont'd)

C. Rates and Charges (continued)

4. Monthly Rate

a. Businesses or Centrex Bundle

	Two-Year Term
Bundle 1	$64.99
Bundle 2	$74.99
Bundle 3	$84.99
Additional Features (per feature)	$1.99

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

6. Frontier Digital Phone Service – Grandfathered as of May 6, 2019 (C)

The Frontier Digital Phone Service is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and a combination of local features. Customers can take any combination of features for the same flat rate charge.

Basic Bundle

Flat Rate Access Line	Call Waiting/Cancel Call Waiting
Call Forwarding Busy & Call Forward No Answer	Call ID Plus Name
Local and Extended Area Toll Calls	Message Waiting Indicator

A. Regulations

1. The Frontier Digital Phone Service is available where technically feasible.

2. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.

3. When the customer disconnects any component of the bundle, the remaining components of the package will be billed at their individually tariffed rates.

4. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.

5. Customers may add or delete any features offered in the package without a service order charge.

6. No discounts will be given to subscribers that do not use all the features or have some features turned off.

7. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

6. Frontier Digital Phone Service – Grandfathered as of May 6, 2019 (cont'd) (C)

A. Regulations (continued)

8. The bundles are offered on a month-to-month basis. (C)

9. The bundle will appear as a single line item on the bill. (C)

10. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a $40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service. (C)

11. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer. (C)

B. Stay Connected

Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Service while hey are away, a minimum of one month and up to nine months for a reduced rate.

1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges does not apply.

2. A $25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.

3. Customer's line will be available for 911 calls only at the time of suspension.

4. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.

5. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.

6. The cost of the service includes the federal subscriber line charge.

7. The service does not change any other terms and conditions of the product.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

6. Frontier Digital Phone Service – Grandfathered as of May 6, 2019 (cont'd)

C. Frontier Digital Phone Enhanced Feature Package

Digital Phone Enhanced Feature Package is a multi-feature package which includes:

3-way Calling	Anonymous Call Rejection	Automatic Call Return
Automatic Busy Redial	Call Tracing Service	Call Forwarding-Variable Call
Forwarding Fixed	Call Waiting	Call Acceptance/Selective
Distinctive Ring	Internet Call Waiting	Speed Call 08
Calls Rejection-Selective	Speed Calling 30	VIP Alert
Call Forwarding Plus		

D. Rates

	Monthly Rate	
Digital Phone Plus Service	$24.99	

The Digital Phone Plus Service rate identified below for the Digital Phone Enhanced Feature Package and Stay Connected is in addition to the monthly rate for Frontier Digital Phone Plus Service identified in this tariff.

Digital Phone Enhanced Feature Pack	$7.49	(I)
Stay Connected	$9.99	

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

	Monthly Rate	
7. Frontier Business Unlimited	$45.18	(I)

Business Unlimited is a bundled offering available to business customers that subscribe to a maximum of ten single party business lines per customer location. The bundle includes the following components: one basic business access line and a combination of local features.

Business line with:

Call Forward
Unlimited Extended Area Service
Choice of 3 Features from Business All In Feature Package

A. Regulations

1. Business Unlimited is available where technically feasible.
2. Features provided subject to individual service regulations as specified in the applicable sections of the tariff.
3. Upon disconnection of any bundle component, remaining components will be billed at individual tariffed rates.
4. Non-payment or partial payment of bill may result in the removal bundled service.
5. Additional features may be added or deleted without service order charge; additional features may be eligible for discount during bundle term ranging from 1 to 3 years.
6. No discounts are provided to subscribers that do not use all the features or have some features turned off.
7. Federal Subscriber Line Charge will be billed separately from the bundled offering. All other surcharges and taxes will apply.

	Monthly Rate
B. Frontier Business All In Feature Bundle	$4.99

Automatic Busy Redial	Automatic Call Return
Select Call Rejection (where available)	Speed Call
Call Forward Busy/No Answer	Call Forward Busy Line Fixed
Call Forward Busy/No Answer Fixed	Call Forward No Answer Fixed
Call Waiting/Cancel Call Waiting	Distinctive Ring
Three Way Calling	VIP Alert (where available)

The Frontier Business All In Feature Package is a multi- feature package available to subscribers of the Frontier Business Unlimited Package for the monthly rate listed above.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

8. Frontier Digital Phone Bronze*+

The Frontier Digital Phone Bronze is a package offering available to residential Customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and a combination of local features. Customer's can take any combination of features for the same flat rate charge.

Basic Bundle

Flat Rate Access Line	Call Waiting/Cancel Call Waiting
Call ID Plus Name	Call Waiting ID

A. Frontier Digital Phone Enhanced Feature Package

Call Return	Call Repeat
Call Forwarding	Conference Calls (3-Way)
Speed Calling.	

B. Regulations

1. The Frontier Digital Phone Bronze is available where technically feasible.

2. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.

3. When the customer disconnects any component of the bundle, the remaining components of the package will be billed at their individually tariffed rates.

4. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.

5. Customers may add or delete any features offered in the package without a service order charge.

6. No discounts will be given to subscribers that do not use all the features or have some features turned off.

*The service offering is limited to all existing subscribers at their existing locations.
+This bundle was previously called Frontier Digital Phone Essentials.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

8. Frontier Digital Phone Bronze*+ (cont'd) (C)

B. Regulations (continued)

7. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.

8. The bundles are offered on a month to month.

9. The bundle will appear as a single line item on the bill.

(D)

10. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a $40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service. (C)

C. Stay Connected

Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Service while they are away, a minimum of one month and up to nine months for a reduced rate.

1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges does not apply.

2. A $25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.

3. Customer's line will be available for 911 calls only at the time of suspension.

4. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.

5. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.

6. The cost of the service includes the federal subscriber line charge.

7. This service does not change any other terms and conditions of the product.

*The service offering is limited to all existing subscribers at their existing locations.
+This bundle was previously called Frontier Digital Phone Essentials.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

8. Frontier Digital Phone Bronze*+ (cont'd)

D. Rates

	Monthly Rate	
Digital Phone Bronze*+	$19.99	

The rate identified below for the Digital Phone Enhanced Feature Package and Stay Connected is in addition to the monthly rate for Frontier Digital Phone Service identified in this tariff.

Digital Phone Enhanced Feature Package	$7.49	(I)
Stay Connected	$9.99	

*The service offering is limited to all existing subscribers at their existing locations.
+This bundle was previously called Frontier Digital Phone Essentials.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

	Monthly Rate	
9. Frontier Business Essentials	$ 50.17	(I)

Frontier Business Essentials is a package offering available to business customers. The package includes one basic business access line and a combination of enhanced calling features.

Business line with:

- Call Forward
- Choice of 2 Features from Business All In Feature Package
- Call Waiting

A. Regulations

1. Frontier Business Essentials is available where technically feasible.
2. Features provided subject to individual service regulations as specified in the applicable sections of the tariff.
3. Upon disconnection of any bundle component, remaining components will be billed at individual tariffed rates.
4. Non-payment or partial payment of bill may result in the removal bundled service.
5. Additional features may be added or deleted without service order charge; additional features may be eligible for discount during bundle term ranging from 1 to 3 years.
6. No discounts are provided to subscribers that do not use all the features or have some features turned off.
7. Federal Subscriber Line Charge will be billed separately from the bundled offering. All other surcharges and taxes will apply.

B. Frontier Business Essentials Enhanced Feature Package: $ 3.99 *

Return Call	Busy Call Redial (where available)
3 Way Calling	Call Forward Variable (where available)
Speed Calling	

The Frontier Business Essentials Enhanced Feature Package is a multi- feature package available to subscribers of the Frontier Business Essentials Package for the monthly rate listed above.

* This service to be grandfathered effective November 1, 2010

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

10. Frontier Digital Phone Plus Service – Grandfathered as of May 6, 2019 (C)

The Frontier Digital Phone Plus Service is a package offering available to residential customers. The package includes two basic flat rate access lines, a combination of local features, and non-regulated services. Customers can take any combination of features for the same charge.

Basic Bundle

Two Flat Rate Access Lines	Call Waiting/Cancel Call Waiting
Call Forwarding Busy	Caller ID Plus Name
Call Forward No Answer	Local and Extended Area Calls
Message Waiting Indicator	

A. Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle.

3-way Calling	Anonymous Call Rejection	Automatic Call Return
Automatic Busy Redial	Call Tracing Service	Call Forwarding-Variable Call
Forwarding Fixed	Call Waiting	Call Acceptance/Selective
Distinctive Ring	Internet Call Waiting	Speed Call 08
Calls Rejection-Selective	Speed Calling 30	VIP Alert
Call Forwarding Plus		

B. Regulations

1. The Frontier Digital Phone Plus Service is available where technically feasible.

2. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.

3. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.

4. Customers may add or delete any features offered in the package without a service order charge.

5. No discounts will be given to subscribers that do not use all the features or have some features turned off.

6. Federal Subscriber Line Charge will be billed separately. All other surcharges and taxes will apply.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

10. Frontier Digital Phone Plus Service – Grandfathered as of May 6, 2019 (cont'd) (C)

B. Regulations (continued)

7. The bundle is offered on a one, two or three year term.

   a. If the tariffed rate changes during the term of the contract, the contract rate will remain in effect in the customer's contract.
   b. If the customer cancels the bundle before the end of the term contract, an early termination charge of $200.00 shall apply.

8. The bundle will appear as a single line item on the bill.

9. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.

10. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a $40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.

C. Stay Connected

Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Service while they are away, a minimum of one month and up to nine months for a reduced rate.

1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do not apply.

2. A $25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.

3. Customer's line will be available for 911 calls only at the time of suspension.

4. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.

5. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.

6. The cost of the service includes the federal subscriber line charge.

7. This service does not change any other terms and conditions of the product.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

10. Frontier Digital Phone Plus Service – Grandfathered as of May 6, 2019 (cont'd)

D. Rates

	Monthly Rate	
Digital Phone Plus Service	$24.99	

The monthly rate for the Digital Phone Enhanced Feature Package and Stay Connected is in addition to the monthly rate for Frontier Digital Phone Plus Service.

Digital Phone Enhanced Feature Pack	$7.49	(I)
Stay Connected	$9.99	

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

11. Frontier Business Metro

Frontier Business Metro is a package offering available to Business Customers. The package includes up to ten Basic Business Lines and a combination of enhanced calling features.

Main Line Bundle:

Flat Rate Business Line	Call Waiting
Extended Area Service	Call Forward
Call ID Plus Name	(C)
Call Waiting ID (Where applicable)	

Add-On Feature Pack:

Busy Redial	Call Return
3-Way Calling	Speed Call 30 or Speed Call 8
Call Forward Variable	

A. Regulations

1. A bundle is available only to customers who are served from a central office in which all services in the bundle are offered and can be provided by the Company to the customer.

2. The bundles are offered on a monthly basis.

3. The bundle rate includes Extended Area Service (EAS)

4. In order to receive the long-distance minutes included in the bundles, customers must select the Frontier Business Unlimited long-distance plan of Frontier Communications of America, Inc., with Frontier Communications of America, Inc., selected as their Primary Interexchange Carrier for both their Intra and InterLATA services.

5. The bundle cannot be used in association with a Residential Line, PBX Service, Centrex, or ISDN service.

B. Rates and Charges

1. Unless otherwise stated elsewhere in this section, Service Charges* apply to the installation of individual components of the bundles.

* Service Charges identified in the applicable section of Frontier Communications of Pennsylvania, LLC's Tariff Telephone PA PUC No. 14

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

11. Frontier Business Metro (cont'd)

B. Rates and Charges (continued)

2. Service Charges* apply if the customer switches from a bundle to an unbundled service.

The customer may add or delete the services or features of the bundle without incurring a Service Charge*.

Rates:

Frontier Business Metro Bundle	$39.99

C. Optional Offerings

Add-on Feature Pack	$3.99

(C)

* Service Charges identified in the applicable section of Frontier Communications of Pennsylvania, LLC's Tariff Telephone PA PUC No. 14

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

12. Frontier Digital Phone 100 # - Grandfathered as of May 6, 2019 (C)

The Frontier Digital Phone 100# is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and local features.

Basic Bundle

Flat Rate Access Line	Speed Call 8
Extended Area Calling	Touch Tone

A. Regulations

1. The Frontier Digital Phone 100# is available where technically feasible.

2. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.

3. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.

4. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.

5. The bundles are offered on a month to month.

6. The bundle will appear as a single line item on the bill.

7. Periodically, the Company may offer various “save incentives” in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.

8. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a $40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.

#The bundle was previously called Frontier Digital Phone Essentials.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

12. Frontier Digital Phone 100 # - Grandfathered as of May 6, 2019 (cont'd) (C)

A. Regulations (continued)

9. Features will be available to the Digital Phone 100# at a special price. The following features are available:

3-way Calling	Anonymous Call Rejection	Automatic Call Return
Automatic Busy Redial	Call Tracing Service	Call Forwarding-Variable
Call Forwarding Fixed	Call Waiting	Call Acceptance/Selective
Distinctive Ring	Internet Call Waiting	Speed Call 08
Calls Rejection-Selective	Speed Calling 30	VIP Alert
Call Forwarding Plus		

B. Stay Connected

Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone 100# Service while they are away, a minimum of one month and up to nine months for a reduced rate.

1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges does not apply.
2. A $25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
3. Customer's line will be available for 911 calls only at the time of suspension.
4. The time that the customer is on the "Stay Connected" Seasonal Service will
5. count for the fulfillment of the contract time.
6. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
7. The cost of the service includes the federal subscriber line charge.
8. This service does not change any other terms and conditions of the product.

C. Rates

Digital Phone 100#	$18.99

The rate identified below for the Digital Phone Enhanced Feature Package is in addition to the monthly rate for Frontier Digital Phone 100# Service identified in this tariff.

	Monthly Rates
One Feature	$5.99
Two Features	$7.99
Three Features	$9.99
All listed features	$12.99

#The bundle was previously called Frontier Digital Phone Essentials.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

13. Frontier Digital Phone Service X - Grandfathered as of May 6, 2019 (C)

The Frontier Digital Phone Service X is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and a combination of local features. Customers can take any combination of features for the same flat rate charge.

Basic Bundle

Flat Rate Access Line	Call Waiting/Cancel Call Waiting
Call Forwarding Busy & Call Forward No Answer	Call ID Plus Name
Local and Extended Area Toll Calls	Message Waiting Indicator
Speed Call 8	

A. Regulations

1. The Frontier Digital Phone Service X is available where technically feasible.

2. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.

3. When the customer disconnects any component of the bundle, the remaining components of the package will be billed at their individually tariffed rates.

4. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.

5. Customers may add or delete any features offered in the package without a service order charge.

6. No discounts will be given to subscribers that do not use all the features or have some features turned off.

7. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

13. Frontier Digital Phone Service X - Grandfathered as of May 6, 2019 (cont'd) (C)

A. Regulations (continued)

8. The bundles are offered on a month-to-month basis.

9. The bundle will appear as a single line item on the bill.

10. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a $40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.

11. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.

B. Stay Connected

Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Service while they are away, a minimum of one month and up to nine months for a reduced rate.

1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charge does not apply.

2. A $25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.

3. Customer's line will be available for 911 calls only at the time of suspension.

4. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.

5. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.

6. The cost of the service includes the federal subscriber line charge.

7. The service does not change any other terms and conditions of the product.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

13. Frontier Digital Phone Service X - Grandfathered as of May 6, 2019 (cont'd)

C. Frontier Digital Phone X Enhanced Feature Package

Digital Phone X Enhanced Feature Package is a multi-feature package, which includes

3-way Calling	Anonymous Call Rejection	Automatic Call Return
Automatic Busy Redial	Call Tracing Service	Call Forwarding-Variable
Call Forwarding Fixed	Call Waiting	Call Acceptance/Selective
Distinctive Ring	Internet Call Waiting	VIP Alert
Calls Rejection-Selective	Speed Calling 30	Call Forwarding Plus

D. Rates

	Monthly Rate	
Digital Phone Service X	$24.99	

The rate identified below for the Digital Phone Enhanced Feature Package and Stay Connected is in addition to the monthly rate for Frontier Digital Phone Plus Service X.

Digital Phone Enhanced Feature Pack	$7.49	(I)
Stay Connected	$9.99	

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

(C)

14. Frontier Business Nationwide Unlimited Service II**

A. General

Frontier Business Nationwide Unlimited Service II is a bundled offering available to business customers that subscribe to a maximum of twelve Single Party Business Lines per customer location. In each bundle, customers may select any or all of the following services and features:

Basic Bundle:

Single Party Flat Rate Business Access Line
Call Forwarding Busy/No Answer
Call ID Plus Name
Six features from the feature package listed below

Frontier Business All In Feature Package:

Call Forwarding Fixed	3-Way Calling
Call Forwarding	Automatic Redial
Selective Call Rejection	Speed Call 8 or 30 Number
Anonymous Call Rejection	Multiline Hunt Service
Call Waiting/Cancel Call Waiting	Call Forwarding No Answer
Call Return	Priority Ring
Selective Call Acceptance	Call Transfer
Selective Ring	Caller ID Blocking
Call Forwarding Busy	Call Waiting ID
	Selective Call Forwarding

B. Regulations

1. The Frontier Business Nationwide Unlimited Service II is available where technically feasible.

2. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.

3. Frontier Business Nationwide Unlimited Service II includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of basic local service.

4. Customers may add or delete any features offered within the bundle without incurring a service charge.

**This service is Grandfathered. Effective December 20, 2017 this service offering is limited to existing subscribers. (C)

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

14. Frontier Business Nationwide Unlimited Service II (cont'd)**

B. Regulations (cont'd)

5. The bundle rate will appear as a single line item on the customer's bill.

6. The bundles are offered on a month to month basis.

7. The bundle cannot be used in association with a Residential Line, PBX service, Remote Call Forwarding service, ISDN service, Toll Free service, or Foreign Exchange services.

8. Up to eleven additional bundles can be purchased at the rate specified under Rates.

9. Customers may select any six features in the Frontier Business All In Feature Package for no extra charge.

10. Customers purchasing the Frontier Business All in Feature Package may select any or all of the features listed in that package.

C. Rates

1. Federal Subscriber Line Charge will be billed separately from the bundles offering. All other surcharges and taxes will apply.

	Monthly Rate	
First Frontier Business Nationwide Unlimited Service II Line	$63.17	(I)
Additional Frontier Business Nationwide Unlimited Service II Lines	$57.17	(I)
Frontier Business All In Feature Package, per line	$4.99	

** This service is Grandfathered. Effective December 20, 2017 this service offering is limited to existing subscribers.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

15. Frontier Business Local Unlimited II**

(C)

A. General

Frontier Business Local Unlimited II is a bundled offering available to business customers. In each bundle, customers may select any or all of the following services and features:

Basic Bundle:

Single Party Flat Rate Business Access Line
Two features from the feature package listed below

Frontier Business All In Feature Package:

Call Forwarding Fixed	3-Way Calling
Call Forwarding	Automatic Redial
Selective Call Rejection	Speed Call 8 or 30 Number
Anonymous Call Rejection	Multiline Hunt Service
Call Waiting/Cancel Call Waiting	Call Forwarding No Answer
Call Return	Priority Ring
Selective Call Acceptance	Call Transfer
Selective Ring	Caller ID Blocking
Call Forwarding Busy	Call Waiting ID
Selective Call Forwarding	Call ID Plus Name

B. Regulations

1. The Frontier Business Local Unlimited II is available where technically feasible.

2. The bundles are offered on a month to month basis.

3. The bundle cannot be used in association with a Residential line, PBX service, or ISDN service.

4. Customers may select any two features in the Frontier Business All In Feature Package for no extra charge.

5. Customers purchasing the Frontier Business All in Feature Package may select any or all of the features listed in that package.

**This service is Grandfathered. Effective December 20, 2017 this service offering is limited to existing subscribers. (C)

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

15. Frontier Business Local Unlimited II (cont'd)**

C. Rates

	Monthly Rate	
Frontier Business Local Unlimited II	$46.17	(I)
Frontier Business All In Feature Package, per line	$4.99	

**This service is Grandfathered. Effective December 20, 2017 this service offering is limited to existing subscribers.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

16. ISDN - Primary Rate Interface (ISDN-PRI) Bundle

A. General

Integrated Services Digital Network (ISDN) - Primary Rate Interface (PRI) Bundle Service is an optional business package that provides a digital trunk with 23 B-channels for circuit switched voice and data and 1 D-Channel for signaling plus Caller ID and the option of Direct Inward Dialing (DID) numbers.

B. Regulations

1. ISDN PRI Bundle Service is available where technically feasible.

2. The bundles are offered for 2-, 3- and 5-year term commitments. A termination fee of 50% of the Monthly Recurring Charges will incur for the remainder of the term commitment period.

3. A customer may convert an existing term commitment to a new term commitment prior to the completion of the existing term without penalty. The customer will be charged a Subsequent Activity Charge for the change and will pay the current rates in effect for the term commitment chosen.

4. When a customer's serving office is not suitably equipped and/or the customer chooses to subscribe to ISDN-PRI Service from another central office, the customer will utilize the dialing plan associated with the designated ISDN-PRI central office. For PRIs served from an alternate central office, the normal PRI rates will apply in addition to the charges for Special Transport Termination and Special Transport (Mileage).

5. ISDN-PRI customers who are served from a foreign node may request to have their service provided from their local central office when facilities become available at that office. The Initial Service Ordering Charge and nonrecurring charges for T-1s and ports will be applicable, and termination charges will not apply on that transfer provided that the quantity of T-1s and ports are preserved. Customers who choose to continue service from a foreign node will be subject to the monthly rate for interoffice facilities. In addition, a number change generally will be required on any transfer from a foreign node to a local central office.

6. Ports will be provided at the T-1 level only.

7. Customer provided equipment used to connect to ISDN-PRI Bundle Service must meet Company requirements.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

16. ISDN - Primary Rate Interface (ISDN-PRI) Bundle (Continued)

B. Regulations (Continued)

8. The Company shall not be responsible to the customer if changes in any of the facilities, operations, or procedures utilized in the provision of ISDN-PRI Bundle Service render any equipment provided by a customer obsolete or require any modification or alteration of such equipment or system or otherwise affect its use or performance.

9. The customer must subscribe to services and specify each type of traffic that will be transported across the ISDN-PRI Bundle Service port (i.e., DID, DOD). All rates and regulations for these services will apply. The bundle is offered as flat rate voice with measured data. Usage charges generated by using ISDN-PRI will be measured and billed in accordance with the rates specified in this tariff.

10. Appropriate nonrecurring charges apply for installation of and changes to ports, T-1s and features ordered by the customer except as set forth in Rates and Charges following.

C. Rates and Charges

	Monthly Rate
2-Year Term [1]	
ISDN-PRI Bundle	$575.00
ISDN-PRI Bundle with 20 DID Numbers	590.00
ISDN-PRI Bundle with 50 DID Numbers	595.00
ISDN-PRI Bundle with 100 DID Numbers	600.00
3-Year Term [1]	
ISDN-PRI Bundle	$475.00
ISDN-PRI Bundle with 20 DID Numbers	490.00
ISDN-PRI Bundle with 50 DID Numbers	495.00
ISDN-PRI Bundle with 100 DID Numbers	500.00
5-Year Term [1]	
ISDN-PRI Bundle	$425.00
ISDN-PRI Bundle with 20 DID Numbers	440.00
ISDN-PRI Bundle with 50 DID Numbers	445.00
ISDN-PRI Bundle with 100 DID Numbers	450.00

[1] Nonrecurring Charges do not apply to the initial installation of an ISDN-PRI Bundle.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

17. Frontier Digital Phone Essentials* (C)

The Frontier Digital Phone Essentials is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line, unlimited local calling and a combination of local features. Customers can take any combination of features for the same flat rate charge. The feature pack is optional and is available for an additional charge.

Flat rate access line with:

Call Waiting/Cancel Call Waiting	
Extended Area Calling	Touch Tone
Caller ID plus Name	Call Waiting ID

Optional features will be available to the Frontier Digital Phone Essentials bundle at a special price. The following features are available:

Priority Ring	Call Forward Fixed or Variable
Selective Call Forwarding	Call Forward
Selective Call Acceptance	Selective Call Rejection
Anonymous Call Rejection	3-Way Calling
	Automatic Busy Redial
Call Waiting	Distinctive Ring
Call Return	Speed Call 8 or 30

A. Stay Connected Seasonal Offering [1] – Grandfathered as of June 12, 2020

The Stay Connected option allows the customer to suspend the Digital Phone Unlimited State for a minimum of one month and up to nine months in a rolling year for a reduced rate.

1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do not apply.

2. A $25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.

3. Customer's line will be available for 911 calls only at the time of suspension.

4. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.

[1] This service offering is limited to all existing subscribers at their existing locations as of June 12, 2020.
* This service offering is limited to all existing subscribers at their existing locations as of January 1, 2025 (C)

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

17. Frontier Digital Phone Essentials* (cont'd) (C)

A. Stay Connected Seasonal Offering [1] – Grandfathered as of June 12, 2020 (cont'd)

5. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.

6. The cost of the service includes the Subscriber Line Charge.

7. This service does not change any other terms and conditions of the product.

8. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used. (C)

B. Regulations

1. The Frontier Digital Phone Essentials is available where technically feasible.

2. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.

3. Non-payment or partial payment of the bill may result in the removal of the bundled service. Upon disconnection of any bundle component, remaining components will be billed at individual tariffed rates.

4. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.

5. The bundles are offered on a month to month basis.

6. The bundle will appear as a single line item on the bill.

7. No discounts are provided to subscribers that do not use all the features or have some features turned off.

8. Customers may add or delete any features offered in the package without a service order charge.

9. When the customer disconnects any component of the bundle, the remaining components of the package will be billed at their individually tariffed rates.

[1] This service offering is limited to all existing subscribers at their existing locations as of June 12, 2020.
* This service offering is limited to all existing subscribers at their existing locations as of January 1, 2025 (C)

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

17. Frontier Digital Phone Essentials* (cont'd)

C. Rates (C)

	Monthly Rate	
Frontier Digital Phone Essentials	$21.99	
Feature Pack	$7.49	
Stay Connected Seasonal Offering [1]	$9.99	(I)

[1] This service offering is limited to all existing subscribers at their existing locations as of June 12, 2020.
* This service offering is limited to all existing subscribers at their existing locations as of January 1, 2025 (C)

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

18. Frontier Digital Phone Unlimited* (C)

The Frontier Digital Phone Unlimited Service is a package offering available to residential customers and includes one flat-rate residential one-party service access line, unlimited local calling and the customer's choice of the features and services listed below. The feature pack is optional and is available for an additional charge.

Flat rate access line with:

Automatic Busy Redial	Speed Call 8
Call Waiting/Cancel Call Waiting	Call Return
Touch Tone	Call Waiting ID
Caller ID plus Name	

Optional features will be available to the Frontier Digital Phone Unlimited bundle at a special price. The following features are available:

Priority Ring	Call Forward Fixed or Variable
Selective Call Forwarding	Call Forward Busy
Selective Call Acceptance	Selective Call Rejection
Anonymous Call Rejection	3-Way Calling
Distinctive Ring	Call Forward
Call Waiting	Speed Call 30

A. Stay Connected Seasonal Offering [1] – Grandfathered as of June 12, 2020

The Stay Connected option allows the customer to suspend the Digital Phone Unlimited State for a minimum of one month and up to nine months in a rolling year for a reduced rate.

1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do not apply.

2. A $25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.

3. Customer's line will be available for 911 calls only at the time of suspension.

4. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.

[1] This service offering is limited to all existing subscribers at their existing locations as of June 12, 2020.
* This service offering is limited to all existing subscribers at their existing locations as of January 1, 2025 (C)

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

18. Frontier Digital Phone Unlimited* (cont'd) (C)

A. Stay Connected Seasonal Offering [1] – Grandfathered as of June 12, 2020 (cont'd)

5. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.

6. The cost of the service includes the Subscriber Line Charge.

7. This service does not change any other terms and conditions of the product.

8. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.

B. Regulations

1. The Frontier Digital Phone Unlimited is available where technically feasible.

2. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.

3. Non-payment or partial payment of the bill may result in the removal of the bundled service. Upon disconnection of any bundle component, remaining components will be billed at individual tariffed rates.

4. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.

5. The bundles are offered on a month to month basis.

6. The bundle will appear as a single line item on the bill.

7. No discounts are provided to subscribers that do not use all the features or have some features turned off.

8. Customers may add or delete any features offered in the package without a service order charge.

9. Nonrecurring Service Order Charges do not apply.

[1] This service offering is limited to all existing subscribers at their existing locations as of June 12, 2020.
* This service offering is limited to all existing subscribers at their existing locations as of January 1, 2025 (C)

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

18. Frontier Digital Phone Unlimited* (cont'd) (C)

C. Rates

	Monthly Rate	
Frontier Digital Phone Unlimited	$31.99	
Feature Pack	$7.49	(I)
Stay Connected Seasonal Offering [1]	$9.99	

[1] This service offering is limited to all existing subscribers at their existing locations as of June 12, 2020.
* This service offering is limited to all existing subscribers at their existing locations as of January 1, 2025 (C)

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

19. Frontier Digital Phone Unlimited Plus* (C)

The Frontier Digital Phone Unlimited Plus Service is a package offering available to residential customers and includes two flat-rate residential one-party service access line, unlimited local calling and the customer's choice of the features and services listed below. The feature pack is optional and is available for an additional charge.

Two Flat rate access lines with:

Automatic Busy Redial	Speed Call 8
Call Waiting/Cancel Call Waiting	Call Return
Touch Tone	Call Waiting ID
Caller ID plus Name	

Optional features will be available to the Frontier Digital Phone Unlimited Plus bundle at a special price. The following features are available:

Priority Ring	Call Forward Fixed or Variable
Selective Call Forwarding	Call Forward Busy
Selective Call Acceptance	Selective Call Rejection
Anonymous Call Rejection	3-Way Calling
Distinctive Ring	Call Forward
Call Waiting	Speed Call 30

A. Stay Connected Seasonal Offering [1] – Grandfathered as of June 12, 2020

The Stay Connected option allows the customer to suspend the Digital Phone Unlimited State for a minimum of one month and up to nine months in a rolling year for a reduced rate.

1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do not apply.

2. A $25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.

3. Customer's line will be available for 911 calls only at the time of suspension.

4. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.

[1] This service offering is limited to all existing subscribers at their existing locations as of June 12, 2020.
* This service offering is limited to all existing subscribers at their existing locations as of January 1, 2025 (C)

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

19. Frontier Digital Phone Unlimited Plus* (cont'd) (C)

A. Stay Connected Seasonal Offering [1] – Grandfathered as of June 12, 2020 (cont'd)

5. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.

6. The cost of the service includes the Subscriber Line Charge.

7. This service does not change any other terms and conditions of the product.

8. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.

B. Regulations

1. The Frontier Digital Phone Unlimited Plus is available where technically feasible.

2. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.

3. Non-payment or partial payment of the bill may result in the removal of the bundled service. Upon disconnection of any bundle component, remaining components will be billed at individual tariffed rates.

4. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.

5. The bundles are offered on a month to month basis.

6. The bundle will appear as a single line item on the bill.

7. No discounts are provided to subscribers that do not use all the features or have some features turned off.

8. Customers may add or delete any features offered in the package without a service order charge.

9. Nonrecurring Service Order Charges do not apply.

[1] This service offering is limited to all existing subscribers at their existing locations as of June 12, 2020.
* This service offering is limited to all existing subscribers at their existing locations as of January 1, 2025 (C)

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

19. Frontier Digital Phone Unlimited Plus* (cont'd) (C)

C. Rates

	Monthly Rate	
Frontier Digital Phone Unlimited	$31.99	
Feature Pack	$7.49	(I)
Stay Connected Seasonal Offering [1]	$9.99	

[1] This service offering is limited to all existing subscribers at their existing locations as of June 12, 2020.
* This service offering is limited to all existing subscribers at their existing locations as of January 1, 2025 (C)

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

20. Frontier Simply Unlimited Service ** (C)

Frontier Simply Unlimited Service is a package offering available to Business customers that subscribe to a maximum of twelve One-Party Business Lines per customer location. The bundle also includes the Subscriber Line Charge and the Access Recovery Surcharge that is found in the federal tariff. Customers may select any or all of the following services and features for a monthly rate charge.

Basic Bundle

One Flat Rate Business Access Line
Extended Area Calling (where applicable)
Call Forwarding Busy/Don't Answer
Caller ID - Name

Eight Features from the Feature Package listed below

Frontier Business All In Feature Package

Call Waiting/Cancel Call Waiting	Three Way Calling
Multiline Hunt Service	Speed Call 8 or 30
Distinctive Ring	Anonymous Call Block
Priority Call	Call Transfer
Special Call Acceptance	Caller ID Blocking
*69	Busy Redial
Call Forwarding	Call Forwarding – Busy Line
Call Waiting ID	Select Call Forwarding
Call Block	Call Forwarding Don't Answer

B. Regulations

1. The Frontier Simply Unlimited Service is available where technically feasible.

2. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.

3. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.

4. Frontier Simply Unlimited Service includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the package may result in disconnection of your basic local service.

**This service is Grandfathered. Effective December 20, 2017 this service offering is limited to existing subscribers. (C)

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

20. Frontier Simply Unlimited Service (cont'd)**

B. Regulations

5. Customers may add or delete any features offered in the package without a service order charge.

6. The bundle will appear as a single line item on the customer's bill.

7. The package cannot be used in association with a Residential Line, PBX Service, ISDN Service, Toll Free Service, and Foreign Exchange Services.

8. The bundles are offered on a month-to-month basis.

9. Bundles four through twelve are given an additional discount.

C. Rates and Charges

1. The Interstate Subscriber Line charge and the Access Recovery charge are included in the bundle. Other applicable surcharges and taxes will be billed separately from and are in addition to the package rate.

2. Unless otherwise stated elsewhere in this section, Connection Charges apply to the installation of individual components of the package.

	Monthly Rate	
Frontier Simply Unlimited Service (Lines 1 to 3)	$59.17	(I)
Each Additional Package (Lines 4 to 12)	$44.17	(I)
Frontier Business All in Feature Package	$4.99	

**This service is Grandfathered. Effective December 20, 2017 this service offering is limited to existing subscribers.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

21. Frontier Choices Package

	Actual
Frontier Choices Package:	$17.95

The Frontier Choices package is a feature package available to residential and business customers. A customer may select an unlimited number of compatible services or features from the list following. Customers may add or delete features from this package at no additional charge.

Call Forwarding
Fixed Call Forwarding
Call Forward Busy Line
Call Forward No Answer
Selective Ring
Call Waiting
3-Way Calling (Conference Call)
Abbreviated Dialing (Speed Calling) – 8 Number Capacity
Abbreviated Dialing (Speed Calling) – 30 Number Capacity
Visual Message Waiting Indication
Audible Message Waiting Indication
Automatic Redial
Calling Number Plus Name Identification Service (Caller ID Plus)
Anonymous Call Rejection
Call Waiting ID
Selective Call Rejection
Selective Call Forward
Selective Call Acceptance
Priority Ring
Frontier Privacy

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

22. Frontier Feature5 Package

	Actual
Frontier Feature5 Package:	$11.95

The Frontier Feature5 Package is a feature package available to small business customers where technically feasible. Customers may change Custom Calling features offered in this package at no additional charge.

Constant Features:
Calling Number Plus Name Identification Service (Caller ID Plus)
Call Forwarding

Choice of 3 Custom Calling features from the following:
Call Waiting
Three – Way Calling (Conference Call)
Abbreviated Dialing (Speed Calling) – 8 Number Capacity
Visual Message Waiting Indication
Audible Message Waiting Indication
Automatic Redial
Call Return
Trunk Hunt Feature

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

23. Frontier OneVoice

Frontier OneVoice is a bundled offering available to Business customers that subscribe to Single Party Business Line. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features, and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

Basic Bundle

Single Party Flat Rate Access Line
Call Forwarding Busy/No Answer
Unlimited Extended Area Service
Call Waiting/Cancel Call Waiting
Caller ID
Anonymous Call Rejection
Call Forward
Multi-line Hunting
3-Way Calling

Premium Feature Package

Call Return (*69)
Call Transfer
Distinctive Ring
Busy Number Redial (*66)
Priority Call
Selective Call Forward
Selective Call Acceptance
Selective Call Rejection
Speed Call 30

B. Regulations

1. The bundle is available only where facilities and operating systems are available and technically feasible.

2. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.

3. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.

4. Partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

23. Frontier OneVoice (cont'd)

B. Regulations **(cont'd)**

5. Customers may add or delete any features offered in the package without a service order charge.

6. The bundle will appear as a single line item on the customer's bill.

7. The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.

8. The bundle cannot be used in association with a Residential Line, Remote Call Forwarding Service, ISDN Service, Centrex, and Foreign Exchange Services.

9. The bundle is offered on a month-to-month, one, two or three year term basis.

(C)
(C)

C. Rates and Charges

1. Applicable surcharges and taxes will be billed separately from and are in addition to the package rate.

2. New customers will incur a nonrecurring charge up to $95.00, per account. This charge supersedes the Initial Order and Connection Charges. (C) (C)

	Monthly Rate
Monthly Rate Basic Bundle	$44.99
Term Price with a 1, 2, or 3 year commitment	$29.99
Premium Feature Package	$9.99

Issued by: Regulatory Affairs Director
Frontier Communications
100 CTE Drive
Dallas, PA 18612

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

(C)

25. Frontier Commercial Voice Unlimited**

A. General

Frontier Commercial Voice Unlimited is a bundled offering available to Business customers that subscribe to a maximum of twelve Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features, and Unlimited Extended Area Service. The bundle also includes the Subscriber Line charge and the Access Recovery Charge that is tariffed in the appropriate FCC tariff.

Basic Bundle
Single Party Flat Rate Access Line Call Forward
Call Forward Busy
Call Forward No Answer
Call Waiting/Cancel Call Waiting Caller ID
(Call Waiting ID) where applicable Three Way Calling
Hunting

B. Regulations

1. The bundle is available only where facilities and operating systems are available and technically feasible.

2. The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.

3. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.

4. Frontier Commercial Voice Unlimited includes basic local service and non- basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.

5. Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.

** This Service is Grandfathered. Effective December 20, 2017 this service offering is limited to existing subscribers. (C)

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

25. Frontier Commercial Voice Unlimited**

(C)

B. Regulations (continued)

6. The bundle rate will appear as a single line item on the customer's bill.

7. The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.

8. The bundle cannot be used in association with a Residential Line, PBX Service, Remote Call Forwarding Service, ISDN Service, Toll Free Service, and Foreign Exchange Services.

9. The bundle is offered on a month-to-month, or one year term basis.

10. Customers in a term plan will be charged a termination fee for cancelling before the term is up. The early termination fee is the monthly charge times the remaining months in the term.

11. At the end of the one year term, customers will be moved to the month to month pricing.

C. Rates and Charges

- Interstate End User Subscriber Line charge and Access Recovery Charges are included in the bundle. Other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.

- Unless otherwise stated elsewhere in this section, Connection Charges apply to the installation of individual components of the bundle.

	Monthly Rate
Month to Month	$33.00
One Year Term	$28.00
Two Year Term	$28.00

** This Service is Grandfathered. Effective December 20, 2017 this service offering is limited to existing subscribers. (C)

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

26. Frontier Digital Phone Unlimited (Challenger)* (C)

A. General

The Frontier Digital Phone Unlimited (Challenger) Service is a bundle offering available to residential customers. The bundle includes one Residential Local Exchange Network Access Line, Unlimited Extended Area Service and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Bundle

Local Exchange Network Access Line	Caller ID with Name
Unlimited Extended Area Service	Call Waiting/Cancel Call Waiting

Feature Package

*66 Busy Number Redial	Speed Call 30
*69 Call Return	Distinctive Ring
Anonymous Call Block/Rejection	3 Way Calling
Basic Call Forward	Call Forward Busy/No Answer
Selective Call Forward	Priority Call

B. Regulations

1. The bundle is available only where facilities and operating systems are available and technically feasible.

2. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.

3. When the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individually tariffed rates.

4. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing tariff rules.

5. Customers may add or delete any features offered in the bundle without a service order charge.

6. No discounts will be given to subscribers that do not use all the features or have some features turned off.

7. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.

* This service offering is limited to all existing subscribers at their existing locations as of January 1, 2025 (C)

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

26. Frontier Digital Phone Unlimited (Challenger)* (Continued) (C)

B. Regulations (Continued)

8. The bundle is offered on a month-to-month basis.

9. The bundle will appear as a single line item on the bill.

10. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.

11. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.

12. Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.

13. Stay Connected Seasonal Offering [1] allows the customer to suspend the Digital Phone Unlimited (Challenger) while they are away, a minimum of one month and up to nine months for a reduced rate.

    a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.

    b. A $25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.

    c. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.

    d. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.

    e. The cost of the service includes the Subscriber Line Charge.

    f. This service does not change any other terms and conditions of the product.

    g. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.

    h. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.

    i. All other applicable taxes and surcharges apply.

[1] This service offering is limited to all existing subscribers at their existing locations as of June 12, 2020.
* This service offering is limited to all existing subscribers at their existing locations as of January 1, 2025 (C)

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

26. Frontier Digital Phone Unlimited (Challenger)* (Continued) (C)

C. Rates and Charges

1. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.

2. Nonrecurring Service Order Charges do not apply.

3. Frontier Digital Phone Unlimited (Challenger) bundle is provided at the following rates:

	Monthly Rate	
Frontier Digital Phone Unlimited (Challenger)	$21.99	
Feature Package	$7.49	(I)
Stay Connected Seasonal Offering [1]	$9.99	

[1] This service offering is limited to all existing subscribers at their existing locations as of June 12, 2020.
* This service offering is limited to all existing subscribers at their existing locations as of January 1, 2025 (C)

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

27. Frontier Digital Phone Unlimited Plus (Challenger)* (C)

A. General

The Frontier Digital Phone Unlimited Plus (Challenger) Service is a bundle offering available to residential customers and includes two flat-rate residential one-party service access lines and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Bundle

Unlimited Extended Area Service
Caller ID with Name
Call Waiting/Cancel Call Waiting

Feature Package

Call Waiting
*66 Busy Number Redial
*69 Call Return
Anonymous Call Block/Rejection
Basic Call Forward
Selective Call Forward
Speed Call 30
Distinctive Ring
3 Way Calling
Call Forward Busy/No Answer
Priority Call

B. Regulations

1. The Frontier Digital Phone Unlimited Plus (Challenger) Service is available where technically feasible.

2. The features and services, except those listed as non-regulated or federally tariffed, are provided subject to the descriptions and regulations as specified elsewhere in the tariff.

3. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing tariff rules.

4. Customers may add or delete any features offered in the bundle without a service order charge.

5. No discounts will be given to subscribers that do not use all the features or have some features turned off.

6. The bundle is offered on a month-to-month basis.

7. The bundle will appear as a single line item on the bill.

* This service offering is limited to all existing subscribers at their existing locations as of January 1, 2025 (C)

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

27. Frontier Digital Phone Unlimited Plus (Challenger)* (Continued) (C)

B. Regulations (Continued)

8. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.

9. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.

10. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.

11. Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.

12. Stay Connected Seasonal Offering [1] allows the customer to suspend the Digital Phone Unlimited Plus (Challenger) while they are away, a minimum of one month and up to nine months for a reduced rate.
    a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.

    b. A $25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.

    c. Customer's line will be available for 911 calls only at the time of suspension.

    d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.

    e. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.

    f. The cost of the service includes the Subscriber Line Charge.

    g. This service does not change any other terms and conditions of the product.

    h. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.

    i. All other applicable taxes and surcharges apply.

[1] This service offering is limited to all existing subscribers at their existing locations as of June 12, 2020.
* This service offering is limited to all existing subscribers at their existing locations as of January 1, 2025 (C)

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

27. Frontier Digital Phone Unlimited Plus (Challenger)* (Continued) (C)

C. Rates and Charges

1. Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes will apply.

2. Nonrecurring Service Order Charges do not apply.

3. Frontier Digital Phone Unlimited Plus (Challenger) bundle is provided at the following rates:

	Monthly Rate	
Frontier Digital Phone Unlimited Plus (Challenger)	$21.99	
Feature Package	$7.49	(I)
Stay Connected Seasonal Offering [1]	$9.99	

[1] This service offering is limited to all existing subscribers at their existing locations as of June 12, 2020.
* This service offering is limited to all existing subscribers at their existing locations as of January 1, 2025 (C)

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

28. Frontier Residential Unlimited Voice Service

A. General

The Frontier Residential Unlimited Voice Service is a bundle offering available to residential customers. The bundle includes one Residential Local Exchange Network Access Line, Unlimited Extended Area Service and the customer's choice of the features and services listed below. This bundle also includes an unlimited long-distance component through Frontier Communications of America, Inc. The description and pricing for this component are located in the Frontier Communications of America Domestic Price List.

Basic Bundle

Local Exchange Network Access Line	Call Waiting ID
Caller ID with Name	Anonymous Call Rejection
Unlimited Extended Area Service	Basic Voicemail
Call Waiting/Cancel Call Waiting	Touch Tone

B. Regulations

1. The bundle is available only where facilities and operating systems are available and technically feasible.

2. The features are provided subject to their individual service regulations as specified in the applicable sections of the Tariff.

3. When the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individually Tariffed rates.

4. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing Tariff rules.

5. Customers may add or delete any features offered in the bundle without a service order charge.

6. No discounts will be given to subscribers that do not use all the features or have some features turned off.

7. The bundle is offered on a month-to-month basis.

8. The bundle will appear as a single line item on the bill.

9. The bundled rate includes all available Extended Area Service (EAS) calling, both mandatory and optional, in exchanges where EAS is offered.

10. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

28. Frontier Residential Unlimited Voice Service (Continued)

C. Rates and Charges

1. All other surcharges and taxes apply and will be billed in addition to the bundle.

2. An Activation charge of $35.00 will replace the Initial Service Order and Central Office Connection Charge.

3. Frontier Residential Unlimited Voice Service is provided at the following rates:

	Monthly Rate
Frontier Residential Unlimited Voice Service	$20.00

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

29. Frontier Unlimited Voice and Feature Bundle

A. General

The Frontier Unlimited Voice and Feature Bundle is a bundle offering available to residential customers. The bundle includes one Residential Local Exchange Network Access Line, Unlimited Extended Area Service and the customer's choice of the features and services listed below. This bundle also includes an unlimited long-distance component through Frontier Communications of America, Inc. The description and pricing for this component are located In the Frontier Communications of America, Inc. Domestic Price List.

Basic Bundle

Local Exchange Network Access Line	3 Way Calling
Caller ID with Name	Basic Call Forward
Unlimited Extended Area Service	Distinctive Ring
Call Waiting/Cancel Call Waiting	Priority Call
Call Waiting ID	*66 Busy Number Redial
Anonymous Call Block/Rejection	*69 Call Return
Basic Voicemail	Selective Call Acceptance
Touch Tone	Selective Call Rejection
Speed Call 30	Selective Call Forward
Wire Care	Directory Listing

B. Regulations

1. The bundle is available only where facilities and operating systems are available and technically feasible.

2. The features are provided subject to their individual service regulations as specified in the applicable sections of the Tariff.

3. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing Tariff rules.

4. Customers may add or delete any features offered in the bundle without a service order charge.

5. No discounts will be given to subscribers that do not use all the features or have some features turned off.

6. The bundle is offered on a month-to-month basis.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Product Bundles

29. Frontier Unlimited Voice and Feature Bundle (Continued)

B. Regulations (Continued)

7. The bundle will appear as a single line item on the bill.

8. The bundled rate includes all available Extended Area Service (EAS) calling, both mandatory and optional, in exchanges where EAS is offered.

9. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.

10. A customer selecting this bundle is required to subscribe to a Frontier Long Distance company and must purchase a qualifying long-distance bundle located in the Frontier Communications of America, Inc. Domestic Price List.

11. Directory Listing Feature-Customer can pick from Additional Listing, Extra Line of Information, Non-Listed, Non-Published and Foreign Listing.

12. Wire Care Services include work performed on or at the customer premises by the Utility or a Utility representative at the customer's request and is not covered by other charges. The Bundle includes work preparation, actual work, materials and cleanup. Frontier Wire Care covers all wiring, jacks, dispatch charges, labor and materials for each telephone line in the home. In addition, Frontier Wire Care covers any damage to the phone line that was caused by lightning, accidental customer damage and problem isolation within the home.

C. Rates and Charges

1. All other surcharges and taxes apply and will be billed in addition to the bundle.

2. An Activation charge of $35.00 will replace the Initial Service Order and Central Office Connection Charge.

3. Frontier Unlimited Voice and Feature Bundle is provided at the following rates:

	Monthly Rate
Frontier Unlimited Voice and Feature Bundle	$50.00

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Centrex Service

1. Centrex V

- Centrex V Service consists of digital switching equipment on Telephone Company premises, connected to station lines on the customer's premises.

- Centrex V Service enables stations to dial each other and to dial outgoing calls directly. Incoming calls may be dialed directly to any station. Incoming calls to the main listed number for the service are connected to a designated station and then completed to the desired party by operation of the call transfer feature.

- Centrex V Service is offered subject to the availability of the equipment and the capacity to provide the service.

- Centrex V Service will offer a Basic Feature Package an Enriched Feature Package and a Versaline Centrex Feature Package. Additional features are available on an individual basis for an additional monthly charge.

- Attendant consoles are located on customer premises. It is the responsibility of the customer to either supply the equipment or arrange to purchase or lease the equipment from the Telephone Company.

- Centrex V Service is offered only as a complete service.

A. Regulations

1. Centrex V Service, including all specified features, is subject to the availability of the necessary switching equipment and facilities.

2. Centrex V Service Customers subscribing to Optional features are required to subscribe to these features for the same length as the rental period of the Centrex service and are not required to attach the optional features to 100% of their Centrex Lines.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Centrex Service

1. Centrex V (cont'd)

A. Regulations (continued)

3. The minimum rental period for Centrex V Service is one month, unless otherwise specified. However a monthly Centrex customer will incur a basic termination charge for recovery of administrative expenses for service either moved or disconnected prior to completing a 12-month period.

4. Centrex V Service is designed for a minimum of two lines.

5. If the customer requests the disconnection of all or any part of the service prior to the expiration of the minimum rental period, termination charges apply as outlined in this tariff.

6. When customers renew or change the length of their payment period, the then currently effective tariff rates apply for the new period.

7. Where equipment or facilities in excess of that considered adequate by the Telephone Company is required by the customer, such additional equipment and/or facilities will be furnished at rates and charges based on actual cost plus contribution.

8. Recurring rates and installation, termination, service establishment and other nonrecurring charges apply according to the appropriate schedule outlined elsewhere in this tariff.

9. All live attendant functions at the customer's premises are performed at the expense of the customer and shall conform with rules and regulations of the Telephone Company to maintain a proper standard of service.

10. One primary directory listing will be furnished without additional charge for the Centrex V Service in accordance with the regulations set forth in Section 6 of this tariff.

11. Temporary suspension of service is not offered with Centrex V Service.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Centrex Service

1. Centrex V (cont'd)

A. Regulations (continued)

12. When a request for service or additions, rearrangements, relocation, or modification of service is cancelled by a customer before the work involved has been completed, the customer may be required to reimburse the Telephone Company for all expenses, including engineering and construction costs, incurred by the Telephone Company as a result of such request before its receipt of notice of cancellation. The amount of reimbursement, however, shall not exceed the service, construction, installation, and termination charges that would have been applicable if the work involved in complying with the request had been completed.

13. All customer provided equipment to be used with Centrex V Service lines is required to conform with the Technical Reference Specifications as used by the Telephone Company.

14. A Centrex V service customer may spread payment of Service Establishment Charges and Initial Charges over a period of three months. In the event that service is terminated prior to expiration of this payment, the customer is liable for an amount equivalent to any unpaid charges remaining, in addition to a termination charge as specified herein.

15. A current Centrex 1 or 1+ customer may upgrade to a Centrex V contract that is equal to or longer than the time remaining on the existing contract without incurring non-recurring.

16. An existing Centrex V service customer may upgrade service (Basic to Enriched service lines).

17. A customer on the one-month payment period may elect to upgrade and continue on the one-month payment period.

18. Termination charges do not apply for Centrex V Basic service lines that are replaced by Centrex V Enriched service lines in the upgrade. Termination charges do apply to Centrex V lines or optional features disconnected prior to expiration for all payment periods longer than one month.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Centrex Service

1. Centrex V (cont'd)

A. Regulations (continued)

19. Termination charges apply for Centrex V Enriched service lines that are removed or replaced by basic service lines or any optional features removed prior to expiration for all payment periods longer than one month in the downgrade.

20. Centrex lines are available only with Centrex Service. Centrex lines may not be connected to other customer phone systems.

2. Definitions

Add-On Consultation Hold--Incoming Only - Provides Three-Way Calling restricted to incoming DID calls.

Automatic Callback – The Centrex user can hang up after reaching a busy line and then dial a call back activation code to initiate the automatic call back process. As soon as the called party goes on hook, the customer will receive a distinctive ringing pattern (intra system only) to indicate that the desired line is available. This feature cannot be activated against a line number in a hunt group.

Business Group Numbering Plan - Allows:
- Intercom dialing on a 1- to 4- digit basis
- Access to an attendant via the digit "0"
- Access to private facilities via a 1 - to 4-digit code
- Redefinition of feature access codes from standard POTS codes
- Overriding the special dialing plan by dialing an access code (usually 9) to gain access to the public network numbering plan

Busy Out – A feature that allows a line that is a member of a hunt group to be marked as line busy. The line will not receive a call when the pilot number (the main number) of the group is dialed. This feature is used in a call center type of environment when an agent does not want to receive any calls for a period of time. Busy Redial - Will redial a busy number every minute for up to 30 minutes

Call Forwarding Busy Line - Incoming Only – Permits only DID incoming calls to the specified line number to be forwarded to a customer preselected number on busy. If intra system calls attempt to terminate to the busy line, they receive busy treatment. This feature is prohibited with any type of hunting services.

Call Forwarding Don't Answer - Incoming Only – Permits only DID calls incoming to the specified line number to be forwarded to a customer preselected number if not answered after a customer specified number of rings. Intra system calls will continue to ring the idle line.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Centrex Service

2. Definitions (continued)

Call Forwarding Variable (Outside) - Allows calls attempting to terminate to a line to be redirected to any other customer specified number. The customer must activate or deactivate the forwarding function and specify the desired terminating number during each activation procedure. Calls that are forwarded cause a short (about .5 second) ring on the forwarding line (base station) as a reminder that the service is active. If the call from the calling party to the forwarding line is chargeable, the calling party is billed for that part of the call. If the forwarded leg of the call is chargeable, the forwarding line is billed for that portion of the call.

Call Hold - Allows a Centrex V service user to put any in-progress call on hold. This frees the line to originate another call.

Call Pick-up Non Barge-In (Originating and Terminating) - Enables a user to answer a call to another line in the defined call pick-up group. This is accomplished by dialing a call pick-up code while the called line is being rung. If more than one line in the group is being rung, the line that has been ringing the longest is picked up first.

Call Return - Enables the user to call the number of the last person who called, whether the user answered that call or not.

Call Transfer --Individual--All Calls - Allows a station user to transfer any established call to another station within or outside the PBX or business group without the assistance of the attendant. This is accomplished by flashing while on a stable 2- party call, dialing the desired party, and handing up the telephone.

Call Transfer--Individual--Incoming Only - Allows a business group station user to transfer an incoming call to another station in the same business group without assistance from the attendant.

Call Transfer Individual - All Calls - Allows a Centrex V user to add on and/or transfer any established incoming call to any other line either within or outside the system. A user may add on and/or transfer a dial "9", off network (10 digit).

Call Transfer--Internal Only - Allows a business group station user to transfer any established intra group call to another station in the same customer group without assistance of the attendant.

Call Transfer--Outside- Allows a station user to add on a dial “9” off-network (10 digit), Common Control Switching Arrangement.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Centrex Service

2. Definitions (continued)

Call Waiting--Incoming Only - For business group lines, allows a station user who is engaged in a telephone conversation to be alerted via an audible tone that an incoming DID or private facility call is attempting to terminate. The busy called station can retrieve the calling station by hanging up and being rung back or by flashing the switch hook (placing the existing call on hold) and answering the waiting call. This feature is identical to Call Waiting--Terminating except that intra group calls are not call waited.

Cancel Call Waiting (CCW) - Allows a customer with Call Waiting to inhibit the application of call waiting tone for the duration of one call. The customer dials the cancel call waiting code, obtains recall dial tone, and places a call normally. During this call, anyone calling the Call Waiting customer will receive the normal busy treatment.

Conference Calling - 8 Way Station Controlled - A Centrex V line subscribing to this service may sequentially call up a maximum of 8 other parties and add them together to form a 8-way call. The parties that have been added may confer while the initiator is completing the setup.

Conference Calling - 16 Way Station Controlled - A Centrex V line subscribing to this service may sequentially call up a maximum of 16 other parties and add them together to form a 16-way call. The parties that have been added may confer while the initiator is completing the setup.

Directed Call Pickup Non Barge-In (Originating and Terminating) - Permits a user to dial a code and a line number and pick up a call which is ringing on another line. The rung telephone must permit directed pick-up. A 3-way call will not be established if the call has been answered by the called line. The party dialing the pick-up code will be routed to reorder.

Direct Inward Dialing (DID) - Allows an incoming call from the public switched network to reach a specific Centrex station line without attendant assistance.

Direct Outward Dialing (DOD) - A line can directly access the local exchange network.

Distinctive Ringing - DID Calls - This feature enables a Centrex V user to identify the general source of incoming calls by providing a unique ringing pattern on telephone instruments.

Executive Busy Override - Allows a business group subscriber, on reaching a busy station, to “break in” on the existing call. An alert tone is sent to the original parties and creates a three-way controlled by the breaking-in party

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Centrex Service

2. Definitions (continued)

Group Numbering Plan - Reserves a range of numbers for Centrex end users.

Hunting Services

a. Regular Hunting - The hunt always starts with the called line and ends with the last line in the prearranged group, completing the call to the first idle line encountered. Unless the first line in the group is called, only a portion of the group is tested. The prearranged sequence can be either consecutive (telephone numbers are in ascending numerical sequence) or nonconsecutive order. (Note)

b. Circle Hunting - An arrangement in which hunting begins with the terminal number associated with the called number, and continues sequentially through the last terminal number in the hunt group. Hunting resumes starting with terminal number 1, and continues through the terminal number preceding the start hunt terminal number. (Note)

c. Uniform Call Distribution - A hunting arrangement available to lines arranged in a circle hunting group. Incoming calls to the line (main hunt) number of the group will hunt throughout the lines in a fixed sequence, except that, once a call has been completed to a line, a pointer within the switching equipment will advance to the next idle line. The next incoming call will go directly to that line if it is still available. If it is not, the call will either be directed to the next idle line in the hunt sequence or, if all lines in the hunt group are busy, receive busy tone.

Note: The number of Centrex V Service lines in a hunt group is limited to a maximum of six.

Intercom Dialing - Permits lines within the Centrex V system to place calls to one another on a 2, 3 or 4 digit basis. In conjunction with the special dialing plan, permits station users in the business group to place calls to each other on 1- to 4-digit basis.

Intercom Dialing also requires traffic measurements of intercom call attempts and durations for each customer group separately.

Last Number Redial - Enables a station to redial the last called number by pressing a feature code rather than dialing the entire number. In cannot be put on a Key.

Saved Number Redial - The last number dialed is saved for use at any time, even after making other calls.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Centrex Service

2. Definitions (continued)

Simulated Facility Groups (SFGs) for Business Group Calls - Provides the capability to restrict the number of simultaneous DID calls terminating to the group and the number of simultaneous calls originated by the group to DOD. The simultaneous number of calls of each type is restricted separately to customer-specified quantities. Calls coming into or going out from the group over private facilities (foreign exchange, WATS, tie lines, etc.) are excluded from this restriction. These are independently limited by the number of private facilities acquired by the customer; however, SFGs can be used to restrict the number of simultaneous OUTWATS calls.

Speed Calling 30 - Allows the customer to automatically dial one 30 customer changeable preprogrammed telephone numbers by dialing the 1 or 2 digits representing the number to be called.

Station Camp-On with Automatic Call Back - Allows a station user encountering a busy station within the same customer group to be notified when the called station becomes idle and to be placed automatically in ring-again mode.

Three-Way Calling (TWC) - Allows a customer to add a third party to an existing conversation. The party initiating a 3-way call can hold one party with privacy exclusion while dialing and talking with another party (referred to as Consultation Hold) and can later include the held party in a 3-way call. The added party can be dropped from the connection by a flash from the initiating party.

Toll Restriction (1+ and 0+ Blocking) - Provides the subscriber with local dialing capabilities but blocks any customer dialed call that has long distance charge associated with it.

Touch-Tone Service - Dialing using dual tone multi frequency (DTMF) signals. Each line will be equipped with this conditioning.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Centrex Service

3. Features

A. The Basic Feature Package will include the following features:

- Consultation Hold
- Call Forwarding-Variable/All Calls
- - Busy Line/All Calls
- - Don't Answer/All Calls
- Call Hold
- Call Transfer-All Calls
- Direct Inward Dialing (DID)
- Direct Outward Dialing (DOD)
- Speed Calling - 30 Number
- Station-to-Station/Intercom Calling
- Touch-Phone Calling
- Call Pick-up/Directed Call Pick-up
- 3 Way Calling
- Distinctive Ringing
- Multi-line Hunting

B. Enriched Centrex for Centrex V customers will include the features included in the Basic Plan and,

- Private Facility Access
- Last Number Redialed *
- Saved Number Dialed
- Call Waiting Originating/Terminating
- Conference Calling - 16
- Cancel Call Waiting
- Executive Override
- Group Numbering Plan
- Toll Restriction
- Station Camp-on with Call Back

* This service has been grandfathered for existing customers and is no longer offered as a tariffed service.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Centrex Service

3. Features (continued)

C. Versaline Centrex Feature Package for Centrex V customers will include the following features:

- Call Forward Variable, Busy, No Answer
- Call Hold
- Call Pickup/Directed Call Pickup
- Call Transfer - All calls
- Call Waiting Originating/Terminating
- Cancel Call Waiting
- Conference Calling - 16
- Direct Inward Dialing (DID)
- Direct Outward Dialing (DOD)
- Distinctive Ringing
- Executive Override
- Group Numbering Plan
- Multi-Line Hunting
- Private Facility Access
- Save Number Dialed
- Speed Calling 30 Number
- Station Camp-On with Call Back
- Station to Station Intercom Calling
- Three-Way Calling
- Toll Restriction
- Touch Tone Calling

D.. Optional Features

- Busy Out
- Paging
- Remote Call Forward
- Caller ID
- Caller ID - outside the business group

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Centrex Service

4. Rates

	Basic Package	Enriched Package	Versaline Package
Monthly	$19.42	$20.42	$20.42
One Year	18.00	19.00	18.00
Two Year	17.50	18.50	17.00
Three Year	17.00	18.00	17.00
Four Year	16.50	17.50	N/A
Five Year	16.00	17.00	N/A

Optional Feature	Monthly Rates
Busy Out	$2.50
Paging, per page zone	N/A
Remote Call Forward	$16.00
Caller ID-outside the business group	$7.50

5. Termination Charges

A. If service is terminated in whole or in part, except as otherwise provided herein, prior to expiration of the agreed to payment period, the customer shall be required to pay a termination charge determined by the application of the following formula for station lines:

Number of Station Lines Below the 90% Level of Commitment Disconnected	X	Monthly Rate	X	Number of Months Remaining in Contract

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Centrex Service

5. Termination Charges (continued)

B. The termination base for station lines shall be determined by: (1) the number and type of station lines initially installed; or (2) if the station line growth exceeds the initially installed number and type of stations by ten percent at the end of the first 12 months of service, the maximum number and type of station lines in service at the end of the 12 month period applies.

C. A customer who reduces station lines below the 90 percent commitment has the following options for the duration of the contract period:

1. Continue to pay an amount equal to the monthly rates for 90 percent of the station lines in service at the time the customer entered into their contract, or

2. Pay termination charges as covered in 1. and 2. preceding on the number of station lines below the 90 percent commitment that are disconnected and continue to pay only for the actual number of station lines in service.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Reserved for Future Use (C)

(C)

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Reserved for Future Use (C)

(C)

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Reserved for Future Use

(C)

(C)

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Reserved for Future Use (C)

(C)

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

1. Promotional Services

A. Simply Unlimited Multiline Bundle Service Promotion

Beginning May 7, 2013 and extending until July 30, 2013, new Business broadband customers who purchase the Simply Unlimited Bundle; are eligible for the Multiline Promotion which provides the second and third Simply Unlimited Bundle for $23.99/line/month. This rate will apply for the duration of the one, two or three-year contracted term. All other Terms and Conditions of the 2nd and 3rd line remain in effect.

B. Simply Unlimited Multiline Bundle – All Lines Promotion

Beginning June 21, 2013 and extending until September 15, 2013, new Business broadband customers who purchase the Simply Unlimited Bundle; are eligible to receive the first line at $28.99 per month and any additional lines for $23.99 per month up to the 12 line max. This rate will apply for the duration of the one, two or three-year contracted term. All other Terms and Conditions of the bundle remain in effect.

C. Simply Unlimited Multiline Bundle – All Lines Promotion

Beginning September 24, 2013 and extending until December 21, 2013, new Business broadband customers who purchase the Simply Unlimited Multiline Bundle are eligible to receive the first line at $28.99 per month and any additional lines for $23.99 per month up to the 12 line max. This rate will apply for the duration of the one, two or three-year contracted term. All other Terms and Conditions of the bundle remain in effect.

D. Simply Unlimited Multiline Bundle – All Lines Promotion

Beginning December 23, 2013 and extending until March 21, 2014, new Business broadband customers who purchase the Simply Unlimited Multiline Bundle are eligible to receive the first line at $28.99 per month and any additional lines for $23.99 per month up to the 12 line max. This rate will apply for the duration of the one, two or three-year contracted term. All other Terms and Conditions of the bundle remain in effect.

E. Simply Unlimited Multiline Bundle – All Lines Promotion Without Broadband (C)

Beginning January 19, 2014 and extending until April 15, 2014, new Business customers who purchase the Simply Unlimited Multiline Bundle are eligible to receive the first line at $28.99 per month and any additional lines for $23.99 per month up to the 12 line max. This rate will apply for the duration of the one, two or three-year contracted term. All other Terms and Conditions of the bundle remain in effect. (C)

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

1. Promotional Services

F. Simply Unlimited Multiline Bundle – All Lines Promotion Without Broadband

Beginning April 17, 2014 and extending until June 30, 2014, new Business customers who purchase the Simply Unlimited Multiline Bundle are eligible to receive the first line at $28.99 per month and any additional lines for $23.99 per month up to the 12 line max. This rate will apply for the duration of the one, two or three-year contracted term. All other Terms and Conditions of the bundle remain in effect.

G. Frontier Simply Unlimited Promotion

Beginning August 18, 2014 thru December 31, 2014 new and existing business customers who subscribe to Frontier Simply Unlimited and commit to a one, two or three year term will receive the first line at $29.99 and lines 2-12 at $24.99. Customer must subscribe to the Frontier Simply Unlimited Long Distance plan through Frontier Communications of America as well as Broadband. This promotion offer is subject to the applicable termination liability for the individual products in the appropriate tariff/product guide.

H. Frontier Simply Unlimited Promotion

Beginning January 1, 2015 thru March 31, 2015 new and existing business customers who subscribe to Frontier Simply Unlimited and commit to a one, two or three year term will receive the first line at $29.99 and lines 2-12 at $24.99. Customer must subscribe to the Frontier Simply Unlimited Long Distance plan through Frontier Communications of America as well as Broadband. This promotion offer is subject to the applicable termination liability for the individual products in the appropriate tariff/product guide.

I. Frontier Simply Unlimited Promotion

Beginning April 1, 2015 thru June 29, 2015 new and existing business customers who subscribe to Frontier Simply Unlimited and commit to a one, two or three year term will receive the first line at $29.99 and lines 2-12 at $24.99. Customer must subscribe to the Frontier Simply Unlimited Long Distance plan through Frontier Communications of America as well as Broadband. This promotion offer is subject to the applicable termination liability for the individual products in the appropriate tariff/product guide.

J. Frontier Simply Unlimited Promotion (C)

Beginning July 1, 2015 thru December 31, 2015 new and existing business customers who subscribe to Frontier Simply Unlimited and commit to a one, two or three year term will receive the first line at $29.99 and lines 2-12 at $24.99. Customer must subscribe to the Frontier Simply Unlimited Long Distance plan through Frontier Communications of America as well as Broadband. This promotion offer is subject to the applicable termination liability for the individual products in the appropriate tariff/product guide. (C)

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

1. Promotional Services

K. Between August 22, 2021 and November 19, 2021, New fiber-based Frontier OneVoice customers who purchase a qualifying broadband service will be given a $29.99 discount for the first local OneVoice line. Customers must agree to a two-year term that provides a two (2) year Price Protection Plan. Installation charges for this service will be waived. Promotion offered where technically feasible.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Directory Listing

1. GENERAL REGULATIONS (C)

The following applies to light faced listings in the white pages (alphabetical section of the directory).

1. Only information necessary to identify the customer is included in these listings.

2. The Telephone Company may use abbreviations in listings when, in its judgment, the clearness of the listing or the identification of the subscriber is not impaired.

3. The Telephone Company may reject a residence listing which is judged to be business or advertising. The Telephone Company may reject a listing which it judges to be objectionable or fictitious and contrived.

4. Special arrangement of names designed to secure a preferential position in the alphabetical list or listings which otherwise are objectionable are not acceptable.

5. A name made up by adding a term such as Company, Shop Agency, Works etc to the name of a commodity or service will not be accepted as a listing unless the subscriber is legally doing business under that name.

6. Listing charges date from the day the time it is available in directory assistance and continue until the expiration date of the printed directory in which they appear.

7. Incoming calls to non-published service will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice not withstanding any claim of emergency the calling party may present. In the absence of willful misconduct, no liability for damages arising from publishing the telephone number of a non-published service customer in the directory or disclosing a non-published number to any calling party shall attach to the Company and where such number is published or disclosed by a Company employee, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such non-published listing service.

8. The Company reserves the right to forward the name, address and telephone number of non-published telephone number service customers to government agencies authorized by ordinance to establish E911 service and/or subscribing to or providing E911 service.

9. Non-published directory service telephone numbers associated with the line used by the calling party to place outgoing calls may be forwarded to subscribers of calling number ID. (C)

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Directory Listing

2. COMPOSITION OF LISTINGS (C)

1. Name

a. Business Service (If questions arise regarding the right of a customer to list the name of a business or to use the trade name of another, the Company may require written authority from the owner of such name or trade name prior to the insertion or continuance of such listing.)

a. The name of a subscriber
b. The name of each business enterprise which the subscriber conducts
c. The name of a corporation which is the parent or subsidiary of the subscriber

b. Residence Service

a. The name of the subscriber
b. Another authorized residential name
c. Dual name listings for authorized by the subscriber i.e. Smith, Mary and John
d. Name of a church that includes “parsonage”, “rectory”, “parish house”, “church study” or a descriptor that indicates it is part of a domicile

2. Designation

A designation can be used on a business service to assist the public in calling but not to advertise the business

3. Address

Each customer may, but does not have to, include the house number and street name of the residence service is provided. A customer may provide an alternate address like a PO Box that is a valid mailing address.

(C)

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Directory Listing

3. TYPES OF LISTINGS

1. Primary Listing - One listing, termed the primary listing, is provided without charge for each customer service whether billed by the same monthly statement or by separate statements for service provided by an entity with directory listing agreement

2. Additional Listing - A general term to denote any listing, regardless of the form, in addition to the primary listing. It may be a second listing of the primary number with different name or a listing for a telephone number for the same customer service. It may also be a cross reference listing which is a referral without a telephone number to another listing i.e JC Penney's see Penney's. A business class of service may have a residential additional listing in order to populate a record in the residential section of a directory.

3. Foreign Listing - A listing appearing in a directory other than the directory in which local exchange service if furnished or associated with a service provider that does not have an directory listing agreement in place

4. Extra Line of Information – descriptive text that does not have a telephone number

5. Non-Listed - A listing that is available in directory assistance but not printed in the telephone directory

6. Non-Published – A telephone number that is not listed in either directory assistance or in the telephone directory

4. RATES

	Monthly Rate		
	Residential	Business	
Additional Listing	$6.00	$16.00	(I)
Foreign Listing	$6.00	$6.50	
Extra Line of Information	$5.50	$16.00	(I)
Non-Listed	$6.50	$6.50	
Non-Published	$7.00	$7.00	

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Custom Calling Services

1. CUSTOM CALLING SERVICE

Custom Calling Services will consist of the following dial service features in conjunction with individual line services to the extent that existing facilities are available. These services are not available with PBX Trunks or Pay Telephone Line Service.

No assurance can be given that transmission will be fully satisfactory during conference and call forwarding calls.

Description

CALL FORWARDING - This feature permits a customer to forward incoming calls to another preselected number. The customer activates the service by dialing a code and the telephone number of the line to which the calls are to be forwarded.

FIXED CALL FORWARDING - This feature will permit a customer to have calls transferred from one of his premises to another of his premises or to another subscriber's premise.

WAKE-UP/REMINDER CALL - This feature allows a customer to dial an access code, receive a second dial tone, and then dial a time at which a reminder call is desired. At the entered time, a call is automatically originated. When the call is answered, a tone or announcement is applied to the line. The desired time must be entered in 24 hour format, e.g. 6:30 p.m. is 1830. The customer can cancel or change a wake up request once it is entered.

DO NOT DISTURB - This feature allows a customer to dial an access code in order to have a switch recorded message played that indicates to the caller that the called party is not taking calls at the present time. The called party's telephone will not ring, the message is automatically activated. The customer can cancel this request once entered.

TOLL RESTRICTION - This feature permits a customer to voluntarily restrict his line from access to the toll network.

The customer can choose from three different levels of toll restriction.

Direct Dial Restriction - Operator not restricted - This type of restriction blocks direct dial calls where 1+ the number is dialed, or long distance where just the seven digit number is dialed. Access to the operator is not restricted. Access to 911 and toll free numbers is still available.

Direct Dial Restriction - This type of restriction includes all direct dial calls, including those where 0 + the number is dialed. This type of restriction will allow access to the operator (0) and 911 for emergency purposes. Access to toll free numbers is still available.

Complete Direct Dial Restriction - This type of restriction blocks all direct dial calls, including all access to the operator. Access to 911 and toll free numbers is still available.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Custom Calling Services

1. CUSTOM CALLING SERVICE

Description (Cont'd)

REMOTE CALL FORWARDING (RCF) - This feature is a local exchange service that utilizes a telephone number and Central Office facilities in the Remote Call Forwarding local area to automatically forward all incoming calls dialed to the RCF telephone number to another number in the same exchange or in a different exchange, subject to the availability of necessary equipment and facilities. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.

The customer subscribing to Remote Call Forwarding is responsible for toll charges applicable to calls transferred from the forwarding location to the terminating location, if the terminating location is outside of the local calling area. The charges apply for each call answered, including person-to-person and collect calls which are refused at the terminating location.

Remote Call Forwarding paths may be used singly or in groups and only one forwarding number is permitted per group. Remote Call Forwarding is provided on the condition that the customer subscribes to sufficient RCF paths and terminating facilities to adequately handle all calls to the Remote Call Forwarding customer without interfering with or impairing any other services offered by the Telephone Company.

Remote Call Forwarding is not offered where the terminating telephone number is a Pay Telephone.

No other type of Call Forwarding service may be used in conjunction with Remote Call Forwarding. Remote Call Forwarding service cannot be terminated on a line equipped with Call Forwarding.

Identification of the originating telephone number is not provided to the Remote Call Forwarding terminating location.

Remote Call Forwarding is not represented as suitable for satisfactory transmission of data.

Each Remote Call Forwarding group is entitled to one alphabetical listing and one classified listing at no charge in the directory which serves the associated Remote Call Forwarding Central Office. All other listing regulations apply.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Custom Calling Services

1. CUSTOM CALLING SERVICE

Description (Cont'd)

REMOTE ACTIVATION - This feature allows a customer to control certain Custom Calling Services from any dual-tone multi-frequency (DTMF) station. The following features may be remotely activated:

On an individual line:
Call Forwarding - variable & fixed
Abbreviated Dialing (Speed Calling 8 and 30)
Selective Call Forward - variable
Selective Call Acceptance
Selective Call Rejection

As part of a Hunt group:
Call Forwarding - variable & fixed

To use this feature:

Each customer who selects Remote Activation will be assigned a 3 to 8 digit personal identification number (PIN). The PIN cannot be changed by the customer.

The customer dials an access number, receives a message asking for their telephone number and PIN. The customer will then receive a second message asking them to dial the activation code for the feature to be updated. The customer will make their changes, once the changes are completed, the customer will hear a confirmation tone and hang up.

Remote Activation is available to Centrex customers. Each Centrex customer will need a separate access number and the activation codes may be different.

CALL FORWARD BUSY LINE - This feature forwards incoming calls to a customer preselected number when they are on another call.

CALL FORWARD FIXED NO ANSWER WITH CUSTOMER CONTROLLED RING TIME - This feature forwards incoming calls that are not answered (after a preselected number of rings) to a customer preselected number.

Customer Controlled Ring Time allows the customer to update the Call Forward Fixed No Answer ring time value. To change this feature, the customer dials the Call Forward Fixed No Answer code, obtains recall dial tone, dials the number of rings desired (1 to 9), receives a confirmation tone and the number of rings has been changed.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Custom Calling Services

1. CUSTOM CALLING SERVICE

Description (Cont'd)

CALL FORWARD FIXED BUSY/NO ANSWER WITH CUSTOMER CONTROLLED RING TIME - This feature forwards incoming calls to a customer preselected number when the customer is on another call or forwards incoming calls that are not answered (after a preselected number of rings) to the customer preselected number.

Customer Controlled Ring Time allows the customer to update the Call Forward Fixed Busy/No Answer ring time value. To change this feature, the customer dials the Call Forward Fixed No Answer code, obtains recall dial tone, dials the number of rings desired (1 to 9), receives a confirmation tone and the number of rings has been changed.

DISTINCTIVE RING - This feature allows two telephone numbers to be assigned to a single telephone line. Each number has a distinctive ringing pattern so that the called parties can recognize which number is ringing. (C)

HOME INTERCOM - This feature allows the subscriber to use the extensions on their telephone line as an intercom system.

CALL TRANSFER* – Allows the end user to receive an incoming call, then transfer the calling party to any other number. This feature also includes the Three-Way Calling Feature. (C)

CALL WAITING/CANCEL CALL WAITING - Call Waiting signals a customer talking on his line that another call has been placed to his line. The customer may answer the second call while holding the first and alternate between calls by momentarily depressing the switch-hook or receiver button. (C)

Cancel Call Waiting allows the customer with Call Waiting to inhibit the application of the Call Waiting tone for the duration of one call. The customer dials the Cancel Call Waiting code, obtains recall dial tone, and places the call normally. During this call, anyone calling the Call Waiting customer will receive the normal busy treatment. When the call is completed, Call Waiting will automatically be reactivated.

(C)

*This service has been grandfathered. (C)

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Custom Calling Services

1. CUSTOM CALLING SERVICE

Description (Cont'd)

THREE-WAY CALLING - This feature allows a customer who has received an incoming call to establish a connection involving himself and two other parties. (C)

CONFERENCE CALLING - 8 WAY STATION CONTROLLED - This feature allows a customer subscribing to this service may sequentially call up a maximum of 8 other parties and add them together to form a 8-way call. The parties that have been added may confer while the initiator is completing the setup.

CONFERENCE CALLING - 16 WAY STATION CONTROLLED – This feature allows a customer subscribing to this service may sequentially call up a maximum of 16 other parties and add them together to form a 16-way call. The parties that have been added may confer while the initiator is completing the setup.

SPEED CALL - This feature permits calling a predesignated telephone number by dialing a one or two digit code and then momentarily depressing the switch-hook or receiver button. This feature provides for a maximum of eight or thirty predesignated numbers. (C)

SAVE NUMBER DIALED - This feature will permit a customer, at any point during a call, or upon encountering a busy or no-answer condition when placing a call to flash the hookswitch, receive a distinctive dial tone, and dial the Save Number Dialed access code. The customer may place any number of calls in the normal manner after the number is stored. To reinitiate a saved number, the customer goes off hook and dials the repeat saved number access code.

*VISUAL MESSAGE WAITING INDICATION - This feature allows the customer to receive a signal on the message waiting indicator lamp of the station set. Subscribers that wish to utilize this service must subscribe to a voice-mail service and provide the customer premises equipment (Lamp) needed to support this feature.

*AUDIBLE MESSAGE WAITING INDICATION - This feature allows the customer to receive an audible signal (Stutter Dial Tone) when they have a message. Subscribers that wish to utilize this service must subscribe to a voice-mail service.

* Only available as the first feature in a package. Not available for discounted price in Feature Package.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Custom Calling Services

1. CUSTOM CALLING SERVICE

Rates

The following charges and monthly rates are for the provision of these specific custom calling features on a per line basis. Recurring and/or nonrecurring charges may be waived during promotional periods.

Feature Packages	Monthly Rates Residence	Business	
Call Waiting/Cancel Call Waiting	$9.50	$9.00	(I)
# Call Forwarding	$8.25	$7.50	|
# Call Forwarding-Fixed	$8.25	$7.50	|
# Call Forwarding-Busy	$8.25	$7.50	(I)
# Call Forwarding Fixed-No Answer with Customer Controlled Ring Time	$8.25	$7.50	(I)
# Call Forwarding Fixed-Busy/No Answer with Customer Controlled Ring Time	$8.25	$7.50	(I)
Call Transfer*	$3.50	$3.50	
# Remote Call Forwarding			
Initial Path	$25.00	$26.00	
Each Additional Path	$25.00	$26.00	
# 3-Way Calling	$8.50	$8.00	(I)
# Conference Call-8	$12.50	$12.50	
# Conference Call-16	$15.00	$15.00	
Speed Call 8 or 30			
- 8 Number capacity*	$3.50	$3.50	
- 30 Number capacity	$4.50	$4.50	
Save Number Dialed	$2.50	$2.50	
Distinctive Ring*	$4.50	$4.50	
Home Intercom	$2.00	$2.00	
Remote Activation	$6.50	$6.50	
Visual Message Waiting Indication	$0.50	$0.50	
Audible Message Waiting Indication	$0.50	$0.50	
Wake-up/Reminder Call	$2.50	$2.50	
Complete Direct Dial Restriction	$3.50	$3.50	

* This service is grandfathered.

\# Toll charges apply to each Call Forwarded or Conferenced to a location beyond the local calling area of the line with which the Custom Calling Service is associated and is billed to the number associated with the Call Forwarding Service or the Conference Capability.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Custom Calling Services

1. CUSTOM CALLING SERVICE

(C)

(C)

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Custom Calling Services

2. CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS)

CLASS features are a set of call management features which utilize the network's ability to forward a calling number between the originating and terminating central offices. CLASS features may only be used on calls originating and terminating in central offices with the technical capability to provide this service.

DESCRIPTION

BUSY NUMBER REDIAL (*66) (C)

This service allows a calling party to automatically redial the most recent outgoing call by activating a code. The Network periodically tests the busy/idle status of the calling line until both lines are found idle or until the 30-minute queuing process expires. This is done without tying up the called party's telephone line.

A distinctive ringing signal will alert the customer when the call can be completed. When the customer picks up the telephone after the ring back signal, the call is automatically dialed to the called party. The customer may place and receive regular calls while the busy line is being monitored.

Calls to the following cannot be automatically redialed:
800 Service Numbers
900 Service Numbers
10XXXX Access Codes
International Direct Distance Dialed
Operator Assisted Calls
Directory Assistance
911

CALL RETURN (*69) (C)

Call Return allows a customer to automatically return the most recent call, even if it is not answered. When customer activates the Call Return code, they will be given the telephone number of the calling party. The customer will then have the option of placing the call at that time or hanging up and using the telephone number provided to return the call at a later time. If the customer chooses to place the call and the line is found busy, a 30 minute queuing process begins within which the Network automatically attempts to complete the call. A distinctive ringing signal will alert the customer when the call can be completed. The customer can pick up the telephone after the ring back signal and the call will automatically be placed. The customer is able to make or receive calls during the 30 minute queuing process.

Calls to 800 service numbers, 900 service numbers, 10XXXX access codes, International Direct Distance Dialed, Operator Assisted calls, Directory Assistance and 911 cannot be returned.

Telephone calls made using Call Return are subject to local or toll charges, if they apply.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Custom Calling Services

2. CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS)

Description (Cont'd)

FRONTIER PRIVACY* (C)

Frontier Privacy allows a customer to reduce the number of telemarketing and other solicitation calls. Before the telephone rings, incoming callers will receive a recorded announcement informing the caller that solicitation calls are not being accepted and to remove the subscriber's name and number from the calling list.

A Selective Call Acceptance List of up to 12 numbers may be set up. Callers identified in the selective call acceptance list will bypass the Frontier Privacy announcement. This list can be modified by the subscriber. The list must be comprised of callers within the subscriber's regional calling area (LATA). Frontier Privacy cannot be used in conjunction with Anonymous Call Rejection.

CUSTOMER ORIGINATED TRACE (C)

Storage of Customer Originated Trace activations will be as follows:

- 3 months if there is no customer follow-up with the Annoyance Call Bureau.
- 1 year if there is customer follow-up with the Annoyance Call Bureau.
- 7 years if an investigation is originated and referred to the police.

CALLING NUMBER IDENTIFICATION SERVICE (Caller ID)

Caller ID Service is an optional feature which allows a subscriber to see the telephone number of an incoming call displayed on the customer provided display unit. The telephone number of an incoming call will display between the first and second rings. Caller ID Service works only on calls which originate from and terminate in central offices which are equipped to provide this service or between central offices that are equipped and have SS7 connectivity. Caller ID is available to customers by monthly subscription only, which provides unlimited use of this service.

For calls originating from a line within a PBX Multi-line hunting group, only the "main" telephone number will be delivered.

The telephone numbers that will be displayed on a Caller ID subscriber's display unit include listed, non-listed and non-published telephone numbers.

The telephone numbers that will not be displayed to the Caller ID subscriber are: (1) calls from customers who use Per-Call Blocking or subscribe to Per-line Blocking; (2) calls from customers located in central offices not a part of the SS7 Signaling System; and (3) calls placed through an operator. When these types of calls are received by a Caller ID subscriber their display unit will notify them that the calling telephone number is unavailable.

*This service is grandfathered. (C)

Custom Calling Services

2. CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS)

Description (Cont'd)

If a customer places a call to a number outside of the Telephone Company's territory, with which the Telephone Company is SS7 connected, and the customer's call is rejected by the called party due to the fact that the called party has Anonymous Call Rejection (ACR) the call will not be rated as completed. FRONTIER COMMUNICATIONS OF PENNSYLVANIA, LLC does offer ACR.

Caller ID Service, Per-Call Blocking and Per-Line Blocking can be used by customers with push button or dial pulse (rotary) telephones.

CALLING NUMBER WITH NAME (C)
Calling Number with Name (Caller ID with Name), in addition to providing the same capabilities as Calling Number Identification Service, allows a customer to see the main listed, non-listed and non-published name associated with the telephone number of incoming calls, if the call is not placed from outside of the Calling Number Identification Service area, through an operator or via telephone credit card, and provided the calling party has not activated either the per call or per line blocking options. (C)

The Caller ID with Name feature requires a telephone number and name display device designed for use with Caller ID with Name. The Telephone Company is not responsible for obtaining, maintaining or repairing any such device except as it may separately agree to in writing with the customer.

Anonymous Call Rejection (ACR)
Customers who do not wish to receive calls from callers that withhold their telephone number and name or other identifying information through per line or per call blocking can reject anonymous calls. Upon dialing a specific code, the Caller ID and Caller ID Plus Name subscriber can automatically reject calls from customers who have chosen to block the passage of their telephone numbers and names on outgoing calls. The caller will receive an announcement that the customer is not accepting calls from callers who are blocking their telephone numbers and names. This feature can be activated by dialing "*77" ("1177" on rotary phones) and can be deactivated by dialing "*87" ("1187" on rotary phones). ACR is offered to Caller ID and Caller ID Plus Name subscribers at no charge.

A call can be completed to a Caller ID and Caller ID Plus Name subscriber who has activated ACR by (1) placing the call through an operator, (2) placing the call with a telephone credit card, or (3) placing the call after unblocking the telephone number and name. The Telephone Company will waive the live operator surcharge for victims of domestic violence, the staff of domestic violence program agencies (when related to domestic violence counseling), and emergency services personnel (while performing their duties).

Blocked calls which are routed to the Anonymous Caller Rejection announcement will not be charged as completed calls for rating purposes.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Custom Calling Services

2. CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS)

Description (Cont'd)

Caller ID and Caller ID Plus Name Per-Call Blocking*

Per-Call blocking is automatically available to all customers served by the Telephone Company. This blocking option allows the calling party to block the passage of their telephone number and/or name on outgoing calls. To activate Per-Call Blocking a special code is dialed prior to placing each call.

When this blocking feature is activated by the calling party, and they place a call to a Caller ID or Caller ID Plus Name subscriber, the subscriber's display unit will indicate that the incoming call has been blocked. There is no charge to activate Per-Call Blocking and the service is provided on an unlimited basis. Caller ID and Caller ID Plus Name Per-Call Blocking does not prevent the delivery of telephone numbers and/or names to 911 emergency service providers.

The Pay Telephones in the Telephone Company serving area will only be equipped with the Caller ID and Caller ID Plus Name Per-Call Blocking option. Instructions on how to use blocking will be provided at each public telephone location.

Caller ID and Caller ID Plus Name Per-Line Blocking*

The calling party may prevent the display of their telephone number and/or name on a permanent basis by subscribing to Per-Line Blocking. This blocking option automatically prevents the display of the calling number and/or name for all calls placed from that line to a Caller ID or Caller ID Plus Name subscriber, unless the feature is deactivated. If a subscriber of Per-Line Blocking chooses to deactivate blocking, the calling telephone number and/or name would be sent for that call only. After the call is completed, the line automatically reverts back to the Per-Line Blocking feature. The deactivation of Per-Line Blocking is completed by dialing a special code prior to placing each call.

The code to deactivate Per-Line Blocking is different than the one used to activate Per-Call Blocking. Caller ID and Caller ID Plus Name Per-Line Blocking will be available to all customers in the Telephone Company serving area.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Custom Calling Services

2. CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS)

Description (Cont'd)

Caller ID and Caller ID Plus Name Per-Line Blocking* (Cont'd)

The Per-Line Blocking option can only be added or removed from a customer's line by placing a service order with the Telephone Company. When this service is removed, the line is automatically converted to the Per-Call blocking capability. Caller ID and Caller ID Plus Name Blocking does not prevent the delivery of telephone numbers and/or names to 911 emergency service providers.

Customers who use either Per-Call Blocking or Per-Line Blocking will be unable to complete calls to Caller ID or Caller ID Plus Name subscribers, outside of Frontier Communications of Pennsylvania Inc.'s territory with which the Telephone Company is SS7 connected, that have activated the Anonymous Call Rejection feature. When a caller who has blocked the display of his/her telephone number and/or name calls a Caller ID or Caller ID Plus Name subscriber that has activated ACR, the caller will hear an announcement that the called party does not take anonymous calls. To complete a call to the Caller ID or Caller ID Plus Name subscriber that has activated ACR: (1) place the call by unblocking the telephone number and/or name, or (2) place the call through an operator which may involve charges in addition to the cost of the call. The live operator surcharge will be waived for customers of Frontier Communications of Pennsylvania Inc. who are victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs). If the operator surcharge cannot be waived when the call is being placed, the Telephone Company will, upon notification, credit the live operator surcharge amount to the aforementioned party's telephone bill. Furthermore, should alternative methods become available in the future which permit the aforementioned to access the ACR party without revealing the caller's telephone number and/or name, the Telephone Company will waive any additional charges associated with such alternative methods.

800/900 Privacy Notice Requirements

The technological capability has not been developed which would allow a caller to withhold display of the caller's telephone number and name on a per call or per line basis from the display instrument of an individual receiving a call at an "800" or "900" access code service number. Until such capability is developed, the Telephone Company shall provide telephone subscribers with annual notice developed with the approval of the Bureau of Public Liaison that use of an "800" or "900" number may result in the disclosure of the subscriber's telephone number and name or other identifying information to the called party.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Custom Calling Services

2. CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS)

Description (Cont'd)

Call Waiting ID*

For customers who subscribe to both Caller ID Plus Name and Call Waiting, Call Waiting ID alerts the customer of an incoming call using the Call Waiting tone and it displays the calling party's name and/or telephone number with date and time on the Caller ID Plus Name box or telephone. The customer can then decide whether or not to take the incoming call. The customer needs to subscribe to both Caller ID Plus Name and Call Waiting and must have a CW compatible Caller ID Plus Name box or telephone to use this enhancement.

Selective Call Rejection

Permits a station user to reject calls from a list of selected dialing numbers. Calls from this list of dialing numbers are routed to an announcement to inform the caller that his or her calling party is not presently accepting calls.

Selective Call Acceptance

Permits a station user to accept calls from a list of selected dialing numbers. All other calls are interrupted and routed to a rejection announcement.

Selective Call Waiting

Informs station user that one of a limited screening list is calling via a Call Waiting tone.

Selective Call Forwarding

Permits the station user to have only calls from a predetermined list forwarded.

Priority Call (C)

Signals special calls by providing a distinctive ringing pattern on calls from dialing number selected by the station user.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Custom Calling Services

2. CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS)

Description (Cont'd)

MULTIPLE SIMULTANEOUS CALL FORWARD

(C)

This feature provides a business customer with the capability to specify the number of calling paths that will be forwarded from one subscriber line to another telephone number.
The feature is offered where facilities permit and at no time will this service take precedent over the requirement for these facilities to provide a customer with telephone service. Multiple Simultaneous Call Forward is restricted to voice use only. The feature is available only as an enhancement to one or more of the following features: Call Forwarding, Call Forwarding Busy and Call Forward No answer. Multiple Simultaneous Call Forward is limited to ten (10) call forwarding paths per telephone number. It can be used with any of the following services: B1, PBX, Centrex and ISDN BRI. (C)

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Custom Calling Services

2. CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS) (Cont'd)

USAGE SENSITIVE: (Cont'd)

THREE WAY CALLING – PER USE - This feature allows a customer without pre-planning, to establish a second telephone call and add a third party to the existing connection. Telephone calls made using Three Way Calling are subject to local or toll charges, if they apply.

Regulations

CLASS features are available to one-party residence and business customers where facilities are available. Each feature may be used when the customer and the other party involved in the call are served by the same central office or served from different central offices which are linked by facility that can send the parties' telephone numbers between these offices.

CLASS features are not available to 911 and Pay Telephone Line Services.

Rates

The following charges and monthly rates are for the provision of these specific CLASS features on a per-line basis. Recurring and/or on-recurring charges may be waived during promotional periods.

	Monthly Rates		
Features	Residence	Business	
Busy Number Redial (*66)	$5.00	$5.00	
Call Return (*69)	$5.00	$5.00	
Call ID [2]	$7.00	$7.00	
Call ID Plus Name	$13.00	$12.50	(I)
Call Waiting ID	$4.49	$4.49	
Frontier Privacy [1]	$2.95	$2.95	
Selective Call Acceptance	$4.50	$4.50	
Priority Call	$4.50	$4.50	
Selective Call Rejection	$4.50	$4.50	
Selective Call Waiting	$3.50	$3.50	
Selective Call Forwarding	$4.50	$4.50	
Anonymous Call Rejection	$5.25	$6.50	(I)
Multiple Simultaneous Call Forward	N/A	$11.00	
	Usage Sensitive Rates: [3]		
Call Trace	$6.75	$6.50	
Busy Number Redial (*66)	$3.50	$3.00	(I)
Call Return (*69)	$3.50	$3.00	|
Three Way Calling	$3.50	$3.00	(I)

[1] This service is grandfathered.
[2] Caller ID is not available to new subscribers after September 15, 1999. Caller ID remains available to current subscribers with Caller ID until such time that they discontinue Caller ID.
[3] A monthly cap of $15.00 will be provided to all customers for each usage sensitive feature except Call Trace. A monthly cap of $32.50 will apply to Call Trace.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Custom Calling Services

2. CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS) (Cont'd)

Rates (Cont'd)

PACKAGES

	Monthly Rate	
Frontier Freedom Pack: - Grandfathered as of May 6, 2019	$15.50	(C)

Includes
Caller ID Plus Name
Call Waiting/Cancel Call Waiting
Call Forwarding
Speed Dial 8
3-Way Calling
Automatic Redial
Call Return

Frontier Savers Pack: - Grandfathered as of May 6, 2019	$9.95	(C)

Includes
Caller ID Plus Name
2 Custom Calling Features of Choice*

*Applicable Custom Calling Features:
Call Return
Automatic Redial
Call Waiting/Cancel Call Waiting
Call Forwarding
Speed Dial 8
3-Way Calling

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Miscellaneous Service and Equipment (C)

1. CONVENIENCE FEE (C)

A. General (C)

A convenience fee is a charge that is added onto a customer's account if a customer makes a payment using a Company Representative. The customer is informed by the Company Representative of the applicable charges prior to processing the payment. The charge will be collected at time of payment processing.

B. Regulations (C)

This fee will not apply if:
- The automated payment systems are unavailable due to system outages.
- At the time payment is made, the customer agrees to sign up for automatic bill payment.
- Payment is taken for a deposit.
- The payment is for a Government account.

C. Rates and Charges (C)

Convenience Fee, per occurrence	$10.00

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Miscellaneous Service and Equipment

2. DUPLICATE BILL CHARGE

A. General

A printed copy of regular monthly billing may be provided to customers upon request where such information is available and facilities permit. A Duplicate Bill Charge will apply for providing a printed copy of current and/or previous months' billing.

B. Rates and Charges

	Residence	Business
Duplicate Bill Charge, per copy of bill requested	$5.00	$5.00

3. DIGITAL BILLING (C)

A. General

Digital billing provides a complete version of the bill, including bill detail, bill messages and inserts. Digital billing is available online, by email and in mobile app. Digital billing customers will receive the digital bill based on preferences managed by the customer, including a notification when the bill is ready to view. Upon election to digital billing, the paper version will be discontinued. If a customer elects to receive both the digital bill and a paper bill, a monthly charge will apply. Digital bill payment and auto pay can also be managed online, in mobile app, or with Frontier's automated phone system. (C) (C)

B. Rates and Charges

	Monthly Rate		
	Residential	Business	(C) (C)
Rate for Digital Billing with Duplicate paper bill	$5.00	$5.00	(C)